



health

Department:
Health
PROVINCE OF KWAZULU-NATAL



GJ CROOKES HOSPITAL

NEWS

STAY INFORMED

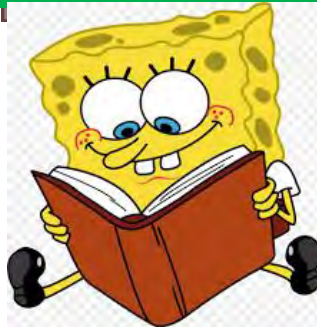
JAN-MARCH 2018

INSIDE THIS ISSUE

- * Pregnancy Awareness Week Pg.2
- * Mr. and Ms. Valentines GJC Pg3-4
- * TB Awareness Pg.05
- * Easter Egg Hunt Pg.06
- * Cataract Camp Pg.7-8
- * Ethics Launch Pg.09
- * Gift Matee's last meeting Pg.10
- * Sr. Khuzwayo's Farewell Pg.11
- * Sr. Cira's Farewell pg.12
- * Welcoming of Dunstan Farrell Staff Pg. 13
- * Statistical Reports Pg.14
- * New faces of GJC Pg.15
- * Acknowledgements Pg.16



Mr. and Ms Valentine GJC
READ MORE ON PAGE 03



Sr. Cira's Farewell
READ MORE ON PAGE 12



PREGNANCY AWARENESS...
READ MORE ON PAGE 02



CATARACT CAMP
READ MORE ON PAGE 7



Sr. BPE Gumede educating mothers



Maternity team with pregnant mother



Events of the day



Pregnancy Awareness week

On the 15th of February 2018 the Ante Natal Care department (Family Planning) held a Pregnancy awareness campaign in support of pregnancy week.

The aim was to promote dual protection and safe pregnancy for those who are already pregnant. All pregnant women who visited the department on the day were given health talks and made aware of early booking, nutrition in pregnancy, signs of labour and breastfeeding. A role play was done on baby bath and cord care.

Gifts were then presented to the most participating clients by the Area Manager Matron JPN Muthwa, courtesy of Bio Oil by Jacqui Caley who has been assisting every year with the gifts for moms.

Mothers were thanked for their attendance and encouraged to adhere to this awareness and things to prioritize during their pregnancy.





Mr. and Ms. Valentines Contestants

GJ Crookes Hospital Wellness Committee held its Annual Valentines Day Celebration and Crowning of Mr. and Ms. Valentine. The event was hosted by the Hospital PRO Mr. Thabiso Mbanjwa and Ms. N Cele. The event began with a prayer by Mr. TV Shezi . Mrs. SP Nyawo the CEO welcomed and gave a purpose of the day. She wished everyone well for the day and encourage them to have the spirit of valentines everyday for each other, our work and our clients and thanked everyone and the wellness team for making this day possible. There were poetry items given by local youngster's from Amandawe and Amahlongwa A pageant was then held for Mr. and Miss Valentines with about 7 contestants which Mr. Mthokozisi Myende from HRD and Miss Nokwanda Luthuli made it to the finals and were crowned Mr. and Ms Valentines Day 2018 by the outgoing Mr. Mthobisi Majoka and Ms. Lindiwe Bhengu who were the 2017 finalists. The two were wished well by Mr. Majola the Acting HR Manager and were presented with hampers and a meal voucher sponsored by Wimpy Scottburgh. Mr. Majola also thanked everyone and Sanlam, who also sponsored the event.



