



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

IMBALENHLE COMMUNITY HEALTH CENTRE

EZAS'MBALI

STAY INFORMED

NEWS

HERITAGE DAY CELEBRATION



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Heritage Day is an important South African public holiday which is celebrated on the 24th of September each year. It is a day on which all South Africans celebrate their culture and the diversity of their beliefs and traditions. South Africans celebrate the day by remembering the cultural heritage of the many cultures that make up the population of South Africa. Various events are staged throughout the country to commemorate this day.

On the 23 of September 2022 Imbalenhle CHC decided to celebrate heritage day, because we believe that our culture and our heritage define our present and future. The CEO welcomed everyone and talked about the importance of heritage and that our culture go hand in hand with respect. She then stated that we need to respect each other regardless of their age. We should behave as a family hence that will eradicating issues and complaints related to staff attitude. "He who respects others is constantly respected by them ." *Umuntu ngumuntu ngabantu!*

HERITAGE DAY



Sr. L Ngcobo opened the event with a Prayer. All components had their own traditional item that they had to perform. The event was very entertaining throughout as some departments danced and sang during the event.



Programme director Mr. S Dlamini; Sr. L Ngcobo and our DJ Njabulo Dlamini



The management team Mrs. M.N Chonco, Mrs. L.H Sibiya, Mr. H.S Mbanjwa, Mrs. N.P Msomi and the CEO of the facility Mrs. X.N.T Mtunzi.



Pharmacist
Ms. R. Mahomed



Public Relation officer
Mr. B.M Ndlovu



Quality Manager
Mrs. Z.N Mgagule



Systems Manager
Mr. R.M Ngcobo

PERFORMANCES



Chronic Department



Allied Services



Maternity and ANC Department



Human Resource



Dr. Zondi



Jackson Cleaning Services



Outreach team



Pharmacy Department



The Management and their team

OPEN DAY EVENT



The Open Day event is a very important day for both patients and workers. The aim of the event is to create awareness and sensitize the community about our services, how primary healthcare services operates and other supporting programmes. On the day, the community was also addressed on the lifestyle aspects that compromise their health and well-being. Residents from within Imbali and the surrounding areas attended the Open Day. The Event was held on the 27th of October 2022.

A variety of activities were lined up to inform as well as entertain the residents while educating them about their well-being. We had entertainment, stores for every department advertising their services. To make things interesting and fun we had refreshments, competitions for the patients and the nominated judges who were going around to the different stores judging their presentation.

Judges were to elect the well organized stores/exhibition and will were to be awarded during the Service Excellence awards. Every department participated and their efforts, creativity and hard work was portrayed on their stands. The support we got from the community of Imbali was overwhelming. The event was a huge success judging by the attendance, participation by staff and all the stakeholders involved including the events committee.

OPEN DAY STORES



Human Resource department explaining their role within the facility including the process of applying for a job and the departmental bursaries



The Maintenance department explaining how they maintain the facility and how they are responsible of making sure that everything related to maintenance of the facility works perfectly



The Pharmacy department informing the patients on the way they operate and the new ways they are improving the system of collecting medication e.g CCMD



The laboratory department explaining how the tests are done in order for the patients to get their results.



The Maternity and Antenatal Clinic explaining more about the journey of pregnancy until you give birth and the voluntary family planning including different ways of prevention.



TB store explained in detail what is TB, different types of TB, the different ways of testing for TB and how it can be treated.

OPEN DAY

Below they are pictures of Dental department explaining the importance of taking good care of your teeth including things to use and how to brush them. The Physiotherapy department explained how they help restore movement and function when someone is affected by injury, illness or disability and materials they use.



The department of Infection Prevention and Control prevents patients and health workers from being harmed by avoidable infection and as a result of antimicrobial resistance within the facility. The dietitian store explaining how patients improve their diet for other health-related reasons, such as following a managing diabetes. The cleaners also explained their important role they play keeping the facility spotless. ACUTE department where a patient receives active but short-term treatment for a severe injury or episode of illness also explained their services to the patients.



SERVICE EXCELLENCE AWARDS



On the 18 of November Imbalanhle CHC held the Service Excellence Awards. The purpose of this day is to show recognition and appreciation to our staff for the commitment and hard work they have demonstrated towards their work.

