



Zizwele Nge-Nkonjeni

VOLUME 1 ISSUE 3

MARCH 2007

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CEO' DESK

I would like to take this opportunity to welcome all of us to the new year (2007). I hope we enjoyed our well deserved holiday and are revived to work even harder this year.

A special welcome to all the new staff that has joined Nkonjeni District Hospital.

Your input is valuable and is mostly welcome.

We are from a Planning Workshop and our plans are going to assist us to forge ahead and improve Service Delivery, against all odds.

The gear that was shown in the workshop from all sections encouraged management that this year is going to be better than the previous one **onto** performance.

A consolidated plan will be distributed to all sections and will be used as a map for the entire Institution and as a tool to monitor performance at all levels.

HAPPY RIDE!!!

EDITORIAL COMMENT

Public Relations Office would like to take this opportunity to welcome all Nkonjeni Hospital staff in this beginning of new year (2007)

And a warm welcome to our new staff members, who had resume their duties at the beginning of the year and as Nkonjeni is known for its

warmth' loving and care their will definitely enjoy their working days at Nkonjeni Hospital.

To all staff members and Management, Public Relations would like to encourage Everyone in their respectful departments to utilize our office in order to inform,

Educate and entertain about happenings and functions that do happen in their departments.

If we pull together to ensure Quality Service Delivery and be dedicated in our respective work, and treat our patients/ clients with care and dignity that they deserve our tomorrow will be blessed for good.

IXOXWA NGEZITHOMBE IMBIZO



Rev. MT Xaba Blessed the day with a word of Prayer



Over 900 Community members attended the Open Day



From Left: Ms TB Dhlomo, Mrs DT Memela: District Manager, Cllr Buthelezi: Ulundi



Zululand District Manager, Mrs. DT Memela



From Left: Dr MLB Simelane, Area General Manager, Mrs DJ Linda: CEO, Mrs SD Dladla: Deputy Nursing Manager
At the Back: Father S Mbatha, Roman Catholic Church



Dr. BG Cele, Nkonjeni Hospital's Medical Manager

OPEN DAY / IMBIZO

22-03-2007

On the 22 February 2007 Nkonjeni District Hospital hosted their Open Day Event/Imbizo yomphakathi.

Mrs. DJ Linda, Chef Executive Officer explained the purpose of the day that it was for Nkonjeni District Hospital to consult people about the level of care and to encourage openness and also to give information.

Kanye nokuzwa izikhalo nezidingo nqangi zomphakathi esiwusizayo. Sisizane nangamasu okwenza umsebenzi owenziwa isibhedlela namaklinikhi wazeke kalula.

The Community attended in numbers.

Our Programme Director on the day was Mrs. Z. Sibiyi from our Nursing College. The event started with a word of Prayer by Rev. M.T Xaba.

Mrs. SD Dladla, Deputy Nursing Manager introduced all our guests. Among them was Amakhosi and IziNduna, DC 26 Hospital CEO's , PRO,s,Nursing Managers, Medical Managers' Nursing School Principals', District Office Staff, EMRS, Ulundi Municipality Officials, Department of Health employees, Hospital Board Members, Traffic Department, and different government departments, Community Health Workers, Clinics staff members, Ekudubekeni School

Choir, Indlamu from Maqhingendoda High School and hospital staff.

The day was blessed by our Honorable Mayor of Ulundi Cllr. LD Buthelezi, who was accompanied by Honorable Councilors. In his speech he mentioned that knowledge is the power and thanked the working together of all the government departments.

“Siyazi sonke ukuthi kuyingozi ukungazi- isilungu sithi ulwazi lungamandla.Umthetho Sisekeko waseNingizimu Afrika Isahluko 2 Isigaba 27 uthi” Wonke umuntu unelungelo lempilo engcono”.Lokhu okwenziwa lapha namuhla kungukugwalisa lokho ukuthi ungafinyelela kanjani kukho, nokugcizelela imigomo yokuthi abantu phambili”Batho Pele”, kusho Imeya.

