

# **ESTCOURT HOSPITAL**

## **EZASEMTSHEZI** NEWS STAY INFORMED DECEMBER 2017 YEAR CLOSED ON A HIGH NOTE- THE VINTAGE WAY





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#### YEAR CLOSED ON A HIGH NOTE

Besikhumbula ezamzukwana, that was the theme of the day for Gala Dinner 2017. The event was held on the 15 December 2017 at Estcourt Hospital.

Gala Dinner is an annual event just to unwind and enjoy the good music and good company in an outfit that is on point. This year was no different, staff members came in their "Sophia town" outfits that reminded many of their teenage years!

The event was graced by the presence of internal and external stakeholders to celebrate the end of the year together. It was an honour for the hospital to have them in their midst . Stakeholders assurance of continued support going forward was an indication that the future is even brighter.

It was a fun filled day and thanks to the entertainment team for their excellent performance that kept everybody on their toes. Sincere gratitude goes to the entertainment committee for their dedication and our valued stakeholders for assisting us to bring this event to fruition.





PICTURES OF THE GALA DINNER







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#### **EXCELLENCE REWARDED DURING THE QUALITY DAY EVENT**



Frm L-R: Mrs. Moeketsi (CEO), Mr. Walton (Systems Manager) & Mr. Manyathi (Acting HR Manager)



Quality day is one event that acknowledges and reward excellence on service delivery. Each year employees strive to be the best for them to be recognized. That in turn assists the institution to improve service delivery.

Quality event was held on the 15 December 2017 just before the Gala Dinner. The guest speaker, Dr. Kekana applauded the institution for QIP's that have yielded positive results. She then urged management at all different levels to enforce two way communication with their subordinates and give credit when its due for them to achieve desirable objectives.

It was not only the awards that were given but also the long service awards. The employee that has forty years of service was given a special nod and that was Mr. Eric Walton, Systems Manager. Mrs. Moeketsi, the hospital CEO thanked Mr. Walton for having served the department for such a long time. She said that the institution is honoured to have him as one of the exco members and his vast experience is invaluable.

To all those rewarded for their hard work, well done and keep up the good work.



Pictures of some of employees that were rewarded for their hard work .

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#### ESTCOURT HOSPITAL SCOOPES NUMEROUS WARDS

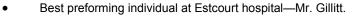




L-R: Ms. Duma from Madiba clinic, management and stakeholder (BSSP) representative

Estcourt hospital has been struggling to meet target for MMC but determination kept the team going hence they were recognized for their exceptional performance. This was during the District Quality Day which was held at Crown Hotel, Ladysmith on the 23 November 2017. Acknowledging young dynamites is always encouraged to bring out the best in them. Mr. M. Mkhwanazi was given a special recognition for going an extra mile in his day to day duties. Other accolades received as follows;

- First facility to meet CCMDD target- Cornfields clinic
  - Best preforming individual at Estcourt hospital—Mr. Gillitt
  - Third place for implementation of AYFS– Zwelisha clinic
- Overall best preforming facility on IPC (Sub district)- Ward 1
- Overall best preforming PHC facility on IPC- Madiba clinic
- Second place for implementation of AYFS and best performing facility on TB success rate- Injisuthi Clinic
- Best preforming facility on OHSC assessment 2016 and best preforming facility during Ideal Clinic assessment 2015/16– Fordeville clinic
- Best performance on TB program- TB Ward/clinic
- Second overall best preforming institution on hand wash campaign 2017– IPC clinic



Al– Imdaad Foundation was given a special award for their continued support in all health programs.



L-R: Dr Zulu (2nd) and Mr. Asvat with representatives from Al– Imdaad Foundation : Side L-R: Ms. Mdakane& the management. Ms. Ramthol (2nd) with the management



Ms. Ganes (Red) from Injisuthi clinic with the management after having received the award

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#### **AYFS LAUNCH AT FORDEVILLE CLINIC**



All stakeholders pledging to support AYFS programme at Fordeville hall during the AYFS launch

Today's youth is faced by a myriad of challenges and the lack of knowledge and empowerment initiatives are worsening the situation. The Health Department than becomes the one that bear the brunt for such with an increase of in a number of new HIV infection and teenage pregnancies among the youth, among other challenges. Regardless of all these social ills faced by the youth, few of them visit health facilities for medical assistance and that warranted all stakeholders to come on board to address the matter hence the Adolescence Youth Friendly Service (AYFS) programme was introduced.

