



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

**PORT SHEPSTONE  
REGIONAL HOSPITAL**

# ISIBANI NEWSLETTER NEWS

OCT-DEC 2022

GROWING KWAZULU NATAL TOGETHER



## CHRISTMAS EDITION

Season's greetings to all readers of the **Isibani Newsletter**. Throughout the quarter, the hospital organized various educational, training, and entertainment events for both hospital users and staff members, further demonstrating its dedication to serving the community.

I am pleased to present our Newsletter for the third quarter. Within these pages, we will delve into the notable events hosted by the hospital, all of which upheld high standards of excellence. One of the standout moments of this quarter was the commendation received by Port Shepstone Hospital for its impeccable financial management. The hospital welcomed senior managers from the Department of Health head office in Pretoria, the KZN Health province and Ugu Health office for an audit to assess its operations and compliance with the Health Act.

Additionally, the hospital organized a Quality Day celebration in collaboration with staff members, highlighting its commitment to maintaining high-quality healthcare services. Another significant event was the hospital's participation in the 16 Days of Activism campaign, during which staff, visitors, and patients joined in a

Throughout the quarter, the hospital organized various educational, training, and entertainment events for both hospital users and staff members, further demonstrating its dedication to serving the community.



Mrs P.P. Morai - Editor  
PUBLIC RELATIONS OFFICER

01



KwaZulu-Natal Department of Health



kznhealth



KZN Department of Health



@kznhealth

**GROWING  
KWAZULU-NATAL  
TOGETHER**



# ISIBANI NEWSLETTER

OCTOBER-DECEMBER

GROWING KWAZULU NATAL TOGETHER

## IN THIS ISSUE

Editorial Comment, Contents  
Hospital embarks on 16 Days of Activism Campaign  
PAGE 1-4



Emergency Department recognizes staff excellence  
PAGE 5 - 7



Hospital hosts Career Observation  
PAGE 8 - 9

Eye Clinic embarks on a cataract  
Campaign  
PAGE 10,&11



CETU hosts a workshop to improve nursing care  
PAGE 12 - 14



Visit by Department of Health National and Provincial delegates  
PAGE 15-17



Honoring World Prematurity Day

PAGE 18,- 20

Quality Day

PAGE 21,22 & 23

Honoring International Day for People living with disability

PAGE 24 & 25

Christmas Day

PAGE 26 & 27



Our Compliments' Page

PAGE 28 & 28

Our Complaints' Page

PAGE 29

New Employees Welcome

PAGE 30-31

Acknowledgements

PAGE 32







**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA

# PORT SHEPSTONE REGIONAL HOSPITAL

# SIBANI NEWSLETTER



GROWING KWAZULU NATAL TOGETHER

OCTOBER–DECEMBER 2022

## PSRH EMBARKS ON 16 DAYS OF ACTIVISM CAMPAIGN AGAINST GENDER-BASED VIOLENCE



**Port Shepstone Regional Hospital Staff Marching Against Gender-Based Violence**

As the campaign of **16 Days Of Activism Against Violence On Women And Children** continues, Port Shepstone Hospital Social Department in collaboration with the stakeholders of the Thuthuzela

Care Centre, including Lifeline, SAPS, Childline, National Prosecuting Authority (NPA) and the nurses confirmed their strong advocacy against Gender-based violence on December 1, 2022. The

campaign runs from November 25 to December 10 and it encourages people across the country to openly show their strategies in the fight against this pandemic. On this day, workers from various hospital departments joined the march and





# CAMPAIGN AGAINST GBV CONT.

through songs, showed their anger against the abuse of women and children.

The speaker of the day, Deputy Nursing Manager of the hospital, Mrs Mandisa Maqutu, informed all those present before they started the march and said, "I don't want anyone to comment on the clothes worn by women, making it seem like that contributes to their rape and being bitten up. There is nothing done by women which calls for men to rape them, instead it is men's brutal fight against according to the laws of the country".ty and cruelty, which we must all unite and

Additional activities carried out include displaying of banners, distributing information leaflets and purple ribbons to the people inside and outside the hospital and communicating with local people through radio talks.

