

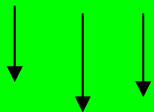


# Zizwele Nge - Nkonjeni

October 2007  
Volume 2, Issue 2

## FROM THE CEO'S DESK

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We are already left with 2 months before the end of the year. Time really flies!!! Summer is already here and long awaited rains. I want to thank all staff members at Nkonjeni and its clinics for doing their best against all odds. Keep up the good work and keep the faith. Faith into a better and brighter future at Nkonjeni. Faith in the divine strength that will keep you going when everything

else has failed. Whilst all have worked very hard to improve Service Delivery there is need to strengthen Teamwork and Communication.

Congratulations to all for achieving compliance in the recent Quality and Infection Prevention and Control Provincial Assessments.

The hospital has entered for the Premier's Good

Governance Awards. We have a great potential to win this Awards and I am confident that we will. Keep focused and we shall get there. (desired future)

**Mrs DJ Linda**  
Chief Executive Officer



## PHARMACY WEEK - 4-11 September 2007

This year's pharmacy week was different for Nkonjeni hospital since lots of activities took place.

### Part A

The pharmacy staff got together and the Pharmacy Manager (Mrs. S.Q. Matibela) addressed the staff about the pharmacy week as part of quality improvement programme and emphasized the role of the pharmacy department. The Pharmacy staff received the gifts (Coffee mugs, pens, notepads, sweets and snacks) that were donated by Norvatis SA, Pfizer Pharmaceutical Company and FNB.

### Part B

The Pharmacy Manager (Mrs S.Q Matibela) visited the outpatients Departments to address the patients about Diabetes and foot care since the theme of the Pharmacy week was **"change your life make healthy choices!"**

The patients were also addressed about the referral system, the movement of the chronics to and from the clinics and the right to the accessible safe and effective treatment at a primary level.

The other topics like completion of antibiotics, returning of expired medicines to the hospital and complaints & suggestion boxes were also mentioned.

The quality survey was also done on patients who came to take their medication where patients were asked if they were properly counselled about their medication and if they were satisfied about the services at the pharmacy.

### Part C

The pharmacy staff visited the Ekudubekeni High School where grade 11 and 12 were told about pharmacy as a career, what subjects to choose which institutions to apply to if you want to do pharmacy and how long does it take to complete the degree. The aim was to make the learners aware of the job opportunities versus the scarcity of the pharmacists in the province/country and therefore the KZN Department of Health is offering bursaries for people who want to study pharmacy.

After that, it was time for gifts (pens and notepads) to be handed out to the learners.

### Part D

The pharmacy staff visited the paediatric ward and gave the kids the party packs & balloons and the biscuits and cool drinks to the mothers.

Thanks to our sponsors,

Norvatis SA Pharmaceutical Company

Pfizer Pharmaceutical Company

FNB- Umhlanga Branch

We manage to make the pharmacy week a successful event.

Compiled by Mrs. S.Q. Matibela  
(Pharmacy Manager)

**PHARMACY WEEK - IXOXWA NGEZITHOMBE**



**THE PHARMACY MANAGER (MRS SQ MATIBELA) VISITING THE OUT-PATIENT DEPARTMENTS TO ADDRESS PATIENTS**



**PHARMACY STAFF**



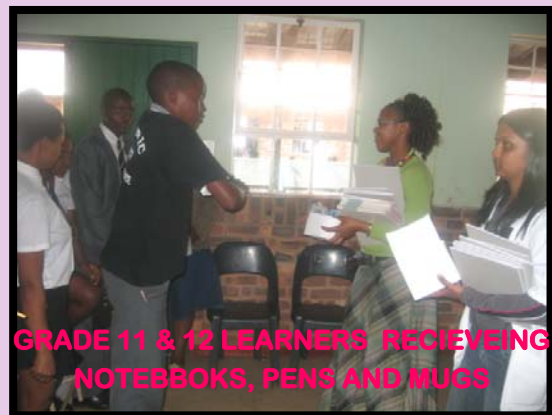
**MR S.L.O. MBOKAZI (PHARMACIST ASSISTANT) TALKING TO THE PATIENT ABOUT HER MEDICATION**



