



MontyNews

Montebello Hospital Newsletter

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L e t y o u r v o i c e b e h e a r d

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A Chat with the Chief Executive Officer



Mr. SGG Khawula The Chief Executive Officer

June was a difficult month for the whole nation. A lot of complications occurred due to the national public service strike that took place for the whole month. All health institutions, including ours were advised not to involve themselves with any strike action because of our essential services.

I would like to express my deepest gratitude to the whole staff of Montebello Hospital for not engaging yourselves in this strike action. We appreciate the risks and pain you all went through for the soul benefit of our patients and service delivery.

A few disappointments were found though, Like the bomb threat call we received from an anonymous person on the 14th of June 2007 at approximately 8:45. Our services were interrupted because everyone was afraid of their lives and we couldn't take risks about such an issue. But after assistance from the dog unit department everything went back to normal.

The threats that our staff, especially mobile services and drivers received from the public and other people. These two services were also interrupted and quick adjustments had to be made.

I would again like to thank all of you for your dedication and the Ndwedwe SAPS for their continued assistance.

In August we are looking forward towards breastfeeding awareness on the 29th of which is an attempt to make our hospital a baby friendly institution. This Baby Friendly Initiative means we have to constantly teach mothers even fathers about the importance and benefits of breast feeding. Training is continuing and we are going to host a Breast Feeding Awareness Event on the 29th of August this year as an initiative to increase knowledge. Not forgetting our staff , on the 5th September we'll be launching our wellness programme. Lastly I'm sad to announce the departure of Mr. Eric Stuart (HRM) who has accepted higher level position at head office. His contributions and the sense of humour will be missed in our management meetings but anyway you left your footprints.

Thank you



"Silwa nobubha, silwa nezifo sinika ithemba"

Table of Contents

A chat with the CEO	Cover Page
Transfers, New Appointments, Promotions and deaths	Page two
Batho Pele Principles	Page three
The importance of Support Groups	Page three
Ixoxwa ngezithombe	Page four
Upcoming Events	Page four
Hospital Open Day	Page five
Staff Farewell parties	Page six
Health Information Management System	Page seven
OPD Renovations still ongoing	Page seven
Sports Corner	Page eight
Poetry Corner	Page eight
Communications	Page eight

New Appointments, Promotions and Deaths



- | | |
|--|--|
| M Brauns—Hospital Manager's Secretary 04/04/07 | K.I Cele—Social Worker 01/05/07 |
| M.N Mlipha—Social Worker 01/05/07 | W.S Gwala—General Orderly 24/04/07 |
| R.T Khuzwayo— General Orderly 24/04/07 | B.V Ngcobo—General Orderly 24/04/07 |
| P.M Maphumulo— General Orderly 24/04/07 | B.G Khumalo—General Orderly 24/04/07 |
| T.T Luthuli— General Orderly 24/04/07 | T.S Mthuli—General Orderly 24/04/07 |
| H.S Mbambo— General Orderly 24/04/07 | M.M Mathonsi—General Orderly 24/04/07 |
| N Luthuli— General Orderly 24/04/07 | B.N Msomi—General Orderly 24/04/07 |
| J.Z Cebekhulu— General Orderly 24/04/07 | P.N Luthuli—General Orderly 24/04/07 |
| N.A Sibiyi— General Orderly 24/04/07 | J Chamane—General Orderly 24/04/07 |
| T.J Zondi— General Orderly 24/04/07 | T.N Mbonambi—General Orderly 24/04/07 |
| N.J Zondi— General Orderly 24/04/07 | F.E Ngcobo—General Orderly 24/04/07 |
| G.B Mthlane— General Orderly 24/04/07 | M Mgube—General Orderly 24/04/07 |
| N.P Vilakazi— General Orderly 24/04/07 | G Sibisi—General Orderly 24/04/07 |
| T.C Gumede— General Orderly 24/04/07 | H.D Zondi—Clinic Support Officer 01/06/07 |
| M.P Mzobe—Clinic Support Officer 01/06/07 | N.Z Magubane—Clinic Support Officer 01/06/07 |
| S.B Gumede—Clinic Support Officer 01/06/07 | V.K Ndlovu—Clinic Support Officer 01/06/07 |
| S.P Mdletshe—Radiographer 11/04/07 | S.A Ncobela—Snr. System Manager 16/04/07 |