Judges scoring contestants



Crowning of Mr. and Ms. Valentines

Valentine's Day 2018

Wednesday, February 14, 2018

Valentines Day Gallery



Ms. N Luthuli and Mr. M. Myende Mr. and Ms. GJC 2018-9



Mrs. SP Nyawo CEO GJC Hospital Opening the event



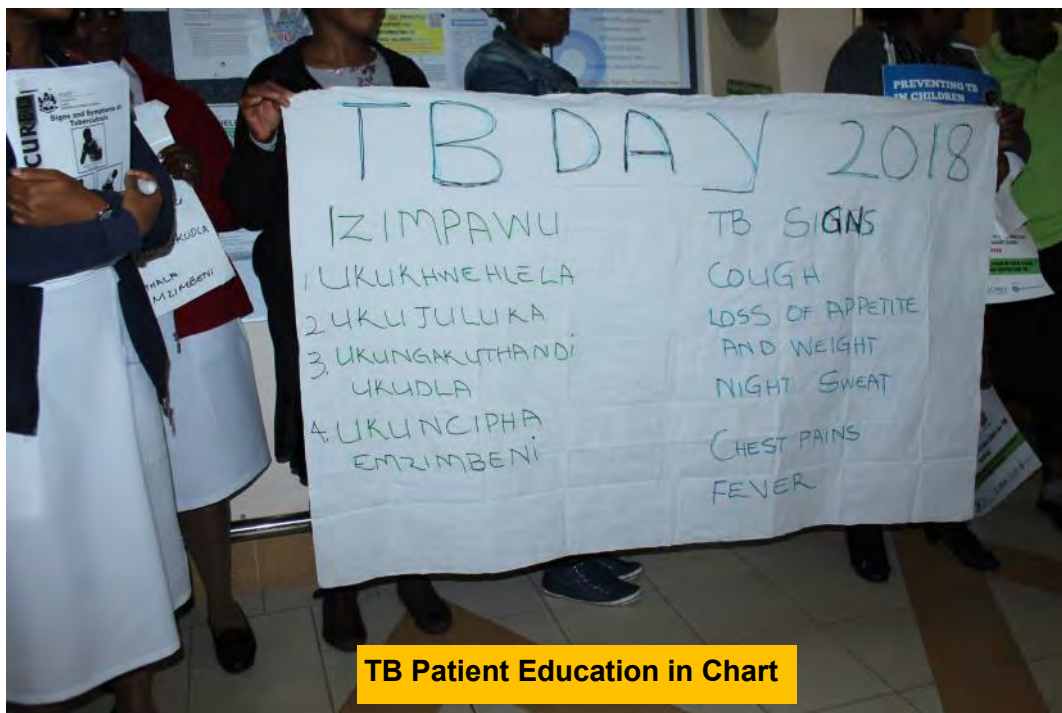
Events of the day





Patient Education in OPD

On the 23rd of March 2018, TB awareness was held at GJ Crookes hospital hosted by Sr. TR Gumede's team to caution patients about the spread of TB, how to treat and fight TB and the importance of using TB treatment. To let people know what factors affect TB transmission, what is the difference between TB infection and disease, how can TB be recognized and the symptoms. It was said that the longer you avoid getting tested, the more people you are likely to infect other people.



TB Patient Education in Chart

Nurses also warned against patients using the standard TB treatment in conjunction with alternative treatments like traditional medicine. Used together with the treatment, it can cause severe damage to the liver and kidney.

Once you are on treatment you really need to commit to completing it, because even though the damage is not obvious, over time it is irreparable.

When patients default on treatment, they usually develop drug-resistant TB. "Treating drug-resistant TB is more complicated and can take up to two years



Egg Race in H Ward

Once again, the Easter Bunny stopped to pay a visit to the children's ward at GJ Crookes Hospital. The Easter egg hunt was hosted by the Physio department in H ward on the 29th March 2018. This joyous event was celebrated by both the children and their caregivers. The children delighted in hunting 144 chocolate eggs and yummy Easter themed chocolate cupcakes.

The theme for the Easter hunt was "sharing". Learning to share is an important life skill that every child must learn. You can help your child become a generous giver when you teach your child to share. The ambulant children participated in hunting for the Easter eggs and then returned them to the Easter Bunny for distributing to all the children and caregivers in the ward.

The hunt included the famous egg and spoon race for both children and mothers. The caregivers thoroughly enjoyed themselves by giving in to their inner child. The children also indulged in the face painting.



Events of the day



Provincial Support Visit by Dr. Mthethwa and Mr. J Govender to District and Hospital Management for Cataract

On Friday the 12th to the 16th of March 2018, GJ Crookes Hospital in collaboration with Ugu Health District and the International Islamic Relief organization of Southern Africa (IIROSA) held a cataract camp for the community of Ugu. This camp comes as a result of continuous efforts by Mrs. SP Nyawo the CEO of GJ Crookes Hospital and her planning team, alongside the team of Ugu Health District.

The success of this camp has been made possible by the inter district support in terms of staffing, equipment and transport from Ugu EMS. IIROSA went all out when it comes to sourcing of surgeons from Bloemfontein and Harry Gwala District and other equipment. This was all spearheaded by Abdurrahman Moosa Mkhize the Deputy Director of IIROSA

This camp has seen to 376 patients that received Cataract Operation in just one week. During the camp the hospital was visited by the Chief Director for Communicable Diseases from Head Office Dr. Mthethwa. Dr. Mthethwa said what this is a good program that enables quality of life and is a life changing procedure that has transformed lives of our citizens.