**PHARMACY STAFF WITH CHILDREN AND THEIR MOTHERS AT PEADS WARD**



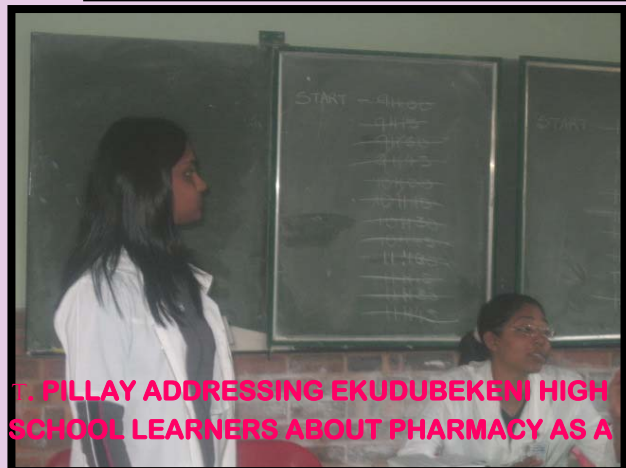
**GRADE 11 & 12 LEARNERS AT EKUDUBEKENI HIGH SCHOOL**



**GRADE 11 & 12 LEARNERS RECEIVING NOTEBOOKS, PENS AND MUGS**



**PHARMACY STAFF DURING THE PHARMACY WEEK**



**T. PILLAY ADDRESSING EKUDUBEKENI HIGH SCHOOL LEARNERS ABOUT PHARMACY AS A**

Institution has been audited twice in September by District and Province:

*Aggregate % for internal Audit: 74%*

*Aggregate % for District Audit: 95%*

*Aggregate % for Provincial Audit: 87%*

*For PHC SERVICES: (Umdumezulu Clinic) : 84%*

**IPC Manager, Ms. NC Zungu**



## Hepatitis Awareness Week - 3-7 September 2007

- 121 Employees attended in-service training
- 147 Employees given 1st Doses
- 17 Employees given 2nd Doses
- 17 Employees given 3rd Doses
- Total Vaccines Used: 283

NB: Have you been vaccinated against Hepatitis

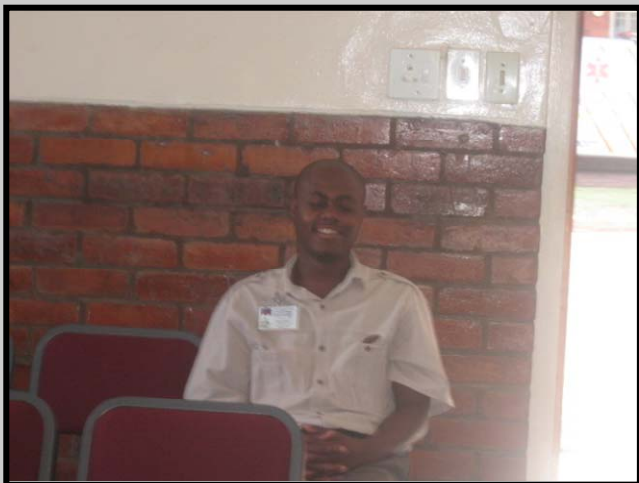
If Not - Why?

Get Vaccinated!!!

### Message from IPC Manager:

I would like to thank Committee Members of IPCC for their Commitment and dedication and Housekeeping Section too for their Hard work please keep it up!!!

**HEPATITIS AWARENESS WEEK - INSERVICE TRAINING PHOTOS**



**MR SS SIBIYA— SAFETY OFFICER**



**A GROUP OF NURSEs LISTENING ATTENTIVELY TO THE LECTURE**



**MS NC ZUNGU EFUNDISA KABANZI NGEHEPATITIS**

**THE CHAPEL WAS FULL OF STAFF WHO WANTED TO KNOW MORE ABOUT HEPATITIS**



**ATTENDEES TAKING NOTES**



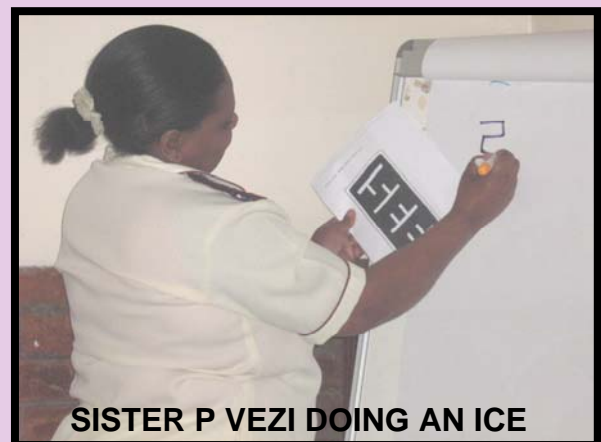
## OUR JOURNEY THROUGH BATHO PELE

On the 12 - 14 September Quality and Public Relations office hosted the Batho Pele Awareness, Implementation, Revitalisation and Auditing Training Course. The 3 day workshop was for Batho Pele Champions and after finishing the course they received certificates. The Champions then had to create a Batho Pele Awareness to other staff members in order to implement Batho Pele Principles in their respective Sections and in the Hospital as a whole.

