



INSENGWAKAZI NEWSLETTER

BENEDICTINE HOSPITAL



23 APRIL 2010

LAUNCH OF MALE MEDICAL CIRCUMCISION CAMPAIGN AT BENEDICTINE HOSPITAL

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On the 10th April 2010 young men from ages 15 years to 49 years and abovelined up at Benedictine Hospital to be part of a group of men to be circumcised following His Majesty call of male circumcision campaign in KZN. In the picture above we see some of the proud young men that were circumcised on the day , see more info and pictures on Pg .3

MANAGEMENT DESK FINANCE AND SYSTEMS MANAGER WELCOMING MESSAGE



MR. P.Z NGCOBO

I would like to welcome staff & Management of Benedictine in 2010. There have been great improvements, in the Hospital as the institution was amongst the 12 Hospitals in which MEC identified to turn things around in 100 days so as to improve on the Quality of service delivery. On the 31st of March the C.E.O issued certificates to all 4 teams that were formed, they showed commitment and hard work since the project started. Another great improvement is that the maintenance Department has completed the project of park bays project with minimal costs as we are expected to generate Revenue for Parking fees. We hope this year we will receive better allocation for 2010/11 as we encountered financial challenges in 2009/10. In spirit of up coming FIFA World Cup, the Hospital has appointed a sports steering committee to oversee that the preparations for the World Cup are ongoing. Entertainment is provided by organizing venues to watch the soccer matches. In that note I would like to Encourage all staff of Benedictine to always be courteous and wish them well for this year.

MALE MEDICAL CIRCUMSICION

The mass circumcision took place on the 10th April 2010, and the circumcision was not confined to Nongoma people only, but we had people as far as Pongola, Ulundi, Empangeni. 3 More sites were identified (Nongoma Clinic, Mahashini Clinic, Lovelife centre Kwa-Majomela,) to do the procedure. The men were first had to be screened for all ailments such as STI,s, HIV, Diabetis before they could undergo the procedure. 273 initiates underwent the procedure with great success, 33 Doctors from around the KZN province perfomed the procedure with assistance from Malaysia, Zimbambwe, and Zambian Doctors. During counseling it was emphasized that circumcision does not mean you wont get infected with HIV. We also had the support of traditional healers. His Majesty the King had a chance to speak with the initiates on being responsible adults and on cultural values. The event was graced by presence of "Ngizwe" from Ukhozi Fm The event indeed was a resounding success

Pictures on the next page

1. The jog centre was established and Matron Mthethwa was the control person
2. MEC for Health greeting there initiate
3. Training for the Doctors was done by DR Quazi
4. Media Briefing by the MEC & his Majesty the King
5. MEC for Health performing circumcision surgery
6. Nongoma Mayor amongst the dignitaries
7. His Majesty talking to the initiates and interviewing the Medical Manager
8. MEC for Health, HOD for Health, District Manager, Benedictine C.E.O
9. Ngizwe Mnchunu from Ukhozi talking to the initiates
10. Benedictine Hospital Doctors preparing to do procedure
11. Traditional Healers were part of this launch

INDABA SIYIXOXA NGEZITHOMBE

1.



5.



2.



6.



7.

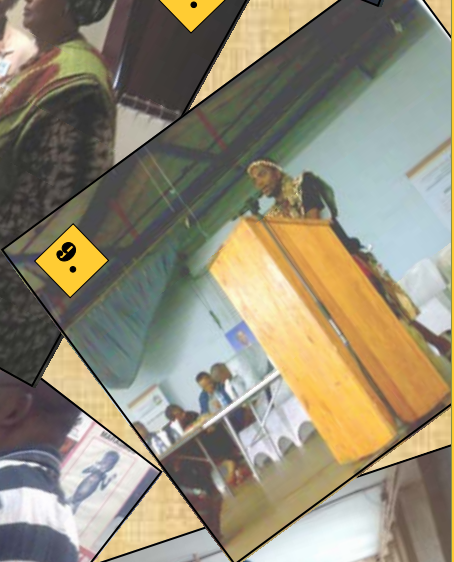
3.



8.



9.



10.



4.



11.



