



Asikhulume - Lets talk

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January—March 2010

Volume 06, Issue 10

PRECIOUS BABY DIS- CHARGED

On the 10th of January 2010, Nonkonzo Lukhozi from the aMandawe area gave birth to Nomvuyo 'Precious' Lukhozi on their way to GJ Crookes Hospital, birth delivery was assisted by the EMRS team. Nonkonzo & Precious



Nursery Staff members; Themba Nsimbi, Badikazi Luvalo, Thembi Duma, Maya Somaru, Precious Nyawose, Trainee Nurse Lindiwe Dlamini and the happy Mother and child

were handed over to the G.J Crookes Hospital's Maternity Ward staff members by EMRS staff with precious weighing only 710g. This meant she was extremely underweight, as a normal infant weighs a KG and above. The mother was 6 1/2 months pregnant. The infant was incubated and hospitalized at the hospital and

surprisingly picked up the weight to 1.67kg over 7 weeks and four days.

Unlike Provincial and Tertiary Health Institutions, GJ Crookes is a district hospital, which means it has limited resources and skills but the hospital Nursery Staff members managed to nurture and take appropriate health precautions for little Precious.

All of this is thanks to a system called the Kangaroo Mother Care which encourages that the baby must be placed in between the mother's breasts with a nappy and a cap only to help regulate the baby's body temperature and create one of the greatest bonds between the mother and the new born baby, as the baby can



Little baby Nomvuyo who has been named baby precious with her mother Nonkonzo .

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PROUDLY FLYING THE



Samkelo Nyawose, displaying football skills

National Fly The Flag Day was celebrated at G.J Crookes Hospital on the 2nd of March 2010 to showcase the support and pride the hospital staff has for the South African Soccer Team, Bafana Bafana and the accomplishments the country has made to ensure the 2010 Fifa World Cup is memorable and successful.

The widely publicized Fly the Flag Day brought fun and enthusiasm back to the workplace as staff members gathered to hoist the National Flag, sing the South African Anthem, showcase soccer skills and enjoy braai.



Ladies doing it for themselves: Devendhree Pillay, Prea Moonsamy and Saloshnie Pillay

G.J Crookes Hospital has made Football Fridays a standard celebration where staff members are encouraged to wear Bafana Bafana Jersey's.



Nursing Staff Displaying face paintings of the National Flag



Proud Bafana Bafana supporters enjoying meat after a Braai



Some of the staff members after singing the National Anthem



Mr Perumal Pillay saluted by other security officers whilst proudly hoisting the national flag

STI, CONDOM & PREGNANCY

Inyanga kaNhlolanja/February yaziwa ngokuthi yinyanga "yothando" njengoba wonke umhlaba uthokozela usuku Lwezithandani, phecelezi Valentines Day , kodwa kwikhalenda lezempilo lenyanga yaziwa njenge-yokugqugzela Impilo/ Healthy Lifestyle Awareness Month. Kusakela ngomhlaka 9 kuya ku 15 February 2010 kwaziwa ngokuthi yiviki luku-qwashisa ngezifo zocansi nokukhulelwa.



Ngengoba kuye kube nothando oluningi olubhebhethekiswayo ngalenyanga, isibhedlela I G.J Crookes saggugquzela labo ababezobe "bebhethethekisa uthando" ukuthi bagweme ukubhebhethekisa izifo, baqaphele ukuze bazivikele ezifweni zocansi kanye nokukhulelwa okungahleliwe. Umyalezo wenziwa ngezindlela eziningi, okubalwa kuzo ukufundiswa, ukunikelwa kamaphepha okuqwashisa, ukukhiswa kamaKhondomu nokuvakashela izikole.

Ulwazi ngalokhu okubhalwe ngaphezulu luyatholakala kwiminyango enjengo Gateway Clinic, Umtholampilo wokululekwa nokuhlolwa (VCT) , Umyango wabaguliswa yi sandulela ngculazi noma yingculazi (G1), Umtholampilo wabakhulelwe/Wokuxukuza, kanye neminye iminyango namawodi.

Gwema ucansi olungaphephile, hlolwa ukuze wazi kangcono ngempilo yakho!