Mrs. DT Memela our District Manager introduced the Guest Speaker. The Guest speaker was our Area 3 General Manager, Dr M.L.B Simelane. She thanked the CEO for inviting her.

UDokotela MLB Simelane enkulumweni yakhe uye wagcizelela ukuthi sisebenzise imithetho kaHulumeni ukuze sikwazi ukuhlela imigomo esisebenza ngaphansi kwayo.Imithetho efana neyo Batho Pele, Constitution kanye

naMalungelo Eziguli.

Sections were given a chance to market their services and tell the community what they were all about. It was for the first time that TOP (Termination of Pregnancy) was marketed to the larger Community by CPN ST Skhosana. Dr SP Khumalo from EMRS was also there to give clarity on the present situation at their Department. The Community also participated by giving inputs and constructive comments and they were also given a chance to ask questions. The CEO, Dr MLB Simelane and Mrs. DT Memela responded to the questions others were written down and put into the suggestions boxes and a follow up on those is to be made by the PR Office and Management.

The Community of Mahlabathini, Nhlazatshe, Babanango and Ulundi attended in large numbers, they made the day a very successful, informative and a memorable one.

Nkonjeni Hospital would like to extend a word of gratitude to all who find time in their busy schedule and attended our Open Day.

Siyabonga kakhulu ningadikibali nangomuso!!!



Izingane Zendlamu yaseMaqhingendonda zenze ezibukwayo zinandisa



RETIREMENTS

- Mrs. S.J Mbatha -- Nursing Manager

*“Wishing You
A Joyful And
Peaceful Retirement”*



DEATHS

- Msomi Q.R - Administrative Clerk GRADE III
- Mazibuko Z.T - Enrolled Nurse
- Buthelezi S.J - Finance Management Officer

“May their Souls Rest in Peace”



Akusikho okwenu
ukulwa kulempi,
zihleleni, nime,
nibone
ukunisindisa
kukaJehova,
nina - Juda
neJerusalema,
ningesabi,
ningapheli amandla,
phumelani kubo
kusasa, ngokuba
uJehova unani.

IZIKRONIKE 11
VERSE 20, 17

SIYANEMUKELA
ESOBHEDLELA
ENKONJENI. WE
HOPE YOUR STAY
WITH US WILL BE A
FRUITFUL ONE.

New Appointments January—March 2007

1. Rohwer I.L. - Occupational Therapist
2. Dr P. Reddy - Dentist
3. T. Pillay - Pharmacist
4. T.R Hlophe - Radiographer
5. Dr MS Hlatshwayo - Medical Officer
6. Ndawonde N.P - Lay Counselor
7. Ngobese N - Lay Counselor
8. Mvubu T.D - Lay Counselor
9. Mahaye P.T - Lay Counselor
10. Sibisi S.F - Lay Counselor
11. Mbatha N.R - Lay Counselor
12. Buthelezi N.P - Lay Counselor
13. Zwane L.P - Lay Counselor
14. Thungo I.M - Lay Counselor
15. Zulu S.I - Lay Counselor
16. Ngema N.R - Lay Counselor
17. Dlodla T.M - Lay Counselor
18. Zungu S.N - Lay Counselor
19. Mbatha M.M - Lay Counselor
20. Kubheka N.H - Lay Counselor
21. Mhlongo K.M - Lay Counselor
22. Zungu Z.P - Lay Counselor
23. Masango T.V - Lay Counselor
24. Jila N.P - Lay Counselor
25. Kunene M.A - Lay Counselor
26. Mbatha E.T - Lay Counselor
27. Nkosi S.P - Lay Counselor
28. Buthelezi B.P - Lay Counselor
29. Buthelezi N.P - Lay Counselor
30. Sibiya B.V - Lay Counselor
31. Shandu S.T - Lay Counselor
32. Mbatha N.P - Lay Counselor
33. Gumede Z.A - Lay Counselor
34. Dlamini T.H - Lay Counselor
35. Buthelezi L.M - General Orderly
36. Mdluli R - General Orderly
37. Shongwe E - General Orderly
38. Nkwanyana R - General Orderly
39. Mbatha N.F - General Orderly
40. Buthelezi R - General Orderly
41. Dlamani S - General Orderly
42. Mtshali T - General Orderly
43. Buthelezi I - General Orderly
44. Zungu J - General Orderly
45. Dlamini T.F - Household Aid
46. Ndebele N.P - Household Aid
47. Ntuli S.M - Household Aid
48. Sibiya S.S - Safety Officer
49. Maulu A.S - Physiotherapist (Ass. Manager)
50. Sithole N.G - Ass. Nursing Manager