Dr Mthethwa said there have been four institutions that have always been a back bone of the department when it comes to cataract operations and GJ Crookes is one of them. The camp ended well with all patients happy and giving numerous accolades for this life changing experience.



Cataract Operation in Session



Provincial, District and Hospital Management in theatre

Cataract Camp Photo Gallery



Patients waiting for operation



Dr. Moanda preparing a patient with a Nurse



Surgeons operating



Mrs. Nyawo leading the Provincial and IIROSA Delegation for a walk about

Ethics and Professionalism Launch



Mrs. SP Nyawo Opening the Event

Nursing Manager, CEO, Ethics District Champion and MC

On the 21st of February 2018 GJ Crookes Hospital held an Ethics Awareness Launch which was officially opened by Mrs. Sisoka who acknowledged the presence of all Nurses and Guests present. The Purpose of this event was presented by the DNM Ms. PT Mkhize who thanked the Nurses for their presence and responding to the call made by the President of the Country of going back to basics by the public sector for the staff to go back to Basics with Ethics and Professionalism. There was a role play by Nurses on ethics which aimed to present the current perceptions of the community about the public health officials and the desired behavior of health professionals.

The guest speaker Mrs. TMM Ntuli who is the current Ethics Champion for Ugu Health District encouraged the facility to have an ethics champion to sustain ethics and professionalism amongst employees. Mrs. Ntuli spoke mainly on about how staff dress up, speak to patients, and engaging one another. She emphasized that name tags and distinguishing devices identify who the staff are and they must wear them with pride. It was said that the Nurses Pledge must be read weekly to revive professionalism amongst staff.

The CEO Mrs Nyawo gave a message of support to the nurses which said that Management commends all efforts towards making the hospital friendly and helpful to our clients. The staff was also encouraged to never get tired of doing what is right all the time.

The champions were then welcomed with Nomination Certificates and a nurses pledge was read to close off the event.



PHC Manager Ms. MAN Malinga and Mrs. Cira

Mrs. Nyawo presenting gift to Mrs. TMM Ntuli

Gift Matee's last Nerve Centre Meeting at GJC



Mr. Matee addressing the Hast Team

The 30th of January 2018 was the last day of Gift Matee the Technical Assistant Officer for Broadreach in the Hast Programme which started in July 2016. Gift came to assist in data management for Hast, capturing it on TIER.NET which is an electronic system where HIV patients are registered.

His presence was felt positively because not only did he equip HAST staff with skills for registering patients on TIER.NET but also decentralized the template to all the departments in the hospital which wasn't easy because of the logistics involved e.g teaching the staff to access TIER on the computer, registering the patient on different HAST medicators accordingly.

Although the staff was sad to be left by Gift, but the knowledge he imparted to them, enabled the department to manage HAST patients accordingly



Nursing Manager and Mr. Matee



Mr. Matee and CEO Mrs. SP Nyawo



HAST Team

Farewell for Nurse FZ Khuzwayo



CEO Mrs. SP Nyawo addressing Nurse Khuzwayo and family

On the 28th of February 2018 the GJ Crookes Nursing Management and female medical ward bid farewell to Enrolled Nurse FZ Khuzwayo who retired after serving the department after 23 years. She was presented as a nurse of calling, always with passion for her work. CEO Mrs Nyawo said its great to bid farewell to a staff member whilst they're in good health and not when they are no more. She thanked Nurse Khuzwayo for her service and dedication.

Nurse Khuzwayo thanked all the staff she worked with in her ward and management for bidding farewell to her and for the gifts that were presented to her. She praised the staff of J Ward who welcomed her with warm hands when she joined them, she also praised O/M Gumede for her managerial skill and care for her staff



Nurse Khuzwayo happy to receive gifts



Sr. Cira's Farewell



Philani Clinic staff bidding farewell to their O/M Sr. Cira

On the 23rd of March 2018 the staff of Primary Health Care and Philani Clinic staff bid farewell to the Operational Manager of Philani Clinic Sr. Cira. On this day this event came as a surprise to Sr Cira. The event was opened with prayer by Rev Juta. Mrs. Nyawo the CEO of GJ Crookes on her remarks thanked Mr. Cira the husband of Sr Cira, for allowing her to be in service until this far, although he had already retired and was staying behind when the wife goes to work. Mrs. Nyawo thanked Sr. Cira for her great contribution to the department and IPhilani clinic, she mentioned that Mrs. Cira is leaving a clinic which she took from a different standard to a much higher and desirable standard and also helped it to obtain a gold status for Ideal Clinic nationally.

