



health

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KWADABEKA CHC

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KWADABEKA CHC REVITALIZING BATHO PELE



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KWADABEKA CHC REVITILISING BATHO PELE



What is Batho Pele ?

- An initiative to get public servants to be people orientated;
 - Strive for excellence in service delivery;
 - Commit to continuous service delivery improvement;
 - Allows customers to hold public servants accountable for the type of services they deliver;
 - Citizen orientated approach to service deliver.
- ◆ This is a policy framework called white paper on the transformation of the public service delivery.
 - ◆ This policy declares that public service should be people centric, people must come first, Batho Pele a better life for all.
 - ◆ One of the priorities of the white paper policy is to transform service delivery to meet the basic needs and redress past imbalances.
 - ◆ Initially there were eight principles and later on three were added.

History and Background of Batho Pele !!!

- ◆ Batho Pele was extracted from the preamble of constitution of SA (act no 108 of 1996).
- ◆ Which is to improve the quality of life of all citizens.

KDCHC conducted Batho Pele Audit self assessment and scored 68% followed by a campaign to revive implementation of Batho Pele Principles.

KWANDENGEZI CLINIC HOSTS WORLD AIDS DAY



KWANDENGEZI CLINIC STAFF ENTERTAINING AUDIENCE DURING WORLD AIDS DAY

Kwandengezi clinic hosted world aids day on the 29th of November 2018. Dr Cele addressed Community and patients stating that she cannot wait for the day World Aids day to be changed to HIV/AIDS Day because that will mean HIV/AIDS is controlled and the 90 90 90 strategy would have been tackled. She thanked the grand mothers for taking care of children who are infected by HIV/AIDS. She educated community about the importance of adhering to the medication and not waste government resources.

Sandile the HIV/AIDS survivor , thanked the care he received at the clinic and his emphasis was on the people that are scared to test for HIV and wait until last minute when they are sick and also those who kill themselves after finding out their status. He assured the community that it is manageable and most of all there is one pill now which makes it even more easy to adhere to your medication.

Different primary schools educated audience by having a stage play working with soul buddies. Sibongiseni Blose from Nalibali said “ as Nalibali we offer reading classes . There was a study conducted in 50 countries concerning grade 4 learners reading skills and the findings revealed that South Africa is one of the countries where grade 4 learners lack understanding when reading books” Nalibali is bridging that gap by ensuring that learners read with understanding especially issues relating to social ills.

Sr V F Cele educated people that HIV is no longer killing people only those who don't want to know their status and also those who default medication. Mr. Mthethwa from operation Sukuma Sakhe”the role of OSS is to create a working relations with all departments and resolve issues of the community. Mrs SP Magubane clinic board member explained the role of clinic board members how they were appointed and also explained their role in complaints, compliments and suggestions. The event ended in high note with different artists entertaining the audience.

KWANDENGEZI WORLD AIDS DAY IN PICTURES



LOCAL PRIMARY SCHOOLS DURING THE EVENT



SURVIVOR RECEIVING A GIFT FROM MC MRS NYANDENI

MRS NENE BLESSING AUDIENCE



MRS DLAMINI WELCOMING COMMUNITY

KWADABEKA CHC YEAR END PRAYER



Ephesians 6 : 2-3
“Honour your mother & father (This is the first commandment with a promise) that if you honor your father and your mother things will be well for you and you will have a long life on earth.”

This was preached by Evangelist Rasta Shozi on the 18th of December 2018 at KDCHC during the year end prayer which was organised with Pastor KK Nzuzza.

Pastor KK Nzuzza who is a member of our clinic board committee was directing the ceremony and blessed everyone with worship songs. Mrs. ZM Jali (PRO) welcomed staff and quoted 1 Corinthians 6:20 which says “ You are not your own, therefore glorify God with spirit and your body which belongs to God”. KDCHC staff that attended the prayer were blessed and motivated by the preaching of Evangelist Rasta Shozi which was so relevant to all of us as employees.

