



igeleza no sele

Fouth Quarter Volumo 2 Tring no. 3

MSELENI HOSPITAL

Vewsletter

MARCH 2008

PO Sibaya Sibaya 3967, Tel: +27 (0) 35 574 1004, Fax: +27 (0) 35 574 1826, Email thulani.mdluli@kznhealth.gov.z

# Management is wishing you a Happy Next Financial Year



Dr. V.G. Fredlund, Medical Manager



Mrs. T.A. Mqadi, Hospital MANAGER



Mrs. C.T. Fakude, Nursing Manager



Ms. N. Phungula Finance & Systems Manager



Mr. E.S. Buthelezi, Humana Resource Manager

iselení Hospítal

MARCH 2008

## Hospital Manager's corner

### INSIDE THIS

HOSPITAL MANAGER'S CORNER

EDITOR'S CORNER

OPEN DAY EVENTS

HEALTH PROMOTION

NEW STAFF

MIRACLES AT MSELENI HOSPITAL

POEM OF THE MONTH

6

LOVE LIFE

7

EZEMIDLALO

8

KIALI

The Festive season has gone by, but I hope that it has revived us and refueled us to be able to face the now challenges.

As a an Institution serving the community, we need to strive for quality care. We need resources in order to fulfill such. Let us join together in prioritizing projects to be done with the limited resources we have.

REMEMBER: SONQOBA SIMUNYE

### **EDITOR'S CORNER**

....as the new financial year begins, we must forget about the awful occurrences of the past and glue our eyes unto our goals. Remember a goal is a dream with a deadline, all who have accomplished great things have had a great aim, have fixed their eyes on a goal which was high, which sometimes seemed impossible. All you have to do this year, stick unto your own goal & never be discouraged by someone's failing goal. I know, one of your goals this year is to make this news letter lively. Thanks so much to all of you who have participated till this far.

Finally, every one is welcome to pour constructive ideas to this newsletter, by so doing you would have accomplished your first goal...*kuze kube ngokuzayo* 



## Quality/ Imbizo & Re-launching of Batho-Pele



Ms. C.D. Maoela (Health District Manager) delivering an overview speech

On the 28th of November 2007, Mseleni Hospital was selling its services to the community of Mseleni by inviting the community it serves to take part in the Imbizo Day. The purpose of this day was to expose the community it serves to the available services rendered and get immediate feedback on the complaints, concerns, compliments and identify gaps by listening to the community's voices.



Guest Speaker: Mrs. NA Khathi from Quality Assurance Monitoring and Evaluation (Head Office),



MC's of the day were Ms.
N. Phungula & Mr. S. Manqele



 $\label{thm:local_equation} \mbox{Umphakathi waseMseleni namaphethelo wawungango Zulu eya eMakheni.}$ 

There were different dignitaries from around uMkhan-yakude District and beyond to bless this day, and to mention some was Mrs. NA Khathi from Quality Assurance Monitoring and Evaluation (Head Office), Ms. C.D. Maoela (uMkhanyakude Health District Manager), Hospital Managers & Staff of all five Hospitals of uMkhan-

yakude Health District and the Health District staff, Local Traditional Leadership, Local Municipal Councilors, Local Religious Leadership.

More and above, Communities served by Mseleni Hospital were transported from different areas to attend that Imbizo day. The Guest speaker was Mrs. N.A Khathi, of which her speech was based on Batho Pele Principles in terms of good governance. The emphasis was on how to provide good service. The community was given a chance to ask questions and responses were given back to them by different departments in stalls that were provided in a separate tent. All Mseleni Hospital service elements were awarded with certificates due to their efforts towards Quality Service Delivery in their respective components.

Mr. N.V. Msane & Mr. N.T. Mahlobo received outstanding awards because their commitment in going beyond the line of duty during water crisis which took place in the Hospital.

The day was so successful



#### FIRE FIGHTING WORKSHOP @ MSELENI HOSPITAL !!!





(HEALTH & SAFTEY)

The workshop was facilitated by ZAMAKAKHULU Project. Mrs. BJ Ngwane tool a lead in organizing the successful drill, as it is the requirement for all employees, because skills obtained will be used in work place and in the community in order to promote safe environment.

#### AIMS OF THE WORKSHOP WAS TO:

- Empower all employees with fire fighting information and skills
- Ensure that in case of fire brigade there are people who will take lead where necessary



#### THE FOLLOWING ARE THE TOPICS THAT WERE COVERED DURING THE DAY:

- a. Different types of fire
- Open fire, made of solids woods, papers, glasses (water is used to fight for such kinds of fire)
- Electric fire
- Metal fire

#### b. Types of fire extinguishers

- -Dry chemical powder, it is labeled in blue color
- Carbon Dioxide, it is labeled in black

STUFF THAT GENERATE FIRE: Oxygen, Heat and fuel



PRACTICAL PART OF THE FIRE FIGHTING SESSION

NB: PLEASE FOLLOW THIS DRILL FOR FIRE FIGHTING, SEE NEXT PAGE,

#### FROM PAGE 04:

### 12 IMPORTANCE THINGS TO REMEMBER !!!

### WHEN IN DOUBT ... GET OUT!

ACTIVATE THE ALARM
ON THE WAY OUT
TO ALERT OTHERS

#### Parts of a Fire Extinguisher

Handle & Operating Lever Locking Pin Pressure Gauge Discharge Nozzle, or Horn Label