Transfers

- T.N Ndlovu—Staff Nurse 01/04/07
- M.V Ngcobo—Principal Security Officer 16/04/07
- C.M Khanyile—Nursing Assistant 01/05/07
- N.P Nzama—Snr. Prof. Nurse 01/05/07
- R.V Cindi—Transport Officer 01/06/07
- Z.D Vezi—Senior Prof. Nurse 01/04/07
- B.F Ngcobo—Chief Professional Nurse 01/05/07
- N.P Khumalo—Chief Professional Nurse 01/05/07
- C.M Khanyile—Nursing Assistant 01/05/07



DEATHS

It is sad to announce the passing away of
N.D Chiliza, Professional Nurse. She passed away on 26 May 2007.

M.N Gwala, N.A. She passed away on 10 March 2007

You will be greatly missed

May your soul rest in peace

Batho Pele Principles

Amazinga namaqophelo emisebenzi esiza umphakathi / Setting Service Standards

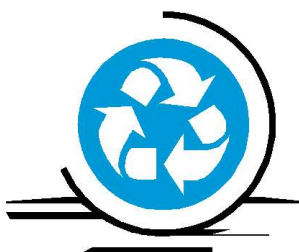


Yonke iminyango kahulumeni kufanele ishicilele amaqophelo okusebenza amadala kanye namasha ahleliwe. Lamaqophelo kumele afezeke futhi akholakale, uma sihluleka ukwenza okubhaliwe umphakathi unelungelo lokubuzisa uma ungakutholi othenjiswe kona. **Amabhodi akhombisa lapho oya khona/Sign Boards:** Kumele afakwe kuzo zonke izindawo lapha ngaphakathi esibhedlela, khona wonke umuntu ezokwazi ukuwabona. **Usomqulu wamalungelo eziguli/Patients Rights Charter** - Inhloso ukuthi umphakathi wazi ngamalungelo awo. Wonke umuntu akazibuze ukuthi amalungelo akhe njengesiguli uyawazi yini.



Ukunxephezela nokuqondisa ukungeneliseki / Redress

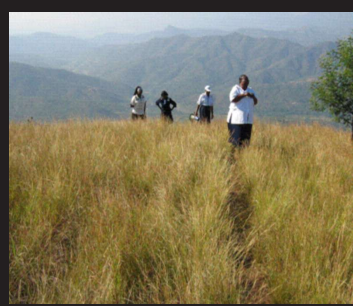
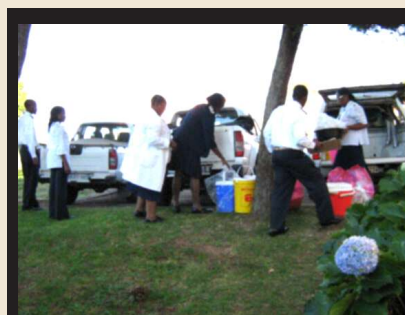
Izikhalo nemibono yamukelekile. Konke lokhu kuyindlela yokuthi sithuthukise amazinga empatho nokubona siphinde silungise lapho kuxega khona. Njengoba kubhaliwe nakusomqulu wamalungelo eziguli, wonke umuntu unelungelo lokufaka izikhalo nemibono mayelana nezinga lempatho



abayitholayo lapha ngaphakathi.

Kungaba ukungeneliseki ngokuziphatha kwabasebenzi, ukuphathwa kwesibhedlela, imphatho engeyinhle, ukuxhumana okunganeliseki, ezokuphepha, kanye nokunye okuningi.

