



IZWI LETHU / OUR VOICE

N

KANDLA HOSPITAL, NEWSLETTER.
LOUD FROM THE TOP OF THE MOUNTAIN



THE CEO'S CORNER/ EZIKA MPHATHI

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It is a pleasure to get an opportunity to make a contribution to our newsletter. It is my wish that the newsletter should ultimately be one of the most effective and convenient communication media between the institution and the community. I therefore hope that we will be making progress in making the newsletter a truly community newsletter which is accessible to the target public. To achieve this, the hospital will require additional resources.

In the past three months the hospital management has focussed on shaping service delivery systems and encouraging the culture of performance within the institution. Despite a few challenges, this process has not been very difficult to facilitate. Management and financial committees were revived and annual planning was conducted. Key posts were filled to facilitate service delivery and to improve efficiency. The implementation of EPMDS received urgent attention. Work planning and performance reviews for senior managers were conducted in order to set the example for the rest of the staff. All recently appointed staff received special orientation and induction to acquaint them with hospital culture as well as to communicate the department's expectations.

The recently drafted action plans for patient experience, medical waste management, saving mothers programme, patient waiting/ service time, medical equipment etc. are all in the advanced stage of implementation. In order to deal with overflowing medical wards we have identified areas which we could use as additional patient space and thus offload the congested medical wards. We are currently renovating these areas.

The community aspect of service delivery is also receiving attention. The governance structures are encouraged through hospital board



MR. M. MNTAMBO – C.E.O
NKANDLA HOSPITAL

and clinic committee meetings. We have created lay counsellor posts to improve VCT, PMTCT and ARV uptake in the community. We are investigating resources required for expansion of school health programme and to establish health posts that have been requested by the community. The Open Day was held 21 February 2007 in order to share information and to listen to the expectations of the public we serve. In this open day we re-committed ourselves as public servants and as employees of the **PEOPLE'S HOSPITAL** to meet the needs of the community.

Despite the above special projects, regular service delivery is being managed and challenges addressed.

There is one or two things I have learned – there will always be more questions than answers. There will always be more demand than supply. There will always be more said than done. The journey is not complete until we are dead.

WHAT WILL BE IN OUR NEXT ISSUE ?

- **DON'T MISS OUR SPORTLIGHT SLOT— WE WILL BE INTERVIENG OUR PHC MANAGER— MATRON NTOKOZO DLADLA.**
- **MORE GOSSIPS / JOKES**
- **CHECK WHO WILL BE THE PERSON OF THE MOMENT**

NKANDLA HOSPITAL

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VUSU-
MUZI.ZULU@KZNHEALT



NEW DEVELOPMENTS & EASY ACCESS FOR THE PHYSICALLY CHALLENGED

PATIENTS.

A new ramp is under construction at the ARV's/TB Clinic entrance which is promising to make it easier for the physically challenged patients.

According to Sister Nandi Siyaya, CPN at the ARV clinic, it was very difficult for the sickly, disabled and the wheel chair patients to get to the clinics. Some patients are coming from wards and are in wheel chairs, pushing a wheel chair in a place where there slopes and holes is extremely difficult and dangerous especially when it was raining a day before, it becomes wet and slippery.

Getting to the clinics will now not only be easier but it will be very much safer too, the ramp will commence being in use on a very near time coming, thanks to these dedicated guys on the right who were working on a blazing Nkandla sun.

The new sign board that has been designed to assist in directing the patient and our Public



Ramps that have been developed to assist the physical challenge to access HIV/ AIDS & TB clinic Services



EZASE- CRISIS CENTER

As Nkandla hospital social workers we render some of the following services

Assessments, counseling and recommendation of disability grants to clients requesting this grant. Assessment and referral to outside resources of children needing special schools, Assisting destitute patients who are not collected either from Out Patient Department or when discharged

We also assist in Making foster care placement recommendations with the department of Welfare for children who were temporally placed at the hospital, Health education for mother of malnourished children admitted or seen at Out Patient Department., Food aid assistance and linking patients with welfare in terms food relief, Neglected children follow-ups during and after their discharged from the hospital., Counseling of children with difficult behavior problems, Employee assistance programme, Alcohol/ drugs abuse counseling of patients with problems and those that are suppose to be enrolled on ARV treatment

We do Counseling of young women requesting termination of pregnancy counseling, Care dependency grant assessment

, Social assessment to HIV/ AIDS patients

Mental care users' assessment and recommendation to psychiatric hospitals such as, looking at home circumstances, Domestic violence, depression counseling as well as counseling patients with suicidal ideations and/or attempted suicide, Preparing patients for discharge and conduct home visits and clinic visits.

