



SIYACOBELANELANA NEWS

The official newsletter for Eshowe District Hospital

JUNE—SEPT 2022 | Vol:1

ESHOWE HOSPITAL HERITAGE DAY

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MESSAGE FROM THE CHIEF EXECUTIVE OFFICER



DR. M.S BUTHELEZI

Acting: Chief Executive Officer

service to them and their level of satisfaction both at PHC facilities as well as the Hospital. The quality improvement plan has been developed to address the areas of concern and will be followed to ensure improvement in those areas on the next PEC Survey.

Waiting time surveys were still conducted on quarterly basis and the results are assisting us to note the areas of concern and give priority attention to those areas.

We appreciate the positive results delivered by our sport teams in their sporting codes.

The covid-19 is not yet gone, however we are now having 2 years experience on it and therefor need to normalize leaving with it. It can no longer be acceptable to mention it as an excuse of not delivering on an expected deliverables.

Lets pick up our Strategic plan as well as operational plans and deliver accordingly.

I thank you all and looking forward to a highly positive performance in the next quarter in all our critical indicators.

Greeting once again to all the readers of our quarterly publication of Siyacobelelana News.

I am pleased to report that we have never deferred from our commitment to service delivery, the evidence for this is seen on the outcomes we received on our different aspects as indicated below.

Our PHC Facility continued to maintain Ideal Clinic Status and are all siting on Platinum.

We continued receiving positive feedback from our

client through complaints compliment and suggestion.

It is with pleasure to report that we have manage to absorb the COVID-19 Contracted employees into permanent positions which is going to provide some sort of relief on the workload even though it will not be enough but improvement is noted.

As national Mandate we conducted annual Patient experience of care in order to offer clients an opportunity to give their opinion on the manner in which we provide

Heritage Comemoration Day



respect is part of every culture and therefore if we respect each other as per our up bringing's we may easily interact with other in the working environment thus avoiding unnecessary conflicts.

The following groups were entertaining

1. Itekisi
2. Izintombi zomfundelo
3. Ishizolo
4. Inhlokohelela
5. Khasanto

Various department brought tradition food for displaying.

Ngokwesintu uMkhwekazi uyathwala ekhanda , lokho kubonisa inhlonipho kwabaseMzini asebaziwa nabangakaziwa

Heritage commemoration day was held at Eshowe Hospital on the 23rd of September 2022 in order to celebrate our cultural diversity.

Divide into various formed groups , employees partake on different activities to make a day a success.

Fun was the order of the day and the groups made sure that everyone presence kept entertained from the beginning to the last activity, Nicholus Dlamini and Nothando Mtshali directed the program to ensure it achieves its obligation.

Welcoming employee to the event Mrs. G.Z Dube (HR Manager) indicated that as long as service delivery is not interrupted employees will always be welcomed to participate in extramural activities within the hospital.

Mrs. N.T Zwane reminded all attendees that

After viewing all performance and seeing all the displayed items; judges presented the following outcomes

Entertainment

1. Ishizolo
2. Izintombi Zomfundelo
3. Itekisi

Food Display

1. Human Resource Department
2. Theater ; SDU and Admin
3. Food Service Unit

Delivering vote of thanks Mr. M.T Dube (Nursing Manager) thanked everyone present especially the organizing team; Ward 5 For Decoration as well as Dr. Khasanto the crowd pulling artist of the day.

KZN Legislature Health Functionality Monitoring visit



Eshowe Hospital Management welcoming Members of the KZN Legislature at Eshowe Gateway Clinic

Member of the KZN legislature Health Portfolio visited Eshowe Gateway Clinic for the purpose of monitoring the functionality of the facility and to see whether it operates within the scope mandated for the Health department and inline with strategy set by the legislature.

