GREYTOWN HOSPITAL



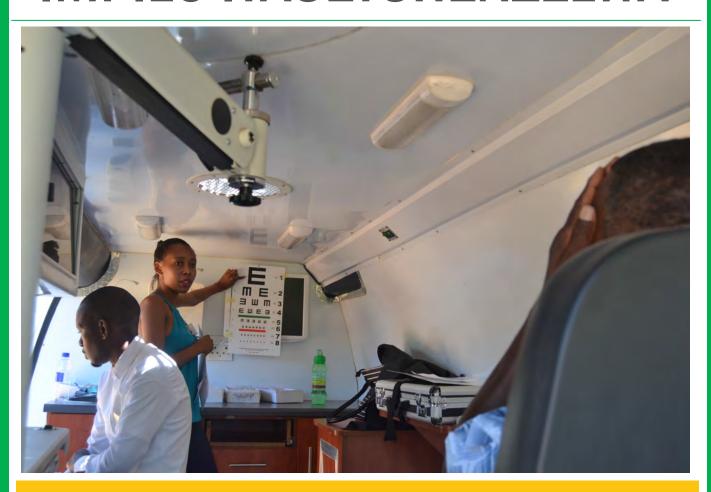
GTN UMLEVO



STAY INFORMED

Jan – March 2019

IMPILO IYASETSHENZELWA





STI & CONDOM AWARNESS
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Sir. Menzi Ngubane and Sr. Zanele Mngadi distributing condoms

Kranskop Clinic staff supported by the Greytown Hospital staff, embarked on an awareness campaign march on Thursday 28th February 2019 to create awareness about Sexually Transmitted Infections (STIs). During the march, which started at the clinic and proceeded to the Kranskop Taxi Rank, community members were encouraged to use condoms to prevent the contraction of STI's.

Comprehensive Primary Health Care services were provided including health education and health talks. The Kranskop community were ecstatic and we witnessed men coming in numbers to test for HIV. 19 men were tested for HIV and 6000 male condoms and 100 female condoms were distributed.

The Kranskop team express sincere gratitude to the ward Councillor, War Room Chairperson, Outreach Teams and Greytown Hospital Team for their participation and support given from plenary to accomplishment.



CCGs COMMEMORATION

Umvoti Sub District Management said <u>"Thank you"</u> to Umvoti Community Care Givers for leading in the grass roots. The 20th March 2019 marked an unforgettable day as many had an opportunity to shake hands with the CEO and the rest of Management.

Emotions were high when the CEO delivered her speech and took the CCGs down memory lane when the community care giver concept was started. She said "I am pleased to see some of you here who were here from the very beginning and are still giving it their all".

PHC Supervisor Ms. S.Z Myeni along with the Greytown Hospital management celebrated the CCG's for their undying caring spirit and dedication, for their hard work and dedication as they are the heart of community, going deep in the communities door to door offering health services as representatives of the Dept. of Health.

The day was filled with joy and celebrations, the CCG's entertained with some songs and dance. Partners and associates of Greytown Hospital graced the event with their presence. Management is honoured and humbled by the continued support given by our partners and stakeholders. The event would not have been a success without the support, Management is grateful.



IMPILO IYASETSHENZELWA DISTRICT LAUNCH

On the 19th of March Umzinyathi District launched "Impilo Iyasetshenzelwa" in Ward 14 Engome area under Umvoti Municipality. The Engome community came out in numbers to hear the message Impilo Iyasetshenzelwa, which simply means communities are to take responsibility of their health.

The day started with fun walk followed by the aerobics session which left most of our guest breathless. Cluster departments were present under the intersectoral collaboration Operation Sukuma Sakhe with a main focus on improving community based services.

The beneficiaries of 2 Wheelchairs, walking sticks, reading glasses and care packs were lost for words. Mr. Mbambo and Mrs. Chonco had undergone a Cataract surgery and motivated the community to go for eye check up's and do the surgery if needed as they can see clearly now. They thanked the Department of Health for the sterling job they are doing in the community.



MEDI CLINIC CATARACT CAMP

The Greytown Hospital Eye Clinic team with 20 eye clinic clients attended the Medi Clinic Cataract Camp from the 15th– 24th of February 2019 at Eden Garden Private Hospital. The private sector representatives indicated that the purpose for this initiative is to give back to the community and fill in the gaps, where Department of Health is lacking the private sector will come in and render free service to the host hospital.

Camps like these are often done during special days like Mandela Day or World Sight Day. Therefore, it was truly a great honour for Greytown Hospital clients to be admitted and treated at a private hospital for free.

Of the 40 clients that were on the waiting list submitted by Hospital 20 clients were operated with an indication that the rest will follow. The clients arrived on 18 February for pre-operation assessment. At 8:00am the following day, the first operation took place and all operations were concluded by 17:00pm. It is pleasing to announce that all operations were a success.

Greytown Hospital Mangement and Eye clinic staff expressed heartfelt gratitude to Eye Health Coordinator Mrs Sindi Mthethwa, Umzinyanthi District Assistant Director of Eye Health Mr Sfiso Gwala, Active Citizens Movement representative Haseena Majid, Eden Garden Private Hospital CEO Mr Kobus, Dr Chetty, MEDI CLINIC CEO and staff for making health services accessible to our clients.



