



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

KWADABEKA CHC

ISOLEMPILO

NEWS

STAY INFORMED

MARCH 2019

KWADABEKA CHC QUALITY DAY THE VERY FIRST ONE OF ITS KIND



KWADABEKA CHC HOSTED QUALITY DAY FOR THE FIRST TIME AND WAS BLESSED WITH THE PRESENCE OF MRS MSIMANG (ETHEKWINI CHIEF DIRECTOR).

FULL STORY IN PAGE 2



GALLERY IN PAGE 3 & 4

ACKNOWLEDGEMENT PAGE 5

KWADABEKA CHC'S FIRST OF ITS KIND QUALITY DAY AND BATHO PELE SERVICE AWARDS

On the 21st of February 2019, we hosted Quality Day which was the first of its kind at KwaDabeka CHC. It was a joyful day staff came in numbers and we were blessed with the presence of Mrs. Msimang (Chief Director at EThekweni Health District who was very delighted at being invited in this wonderful Quality Day.

Dr J Ramdeen welcomed all the guest who attend this beautiful day, also welcomed the judges of the day and Dr J Mannie the CEO of Mc Cord Hospital who was our guest speaker as well as clinic committee members Mrs. Gumede and Mrs. Biyase. This event was directed by Mr. JM Khumalo HR Manager . The purpose of this event was to encourage and motivate staff that is doing well and those that are going extra mile in service delivery.

Mrs. EN Mbatha gave us history of KwaDabeka Community Health Centre , she said that KwaDabeka CHC is situated at KwaDabeka Township which is 12 km east of Pinetown and 22 km west of Durban city Centre. she even mention that KDCHC started operating in Clermont in 1970 at that time it was known as 6 bhobho which means 60 cents, The clinic was officially opened in 1978 and in 1983 KDCHC was extended to a community health centre.

Dr J Mannie CEO of Mc Cord hospital entertained audience with three songs on that song he sang about our CEO which is Dr J Ramdeen and also sang about the role of PRO Mrs. ZM Jali in the emphasis of Batho Pele implementation in the work place . Dr Mannie touched audience when he was educating them of being a motivated individual , he went on and presented Batho Pele in a special way that is easy to understand and fun at the same time. He put the entire event to another level.

Mrs. P Msimang (District Chief Director) together with Mrs. Qhwagi presented trophies and certificates to the winners per categories . These winners were nominated by staff members following the national criteria. Among all the winners the best employee of the year which was most voted by staff was Mr. Z Soboyisa (Security Officer).

PRESENTATION OF PROJECT

- ♦ Mrs. Cebekhulu presented a maternity project, which is called maternity case record audit. The objectives of Maternity project is to create awareness amongst staff and to strategize the quality service delivery in MCWH.
- ♦ Mrs Radebe presented an ICDM project, the project is T.B screening, she mentioned that the project started in December they were at 67% in January 2019 and improved to 87% we are still continuing with the project. The objective of ICDM project is to ensure that patient are screened for T.B every visits.
- ♦ Mrs Zulu presented an Acute project. She mentioned their project is poor history taking they notice that they've received a lot of complaints due to poor history taking. Objectives is to improve history taking in the acute to be at 80% and above.
- ♦ Mrs Mpungose presented a project for x-ray .The project is auditing of x-ray request forms and x-ray film-ing's. Objective is to formulate a checklist which will indicate errors and promote good communication with Doctors and other departments and improve films for proper diagnosis of patients.
- ♦ Mrs Simjee presented a project for pharmacy .The project is minimizing waiting time, objectives is to identify the gaps where there is a long waiting time in the pharmacy and also to ensure quality care for all patients .

Mrs S Ntuli EtheKweni District Quality Coordinator presented results from the judges and the project who won first place was Pharmacy , second place Acute and third place X-ray Department.

Mrs Ntuli complimented all projects that were presented she said they were out of the normal standard especially for the first time, the roles and responsibilities were clear. All projects are approved by management which shows they are known. She than reminded us that Quality theme for 2019 is "Trust" it is all about what we are doing to improve service delivery.

Batho Pele Champions team lead by Mrs Jali PRO had a campaign to revive implementation of Batho Pele principles in the work place.

Dr Hoque thanked everyone who participated and made this event a success..

IXOXWA NGEZITHOMBE

AUDIENCE AND X-RAY PRESENTING



DR MANNIE ACKNOWLEDGING DISTRICT MANAGER IN STYLE

MRS CEBEKHULU PRESENTING



BEST MANAGER OF THE YEAR

BEST SUPPORT OFFICE OF THE YEAR



AMAPAPA TIME!!!



APPRECIATION

PICTURE GALLERY

AUDIENCES DURING QUALITY DAY



MANAGERS AND GUESTS



BEST SOCIAL WORKER OF THE YEAR



BEST RADIOGRAPHER OF THE YEAR



BEST PHARMACIST ASSISTANT



BEST DENTAL THERAPIST OF THE YEAR



BEST ADMINISTRATION CLERK OF THE YEAR



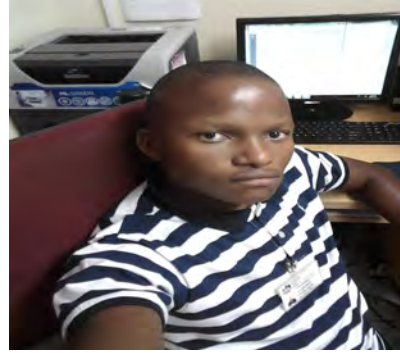
MRS ZULU PRESENTING



ACKNOWLEDGEMENTS



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