Mrs Malinga the PHC Manager mentioned that she is happy to bid farewell to Sr. Cira whilst she is in good health but very sad to lose such an instrumental manager for the clinic and at a time where the public sector is faced with such a shortage of staff. Mrs Malinga mentioned that she will miss Sr. Cira's sense of humor at the times when they were both O/M's and how they helped each other to work better.

All the staff of Philani Clinic had a common view about Sr. Cira, that when she came, she turned things around in Philani Clinic and that she had a motherly approach and helped each one of them to grow, be confident and realize their role and importance in the clinic

Mr. Cira thanked all staff and management for the love and support shown to his wife whilst she was in service as she always spoke about work even when she got home and also thanked them for the wonderful send off and gifts presented to Sr. Cira.



Sr. Cira and PHC O/M's Team



Sr. Cira, Mr. TM Mbanjwa and Sr. Mkhize



CEO Mrs. SP Nyawo, Sr. Cira and Mr Cira

Welcoming of Dunstan Farrell Staff

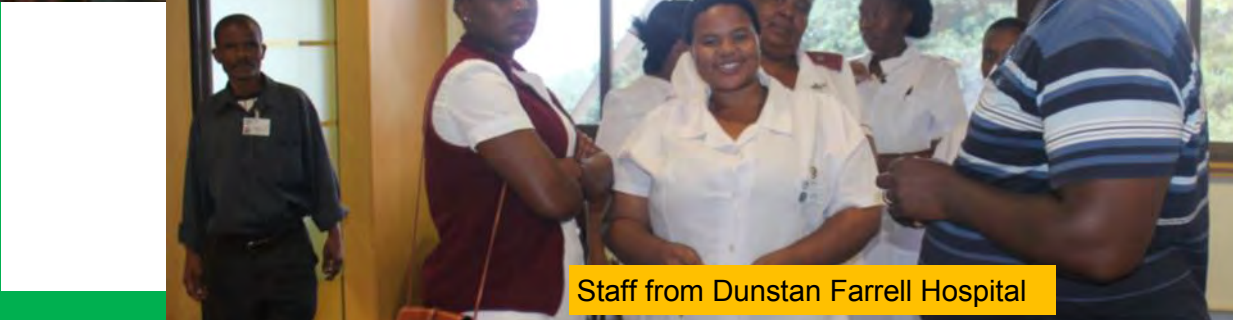


Hospital Management welcoming Dunstan Farrell staff

As from the 1st of April 2018 the institution was joined by nine (9) new staff members following the decommissioning of Dunstan Farrell Hospital and the re-deployment of its staff to various institutions

Management welcomed all new staff members and wished them a happy stay at GJ Crookes Hospital.

The Chief Artisan Mr. Hlophe who has been allocated to GJ Crookes Hospital when interviewed about his perception about the re-distribution of staff he said "this has been the best move by the department in order to save costs and ensure effectiveness of staff in their posts". "He said they are happy to join the GJ Crookes Hospital family and are hoping to have a good stay and have lots of positive contributions towards success of services delivered by the institution".

