



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

ESTCOURT HOSPITAL

EZASEMTSHEZI

NEWS

SEPTEMBER 2021

ESTCOURT HOSPITAL WELCOMES THE VISIT BY THE KZN LEGISLATURE



Delegation from the KZN Legislature led by Honourable S.C. Nkosi during the visit at Estcourt Hospital.

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VISIT BY THE MEMBERS OF THE LEGISLATURE AT THE HOSPITAL

The delegation from KZN Legislature visited Estcourt hospital on the 26 August 2021 to play an oversight role as mandated. Visit came at a time when the institution has just started with vaccination of people aged 18 and above to boost vaccination programme. Delegation was led by Mr. S.C. Nkosi and was joined by Uthukela District Municipality Speaker Mrs. P.G. Strydom and the Mayor of Inkosi Langalibalele Municipality Mrs. J.M. Njoko- Mbele.

The delegation started by visiting Estcourt Hospital vaccination site and they were taken through the vaccination process. The next stop was at COVID ward and the procedure that is followed when patients are being admitted was explained. Clarity seeking questions were answered by the Hospital Management led by CEO, Mr. M.P. Bekenya. A presentation on vaccination programme status quo was done and the

delegation was pleased with progress made so far and further made a commitment to assist in addressing challenges. The delegation also visited Forderville and Ntabamhlope vaccinations sites as well and interacted with clients that were on site to get their jabs.



Sr. Ramthol taking the delegation through the vaccination process at Forderville vaccination site



Members of the legislature doing walk about with the Mayor of Inkosi Langalibalele Cllr. Mbele and Honourable Speaker of Uthukela District

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THE HOSPITAL EMBARKS ON A DEAF AWARENESS CAMPIGN

September is Deaf Awareness Month and the Audiology team visited different outpatient departments and other sections within the hospital from the 05-10 September 2021 to educate patients and staff members about deafness. The team explained that loud music, working in an environment where there is a lot of noise like factories, aging are some of the causes of hearing loss. It was also emphasized that at times it's caused by genetic factors or illness.

Communication has proven to be a major barrier for deaf people therefore learning basic sign language can assist in bridging this gap. It is also significant for the community to understand their culture and embrace them. On the 10 September 2021 the Audiology team was joined by four siblings from the Mazibuko family that are deaf. The aim of the visit was to teach staff members the basics of the sign language. It was so heartwarming to meet the Mazibuko family after the siblings were successfully placed in a special school. The hospital intervened when the family had challenges in getting them placed in a special school.

Ms. Khanyi Mbongwe, our Audiologist encouraged Estcourt community to seek medical assistance at their nearest clinic if they have hearing problems for necessary interventions to be made as soon as possible. Those were her remarks was during an interview she had with Ukhahlamba Radio on Tuesday 14 September 2021.



Ms. Mazibuko facilitating a basic sign language session



Garden Services pledging their support for Deaf Awareness Campaign after a health education on signs and symptoms of a possible hearing loss problem.

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TRAINING OF SECURITY OFFICERS ON BATHO PELE PRINCIPLES AND PATIENTS RIGHTS

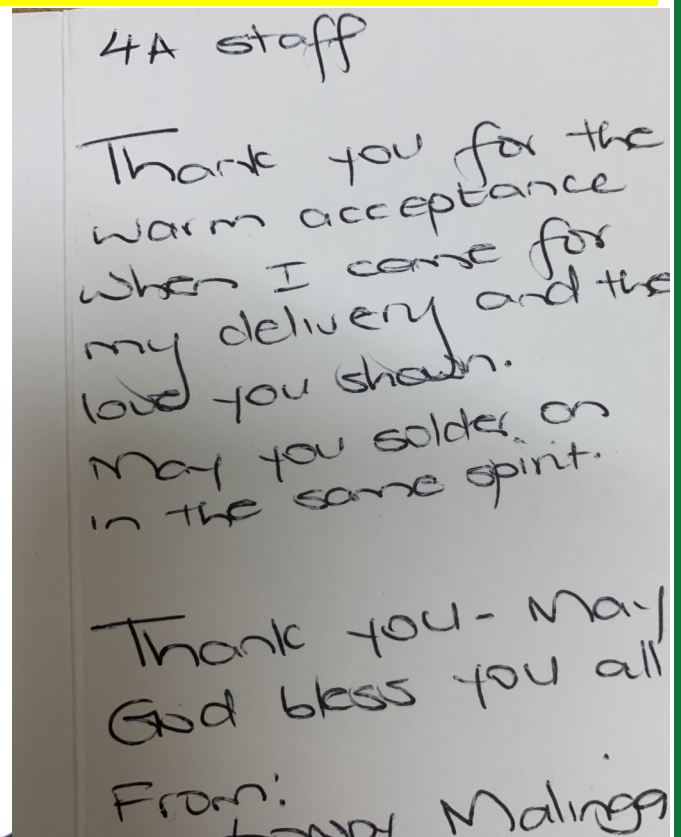
Estcourt Hospital welcomes the new security company called Real Security. As part of their orientation, training on Batho Pele Principles and Patients Rights was conducted. The main aim of the training was to equip them with necessary skills that they need to be able to deliver the expected standard of service to patients and visitors of the hospital.



COMPLIMENTS

People the Estcourt hospital gets a lot of bad press which is understandable but there is also some very good work they do. Take the flu clinic for example. Did you know that if you are symptomatic and go to the flu clinic to test for Covid-19, that you will get proper meds including antibiotics to treat your symptoms? These meds are also in many instances better than some of the treatment pack meds the support group gets access to. The meds you will get are also not cheap alternatives but proper meds to treat you. We therefore suggest that if you cannot afford private healthcare & develop Covid-19 symptoms, your first stop should be the flu clinic at the hospital. There you can do a free covid test & get immediate access to proper meds while waiting for your test results. The Covid Support group members themselves have used the service & can vouch for how good the Flu Clinic is. Your symptoms will be assessed and based on that medication will be prescribed. In the afternoons the clinic is also very quiet with little or no queues.

14:17



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