Staff members were so excited about the training, and for the duration of three days the chapel was full to its capacity. The Awareness was conducted on the 17—21 September 2007. Attendees were also awarded with certificates after they had finished attending the Awareness.



**THE BATHO PELE CHAMPIONS**



**SISTER P VEZI DOING AN ICE BREAKING EXERCISE**



**MS NN VILAKAZI RECEIVING A CERTIFICATE FROM MS SM CEBEKHULU**



**AFTER 3 DAYS OF HARD WORK THE CHAMPIONS WERE HAPPY AND SAID THEIR GOODBYES**

**BATHO PELE AWARENESS TRAINING - IXOXWA NGEZITHOMBE**

BATHOPELE AWARENESS TRAINING  
SESSION SEPT 2007, ICE BREAKING  
INTRODUCTION OF MEMBERS SES-  
SION



**RECENT APPOINTMENTS**

<b>Initials</b>	<b>Surname</b>	<b>Rank</b>
TP	Ndwandwe	Pupil Nurse
BC	Myeni	Pupil Nurse
ZH	Mhlanzi	Pupil Nurse
DM	Nxumalo	Pupil Nurse
BP	Dlamini	Pupil Nurse
KD	Mdlalose	Pupil Nurse
BS	Ndwandwe	Pupil Nurse
SP	Zulu	Pupil Nurse
TS	Thikazi	Pupil Nurse
T	Buthelezi	Pupil Nurse
ZN	Khumalo	Pupil Nurse
NN	Ndlovu	Pupil Nurse
SP	Ndaba	Pupil Nurse
PI	Mthimkhulu	Pupil Nurse
T	Mkhwanazi	Pupil Nurse
NP	Mahaye	Pupil Nurse
GN	Gumede	Pupil Nurse
N	Sibiya	Pupil Nurse
SO	Nkwanyana	Pupil Nurse
NN	Mnyandu	Pupil Nurse
NP	Mayise	Pupil Nurse
KY	Zulu	Pupil Nurse
LP	Xaba	Pupil Nurse



Initials	Surname	Rank
NT	Mlambo	Pupil Nurse
MN	Bhengu	Pupil Nurse
NP	Mabuza	Pupil Nurse
SYV	Njoko	Pupil Nurse
CB	Mvubu	Stores Assistant
SC	Dlamini	Finance Service Off.
N	Hlongwa	Senior Staff Nurse
NZ	Kunene	Data Capturer
MT	Shezi	Auxiliary Service Off.
NNE	Bhengu	Auxiliary Service Off.
MC	Sokhulu	Auxiliary Service Off.
TR	Mpungose	Staff Nurse
DB	Khumalo	Laundry Operator
NT	Zungu	Laundry Operator
MD	Xulu	Linen Orderly

**WE WISH YOU ALL THE LUCK IN YOUR CAREER PATH.**

### **PROMOTIONS!!!**

Surname & Initials	New Rank
Dlamini T.F	Pharmacy Clerk
Khumalo T.T	Senior Professional Nurse
Mnyandu M.R	Senior Professional Nurse

**CONGRATULATIONS GUYS! REMEMBER THE HIGHER YOU GO THE COLDER IT BECOMES– BE WELL PREPARED**

## HEALTH PROMOTING SCHOOL LAUNCH – SIVANANDA PRIMARY SCHOOL

Umhlaka 14 August 2007 waba usuku olunomlando omkhulu eSivananda Primary School. Umphathi wohlelo, U- Mrs Phumzile Khumalo wabingelela zonke izihambeli, wabe esenikezela ithuba kuMfundisi uKhumalo owabe esevula usuku ngomkhuleko. UMrs. SD Dladla onguNursing Manager eNkonjeni Hospital wamukela zonke izihambeli ezazikhona emcimbini. Mrs. TCR Hlophe, oyi PHC Manager wethula izihambeli ezazivela eMnyangweni weZempilo phakathi kwazo kwakukhona izikhulu zase Zululand District Office, izibhedlela esakhelene nazo: St Francis, Ceza, Benedictine, Phongolo, e'Dumbe CHC kanye ne Vryheid Hospital.

