

## **CHARLIE J. NEWS**



STAY INFORMED

**March 2018** 

# CJM HOSPITAL CELEBRATED LONG SERVICE AND QUALITY DAY AWRDS



Hospital staff members who received Long Service Awards certificates for serving the Departments for 30 and 40 years.



MS. T. MANYATHI RECEIVING CER-TIFICATE OF 10 YRS OF SERVICE.



MR N. MABASO RECEIVING CERTIFI-CATE OF 20 YEARS OF SERVICE



MS. T.M. WANDA RECEIVING A CERTIFI-CATE FOR 30 YEARS OF SERVICE

### **Article on Long Service and Quality Day Awards Ceremony.**

CJM Hospital celebrated Long Service Awards and Quality Day on 27 February 2018, the Event was to award good performance from the hospital and clinics, who always display values and good quality of care when serving our clients and managers who are doing their work properly and along with a passion for continuous improvement.

Mrs M.Z. Khanyile welcomed all staff members and our guest speaker who motivated staff to keep up the good work. Individuals and departments at all levels were awarded for achieving good performance in both hospital and primary health care level. The CEO congratulated staff members who have served the Department of Health for 10, 20, 30 and 40 years respectively.

The hospital Quality Day was the opportunity to celebrate the achievements of different teams, individual team and recognize those that demonstrate leadership to sustain and improve performance every day of the year. Those who were awarded it was due to their efforts helping the hospital to raise the quality of work they are doing all year round, and highlighting the positive impact it is having in Nguthu Sub District.

#### The categories were:

- National Core Standards for departments who Achieved from 90% 100%.
- Immunization Fully under 1 year
- Cervical Cancer Screening
- Achievements in Condom distribution.
- Achievements on HTS.
- Zero maternal deaths.

He makes a scenario between a players and Spectators:

Spectators: they only stand on grand stand, watch the game and expect goals in a few minutes without knowing what are the plans of the coach and what his instructions to the players are.

Players: they train very hard to prepare for a game and they work together as a team, they need each other to get positive results. He encourage staff members to have family values and fear GOD so that they can serve our clients with dignity and respect. "Ungeke washanele kwenye indawo ube uhlulwa ukushanela kini". "Susa kuqala kuwena ugongolo kambe ulibone komunye umuntu "so said Mr Xaba. He also encourages staff members to respect God when performing their duties so that they can receive blessings from the almighty God. Relating to Long Service Awards the speaker appreciated the staff members who have worked tirelessly for Department of Health and change people's lives. May our God bless them and their families.

#### Seven Principles to remember when talking Quality:

Q- Question with good and right tone

**U**- Unifier (use proper channels of reporting).

**A** – Accountability (Be able to perfume your duty) .

L - Loyalty (do your duties with loyalty, be loyal to yourself and to your supervisor)

I - Informative (Be informative to your working place)

**T** – Trustworthy (Trust yourself)

**Y –** Yield (Do things with extra caution)

Ms. A.D. Nkosi (Human Resources Manager) thanked all guest speakers and staff members for making the event a great success and a special thank you to those who have received the awards and those who have served the department for 10, 20,30 and 40 years.



Mr. N.R. Mkhwanazi receiving and Award for Mobile 4 for achieving 280.1% on Immunization Fully under 1.



Mrs. G.S. Sangweni receiving an awards Mobile 2 for achieving 100% on ANC before 20 weeks.



Mrs. N. Zungu receiving an award for Mkhonjane Clinic for achieving 77.8% on ANC before 20 weeks.



Ms. N. Jali receiving an awards for Clinical Management for achieving 91% on NCS.



Ms. Apiwe Songqisha receiving an awards for Occupational Health Services for achieving 100% on NCS.



Ms. Mpanza receiving an awards for Waste Management for achieving 99% on NCS.



Health Care workers who have served the Department for 10 years .



Ms. L Buthelezi from fleet management receiving an award for Achieving 100%

Bishop Xaba receiving a token of appreciation from the hospital CEO Mrs. M.Z Khanyile.



Nelson Mandela Centenary 2018 Bethe Legacy

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