



CHARLIE J. NEWS

JANUARY – MARCH 2010

VOLUME 1 ISSUE 8

Charles Johnson Memorial Hospital
Lot 92 Hlubi Street
Private Bag x 5503
Nquthu , 3135

Tel: 034-2716423
Fax : 034-2710234
E-mail :
sthabiso.ngwenya@kznhealth.gov.za
www.kznhealth.gov.za

Dept. of Health Service Excellence Awards



Charles Johnson Memorial Hospital Team (Mrs. M.Z. Khanyile, Diana Govender District Office Miss. L.M. Ntuli, Mr. J. Buthelezi and Mr. Sithole) receiving Bronze Award from Dr. Lindiwe Simelane (General Manager Area 3) and Mrs. A. N. Khathi (Principal Technical Advisor)

The above picture was taken on 22 January 2010 during Department of Health Service Excellence Awards. Charles Johnson Memorial Hospital managed to get Bronze Award amongst eight institutions. The management would like to thank all staff members for their contribution by demonstrating their continuous commitment to living out the values and ethos of Batho Pele and to improve the quality of services they deliver to the public.

Our thanks will also go to Umzinyathi Health District for their continuous support on our preparations. After being short listed for Department of Health Service Excellence Awards we have learnt of how the Hospital is performing in practicing Batho Pele Principles to our clients and we are committing ourselves as the institution to do better for 2010/2011 Awards.

After we have learnt from these Awards the hospital has launched its own Service Excellence Awards on 21 February 2010 to encourage and innovate staff members who have worked beyond their call of duty and to apply Batho Pele Principles when rendering services to our clients.

Mrs. M.Z. Khanyile
the new CEO for CJM Hospital



Mrs. M.Z. Khanyile who has been Acted as the CEO for two years.

Mrs. M.Z. Khanyile has been appointed as the CEO of CJM Hospital after acting for two years.

“ I would like to take this opportunity to introduce myself as the new CEO of Charles Johnson Memorial Hospital, so it is indeed a wonderful opportunity to be appointed in this post. At present I am aware of many challenges facing the hospital and the Department of Health in as far as service delivery is concerned. My aim to improve and optimize service delivery and patient care at Charles Johnson Memorial Hospital.

It is also my vision to create an environment in which staff will be motivated and encouraged to provide quality health care services to all our clients and to ensure that the Department of Health 12 point plan are implemented and delivered. I am so inspired by the management of this hospital for their support and dedication to ensure that the priorities of the Department are met.

To all staff and my fellow colleagues— I thank you for the very warm welcome I have received .”

Miss. CJM 2010

On 30 March 2010 CJM Nursing Campus was hosting Miss. C.J.M 2010 which took place at Great Hall at 18h00 till late . The event went accordingly and the staff really enjoyed themselves as well as people who were participating. Ladies were looking fabulous in their evening dresses. It is nice to see the staff who work very hard in their working station and again find time to take time off and enjoyed being in CJM Hospital.

All the participants made it difficult for the Judges to select for the winners as the competition was very tight. The results were as follows : **1st Princess Sthembi Mngoma, 2nd Nongcebo Buthelezi and Samukelisiwe Sithole** was chosen as Miss CJM Nursing Campus for 2010.



Audiences who have sacrificed their night and went to attend the event



The winners of Miss CJM Nursing Campus 2010, Sthembi Mngoma, Nongcebo Buthelezi and Samukelisiwe Sithole

The “One home, One Garden” Strategy



The one home one garden project initiated by the government to fight poverty and hunger, KwaZulu-Natal premier (Dr. Zweli Mkhize) announced a rural development initiative, the “one home one garden project.

The project is to encourage communities to grow vegetables to feed themselves and their families. On 22 January 2010 Charles Johnson Memorial Hospital and Department of Agriculture and Environmental Affairs embarked on this project (Rural Development Initiative).

The areas that were visited are: Thilasizwe, Cubazi, Vulamehlo, Ncepheni and St. Simon where seeds and fertilizers were given out for people to commence their gardening activities.

Team from Department of Agriculture and Environmental Affairs (Mr. Makhwasa , Zanele) together with Patrick Mthembu (Nutrition Advisor –CJM Hospital)



SKILLS DEVELOPMENT PROGRAMME

My name is Thembelihle Mdlalose who is currently doing my Experiential Learning in Public Relations Office at Charles Johnson Memorial Hospital. Public Relations is all about creating a good image for an organization. Basically working with Mr S.Ngwenya (Public Relations Practitioner) has taught me more about Public Relations Activities and duties within the Charles Johnson Memorial Hospital .On how to interact with clients and communicating with them as well as our staff members. Thanks to Mr Ngwenya who is helping me a lot and fun to work with. Keep up the good work hope to learn more from you.....



