



# **GJ CROOKES HOSPITAL**

October to December 2020











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### **Acting CEO's Message**



## Greetings to all

On behalf of the GJ Crookes Hospital Management, I wish to extend a whole hearted thank you to the staff of GJ Crookes hospital. Thank you for your unwavering pride in your hospital and duties. Thank you for dedicating yourself to compassionate support and uncompromising standards. The year 2020 brought with it a challenge none of us could fathom, the COVID- 19 pandemic. This pan-

demic resulted in immediate and long-term grave health challenges which have a much wider impact on all our lives. Your efforts in maintaining stability in our hospital is greatly appreciated. Thank you for soldering on during this battle.

I wish to extend our sincere condolences to the families of all the staff members we lost due to COVID 19 and other means. We are profoundly saddened by the passing of our valued colleagues who tragically died in the line of duty.

We deeply appreciate the service they extended to our hospital and community.

As 2021 begins turning the calendar offers us an opportunity to not only look ahead to what this year holds in store, but further an opportunity to look back at the year that was.

Thank you for your continued support.

Dr. VT Kgabo: Medical Manager

Acting: Chief Executive Officer

**GJ** Crookes Hospital











### **Mental health Awareness**



On the 21st of October 2020 GJ Crookes Hospital Psycho Social Team held a mental health Awareness Day under the theme: "A CALL FOR A GREATER INVESTMENT IN MENTAL HEALTH FOR ALL": - "IT'S ALL ABOUT MENTAL HEALTH". On this day there were different activities conducted as follows

The team started with planting of a tree at the main entrance to Outpatient Department

The idea stemmed from evidence of improved mental health with exposure to nature, trees and a healthy environment supporting relaxation and reduces stress. This improves the overall mental health of patients and staff.













### Mental Health Awareness Cont...



The team then held an event with GJ Crookes Hospital staff. The program was directed by Sir. TAI Ndlovu ANM for the General Wards. The event was graced with the presence of Mrs. Z Ndwandwe District Coordinator for Employee Health and Wellness. Mrs Ndwandwe confirmed that the mental health awareness day comes at a time when our daily lives have changed as a result of Covid 19 pandemic. Many people are afraid of infection, dying, and loosing family members. People are facing economic difficulties, having lost or being at risk of losing their income and homes. She further reinforced that the planted tree stands as a symbol of life.

The Hast Unit Team held up placards in demonstration of mental health care support.













### **Mental Health Awareness Cont**



The day comprised topics related to mental health namely: A description of what mental health is and community challenges; the effects COVID 19 has on mental health and psychological first aid and debriefing.

The above topics were presented by Mr situma, Mrs Ngcobo, and Miss Shelembe respectively













### **Diabetes Awareness**



On the 20<sup>th</sup> November 2020 GJ Crookes held a Diabetes Awareness Day at Philani clinic. The theme was Nurses making a difference. The aim of the day was to provide education on diabetes and prevention. The stakeholders present on the day were: Philani clinic staff, District coordinator NCD Mrs. N Ndlovu, PROMED Medical Aid Company and Kwa Cele Community.

Rev Israel Gumede opened with a prayer, followed by Sr. BD Gumede who welcomed everyone and gave the purpose of the day, which was to give education about diabetes prevention and awareness.

Sr. N.E Mkhize gave a talk, clarifying what is diabetes prevention and how to control it through drug adherence. Nutrition advisor and CHW demonstrated a healthy plate with food portions. The event was honoured by the presence of Mr. Njabulo Ngcobo the fitness coach from Shonkweni Higher Primary School who coordinated warm up exercises and aerobics with the staff and patients, especially the elderly as the exercises were elderly friendly. Mrs. Ndlovu then emphasized the importance of testing and prevention of diabetes and hypertension. Mr Ngwane the Clinic Committee Member gave a vote of thanks to the staff for organizing the event and catering, Promed for sponsorship of water and sandwiches and the community for attending the event. The day was closed with a prayer and refreshments. People were invited to go to screening and testing stations for the day.













### **World Aids Day**



On the 2<sup>nd</sup> December 2020 Gj Crookes hospital conducted an HIV and Aids awareness, in commemoration of the annual international world Aids Day .The event was held in the outpatient department, directed by Sister NB Shabalala. The day began with the HAST team singing welcoming everyone and displaying placards with vital messages. The day proceeded with Mr Tai Ndlovu capturing the purpose of the day. Followed by Dr Mazula (clinical manager) who gave a health education on HIV & AIDS and its impact in the community, then educated on the management of clients with HIV

The day was success with singing, prayers, motivational speeches, lighting of LIFE candles and handing of hampers to clients.