NGO'S CONTINUES TO ASSIST &



Sibongile Nyawo, Yvonne Sampson, Jacqui Donaldson, Merle Purchase, Desiree Govender, Eleanor Lister; physiotherapy assistant, Sizwe Ntshangase, and Eddie Donaldson "examining" Scottburgh Lions' President, Theresa Strachan.

On the 1st of February 2010, The Scottburgh Lions Club donated a Traction Table to the Physiotherapy Department worth R 14 500.00. This table is used in the treatment of lower back and cervical pain. "The Scottburgh Lions Club have always been of great help in improving service delivery in the G.J Crookes Hospital, we appreciate every minute of it" said Mrs Sibongile Nyawo, CEO. Chief Physiotherapist, Desiree Govender, said effective treatment could be given to patients for conditions such as Sciatica and Osteoarthritis using the Traction Table which is recommended by medical practitioners.



LEFT: Shoprite Members with Mrs. S Ntisana, Catering Manager at G.J Crookes Hospital

The Shoprite Checkers Head Office is another organizations that demonstrated their commitment to Poverty Alleviation when they gave bread and soup to patients who were waiting for service at the G.J Crookes Hospital's different departments on the 25th of February 2010. "This is a project that we are doing to ensure that we make a difference in the community, especially the disadvantaged, our intention is for it to be ongoing" said Mr. A.S Ntshangase who is responsible for the Soup Kitchen Project.

QUALITY DAY 2009

Workers who have excelled in their field of work were praised with certificates & trophies at a Quality Day function held on the 15th of December 2009, thus reinforcing the Batho Pele Principle of Encouraging Innovation & Rewarding excellence. Amongst the awards & certificates that were on the list during the event were certificates of long service, the department who has received the most compliments in the year 2009, the best Quality Improvement Project for the year 2009 and a variety from the Adult Based Education and Training department.



Mrs Fikile Shabane making a Testimonial about G.J Crookes Hospital

Five employees namely Mr. G Gumbi; Dr K Volker; Miss M Sithole; Sr. T.M Cele & Ms T.N Mthethwa were all given certificates as employees of the quarter after being voted and recognized by the G.J Crookes Hospital Staff members throughout the whole year.

Mrs. F Shabane, our client from Umthwalume gave a constructive speech to the hospital management, staff, hospital board members and the other guests about her wonderful experiences in the hospital as a patient; she off course pointed out places where she and other patients would like to see improvements made.



Mrs Michelle Govender receiving the Best Quality Improvement Project on behalf of the Paediatric Ward from Mrs S.P Nyawo, the CEO

G.J CROOKES FIGHTS



Mr Njabulo Mngoma demonstrating some Fire Fighting Skills

Fire fighting skills can assist an individual at any place where there is fire, not only at work as many people might assume. It is lethal and can happen at home, at work, at church, at school and at a shopping mall.

Most households and companies/organizations were deprived of commodities and lives due to unmanageable fire. Considering the above, G.J Crookes Hospital initiated a Basic Fire Fighting Course which was aimed at equipping staff members with fire fighting skills.

The Course was held from the 17th –19th of February 2010 following a Fire Prevention Course which was on the 28th of January 2010.

Mr. Bongani Tsebeshe, The Fire Chief at Umdoni Municipality coordinated the training on the first day which involved theory (evacuation, different kinds of fire extinguishers, types of heat, types of fuels, classes of fire and the Gas Act of 1982).



The attendants after a tiring day of practices



The attendants led by Mr Mthokozisi Sibisi during training

Practicals were conducted on day two and three by Mr.

Njabulo Mngoma, the fire coordinator at Umdoni Municipality; these involved Wet drills, connection of hoses and physical fitness tests to name a few.

G.J Crookes, Port Shepstone and Murchison Hospitals together with the Scottburgh Forensic department provided 27 Members to be trained on this knowledgeable course. The trained members will pass the information to their respective departments after obtaining certificates.

UKUQE QESHWA KWABA-

Ngomhlaka 10 March 2010, ababhekele ezengqondo benza usuku lokuqeqeshwa kwabasebenzi ngokuthi ubhekana futhi umsize kanjani umuntu ogula ngengqondo ngaphakathi esibhedlela. Usuku lwalubhekiswe kubasebenzi abahlale benakekela abantu abagula ngengqondo njengabahlengikazi, odokotela, onogada nabanye abaningi. Bathola ulwazi lokuthi ukubhekela kanjani ukuphepha kwesiguli sezengqondo ube nawe uzivikela. (Iyaqhubeka kwikhasi elilandelayo)



uDokotela
wezengqondo
uDkt Lennart
Erikson, eni-
keza
izethameli
ulwazi
olubalulekile.