ACHIEVEMENTS AT TOP CLINIC

TOP Services has achieved active functioning of the Clinic since it was opened in August 2006. The service is fully accepted by the Staff and Community, the Service has also received 97% of the equipment that was ordered. There was successful partitioning of the unit into 4 rooms namely Counselling Room, Procedure Room and 2 Recovery Rooms. The service was also marketed on the Imbizo/Open Day. Benchmarking was done in King Edward Hospital where established TOP services is running. One of the staff

members LP Zitha attended HIV Course in October 2006 which adds value to the running of the clinic.

CHALLENGES

Presently the Clinic is run by 1 TOP provider, if she is on leave the clinic is closed. We also need TOP Providers with Family planning Course, Dispensing Licensing Course for smooth running of the unit. They also need a person trained for ultrasound that will be working specifically for clients coming to TOP Clinic since they

are utilizing the services of the Radiographer who is sometimes needed at X ray.

Since the Clinic was opened as from August 2006– March 2007 they have attended to:

- Total Number of Clients seen—128 clients
- Total Number done MVA(Manual Vacuum Aspiration)- 63 clients
- Clients who did not qualify for MVA (above 12 weeks)- 58 clients
- Total Number who did Family Planning– 63 clients
- Total Number Counseled– 128 clients

WHAT'S NEW IN THE SOCIAL WORK SERVICES

EXTENSION OF SERVICE WITH THE SCHOOL HEALTH TEAM

SCHOOL HEALTH TEAM:

had started a program of visiting schools around the Zululand Health District. The main aim of doing visits is to identify children with Learning difficulties, Children are identified with the assistance of their Educators.

Learners could have Post Traumatic Disorders like Involved in Motor Car accidents, Domestic Violence, Rape, and Losing a family member who is a support base Financial.

If at a school there is Identified Learners, such learners are referred to the Social Work Service at the Hospital and if there is a need Social work services refer the Identified learner to be seen by Medical Officers. The Medical Officer assess the Learner and refer him/her to be seen by Clinical Psychologist. When the problem had been identified the Social worker arranges for an appointment for that learner to undergo IQ Assessment.

The Social Worker then motivates for the Learner to get Financial Assistance from the Department of Social Welfare and Population Development to get a CARE DEPENDENCY GRANT so as to meet with Learner's School Fees and Boarding fee in a special Educational School.

The Social Worker negotiates with Inkanyiso Special School at VRYHEID where the learner would be based, the school also does their own assessment.

Since 2005, 15 Learners are being referred to a Special School at VRYHEID. The only problem is of Accommodation which delays the admission process.

Most of our identified learners are presently in our waiting list due to shortage of space.

CLINICAL PSYCHOLOGIST

There has been an arrangement for our Clients to be seen by our Psychosocial Therapeutic Services.

They are given a High class service by a Senior Clinical Psychologist who have, 25 years working experience dealing with Clients having Psychological difficulties like, People having Post Traumatic Disorders like people involved in Motor Vehicle Accidents, Domestic Violence, losing a Family member.

The Service is available on Wednesdays only from the Social Worker's Office.

