



**health**

Department:  
Health  
PROVINCE OF KWAZULU-NATAL



# GJ CROOKES HOSPITAL

# NEWS

January–June 2020



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## Newly Appointed CEO for GJ Crookes Hospital



**Ms. TE Wanda New CEO for GJ Crookes Hospital**

Ugu Health District and GJ Crookes Hospital welcomes its Newly appointed Hospital CEO Ms. TE Wanda. Ms. Wanda is originally from Umlazi Township in Durban and is a mother to one daughter and a grandmother of two. She is a Christian and comes from a family of 8 siblings. She matriculated at Folweni High School and started her nursing studies at King Edward Hospital where she did a Comprehensive Nursing Diploma and completed in 1990. She also did A Diploma in Critical Care ICU in year 2000 at KZN College of Nursing, followed by Bachelor's Degree in Nursing Advanced Practice at the University of Natal in 2006 later known at UKZN.

She worked at King Edward Hospital for 12 years as a Professional Nurse and two years as a Sr. in charge at the ICU Department. She then resigned and joined the Private Health Sector and worked at Ethekwini Hospital and Heart center for two years as a Quality Assurance Manager. Ms. Wanda also worked with DENOSA as a KZN Provincial Nursing Education Coordinator. She went back to Department of Health in 2012 as an Assistant Nurse Manager Accident and Emergency and ICU at Stanger Hospital for five years. She transferred to Addington Hospital on promotion to Deputy Manager Nursing in 2018.

She said she became a nurse by honoring her late father's wish who so loved the nursing profession. She went to nursing thinking that she would later change professions and to her surprise, she got used to nursing and was no longer interested in change because she discovered that nursing can be a fulfilling career and does make a difference in the communities we serve.

When asked why she was interested at GJ Crookes Hospital she said she saw an institution that portrays and values hard work and service excellence, which are values that she identifies with thus applying for the position of CEO and was appointed into office on the 1st of February 2020 and resumed her duties on Monday the 3rd of February 2020.

Ms. Wanda acknowledges that she follows steps of a good leader Mrs. SP Nyawo ex CEO of GJ Crookes and intends to measure up, sustain the GJ Crookes Hospital Image and improve service delivery within the Ugu district Communities. She takes ranks after Dr. Buyisiwe Shange who has been Acting CEO from June 2019 and appreciated the work and leadership that Dr. Shange portrayed for the institution. She said she's joining a well known facility in the Department of Health for its hard work and commitment and wish to continue with the trend and hopes for good cooperation during her stay as the second black and female CEO with a Nursing Background at GJ Crookes Hospital.



**Ms. TE Wanda CEO and Dr. B shange Clinical Manager**

**Mrs. NC Mkhize District Director Presenting and Welcoming Ms. TE Wanda New CEO to GJ Crookes Hospital Executive Management Committee**



## Pregnancy Awareness Week



On the 13th of February 2020 the MNCWH Champion Sr. BPE Gumede was invited to Radio Sunny South for a slot on Pregnancy Awareness Week.

**Why pregnancy awareness:** To give more information on how a pregnant mother can look after themselves. To strengthen education and stress important issues that promote healthy pregnancy and safe motherhood.

**When to attend ANC:** some may not be aware immediately, but should they skip a month on their periods and suspect that they are pregnant, they must present to ANC as soon as possible. And certainly within their first trimester. Sr. Gumede said this assists health practitioners advised mothers to take care of themselves and lead a healthy lifestyle especially during pregnancy.

**Early antenatal care attendance** provides the opportunity to exclude and manage existing medical conditions which can be aggravated by the pregnancy such as hypertension, diabetes, infections and anaemia. Early recognition of danger signs in pregnancy and post delivery.



