



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

GJ CROOKES DISTRICT HOSPITAL

NEWS

4th QTR JANUARY - MARCH 2017

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Sir NB Dlamini's appraisal for excellence in casualty by Nursing Management

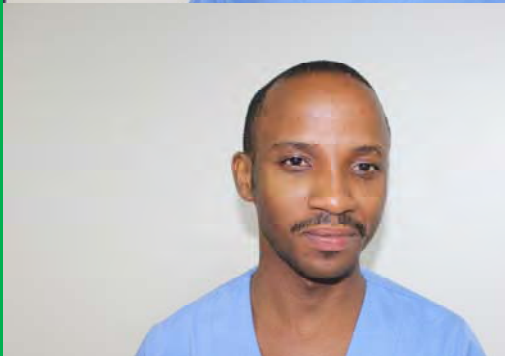
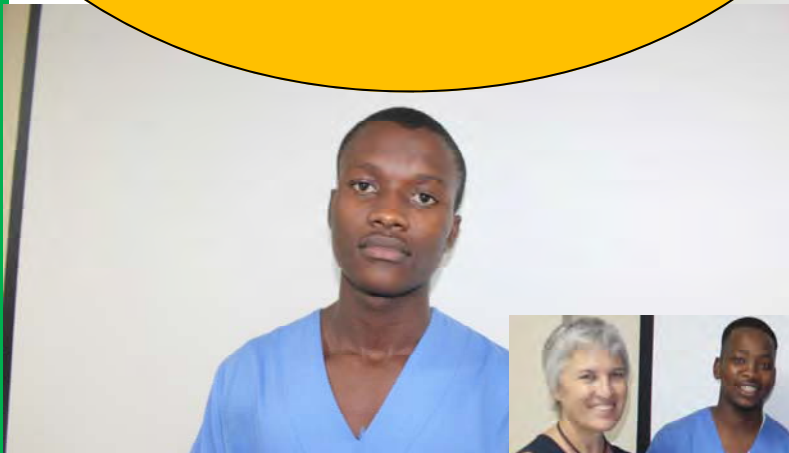
Nursing management commended Sir NB Dlamini for his hard work, commitment and dedication in patient care, for clear informative and concise report writing. He was advised to encourage other nurses with the same spirit in service delivery.





ORIENTATION FOR OUR CLINICAL ASSOCIATE

Customer care is one of the important factors in a service oriented institution. It is therefore imperative that the Public Relations holds this educational talk in every orientation for new staff members. This talk was warmly received by our new Clinical Associates



MR & MISS GJ CROOKES HOSPITAL VALENTINES DAY EVENT



Contestants

GJ Crookes Hospital wellness team organized a Mr. and Miss GJ Crookes Hospital event on Valentines day which was the first one of its kind and enjoyed by all staff with excitement. As part of the Employee Wellness Program, this event was to ensure staff are entertained and take their minds off any form of pressure that they may feel in the work place and just have fun. With Mrs. TR Gumede as the program director, Ms. Lindi Ndelu and Mr. S Ntaka as judges, and five contestants from each gender, it was a good day. Mr. Mthobisi Majoka the HR Officer and Ms. Lindiwe Bhengu from Ongoti Group took the titles of Mr. and Miss GJ Crookes Hospital for 2017. Congratulations to them.



**MTHOBISI MAJOKA
AND LINDIWE BHENGU
MR. AND MISS GJ
CROOKES HOSPITAL
2017**

MR AND MISS GJC



Old Mutual (Sponsors)

JUDGES

Farewell of Mr. Malcom Sidney Ridgway

GJ Crookes Hospital Management Bid Farewell to Mr. Malcom Ridgway who was appointed on 12 May 1986 at EG and Usher Memorial Hospital in Kokstad, before joining the department of Health he was employed by SA Transport Service from 1970 to 1986 where he completed his apprenticeship as an electrician. He was not long at Kokstad because on 01/07/1986 he moved to Christ the King Hospital in Ixopo. He was not long at Christ the King Hospital either as he moved to Tayler Bequest Hospital in Matatiele on 01 June 1987. In December 1988 he was promoted to artisan foreman and transferred to EG and Usher Memorial Hospital, in 1993 he was transferred to GJ Crookes Hospital as Artisan Foreman, with implementation of OSD on 01 July 2009 he was translated to Chief Artisan. Mr. Ridgway retired on 28 February 2017 after having served in the Department of Health for 31 years. Fare well Mkhulu.



