



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

BENEDICTINE HOSPITAL

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INSENGWAKAZI NEWSLETTER

NEWS

STAY INFORMED

31 AUGUST 2017

BENEDICTINE HOSPITAL SCOOPS ANOTHER CERTIFICATE AT MASEA 2017.



MEC Dr. Dhlomo, Head Health Dr Mtshali , congratulating Zululand Health District, and Benedictine Hospital on their achievement on peadiatric ward accreditation Read more on pg 2



Peadiatric Achievement Celebrations. Read more on pg 2



BreastFeeding Week , Read more on pg 3



Hand Wash Relay Read more on pg 8

Celebrations continues.....



Excitement as the General orderlies at peads ward celebrate their achievement



ANM- Peads ward H.F Buthelezi, OM- T. Dlamini and staff holding the certificate



Peadiatric ward choir singing, welcoming the certificate



Staff at peads posing with the certificate

Benedictine hospital peadiatric ward was assessed in March 2017 by Head office, and the ward got overall score of 76%.

The assessors were looking at certain areas : Infrastructure, clinical records, statistics, monitoring and evaluation.

The staff at peads worked tirelessly in ensuring that the unit was ready for assessment— this was a team effort!

The achievement was celebrated by staff at the hospital and peads ward.

Hospital Management praised the good work done by the Peadiatric ward staff. “ Exceptional Teamwork Results to Excellent Outcomes”

BREAST FEEDING WEEK 2017

On 7/08/2017 the dietetics department and maternity hosted breast feeding week .

The mothers were educated on how to breastfeed babies. They were taught on dealing with breastfeeding challenges which included practical demonstration and positioning attachment .

Mothers were also taught about exclusive breastfeeding in the context of HIV and Aids.

There was also time for questions and answers and prizes won. The event was a success .



Ningi, Esau, Siya, Dieticina, educating mothers on exclusive breastfeeding



Siya Dietician briefing mothers on the theme for the day



Nomfundo , teaching mothers on positioning and attachment



Mothers listening attentively to the talks by the Dietetics team on the importance of breastfeeding

Partnership Between Dept of Health and Nongoma Built IT in Fighting TB



Head Health , Dr. Mtshali giving Key Note address



Benedictine Hospital management ready to provide health screening to the clients

On the 22/07/2017 Benedictine hospital and Nongoma Built IT hosted a soccer tournament under 13 years teams.

This is a joint venture between the Dept of Health and Built IT to fight TB and encourage early testing by clients so as to be get treated and be cured.

Remember **TB IS CURABLE** . The aim of the tournament was to also encourage young people and the community to live a health lifestyle.

This was to motivate young ones, that with sports you are able to stay away from bad habits that destroy their lives. Built IT stores will be having TB posters and TB pamphlets given to their clients and encourage their clients to go for TB Testing.

Built IT stores can also be depots for the collection of Chronic Medication as part of Central Chronic Medication Dispensation and Distribution. (CCMDD) programme.

Prince Nhlenganiso Zulu encouraging young boys to stay away from drugs and focus on their books and sports

Health professionals ready to assist clients

TB Screening services were offered by Benedictine PHC



Wellness Day event at Benedictine Hospital

Employee Health and Wellness department hosted a Wellness day on the 26 July 2017.

The aim of the event was to promote and improve healthy lifestyle and wellbeing to hospital employees .

This is also one of the ways to motivate employees on proper diet, physical fitness, personal hygiene, financial education and health education .

The programme also seeks to empower employees to know their strength and how important their contribution to the success of their daily duties.

The financial institutions were our main sponsors and they were given a slot to market themselves and provide financial literacy to employees.

Health screening was provided, and those who did eye screening received reading glasses .

Dr Khumalo educated employees on the importance of cervical screening, pap smears at least twice a year.

Aerobics were also conducted by the personal trainer from GEMS .



Acting Ceo ,opening the event

Screening services, were offered to employees , and health education



Dietician motivating employees on proper diet



GEMS instructor conducting aerobics to staff



EAP, the organizer , standing with the PRO and hospital staff



BATHO-PELE, CUSTOMER CARE, PATIENTS RIGHTS IN-SERVICE TRAINING FOR HOSPITAL STAFF



PRO conducting Batho –Pele , and customer care In-service training to Maternity staff



Mrs Zulu PRO , Conducting Batho– Pele training, customer care in-service training to Hospital Doctors , so as to improve quality of service to our clients

On the 7/07/2017 the PRO conducted Batho-pele training to Doctors and Hospital staff.

The aim of the training is to inform in-service staff of patients rights, customer care and Batho-pele.

The training was to capacitate health workers on the 11 Batho Pele principles, and to change their behaviors, attitudes towards our clients.

Our clients need to feel welcome in our institutions, given timeous quality service, be understood, feel appreciated , feel important and be remembered.

The training will also help to decrease complaints especially on negative staff attitudes.

Quality care can be achieved through implementing changes in various systems and processes.

Our clients are to be treated with dignity and respect at all times, and we need to put them first at all times.

P.H.C CONDUCTED ORIENTATION , INDUCTION AND TRAINING FOR 14 HEALTH GOVERNANCE STRUCTURES UNDER BENEDICTINE HOSPITAL

On the 04/05/17 Primary Health Care conducted a one day orientation, induction, and training for governance structures.

The venue was the multi-purpose hall donated by Municipality. The aim of the training was to capacitate and enable them to perform their duties effectively and efficiently.

This will also enhance the quality of service delivery in PHC facilities with engagement and support of community health governance structures.

Mr Ngema from District office shared information on the legislative and policy framework for health governance structures.

Staff were also motivated to have knowledge and understanding of the community they are representing and know how to attend to public complaints and procedures.

They were also taught on report writing and importance of documentation. The programme was informative for the members and were grateful to PHC Management.



PHC Manager– Mrs Dube educating clinic committee members on their roles and responsibilities



Mr Dalmini EX Acting CEO , sharing purpose of the day



It was Question time for the committee members



District PRO Mr Xulu and Benedictine PRO Mrs Zulu on registration table

INFECTION CONTROL , HAND WASH RELAY on 5 MAY 2017 , TO CREATE AWARENESS ON IMPORTANCE OF WASHING HANDS.



IPC - Mrs Zulu and Security officer Mr Mthembu spraying hands to start the relay



Laundry Manager—Mr Xulu running after washing his hands



IPC and Kitchen staff after washing their hands and finishing the relay



Hospital clients also were part of the hand wash relay , IPC spraying their hands



Operational Manger surgical ward celebrate after washing his hands and finishing the



IPC Manager spraying Doctors hands and emphasizing on importance of washing hands .

2 NEW MOBILE VEHICLES ARRIVE FOR BENEDICTINE HOSPITAL, TO IMPROVE PHC FOR NONGOMA COMMUNITY



Benedictine Hospital has received 2 mobile vehicles to improve primary health care services



PHC Manager , PHC Supervisors, and Mobile clinic staff excited on their New mobile vehicle



Inside the mobile vehicle , there is fridge, microwave . The vehicle is fully equipped



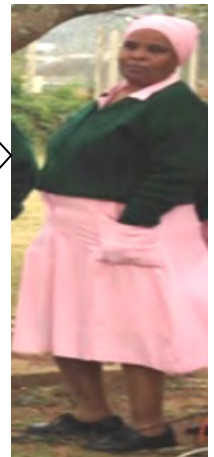
Quality Improvement—new emergency light box installed at the hospital emergency area.

DEATH NOTICES



May Your Soul Rest in Peace
Mrs. Mbili, we will always remember you

May Your Soul Rest in Peace Mr
Ntshangase , we will always remember you.



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