Thembelihle Mdlalose{PR.Intern}

HE WHO HAS GONE BUT CHERISH HIS MEMORY



MEMBERS OF THE SECURITY DEPARTMENT WERE GATHERED TO PAY TRIBUTE TO THEIR COLLEAGUE MR.M.S MAVUSO.AT KWANONGOMA AREA CALLED (BAZINI EKHENANI)

The Hospital Security together with Entinini Clinic attended the funeral of Mr. M.S Mavuso who joined C.J.M Hospital as a security officer in 2007 .He was deployed in Ntinini Clinic. He has been ill for quite sometime and unfortunately he past way on the 06-03-2010.He was buried on the 13-03.2010 at kwa Nongoma Area called {Bazini Ekhenani}. Words seem inadequate to express the sadness we feel as the Security Department say their goodbyes to their fellow colleague. To loose someone who is a handworker its very painful. Although no words can really help to ease the loss we bear. God broke our heart to prove to us he only takes what's the best people and we were still learning so much from MR.M.S. Mavuso.

To the family of MR MAVUSO alwehlanga lungehlanga, God has taken what it belongs to him May you take comfort in knowing an angel is watching over you and may his memories give you strength .May the love of those around you help you though the day ahead. MAY HIS SOUL REST IN PEACE..

“Life is eternal and love is immortal, and death is only a horizon, and a horizon is nothing save the limit of our sight.



Security and staff members from Ntinini Clinic that attended Funeral service of Mr. M.S. Mavuso

Article by : Thembelihle Mdlalose

Service Excellence Awards

On 20 January 2010 Charles Johnson Memorial Hospital held its first Service Excellence Awards Ceremony . Recognitions is a valuable tool when it comes to boost staff morale in order to provide quality health care to our clients.

We want to recognize those on our staff who consistently promoted Batho Pele Principles and what we stand .Add to that recent leadership, vision, mission and core values of our hospital as these awards helps us to achieve our vision and goals that is why we have to recognize staff members that have worked beyond their call .



Acting Nursing Manager) Mrs Ntombela, (C.E.O)Mrs M.Z Khanyile, Miss A.D Nkosi (Human Resource Manager) and Matron Z Ntuli. During service excellence awards ceremony

With this Awards, anyone can nominate a staff member whom he or she thinks they deserve it, anyone can be awarded and other nominees are being nominated by clients through suggestion boxes. Recognition has now become a part of everyday life for all at CJM Hospital. These Awards will be held quarterly only nominees and management who can attend this ceremony.

When people are in need of Health Care, they come to us! Batho Pele Tips.

The way in which we carry ourselves in our respective work environments' daily manifests into the general public's opinion about us as the Hospital. A great number of patients that comes to our Hospital every day ,do so with a hope and expectation that they will be met by warm ,friendly and dedicated Health Care Givers. But on some occasions patients feel these expectations are not met. As human we are all meant to live our lives for each other. It must be evident in our daily lives: some drive buses so that others can catch them to various destinations. It is therefore that we all rise to the occasion where our duties are concerned ,and do so willing ,so that the circle of life is not broken in our hands

Ubuntu humanity is an African term given to a concept which also exists in many other societies ,like Kaizen in Japan .The basic Zulu meaning of Ubuntu is "you are because I am ",Umuntu Ngumuntu ngabantu .” As people we need to subscribe to this concept who heartedly and even more as public servants. There are many initiatives in our work environment ,which encourages the rendering of good quality services to the public : let us honor and uphold these initiatives, and thereby ourselves **When people are in need of health care they come to us ,** Largely because they source us as being the right and dependable people to help ease their pains and discomforts, let us take honor from this and put a smile in our heart ,so much so that it shows on our faces. Remember to do unto others as you would like them to do unto you “Now go out the and help someone.



Mrs. E.S. Ntombela addressing staff members who have been attended Batho Pele Training on 10 March 2010



Soccer Fridays . KENA KO!!

On 26 March 2010 Charles Johnson Memorial Hospital celebrated soccer Friday in great style, this is in conjunction with 2010 Local Organizing Committee. For the Department of Health, the thrilling journey to the FIFA World Cup 2010 Games started very early when all staff members had the opportunity to wear their Bafana Bafana jersey on Fridays and to fly the South African Flag. We understand that we have a moral obligation and the historic duty to play a special role for the success of the FIFA World Cup 2010. The great success and the high standards of the health sector performance during the Africa Nations Cup of 1996 (and many other events of such magnitude) was the result of an immense collective effort across many levels and professional disciplines at all levels.

South Africans are getting ready to become the centre of the world. For over five years members of South African Tourism community have had one number on their minds: "2010." This number marking a moment, in future, it has become a campaign, a conviction, a commitment, a chorus and a cheer. And it has become a case for injection of unprecedented support into the nation's Tourism Industry – Investment of people. Time finds Faith. For all of us 2010 will prove to be a time and experience like we have never seen and felt before. It will also be one which many of us will never again have the blessing to be part of. In a matter of weeks over 400.000 travelers will descent upon our nation, in the low season as it turns out to celebrate the world greatest sport event taking place here in our own backyard. As this happen over two billion viewers around the world will watch their journey. So as we see our staff members are ready for the game to begin.



Charles Johnson Memorial Hospital staff members who celebrated Soccer Fridays in great style.



Staff members walking around hospital singing Shosholoza song