Classes of Fire

KNOW WHICH FIRE EXTINGUISHER TO USE

FIRST,

CHECK THE LABEL

2

### Classes of Fire: "A" Common Combustibles



- · wood
- PAPER
- · MANY PLASTICS
- CLOTH
- RUBBER

### Classes of Fire: "B" Flammable Liquids

- LIQUIDS
- OILS
- GREASES
- GASES
- TARS
- · OIL-BASE PAINTS



Classes of Fire: "C" Electrical Fires



Fires Involving Energized Electrical Equipment

4

### Classes of Fire: "D" Flammable Metals

- Magnesium
- Titanium
- SodiumLithium
- Potassium
- · Zirconium



Using a Fire Extinguisher: P.A.S.S.



**"P"**Pull the Pin

### Using a Fire Extinguisher: P.A.S.S.

"A"

Aim Extinguisher at Base of Fire



9

### Using a Fire Extinguisher: P.A.S.S.



**"S"** Squeeze Handle Using a Fire Extinguisher: P.A.S.S.

**"S"** 

Swe ep from side to side



#### When to Use a Fire Extinguisher

- First, activate fire alarm to evacuate the building, and to notify the fire department.
- · Select the proper extinguisher.
- Use only if you know how, and are confident about using the extinguisher.
- · Use only if the fire is small and contained.
- · Stay low to avoid breathing smoke.
- · Always keep a clear exit available.

21. F.N. Zikhali, General Oderly

23. B.D. Sibiya General Orderly

24. C.G. Ntuli, General Orderly

22. B.S. Mhlongo, General Orderly

### Welcome 1. S.E. Hodges, Physiotherapist 2. B.T. Buthelezi, Pharmacy Assistant 3. R.S. Zuma, General Orderly 4. N.G. Mlambo, General Orderly 5. T.L. Mthethwa, General Orderly 6. N.L. Mabika, General Orderly 7. V.J. Madden, Physiotherapist 8. N.M. Shabalala, EPN 25. I.J. Mabuyakhulu, General 9. T.P. Mdluli, DIETICIAN Orderly 10 N.B. Mantengu, Occupational Therapist 26. B.P. Maphanga, EPN 11. T.T. Mangele, Radiographer 27. I.N. Mthembu, EPN 12. S.P Dlamini, EPN 28. S.E. Zikhali, EPN 13. C.E. Ndlovu, General Orderly 29. N.D. Gumede, EPN 14. T.J. Gumede, General Orderly 30. S.J. Hlophe, Artisan Painter 15. M.S. Ngubane, HHC 31. X.F. Mthembu, EPN 16. A.W. Ntombela, EPN 32. B.P.C. Nkosi, EPN 17. J.P. Tefu, EPN 33. N.L.T. Mthembu, EPN 18. M.M. Nxumalo, General Orderly 34. D.N. Ngobese, EPN 19. N.L. Matebula, EPN 35. S.N. Mlambo, EPN 20. S.P. Mthwa, CPN 36. N.N. Msimang, EPN

37. T.F. Ngwane, EPN

38. Z.N. Thwala, EPN

39. M.S. Maduna, EPN

40. A.P.T. Chiloane, EPN41. T.N. Gumede, EPN42. B.W. Ntuli, Driver43. H.N Mthembu, S.M.O

### AWARDS AWARDS AWARDS !!!



"Ungathi bathi lendebe ayisayi ndawo abasebenzi base Stepdown"

Abaphakamise indebe kusukela kwesokunxule ngu Ms N.C. Nxumalo, G.S. Ntombela, B.M.J. Nyawo, I.S. Mthiyane, N.S. Shabalala, P.N. Mabuza no N.G. Mbazini.

Yilo leliwodi elithole indebe enyangeni ka February ngokuhlanzeka uma kuqhathanaswa namanye. Phambili ngokuhlanzeka phambili!!!

### **Quote of the quarter**

Years come and go. We are now towards the end of our financial year. Anyway we are almost there to 2009 and 1 year left for 2010.

I just want to welcome you back from fantastic holidays, others have spent wisely during festive season and others I don't know. But one thing for sure there are two kinds of people in the world. There are those who make excuses and those who get the results. An excuse person will find any excuse for why a job was not done, and a results person will find any reason why it can be done.

Surely I say to you, what ever you do this year rather be a creator not a reactor .

Do your level best to leave a mark, make your absentia be

felt that there was somebody, don't show your shadow since it moves & disappears with the sun but leave a mark because, your footprints will always be there.



Service elements being awarded with certificates During Imbizo held on November 2007

#### PATIENTSCOMPLIMENTSFROM SUGGESTION BOX FOR FEBRUARY MONTH

**OPD**: Complements to Miss. N. Maphumulo and her team for their courtesy and commitment in their good service standards they are performing.

A complement goes to SP Dlamini her courtesy, service and even in problem solving, keeps it up.