Ms. Jali yena wase Sivananda wethula izihambeli ezivela eMnyangweni wezeMfundo, phakathi kwazo kwakukhona Isicoco, Imbilane High, Hlophekhulu, Nkonjeni Primary, Sikhalelumuzi, Mathole High, Thengisangaye, Mwelase Primary, Dlebe Primary, Mhlabamuni Primary, Kwazikhonele Primary, Vumabakushoyo Primary kanye ne Kudubekeni High School.

U Sister L.R. Sikhakhane wase Nkonjeni Hospital osebenza ngaphansi kohlelo lwe School Health, wanikezwa ithuba lokuthi asho inhloso yosuku. Wachaza wathi "Ngisebenzela ezikhona ngethula loluhlelo olubizwa phecelezi nge (Health Promoting Schools), ngemukeleka kahle esiSivananda Primary School sase sisungula iKomiti elizobhekelela loluhlelo. Ngokwenqubo yaloluhlelo kube sekufika ama District Assessors ezohlola uhlelo lweHealth Promoting School eSivananda Primary School.

"Kwabe sekuthunyelwa iKomiti lase Province ukuzoqinisekisa ukuthi ngabe iSivananda singagcotshwa njenge Health Promoting School. Namhlanje sizobabongela ngokugcotshwa ngokuphelele." Kusho uSister Skhakhane

Ithuba lanikezelwa kuthishanhloko uMnu. Nkosi, owayeswele amazwi okukhuluma ngenxa yenjabulo. Wabonga Umnyango wezeMpoilo ikakhulukazi ithimba elafika no Sister Skhakhane. Neqhaza abalibambile ekugcotshweni kwesikole ukuba sibe I - HPS.

Ithuba lase linikezwa UMrs. T Dlamini, owayesikhulumisa sosuku. UMrs. T Dlamini wancoma isikole iSivananda okuthi sesingesinye isikole esikhuthaza ngezempilo. Wancoma uSister Skhakhane ngokulandela zonke izigaba zokwethula loluhlelo lwesikole esikhuthaza ngezempilo. Uqhubeko ngokuthi ufisa ukuba zonke izikole zibe ama HPS.

Washo nokuthi Inselelo enkulu ukuthatha isitebhisi sokuqala. Ufisa nokuthi amaNGO's asebenzisane nomnyango wezempilo, wabe esevula ngokuhlalalisela iSivananda Primary School.

A representative from Focus on the Family, Mrs Nonhlanzeko Ngcobo had a slot. She explained how Focus on the Family works, she said they do a Pilot Project in South Africa as a whole. They put emphasis on sexual abstinence starting from Grade 4 upwards. The reason why they target school is because of the high pregnancy rate in schools, so they decided to come up with an Intervention Programme where they train Educators in different Districts and then they go and implement, they also have a programme for single parents.

U - Ms. TBT Dhlomo ube esedlulisa amazwi okubonga kuzo zonke izihambeli nakubonke abenze umcimbi waba impumelelo.

Ezokunandisa ezazikhona umdlalo weshashalazi owawenziwa abafundi baseSivananda Primary School, indlamu kanye nekhwaya yaseSivananda.,



**IKWAYA LASESIVANANDA LISIPHA UMUCWIMNANDI**



**UMRS SD DLADLA EMUKELA IZIHAMBELI**

# IXOXWA NGEZITHOMBE



**ABAFANA BASESIVANANDA BENANDISA NGOM-  
NANDI UMCULO LO**



**SISTER LR SIKHAKHANE ESHO INHLOSO YOSUKU**



**UMRS T DLAMINI ENIKEZA INKULUMO YOSUKU**



**FROM LEFT: REV KHUMALO, MS TBT  
DHLOMO- DISTRICT OFFICE & MS N NKOSI**



**UTHISHANHLOKO WESIKOLE EBONGA ENCON-  
COZA**



**UMS TBT DHLOMO EDLULISA AMAZWI OKU-  
BONGA EZIHAMBELINI ZOSUKU**

## VISIT AND ASSISTANCE BY SOUTH AFRICAN POLICE SERVICES.

On the 9th of August 2007 the SAPS from Ulundi Training College offered to come and assist in the Hospital as part of their training program. The Activities that they did was to assist with Patients' feeding and read to the Patients. They did Basic care and with the cleaning and upkeep of the Institution.