**We hope that this will help spread the word and bring women from all walks of life together, to support each other, help each other, and to stand together united in the fight against women and children abuse.**



**Hospital Staff members making their word in support of this important day**





# HOSPITAL EMERGENCY DEPARTMENT

## RECOGNISES GOOD WORK

On the 12<sup>th</sup> October 2022 an Awards function was held by the Emergency Department of Port Shepstone Regional Hos-

pital with the purpose of giving recognition and showing appreciation of the staff for their dedication and commitment to ser-

vice delivery during the first and second quarters of the 2022/2023 financial year.



### Emergency Department Staff Celebrating Their Special Day

Certificates were presented by the Head of Clinical Unit, Dr. Bavani Naicker; Emergency Medicine Specialist Dr. Kamlin Ekambaram as well Matron Pasi Tyala and Operation Nursing Manager Mr KN Mthulu to staff members

who excelled within the department. Awards and certificates of appreciation were given for the following achievements

- ◆ Full attendance for the first and second quarters
- ◆ Professional, clear report

writing and sequential handover

- ◆ Dedication, efficiency, commitment, sense of urgency and caring attitude
- ◆ Doctor who shows great potential for academic



05



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health  
KZN Department of Health



kznhealth  
@kznhealth

**GROWING  
KWAZULU-NATAL  
TOGETHER**



# RECOGNITION OF STAFF CONT.

- ◆ Doctor who shows sense of urgency and caring attitude for the most critically ill patients
- ◆ Doctor for stepping up in terms of willingness to assist with co-ordination and efficiency during a crisis
- ◆ Most improved ED Doctor in terms of emergency medicine skills set
- ◆ Best Team Leader Doctor

In addition to this, a special award that received attention was presented to Operational Nurse Manager: Mr KN Mthulu for innovation and creativity while providing good unit administration and designing a daily staff allocation register.

This was highlighted as a great achievement for Port Shepstone Hospital as it was benchmarked by the province. Profession Nurse BR Majola also received a special award for taking charge of the unit in the absence of the ONM during Provincial Nursing Management Reviews in February 2022. Professional Nurse BK Noble was recognised for his dedication, commitment, efficiency and continuous nursing care.

This function was enjoyed by all who participated and went a long way in increasing the morale of the staff and creating a more favourable, encouraging working environment. Staff members were given the platform to appreciate each other and felt that they made a difference to the efficiency of the department as a whole and to the delivery of quality health care services to pa-

tients in particular. The function was also organised to commemorate the team spirit as together we achieve more. The Emergency Department Team currently comprises of doctors, nurses, general orderlies and our ward clerk.

The function ended on a high note with the Emergency Department Motto being recited by all: **“Today I Promise to Run More Than I Did Yesterday”** in our effort to always strive for better patient care.

“I salute you all and encourage you to keep on giving off your best for our patients, the Emergency Department team and the Ugu community; that is the least that they deserve”, said the Head of Clinical Unit-Dr Bavani Naicker.



MRS NOPASIKA TYALA AND MR KHANYISO MTHULU





# RECOGNITION OF STAFF CONT.



Mrs Nopasika Tyala handing over certificate of appreciation to Miss Bonisile Ncayiyane



Mrs Nopasika Tyala handing over certificate of appreciation to Miss Nosihle Mthembu



Mrs Nopasika Tyala handing over certificate of appreciation to Dr Kamlin Ekambaram



Mr Khanyiso Mthulu handing over certificate of appreciation to Mr Bryce Noble



Dr Bavani Naicker and Mrs Nopasika Tyala handing over certificate of appreciation to Mr N.E Mthiyane



Mrs Nopasika Tyala and Dr Bavani Naicker handing over certificate of appreciation to Mr Bryce Noble



Dr Kamlin Ekambaram , Mr Mboneni Mkhize ( holding his two certificates of appreciation) and Mr Khanyiso Mthulu



Dr Kamlin Ekambaram and Dr Bavani Naicker handing over certificate of appreciation to Dr Decian Anamege



Dr Kamlin Ekambaram , Miss Nomnikelo Nyawose ( holding her certificate of appreciation) and Mr Khanyiso Mthulu



Dr Kamlin Ekambaram , Miss Nombongo Napi ( holding her certificate of appreciation) and Mr Khanyiso Mthulu



Mrs C.Z Nhlumayo, Mr N.E Mthiyane , Mr S.T Mkhize, Mr B Noble, Miss B Ncayiyane, Miss N Mthembu, Mr K Ekambaram all holding their certificates of appreciation

