

**Nkonjeni
Hospital**



HEALTH
KwaZulu-Natal

Zizwele Nge- Nkonjeni

Volume 1.Issue 2

December 2006

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FROM THE MANAGERS' DESK

Welcome to the last edition of our magazine for 2006. It has indeed been a long and adventurous year for all of us at Nkonjeni Hospital.

We have experienced high moments of great achievements as we scooped most of the awards in the District Quality Day for visible strides of improving service delivery to the

Community. This makes all of us to pat shoulders for good work done.

We have also had low moments in other areas of service delivery. For those areas we have already started to put remedial actions in place. I want to take this opportunity to thank everyone who made a meaningful con-

tribution to service delivery this year

Lets go to these holidays with one thing in mind: **more strength, more courage, more commitment to face our tomorrow. Have a Merry X-mas and a fruitful 2007.**

CEO

EDITORIAL COMMENT

I wish to take this opportunity to thank the Staff and Management for contributing to our Final Publication for the year 2006 and a warm welcome to all our readers and stakeholders.

Its been a great year of Quality Service at Nkonjeni Hospital, showed by our dedicated staff and management. We look forward to the next year 2007 and hope that there will

be a great improvement of Communication in order to educate, inform and entertain both young and old respected citizens of KwaZulu-Natal and utilize this publication to share our comments and inputs in order to improve Quality service delivery

We encourage all staff members and management to participate fully by writing, faxing, emailing and phoning in order to make this pub-

lication an effective communication tool.

Thank you very to those who have responded and participated fully in order to make this publication a success and from PR Office we wish you a Blessed Christmas and a Prosperous New Year!!!

NKONJENI HOSPITAL MAKES ITS OWN HISTORY

On the 30th of November 2006 we had a short visit from Elisabeth Vaagen, Kristian F. Hanssen, and their children Hans Kristian Vaagen Hanssen and Inger Lise Vaagen Hanssen. The visitors we had were from Norway. Elisabeth's Aunt, Martha Breiland worked in this hospital from 1946-1964 and she was one of the Missionaries who started the Nurses Training College at Nkonjeni. They have heard a lot about the hospital and so they wanted to visit and see how the hospital has developed.

Elisabeth is a nurse by training as is now working in a University Hospital in Norway. Her husband Kristian is a physician and is also working in a University Hospital in Norway.

They toured around the Hospital and were very excited when they finally went to the Nurses College where they met the Principal Mrs. N Martha who was very happy to show them around. They were so impressed by the way the school had developed.

MARTHA BREILAND



HR MANAGER AND QUAITY MANAGER WITH ELISABETH AND HER HUSBAND



LISE AND HANS WITH THE QUAITY MANAGER MS SM CEBEKHULU

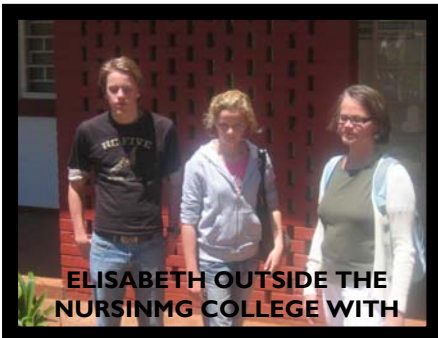
OUR VISITORS WERE SO IMPRESSED BY THE INFORMATION KIOSK™ IS A BRILLIANT WAY OF DISSEMINATING INFORMATION TO THE PUBLIC™



ELISABETH AND HER HUSBAND MEETING DR KADER AT THE OPHS



ELISABETH AND KRISTIAN



ELISABETH OUTSIDE THE NURSING COLLEGE WITH CHILDREN LISE AND HANS



MR B-NGCOBO: LABORATORY MANAGER WITH OUR VISITORS



THE VISITORS WITH THE HOSPITAL MANAGEMENT



ELISABETH AND FAMILY WITH MRS N MBATHA, PRINCIPAL NURSING COLLEGE



THE NURSING MANAGER & ELISABETH



ZIZWELE NGE-NKONJENI

TOP CENTRE AT THE HOSPITAL

This Clinic was opened on 14/08/2006.

Services rendered

Termination of pregnancy according to Act 92 of 1996.

Termination of Pregnancy within first trimester of pregnancy (within 12 weeks of pregnancy)

OPERATIONAL TIMES:

Monday –Friday 07h00-16h00

Monday ,Wednesday and Friday it is bookings from 07h00-16h00

Tuesday & Thursday Procedure day MVA 07h00-16h00



CPN ST SKHOSANA AND ENA LP ZITHA: TOP PROVIDERS

MISSION STATEMENT

To ensure that every woman has access to quality termination of pregnancy and reproductive Health Service by providing comprehensive Health care based on the primary Health Care approach through a highly motivated and dedicated team, respecting at all times Patients Rights and Human Dignity.