They were in the Hospital for the whole they even drilled for us. It was such a lovely and wonderful day. The Household Aids were very happy by getting extra hands to help them on that day.

Kwaba ka SAPS, Siy-abonga kakhulu ningad-inwa nangomuso.!!!

**STUDENT CONSTABLES PARADE TO SHOW THE PUBLIC THEIR CAPABILITIES**



**MRS KN QWABE (ANM) SHOWING THEM AROUND THE INSTITUTION**



**INSP MTSHALI WITH STUDENT CONSTABLES**



**INSP MATHE WITH STUDENT CONSTABLES IN THE O & G UNIT**



**STUDENT CONSTABLES PERFORMING A ZULU DANCE AFTER WORK**



**INSPECTOR MATHE WITH MRS R NKWANYANA GIVING INSTRUCTIONS ON HOW TO MOP PROPERLY**

THE PR OFFICE HAD A RARE OPPORTUNITY TO INTERVIEW ONE OF OUR LATEST FRIENDS: MS NN VILAKAZI, STAFF RELATIONS OFFICER. THIS IS WHAT SHE HAD TO SAY

## PRO: WHAT IS STAFF RELATIONS ALL ABOUT?

**NONKU** :Staff Relations Office promote Sound Labour peace within the Institution.

## PRO: HOW?

**NONKU**: By ensuring that there is adherence to the Laws/ Acts that are governing the workplace.

**PRO**: Which Acts are those?

**NONKU**: To mention a few we have

- ◆ Constitution of SA
- ◆ Labour Relations Act
- ◆ Basic Conditions Of Employment Act
- ◆ Employment Equity Act etc.

**PRO**: What else do we need to know about the office.

**NONKU**:Staff Relations Office is entrusted with the responsibility to monitor and implement policies within the institution by

- ◆ Ensuring that the Policies are drafted/are in place
- ◆ Its implementation is done in a correct and continuous manner

This office is in place to provide advise and give guidance on Labour issues. It is in place to ensure that employees are well vested with the following Procedures

- ◆ Grievance
- ◆ Disciplinary
- ◆ Abscondment
- ◆ Code Of Conduct

As Employees of Nkonjeni District Hospital you are expected to

- ◆ Work hand in hand with staff Relations Office to identify and solve problems.
- ◆ Reduce the high rate of misconduct within the institution e.g. absenteeism, assault and alcohol abuse.

- ◆ Seek knowledge that will empower you.

## GETTING CLOSE AND PERSONAL

**PRO**: Kahle kahle who is Nonku and what makes her tick?

**NONKU**: I am Nonkululeko Nozipho Vilakazi born and bred in Newcastle the cleanest town. In my family we are five mom, dad, my three sisters and my handsome son called Akwande. Nonku is a friendly and outgoing person socially, as an employee she is a dedicated hard worker .

**What makes me tick** is people who are positive in life because they can face any challenges.

**What makes me not tick**: is arrogance in every aspect that you can think of as person.

**PRO**: Welcome to Nkonjeni ntombi, and we trust you'll enjoy your stay and contribute to the smooth functioning of our hospital.

MS NN VILAKAZI

STAFF RELATIONS PRACTITIONER



Zizwele Nge - Nkonjeni



We're on the Web:  
[www.kznhealth.gov.za](http://www.kznhealth.gov.za)

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***United For A Common Goal!***

National Health Awareness Days - 2007

## EDITOR'S NOTE

Nov:

5 National Children's Day

9 World Quality Day

12 Malaria Day

14 World Diabetes Day

16 International Day of Tolerance

25 International Day of no Violence  
against Women & Children

It gives me great pleasure yet again to say thank you to all staff members for what they have done and continue to do in contribution to the completion of our 3rd quarter newsletter.

To keep you informed we have interviewed Ms NN Vilakazi, Staff Relations Officer, hopefully this Newsletter is doing its purpose of Educating, Informing and Entertaining our readers.

I would also like to say farewell to Mr NS Dlalisa (PRO Intern) who has now left and has got a job. I wish him all the best in his future endeavours. His presence really made a difference in the PR Office and I believe he learnt a lot from us.

If you have an input or a story that you like to be published in the next issue, you are requested to submit your article to Public Relations Office at the OPD Administration Block or feel free to contact us at this extension: 2309 for more information.

**SIYABONGA!!!**