POLIO AND MEASLES CAMPAIGN



The Polio and Measles campaign is recognized all over South Africa. The first phase of the campaign was from the 05 – 13 May and the second round on the 21—29 July 2007.

POLIO is an illness that causes sudden weakness of the limbs and sometimes death in children and it affects mostly children under the age of five. MEASLES can occur in infants and even adults. Measles is a highly infectious diseases that causes high fever, fine red rash, flu-like symptoms. Measles vaccine is given as an injection in the thigh or upper arm. Polio can be prevented by immunization with polio drops at birth, 6 weeks, 10 weeks, 14 weeks, 18 months and 5 years of age

In order to ensure that people brought their children to the announced points for injections and drops a need was recognised to organize an awareness event first. This event was aimed at telling people about the dangers of Polio and Measles. These diseases are highly dangerous and could end up causing disabilities and death in children.

There are difficulties when doing this campaign, it needs a lot of dedication and hard work. As you can see the above pictures of some of the places that our PHC team visited. Montebello is a rural area and some of the places were hard to reach and were only reached with the assistance of an aero plane.

Ixoxwa Ngezithombe



(kesokunxele) Omajay'vana ababethamele umcimbi wokuqwashisa ngokunakekelwa komlomo namazinyo, owaziwa ngokuthi yi Oral Health awareness day. Ngomhlaka 31May 2007 kwaNombika Sports Ground. Isibhledlela sase Montebello sibambisene neNdwedwe CHC. Izikole zamabanga aphansi eziyisithupha ezazimenyiwe



kwakuyiMayelisweni, Montebello Combined, Kwashangase, Madlokovu, Mgezengwane ne Vulela. Kwakungeve kumnandi! (kwesokudla) Abanye babasebenzi bomnyango wokunakekelwa kwamazinyo

Umkhankaso wokugomela isifo sovendle kanye nesifo sesimungumungwane kuzwe lonke wawusuqalile kulo nyaka. Ngomhlaka 25 April 2007 sasinomcimbi wokuqwashisa ngalezizifo zombili kumtholampilo waKwanyuswa.



Abaningi babezitshela ukuthi kuzobe kuvulwa isibhedlela ngalolusuku, kanti cha. Kwakuwusuku olwaziwa ngeOpen Day ngomhlaka 23 May 2007. Kwazise phela kwakungokokuqala ngqa kwenziwa umcimbi waloluhlobo esibhedlela sethu. Indaba iyaqhubeka kwikhasi -5

Ngomhlaka 01 June 2007 sasibungaza usuku lwezingane, olwaziwa ngeChildrens Day ewodini lezingane. Izingane zathola ukudla, amakhekhe, izipho ezifana namathoyizi, oswidi, ama-chips kanye nokunye okuningi. Sasizama ukuzitshengisa ukuthi ziyathandwa



Upcoming Events

Breast Feeding Awareness Day: Wednesday, 29 August 2007 at Khanyisa High School. Simema wena mama, baba, ngane, sisi, bhuti, gogo, mkhulu, wonke amalunga omphakathi ayamenywa kulo mcimbi.

Wellness Programme: Every member of staff is invited to this fun event, which will include a six km walk. This is an awareness event that is aimed at maintaining good health for our staff members. The 5th of September 2007 will be the day.

For more information regarding these events, please contact the PRO, Ms T Hadebe

Open Day at Montebello Hospital

Ngomhlaka 23 May 2007 kwakungokokuqala ngqa kwenziwa umcimbi onjenga loluhlobo esibhedlela saseMontebello. Lomcimbi wawenziwa ngenhloso yokuqinisa ukuxhumana kwethu nomphakathi. Sasifisa ukwazisa umphakathi ngezinguquko nosizo olukhona ngaphakathi.