Izibhedlela okudluliselwa kuzo abagula ngengqondo zinenkinga yokushoda kwemibhede nokugcwa kwabagula ngengqondo, lokhu kunomphumela ongemuhle ezibhedlela okumele zidlulise lezi ziguli.

Ukungabi khona kwezinsiza, kuholele ekutheni isibhedlela sigcine sesibhekelela abagula ngengqondo kumagumbi abantu

abagula ngokunye. Abaphathi sibhedlela bebambisene nomnyango wezempilo kanye neminye iminyango banemizamo eminingi yokulwisana nalezizingqinamba.

TRADITIONAL LEADERS FIGHTING AGAINST

A group in Ward 12, uMthwalume area was formed and promoted by Mr. H Msomi from the Community Policing Forum during the Imbizo of the Congress of Traditional Leaders in South Africa (CONTRALESA) at kwaNdelu area on the 28th of January 2010. The recently formed group has 40 members and the main purpose of this social group is to prevent and reduce high crime rates in the area. They will also coordinate different cultural activities to keep the members busy and away from crime, it will also keep them in touch with their culture and roots.

Mr. Phiri from CONTRALESA emphasized that children should not engage in sexual relationships, especially with men who are older than them (sugar daddy's). These relationships are part of the contributory factors to the ever increasing spread of HIV infections and Teenage pregnancy.



Programme Director, Prince Ntuthuko Khuzwayo addressing the audience.



One attendant posing a question to Mrs Mseleku regarding the importance of circumcision.

Mrs. Mseleku from the KZN Department of Health in PMB stated that violence against women should be prevented and reported timeously, especially Rape cases. Names of Departments to contact were also shared with the attendants. She emphasized that males are also victims of crime and rape, they should also follow the correct channels of reporting and not be ashamed of the incidents.

The event was accompanied with Questions from the attendants, every question raised was dealt with instantly. Prince Cedza Dlamini thanked everyone for the attendance and stated that he would like to see different departments and community working together to fight issues of concern in the community. Certificates of attendance were handed over.



Male attendants listening attentively to speeches

concern in the community. Certificates of attendance were handed over.

NKWALI IMBIZO

Batho Pele principle of Consultation states that the community should be consulted about important issues and amendments that are concerning their lives, which is the main reason an imbizo was organized with the help of local traditional leadership. The day of 21 January 2010 at Nkwali Community Hall was a day to give feedback to the community following concerns that were raised at an imbizo that was held last year (2009) at the same area and venue.



Representatives from different departments: Department of Health (the host), EMRS, Vulamehlo Local Municipality, Local leadership and Home Affairs.

Mrs. S.P Nyawo presented on behalf of G.J Crookes Hospital and explained the hospital profile, the opportunities that are available at G.J Crookes Hospital like Bursaries/Internships, Vacancies and Tenders. Complaints procedures, Patient's Rights, Surveys, Referral System, Disciplinary procedures and the like were explained to the community. Feedback on Quality Assurance, Client Satisfaction and Waiting Times surveys was given at the event and the community was informed of what actions were taken with the results of the survey.



Some of the community members who attended the event.

Mrs. N.A Nkabinde presented on behalf of the Primary Health Care and informed the attendants about the number of fixed clinics, mobile points and services that are available. She also gave feedback that last year the community had requested for Nkwali Clinic to be opened for 24 hrs and this was denied because the clinic had an on call system but the public didn't utilise the service. This was putting a strain on the already limited budget and it had to be ceased.

EMRS, ETHEKWINI was represented by Ms B.N Zungu who advised the community not to abuse EMRS services because it is only for emergencies, sometimes people call EMRS just for transport to the hospital, which is considered as fraud.

Mr Mongezi Mlonyeni presented on behalf of Home Affairs and clarified the services of the Home Affairs department and the procedures to be followed by the community under certain circumstances. He encouraged the attendants to apply for IDs and birth certificates because the process is no longer delayed as it was before.

The community was given a chance to voice out their concerns. Questions were welcomed and answers were given to all queries that were raised.