BATHO-PELE TRAINING AT BENEDICTINE HOSPITAL



1.



3.



2.



4.

On the 13 April 2010 Benedictine Hospital Staff was trained on Batho-Pele by Senior Human Resource Practitioner (learnership and Development) from Head office (Mrs N.Vilakazi). This office was tasked by the MEC for Health in KZN to ensure that the project of “Make me look like a hospital” project is well initiated.

The training was attended by 49 staff members, and they were trained on important keys Batho Pele and it was very informative for our staff. The aim for the training was also to deepen the understanding of the 11 principles. We appreciate the presence and the teachings that were very useful.

PICTURES

1. Mrs Vilakazi give a lecture on the 11 Principles
2. Mrs Vilakazi answering a question from one the staff members
3. Mr Thabede from OPD asking a question
4. Mrs Shamase (C.E.O) was amongst the trained group and she was motivating the staff to always apply the principles in our day to day duties

MAKE ME LOOK LIKE A HOSPITAL PROJECT



1.



5.



2.

This is a project initiated by the MEC for health as a strategy to improve the quality of health care in public hospitals. As a start he nominated twelve hospitals that will be supported by the province and District offices until they reach the required standards. **Benedictine is amongst the 12.**

The OBJECTIVE OF THE PROJECT

- To improve the image of the public hospital.
- Reduce waiting times in OPD, Pharmacy and ARV Clinics
- Improve patients safety.

The project was divided into 4 core standards/Domains that the hospital measured against for compliance namely: Patient safety, Patient rights, clinical support, facility and infrastructure. The duty of the teams was to ensure that action plans are implemented and will report every two weeks to the C.E.O on progress made, and the C.E.O will then report to the district and Provincial champions. The project ended on the 31MARCH 2010, and C.E.O met with all the teams and congratulated them for the effort they have put in making the project a success. Certificates were awarded to all teams as token of appreciation and you could see the joy in the teams was written in their faces .



3.



4.

PICTURES

1. Certificates were awarded to of Patient Safety by C.E.O team leaders and teams
2. Certificates were awarded to of Clinical Support by C.E.O team leaders and teams.
3. Certificates were awarded to of Facility and Infrastructure by C.E.O. team leader and teams.
4. Certificates were awarded to of Patient Right by C.E.O team leader and teams.
5. All teams met at Jupiter Board-room for awarding of certificates

ATHINI NGATHI AMACLIENTS WETHU



Picture 1: HCU Staff posing with Manqele family
Picture 2: HCU Unit Manager, staff and Dr Moepi together



WE WOULD TO CONGRATULATE THE STAFF OF HCU FOR TREATING PATIENTS WITH COURTESY. KEEP UP THE GOOD

Compliment for HIGH CARE UNIT

A patient by the name of Bonanangani Manqele came along with Manqele's Family at HCU with gratitude of giving thanks to the H.C.U staff and Doctor. They came to compliment the ICU staff for nursing their daughter back to health, who was admitted in Highcare. The family brought a Big cake and drinks for the H.C.U staff as a token of appreciation. Bonangani was critically ill artificially/ mechanically ventilated for the 3 weeks. She regained consciousness and became well after 6 weeks and was discharged home being healthy and strong.

We as HCU staff we are very grateful for the team effort towards achieving our goal for quality nursing over and about we thank the family for their physical and spiritual support and the trust they have on us.

BENEDICTINE SPORTS NEWS

FOOTBALL FRIDAY, FEEL IT IS HERE”



PICTURES

1. Hospital C.E.O, Dr. Kalala and some of the Hospital Staff wearing Bafana Bafana supporting T-shirts blowing vuvuzelas

2. The Beautiful Moses Mabhida Stadium

3. The staff together with c.e.o shouting Go! Bafana Bafana Go!

4. The World Cup Mascot “ZAKUMI”

The FIFA World Cup is just around the corner, Benedictine Hospital is supporting our BAFANA BAFANA by wearing the soccer jersey every Friday. The world cup will be starting on the 11 June 2010 and end on 11 July 2010. let us welcome our visitors with love , courtesy and show the spirit of ubuntu. Let us make them never to want to go back in their countries



The hospital has a new ATM installed next to management offices. The ATM is for all staff and patients. This is VERY convenient for our staff if they need quick cash and not to take time going to town to withdraw money. This is another way of ensuring that our staff are not victims of crime. THUMBS UP TO BENEDICTINE MANAGEMENT!!!!!!!