Izingxenye ezahlukene zomphakathi zazimenyiwe ukuba zibe nathi ekubungazeni lomcimbi. Sasibusiswe ukuba khona kwamakhosi nezinduna zendawo, amakhansela, uDistrict Manager, Abasemnyangweni wezempilo kwaTargeted Enterprise, Izikole eziseduze nothishomkhulu, izikhungo ezizimele nezisiza umphakathi (NGO), Abaphuma kwizikhungo zezempilo eziseduze, osomabhizinisi abasafufusa kanye nawo wonke umphakathi wendawo.



Ezinye zezihambeli zethu



Abashayi bengoma basendaweni

Enye yezinhloso zalolushintsho ukuthi sizama ukwandisa indawo esisebenzela kuyona siphinde senze isibhedlela sethu sibukeke kahle okungagcina sekuthuthukise umsebenzi wethu. Umphathi sibhedlela uMnu. S.G.G Khawula wasichazela ngenhloso yalolusuku, nokusebenza kwesibhedlela kwaphinde kwacaciswa.



Mnu. S.G.G Khawula - CEO

Isiqubulo sosuku sasithi "Siyanakekela/We Care". Umphakathi wawuphume wonke ngobuningi bawo amabhasi wonke egcwele phama.

Usuku lwaqala ngomkhuleko neqembu lomculo lasesibhedlela lasiculela iculo lesizwe, "unkosi sikelela". Sasinenqwaba yemininingwane nolwazi esasifuna ukulinikeza umphakathi wonke.

Esinye isihloko kwaba ukwakiwa noma ukulungiswa okuqhubekayo ngaphakathi esibhedlela. Saxolisa ngezihibe ezidalwa yilokhu kwakiwa saze sachaza nangenhloso yokwakiwa kwesibhedlela.

uNkk. N Mthembu wakwaTargeted Enterprises engaphansi komnyango wezempilo wasichazela ngezinhlalo zikahulumeni zokuthuthukisa osomabhizinisi abancane nabasafufusa. Waphinde wagqugquzela umphakathi ukuthi uqale ezamabhizinisi ezindaweni zangakubo ngoba amathuba akhona, ikakhulukazi abantu besifazane ababencishwa amathuba ngaphambilini nabantu abahlala ezindaweni ezisemakhaya. Kwagcina uNksz S Dube, Ilembe District Manager, owayeyisikhulumi sosuku. Wasichazela ikakhulukazi ngokuphathwa kahle kwabantu neziguli.

Sasinemibukiso eyayiphethe lonke ulwazi, kusukela kwimifundaze, ezamabhizinisi, ezokuxhumana komphakathi, nokufakwa kwezikhalo nemibono, ingculazi nesandulela ngculazi, isifo sikashukela, esofuba, kanye nokunye okuningi.



Izicukuthwane ezivela kwiminyango ehlukele



Umphathi wohlelo - uMandla Ngcobo womsakazo uKhozi FM



Ms S Dube - iLembe Health District Manager

Fairwell Parties



Sr. Hedwick Khumalo receiving her certificate of long service from the CEO



Some of the guests at the party



The crew from Workshop



Mr. Z.B Ntombela



Mr. M Nzama, Snr. Superior from Laundry



Abanye babantu ababemenyiwe

Mr. Z.B Ntombela has been with the hospital for more than 40 years. He was appointed as a tradesman in our institution and his farewell was hosted in the hospital's hall on the 25th of May 2007.

Sister H Khumalo, Chief SASO from Pharmacy. Her farewell party was celebrated on Monday the 7th of May 2007.

Mrs. M Nzama odume ngelika maDlamini obesebenza elondolo. Wayevaleliswa ngomhaka 31 July 2007.

Bonke laba basebenzi bethu ebesebavalelisa sebebe nathi iminyaka enga phezu kuka 30 umuntu eyedwa. Nokuyinto enhle ukuthi umuntu akwazi ukuhlala emsebenzini wakhe isikhathi eside. Khona ezowujwayela.

Health Information Management System

The purpose of the Health Information management system, which is done by the facility information officer (FIO) Mr S. Mzobe is to co-ordinate the collection, verification, analysis, presentation and appropriate utilization of Institutional Health and Management of Information. Submission of required data to District/Regional and or/Provincial level.