NKONJENI IS MOVING TO HIGHER HEIGHTS

PLANNING WORKSHOP

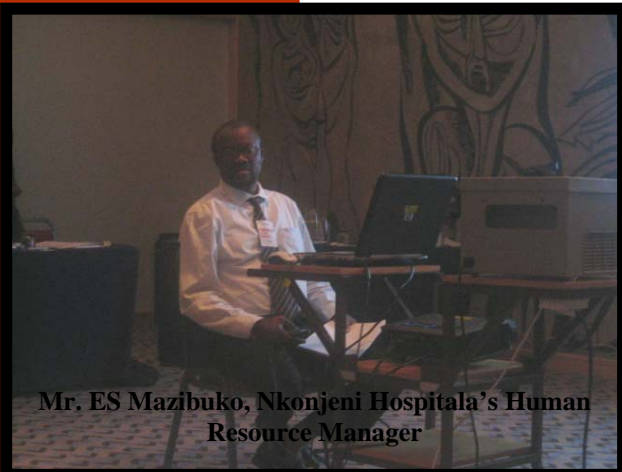
The Institution attended a two day planning workshop on 29-30 March 2007. All Heads of Sections were invited to the workshop as well as Clinics and Executive of Advisory Board.

The purpose of the workshop was to review and evaluate the past years performance and map the way forward for the New Financial year in order to improve service delivery.

The challenge, as the CEO, Mrs DJ Linda mentioned is to **PUT OUR PLAN INTO ACTION!!!**

Nkonjeni is moving to Higher Heights

WATCH THE SPACE!!!



Mr. ES Mazibuko, Nkonjeni Hospital's Human Resource Manager



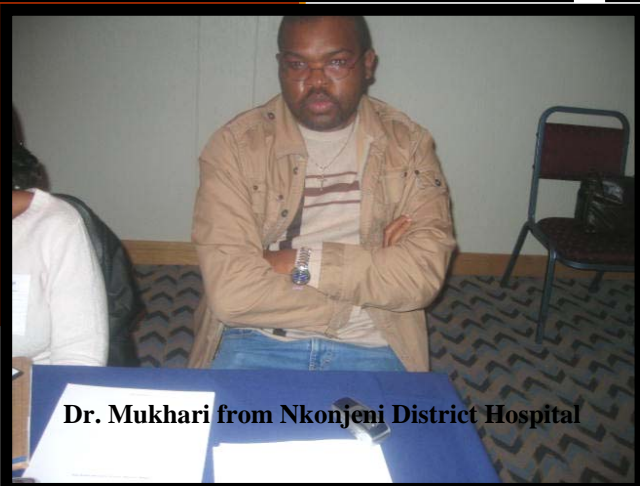
Ms Reddy :Dentist doing her presentation



Nkonjeni Hospital's CEO, Mrs DJ Linda



Ms. G Qwabe (OPD ADMIN.) addressing fellow staff members at the Planning Workshop



Dr. Mukhari from Nkonjeni District Hospital



Nkonjeni Advisory Board Members and Nkonjeni Management at the Planning Workshop for 2007/2008

OPD STAFF BENCHMARKING

On 26 March 2007
Nkonjeni OPD

Administrative Unit was
joined by Mr. WS Nzuza
(Mortuary Service

Assistant) Ms. RN Jali
(Finance Service Officer)
Ms. NP Sokhela
(Finance Service Officer)
and Ms. BS Ngubane
(Finance Service Officer)
from Untunjambili

Hospital for orientation of
our staff and 4 our staff

went to Untunjambili for
benchmarking.

**YAKHELA
NGAMA-
QUBU
ENYE** This exchange
programme was
initiated by
Finance & Sys-
tems Manager,

Ms NP Thabethe together
OPD Head Admin, Ms G
Qwabe, to empower
Nkonjeni Staff. This really
worked. Untunjambili Staff
appreciated our filing system ,
especially our chronic filing
method.

We shared a lot of information with
them about daily running of OPD
Administration Unit.

That also gave us good clarity on
our registers that we are using and
also in the Mortuary, they also
showed us the important registers
and the procedure to follow. "This
idea really worked, from now on
there will be a big change in the
running of the OPD Unit" said Ms G
Qwabe.

Untunjambili Hospital staff bench-
marking was a eye opener to
Nkonjeni OPD Administration staff.