### You Go Girl 16 Days of Activism Awareness Campaign



On the 27th of November 2020 the GJ Crookes Hospital Social Services Department held a "You Go Girl" program at Shonkweni Primary School. The programme was officially opened and guests welcomed by the School Principal. Sr Nsenge from GJ Crookes Hospital gave the purpose of the day. The event was conducted to sensitize parents and learners about the importance of child safety and protection, preserving and upholding women and children's rights.

A word of support from the Men's forum was given by Mr. Shinga who encouraged kids to speak out and not be afraid. He urged men to be protectors of the community and society and take care of the children. A representative from lifeline also gave a word of support and highlighted how their organization assists victims of gender based violence and how they continue spreading awareness on gender based violence. Ms Zethu Ngcobo Social Worker from GJ Crookes Hospital gave an in depth identification of how the social work department works and the support they offer. She educated children on what to do, should they be victims of gender based violence.

Shonkweni life skills teacher gave an experience that teachers have with the youngsters. She mentioned to the parents that they were amazed on how informed the children are. She then urged parents to protect and pay close attention to their children and encouraged parents to raise their children to be responsible community members.

Mrs Karen Davie gave a talk on the importance of raising children equally and not giving preferential treatment to certain genders. Boys tend to shift responsibility of certain household duties, and tend to be aggressive towards other children; and further certain boys think being tough, aggressive and violent is the answer. The girls and parents were then given gift packs. Mrs. JPN Muthwa, Assistant Manager Nursing, gave a vote of thanks to the parents, the teachers and men of KwaCele for availing themselves, participating and supporting the event and also thanked the sponsors of the day, OsisiBathemba and Lifeline. The day was closed with a prayer by a member of the Vulamehlo Widows Support Group.













### Donate a shoe



On the 4th of December 2020 the GJ Crookes Hospital Crisis Center Team held a Donate a shoe event for the children who have been victims of Gender Based Violence (#GBV). Mr. TM Mbanjwa (PRO) was the Program Director. The theme for the day was "Survivors party". Those present were clients who consulted at crisis center throughout 2020. They are survivors and now celebrated for making it through a difficult and painful event. The event started with a prayer by Accident and Emergency Operational Manager Sr. P Ndlovu who also gave a purpose of the day. The purpose of the day was to bring smiles to the children of Crisis Center and shower them with gifts and bless them with school shoes. The event is done in honor of the late Mrs. Vicky Sikhosana who has always been passionate about caring for victims of GBV, facilitating their rehabilitation and wellbeing after these incidents. Mrs. Leticia Dejaiger from Osisi Bathemba NGO gave words of support to the mothers and survivors on this day and encouraged them to remain strong, she reminded them that they are loved and cared for. GJ Crookes Hospital is forever grateful for their continuous support and donations to the crisis center of comfort packs and sanitary items for each GBV victim seen at crisis center. Ms. Z Ngcobo encouraged children to speak out and not be afraid to name people who try and abuse them, she asked the mothers, fathers and caregivers to always listen to the children if they have any complaints or want to tell them something and to protect them at all times. Ms. N Doncabe from lifeline also gave a message of support to the survivors and mentioned how their NGO works, what services they offer and how they support each victim and spread awareness to the communities. She then asked people to come forward if they have been abused, so they may receive assistance. The children were then invited to play games with the program director and staff, they did a singing and dancing contest as part of the fun activities and they enjoyed themselves on the day. The event ended with Cutting of the cake conducted by Mrs. Z Ndwandwe District Coordinator for wellness, joined by the late Hospital CEO Ms. T.E Wanda, Medical Manager Dr. VT Kgabo, Ms. Z Ngcobo and a few survivors. CEO then gave a vote of thanks, thanking the children and parents for coming, reiterating that GJ Crookes hospital cares for them.



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### **Covid-19 Activation Awareness**



On the 13th of December 2020 Ugu District Municipality Mayor with Umdoni Municipality Mayor and Officials, accompanied by the Government Communication Information Services Department and Umdoni Health Sub-District held an activation awareness for Covid-19 at Umzinto town following the announced resurgence of Covid-19. It was due to the increasing number of infections and deaths and community behaviour during the festive season that the political principals in Ugu and stakeholder departments took to the towns to spread the message of safety, social distancing, sanitizing and cooperation with lockdown regulations during these times of Covid-19 by issuing IEC material and loud hailing. The activation was followed by a roadblock at the R102 near Cutty Sark where the Mayors were welcoming holiday makers and encouraging them to adhere to covid-19 regulations. Vehicle inspections were conducted by Municipal Traffic and further issuing of pamphlets by mayors.