Production of accurate and reliable data is very important for our hospital. The facility information officer is in place to meet the standards lay down by the department of health. He collects and collate data, daily in accordance with the National Health requirements. His ongoing support to quality improvement programmes is essential. All graphical statistics should be displayed on the notice boards. This involves managing a functional information system that involves planning, monitoring and evaluation at all levels. The FIO also assists with the conduction of hospital surveys.

The maintenance of constant supply of reliable and accurate information to facilitate planning at levels and this information is used in hospital planning.

The data is also analysed and interpreted all data received in meaningful and comprehensive report.



*Sthembiso Mzobe
Facility Information Officer*

Out Patient Department (OPD) Renovations Still Ongoing

Below are some of the OPD current renovations before and after pictures. OPD renovations are still ongoing and will be ongoing for the rest of this year.



ROOF (Before)



ROOF (After)



Pharmacy waiting area - at the beginning of renovations



Pharmacy waiting area - during the latest renovations



Main entrance (Before renovations)



Main entrance (during renovations)



More added space for Pharmacy



OPD Floor before and during renovations



Sports Corner-An active body leads to an active mind

Ilembe District Soccer and Netball Tournaments



Soccer



Netball

On 27 July 2007, there were District Sports tournaments that were held at Mandeni, near Sundumbili CHC. Participating Institutions under Ilembe District were EMRS, Forensics, Montebello Hospital, Umphumulo Hospital, Sanger Hospital, Untunjambili Hospital, Ndwedwe and Sundumbili CHC.

Unfortunately time was not on our side, soccer matches did not finish. The semi finals will continue on the 18th of August 2007 .

Montebello Hospital's netball team got the second place with Stanger Hospital claiming the first place. Seyalidlala ibhola!!!!!!!!!!!!



Montebello Hospital - Netball Trophy

Public Relations Role in the hospital



- 1) Promote and maintains a positive image of the hospital with the public and relevant stakeholders.
- 2) Develop media contacts and attend to all media queries.
- 3) Conduct Patient and staff satisfaction surveys (waiting times, exit interviews etc.)

- 4) Ensure that everyone is aware of the current events in the Hospital by:
 - Compiling and distributing print material, for an example, newsletter and brochures
 - Updating notice board
 - Taking photographs at functions for support of articles
 - Identifying newsworthy items for the hospital's newsletter
- 5) Compile and maintains contact lists by
 - Ensuring that the internal hospital directory is up to date
 - Establishing Districts, Regional and Head Office contacts within the Department of Health
- 6) Coordinates special events in the hospital with the assistance of the relevant components
- 7) Maintain all complaints and suggestions directed to the hospital
- 8) Update the hospital's webpage

Poetry Corner - Words to inspire you

Women have strengths that amaze men.
 They bear hardships and they carry burdens,
 but they hold happiness, love and joy.
 They smile when they want to scream.
 They sing when they want to cry
 They cry when they are happy
 and laugh when they are nervous.
 They fight for what they believe in. They stand up to injustice.
 They go to the doctor with a frightened friend.
 They love unconditionally.
 They cry when their children excel
 and cheer when their friends get awards.
 They are happy when they hear about a birth or a wedding.
 Their hearts break when a friend dies.
 They grieve at the loss of a family member,
 yet they are strong when they think there is no strength left.
 They know that a hug and a kiss can heal a broken heart.
 Women come in all shapes, sizes and colors.
 They'll drive, fly, walk, run or e-mail you
 to show how much they care about you.
 The heart of a woman is what makes the world keep turning.
 They bring joy, hope and love.
 They have compassion and ideas.
 They give moral support to their family and friends.
 Women have vital things to say and everything to give.

NEVER FORGET OR LET PEOPLE UNDERMINE
 WHAT YOU ARE WORTH.

**HAPPY WOMEN'S MONTH IN AUGUST 2007 AND ENJOY
 YOUR DAY ON THE 9th**