PHARMACY WEEK-1 1-15 SEPTEMBER 2006

The message for this year’s pharmacy week was:

KNOW YOUR MEDICINES

The following topics were covered during the week:

- Know what medicines you are taking and why.
- Know how to store your medicines
- Know the chronic disease medicines
- Know your TB medicines
- Know your antiretroviral medicines (ARV’s)
- Know what to do with expired or left over medicines

On daily basis these were being covered when we dispensing medication to patients, but during this week this was done differently especially for chronic patients. The patients were chosen randomly.

Two patients at a time and they took turns explaining what they think the medicine was for, in relation to the problem they presented to the doctor, after hearing their view the medication was explained to them in a proper way. It was interesting to find out that most patients especially the Grannies and Grandpas knew their medication better than the youth.

On Friday we had a candlelight ceremony at the pharmacy, Nursing Staff was invited and were given a candle. They were asked to bring their candles and light it

up from a blue candle that they had at pharmacy. Afterwards they asked for inputs from Nursing staff on how can they improve their services in a way that will be helpful to everyone especially the patients.

The ceremony symbolized that Pharmacy Staff have to work hand in hand with Nursing Staff and Doctors and also appreciate them for work that they do in the



INFECTION CONTROL SERVICE HANDWASHING AWARENESS WEEK

Awareness started on 11 to 15 September 2006. Committee Task Team was elected for the preparation and monitoring of awareness:

TASK TEAM MEMBERS FOR THE AWARENESS

- CPN NC ZUNGU- INFECTION CONTROL
- SB MTHEMBU -(O& G .)
- MR ZONDO HOUSEKEEPING SUPERVISOR
- B MLAMBO- CHIEF PROFESSIONAL NURSE
- MS TJ BUTHELEZI - LAUNDRY
- T ZULU—STUDENT NURSE
- MBATHA -ENROLLED NURSE

These were Task Team from the Infection Control Committee. Staff was mobilized through posters, intercom, sectional visits. The first two days allocated for In-service training which was conducted in both languages, IsiZulu and English. On Monday was English and on Tuesday it was isiZulu, conducted by NC ZUNGU (ICP) .Music was rendered during these sessions and the song was composed by the Task Team and the music was related to hand washing .

On the third day on Wednesday, Hand washing Surveillance was conducted where the team was taking hand swabs from the clinical staff who were conducting or performing procedure which needs aseptically technique. The area was targeted randomly.

The following specimens were taken to Laboratory for culture.

OPHS: Medical Officer - Lumba punche

Female: Registered Nurse - Administration of Intravenous antibiotics

PAEDS: Student Nurse - Put intravenous line to child

CDC Service: Registered Nurse –Taking blood specimen from client

Food Services Aid , chopping of vegetables

Results were as follows:

- OPHS:MEDICAL OFFICER– NOTHING DETECTED
- FEMALE :REGISTERD NURSE – STAPHYLOCCUS AUREAS
- PEADS: STUDENT NURSE– STAPHYLOCCUS AUREAS
- CDC: REGISTERED NURSE– STAPHYLOCCUS EPIDIRMATIS
- FOOD SERVICES: FSA– ECO-LYNE

On the 4th day it was evaluation of handwashing per Handwashing Procedure. Hand Procedure and Policy was used as a Hand washing monitoring tool. Criteria was random selection.

Categories evaluated and their results:

MALE– Enrolled Nursing Assistant– 93%

FEMALE– Enrolled Nurse– 71%

CDC-Chief Professional Nurse– 100%

OPHS-Chief Professional Nurse– 88%

FOOD SERVICES-Food SA– 65%

THEATRE-Pupil Nurse– 94%

PAEDS-Student Nurse– 72%

GATE-Professional Nurse– 55%

O&G-Professional Nurse– 88%

Comments by CPN NC Zungu

1. Pamphlets were developed and issued to staff and PRO.
1. Certificates for best Hand washing Section were made and to be awarded on the Hospital's Open Day on 3rd week of February 2007.

