



KEH & St Aidans Special Edition

"Quality Conscience: Doing the Right Thing"

November 2022

Doing The Right Thing



World Quality Day for 2022 falls on 10 November 2022 and this is the day in which KEH and St Aidans joined the world in celebrating quality day. World Quality Day is marked on the second Thursday of November. The day is observed all over the world by people in all spheres to emphasize the importance of quality in work, life

and improve the organization's standards and goodwill.

"Doing the right thing" gets to the heart of quality management in any organisation, and the heart of what the quality profession is there to help with. At the end of the day, providing and improving the quality of products and services is done by people who have to make decisions every day, often balancing a range of stakeholder interests (Vince

Desmond, CEO, CQI: The Chartered Quality Institute)

The following five quality improvement projects were presented on the day

1. Occupational Therapy : Decrease Patient Waiting Time.
2. Internal Medicine : Reduction of patient abscondment from the Unit.



3. Patient Admin—St Aidans: File Disposal.
4. Pharmacy : Antimicrobial Stewardship (antibiotic use)
5. Outpatient : standardization of wound care



Mrs. Simangele Ntuli from eThekweni District led the team of adjudicators.

The standard and level of project presented was applauded by adjudicators. Mrs. Ntuli in her remarks indicated that **“there should be no year without Quality Day in every health facility, as this would mean the facility has stopped improving quality health care.”**

The proceedings of the day also included recognition of the departments who performed exceptionally well in the following quality indicators:

Consistency in PSI Reporting, Most improved in PSI reporting and Observing health calendar awareness events.

Mrs. Biyela, guest speaker reminded all attendees to stay conscious of what their

conscience is telling them to do. She indicated that this year’s theme is personal to each healthcare provider, it is asking each person to do an introspection and be woke enough to hear and listen to their conscience.

Mrs. Biyela stated that the theme should resonate with everyone njengalokhu wonke umuntu enonembeza. Isiqubulo sakulonyaka sigcizelela kona ukuthi kulomkhakha wezempilo kubalulekile ukwenza into elungile zisuka, njengoba ukwenza into ephambene kubiza impilo yeziguli ezethembe abasebenzi bomnyango ngezimpilo zazo.

Guest speaker indicated that when 2022 Quality Day is aligned with day to day way of doing things, it will assist the department in reducing the number of medico legal cases received on a daily basis.

After all the formalities, Dr. Nomzamo Khuzwayo closed the day off with words of encouragement. She applauded the dedicated staff members who work faithfully and diligently in their respective fields of work.

She also thanked the planning committee for making the day a success and all the sponsors for continued support.



Photo Gallery







ACKNOWLEDGEMENTS

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