Counseling relatives of deceased patients who are requesting pauper burial assistance., Counsel children and adults who are survivors of rape, sexual abuse and run support groups for sexual abused children.

Grief reaction, crisis intervention counseling and disaster management.



SR. L. MAPHUMLO CHIEF SOCIAL WORKER

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Ezase mitholampilo / Clinics News

NDABANINGI CLINIC

This Clinic was named after the man from Shezi family called Ndabaningi, it serves

Ndabaningi Community with a population of about 3534 it is under Shezi Tribal authority, It's also a 24 hours service clinic.

It was officially opened on the 1st January 1999

Service Rendered

Health promotion, Attend to minor ailments, Attend to Chronic illness, Reproductive Health.

- Family Planning, Management Of Sexually transmitted infections, under 5 (Five) clinic, Weighing ,Immunisation Obstetrical / Gynaecological Services, Antenatal Care, Deliveries, Post Natal Care, Gynaecological Conditions ,Refer cases to Hospital and Other Services and Follow Up care.



MRS. P.H. NTULI – CLINIC IN-CHARGE, SHE CAN BE CONTACTED ON - 0764008378



NDABANINGI CLINIC FROM THE FRONT VIEW



NDABANINGI CLINIC PATIENTS WAITING AREA



NDABANINGI CLINIC STAFF RESIDENCES

Woza Ngikuhlebele / Come lets gossip

Its amazing how people behave when they mix with celebs, I'm not saying its wrong but ... MHHH during our Open Day one of the sisters was heard asking Tshatha whether he is interested in isithembu.....thats a good one...bosisi bami niyazazi-ke nina !!!!

Ok right sister Dlamini !!!! Hee since this young man has been close to me I have prepared some photos that our readers will remember him with, so be careful when I'm around with the camera you turn will also come.

Hhayi ukuzimisela kuyafuneka bakithi, as you wash your face ekuseni you also need to wash some other things around you as well

I have to agree ukuthi shame we have lost some of our staff members to other institutions, namely Mr. M. Ntom-bela, Mrs. J. Msweli (Health and Safety Nurse) and a blow to the soccer team their captain Mr. C.B. " Mzambiya" Dlamini has left, apparently on the 1st March 2007 his colleagues made a small party for him and they invited me to join them as his close friend (no because there were refreshments) it was so hurting but ukuwa kwendlu ukuvuka kwenye (sorry guys he is taking her with him).

S'khokho uziphathe kahle eMandeni bayashaya abafana



MAY MS. NKISI DLAMINI REST IN PEACE.....SIZOKUKHUMBULA

LOUD FROM THE TOP OF THE MOUNTAIN

OPEN DAY CELEBRATION AT NKANDLA HOSPITAL

On the 21st February 2007 Nkandla hospital hosted their first annual Open Day event, the main aim of this event was to sell their services to the community of Nkandla and surrounding areas and to hear the views of the community about the way they carry out services to them.

“We are reaching out to our community needs” (sihlangabezana nezidingo zomphakathi) was the theme of this event, The main targeted parts of the public were the small business people, youth organisation and all community members.

The programme Director was Khathide Ngobe of Ukhozi fm and this event was blessed with presence of the Area 3 General Manager (who was a Guest speaker of the day), Dr. S. Simelane, the Honorable Nkandla Municipality Mayor Mr. Z.O. Zulu (he is also a Nkandla Hospital Board Chairperson) Nkandla Municipality Deputy Mayor , Mrs. Nzunza, uThungulu Health District Manager Ms.D.D. Msomi, Amakhosi from all around the Nkandla area , traditional healers, members of the Clinic Committees, Hospital Board members, business people and delegates from other departments such as Correctional services, Department of education, Nkandla Municipality, Clinics Staff members, community health workers and Hospital Staff.