The following Honourable members had a walk about interacting with staff members as well as patient at Eshowe gateway clinic

MPL J.S Nxumalo (Team leader)

MPL M.B Gwala

MPL C.M Shinga

MPL P.P Harricks

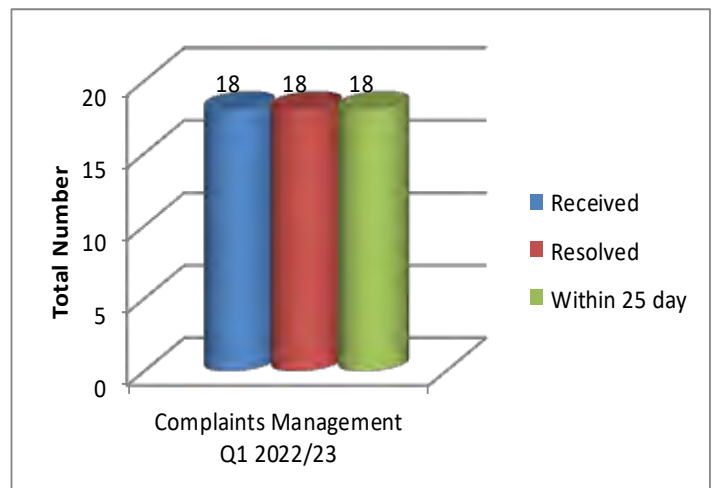
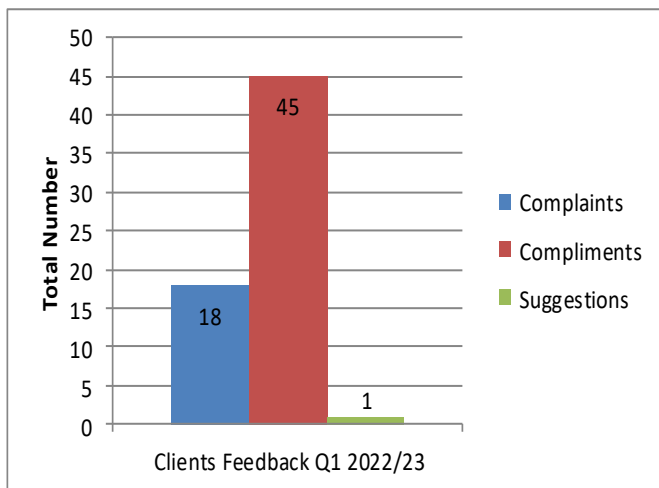
MPL T.J Gumede

MPL H De Boer

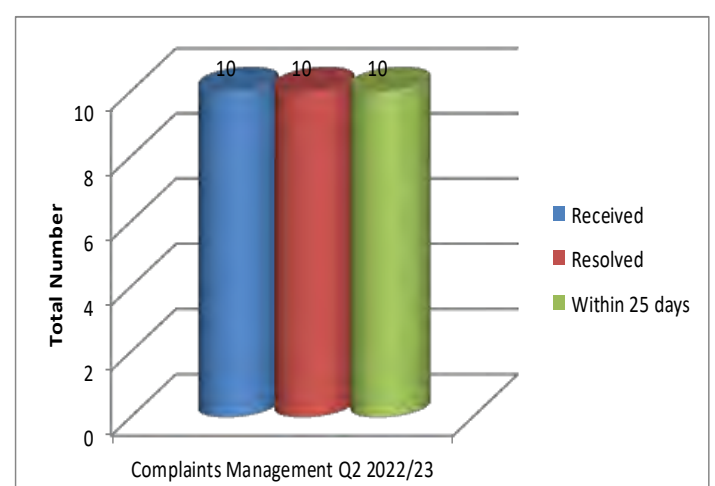
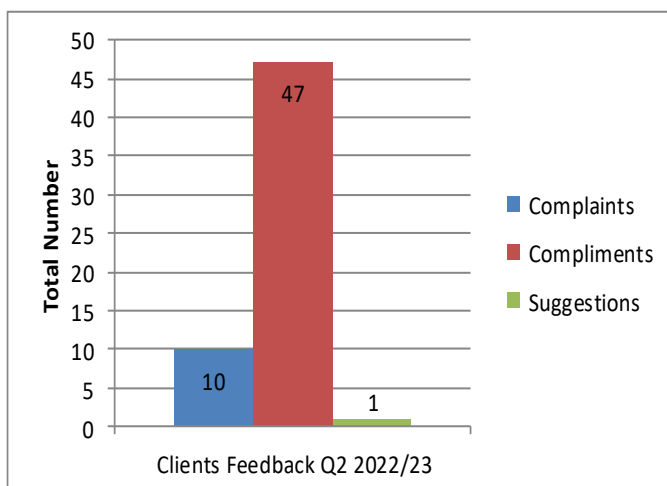
Debriefing was later held at Eshowe Hospital main boardroom whereby all findings were shared as well as Quality improvements were developed.