**PREVENT, MINIMIZE
MICROBES, WASH
HANDS
THOROUGHLY!!!**

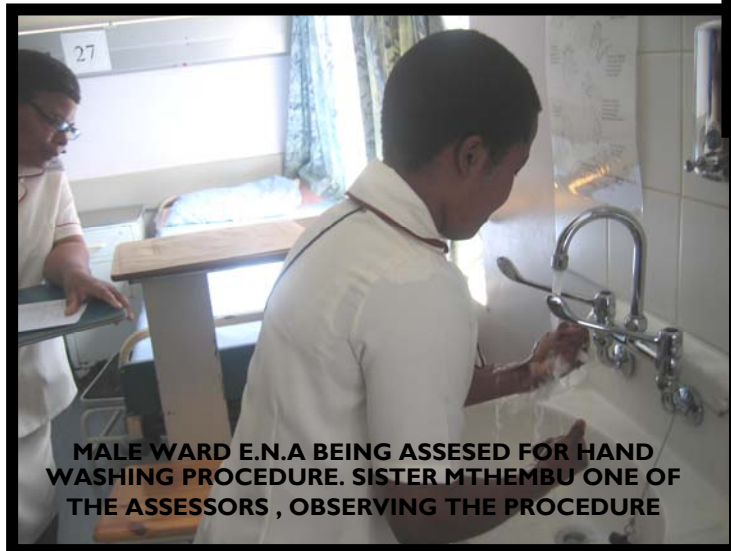
IXOXWA NGEZITHOMBE-HANDWASHING AWARENESS WEEK



INFECTION CONTROL—NC ZUNGU NURSE DOING AN INSERVICE TRAINING ON THE HANDWASHING



STAFF ATTENDING AN INSERVICE TRAINING WHICH WAS DONE BY NC ZUNGU

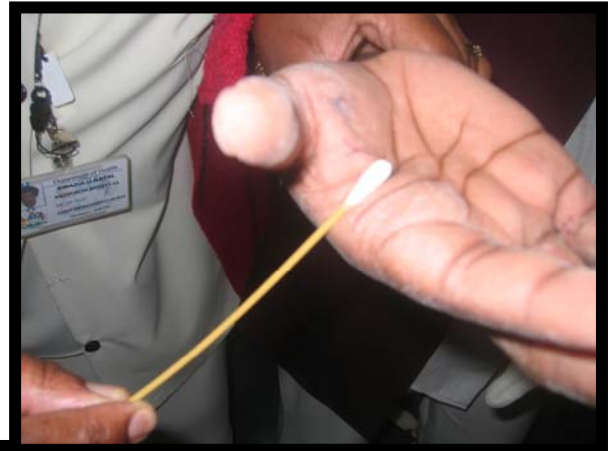
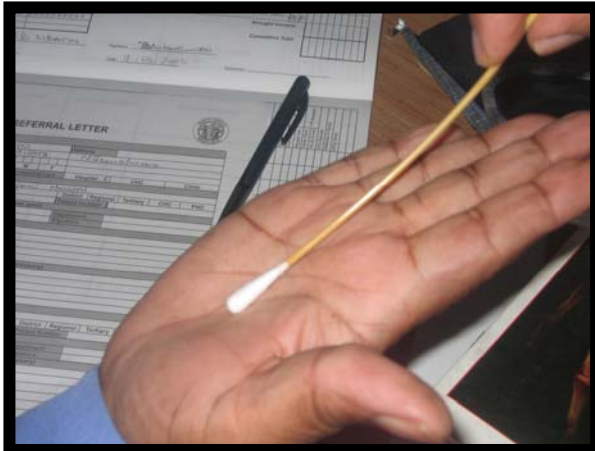


MALE WARD E.N.A BEING ASSESSED FOR HAND WASHING PROCEDURE. SISTER MTHEMBU ONE OF THE ASSESSORS , OBSERVING THE PROCEDURE



CPN FROM OPHS BEING ASSESSED FOR HANDWASHING

HANDWASHING WEEK- PHOTOS TELL THE STORY



THE ASSESSING OF THE
HANDWASHING
PROCEDURE



THE CHOIR



THE TEAM

DISTRICT EMPLOYEE WELLNESS FUNCTION

The District Wellness Day was celebrated at Nkonjeni on 17/17/2006. In her welcoming remarks Mrs. DJ Linda said” In my entire period of more than 20 years in the public service, it is for the first time that such a function is held and Nkonjeni is honoured to have such an event” Health workers were taught quite a number of things about their wellness matters and that they matter so much in the Department. Mr. C Nel, Health & Safety Co-ordinator was the Guest Speaker and one of the things he said was that Human Resource is the backbone of Service Delivery in the Department and their wellness is very important.

NKONJENI SCOOPS MOST OF THE AWARDS IN THE DISTRICT QUALITY DAY



HEADS OF SECTIONS WITH THE CEO, HOLDING THE CERTIFICATES AND TROPHIES WON AT THE DISTRICT QUALITY DAY COMPETITIONS 2006

Nkonjeni Hospital has done it again!!