PHOTOS OF NKONJENI OPHS STAFF AND NTUNJAMBILI



**At the back: Ms RN Jali, Ms NP Sokhela, Ms BS
Ngubane
from Untunjambili**

Sitting: Mr WS Nzuza from Untunjambili

Standing: Untunjambili Staff

**Sitting: Mrs T Zulu & Mrs N Mthabela from Nkon-
jeni**



PROJECT MANAGEMENT WORKSHOP

On the 5th to the 8th of March 2007 The Human Resource Development Unit organized the Project Management Workshop for Top and Middle Management members.

Members were empowered on the Project Management Skills and how to apply the information in their practical work environment for Quality Service Delivery.

The Facilitator Feroza Samaain Abader from North West University conducted the workshop and she was so impressed about the general group performance.



Nkonjeni Management and Ms Fezora Samaai Abader Facilitating Project Management Workshop at Hospital's Chapel.



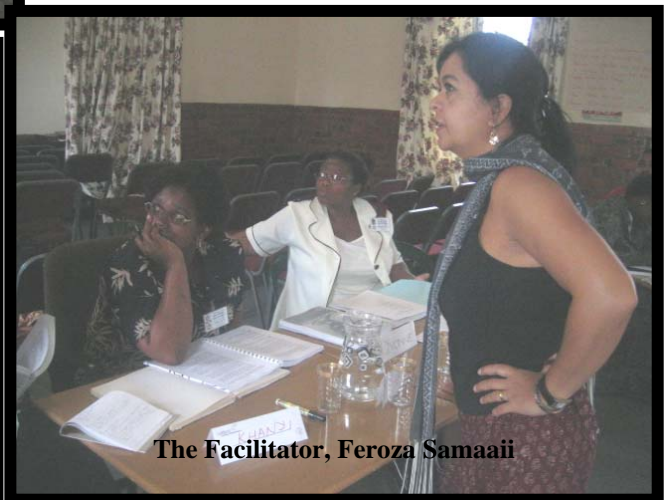
Group discussion in progress



Group discussion in progress



Nkonjeni Hospital Middle and Top Management who were attending the Workshop



The Facilitator, Feroza Samaai



NKONJENI DISTRICT HOSPITAL
VISITING HOURS / IZIKHATHI ZOKUVAKASHA

DURING THE WEEK - PHAKATHI NEVIKI

NKONJENI HOSPITAL

PRIVATE BAG X 509
EKUDUBEKENI RESERVE
MAHLABATHINI
3865
Phone: 035 873 0013
Fax: 035 873 0031
E-mail: dudu.linda@kznhealth.gov.za

11H00 – 12H00

15H00- 16H00

18H00 - 19H30

WEEK- ENDS & HOLIDAYS - NGEZIMPELASONTO

NAMAHOLIDI

11H00 -13H00

15H00-17H00

18H00-20H00

United For A Common Goal



EYE CLINIC NEWS

Since February 2007, Eye Clinic has been visited by Optometrist Flying Doctors every last Monday of the Month.

- Eye examinations are free.
- You choose your own frame
- You pay for spectacles at the Bank

The Eye Clinic is to be visited by the Bureau For Prevention Of Blindness on the 24th of May 2007. This will be their first visit this year.

They operate cataract eyes so that people gain their sight back. This only costs at R80.00.

Spectacles only costs R60.00. These spectacles are used only for reading.

CRISES CARE CENTRE

This centre started operating in August 2006.

STAFFING

There are two Chief Professional Nurses Sister KB Mthethwa and Sister BT Zungu.

OPERATIONAL HOURS

07:00—16:00 on daily basis and after Hours OPD Registered Nurses.

OUR CLIENTS

People who have experienced or experiencing the following:

- Domestic violence
- Physical abuse both male & Female
- Sexual assault

- Assault of any kind
- Emotional abuse e.g. insults.

ACHIEVEMENTS

- Number of sexual abuse patients is increasing which means that people are now coming out.
- People with social problems are coming in numbers
- There is also a trained Sister in Forensic Course.
- Working hand in hand with stakeholders namely Chief Professional Nurses, Social Worker and Medical Officers.

SERVICE AT THIS CLINIC IS FREE