**W-4:**Compliment goes to NN Ngubane, Mrs. Zikhali & Ndlovu

Management: Complements goes to man-

agement for the cleanliness of the Hospital.

**Gateway**: Complements to gateway staff for introducing a new system and the day of giving chronic treatment to patients, much improvement keep it up.

**Step down:** Compliments from Bonginkosi Zikhali to KP Ntuli Matron Ndimande and Mr. Ngubane for their dedication and good service standards

#### 2NDPOEM OF THE QUARTER



### **ABANTU KUQALA**

Umuntu akasiye umuntu ngaphandle kwabantu
Umphakathi awukho ngaphandle kwabantu
Abaholi, iziphathimandla, ababusi bezwe
Isizwe sonke imbala asikho ngaphandle kwabantu

Pho siyakuthini Mkabayi kaJama ?

Nawe Nandi mama wesizwe

Kanti kuwe Lembe eleqa amanye amalembe sithini na ?

Ngoba imvunulo yeSizwe iyavuthuka

Yiqophelo lezinga eliphezulu kuphela eliyinqaba nomanqoba

Kusa kusa, sekusile okungaliyo

Namhlanje akufani nayizolo

Sisadla ngoludala izivunguvungu zazimi ngoluny'uhlobo

Sasithebele kubuhlakani belembe okuvela kuMvelinqangi

Namhlanje uMnyango wezempilo
Ulangazelele ukuhlangabezana nezidingo, yebo
Izidingongqangi zomphakathi
Pho thina siyosithathaphi isehlukaniso sokugqashula ifindo
Phakathi komnyango nomphakathi na?

Ifindo eliqinisa imvunulo ingavuthuluki Ifindo elivusa umuntu abe ngumuntu ebantwini Ifindo eliletha ukugculiseka nhlangothi zombili Ifindo elithi ngangifile kepha bheka sengongophilayo

> Yingakho siphindukusho singahlonizi Singumnyango wezempilo sithi:

> > "ABANTU PHAMBILI"
> >
> > "PEOPLE FIRST"
> >
> > "BATHO PELE"

By PBS Khumalo, Mseleni Hospital, AIDS Department

- Only two Nurses retired
- Two Nurses resigned
- And two nurses past away

### AIDS DEPARTMENT



ART CLINIC

Duration January—February 2008

Number of new Patients started on ART: 54

Number started while pregnant:05

Number of children started:02

The year 2008 has been started with the great "oomph"; we've stuck to our monthly meetings schedules with different stakeholders in the ART program, this help us to easily deal with those system related issues that impact on the service delivery. We hope that everyone will buy-in so that we have more participation from all.

The joining of social workers in our program has made the big progress in the way we deal with social aspects of our health service to our clients.

We have had a very successful program on STI week that targeted Ten local schools which included primary schools. We had to cancel Jikijela High school because of the problems we encountered while negotiating the time for talk, otherwise the program was successful most of the schools wanted the program to be more frequent, and we've had invitations from those schools we could not visit".

By: L.J. Gumede



### REPORT FROM NURSING MANAGE-MENT

- 23 Nurses have been employed in the financial year 07/08.
- 16 Nurses were promoted to senior posts
- 05 transferees in & 11 transfers out

### Votice Board

## Farewell to the Old Hospital Board



ISIBHEDLELA SIYABONGA KAKHULU UKUBAMBISANA OKUBE KHONA PHAKATHI KWE HOSPITAL BOARD EYEDLULE NESIBHEDLELA UKUZIMISELA KWABO BESEBENZELA UMPHAKATHI NGOKUZINIKELA SIYABONGA KAKHULU KUWO WONKE AMALUNGU, IKAKHULUKAZ KWI-MEYA YOMHLABUYALINGANA MUNICIPALITY, UMNU. D.A. NCUBE YIZE EHLALE ENEMISEBENZI EMININGI KODWA UKUZINIKELA KWAKHE KUZOHLALE KUKHUMBULEKA.

AMALUNGA ESEWONKE KADE KUYILALWA ALANDELAYO: Mr. D.A. Ncube (Chairperson), Mr. K.S. Gumede (Deputy Chair), Mr. P. Mpanza, Rev. Ntsele, Mrs. HB Mthembu, Mrs. Msweli

## New Hospital Board Members 2008



Mr. J. Zikhali,, Chairperson



Mr. DA Ncube

Rev. Nsele





Mr. S.E. Mbonambi

Mrs. C.S. Mthethwa



Mr. KS Gumede, Vice chairperson





Miss. S.P. Khumalo







Mr. J. Gumede

Mr. M.D. Ndlovu

Rev. Dlamini

LM Thwala (Finance and Systems Manager)

LR Mathonsi (Chief Radiographer)

NR Nhlengethwa (Enrolled Nursing Auxiliary)

Dr. NASH

Z. Gumede (Ward Clerk)

G Picken (Medical Officer)

SC Yoell (Community Service Doctor)

S Swartz (Medical Officer)

LL Choy (Senior Medical Officer)

DA Ukanwa (Principal Medical Officer)

B Muya (Medical Officer)

# Staff Left in 200