This event recognizes individuals and teams who have provided exceptional service to both internal and external patients. The day truly represented the Batho Pele Principle “Encouraging Innovation and Rewarding Excellence”. This event generated interest and support among all staffing levels, from management downwards even during the planning stages. The event was graced by the presence of Dr. T.M Zulu (Umgungundlovu District Director) as our guest speaker, Cllr T. Zondi (Ward 22 Councillor), Rev. Bhengu, Clinic Committee Members from Clinics and the teachers from our local primary schools.

Mrs Msomi as a programme director congratulated all the those that were to receive the awards. She also stated that she trusts that this won't discourage anyone but inspire them to continue contributing to the benefit of the citizens we serve. She also acknowledged the schools for the good relationship that has developed in assisting with Male Medical Circumcision project .

After a year filled with a lot of positive developments for the institution, it was only fitting to end it with a “Bang”. The event coordinating team chaired by the Public Relations Officer pulled all the necessary stops to ensure that the day was a resounding success. The spirit of togetherness that was clearly evident on the day.

SERVICE EXCELLENCE AWARDS



One of our guest Rev Bhengu opened the service with a prayer



Mrs. X.N.T Mtunzi (Imbalenhle CHC CEO) welcomed everyone and thanked them for coming including our guests for blessing us with their presence. She then addressed all present about the purpose of the day. She said her appreciation goes out to all departments and employees who have worked hard and went beyond their call of duty. "Today they are celebrated, awarded and motivated for their efforts and I also commend all contribution and roles played by everyone to make this Service Excellence Awards event a success".

She also explained the importance of giving quality care to our patients and emphasized that we are not just doing it for indicators, but they are there to guide us to actually provide good quality services to our patients.



Dr. T.M Zulu was our guest speaker. She has worked for the department for more than 30 years. She greeted everyone and thanked the programme director for the opportunity. She stated that quality days are for recognizing, celebrating innovation because service excellence won't happen without innovations and thinking out of the box. She mentioned that Quality day was the day we celebrate everyone who contributed within Imbalenhle CHC, its PHC facilities, clinic committees, community leadership and education since they also support our mission. Health care personnel have been working around the clock to make sure they take care vulnerable patients even through the pandemic of Covid-19. Nurses had to make tremendous sacrifices, they fought and committed and worked 24 hours which is commendable. She encouraged vaccination to everyone including learners at schools and told the staff to stick on their SOPs and their protocols since they are Covid-19 spikes in other provinces including KwaZulu-Natal. She encouraged health basic promotion because the number of newly diagnosed people is increasing our communities depend on us. She emphasized that all staff members must deliver their service with professionalism and in an ethical way. She also made emphases about the importance of manners, respect, confidentiality, honesty and transparency to staff when delivering our services. Staff to ensure they implement what they are learning at workshops and trainings.

SERVICE EXCELLENCE AWARDS



Imbalenhle CHC Management would like to congratulate all the winners on the day and all those who received the Long Service Awards



SERVICE EXCELLENCE AWARDS



Staff members that attended the event while waiting to receive their Service Excellence Awards and Long Service Awards from Human Resource Office



The Imbalenhle CHC CEO Mrs. X.N.T Mtunzi gave out gifts to our guests including Dr. T.M Zulu thanking them for their presence and as a way of showing appreciation. Mrs. N.P Msomi closed the function by thanking everyone for coming and Rev B H Gwala blessed us with a closing prayer.



DISTRICT TOURNAMENT



The Umgungundlovu District tournament was held on the 25th of November 2022. Imbalenhle CHC was represented by both the Netball team and the Soccer team. We would like to thank all those staff members that participated and all the Imbalenhle CHC staff that came in numbers to support the teams on the day

WORLD AIDS DAY



World AIDS Day brings together people from around the world to raise awareness about HIV/AIDS and demonstrate international solidarity in the face of the pandemic. Most families have been affected by this pandemic hence the importance of the commemoration.

World AIDS Day is an international day dedicated to raising awareness of the AIDS pandemic caused by the spread of HIV infection and mourning those who have died of the disease.

Every 1st of December is an opportunity for public and private Health facility to spread awareness about the status of the pandemic and encourage progress in HIV/AIDS prevention, treatment and care around the world.

It has become one of the most widely recognized international health days and celebrate victories such as increased access to treatment and prevention services. Imbalenhle CHC held a Nurses pledge on the day.



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