

## IMIGUDU YOKUFAKA IZIKHALAZO

Uma unganelisekile ngosizo onikezwe lona noma olunikwe osondelene nawe esibhedlela. Sicela ulandele lemigudu yangaphakathi yokufaka izikhalazo.

- 1: Yazisa umphathi oqondendene nalowo mnyango.
- 2: Uma engakusizanga, yazisa umxhumanisi womphakathi nesibhedlela Mr. SE Buthelezi- 035 901 7122
- 3: Uma ungasizakalanga kuyena, sicela wazise umphathi wesibhedlela  
Dr. B.S Madlala
- 4: Uma ungasizakalanga , yazisa obhekelele izikhalazo zomnyango wezempilo kukulenamba 033 395 25

Ungaletha ezinye izikhalazo ezibhaliwe noma izincomo ngokuzifaka emabhokisini emibono atholakala ngaphakathi esibhedlela abekwe kuyoyoke iminyango ngaphakathi.



**“Our Patients, Our Priority”**



**health**

Department:  
Health  
PROVINCE OF KWAZULU-NATAL

NGWELEZANA TERTIARY  
HOSPITAL  
INCWAJANA YOLWAZI



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## ISIBHEDLELA SASE NGWELEZANA

Isibhedlela sase Ngwelezana sinemibhede engamakhulu amane namashumi amane (515) le imibhede esebenzayo. Inikeza izinsiza zesibhedlela ezikulezi zigaba ezilandelayo (District, Regional and Tertiary) kumphakathi wezifunda zase Uthungulu, Umkhanyakude ne Zululand.

### IZIKHATHI ZOKUNGENA 12H00-13H00 18h30-19h30

**Abathathu kuphela abavunyelwe ukubona isiguli ngesikhathi esigunyaziwe.**

**Izingane ezinimenyaka engaphansi kweshumi nambili (12) azivumelekile ukuvakashela abalalisiwe**



## EMINYE IMININGWANE OKUMELE UYAZI

- Ukubhema, utshwala, nezinye izidakamizwa akuvunyelwe ngaphakathi esibhedlela. Uma utholakala ukuphethe uzoshushiswa.
- Asingalahli udoti phansi, yenza isiqiniseko sokuthi usebenzisa imiqgomo ekhona ebekwe ngaphakathi esibhedlela sonke ngazonke izikhathi.
- Uma ungena esibhedlela, uwena okumele wenze isiqiniseko sokuthi uphephisa impahla yakho, esibhedlela angeke sibenecala ekulimaleni kwempahla yakho.
- Siyawahlonipha amalungelo akho, ngokunjalo abasebenzi banamalungelo bayadinga ukuhlonishwa.
- Uma unanoma iyiphi inkinga sicela uthinte abasebenzi balawomnyango, uma uzwa sengathi awusizakalanga yazisa umphathi walowo mnyango.
- Uyacelwa ukuthi uhloniphe impahla yesibhedlela ngazonke izikhathi.
- Ungathathi noma ungantshontshi impahla yesibhedlela. Imigudu yobulungiswa izolandelwa kwabenzenjalo.

## **UKUTHOLA IMIQULU EGCINIWE YESIBHEDLELA**

**Ngokulotshwe kwi Information manual in terms of The Promotion of Access To Information Act, 2000 (Act No. 2 of 2000)**

**Ukuthola ulwazi olubalulekile ngemiqule egciniwe esibhedlela kungenzeka, uma ufaka isicelo ehhovisi likamphathi wesibhedlela.**

**Isicelo fanele sibhalwe phansi silethwe kusetshenjiswa lemininingwane elandelayo**

***Email: CeoSecretary.Ngwelezana@kznhealth.gov.za***

***Fax***

**035 794 1883**

**Mayelana nolwazi olungeziwe, thintana nehhovisi lomphathi sibhedlela kule nombolo 035 901 7105**

## **INJONGO, UMGOMOWETHU, IZIMO EZIBALULEKILE.**

### **INJONGO YETHU**

Isikhungo sezempilo esiletha usizo olungambi eqolo nanezinsiza zezempilo eziseqophelweni eliphakeme ukuthuthukisa izinsiza eziphakeme zesifunda sesine

### **UMGOMO WETHU**

Ukunikeza usizo lwezempilo olungambi eqolo, lube lusezingeni eliphakeme lokuphepha futhi lufinyelele kubobonke abahlali besifunda sesine, ngokuqasha abasebenzi abaqeqeshelwe lowo msebenzi ngokuba nendawo elungele ukuthuthukisa abantu nokuvula amathuba ocwaningo