Nkonjeni District Hospital got position 1 by obtaining 97% in the District Quality competitions by displaying the best stall which was on resuscitation, the project leader of which is Mrs. M.P.T. Kheswa

CATARACT SERVICES EXPLORATORY VISIT BY A COALITION FOR PREVENTION OF BLINDNESS

The hospital was fortunate to receive visitors from abroad on the 25th of October 2006. The visitors had come to do a feasibility study of whether Nkonjeni can be a cataract saver centre. The meeting was held at Nkonjeni Hospital Boardroom.

Members Present

Dr B.G. Cele (Medical Manager)

Mrs. M.P.T Mbatha (Assistant Nursing Manager)

Mrs. N.M. Buthelezi (Programme Manager for Chronics and Eye Geriatric)

Sr T.P. Vilakazi CPN (Eye Nurse)

Deon Minnie (Bureau for Prevention of Blindness)

Mr. Afzal Khan (red cross air mercy services (AMS))

Prof. Kovin Naidoo (International Centre for Eye Care Education)

Dr Chandra (International Agency for Prevention of Blindness)

Mrs. Chandra and her two daughters

Objectives of the coalition:

- to devise means of decreasing cataract backlog
- to identify funding needs for eye care programme

- Hospital visit was done with a view of seeing space, Operating Theatre was also visited.
- The team was very happy about the environment and cleanliness of the hospital premises
- Dr Chandra promised to approach Rotary Club for funding purposes
- The group confirmed that Nkonjeni is a cataract saver centre.

Reported by: T.P. Vilakazi

CHRISTMAS MESSAGE FROM HOSPITAL MANAGEMENT

TO ALL EMPLOYEES

Greetings to all.

It is that time of the year again, when we'll go home, look back and say what have I done for the year.

Most parents will choose to stay home and give their kids attention, and all the monies we worked for during the year will be enjoyed with them.

The year 2006 has been unique. It's the year, where everybody was working hard to achieve certain objectives and goals in this hospital. So to those who worked very hard and were committed, thank you very much, without you, we wouldn't have provided a better service. Please keep it up and please be assured that your efforts will never be forgotten, not now or in the next decade. I would also like to pay tribute to all those who worked with us until they retired, especially those retired this year, may they enjoy their elderly days.

This has not been an easy year for the Nkonjeni Hospital. We have lost a lot of our loved ones. We would like to pay tribute to our colleagues who have worked very earnestly

And with commitment and have left us. Most of our staff members have lost their loved ones.
MAY THEIR SOULS REST IN PEACE.

I would also like to thank staff members for being supportive through financial assistance and presence to the families during those times of bereavements. It is greatly appreciated.

We also had our ups and downs in the year when we had a lot of events trying to commit ourselves to improving service delivery. The sacrifice from all staff members was and still is appreciated. The events could not have been successful without your participation, inputs and your presence. We also want to reiterate our appreciation.

In 2007 we have a number of challenges facing us:

A number of hospital projects are to take place

Insufficient resources.

Senior hospital staff leaving the hospital

These however, are challenges that we need to face positively. We need to convince ourselves that despite all the constraints,

mostly if not all our goals will be achieved. It will only be good if we can start the year with one thing in mind, continuous quality improvement.

To all of you, have a Merry Christmas and a Prosperous New Year.



Till we meet next year. May the Almighty God bless you all.

DJ Linda
CEO

PUBLIC RELATIONS OFFICE INVITE INPUTS AND COMMENTS FOR THE HOSPITAL NEWSLETTER
YOU CAN SEND YOUR INPUT TO THE PRO OFFICE OR YOU CAN PHONE AT EXTENSION 2309
YOUR INPUT IS VERY IMPORTANT TO US!!!