## Covid 19 Awareness with GCIS



GCIS Team with CWP Team and PHC Team for Covid-19 Awareness

On the 20th of March 2020 the GCIS Team led by Mrs. N Mngadi launched an awareness on Covid-19 in Umzinto and Scottburgh Mall. This awareness is as a result of the outbreak of Covid-19 as the first case was reported in the Province of Kwa Zulu Natal. Based on the experience of communicable diseases in South Africa, Government deemed it fit to kickstart with the early awareness campaign, targeting both taxi ranks and malls where the majority of people utilise these areas. IEC Material was distributed on this day and one on one interaction was conducted to educate people about the dangers of Covid-19



Covid-19 Awareness in progress at Umzinto and Scottburgh mall



## Newly Appointed Primary Health Care Manager



Mrs. Nonyameko Blossom Tibe is from Bizana in the Eastern Cape.

A mother to one daughter and a grandmother to one grandson.

She studied at UKZN (Howard College) and started work at St. Patricks Hospital Primary Health Care as a Chief Professional Nurse.

She also worked at the Holly Cross Hospital in Flagstaff as an Assistant Manager Nursing from March 2014.

She later worked at Mahatma Gandhi Hospital Gateway Clinic in 2019.

She then resumed her duties as a Primary Health Care Manager for Umdoni Health Sub-District under Ugu Health District as of April 2020.

She is interested to serve the community at a Primary Health Care Re-engineering and provide integrated services.

She wishes to see dedication and passion from the team that she is now leading for the work they pledged for to ensure effectiveness of health care services to our community members..



## Covid-19 Screening and Testing Launch for Umdoni Sub-District



Mrs. Tibe and Cllr Thabethe preparing for loud hailing to Malangeni Community

On the 14th of April 2020 Ugu North Health Sub– District (Umdoni Sub-District) launched a massive home screening and testing campaign. This was in line with the call by the Ministry of Health to conduct door to door screening and testing. In our sub-district, the teams were split in various groups and were sent to different areas of the Sub-District. The focus was more on areas identified as hot spots with regards to Covid-19. The CEO, PHC Manager and PRO visited a few screening sites on this day in support of the teams that are conducting screening. Cooperation and assistance of Councillor Thabethe was appreciated as he accompanied the teams that started in Malangeni to inform the communities that they have arrived by loud hailing. The communities then received our members with kindness and cooperation for screening and testing. Areas that were visited on this day were: Malangeni, Esparanza, Umzinto and Dududu.



Screening and Testing in Progress



## Radio Sunny South and Ugu Youth Radio Interviews on Covid-19



Radio Presenter Interviewing Sr. Ngubo

On the 22nd of April 2020 Sr. S Ngubo (Operational Manager for Theatre) and Mr. TM Mbanjwa PRO for GJ Crookes Hospital participated on a Radio Slot for Covid-19 Awareness at Radio Sunny South. This invite came as a method to get the state of readiness and status of Ugu North Sub-District (Umdoni).

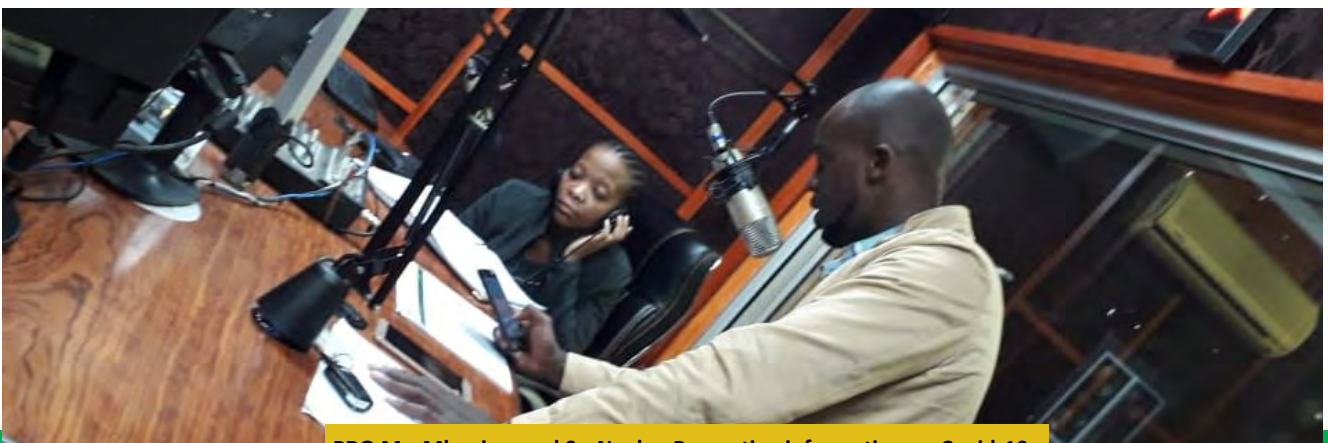
Sr. Ngubo gave a Brief background on Covid-19 and what our Sub-district is doing currently for the community: she said that Covid-19 is a Corona virus which is a large family of viruses which causes illness in animals and humans. The virus affects the respiratory system and the first case of the virus, as per the WHO was found in Wuhan China. The signs and symptoms are fever, headache, dry cough, runny nose, nasal congestion, diarrhea.

