

**ANNUAL REPORT
2006 – 2007
OSINDISWENI HOSPITAL**



**KWA ZULU NATAL DEPARTMENT OF
HEALTH**

VISION AND MISSION

VISION

To provide and promote optimal health care
at Primary and District Hospital levels
to the population we serve

MISSION

Osindisweni Hospital strives and is committed to
provide an effective, efficient, high quality District Hospital service
within current resources, policies, legislatures and
management strategies

OSINDISWENI HOSPITAL

DESCRIPTION

DISTRICT LEVEL 1 HOSPITAL

2 COMPONENTS	GENERAL HOSPITAL	306 BEDS
	TB HOSPITAL	60 BEDS

HISTORY

- BUILT BY DOMINICAN ASSOCIATION OF SA
TB HOSPITAL 1963
GENERAL HOSPITAL 1969
- DEPT OF NATIONAL HEALTH & POP DEVT 1984
- PROVINCIAL DEPT OF HEALTH 1992
- KZN DEPT OF HEALTH 1994

DEMOGRAPHY: CATCHMENT POPULATION

1. NDWEDWE REGION	
Ndwedwe	371 473
2. NORTH LOCAL COUNCIL REGION	
Verulam	85 000
Tongaat	60 000
Umhlanga, Umdloti	35 000
Rural and Semi-rural areas	27 500
Total	207 500
TOTAL +/- 587 973	

PATIENT ADDRESS SURVEY CONDUCTED BY PHARMACY STAFF

AREA	NUMBER	PERCENT
NDWEDWE	536	25
OSINDISWENI / OAKFORD / NEW GLASGOW / BUFFELSDRAAI	459	21
VERULAM / WATERLOO / OTTAWA / UMDHLOTI	711	33
TONGAAT / HAMBANATHI / MAIDSTONE / SHAKASKRAAL	214	9,8
PHOENIX / INANDA / KWA MASHU	116	5,3
OTHER AREAS	148	6,7

HUMAN RESOURCE

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	STATUS END OF YEAR
New posts filled	20	59	14	40	133
Staff exits	7	10	13	11	41
Total posts filled	470	472	472	471	471
Total posts vacant	282	280	294	336	336
Posts on Establishment	752	752	766	786	786

HUMAN RESOURCE DEVELOPMENT

01-04-2006 TO 31-03-2007

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	STATUS END OF YEAR
Number sent for training	87	131	221	105	
Annual budget					65000
Budget used	11951	18341	29899	3160	63352
Budget Balance	53048	34707	4807	1647	1647

PERFORMANCE MANAGEMENT AND DEVELOPMENT

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	STATUS END OF YEAR
Staff on establishment	470	472	472	471	471
Number compliant	141	152	236	353	353
Number non compliant	329	320	236	118	118

FINANCE

SCOA ITEMS	TOTAL BUDGET	ADDITIONAL BUDGET RECEIVED	TOTAL SPENT	AVAILABLE BUDGET	PERCENT SPENT
COMPENSATION OF EMPLOYEES	40 579 000	1 000 000	50 045 146	-9 466 146	123%
GOODS AND SERVICES	26 488 000	3 000 000	19 102 151	7 385 849	72%
TRANSFERS AND SUBSIDIES	437 000		118 672		27%
CAPITAL ASSETS	560 000		823 438	-263 438	147%
TOTAL BUDGET	68 064 000	4 000 000	70 089 407	3 356 475	103%

FINANCE OAKFORD CLINIC

SCOA ITEMS	TOTAL BUDGET	BUDGET DECREASED	TOTAL SPENT	AVAILABLE BUDGET	PERCENT SPENT
COMPENSATION OF EMPLOYEES	220 000	500 000	113 493	106 507	53%
GOODS AND SERVICES	610 000		625 716	-15 716	103%
TRANSFERS AND SUBSIDIES	3 000		197	2 803	7%
CAPITAL ASSETS	10 000		2075	7 925	21%
TOTAL BUDGET	843 000	500 000	741 481	101 519	88%

INFORMATION TECHNOLOGY

	STATUS END OF YEAR
Number of computers in use	56
Number of staff with e-mail	50
Number of staff with internet	8
Number attended computer courses	

PROCUREMENT AWARDED TO TARGETED GROUPS

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	AVERAGE FOR YEAR
PERCENT AWARDS TO BEE SMME ETC	65%	64%	70%	60%	64.75%

BED STATUS

TYPE OF BEDS	NUMBER
General Male Beds	70
General Female Beds	74
Maternity	46
Neonatal	14
Paediatrics	42
Tuberculosis	60
TOTAL	306