MAPHEPHETHENI CLINIC HEALTH AWARENESS CAMPAIGN



Maphephetheni Clinic embarked on health awareness at uM-qequ the deprived area on the 19th of December 2018. The community was rendered services such as BP, DM, TB screening, pap smear, HIV/Aids testing and minor ailments.

Total number of 53 patients were tested for HIV only 1 was found HIV/Aids and only one was found to be HIV/Aids positive and was initiated on ARV treatment instantly as per Department of Health because now there is universal test and treat patients no longer have to wait for CD 4 counts . Two patients were diagnosed with TB and they were also initiated with TB treatment.

This campaign was conducted by Sister B L Mchunu , enrolled nurse N Magwaza and S Khulu.

ACCOLADES WE BID FAREWELL



On the 23rd of November 2019 Systems Component bid farewell to Mr M Khumalo who started at KDCHC in 2006 to work as a security officer. He was described as a person who loved his job and dedicated to his job. Mr Khumalo was very helpful to the institution as he could go an extra mile to assist other units within his component retrieving patients files from patient admitting office

Mrs Qhwagi (MCWH ANM) described Mr Khumalo as a person who was dedicated to his job ,friendly and caring was a person who was friendly and caring towards all



Safety Talk: Good Housekeeping

Effective housekeeping is an on-going operation, it is not a hit-and-miss clean-up done occasionally. Periodic "panic" clean-ups are costly and ineffective in reducing accidents.

A well-kept workplace shows respect for those who work in it. Help keep it that way!

Prepared by: N.P.
Gcwabaza

Date: 07/03/2019



Housekeeping is the number one problem in most workplaces. In fact, a large number of workplace incidents can be attributed to poor housekeeping. Poor housekeeping contributes to incidents by creating hazards that can cause injuries. Housekeeping may not seem important to safety, but having a clean, well-organized station greatly reduces needless work related injuries. Workers should keep floors clear, clean and dry at all times. Make sure all tripping hazards are removed to ensure further safety. Additionally, workspaces especially store rooms should have separate, labelled storage shelves for different kinds of items or equipments to maintain order. It is more essential that one keep clutter free from:

- Openings
- Emergency exits
- Roof edges
- Passageways
- Store rooms
- Firefighting equipment

Some benefits of good housekeeping practices

Effective housekeeping results in:

- *Reduced handling effort & time to ease the flow of materials*
- *Fewer tripping and slipping accidents in clutter-free and spill-free work areas*
- *Decreased fire hazards*
- *Lower worker exposures to hazardous substances (e.g. dusts, vapours)*
- *Better control of tools and materials, including inventory and supplies*
- *More efficient equipment clean-up and maintenance*
- *Better hygienic conditions leading to improved health*
- *More effective use of space*
- *Reduced property damage by improving preventive maintenance*
- *Less janitorial work*
- *Improved morale and improved productivity (tools and materials will be easy to find)*

HALLEY STOTT CLINIC BID FAREWELL



Halley Stott Clinic bid farewell to Sr Zulu and Sr Nsindane this ceremony was hosted on the 23rd of November 2018, It started off well with the blessings of Pastor Z P Majola who read scripture Psalms 103: 1 “ Bless the Lord, O My soul: and all that is within me, bless his holy name.” She thanked God and was grateful for the farewell because most of the time gatherings are normally about memorial services. Mrs. Sosibo (OMN) welcomed everyone and said she is humbled to bid farewell to the staff members that were very respectful .She learned a lot from them and she acknowledged their performance and professionalism.

Mr. Khumalo (KDCHC HR Manager) motivated audience on the topic “Work is Life” He quoted Galatians 6:9 (let us not become weary in doing good, for at the proper time we will reap a harvest if we do not give -up.) He preceded that 8 hours is spent at work employees must have fulfillment of the job they are doing . Mr. Gcabashe (Clinic Board Committee Chairperson) emphasizes that as the committee they open complaints , compliments and suggestions and they have not received any complaint about Sr Zulu and Sr Nsidane.

