



**Umthombo Wolwazi**

**NEWS**

**STAY INFORMED**

Special edition

**Hospital Service Excellence Awards (HOSEA) 2017**

**"Unleashing potential for Excellence"**



Dr LJ Sobekwa (Acting CEO) & Dr M Gumedu (Acting HoH) awarding the Best Clinical & Non-clinical departments during the Service Excellence Awards Ceremony

**M**ahatma Gandhi Memorial Hospital hosted a glittering Service Excellence Awards (HOSEA) 2017 event at Phoenix Youth Centre.

The aim of the event was to honour and thank staff members for their commitment and resilience in rendering quality health care. The theme of the event was, **"Unleashing potential for excellence"**.

Dr LJ Sobekwa, Acting CEO welcomed all the guests and shared the purpose of the day. She encouraged staff to always do their best and to strive for excellence.

Dr. M. Gumedu, Acting Head of Health thanked MGMH Management for acknowledging the good work done by the staff, noting that it will boost their moral. He complimented Mahatma Gandhi Hospital for its project on Record Management which will assist the entire province in ensuring that records are kept properly which is essential especially for medico legal cases.

Ms Ela Gandhi, Hospital Board Deputy Chairperson praised the staff for continuing with the good work and legacy of Florence Nightingale. Mr B. Shezi, Acting Chief Director congratulated award recipients and thanked them for their commitment to quality improvement.

Dr MT Zulu, Uthukela District Office Director was the guest speaker of the day.

She motivated attendees to live, dream quality and dedicate themselves to service excellence. She encouraged staff to use the limited resources efficiently to fulfill the ever demanding health needs of our communities.

X-ray and Surgical department emerged as the Best Clinical Departments whilst Information Technology / Blood bank and OHS became the Best Non Clinical Departments 2017.

Ms SO Mkhwanazi (Nursing), Mr SW Msomi (Systems) and Mrs S. Moodley (HR) won the Best Employee of the year award.

OHS (1st position), HAST (2nd position) & Pharmacy,(3rd position) who were Quality Day Winners also received the Service Excellence Award.

Staff members who had dedicated 10, 20, 30 and 40 years of service were awarded with Long Service Certificates.

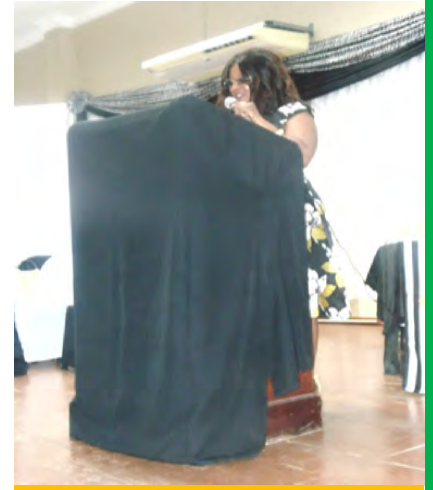
# Hospital Service Excellence Awards in Action



Mr B. Shezi delivering the speech



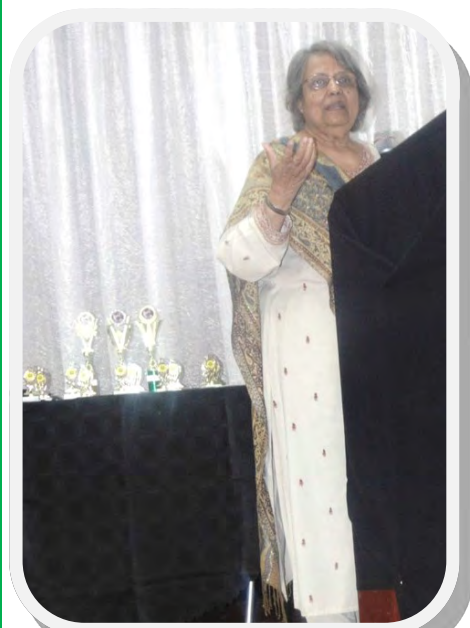
Dr. M. Gumede addressing the staff



Dr LJ Sobekwa welcoming the guests



Dr LJ Sobekwa (ACEO), Mr B. Shezi (Acting Chief Director), Dr M. Gumede (Acting HoH) & Ms E. Gandhi (Hospital Board Deputy Chairperson) singing