### **IZIMO EZIBALULEKILE (I – CARE)**

Ukuzisungulela

Ukuba nozwelo/ukukhuthaza ekufundeni

Ukubamba iqhaza

Ukuhlonipha

Ukuhleleka

### **ISIQUBULO**

*“Iziguli zethu sizibeka phambili.”*

## YINI OKUMELE UYIPHATHE UMA UZE ESIBHEDLELA?

Uyacelwa ukuba uphathe lezizinto ezilandelayo uma uvakashele noma uzofuna usizo esibhedlela:

1. Umazisi
2. Ikhadi lempesheni/ikhadi lesondlo sengane/Ikhadi lesondlo uma uphila ngesibonelelo semali yokugula .
3. ikhadi lakho lokusizakala ngokwezempilo (Medical Aid card)
4. Imali yokukhokhela izinsiza.
5. Ikheli lasekhaya, nekheli lendawo ohlala kuyo.
6. Imininingwane yosondelene nawe.
7. Inamba yakho yocingo
8. Uma ungasebenzi, Phatha incwadi esuka eMyango Wezabasebenzi ekhomba ukuba kawusebenzi.



## IZIBOPHO ZEZIGULI

**Sonke isiguli kumbe loyo osebenzisa izikhungo sezempilo unalezizibopho:**

- **Ukuchazela abasebenzi bezempilo ngezifiso zakhe mayelana nokufa kwakhe.**

*Ukulandela imigudu ebekiwe yokwelashwa.*

- **Ukubuza ngemali elindeleke ukuba ikhokhelwe ukwelashwa nokuthi izokhokhwa kanjani.**

*Ukunakekela amafayela awanikeziwe mayelana nempilo yakhe.*

- **Ukunakekela impilo yakhe.**

*Ukubhekela nokuvikela imvelo.*

- **Ukuhlonipha amalungelo ezinye iziguli kanye**

**nabasebenzi bezempilo.**

*Ukusebenzisa izinsiza zezempilo ngendlela efanele eqikelelayo nengahlaphazi.*

- **Ukuba nolwazi ngezinsiza zezempilo endaweni umuntu aphila kuyo nokuthi zinikezani.**

*Ukunikeza abasebenzi bezempilo ulwazi olufanele ukuze kube nesiqiniseko sokuthi usizo umuntu alutholayo yilona lona.*

## USOMQULU WAMALUNGELO EZIGULI

**Noma isiphi siguli sinelungelo:**

**Lempilo engcono nendawo**

**Evikelekile.**

**Ekuthathweni kwezinqumo.**

**Ukuthola usizo lwezempilo.**

**Ukuba nolwazi ngempilo yaso.**

**Ukuba nomshwalense noma  
ukuxhaswa ngosizo lokwelashwa.**

**Ukungadalulwa kolwazi ngaso.**

**Ukuzikhethela usizo lwezempilo.**

**Ukwelashwa yilabo abafake omazisi.**

**Ukwenqaba Ukwelashwa**

**Ukukhalaza ngezinhlelo zezempilo.**

**Ukuqhubeka nokwelashwa.**

**Umbono wesibili**



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## UKUKHOKHELA IZINSIZA

**Ulwazi ohlangothini lwezimali**

Izikweletu zasesibhedlela zikhokhwa ngemali esesandleni noma ikhadi lokusizakala ngokwezempilo (Medical Aid). Incwadi yezezimali etholakala njalo ngonyaka, iyona enikeza isibhedlela umhlahlandlela ngezikweletu nokuqoqwa kwemali. Ukusebenza kwama Medical Aid Schemes ukuqoqa imali nakho kuyasetshenziswa. Isibhedlela asinayo imishini yoku ayina amakhadi (credit card).

**Wonke umuntu kudingeka akhokhele izinsiza: Abantu abalindelwe ukuthi bengakhokhi ilabalandelayo:**

1. Abahola impesheni yabadala
2. Abahola isondlo sezingane
3. Amasosha omzabalazo
4. Abahola Imali yezintandane
5. Abeze ngezinkinga zesifo sofuba
6. Abaze ngezinkinga eziphathelene nobuchopho
7. Uma uzolanda noma iyiphi imiphumela esibhedlela.
8. Abantu abangasebenzi: Sidinga isiqinisekiso esiphuma emnyangweni wezemisebenzi KwaZulu Natal; lesi siqiniseko siyosebenza izinyanga eziyisithupha kuphela.