SERVICE FACILITIES

- General Medical and Paediatric Outpatient service
- General Surgery and Casualty Outpatient
- 24 hour Trauma and Medical Emergencies
- 24 hour Maternity Service with Theatre facilities
- Operating Theatres x 3
- Pharmacy Department
- Laboratory Service
- Radiography Department and Ultrasound
- Inpatient Medical and Surgical Care
- Inpatient Paediatric Care
- Neonatal Services
- inpatient TB Services
- Physiotherapy, Occupational Therapy and Dietitian
- Social Worker Services

SPECIAL CLINICS

- Antenatal Clinic
- Postnatal Clinic
- Psychiatry Clinic
- Well Baby Clinic
- Hypertensive and Diabetic Clinic
- Orthopaedic Clinic
- Genetic Clinic
- Tuberculosis Clinic
- Voluntary Counselling and Testing
- Prevention of mother to child transmission
- Anti-retroviral Therapy

GENERAL OUTPATIENT MORBIDITY

2006			
	JULY	AUG	SEPT
Hypertension	895	823	1326
Diabetes Mellitus	526	468	823
Epilepsy	262	242	372
Injury and Trauma	418	557	561
Diarrhoeal Diseases	162	183	106
Asthma	271	285	317
Gynaecology	73	65	49
HIV Immunocompromised	209	111	185

INPATIENT MORBIDITY AND MORTALITY

MOST CAUSES FOR ADMISSION	MOST CAUSES OF DEATH: ADULTS	MOST CAUSES OF DEATH: PAEDIATRICS
<p>Respiratory Infections Trauma Diabetes HIV Related Tuberculosis Gastroenteritis Malnutrition Abscesses Non healing ulcers Asthma</p>	<p>HIV Related Pneumonia TB and HIV Trauma Cardiac and multisystem failure</p>	<p>Pneumonia Protein Energy Malnutrition Gastroenteritis HIV Related Prematurity</p>

STATISTICAL REPORT 2006 - 2007

DESCRIPTION	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Outpatient Headcount	5286	6527	7354	7768	6855	5923	8416	6681	6542	7904	7425	7756
Average Length of Stay	8	9	9	9	8	9	9	9	9	9	9	9
Bed Occupancy Rate	65%	62%	69%	60%	58%	60%	71%	56%	50%	57%	56%	59%
Useable Beds	306	306	306	306	306	306	316	316	316	316	316	316
Ceasarian Section	47	60	62	56	28	60	69	44	42	38	45	40
Live Births	230	347	265	271	246	250	260	194	218	219	214	274
Inpatient Admissions	811	896	735	660	716	693	751	687	644	768	760	698
Inpatient Days	5943	5876	6339	5658	5467	5524	6851	5323	4726	5446	5286	5602
Deaths	81	73	92	72	77	86	77	86	71	99	79	83
Discharges	627	531	601	524	600	510	650	547	650	620	658	647

VOLUNTARY COUNSELLING AND TESTING

	1 ST QUARTE R	2 ND QUARTER	3 RD QUARTE R	4 TH QUARTE R	TOTAL FOR YEAR
NUMBER OF NEW CASES	555	484	441	480	1960
NUMBER POSITIVE	312	272	274	272	1130
TOTAL CASES TO DATE	2765	3249	3690	4170	4722

PREVENTION OF MOTHER TO CHILD TRANSMISSION

	1 ST QUARTE R	2 ND QUARTER	3 RD QUARTE R	4 TH QUARTE R	TOTAL FOR YEAR
NUMBER NEW CASES TESTED	111	101	101	96	409
NUMBER POSITIVE OF THOSE TESTED	40	28	56	30	154

ADULT ARV CLINIC

COMMENCED 15 MARCH 2005

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTE R	4 TH QUARTE R	TOTAL FOR YEAR
NUMBER OF NEW CASES	58	96	75	101	330
TOTAL CASES TO DATE	237	333	408	509	634

PAEDIATRIC ARV CLINIC

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	TOTAL FOR YEAR
NUMBER OF NEW CASES	10	13	0	17	40
TOTAL CASES TO DATE	18	31	31	48	62

TUBERCULOSIS OUTPATIENT CLINIC

	1 ST QUARTER	2 ND QUARTER	3 RD QUARTER	4 TH QUARTER	TOTAL FOR YEAR
NUMBER OF NEW CASES	142	366	393	349	1250

EVENTS, HEALTH EDUCATION PROGRAMMES, ACTIVITIES, HIGHLIGHTS

A. SERVICE RELATED

- Polio eradication awareness day held on 26 April 2006. Community invited, a polio victim was the guest speaker.
- Shift in labour room from a 2 to a 4 bedded unit. Logistical arrangements to complete.
- New operational Mortuary as from May 2006. Brand new 40 tray facility.
- Maintenance projects – procurement complete. Budget R1,4m.