MOLWENI CLINIC BID FAREWELL



OPERATIONAL MANAGERS NURSING FROM DIFFERENT CLINICS DURING THE EVENT



Mrs Dlamini and Sir Magwaza with Molweni clinic Team

who has 5 characters in one, a good leader, good motivator, manager who lead by example to name a few. “we have learned a lot from her she taught us that we must put patients first “said Mrs Zwane (former Professional Nurse at KDCHC)

Sir Magwaza was grateful for being able to coordinate Quality Day and Thanked Molweni Clinic Employees for support and contributions .

It was a sad and yet happy day to bid farewell to Clinic Operational Manager Nursing Mrs Dlamini and Sir Magwaza (Quality Rep). Molweni Clinic employees and patients were overwhelmed on the 12th of December 2018 when they bid farewell to the most imperative role players in the Clinic. Mrs P Mchunu (outreach Professional Nurse) who described Mrs Dlamini as one of a kind manager

HAND HYGIENE DAY



Hand hygiene day was held on the 3rd of May 2019 at KDCHC preventive foyer. The aim was to promote hand hygiene practices in all clinical units and inform all clients attending KwaDabeka CHC on the importance of hand hygiene in the prevention and control of infections outbreaks. This event was well supported and attended by management.

SHEQ team including IPC reps from clinics visited clinical areas checking hand hygiene facilities and requested one staff member from each unit to wash hands. The tool used was ward infrastructure to check the adequate supply of equipment needed for hand hygiene. Hand hygiene framework tool was used to monitor hand hygiene practices and in-service patients on hand hygiene.



All sections presented a hand hygiene poster which had information pertaining hand hygiene practice. Posters were moderated by SHEQ team. The best IPC unit was x-ray department, second place being Maternity unit and the third place was ICDM unit. Mrs. ENMbatha then thanked everyone for participation and the commitment shown by all staff members.



COMPLIMENTS / IZINCOMO

28 March 2019

SR Ntshangase is a good Sr she treated me well and provided me with all information she cares , she showed me respect so she deserves better.

from Khanyisile Jobe

1 March 2019

I would like the system you started must be continued we do understand you are few but other people don't think that you work hard I have noted you work so hard. thanks . yours kindly

Dawood Akiem

12 March 2019

I would like to let you know about Sr Mbatha she is the God sent to KDC , the way she operates. I like her modus operandi while she is at work, she is the best sister ever.

from Mthokozisi Patrick Nene

2 April 2019

To Management

I would like to compliment the Nurses of KwaDabeka Clinic for their efforts to save my daughter. My daughter came here suffering from Asthma. It didn't take even 10 minutes to help her am so proud of our nurses at KwaDabeka especially Sr Mngadi . She was so helpful thanks to her.

Regards

25/02/2019

A very good well done job to Nompumelelo Khumalo who put her effort in her job by going extra mile in assisting patient who was injured. well done

from Mr Mbanjwa

15 /02/2019

Sr BB Dlamini attended Enzokuhle Bulose whom I brought for rash, she was very kind and helpful to us, she even remembered that I was sick last time when I brought my child 6 months ago of which I had forgotten about it. I applaud her service big time with a smile on my face.

Regards

Nontokozi Bulose

01/02/19

The nurses at ANC clinic are treating their patients very well. they have care and patience. they know how to do their job. I wish they can continue doing as they do.

Regards

Zuziwe Zitha

03 May 2019

I was sick but I was so kin about a good work done by Sr Joji for being competent and dedicated. I wish the other staff to look up to her.

from Advice Mtshali

12/02/19

I would like to compliment 2 sisters Sr Mbatha and MT Mbambo I wish God can bless them they left at 19.10 when everyone had left.

from : Siyabonga Cele

24/05/2019

Thanks for helping us on time when my brother was sick. I thank Sr Nxele , Nurse Ziqubu God bless You.

from Remember

ACCOLADES



KwaDabeka CHC bid farewell to one of a kind Monitoring and evaluation manager Mrs Nyawose . This event took place on the 25th of March 2019. Mrs Nyawose will be dearly missed by many.

Mr Mzwakhe Mthethwa who worked as Systems Manager for almost 5 years also said his goodbyes . (See the picture below.)



KwaDabeka CHC management bid farewell to Mr Mzwakhe Mthethwa who worked as systems manager.

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