*Encouraging Innovation & Rewarding Excellence!*





# PORT SHEPSTONE HOSPITAL ORGANISED

Miss Nokuthula Nkwanyana taking the students through the hospital management portfolios

# CAREER GUIDANCE FOR

## VARIOUS LOCAL SCHOOLS

Date: 05 October 2022

**O**n October 5th, 2022, Port Shepstone Regional Hospital organized a Career Observation event for students and learners from various schools, including those from KwaZulu-Natal University and Westville Girls High. The purpose of the career observation was to provide information about educational pathways, job opportunities, and available bursaries, recognizing that many learners may not be aware of the diverse possibilities beyond their current knowledge and familial backgrounds. The workshop took place at the hospital's Clinical Education and Training Unit Park Home and was facilitated by Miss N. Nkwanyana from the hospital's HR Department.

Miss Nkwanyana welcomed the students to the Clinical Education and Training Unit Park Home and led various sessions during the career exhibition, creating a valuable teaching and learning opportunity for all participants. Mrs. Sikhosana from the Social Worker department advised learners on the steps to pursue a career in social work, explaining the responsibilities, recommended subjects, and common challenges faced by social workers.

Mr. Jwara from the X-Ray department informed students about the path to becoming a radiographer, emphasizing the need for a bachelor's degree, graduation from medical school, and participation in in-

ternship programs for gaining experience. Mrs. Collocott and Akhona Sikhutshwa (Intern) from the Pharmacy department detailed the educational requirements and duties of pharmacists, emphasizing the importance of passing on medication knowledge to both medical staff and patients.

Dr. Chetty from the Internal Medicine department outlined the qualifications needed to become a doctor and recommended major subjects for students to focus on during their schooling. All presenters stressed the significance of obtaining excellent academic results in high school to qualify for their desired careers.

In her closing remarks, Miss Nkwanyana expressed appreciation to all the speakers for sharing valuable information with the learners. Following the conclusion of the event, she led the learners on a short tour of the hospital wards, during which managers provided insights into ward operations, challenges, and responsibilities. As a gesture of gratitude, the students surprised Miss Nkwanyana with a gift.

**Expert Guidance Shared:  
Continued on Next Page**

08



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



kznhealth



@kznhealth

**GROWING  
KWAZULU-NATAL  
TOGETHER**



# CAREER COUNSELLING FOR STUDENTS

EXPERTS SHARING INSIGHTFUL INFORMATION WITH THEM

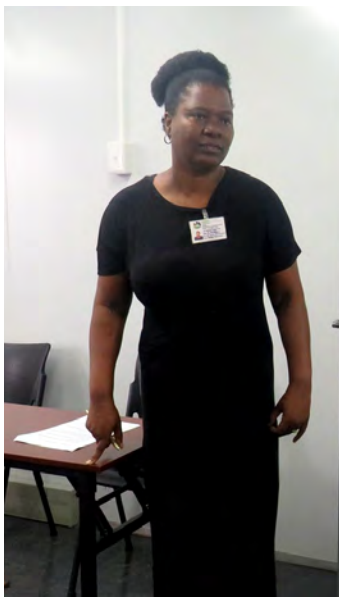
# CONTINUES



Dr Chris Chetty addressing students



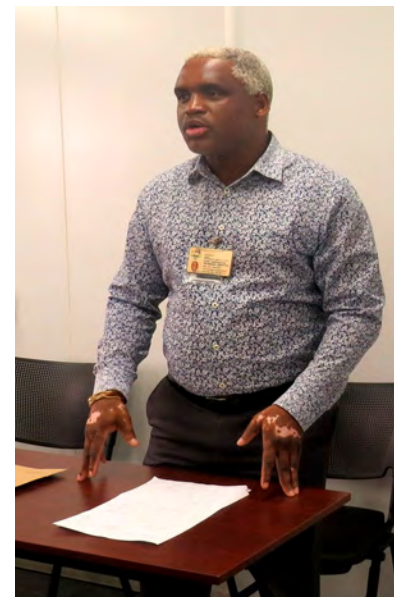
Students paying full attention to the speakers of the day



Mrs Nokulunga Sikhosana explaining duties of a social worker



Mrs Gill Collocott together with Hlengiwe speaking about Pharmacy duties and requirements for becoming a Pharmacist



