



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

Charles Johnson Memorial Hospital

Charlie J. News

NEWS

Oct - Dec 2020

FEED BACK MEETING WITH KHAEDU TEAM FOR THE IMPLIMENTATION OF THEIR FINDINGS .



Khaedu Deployment meeting giving feedback (01)



Farewell for CEO Mrs M.Z Khanyile. Page (02)



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KHAEDU FOLLOW-UP VISIT

Following the meeting that was held on the 12th of November 2020. The meeting took a decision that a Special Task Team be established to look at possible solutions on the hospital main entrance.

The task team met on 25 November 2020, the special task team was established by the following departments:

- Department of health
- Department of Transport
- Nquthu Local Municipality.

The following short and the long term plans were discussed.

SHORT TERM PLAN

There was no plan in place for the entrance ramp

Department of Transport will assist with the issue of storm water opposite the hospital entrance.

The drainage needs to be deviating water not to come to the hospital.

The entrance should have handrails along the sides.

The Architecture was to meet with Local Municipality Technical Services and give feedback on the meeting scheduled for the 4th of December 2020.

The Architecture should drive the process and the project to start in January 2021, if not the project will fall in the next financial year.



KHAEDU TASK TEAM THAT CAME FOR THE IMPLEMENTATION OF THEIR FINDINGS DURING THEIR FIRST VISIT IN SEPTEMBER 2020

The people to drive the process must fast track the project before the end of December 2020.

Department of Transport is ready to do storm water and the work should be incorporated.

The task team needs to sit and Architecture must be available in the meeting.

It was reported that traffic impact assessment will be finalized in June 2021.

Parking from outside the hospital next to the robot needs to be open to avoid traffic by municipality.

Architecture to do sketch for handrails, drain slab and storm water.

The department of transport committed to do storm water this financial year after holidays.

It was suggested that drainage should be incorporated into the plan.

Department of Health was requested to contact department of public works whether the project of handrails can be completed or be done within this financial year.

Department of Health will do what they can afford to do, to avoid people from falling in the hospital main entrance.

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Farewell Ceremony for Mrs M.Z. Khanyile (CJM Hospital CEO).

After 33 years of service in public sector (Department of Health), Charles Johnson memorial hospital Management bid farewell to Mrs. M.Z. Khanyile the hospital CEO of CJM Hospital.

The farewell Ceremony was held at Battlefield Country Lodge in Dundee on the 10th of December 2020.

In her speech she commended the hospital management and staff members for inspiring her by the creativity and innovation that they brought to the hospital. Another aspect of the job that she has greatly appreciated was working with teams of professionals who were dedicated to serve the department and the public.

She also mentioned that she had the privilege to work with different groups of talented hospital board and clinic committee members . No leader accomplishes anything alone, many people were involved in accomplishing many achievements. Under her leadership the hospital won many different awards of which she is proud of amongst those are MEC's Service Excellence awards, Premier's Service Excellence Awards, District Service Excellence Awards to mention the few.



MRS M.Z. KHANYILE DELIVERING HER SPEECH TO THE HOSPITAL MANAGEMENT DURING HER FAREWELL.



HOSPITAL MANAGEMENT WHO HAVE BID FAREWELL TO MRS. M.Z. KHANYILE (CJM HOSPITAL CEO).



She expressed her deepest gratitude to management and staff for giving her the opportunity to be the CEO of CJM Hospital. "I also believe that I leave the hospital well-positioned to meet health opportunities and challenges as we are facing COVID-19, my 33 years of service having good relationships with colleagues and co-workers will continue for-ever . "

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PHOTO GALLERY



Mrs M.Z Khanyile with HR Manager Ms. Dudu Nkosi



Mrs M.Z Khanyile with PHC Supervisor Mr. N.Mkhwanazi



The Hospital CEO with Dr Dipeolu (Medical Manager)



Mrs. M.Z. Khanyile with Ms. L.M. Ntuli (M&E Manager).



