



QUOTES

- Not everything that is faced can be changed, but nothing can be changed until it is faced.
- Success is nothing more than a few simple disciplines practiced everyday.
- A love affair with knowledge will never end in heartbreak.

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Acting Centre Manager's Desk

I would like to thank management teams at different levels and staff for the greatest efforts they have invested in improving the quality of our service. We have managed to achieve best results despite all challenges. Our monthly statistics is increasing at a high rate. Average is 25000 per month.

At our strategic planning 2007/8, we committed ourselves in attaining the following objectives in the next three years : To improve the quality of care in order to improve the utilization rate of Primary Health Services within Inanda and surrounding areas. To strengthen good governance in order to advance the involvement of

the community and other critical stakeholders in the planning ,provision, monitoring and evaluation of operational management system of Inanda CHC. Substantial increase of our head count currently has been noted. This suggests that we need to improve our service even more to decrease the PHC load at our referral hospitals.

With our service, we must influence our community to prefer PHC service so that our community does not bypass our CHC to seek hospital care inappropriately. We have few interventions that we have implemented this year to improve our PHC service, such as three bedded short stay for children. Last year mobile services were

commenced, now we are at 85% of PHC package. Ark donated a park home and Senior Managers vacated their offices in order to increase clinical space. Ark donated four consultation room which is used for VCT and family planning. To increase access to services, VCT service is now provided seven days a week, 365 days. On Wednesday AIDS and TB patients are served with soup and bread. We have appointed Help desk officer who will coordinate the promotion of Batho Pele and patients right charter under the supervision of the PRO..

Whenever we encounter challenges let us not lose hope and despair. The road of greatness is a hard one, together we will reach our goal which is quality service.

MANAGEMENT COMPLEX

This year at Inanda Community Health Centre we are very much blessed to have Management Complex. This management complex was donated to us by Ark on condition that space that was used for management offices will be converted to clinical space for HAST services.

This is going to reduce congestion in the facility. The complex consists of six offices and one board room for meetings. "We thank ARK for coming to our rescue. We trust that this partnership will bear more fruits in future." said the Acting CHC Manager.

This is a greatest achievement on our side of the C.H.C because we have been battling with the space.



T.B Road Show

TB prevalence in KwaZulu Natal is still a challenge. For this reason over and above the TB Blits that have been conducted by our CHC, the Provincial Office also conducted T.B. Road show in February this year. We thank our Community Health Workers for their contribution towards the success of this event . This event was spiced up by Linda Sibiyi, T. Zozo and Professor. Approximately 4000 people attended the event. Mrs

Mdabe, TB co-ordinator from Ethekwini District encouraged the community to go for TB screening for early diagnosis of the disease.

In view of the TB challenge in KZN, TB awareness campaigns are not yet going out of fashion until our community present at health facilities early for screening, and those who are diagnosed with TB comply and complete the treatment regime and are

cured. The focus now should be on strategies of dealing with stigma associated with TB.

The Provincial anthem says *impilo iyasentshenzelwa*, that is true in the community of Inanda. The Volunteers and Community Care Givers work tirelessly to trace TB.treatment defaulters. As a result we have improved our TB Treatment efficacy indicators and other institutions are have been en-

“Impilo iyasetshenzelwa”

“He encouraged and promoted the community involvement in the management of the CHC and the community loved him very much.



Pharmacy Manager ,Mrs Lindiwe Mthiyane handing over a present to Mr B.Shezi out going Centre Manager

Farewell to Mr Shezi

Inanda CHC staff and patients experienced a huge blow on the face by the departure of our mentor and leader Mr. Shezi.

Mr. Shezi transformed the CHC holistically i.e. organizational culture, processes and aesthetic appearance of the centre. This CHC Manager changed and enriched our lives amazingly. If managers were appointed through nomination and ballot system I have no doubt that the majority of

staff can vote for him to come back.

He encouraged and promoted the community involvement in the management of the CHC and the community loved him very much. The chairperson of advisory committee, Mr Ngomane confirmed that loosing Mr. Shezi is great loss on the side of clinic development and management.

Mr. Shezi was very in-

involved in the operations of the CHC, for this reason he was able to solve operational issues and resolve problems objectively.

He will always be remembered for his calmness when he handles crises situations, educator and mentor in problematic situations and for his systems and objective thinking in problem solving and conflict resolution

OLD MUTUAL SPORT TOURNAMENT

Siphinde safika lesi sikhathi nakulonyaka lapho kufanele abasebenzi babeke phansi amathuluzi baye ezinkundleni zemidlalo hhayi ngoba kukhohlakele injongo yokuba semsebenzini kodwa ilapho nabo bezijabulisa khona bakhohlwe izinsizi zsemakhaya nasemsebenzini.

Kulunyaka umnyango wezempilo awukwazanga ukuthi usinike ithuba lemidlalo njengenhlanga yenza kodwa lokho akusithenanga amandla. U-Old Mutual uthe wasinika ithuba elingqayizivela kulonyaka lapho umeme ezinye zezibhedlela ukuthi zihlanganyele ziqudelane kanye

nawo. i-Mahatma Gandhi, Addington, King Edward, King George, St Mary's, Inkosi Albert nayo Inanda CHC ayisanga ngaphandle. Abafana bethu badla kahle kodwa bangaphumelela ngoba bahluleka sekushaywa amaphenathi, kodwa amantombazane ashaya konke

Medical Manager's Desk

Inanda Community Health Centre functions as a 24 hour medical service. Medical covers the following services, Surgical, Paediatric, Psychiatry, Obstetric and Gynaecology, Orthopaedic, Radiography, Dental, Dietetics, Social work and Pharmaceutical.