### **Christmas Baby**



On the 25th of December 2020 the GJ Crookes Hospital Labor Ward day team on duty welcomed a healthy baby boy given birth by Nqobile Mkhize from Magabheni, weighing 3.8 kg. as part of the annual ministerial practice to welcome Christmas babies, our team put together a new-born gift hamper to present to the new mother. The gift pack comprised of a wash basin, a blanket, newborn clothes, nappies, and baby hygiene items. The mother was very much appreciative of the kindness of nurses and that they helped her deliver a healthy baby boy. (Ms. N. Mkhize consented to have a picture of her and the baby taken)















### **Accolades**

GJ Crookes Hospital Management and all staff are grateful to the clients for the accolades below. In total the hospital received 64 compliments as compared to 18 Complaints reported and resolved for the October to December quarter. Here are some of the compliments below: -

I would like to compliment clinical associate Ngwane (Dennis) for his excellent assistant and service delivery. I would also like to thank medical health team for the service rendered.



### **Bakiwe Gebula B2**

The day I came here, I got help. The doctors had patience. I gave birth though it was not my days but my baby is alive. I would like to give my greatest thanks to the nurses of nursery.

Annalle Kuppan J Ward Both nurses and doctors are very, understanding and compassionate. The care my mother had was exceptional along with the staff comforting and assuring me that my mother is in good hands .Wards are neat and clean keep up the good work J ward

On behalf of Ntsele and Bhengu family we would like to thank G2 staff with the way they treated my husband who came here in a bad state. We thank you a lot for the way you had patience with him since he have some mental issues. Continue doing what you did to us on others.

**Luckygirl Khumalo B2 Maternity** 

It was nice giving birth in this hospital. You do the work perfect, the food was perfect and healthy. Thank you for your

### Anonymous G2 Male Medical Ward

Khonzeni Msimango J **Ward Female Medical** I stayed well. I got medication on time. I even thought that I was dying but I went back home to my children.

Nomonde Nxumalo A Ward

I was very happy with the treatment I got as I came here in a bad situation. Thank you with your help and your patience.

### **Dolly Dorris Mkhize A Ward**

Thanks to manager of ward A, I was treated very well. Even the nurses were helpful, had kind souls and love, including the doctors. I was like their family. Continue on doing the good work.

Nonkululeko Zwane Accident and **Emergency** 

Thanks to the staff that was working on 30/10/2020. Starting by Doctor Ngubane, Mqadi, Madlabane. The nurses P/N Ngcobo, Nzama, Luthuli, Sithole, Khumalo E/N Dlamini, ENA Mkhize, were hardworking. Keep up the good work. Thank you very much.

Ngcamu Ntombikhona OPD

The Mngadis and the Ngcamu family paases their thanks to all doctors that work in OPD with the way they help them. The son was very sick but the help we got was amazing.

### Kholeka Keswa B1 Maternity

I was help by sister Pindela in b2 when I was delivering my baby on the 28th December. She was very calm and very helpful throughout the process I was very pleased she did an amazing job.

### **Babongiwe Mbutho B1 Maternity**

They were very so kind and making sure that you feeling home or comfortable it was a grateful to know the people who are taking care of their job

### **Neethlizy Cassandra B1 Maternity**

Emergency c section and labour they looked good after me and baby ,they are supper friendly keep on the good work.

### Sthembile Cele B1 Maternity

During my stay at GJ CROOKES hospital I was treated fairly. everything that I was expecting to be done was done tank you Again thank you very much.

### Samkelisiwe Msomi B1 Maternity

At GJ crookes hospital they gave me a special attention and nurses they do their job.it was nice to be there

















### **Appreciation to our Fallen Heroes**

It has been an honor to serve with such dedicated staff.

We could like to take this opportunity to recognize them and their dedicated service to GJ Crookes hospital and community.

They are gone too soon, what they lost in time, they gained in valor during this challenging time, we thank their families for having shared them with us and the community.

Our sincere appreciation and condolences

"It is rather for us here dedicated to the great task remaining before us that from these honored dead we take increased devotion to that cause for which they gave the last full measure devotion" ~Abraham Lincoln



**Professional Nurse:** Sr. SV Mthembu.



**Administration Clerk:** Mrs. Cheryl Balungile



**General Ordely: Mthembu Nombeko Rosemary** 



**General Orderly:** Mr. E.M. Hlongwa



Ward Clerk: Ms B.C. Mtolo



**Proffessional Nurse:** Sr VD Sikhosana



**Chief Executive Officer:** Ms. T.E Wanda



**Enrolled Nursing Assistant. Nurse NG Madiba** 



**Enrolled Nursing Assistant:** Nurse T.J. Thusi



**Clinical Nurse Practitioner.** Sr. PV Khalala



**Systems Management Officer** Mr. JL Shibe











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