The Community of Nkandla attended in large numbers to hear about these services, they also participated well when it was time for Im-bizo (the Slot when they were asking questions and giving compliments).

Nkandla Hospital would like to thank everyone who made this event possible and successful.

woza-ke sixoxe ngezithombe



← KHATHIDE NGOBE “UTSHATHA” FROM UKHOZI FM THE PROGRAMME DIRECTOR



→ Ms. D.D. MSOMI THE UTHUNGULU DISTRICT MANAGER DID THE WEL-COMING AND INTRODUCTION OF GUESTS, VIVA D.D. !!!!!



← MR. C.S. BEKWA ! UMPHATHISWA WEZEZIMALI ETHULA INKULUMO YAKHE MAYELANA NOKUTHOLA UMSEBENZI (PROCUREMENT PROCEDURE) SAFA IMALI !



DR. SIMELANE AREA 3 GENERAL MAN-AGER, WAS THE GUEST SPEAKER OF THE DAY



MR. M. MNTAMBO THE HOSPITAL CEO DELIVERING HIS SPEECH, SWEET AND SHORT.....I'MM NOT TALKING ABOUT HIM BUT HIS SPEECH ..YE MADODA!

OPEN DAY CELEBRATION AT NKANDLA HOSPITAL

woza-ke sixoxe ngezithombe



OK RIGHT ! LABA ENIBABONA ESITHOMBENI IMITHENTE RIGHT ? RIGHT, BUT I PROBLEM YAMI UKUTHI STRAIGHT AFTER THEIR PERFORMANCE NURSES WERE ALL OVER THEM MY QUESTION IS IT BECAUSE THEY WERE SICK OR HOT ?



FROM LEFT : MR. .C.S. Bekwa (F & S Manager), Mr. T.L. Nzimande (HR. Manager), Dr. E. Okojie (Medical Manager) Mr. M.Mntambo (Hospital Manager)

HELLO !!! HHAYI YIMA KANCANE I WILL SEND YOU A CALL BACK UMA SENGIQEDILE, NKANDLA HOSPITAL BIG SHOTS, MR. BEKWA (F & S MAN)(TALKING ON HIS NOKIA ... PHONE) MR. NZIMANDE (HR. MAN) DR. OKOJIE (M-MANAGER) AND MR. M. MNTAMBO (CEO)



INGALO YOMTHETHO YINDE ! LO U SER- GENT YINDE WE SAPS NKANDLA EQINISE- KISA UKUPHEPHA KWETHU ON THE DAY, EISH UNGENI EBANTWANENI !! !!!!



MRS. MTSHALI MANAGER AT FOOD SERVICES (MY RELATIVE) SHARING SOME JOKES WITH SISTER L. MAPHUMULO OUR SOCIAL WORKER.



O DJ BABEPHETHE I.....SOUND



IYASHAYWA-KE INGOMA LA E NKANDLA !!! BUZA U TSHATHA, LENCWASIMENDE ESHAYA INGOMA U THOMAS PHUNGULA (UMSHANA WAMI) UKUTHI SIFAKA OTHAYI AKUSHO UKUTHI ASAZI LUTHO

SHAME UTSHATHA WENKOSI, LA WAYEBANGWA FOR SURE, UYABONA NJE INDLELA ABANJWE NGAYO... MHHH....