Even though Eshowe Gateway is a highly congested facility due to structure size but MPLs were happy of the fact that the full package of PHC health services were being provided to the public.

Client Feedback Performance Indicators - 1st and 2nd Quarter 2022/23



The above graphs are the indicators of Complaints; Compliments and Suggestions for the first quarter received through our feedback mechanism while below are for the second quarter of the 2022/23 financial period.



RETINA Awareness Week

Our Eye Clinic Optometry Team is patiently waiting to serve you during this year retina week and beyond.

RETINA is a layer of photoreceptors cells and glial cells within the eye that captures incoming photons and transmits them along neuronal pathways as both electrical and chemical signals for the brain to perceive a visual picture.

Retina week is a campaign which focuses on raising awareness about importance of Eye health specifically around Early detection, Prevention and Treatment of avoidable blindness.

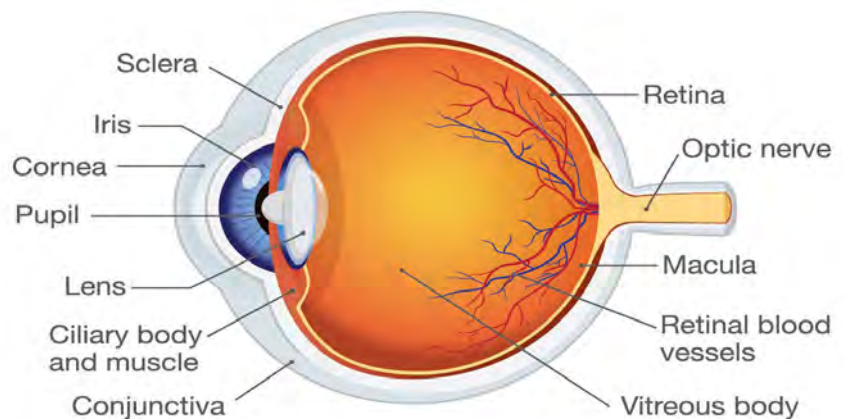
Most common causes of retinal damage are related to old age and trauma .

We do advise those with Diabetes and Hypertension to come through as these are crucial and can lead to blindness.

Remember in SA 80% of all cases of blindness is avoidable either through prevention or through treatment. The Retina diseases are the following but not limited to:-

1. Glaucoma
2. Optic Atrophy
3. Hypertensive Retinopathy
4. Diabetic Retinopathy
5. Retinitis Pigmentosa

Please visit Our Eye Clinic to get your eyes checked.



The best way to take care of your Eyes is to have them checked at Eye Clinic



Eye Clinic Team giving health education to clients

Breast Feeding Awareness



Some of the clients who attended Breast Feeding Awareness Day on the 03rd of August 2022

On the 2nd and 5th of August awareness talks were held in GOPD and Postnatal wards, with a question and answer session at the end, where moms received small prizes as a token for their participation.

The main event, a breastfeeding celebration, took place on the 3rd of August 2022 in the passage between antenatal and postnatal wards. This event was organised by the MBFI committee with the help of all MCHW staff. Pregnant women and new mothers from postnatal and antenatal in- and outpatient departments attended. Mrs LP Khumalo, our lay counsellor, directed the programme and kept

C Pett

Nationally breastfeeding week is celebrated every year from the 1st to the 7th of August to highlight the importance of breastfeeding to the mother, the infant and the whole society with regards to child health and survival. The theme for this year's 'breastfeeding week' was "Step up for breastfeeding – Educate and Support" and focused on strengthening the capacity of stakeholders to provide and sustain breastfeeding-friendly environments for families. A public health approach includes multi-sectoral collaborative actions to promote, protect and support breastfeeding throughout continuum of care.

Eshowe Hospital celebrated breastfeeding week through various events held within the hospital and surrounding clinics. Posters, pamphlets and information messages highlighting the theme, were distributed throughout the wards and departments.