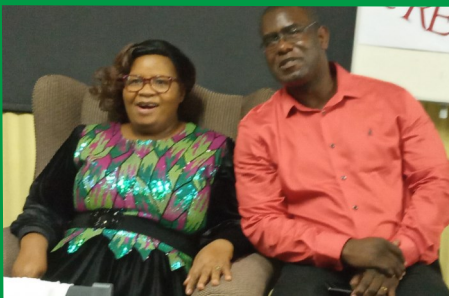
Mrs Khanyile with Mrs. B.S. Simelane (Campus Manager)



Mrs Khanyile with Mr. M.W. Sithole (Systems Manager)



Mrs Khanyile with Mrs. P.N. Kunene (Nursing Manager)



Mrs Khanyile with Dr T.W. Khumalo (Clinical Manager).



Mrs Khanyile with Mr. S.C. Ngwenya (Hospital PRO).



Mrs. M.Z. Khanyile with Mr. E.M. Mahlinza (Finance Manager)



CJM Hospital management bided farewell to Mrs. Khanyile



Hospital management bidding farewell to Mrs. M.Z. Khanyile .



Farewell Ceremony for Matron N.P Khulu

Having been working for 32 years in public sector (Department of Health), Charles Johnson memorial hospital Management and other co-workers gave a warm send-off for Matron N.P Khulu, one of the most diligent nurses the hospital has ever had. The farewell Ceremony took place at the CJM dining hall on the 28th October 2020.

She thanked the hospital management and staff members for the support and encouragement that was provided while she was in the fraternity. She also commended the team of professionals that she was lucky to work with, who were dedicated to serve the public.

“My 32 years of service were full of blessings and challenges as well, but I have always prayed to God before I start work. Another element that was always fundamental is the passion that I have for my work, and also having good working relationship with colleagues. I hope the institution will continue to serve the community of Nquthu fairly even in this dire situation of COVID-19.”

She was also highly praised by her colleagues and former colleagues for the professionalism and commitment she always shown in her work. Some were even acknowledging her humanity and compassion outside work.



Matron N.P Khulu delivering her speech during her Farewell Ceremony



IPC Manager Mr. X Mtolo, speaking on behalf of Colleagues



N.G Cele speaking on behalf of friends



Matron N.P Khulu receiving a gift from Matron Gumede among others



The opening prayer for the ceremony



WAITING TIME SURVEY QUARTER 3

CJM Hospital conducted Patient waiting time on the 14th of December 2020, because waiting time is recognized as a key indicator of the functional status of health system. It is a very tangible factor that impacts on patient's perception and experience of care. The hospital utilized CHW's-Community Health Workers and 138 clients were interviewed. .

The purpose of conducting this survey are as follows:

- To measure and analyze patient waiting times ,and to use the analyses to identify specific challenges that require interventions to improve the waiting time spent by patients at our health facility and
- To provide recommendations for interventions to alleviate long patient waiting time.
- This survey will also be beneficial to health care providers and users of the hospital in delivering services that meet the Regulated Norms and standards applicable to hospital.



CJM Hospital Quality Team and CHW's during the training of Waiting time Survey Quarter 3



CHW's and CJM Hospital Quality team after conducting Waiting Time Survey Quarter 3

- This will assist in determining the bottle-necks within hospital unit / components, consulting rooms and in different waiting areas and will help the hospital in developing an appropriate intervention to improve service delivery in waiting time.

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Christmas and the new years baby



The hospital management and Maternity staff congratulated Ms. Nothando Ngobese 19 years old from Qhaleni area who gave birth to a male child, and also to Ms. Lungile Mnculwane who also gave birth to a female child during Christmas day on 25 December 2021.

Both babies received hampers for Provincial Department of health (Office of the MEC).



Ms. Zulisiwe Khanyile a 25 year old female from Ntanyeni area who gave birth to her female child at 00h35 at Charles Johnson Memorial Hospital on New years eve

ACKNOWLEDGEMENTS

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