

IMBALENHLE COMMUNITY HEALTH CENTRE

EZAS'MBALI



STAY INFORMED

December edition

FOREWORD FROM CEO

On December 1, 2017 Imbalenhle Community Health Centre held Service Excellence Awards to honor and show appreciation to its staff members for the hard work that they have demonstrated throughout the year.

As an institution we have had a few challenges but through those challenges we have learnt from them how best to improve service delivery. I would like to thank all staff for the hard work and the support given to management resulting in improved service delivery.

This has resulted in the following achievements by Imbalenhle CHC.

- Certificate of Commendation for National Core standards (NCS) MEC's Annual Service Excellence awards (2016/2017)
- Certificate of Achievement for Most Improved CHC in Central Chronic Medicine Dispensing and Dispatch (CCMDD) -UMgungundlovu District Service excellence awards (2016/17)

SERVICE EXCELLENCE AWARDS



Above: Dr. A.A Fawole (Medical Manager), Mr. X.C Ngongoma (Ward 22 Councilor), Mrs. X.N.T Mtunzi (Chief Executive Officer), Mr. C. Ndawonde (Ward 19 Councilor and Imbalenhle CHC Committee Member), Mrs. L.H Sibiya (Deputy Manager Nursing), Mrs. M.N Chonco (Assistant Manager Nursing) and

SERVICE EXCELLENCE AWARDS CONTINUES.....

The event was a great success as service excellence was rewarded to those deserving employees. Other staff members were honored with long service certificates on the day. We also had a small candle lite ceremony and prayer for those who have lost their family and friends through HIV and aids. A candle light ceremony was also held in memory of south African citizens and the rest of the world who had lost their lives as a result of HIV & AIDS.

Amongst those who graced this event were two ward councilors from our catchment area, The clinic committee members, staff members from clinics under Imbalenhle CHC.

LONG SERVICE AWARDS



















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SERVICE EXCELLENCE AWARDS





Above from left: Sr. N.V Dlamini (OM PHC) with Mrs. L..H Sibiya (DMN), Miss N Mzolo with Mrs. X.N.T Mtunzi (CEO), Miss Z.Z.Z Khumalo with Dr. A. Fawole (Medical Manager), Mr. M.G Mbanjwa with Mrs. N.P.N Mthembu (Finance Manager)

Below from left: Mr. S.B Zungu with Mr. K.N Ngcobo (Systems Manager), Mrs. X.N.T Mtunzi (CEO), Mr. M. Mkhize (Impilwenhle Clinic Committee Chairperson), Mrs. S.I Mntungwa (Operational Manager Impilwenhle Clinic) & Mrs. M.N Chonco (Assistant Manager Nursing),







WORLD AIDS DAYCANDLE LIGHT CEREMONY AND PRAYER





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FIRE DRILL

In terms of ideal clinic audit the institution is required to be prepared for emergencies at all times. It is therefore a requirement that an emergency evacuation drill be conducted. This was held on the 08/12/17 with the assistance from Umsunduzi fire and rescue department, Mr Richard Dlamini and his team.



From left the fire Marshall was directing clients out of the institution and on the right hand side the staff was opening the windows.





left: the patients & staff members were evacuated after being rescued from the fire that was inside the institution

Right: Health and safety Officer Mrs.
N.F Nkosi was addressing the patients on what is happening inside the institution.





feedback sessions from the Health and safety officer and the fire department



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GLOBAL HANDWASHING DAY

On the 15th of October Global Handwashing Day was held at Imbalenhle CHC. A global day dedicated to increasing awareness and understanding the importance of washing hands with water and soap, using correct technique.



Left: ENA N.N Cholo ANC

Right: Sister R.N Dumakude PHC



Every year, Umgungundlovu Health District joins Global World in celebrating the global Handwashing day with events, campaigns, and handwashing programs in all Health Care facilities across the district. Therefore Imbalenhle CHC embarked on a few activities in creating awareness and teaching people about the importance of washing hands and proper hand washing technique. This campaign was lead by Sr. T.G Dlamini the Infection Control Manager.



Imbalenhle CHC members at Silwa Netshe Primary School on Global Handwashing Day



Sister T G Dlamini (Infection Control Manager) demonstrating proper handwashing procedure at Imbali unit 14 crèche

STAFF WELLNESS DAY

As part of the initiative to ensure staff wellness a wellness day was held on the 25th of August 2017 where GEMS was invited to conduct a wellness campaign on our staff members. Staff members were invited and were informed of the importance of knowing their status and other chronic conditions for example cholesterol, blood pressure, diabetic, BMI etc.

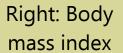


Left & right:
Staff are testing
for Diabetes,
cholesterol &
HP.





Left: the staff member is being massaged







Left: HIV testing station



Above: Mr. N. Phungula from GEMS doing registration and assisting with staff queries about

PHARMACY WEEK

On the 8th of September 2017 Imbalenhle CHC pharmacy together with uMgungundlovu District health team and Khethimpilo hosted pharmacy week public presentation. The team conducted presentations at all waiting areas during this period. The presentations were centered on topics which included Medipost & CCMDD rollout, basic health care practices and the importance of children vaccination programs. Patients were given food parcels that the team had fundraised



Left: pharmacy staff members & Medipost members during their presentation Right: pharmacy staff, Khethimpilo





Left: Imbalenhle CHC pharmacy staff, pharmacy staff from district office and khethimpilo staff members who hosted pharmacy week

Below: Pharmacy week team handing out healthy food parcels after the



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CHRISTMAS BABIES





Left to right: Owenkosi Madlala (boy) born of Miss Lindiwe Gasa (mother) at 8:45 am and on Right: Avethandwa Nene (Girl) born of Snenhlanhla Nene (mother) at 2:00am with Sr. T. Ngcobo and Sr. N. Ndlovu

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