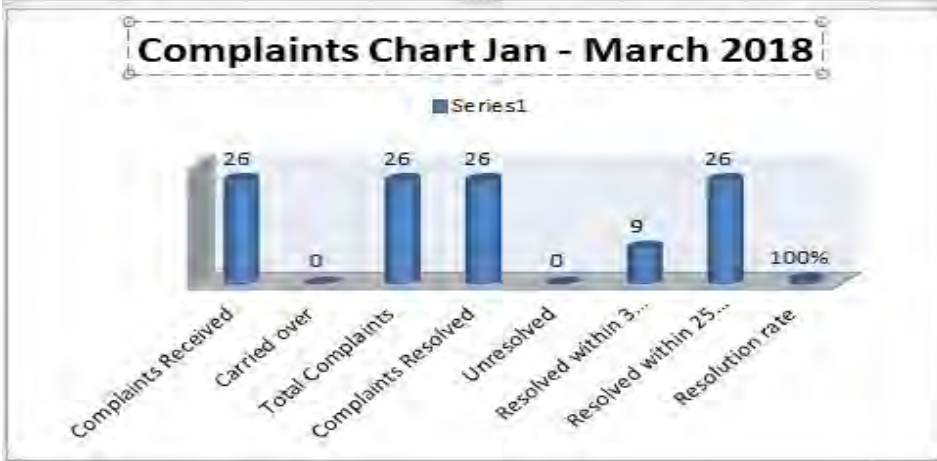


Staff from Dunstan Farrell Hospital

Complaints Compliments and CSS reports

Target : 95%

Complaints Management Statistical Report for January- March 2018

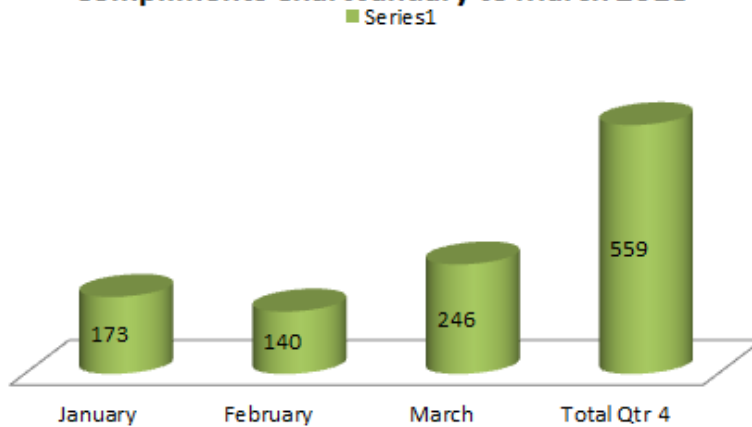


Number of complaints received	26
Number of complaints carried over	0
Total Complaints	26
Number of complaints resolved	26
Unresolved	0
Resolved within 3 days	09
Resolved within 25 days	26
Resolution rate	100%

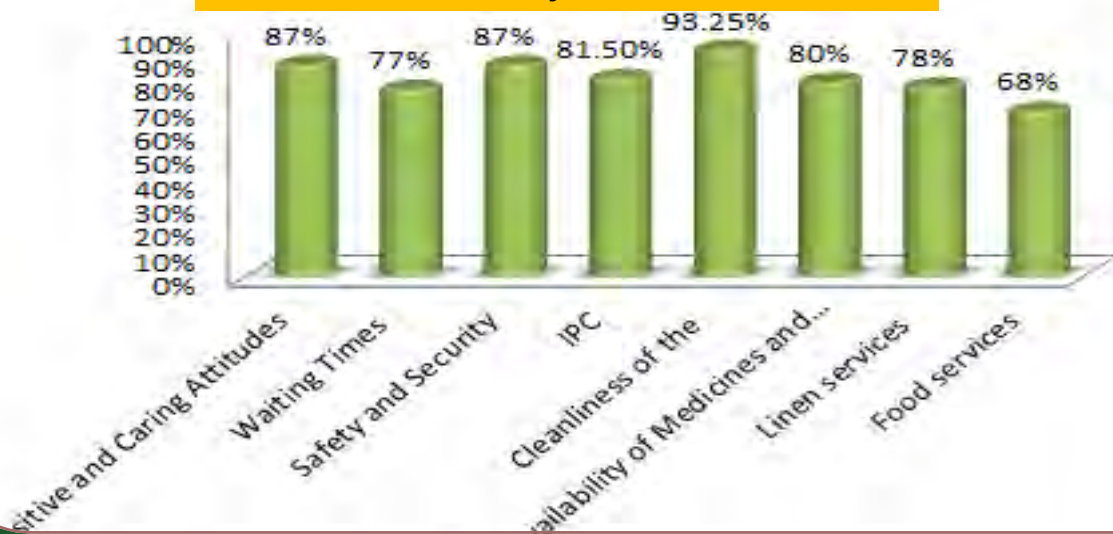
Remedial Plans (Inc Resp person and Date)

- Complaints to be investigated upon receipt and resolved within 25 days. Responsible person (Heads of Departments)
- Follow ups to be made on progress of resolution of complaints still on investigation. Responsible person (TM Mbanjwa)

Compliments Chart January to March 2018



Client Satisfaction Survey Results 4th Quarter 2018



New Faces of GJC



ACKNOWLEDGEMENTS



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WRITER & PHOTOGRAPHER



CEO. MRS SP Nyawo
EDITOR



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