MRS NTULI'S FAREWELL



Mrs. DC Ntuli and Mr. TA Khumalo



Mrs. Ntuli and GJC staff



Admitting staff and interns

On 28/02/2017 GJ Crookes Hospital Systems Management bid farewell to Mrs. DC Ntuli who worked in Patient Administration since 2000. The farewell party was organized by the Admitting Department, all admin staff present celebrated this day with her and had a braai. Staff had very good messages to say about Mrs. DC Ntuli which she appreciated.

She was also presented with gifts and was overwhelmed by the kindness and love shown to her. She was a hard working & dedicated employee who gave 100% when executing her duties. Her input will be missed by the department in the up-coming years.



GJC staff and Admitting Department at Mrs. Ntuli's Farewell

GJ CROOKES HOSPITAL OPERATIONAL PLAN



CEO Mrs. SP Nyawo



Ops Plan Attendees

On the 20th of January GJ Crookes Hospital held an Operational Plan led by the Mrs. SP Nyawo the Hospital CEO. This sitting is called to identify trends from each department and to display their plan as to where they are headed for the financial year and how they will get there.



DNM. Ms. PT Mkhize



OPD/Casualty team



EMS Presentation



Mr. Majola and Dr. Shange



Human Resource





**PATIENT EDUCATION ON
PREGNANCY AT THE ANTE
NATAL DEPARTMENT**

PREGNANCY AWARENESS WEEK



GJ Crookes Hospital ANC Department held a Pregnancy Awareness week. The event was held at ANC on the 14th of February 2017, patients were asked questions to test their knowledge about pregnancy and education was given. Patients who showed knowledge were rewarded with gift tokens. The purpose of this event is to encourage women in the child bearing age to test for pregnancy, to go to clinic early and book so the pregnancy is monitored, to teach and reinforce vital information about pregnancy and care during pregnancy. The reason for this is to reduce maternal and child mortality.

Patients were delighted to receive refreshments prepared by the ANC team.



***PATIENT
EDUCATION ON TB WITH SR
GUMEDE AT OPD ON
22ND MARCH 2017***





**PHILANI
CLINIC**

Customer Care the Batho Pele way - Clinic visits by the PRO

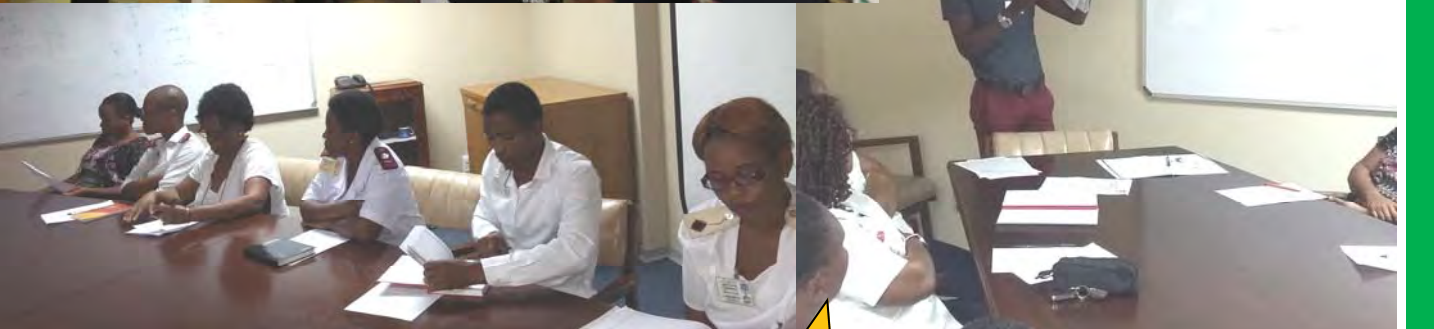
Customer Care is a very important subject for all staff to be familiarized with to ensure that services are rendered in a the correct manner for clients to see the value in what is done by a public health institution. This is why every year the Public Relations Officer arranges visits to clinics to do the Batho Pele Principle and Customer Care presentations for staff at the clinics. This was to remind the Department of Health employees on patient rights and responsibilities as the DOH employees and on what they pledge to do.