Ms E. Gandhi - Words of Support



Dr MT Zulu - the Guest Speaker



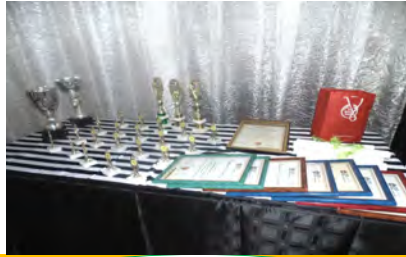
Mrs T. Mdletshe giving Vote of Thanks



# Hospital Service Excellence Awards Best Clinical & Non-clinical Departments for 2017



## HOSPITAL SERVICE EXCELLENCE AWARDS 2017



Dr M. Gumede giving an award to the Surgical Department

Best Clinical Departments

Dr LJSobekwa & Dr M Gumede awarding X-ray department



Senior Management of MGMH ( Mr. R. Maphumulo (Systems manager), Mr. P. Arumugam (finance manager) & Dr. C. Persad (Medical Manager).



PROGRAMME DIRECTOR

Ms P. Ndwalane - Social Worker



Mrs S. Rameshwarnath - Monitoring & Evaluation Manager



Dr LJ Sobekwa (Acting CEO) & Dr M Gumede (Acting HoH) giving an award to the Best Non-clinical departments: Blood bank, Information Technology & OHS



Dr LJ Sobekwa (Acting CEO) & Dr M Gumede (Acting HoH) giving an award to the Quality Day Winners: OHS (1st Position), HAST (2nd Position), Pharmacy (3rd Position)

## Hospital Service Excellence Awards Best Employee for 2017



Dr LJ Sobekwa & Dr M.Gumede awarding to Ms SO Mkhwanazi



Dr LJ Sobekwa & Dr M. Gumede awarding to Mr SW Msomi



Dr LJ Sobekwa & Dr M. Gumede giving award to Mrs S. Moodley

**H**onouring the Best Employee. Dr LJ Sobekwa, ACEO complimented the awarded employees for their commitment to service delivery and for going an extra mile in performing their duties. She encouraged all members of the staff to set for excellence.

Mr S. Rameshwarnath, Monitoring & Evaluation Manager outlined the criteria used to select the Best Employee of the year 2017. She explained that components were given an opportunity to submit entries of 1-3 nominees.

The Events Committee, Quality Team and invited District Managers were responsible for the auditing and selection of the Best Employee of the year 2017.

Productivity, punctuality, positive/caring attitude, dress code and going beyond the call of duty were some of the requirements to qualify.

Mrs T. Mdletshe, Social Work Manager gave a vote of thanks to the office HoH, DDG's office, Dr MT Zulu (Guest Speaker), SMT Members, staff and sponsors of the event.



# Hospital Service Excellence Awards (HOSEA) 2017

## Long Service

"Unleashing potential for Excellence"

"Unleashing potential for Excellence"



40 YEARS



30 YEARS



20 YEARS



10 YEARS



# Hospital Service Excellence Awards Photo Gallery



**MARSHALS : Ms A. Ndlela, Ms H. Masuku, Ms N. Ntsada, Mr Z. Mbatha, Ms Z.Khuzwayo, P. Dlamini, Ms S. Ndlovu & Ms M. Ngidi**



**Ms P. Ndwalane - Programme Director**



**Mr M. Ramiah - Opening Prayer**



**Registration during the event**



**Mahatma Gandhi Memorial Hospital staff listening attentively to the speeches**



# ACKNOWLEDGEMENTS



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EDITOR



**Mr. S.V Ngcobo**  
WRITER, DESIGNER & PHOTOGRAPHER

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**health**

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