The week was opened with a breastfeeding awareness march on the 1st of August 2022, where staff from MCHW walked through the hospital with posters, banners and balloons singing breastfeeding awareness songs.

the audience engaged and entertained with songs. OM LL Khuba opened and welcomed everybody and OM LD Mgenge and OM NH Mkhize gave health education on the importance of breastfeeding and the risks of not breastfeeding. The programme was closed by a vote of thanks by OM T Miya, who also presented the mothers with gifts as token for their participation. A question and answer session at the end saw mothers who listened well, receive small gifts for their correct answers and participation.

Breastfeeding awareness events were also held throughout the month of August at the 6 clinics that fall under Eshowe Hospital. These were supported by the community service dietitian.

We thank everybody for their input and support, who made this post-pandemic breastfeeding celebration a real success.



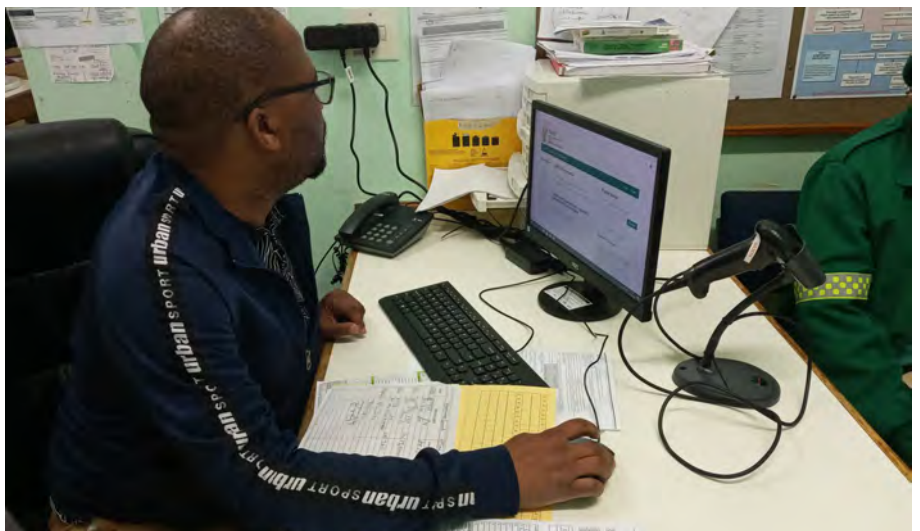
Synch Implementation

Eshowe Hospital has been identified to pilot the Synchronised National Communication in Health (SyNCH).

The Synchronised National Communication in Health (hereafter referred to as SyNCH) is the software that was developed to be an electronic prescribing platform for the public health sector of South Africa.

SyNCH was designed with the intention to standardize and digitize processes within the public health sector with the vision of achieving Universal Health Coverage through the National Health Insurance (NHI) fund.

Eshowe Hospital was selected as a pilot site for SyNCH hospital implementation. In



SyNCH is now in used at Eshowe Hospital

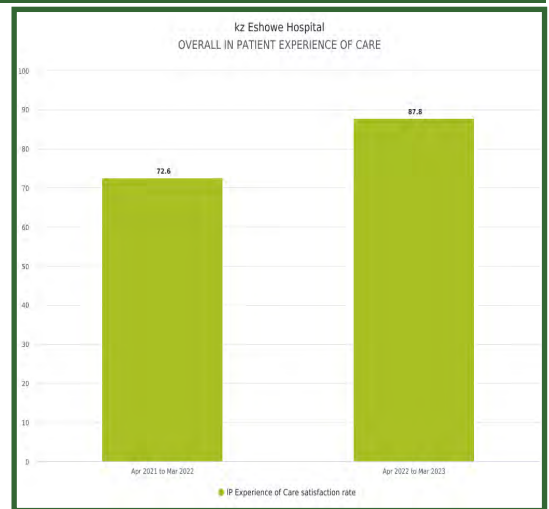
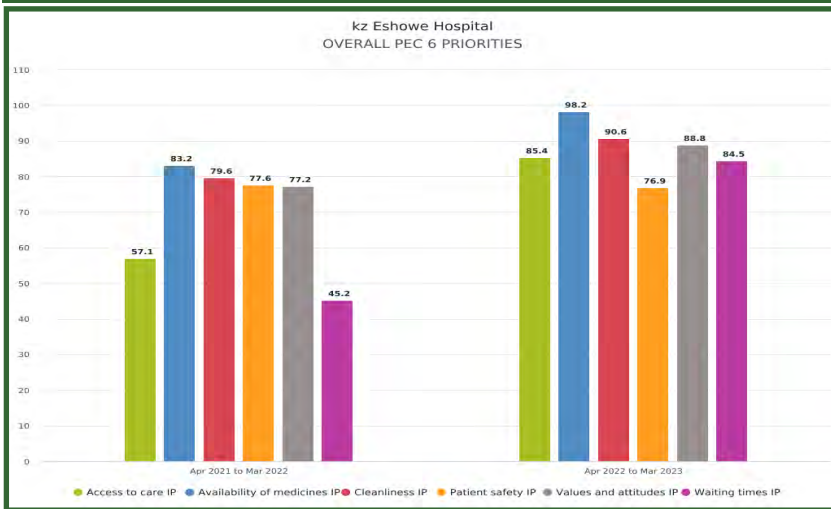