**DUDUDU
CLINIC**



**SCOTTBURGH
CLINIC**



**GATEWAY
CLINIC**

GLAUCOMA AWARENESS WEEK

On the 17th of March 2017, the GJ CROOKES Optometrist, Ms. Sthabile Madlala conducted a glaucoma awareness talk for patients at the OPD section. This talk is done annually to inform patients of the dangers of glaucoma as it is mostly asymptomatic and one of the world's leading ocular conditions to irreversible blindness. The talk also aimed to inform patients of regular eye examinations to ensure early detection and prevention. "We informed patients of several causes, signs and symptoms as well as treatment available for this condition". "We stressed the importance of follow up examinations to those patients who already have been diagnosed, as well as routine eye tests to their close relatives as the condition is also genetic" said Sthabile. This awareness targeted most of the patients over the age of 40 years as they are more susceptible to other chronic conditions like e.g. diabetes and high blood pressure which can also cause secondary glaucomatous signs. This awareness was also to give hope to those who are already diagnosed with it, and advise on how to live with the condition during early and later stages of its detection. Patients were given pamphlets, as they showed concern and asked questions about the condition.



Ugu Health District TB Awareness at Malangeni Sports Grounds



On 24 March 2017 Ugu Health District held a TB event in Malangeni Thusong Centre Umdoni Ward 9 to fight against TB. Mr Shane Naidoo TB Manager from Ugu District with a team of organizers arranged for this successful event which was directed by the GJ Crookes Hospital PRO Mr. TM Mbanjwa to create awareness to the Community members

The Ugu Health Sub District (Park Rynie) and Umzinto Umzinto Clinic staff raised the flag of GJ Crookes hospital as the mother facility when they took most awards for excellent care and service to TB Clients and a Recognition Award for the Sub-District with Outstanding Performance in TB Cure rate.

This day was used in remembrance of those who have died of TB. The department has formed war rooms and TB Hospitals where people get educated about TB and understand that it is curable. Cllr P Thabethe for Umdoni Municipality in Ward 9 thanked the community members of Umzinto Area and department of health for working together since Umzinto was the main area that was affected by TB for the past few years. The community was encouraged to support the department by screening and taking their medication. "Now let us stand together and fight for our lives" said Cllr. Thabethe



BRING AWARENESS TO THE PATIENTS ABOUT THE IMPORTANCE OF TESTING FOR T.B AND TAKING TREATMENT RELIGIOUSLY IN COMPLIANCE WITH '90-90-90' STRATEGY.

The event was organized by HAST staff and Hospital Public Relations Department. The event began with staff walking around Outpatient Department singing Health Education songs just to draw patients attention to the business of the day. The Programme Director was Nurse Futhi Mmembe. Sister G.F Dladla opened in prayer and Ward Clerk Mrs. T.A Ngcungama gave the purpose of the day where she highlighted on the spread of TB and the fact that it is Number1 killer in our continent and yet curable hence the importance of screening and testing for TB. Our Guest speaker Staff Nurse S.S Bohlela eluded on the importance of being screened for T.B, signs and symptoms, types of T.B and treatment duration and the importance of finishing treatment in due course

Dr Pheliwe Mazula gave the vote of thanks to all the participants, organizers and patients.

The event ended with the Hospital Choir singing a T.B song 'HLOLELA I TB' and the staff went to Gateway Clinic to give health education to the clients and also sang the relevant health education songs.

Thereafter the wards were visited to take sputums for testing from in-patients.



FAREWELL TO MR N BAM AND MS ZANELE NDIMANDE



**FAREWELL TO
NEW STATES
CITIZEN MR N
BAM
(DIETICIAN)**



**FAREWELL TO ZANELE
NDIMANDE INTERN
FROM BUDGET AND
EXPENDITURE
(FINANCE)**

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We appreciate the time taken by our readers to go through this newsletter. Should you have any newsworthy item relating to our hospital or health matters please contact the PR Department on the details below. For any suggestions, complaints or compliments regarding our services or hospital, please write them down on the suggestion forms and put into the suggestion boxes located in all departments and wards of the hospital. Enjoy this season and remember, it is our aim to provide our clients with the best quality health care services all the time.



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PROVINCE OF KWAZULU-NATAL

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