MRS HLONGWA, Nkwali Clinic Committee Chairperson thanked the members of the public for attending and thanked the public servants for organizing such a fruitful imbizo.

MENTAL HEALTH AWARENESS

G.J Crookes Hospital managed to conduct a Mental Health Awareness Road Show during the Mental Health Awareness Month. Led by Dr Lennart Erikson, G.J Crookes Hospital consultant psychiatrist; this was to ensure that the community is aware of Mental Health Care.



The team singing songs related to Mental Health Awareness

Mental Health illnesses are rapidly increasing in the community due to various challenges in recent years; substance abuse has further aggravated incidents of mental problems in the community.

During the parade,

the community was informed that it is the duty of all hospitals to provide a mental health service with the necessary facilities to keep the mentally ill in safety, the hospital cannot abandon or neglect them just because of shortage of facilities. Families are also expected to take care of the mentally ill whilst they are at home.



Information was shared with the public at the uMzinto Taxi Rank, on the way to uMzinto Clinic.

IMICIMBI YASE WODINILEZINI

Ubuso bezingane ezibuthakathaka kwaqhakaza injabulo ngo December 2009. Kwenzeka lokhu nje, kungenxa yezinto nemicimbi eyenzeka ngalesisikhathi senyanga "yenjabulo". Lemicimbi yayihlelwe ngokubambisana neminye iminyango esiza imiphakathi ngenhloso yokungatholi inzuzo nabanye ababeqhamuka komasipala, amasonto, imisakazo njalo njalo.

Njengoba kukhonjisiwe kulezithombe ezibekwe ngezansi, izingane zathola ithuba lokutshengisa ngamathalente ezinawo, zithathe izithombe ziphinde zincokole nosaziwayo abanjengo DJ Dave Guselli wakwi East Coast Radio, DJ Fabulous we Gagasi FM kanye nomfoka Mnyandu, u Phuzekhemisi , owaziwa izwe lonke ngomculo wakhe omnandi kaMaskandi.

uPhuzekhemisi Mnyandu no Cllr Sydney Guemede, Umzumbi Municipality Mayor

Kulabo ababekhona, UMzumbi Municipality ne East Coast Radio sebebe yingxenywe yenjabulo kakhisimusi esibhedlela iminyaka ilandlana. Siyabonga kakhulu...

Amathalente acashile ayavela



uD.J Dave Guselli emoyizelisa izingane



Abaphuma kumasipala Umzumbi bephethe izipho nokudla



GOODBYE MR GUMBI

G.J Crookes Hospital had to say goodbye to yet another one of their dedicated staff members. The Human Resources Department had organized a surprise party for the funny and outgoing gentleman. Mr. Lizo Gumbi had been with the institution for 2 1/2 years and had to move to the department of Labour in Durban to pursue his career in Human Resources there.



"Mr Party" Lizo Gumbi and Mqondisi Shabane from Human Resources.

The Human Resource Officer's emotional party was held at the 26th of February 2010 at the Staff Development Centre. Mrs. Sibongile Nyawo, CEO encouraged



Mr Lizo Gumbi receiving a gift from Miss Lucia Domo whom he had acted on her behalf whilst she was on leave.

Mr. Gumbi to never give up on life, to continue being a hard and respectful worker.

Mr Gumbi gave an emotional goodbye speech at the end of the party , expressing how much he's going to miss this hospital because it has assisted him with his career. The day ended with refreshments.

WE LISTENED TO YOUR

G.J Crookes Hospital's Complaints policy declares that all complaints received must be investigated and action plans must be put in place. Any complaint must be swiftly and courteously addresses and feedback given to the complainant promptly after receipt. Everyone within the hospital has a responsibility for listening to, recording and acting on complaints, comments and compliments in order to help improve Hospital services. Below are some of the examples of actions taken as a result of complaints.



An ATM was installed after staff members and the community complained about the unavailability of Banking Facilities.



A sheltered waiting area was built after complaints from the community about unfavorable exposures to bad weather conditions.



Ramps were installed inside the hospital, after hearing how difficult it is for frail patients to walk up a small hill.



An ARV pharmacy was opened at the Jabu Mthethwa Centre to assist with the long queues patients spent at the main pharmacy for ARVs. This has helped a lot with service delivery improvement.

RIGHT: Public telephones were lowered for the disabled to gain easy access