HIGHLIGHTS OF THIS QUARTER

1. MOTHER AND CHILD HEALTH CAMPAIGN

On the 10 March 2010 Dr S.S.S. Buthelezi visit and the team. Monitoring of mortality rates for the mothers and infants. Walk about in Maternity unit.

2. NATIONAL COUNCIL OF PROVINCES, visited the institution on the 17 March 2010, The Mayor of Nongoma, HOD for Health and District Manager were amongst the dignitaries

- They took rounds in certain units and wards together with management
- They commended the staff in showing commitment on their work
- The wards were very clean
- Staff demonstrated Passion
- The staff was in full uniform
- Excellent reception for visitors

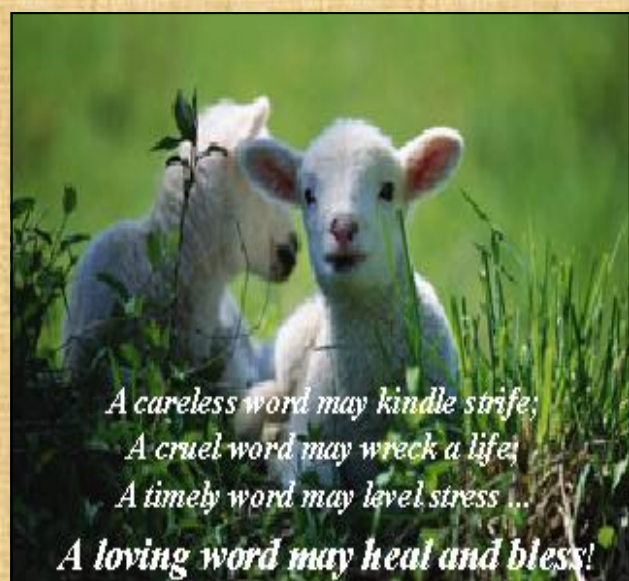
There was a visit by the office of MEC for Transport safety & security, visited the people that were injured in a Truck accident at Usuthu during Easter Holidays

- Patients were given flowers as a get well gesture
- Commendations on female surgical ward for hygiene



Inspiring Qoutes

Inspiring Qoutes



BENEDICTINE HOSPITAL

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Benedictine hospital



Greeting I'm Miss Thembaletu Zungu PRO Intern as from 01 April 2010 .Since I got the internship to this institution to learn and explore aspects of Public relations in the real corporate world .It is a opportunity for me to get experience and exposure. The Public Relations objective is to provide Nongoma Community and our stakeholders with relevant information about services provided and hospital programmes by utilizing resources effectively and emphasizing community participation.

I am Phumzile Shoyisa like to extend a Big Thank you to Benedictine Hospital for giving me this opportunity to do my In-service training here, and to put theory into practice. It was a great opportunity for me to work with the Public Relations officer who teaches me how to communicate with the internal and external stake holders and how to resolve complaints and to build good relationship with the community of Kwa-Nongoma etc. And to work with the Benedictine Hospital team which co-operates very well.

We would like to greet all readers of Insengwakazi in 2010, In this edition we have great stories for you to read updating you on the latest news. As we know we are in the spirit of world cup, we urge all South Africans to treat our visitors with great hospitality and warmth. Let us entertain them by showing them our different cultures, and the way we do things. Enjoy reading it and for more enquiries do not hesitate to contact public relations office on ext.7099, we will gladly help you. Miss N Qongqo, Public Relations Officer



The WORD OF GOD

Ephesians 6: 1 to obey or submit to the decision of our rightful authorities, just JESUS did.

NOTICES

- HCT CAMPAIGN IS STILL ON, IF YOU WANT TO TEST PLEASE VISIT NERVE CENTRE AT RESIDENTIAL CLINIC YOU WILL FIND A NURSE AND COUNSELLOR WAITING FOR YOU.(EXT.7042)