



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

IMBALENHLE COMMUNITY HEALTH CENTRE

EZAS'MBALI

STAY INFORMED

NEWS

August to December

SERVICE EXCELLENCE AWARDS

On the 6th of December 2019 Imbalenhle CHC held the Service Excellence Awards and Long Service event, black and yellow was the theme of the day.

This was to encourage staff to be committed in their work and reward those who has worked hard, thus improving service excellence within the facility.

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SERVICE EXCELLENCE AWARDS

Service Excellence Awards are vital in a workplace. These Awards are essential as they create that sense of unity amongst staff members and recognizes excellence which will have a positive effect in service delivery.

On 06 December 2019 Imbalenhle CHC held its Service Excellence Awards to show recognition to the staff that have been hard working throughout the year. Apart from the Service Excellence Awards we also had the Long Service Awards, Candle lighting Ceremony and prayer to commemorate world Aids day and Farewell for staff members that were retiring.

The event was not only for Imbalenhle CHC clinic but it also involved all our seven Satellite clinics as well. We also invited Members of the Clinic Committee, District Office, District Chaplain and other Institutions from the District.



Dr. A.A Fawole (Medical Manager), Mrs. L.H Sibiya (Deputy Nursing Manager), Mrs. N.P.N Mthembu (Finance Manager), Mrs. X.N.T Mtunzi (Chief Executive Officer), Mr. M.R Ngcobo (Systems Manager) and Mr. S. Mbanjwa (Human Resources Manager)

SERVICES EXCELLENCE & FAREWELL



Staff members and stakeholders who attended the awards



LONG SERVICE AWARDS



FAREWELL



Imbalenhle CHC Management would like to thank Ms. I Ngobese for all the years of service with us and wish her all the best in her retirement

Ms. Ivy Ngobese and her family receiving the gifts that staff bought for her

SERVICE EXCELLENCE



Dr. A.A. Fawole (Medical Manager) and Mr. M. Mkhize Member of the Clinic Committee handing out awards to staff members who excelled at their work. It is important to give credit where its due well done colleagues!

Well done!!!



Dr. A.A Fawole (Medical Manager) and Mrs. L.H Sibiya (Deputy Nursing Manager) handing out Certificates and trophies



DISASTER MOCK DRILL

Disaster is an unplanned occurrence, It can happen anytime and anywhere. Hence, it is very important that Imbalenhle CHC is prepared and ready should there be a disaster.

On 17/08/2019 Imbalenhle CHC held its unannounced Disaster Mock drill. Preparations were done at Doris Goodwin and the bus arrived at the CHC at 09h00. On arrival a siren rang and information was circulated that there was a disaster. The reaction was prompt as all staff members assumed their roles and assisted.

The Drill had a person from outside the institution that were monitoring the whole event.



Mock patients arriving at Imbalenhle CHC for medical attention



Doctors are triaging patients according to color codes.

Some mock patients were treated at resuscitation.



DISASTER MOCK DRILL



Mock patients taken for X-ray. Some were referred to the nearest hospital



Left: Sister Jones from Edendale Hospital assessing our performance during the drill, next to her is our Quality Manager Mrs. Msomi



Extended members at the boardroom for the debriefing

Sir Jones from Edendale is seen giving feedback on how we performed during the disaster mock drill so that we can improve certain areas.

HERITAGE DAY

As part of Heritage Month Imbalenhle CHC celebrated heritage day on 27 September 2019.

The event was attended by Imbalenhle CHC staff and our patients.

All components participated in the event as they had to prepare any traditional food for bring and share. They also had to prepare traditional items to perform at the event.

On the day everyone was dressed in their traditional attires. It was a fun filled event for every staff member.



MENTAL HEALTH AWARENESS DAY

The month of October has been declared Mental Health Awareness month with the objective of not only educating the public about mental health but also to reduce the stigma and discrimination that people with mental illness are often subjected to.

On 10 October 2019 Imbalenhle CHC held the Mental Health awareness Day. The activities for the day included a health awareness walk and a ceremony. The walk started at Imbalenhle CHC to Thwala Road, FJ Sithole Road, Ntombela Road, Thwala road then back to the CHC. The walk was led by Imbalenhle CHC Management and staff, Community health workers, Imbalenhle CHC patients and community members.



Pictures say it all



MENTAL HEALTH AWARENESS DAY



Mr. M Mkhize, Mr. B.H. Gwala.... (Impilwenhle Clinic Committee), Mrs. Mbelu (Guest Speaker), Mr. M.R Ngcobo (Systems Manager), Dr. A.A Fawole (Medical manager), Mrs. L.H Sibiya (Nursing manager), Mrs. X.N.T Mtunzi (Chief Executive Officer), Mr. B. Mhlongo (Imbalenhle CHC Committee Member) and Mr. M. Zuma (Programme Director)

After the walk there was a formal ceremony where the purpose of the day was explained to all those present. The guest speaker addressed the community and the staff about the broad terms'' Mental Health and positive steps for Mental Health .

- ◆ Keeping Active physically.
- ◆ Asking for help
- ◆ Relaxing
- ◆ Getting involved in groups
- ◆ Accepting who you are
- ◇ Depression: signs of depression
- ◇ Management of Depression
- ◇ How to Cope with Depression
- ◇ Services available to help those who need Psychological care.

Pamphlets on the above subjects were issued.



Staff, patients and the community who attended the ceremony



Sir. V.G Phungula and Sr. T.P Turnoff were doing a play on the symptoms of a person with depression



Mrs. X.N.T Mtunzi, Sir. V.G Phungula handing over a gift to Mrs. Mbelu (guest Speaker) and Mrs. L.H Sibiya

OPEN DAY



On 29/10/2019 Imbalenhle CHC held its Open Day Event. All components had their displays showcasing the services that they offer within the facility.

Displays were set up by components while they were explaining to the community about their services.

Components were encouraged by the fact that there was a competition for the best display. A panel of Judges was selected to choose the best displays. The winners were to be announced during our Service Excellence Awards.

The event was attended by our patients and members of the community



Snacks were prepared for patients to have after the exhibition

ACKNOWLEDGEMENTS



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