Mr Johannes Jwara explaining to the students services of the X-Ray department



# HOSPITAL CATARACT CAMP AN ASTOUNDING SUCCESS

The Department of Health focuses on reducing the odds of blindness and vision loss while also staying on top of any developing eye diseases such as cataracts and glaucoma. On this note, Port Shepstone Hospital Eye Clinic Department led by Operational manager Nandashnee Ramdutt and Professional Nurse Nokuzola Jenkins successfully organised a Cataract Campaign which made a huge difference in restoring the eye sight of 27 patients who underwent cataract surgery on the 12<sup>th</sup> and 13<sup>th</sup> November 2022. Four campaigns have been held since October 2021 to date with a total of 128 patients that have been operated during these campaigns. In as much Port Shepstone Hospital is the only healthcare facility in Ugu district that has an Ophthalmologist and Ophthalmic Medical Officers. We encourage patients with eye issues to be seen in their local hospitals/Community Health Centres which can refer them higher-up if their condition is serious.

The hospital management wishes to extend their gratitude to Dr Frik de Jager, Private Specialist

Ophthalmologist who offered his time and operated on patients during this campaign at no cost. The hospital Eye Clinic Specialist Ophthalmologist Dr Stephen Manyeruke and Dr Nashin Salagooa also participated in the campaign. Most cataracts develop slowly and do not disturb eyesight early, but it eventually interferes with vision. At first, the eye's cloudiness caused by cataract may affect only a small part of the eye's lens and a person may be unaware of any vision loss. As the cataract grows larger, it clouds more of the lens and distorts the light passing through the lens. When the prescription glasses cannot clear the vision, the only effective treatment for cataract is surgery.

Risk factors that increase the development of cataracts include: aging, diabetes, excessive exposure to sunlight, smoking, obesity, high blood pressure, inflammation, previous eye surgery, prolonged use of corticosteroid medications and drinking excessive amounts of alcohol.

People can prevent eye cataracts by having regular eye examinations, by quitting smoking, managing other health problems

correctly, choosing a healthy diet that includes plenty of fruits and vegetables, wearing of sun glasses and reduction of alcohol usage. We advise everyone to make appointments with their local health care facilities for an eye examination if they notice any changes in their vision such as double vision or flashes of light, sudden eye pain and headache. Taking good care of your eyes will reduce the odds of blindness and vision loss, therefore we urge everyone with eye problems to take action before the condition becomes severe.



Miss Angela Emmanuel and Miss Busie Minikathi preparing for the Cataract camp





# CATARACT TEAM

Taking a Moment with Their Patient



From left to right: ENA Rose Gielink, Dr. Stephen Manyeruke, PN Nancy Jenkins, ENA Samukelisiwe Shezi, PN Aviwe Dlamini, Dr. Nashin Salagooa, PN Noxi Shozi, and the patient seated is Mr. Noel Clack.

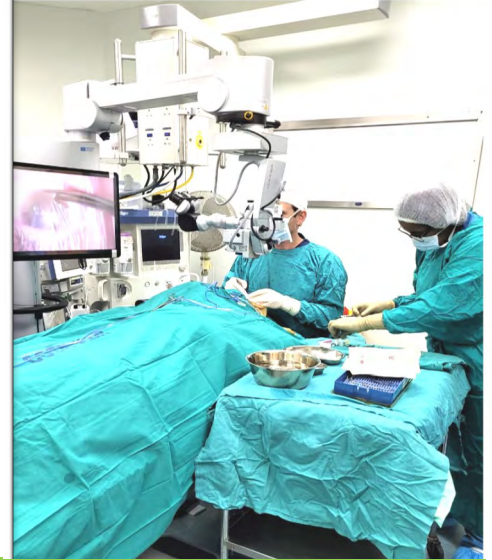
Eye Clinic and Theatre Team Celebrating with Mr. Clack After a Successful Surgery



Dr Frik de Jager during the operation



Surgery underway







# Empowering Nursing Excellence Through Education



From left to right: ADM Vimla Naicker, ENA Ncumisa Nonkonyana, ENA Dlamini Nonkanyiso, ENA Xolisile Sikobi, ENA Nokulunga Shezi, ENA Zanele Ngcobo, ENA Nozipho Mchunu, ENA Lindokuhle Wiseman Mdabe, ENA Nobukhosi Ndwalane, ENA Sbhongile Cele, ENA Teresa Hlophe, ENA Jabulile Mhlongo and PN Samantha Ety.