addition, SyNCH was implemented at Sinethemba Clinic to assess whether adjustments made to SyNCH could accompany multiple pharmacies and Pick Up Points within one hospital.

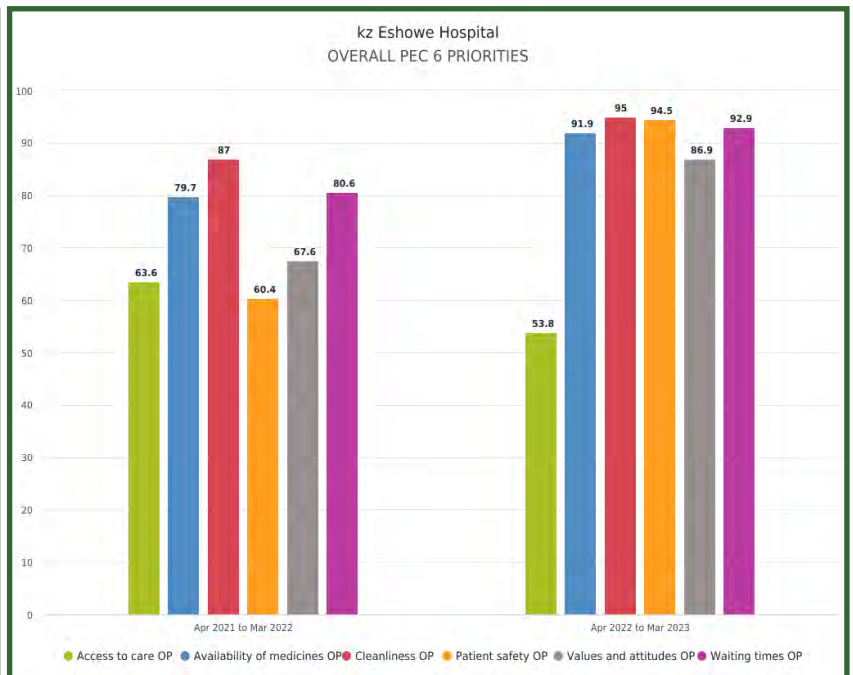
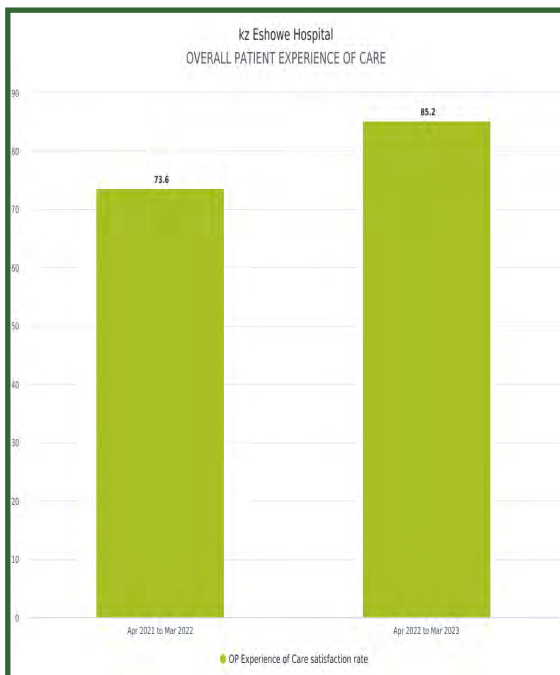
The systems scans client Identity document when the Doctor prescribes on the system and then When client report to the dispensing point produces Identity document for the Pharmacist to scan. Once identity scanned the system tells the pharmacist what medication was prescribed, that medication will also be scanned as being dispensed so that the system can be able to generate a useful report about the patient without any staff member having to fill paper work.