Despite all problems faced with Inanda Community Health Centre is eager to learn new information and we strive to provide a comprehensive and efficient services. Approximately 25000

The secret to our success is team work.

patients are seen monthly. Since rollout has started in 2007 we have 1311 patients on ARV'S. Dental section renders a therapeutical service but we hope to provide a preventative and restorative programme in future but all lies with the budget. Now we are providing dietetics service which was commissioned last year. We extended dietetics service in the local schools. The social worker, dietician and

other staff members have initiated the vegetable garden and the soup kitchen. The Radiography services includes both X-ray and Ultrasound.

The pharmacy provides a weekday service and laboratory processes sputum for AFB with a TAT of <24 hours. Our TB unit has managed to see 2000 patients per month. The secret to our success is team work. The moral support that we receive from each other motivates us to persevere despite the trying times.

“Imijovo yasala phansi ngolwesine ngesikhathi abasebenzi begumba amasiko abo”

Azibuyele Emasisweni

Inanda Community Health Centre sekuyinto yethu nje ukuthi njalo uma kuyinyanga yamasiko sithi ake sivunule sikhumbule okungamasiko ethu. Naku-lonyaka siphinde senza lokho esidume ngazo. Abasebenzi bomtholampilo baswenka baconsa ngemvunulo yesintu.

Ngenxa yokuthi sisebenza dawonye kodwa abasiko ethu awafani. Ngesinye isikhathi

siyaye sikhohlwe ngamasiko ethu uma sisemsebenzini kodwa hhayi lapha E-nanda. Ake siye ezidlweni, akukho okwakungekho, jeqe, sitambu, sigwaqana, dombolo angisayiphathi eyomgxambiso. Izinsizwa nabanumzane bona bebedla inhloko yabo nomgxambiso. Nime njalo makhosikazi ezicolo, angapheli amasiko ethu.



Soup kitchen

Inanda Community Health has started a soup kitchen for its patients. The target areas are ARV's, TB, VCT and short stay. The soup kitchen started on the 25 of September 2008 and it was the initiation of Social worker and dietician.

Inanda Community Health centre has a partnership with Lindelani support group. ±70 patients are receiving soup and bread always on Wednesday

through our social worker and dietician. We would not make it on our own without the help from our District.

This is a big achievement on the side of the clinic and the community is very much happy with the initiative by the clinic. Most of our TB, ARV's and VCT patients comes to the clinic without having meals in the morning. The centre is trying by all its level best to improve the

lives of its patients. Having seen that our patients are struggling in terms of taking their medication the institutional dietician and social worker took the opportunity of initiating soup kitchen from their own pockets.

The management of the centre would like to thank them for their tireless effort for service deliver. The local counselor and advisory board members are pleased with this initiative and they are promising to help the social worker and dietician to improve the service. Even though we are faced with budget constraints but we will fight to our patients. Sisonke sizongoba.



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Vision

To achieve optimal health and improve the quality of life for all persons living at Inanda and surrounding areas.

Mission: To provide sustainable, coordinated, comprehensive and an integrated quality primary health care through the district health system.

Core Values

- Trust built on trust, integrity and reconciliation
 - Open communication, Transparency consultation
 - Commitment to performance
- Courage to learn, change and innovative**



NEW APPOINTMENTS

1.	T.Trikamjee Medical Officer	19.	D.A.Mlangeni	34.	S.N Gcabashe Fin Serv Officer
2.	K.C. Mncwango Pharmacist	20.	S.Malwane	35.	D.C Philips Medical Officer
3.	B.R Cele Lay Counselor	21.	I.Z.Chamane Clinical Nurse	36.	M.Viljoen Dietician
4.	N.Naidoo Dentist	22.	M.A Sphenuka Artisan Fore	37.	J.Maniram Pharmacist
5.	S.M Shandu Staff Nurse	23.	S.O.Langa T.B.Assistant		
6.	B.Mbotho Staff Nurse	24.	F.Mkhize Clinical Nurse		
7.	S.P.Khoza Staff Nurse	25.	N.P.Ngcobo Prof Nurse		
8.	Z.M.Moyo Staff Nurse	26.	N.Ngwenya Prof Nurse		
9.	S.G.Ncube Staff Nurse	27.	B.N.Myeni Staff Nurse		
10.	N.R.Mdoda Staff Nurse	28.	P.S.Mdlangathi Clinical Or		
11.	K.Haneef Pharmacist	29.	S.E.Ngcobo Clinical Or		
12.	P.T.Magwaza Prof .Nurse	30.	G.S.Ngcobo Clinical Or		
13.	P.Z.Mkhize Prof Nurse	31.	R.V.Ncube Telecom Oper		
14.	N.C.Msomi Gen Orderly	32.	H.L Letsoalo Pr Med Officer		
15.	Z.G Mbili	33.	N.N. Mnisi Medical Officer		
16.	H.Thusi				
17.	A.D Shange				
18.	H.B.Mdluli				

The management of
Inanda Community Health
Centre would like
welcome you all and wish
you all the best.