Sr. Ngubo also gave a meaning of lockdown which she said: in a health perspective lockdown simply means ensuring that all people must stay at home to slow down the spread of the virus, limiting their movement to protect themselves from any possible transmission of the virus. A Meaning of door to door screening was given mentioning that our sub-district took the initiative to start doing the door to door screening and testing which started with a focus on the hot-spots identified by local councilors, being Malangeneni, Sanathan (Umzinto) and Scottburgh.

Health education to the listeners: She encouraged listeners to wash their hands frequently using soap and water for 20 seconds, but wash as if they are trying to remove oil from their hands, maintain social distancing when going out.

Listeners were given details on where they can find out any further information about Covid-19 and they were encouraged to use the hotlines provided to obtain any further information on Covid-19.

The community was cautioned that there has been some unverified and false messages going around on social media and they were discouraged from sharing such information and are advised that the only office at liberty to share



PRO Mr. Mbanjwa and Sr. Ngubo Presenting information on Covid-19

## Visit By MEC to Construction Sites of Fever Wards



District Director and CEO leading the MEC and Entourage to the construction sites

On the 30th of April 2020 GJ Crookes Hospital was visited by the MEC for health Ms. Nomagugu Simelane Zulu with regards to upgrades and expansion of some wards in the hospital. The upgrade and expansion comes after the outbreak of Covid-19 with the intention of having more beds ready to deal and treat patients who should present with the virus. GJ Crookes Hospital Management was happy to know that it's not just one section being upgraded and expanded but two sections of the hospital. This then will be addressing the issue of old sections that will now be renewed and as the virus phases out, to have space to move back some departments that had to be displaced due to the conditions of the buildings previously.

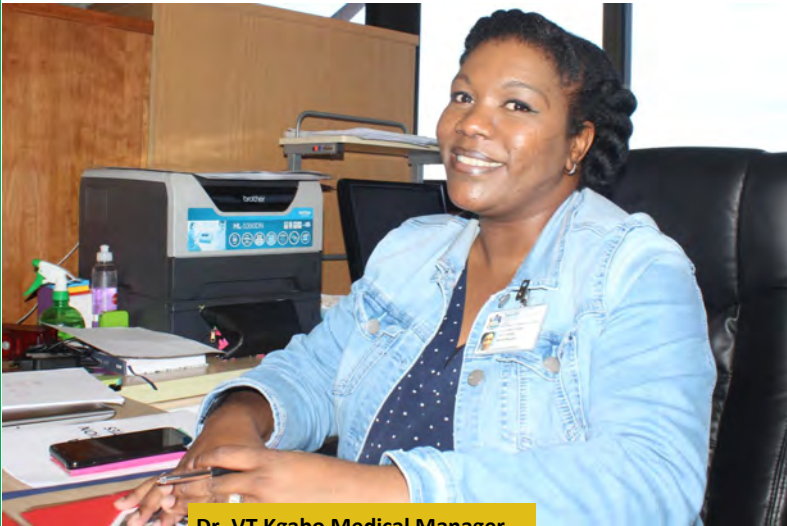


MEC being addressed by engineers on the progress of the buildings





## Welcoming of Newly Appointed Medical Manager



Dr. VT Kgabo Medical Manager

After a long wait, GJ Crookes Hospital Management was happy to welcome the newly appointed Medical Manager Dr. Venetia Tumisang Kgabo. Dr Kgabo was previously the Medical Manager for Mseleni District hospital in the Umkhanyakude District in Kwa Zulu Natal.