Statistics for new appointments 1-07-06 to 31-10-06

- | | |
|--|-----------------------------------|
| 1. Zondo L.M, Supervisor H.H.A | 20. Ndwandwe G.H, E.N.A |
| 2. Zulu P.P, F.S.O | 21. Zulu T.S, S.P.N |
| 3. Ngwane N.V, Artisan Foreman | 22. Vezi K.M, Staff Nurse |
| 4. Dube B.M, Clinic Support Officer | 23. Nene C.P, Staff Nurse |
| 5. Khumalo P.S, Clinic Support Officer | 24. Zulu S.N, Staff Nurse |
| 6. Mkhwanazi T, Food Service Officer | 25. Mbatha C.T, Staff Nurse |
| 7. Ngema F.N, Clinic Service Support | 26. Zungu N.P, Staff Nurse |
| 8. Ramagarib A.P, Tradesman Aid | 27. Kubheka T.P, Staff Nurse |
| 9. Khalishwayo S.W, Clinic Support Officer | 28. Ngobese N.N, Staff Nurse |
| 10. Mvelase D.I, Clinic Support Officer | 29. Cebekhulu T.S, C.P.N |
| 11. Nkomonde B.N Clinic Support Officer | 30. Mathe N.M, C.P.N |
| 12. Mdlalose F.B, Clinic Support Officer | 31. Mbatha T.B, C.P.N |
| 13. Mdlovu S.B, Clinic Support Officer | 32. Dr Tsetsie P.M.O |
| 14. Dlamini D.L, E.N.A | 33. Dr Kader A, Comm.Serve Doctor |
| 15. Zungu N.P, E.N.A | 34. Dr Mcabelo, S.M.O |
| 16. Mbatha N.S, E.N.A | 35. Ndlovu S.S, E.A.P |
| 17. Zitha L.P, E.N.A | 36. Shandu S.C, Ward Clerk |
| 18. Zulu S.P, E.N.A | 37. Seme W.A, Ward Clerk |
| 19. Makhoba S.E, E.N.A | |

NKONJENI HOSPITAL MANAGEMENT WELCOME ALL STAFF AND HOPE THAT THEIR STAY AT NKONJENI WILL BE A VERY FRUITFUL ONE

RESIGNATIONS

- Ntombela T.G , Senior. Auxiliary Serv. Officer
- Ntombela S.D , Professional Nurse
- Ntuli D.E , Chief Professional Nurse
- Sibiya V.L Chief Professional Nurse

RETIREMENTS

- Shobede C, Household Aid Supervisor
- Pakkies M, Household Aid Supervisor

**MAY YOU ENJOY
ENJOY YOUR ELDERLY
DAYS !!**

DEATHS

- Shabalala P.M, -Pupil Nurse
- Dlamini F.N.– Theatre
- Zulu B—Maintenance

**MAY THEIR SOULS
REST IN PEACE !!**



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NKONJENI HOSPITAL

UNITED FOR COMMON
GOAL

www.kznhealth.gov.za

NKONJENI HOSPITAL

MISSION STATEMENT

“TO RENDER EXCELLENT HIGH QUALITY CARE IN A SAFE AND CONDUCTIVE EN-
VIROMENT,BY:PROVIDING COMPREHENSIVE HEALTH CARE BASED ON THE PRI-
MARY HEALTH CARE APPROACH THROUGH A HIGHLY MOTIVATED AND DEDI-
CATED WORK FORCE,ENSURING THE PARTICIPATION OF THE COMMUNITY
THAT WE SERVE AND OUR SAFETY WITHIN AVAILABLE RESOURCES,RESPECTING
AT ALL TIMES PATIENTS' RIGHTS AND HUMAN DIGNITY”



**MR JR GUMEDE (JUNIOR)NEWLY APPOINTED
CEO'S SECRETARY**

WHATS NEW FROM THE PUBLIC RELATIONS DEPARTMENT

Public Relations Department would like to introduce their new Intern Student, who have resume his duties from 6 November 2006 until 31 October 2007.

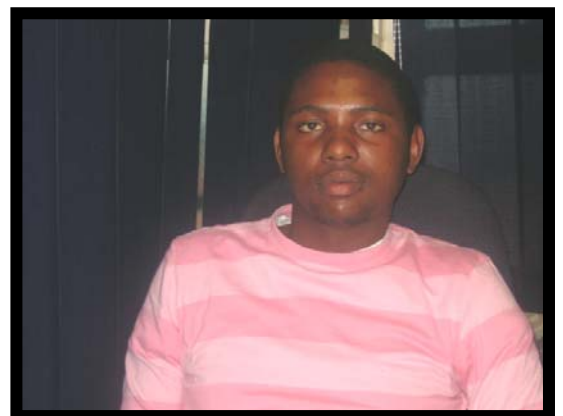
He is Nkosinathi Sifiso Dlalisa from Ulundi. Nkosinathi is a postgraduate student who completed his National Diploma in Public Relations Management at Durban University of Technology in 2005.

“I as the new Intern would like to take this opportunity to thank the Hospital Man-

agement for given me this task,And I'm definitely looking forward to gain as much exposure in Hospital's Public Relations working environment as much as I can.

I am also looking forward to be an great Asset and assist the management to reach their desired goals.

I would also like to assure the Management of my best service at all times” said Nkosinathi.



MR NKOSINATHI DLALISA- PUBLIC RELATIONS OFFICER(INTERN)