HHOLA MAVUSANA !! NGICELA I AUTOGRAPH (BEGING TSHATHA).....SORRY TSHATHA SON I DON'T SIGN THOSE, SEEN ABOVE IS TSHATHA OF UKHOZI FM WITH VUSI ZULU THE HOSPITAL PRO



NONGENANKOMO UYAYIDLI'NYAMA !!!! LEZIPHALAPHALA IZIHABELI EZAZIVELA KWA SANCA ZULU-LAND EMPANGENI MS. NOKUVELA HADEBE, NOLTHANDO NONDABULA AND MRS. ZAMA NGCOBO



NEW APPOINTMENTS/ABAQASHIWE

If you don't believe namanje ukuthi iNkandla Hospital indayo yokusebenzela shame uyobona sekukudala and ungasena chance, laba abangezansi sebebhonele ukuthi Nkandla Hospital is thee place to be.

Namukelekile-ke wezingane zakwethu..... Feel at home ngoba vele you are at home,,,,,,,,,,,,,,sinithanda njenge mali



MRS. M.V. SITHOLE— GENERAL ORDERLY (PHARMACY)



Ms. Z. Khuzwayo— Pharmacy assistant



Mr. X. BIYELA SECURITY



NTOMBELA B.I. GENERAL ORDERLY



Mrs. Mabuyi Mtshali— Food Services Manager



Mr. M. Biyela—Pharmacy Assistant



Mr. R.S.G. Shange PHC Trainer



BUTHELEZI NP— GENERAL ORDERLY



Ms. B.C. NTULI— OUR NEW RECORDS OFFICER

PROMOTED / ZENYUKILE IZIMENDLELA



Jabulisiwe " Sjubs" Sithole WHO WAS A WARD CLERK NOW SHE IS AN HR. OFFICER



LOLU SWAHLA LWENSIZWA U MR. MONDLI ' NTWANA' MCHUNU WHO WAS ALSO A WARD CLERK AND HAS BATTLED IN THE INTERVIEWS TO BE A FINANCE OFFICER



Sbusiso "CHEEZBOY" Langa WHO WAS A WARD CLERK NOW HE IS AN HR. OFFICER

LOUD FROM THE TOP OF THE MOUNTAIN

ESHASHALAZINI / SPOTLIGHT

I had a privilege of talking to our new Food services Manager who joined us on the 3rd of January 2007, I took my camera with my empty stomach to food services, izidlo mfana plus the new manager is my relative..... MHH

Izwi L: Sawubona Dadewethu, ake usitshela about yourself.

Mab: Ok, my name is Mrs Mabuyi Mtshali uMaZulu, I grew up oLundi but I'm currently living in Newcastle, I'm happily married with two sons (uNtando no Mmangaliso).

Izwi L: Mhh I see.....career wise?

Mab: Hmm awilithandi itiyeh?(asking me with a huge laughter), well, I studied B. Home Economics & graduated back in 1999, as you know I'm currently a food services manager here at Nkandla Hospital, before that I had my own catering company.

Izwi L: Yini ekwenza ujabule about your

job?& what are the challenges?

Mab: I really love to see Top Class food served to our patients, I mean appetizing type of food, my challenge in this field is that it is very difficult to control and satisfy everyone when it comes to food.

Izwi L: What has been your highlight so far here at the Hospital?

Mab: I'm still amazed when I think about the Open Day the Hospital held recently, phela we worked so hard to make a success of it and I think it has been my highlight so far.

Izwi L: Ok, umbuzo wami wokugcina, what motivates you to wake up in the morning?

Mab: Its my understanding that when God places you at any place, He always has a purpose that you should serve either spiritually, physically or emotionally to others everyday.....

Izwi L: Ngibongile-ke Ntombi



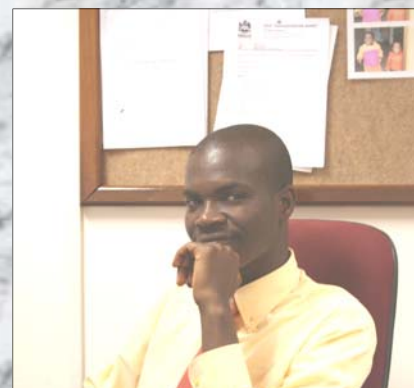
Mrs. Mabuyi Mtshali— Food Services Manager at Nkandla Hospital

EZIKA MXHUMALISI / EDITORIAL

Kuyintokozo kimi ukuqala lonyaka ngaleligiya esiqale ngalo, sibe nenselelo enkulu yokuhlela umcimbi I OPEN DAY, I just wish to pass my million thanks to the team that made it possible ngaphandle kwenu phela le Open Day was not going to be successful, sengiyabona kungani kuthiwa umuntu umuntu ngabantu.