.../ SERVICE RELATED

- Mental Health Workshop 27-06 2007
- Disaster Drill 13-09-07
- Polio Awareness Campaign 8 to 14-10-06
- World Aids day 8-12-2006
- Pharmacy Awareness Week
- Waiting Times Survey : Oct 2006

B. SOCIAL AND CULTURAL ACTIVITIES

- **VISIT BY STAFF TO NKONJENI HOSPITAL** : Eight staff members in a Toyota Venture had an exciting adventure to a 'modern' deep rural district hospital.
- **DISTRICT SPORTS TOURNAMENT** : Both soccer and netball teams reached the semi-finals in the competitive eThekweni District.
- **HERITAGE DAY CELEBRATION** : 29-10-2006

C. PUBLIC RELATED ACTIVITIES

- **IMBIZO** : 01-12-2006 Hospital held Imbizo together with Dept of Labour and South African Police Services
- **HOSPITAL WEBSITE UPDATED**

D. PUBLIC RELATIONS / HOSPACK

- Patients Rights Charter Booklet and Flyer
- Batho Pele Principles Flyer
- Service Commitment Charter
- Patient Information Booklet
- Public Relations Information Booklet
- Public Notice Board

E. ADVERSE EVENTS

- NURSES PROTEST AGAINST ALLOWANCES
- NATIONAL SECURITY PERSONNEL STRIKE

OSINDISWENI HOSPITAL ADVISORY BOARD

- Well represented and highly committed Advisory Board in place
- Regular meetings once every two months
- Many issues and projects addressed and completed respectively and further projects in progress
- Hospital Board Indaba at ICC Durban 25-03 2006
- Hospital Board Conference, Showgrounds, Pietermaritzburg
- Hospital Board Training and Workshop, Umhlanga, 22 to 23-11-2006

PARTNERSHIPS OUTSIDE KZN HEALTH DEPARTMENT

- DURBAN INSTITUTE OF TECHNOLOGY : SWOT Analysis presentation on 24/05/2006. Painting of Childrens Ward by Art Students on 24/08/2006. Presentation of Health Education pamphlets, booklets and posters 02-03 2007
- DEPT OF FAMILY MEDICINE UKZN : Attachment of Medical Students for exposure and completion of Quality Improvement Projects.
- PROTEC ORGANISATION : Exposure of Learners to a working environment.
- RAMAKRISHNA CENTRE OF SA : Specialist services iro Surgical Operations and Ward Consultations at regular intervals

PARTNERSHIPS / CONTD

- FORESTHAVEN SAI CENTRE
- VERULAM SAI GROUP
- GREEN PASTURES TABERNACLE
- SIQOPHUMLANDO
- TRADITIONAL HEALERS : Meeting to discuss hospital referrals and Health Promotion Programmes.
- SOUTH AFRICAN POLICE SERVICES : Youth Initiatives – visit to the hospital.

PARTNERSHIPS / contd

- EAST COAST RADIO : Winter Warmth and Toy for Joy.
- STAFF STANDARD BANK UMHLANGA : Adopted our inpatient children as theirs.

CHALLENGES

A. LOCATION

- Not in the catchment population or developing communities.
- No formalised transport systems for both staff and patients, not on a major transport route.
- Nothing else in the area but the hospital.

B. INFRASTRUCTURE

- Old buildings (TBH 1963, General 1966)
- Dilapidated TB Hospital
- Three phase upgrade did not materialise

- Poor hospital design – small wards and corridors that cannot accommodate new specification beds, poor ventilation, poorly located and designed ablution facilities, no lifts but tedious ramps, inadequate fire escapes, no room for expansion, hospital built with limited NGO funding, limited office space and consultative areas.
- Delayed physical upgrade. Programme finalised Sept 2002, only priority 1 complete.

C. SERVICE RELATED

- Clinics need capacity building to deal with non complicated cases.
- Poor support from Regional Hospitals.

D. HUMAN RESOURCE RELATED

- Recruitment and retention of scarce skills category.
- Staff establishment created inappropriately without consultation, and not aligned to personnel budget.
- Critical posts not created eg Occupational Therapist and Dietitian.

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SUCCESS
is a shift
from desire to duty,
from belief to behaviour
from plans to performance
and from awareness to action

DR JOHN TIBANE

THANK YOU

MANAGEMENT AND STAFF OF OSINDISWENI HOSPITAL