All the relevant staff members were trained by HST accordingly.

PEC Survey Indicators



Eshowe Hospital Conducted Patient Experience of care Survey on from the 01st—05th of August 2022 to sense the views of our clients on the manner in which we renders services in order to measure the Customer Impact. Above are the inpatient result while below are the Outpatient results.



Healthy Lifestyle Activities

Our employees did very well on healthy life style activities held within previous quarter under Umlalazi Sub-District as well as King Cetshwayo District.

Eshowe District Hospital soccer team was crowned as district soccer champions on the 10th of September 2022 at Richards Bay Sport complex after beating all the facility made an attempt to stand on our way to championship. Our netball team made a huge improvement even though they did not win this tournament.

Our netball team is number one on the log table of Sub-district Work and play league while the soccer team still stands a chance of surprising opponents and win this league.

We encourage all interested employees to contact their relevant sport coordinator to join the team or establish any sport code they wish to participate into, the support will be provided.

UMLALAZI WORK N PLAY SOCCER LEAGUE

League Table

Teams	P	W	D	L	F	A	GD	Pts
1. Meatco	12	8	2	2	28	10	18	26
2. Education	11	7	1	3	18	11	7	22
3. Municipality	9	7	0	2	14	6	8	21
4. Eshowe Hosp	11	5	3	3	19	9	10	18
5. SAPS	11	5	3	3	15	11	4	18
6. Transport	11	5	2	4	16	18	-2	17
7. Mbongolwane	10	3	1	6	12	15	-3	10
8. CBH	11	1	2	8	7	24	-17	5
9. DSD	10	0	0	10	2	27	-25	0

Lidinga umlingo weBabafana iShowe ukuwina lapha

Oyofica iShowe Ladies lapha uyobe uyathakatha

UMLALAZI WORK N PLAY NETBALL LEAGUE

League Table

Teams	P	W	D	L	F	A	GD	Pts
1. ESHOWE H.	8	7	0	1	147	105	42	21
2. MBONGOLWA	8	4	0	4	95	76	19	12
3. TRANSPORT	8	4	0	4	126	120	6	12
4. CATHERINE B.	8	3	0	5	122	134	-12	9
5. SAPS	8	2	0	6	67	122	-55	6



PRO'S CAMERA FOCUS



When walking around the uMlalazi Sub-District between 01 June and 30 September 2022, This is what I found my camera focused into:- Be careful Next time singakubambi offside!

We humbly request staff members to share with us any stories or photos of any activity they would like to be considered in our next publication



Soccer team handing A:CEO a Trophy they won at KCD Healthy Lifestyle .



Eshowe Hospital Netball team scoring during KCD Healthy Lifestyle Awareness



Members Newly absorbed from covid-19 contract to permanent employment



Certificate of Appreciation handed to Eshowe by the District Director KCHD



Breast feeding token handed by Sr. Miya on Breast Feeding Awareness Day



Sr. N.M.Z Mlambo showing members of the Legislature around Gateway Clinic



Ukudla Kwabe Kuyiziduli Zabasali on Heritage Day



Luqonda kanjena ke unyawo uma sekuvuke usinga Eshowe Hospital



Ishizolo team bephakamisa u7



Abaqashi bethu, Human Resource Team



Kwakufinywa ngendololwane kwaMNCWH



Saze sadla nekhekhe lika Sr. Miya

ACKNOWLEDGEMENTS



DR. M.S BUTHELEZI
Acting : Chief Executive Officer



T.V SHANGE
Public Relations Officer

ARTICLES RECEIVED FROM:-

1. Mrs. Z.C Mzobe—Planning, Monitoring and Evaluation Manager
2. Mrs. B.N.E Dlamini—Quality assurance Manager
3. Ms. Z Mthethwa—Optometrist
4. Mrs. C Pett—Dietitian

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