She grew up in the suburbs of Johannesburg and she had never been exposed much to rural health. After completion of her Medicine Degree she was placed at Helen Joseph Hospital for internship, thereafter, Mahatma Gandhi Hospital in Durban for community service. This is when she fell in love with KwaZulu-Natal.

Despite her new found love for KZN, she still did not feel fulfilled in her medical career. She then decided to explore what rural health is all about. She was instantly hooked. She had found where she was needed most. She wanted more than just being a doctor, rural health gave her the opportunity to be a part of a community, to engage with people at a personal level, getting to know their needs, their challenges, their ideas and making them take ownership of their health.

In 2013 she started the Under 5 high risk program at Mseleni Hospital which focuses on high risk children, prone to morbidity and mortality. The program initially focused on children below the age of 5 but now includes all children below the age of 13. All children at risk of morbidity & mortality at time of discharge from hospital, would be linked to a Community Care Giver (CCG) and their local clinic. The child would then be followed up as an outpatient at their local clinic by a Multi-Disciplinary Team (MDT). If the child defaults their follow up, they are then traced by the CCG. All children have a MDT meeting involving the family and relatives so they are involved and counselled about the diagnosis, management and their role in the child's health. This initiative reduced Mseleni hospital's paediatric mortality rate of 11 in 2012 to a rate of 1.3 in 2018, with numerous phenomenal stories of community engagement and improved community health. The program won the MASEA for Most Innovative Program award in 2015. The initiative also involved prioritizing paediatric cases in outpatient department and improved quality of care for paediatric cases. Mseleni further won the MASEA for Best Paediatric Outpatient Department KZN in 2018.

### Wishes for her component:

Doctors and allied staff have to deal with a lot of stressful situations and massive workload. With her team experiencing a lot of stress and at risk of burnout and demotivation, Dr Kgabo aims to find ways to support and encourage the team. A few interventions being, increased contact sessions of trainings, e.g. ESMOE drills, Resuscitation Drills, Anesthetic drills, Weekly Continuous Medical Education sessions. Team building fun sessions and pairing junior doctors with senior mentors. Being part of the team, working with them, not above them, but providing the emotional and advisory support. With the current COVID-19 Pandemic, Dr Kgabo wants to ensure that her team is equipped with the right tools in not only managing the disease but coping in the current situation. Her primary goal is to support the team, taking on an attitude of "How can I best support you in the current situation?"

### Message to the community of Umdoni:

I am grateful to be given the big responsibility of managing the medical and allied teams that are caring for this community. The team is here to serve them. In keeping with GJ Crookes Hospital's vision: "Providing high quality and cost effective healthcare services", her goal is aimed at working hard to develop and refine plans to support our community. All interventions towards empowerment of our community by fighting for universal health coverage and supporting the community in taking ownership of their health said Dr. Kgabo.