Ngiphinde ngamukele uzakwethu (my partner in crime) Ms. Samukelisiwe "Samke" Ndlovu is the PR Intern (PRO Assistant) she is doing her third and final year in Public Relations Management at DUT Durban (Kwaku Yi Natal Technikon ngezikhathi zethu).

Cha Magatsheni usekhaya wamukelekile ntombazane, I truly believe ukuthi you will learn as much as you can from our institution and me, ngiyethemba futhi I know that you will make a great PRO when your turn comes.— **Vusie Zulu (PRO)**



LENSIZWA ENIYIBONA NGENHLA U VUSIE ZULU— USOMLOMO WESIBHELA SASE NKANDLA



Being in this PR Team of Two has been very enlightening, exciting, challenging and fulfilling in every true meaning of the words, working in this Institution make me feel appreciated and productive , the challenges and the deadlines we meet on a day to day basis leave no room for boredom, there is always something to do and learn.

We are always proud of ourselves for every great team work done, I hope I will learn more and grow in experience in our field (Public Relations)— **Ms. S. Ndlovu (PR Assistant)**

LOPHUMALANGA SIKOTHE U Ms. SAMUKELISIWE NDLOVU— NKANDLA PR INTERN

EZEMIDLALO | SPORTS

On the 24th February 2007 Nkandla Hospital hosted 3 Institutions for friend games in Netball and soccer, Mashu Polly Clinic, Benedictine Hospital and St Maris Kwa-Magwaza were our visitors.

The main aim of such games is to build relationship with other Institutions and to distress futhi sazi abanye abantu from different areas, but mostly for Nkandla Hospital is to try and get the winning team combinations for Provincial Games in Richards Bay later this year,

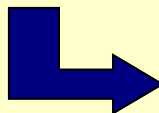
We had 3 good games even thou we didn't win all of them but we learnt and new talent was discovered, Benedictine niyizik-hokho as you manage to beat us at home.

Well done to Nkandla Hospital for beating Benedictine and St. Maris and they lost to Polly Clinic (Kodwa-ke they told me ukuthi they lost because they felt sorry for Mashu Polly clinic after what happened when we were at Polly last year)

Sisekhona-ke isikhathi if you want you team to be whipped give us a call and our Sports Organisers will organize isibhaxu for your Institution.



KWAKUNGEKE PHELA KULUNGE ZINGEKHO IZIHLWELE ZASE NKANDLA, EVEN THOU THEY ARE NOT AS MANY AS BLOEMFONTEIN CELTICS ONE BUT WERE GETTING THERE, THUL'U-ZOBONA

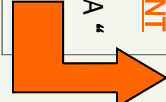


WE MANTOMBAZANE !!! LOVE THEM BEFORE YOU WHIP THEM OR IF YOU CAN'T BEAT THEM JOIN THEM, SEEN ABOVE IS A VERY GOOD SPIRIT BETWEEN NKANDLA & BENNETICTINE NETBALL TEAMS BEFORE THEIR GAME.



AYEGIJIMISWA KANJE AMADODA !!!! SEEN ON THE BALL IS MANQOBA FROM NKANDLA HOSPITAL AND RUNNING JERSEY NUMBER 5 IS THE MAN OF THE MOMENT MUSA WHO SCORED A BRILLIANT OVERHEAD KICK GOAL ALSO FROM NKANDLA

OUR MAN OF THE MOMENT
LETS STAND UP FOR MUSA " CHINA KID " DLAMINI



DO YOU HAVE ANYTHING THAT YOU WANT TO SHARE WITH US ? FEEL FREE TO CALL, VISIT OR WRITE TO US,,,,,, WE WILL BE GLAD TO HERE FROM YOU, THIS IS YOUR NEWSLETTER HAVE YOU VOICES HEARD