GREYTOWN HOSPITAL STAFF ORIENTATION & INDUCTION 2019

Orientation and Induction of new employees in Greytown Hospital took place on 30-31 January 2019. The Greytown Hospital CEO Ms. KJ Mngadi welcomed the new staff, gave background and insight of the institution.

All present were orientated on the Umvoti Sub District service standards, including Vision and Mission thus encouring new staff to conform to the culture of Greytown Hospital of servicing our clients with dignity and respect.

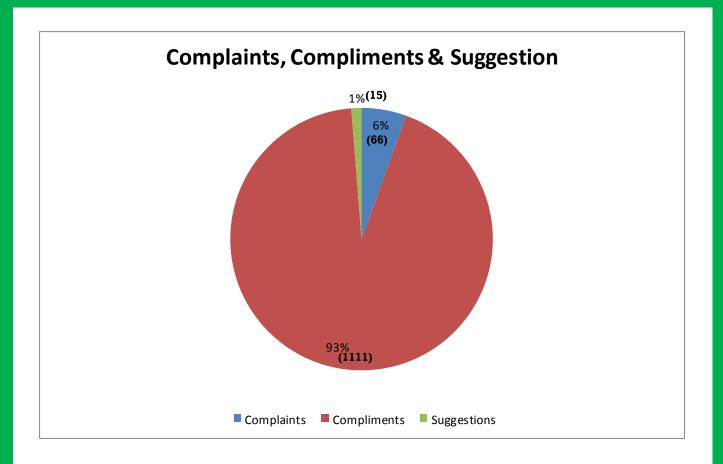
Mr. KN Zondi and Mrs. T Rampersadh, Facilitators were from various sections in our Institution.



BATHO PELE TRAINING 2019

On the 30th January 2019 the Public Relations Officer Mrs. M.S Ntshingila conducted Batho Pele Training to the staff of Greytown Hospital. The training was to deepen the understanding of Batho Pele as a service delivery policy. It was to ensure the belief set of Batho Pele Principles are rolled out throughout the public service and also to change the culture, behavior and attitudes of public servants.

The training was well attended including new staff, community services students and In-service trainees. The attendees appreciated the training and said it was turning point for them especially to learn that their new name is "Public Servant" either at home or at work they represent the department and are ambassadors of the Department of Health.



COMPLAINTS, COMPLIMENTS & SUGGESTION 2018 - 2019 FINANCIAL YEAR DATA

"Safika ngabo 18H00. akuphelanga ngisho u 5minutes sathola usizo. Sasizwa u Lusanda Mathanzima. Wayesisiza ngenhlonipho nange smile sakhe. Ngiyafisa sengathi zonke izibhedlela zingaba nabasebenzi abanjengo Lusanda. Ngakho ke ngiyasicoma isibhedlela iGreytown ngithi asiqhubeke nomsebenzi wabo omuhle." by Mthembu Mhlengeni

"Ngiphatheke kahle kakhulu ave enakekela uDr. Madi namanesi awanankinga Siyabonga aqhubeke njalo nothando analo" by Nkomo Kwenzekile.

"Wah Zondi is the best ave esiphatha kahle njengeziguli uma umcela akusize uyagijima akusize ngaphandle koku complainer. By Skhakhane Thabisile.

The Greytown Hospital Management expresses heartfelt gratitude to Greytown staff for keeping the promise (Mission: To provide quality health care services that is accessible, sustainable through courage and commitment within the available resources) made to our clients.

Greytown Hospital Management welcomes all new employees including community service employees who have joined the GTN team in 2019. A special welcome is extended to new Hospital Board members who has commenced office.

Greytown Hospital prides itself in provision of quality health care service to clients as per the guiding principles of Batho Pele and Patient Rights Charter.

We hope you will join in the culture of serving and going beyond the call of duty utilising the resources available to you.

We wish you all a pleasant stay and it is a great pleasure to have you.

NEW EMPLOYEES

Dladla PAN	Ndimane P	Mjoka N
Zaca NF	Khuzwayo PS	Mvubu ZE
Diko EL	Maphumulo T	Smuts A
Manqele T	Khwela SP	Ndlela SS
Mthembu TT	Madi BT	Luthuli A
Nkabinde KH	Mthuba S	Mcunu NLP
Govender S	Mkhize N	Dlamini SG
Mathonsi ZMP	Shezi Z	Dlamini S
Ngema M	Dlamini NF	Mbatha CP

NEW HOSPITAL BOARD MEMBERS

- Mr. HE Madlala
- 2. Mr. L.L Mngadi
- 3. Mr. X Khanyile
- 4. Mr. ST Shezi
- 5. Mr. XI Nyoka
- Chairperson
- Deputy Chairperson
- Treasury



Mr. R M Mosikili Systems Manager



NEW GREYTOWN HOSPITAL MANAGEMENT

Mr. ME Hlela IPC Manager



Mr. V Singh Pharmacy Manager



CONTACT DETAILS

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