## Customer Care Training for Medical Officers



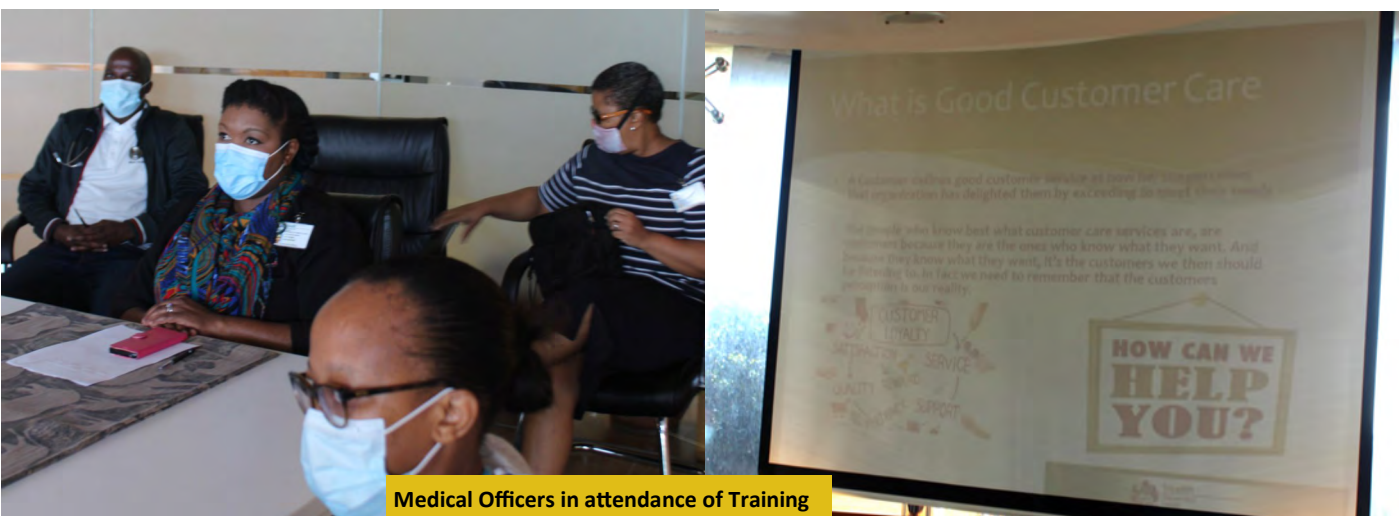
Customer care Training Session for Medical officers by PRO Mr. TM Mbanjwa

Poor service delivery continues to exist as few employees have been trained to pay attention to the human side of their jobs. Most training concentrates on the acquisition of technical skills needed to perform the job in question. As a result employees have not been trained to handle the people part of their jobs.

On this day the 21st of May 2020, The PRO of GJ Crookes Hospital Mr. TM Mbanjwa was invited by the Medical Manager for a training session with the Medical officers of the hospital. This was in the aim to ensure good conduct and client satisfaction as a result of medical officer behavior and the way they carry out work.

It was mentioned that In order to be a successful public servant it is necessary for you to treat all people that you come into contact with as customers.

“Delivering quality service also means doing well the things that are important the customer. Doing things well that are not important has no impact. Thus working hard is not the same as delivering a quality service” these were some of the things that Doctors were requested to take into account every time they assume duty and to treat our clients with respect and dignity all the time.



Medical Officers in attendance of Training



## Welcoming of Cuban Doctor



Dr. JR Noris Rodriguez

On the 27th of May 2020 Ugu Health District Director Mrs. NC Mkhize, introduced Dr. JR Noris Rodriguez to the Executive Management Committee of GJ Crookes Hospital. The doctor was welcomed with an introduction to the District profile and Statistics on Covid-19 for the Sub-District and also the Hospital profile. He was also given a tour around the hospital and to the sites being constructed in expansion for additional wards.

This comes after the President announced that more than 200 Cuban healthcare workers will be arriving in South Africa in May to help curb the spread of COVID-19. After having completed their quarantine period and were ready to start work, GJ Crookes Hospital was also lucky to be amongst the recipients of one of the doctors from Cuba.

"It was a moral duty for us to immediately respond to the request for assistance that we were made to face, together with our South African brothers and sisters, this terrible virus.

"Just as we fought together, South Africans and Cubans, against the Apartheid regime, together we will face and overcome the pandemic," said the Cuban Doctors.

The group includes experts in the fields of epidemiology, biostatistics, and public health, and family physicians to guide interventions through door-to-door testing and to assist local health workers in health promotion and disease surveillance at the community level.



District Director Introducing Dr. Rodriguez



District Management and GJ Crookes Hospital Management Welcoming Dr. Rodriguez



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