



EzaseKhangela

NEWS

APRIL 2021

Review and plan for the future

King Edward VIII and St Aidans Hospital Complex had an Annual Performance Plan Meeting on the 15th and 16th April 2021 at Jubilee Hall.



Managers were encouraged to ensure that the vision of their department and subsequently the vision of the hospital is shared by all staff and that every employee has a buy-in and partake in ensuring that quality health care is

During the two days, management teams for various departments presented their performance review for the past three years. The focus of the presentations was guided by five strategic goals. The plan for next financial year was also presented where each department had to display targets for the new year. Monitoring and Evaluation managers for both hospitals presented performance highlights and baselines, with three year trends. Mrs. Sibiyi (M&E) presented the introduction and a purpose of the two-day meeting. The hospital CEO, Dr. Thami Mayise, made opening remarks. Ms. Vicky Masuku, Hospital Board Chairperson expressed

her appreciation for the commitment shown by all staff in ensuring that the best quality health care is provided at all times. Ms. Masuku, as the long-serving chairperson of the hospital board, mentioned that she has noted huge improvement in how the hospital is managed over the years.

Facilitators, Mrs. Hlengiwe Mncibi and Ms. Nontobeko Ndlela, did a great job during the two-day program. They portrayed great professionalism and teamwork in ensuring that the meeting achieved what it was intended to achieve.

provided at all times.

The two-day meeting was also a learning platform among colleagues, for appreciating the role each department plays in ensuring that the chain is not broken. If one department is not effectively playing its part, it affects all service areas and creates avoidable complaints and sometimes leads to patient safety incidents; hence it is important for every staff member to know how important they are in the chain of service delivery.

Article by Nontobeko Ndlela

PHOTO GALLERY



03



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**

PHOTO GALLERY

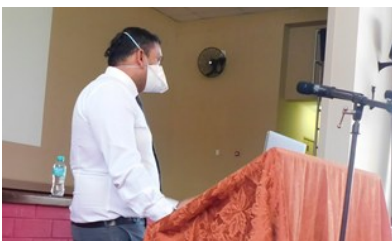
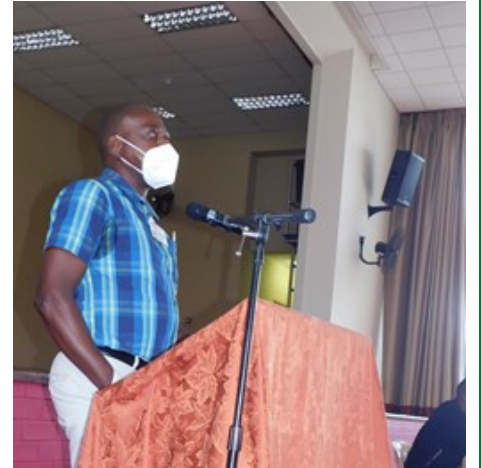


PHOTO GALLERY



ACKNOWLEDGEMENTS

EDITORIAL TEAM / DETAILS

Mrs. Samke Moran
EDITOR

Mrs. Hlengiwe Mncibi
PHOTOGRAPHER



Ms. Nontobeko Ndlela
WRITER, PHOTOGRAPHER & EDITOR

CONTACT DETAILS

Physical Address:

Corner Rick Turner & Sydney Road,
Umbilo, CONGELLA

Postal Address:

Private Bag X02
CONGELLA
4013

SWITCHBOARD

031 360 3111
www.kznhealth.gov.za

05



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**