The AYFS programme seeks to transform health facilities to be user friendly so as to increase the number of young girls and boys that utilize health facilities for services. It is for that reason that Fordeville clinic launched this project on the 11 October 2017. Guest speaker was Mr. Mkhonto Blose from the district office and he agreed that youth is faced by quadruple challenges.

The event was honoured by the presence of different stakeholders including Councilor Edith Lite. Cllr. Lite said that the local leadership supports the programme and urged the youth to take advantage of these services for their benefit.

#### HANDING OVER OF EQUIPMENT BY AL-IMDAAD FOUNDATION

Al- Imdaad Foundation has once again extended their helping hand to Estcourt Hospital by donating the much needed equipment for the Phila Mntwana Centres within the sub-district. The handing over process took place on the 02 October 2017 at Estcourt Hospital. Ms Nomalanga Ndlovu, District Specialist-PHC sent her gratitude to the foundation for seeing it worthwhile to make a contribution in a fight against malnutrition which has claimed lives of young children. She gave a brief background of the current status of the Phila Mtwana Centres and further assured the foundation that the equipment donated will impact positively in the fight against malnutrition within the sub-district.



OM's PHC and other internal stakeholders holding equipment handed over by Al- Imdaad Foundation

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#### YEAR END PARTY FOR AURAL REHABILITATION CHILDREN



Ms. Nomfundo Buthelezi– District Rehab Services and Sabelo Khumalo - interpreter for the day

September is Deaf Awareness month and the Audiology department hosted a party for children with hearing loss and their parents under the theme "Make a sound investment, get tested today". As the adage, "iron sharpens iron". The party was for mothers, their children and all stakeholders to look back on the journey travelled and to assure each other that the future is even brighter. Parents shared their testimonies on what have kept them strong and supportive to their children against all odds. Nomfundo Buthelezi, District Coordinator-Rehab services encouraged parents to take their children to school so that they can be educated. She then urged the children to study hard and pursue careers of their choice. She said that she is a living example, she is also deaf on one ear but looked beyond her disability and today she is living her dream!

Ms. Philisiwe Madonsela, who is a mother of a deaf child, encouraged other mothers to learn sign language so that they can be able to communicate with their children. Language barrier is one of the contributing factors to inability of a mother to talk and bond with her child and cannot understand even when the child want to tell her something very serious like that he/she has been abused. She further pleaded with the mothers of deaf children to have a support group so that they can assist each other and seek help from others where they have challenges for the sake of their children. She assured children of their unconditional love and support for them to reach their full potential.

#### **OPEN DAY AT INJISUTHI CLINIC**

Injusuthi Clinic staff and the management put its patients first and continuously cement the good relations it has with its patients, clients and stakeholders. The clinic had an open day on the 06 September 2017 and that platform was used not only to share information with them on the services offered by the clinic but also to remind them on the role they need to play for the clinic to continue to provide an efficient and effective service.

School health services raised concern about the challenges they experience when visiting school and Crèches to provide health services. Attendees especially parents were urged to co-operate with the school health programme by signing consent forms so that their children can be vaccinated or be assisted in all their health needs.

The Public Relations Officer, Mrs. Gamede said that the hospital management is concerned that the community opted to close the clinic and disrupt services when they are not happy about certain things and is doing its utmost best to have the governance structures like the clinic committee. She agreed that the clinic committee is old and further urged the Loskop community members who



Dr. Dumakude– Clinical Psychologist addressing the attendees during open day event

have a passion for community service to come forward so that we can fast-track the appointment process. The new committee will assist us by acting as a liaison between the community and the department so that all the community concerns about the clinic can be addressed.

Mrs. Ganes sent her sincere gratitude to staff for working tirelessly to assist the Loskop community. She further assured the community that as Injisuthi clinic they welcome feedback on their experience of care and where there are concerns/complaints they will be given the attention they deserve.

### EVENT IN PICTURES QUALITY DAY & GALA DINNER



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## **ACKNOWLEDGEMENTS**

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