*Kufanele ulethe ubufakazi bokuthi ungena kulezizigaba ezibhalwe ngenhla*

# UHLA LABAPHATHI BASESIBHEDLELA



**DR. BS MADLALA**  
**CHIEF EXECUTIVE OFFICER**



**DR. RS MOEKETSI**  
**SENIOR MANAGER**  
**MEDICAL SERVICES**



**MR. MP ZUNGU**  
**HUMAN RESOURCES**  
**MANAGER**



**MR. O KUNDA**  
**ACTING MANAGER**  
**NURSING**



**MR. PEZ ZULU**  
**SYSTEMS MANAGER**



**MR. TV NXUMALO**  
**FINANCE MANAGER**



Vala umlomo wakho uma ukhwehlela noma uthimula



Zivocavoce imizuzu engamashumi amathathu ngosuku



Phuza izingilazi eziyisithupha zuya kweziyisishagalombili ngosuku



Washa izandla zakho ngamanzi anensipho ngaphambi kokuthinta ukudla uma usuka endlini yangasese, noma ukade uthinta noma yini



Yidla ukudla okunempilo



Sebenzisa ijazi lomkhwenyana uma uya ocansini.

**LANDELA LEMIGUDU UKUZE UPHILE IMPILO ENGCONO**



**IZINSIZA EZITHOLAKALA EMTHOLAMPILO**

Eminye imitholampilo kumele ubhalise ngaphambi kokuthi uze kuwona. Sicela ufonele umnyango oqondene noma etafuleni lakutholwa khona ulwazi kulenombo 035 901 7274.

No	Name of clinic	Day of the week	Booked/ unbooked
01	FMD	Monday-fridays	Booked
02	Burns Services	Mon ,Wed, Thurs & Fri	Booked
03	Cardiac	Fridays	Booked
04	Chemotherapy - not first visits	Tuesday & wednesday	Booked
05	Diabetes management	Tuesdays	Booked
06	ENT	Tues, Wed & friday	Booked
07	Hand Clinic & Club Foot	Friday	Booked
08	HAST	Monday to Friday	Unbooked
09	Hypertension	Mondays	Booked
10	MOPD	Mon & Fridays	Booked
11	Orthopedics	Mondays to fridays	Booked
12	Renal	Thursdays	Booked
13	SOPD	Monday to Thursday.	Booked
14	Urology	Tues,wed &Thursday	Booked

**IMININGWANE YABAPHATHI****BASESIBHEDLELA**

**IGAMA KANYE  
NESIKHUNDLA**

**IMININGWANE**

**DR BS MADLALA**

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## IZINSIZA EZITHOLAKALA ESIBHEDLELA SASE NGWELEZANA

### ALLIED HEALTH SERVICES

- Physiotherapy
- Occupational Therapy
- Clinical Psychology
- Dietitians
- Speech Therapy & Audiology
- Social Work Services
- Diagnostic and Imaging Services
- Pharmacy
- Dental

### MEDICAL SERVICES

- General Surgery
- Ophthalmology and Burns
- Internal Medicine
- Family Medicine
- Emergency Medicine
- Orthopedics
- Psychiatry
- Critical Care
- Anesthetics
- Radiology (MRI & CT-Scan)

## UKUSIZAKALA KWABANTWANA

SICELA UQAPHELE LOKHU OKULANDELAYO

Izingane ezigulayo ezingaphansi kweminyaka ewu 12 sezibonelwa esibhedlela I Queen Nandi Regional Hospital **USIZOLWABANTWANA OLUSELE ENGWELEZANA**

1. Izingane ezigulayo ezingaphezu kweminyaka ewu 12
2. Izingane ezishile emzimbeni, ezizohlinzwa, ezinenkinga kumathambo (yonke iminyaka) isibonelo abalimele emzimbeni, abanezilonda ezivulekile, abashile, abaphuke amathambo njalo njalo.

### OKULANDELAYO IZINSIZA ZEZIGABA ZOBUCHWEPHESHE BEZINGA LESITHATHU EZITHOLAKALA ESIBHEDLELA:

- Hepatobiliary Surgery
  - Colorectal Surgery
  - Vascular Surgery
  - Renal Dialysis
  - Intensive Care Unit
  - Clinical Hematology
  - CAT Scan & MRI
  - Orthopedic Complex
- ### IZINSIZA EZINTSHA
- Urology
  - Ear Nose and Throat
  - Maxillo-Facial & Oncology