Following the establishment of the Clinical Education and Training Unit (CETU) and introduction of its guidelines in the hospital, the unit's preceptors Samantha Ety and Vimla Naicker embarked on nurses training themed "Back to Basic Nursing Standards" which aimed at refreshing and updating hospital Enrolled Nursing Assistants (ENA's) on the basic foundations of nursing care. The training was held at CETU on the 11<sup>th</sup> and 12<sup>th</sup> November 2022 where ENA's from various clinical departments were taught theory on the basic procedures and skills necessary for effective and efficient patient care.

This workshop is very important because nursing is a dynamic profession and it requires continuous professional development and updates in order to

provide the highest quality of nursing care and this has a direct positive impact on how patients are treated in Port Shepstone Regional Hospital.

Topics covered included Ethics and Professionalism, Vital Signs Monitoring, Patient Safety, Pressure Part Care, Mouth Care, Risk Identification.

As we look forward to future training sessions, we remain committed to fostering an environment of learning and improvement, ultimately leading to better patient outcomes and a higher standard of care.

The success of this training unit exemplifies our hospital's proactive approach to nurturing talent and enhancing the quality of our healthcare services.





# NURSING CARE WORKSHOP CONT

The second day of the workshop focused on practical sessions, where ENAs were provided with the opportunity to practice and showcase their skills in a simulated environment at the Clinical Education and Training Unit (CETU). Through this hands-on experience, they acquired both knowledge and confidence necessary to execute their daily tasks proficiently.

A caring and professional nurse is sensitive to the pain and distress experienced by their patients, a crucial aspect for the overall well-being of the patient. Such empathetic approach fosters a sense of comfort among patients, especially during periods of pain or illness. The positive feedback, dedication, and enthusiasm exhibited by the trained nursing staff indicate the workshop's considerable success.



ADM Vimla Naicker, Matron Mandisa Maqutu—DNM and PN Samantha Ety



ENA Ncumisa Nonkonyana, ENA Xolisile Sikobi, ENA Nokulunga Shezi, ENA Nozipho Mchunu, ENA Lindokuhle Wiseman Mdabe, ENA Sbongile Cele, ENA Teresa Hlophe, ENA Dlamini Nonkanyiso, ENA Zanele Ngcobo, ENA Nobukhosi Ndwalane, and ENA Jabulile Mhlongo





# NURSING CARE WORKSHOP



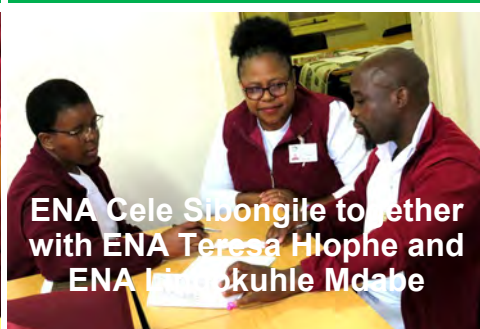
Training underway at CETU



ADM Vimla Naicker and PN Samantha Etty demonstrating vitals signs procedure for the ENA's

ENA Teresa Hlophe demonstrating mouth wash procedure to her colleagues

ENA Nobukhosi Ndwalane demonstrating mouth wash procedure



ENA Dlimi Mankanyiso together with ENA Nobukhosi Ndwalane

ENA Cele Sibongile together with ENA Teresa Hlophe and ENA Lindokuhle Mdabe

ENA Xolisile Sikobi together with ENA Nondlunga Shezi

## Team engagement underway at CETU



ENA Zanele Ngcobo together with ENA Jabulile Mhlongo

ENA Nozipho Mchunu together with ENA Ncamisa Nokukhaya





# Fostering Financial Accountability in Healthcare: A Case Study of Port Shepstone Hospital

NATIONAL DEPARTMENT OF HEALTH, KZN HEALTH PROVINCIAL TREASURY & DISTRICT VISIT CONT.



Port Shepstone Regional hospital management together with district, provincial and national delegates

**D**espite the impression that healthcare facilities are all about saving lives, effective financial management is also mandatory to ensure that public money is used in the most economical, effective and efficient manner in compliance with applicable rules and regulations. Mr Nevhutalu: Cluster Manager – National, Provincial Financial Management and Conditional Grants, together with Ernest Rakabu, Middle Manager: Audit and Inter-Governmental Relations and Aron Mokoana, Senior Manager: Provincial Support applauded Port Shepstone Hospital senior Management during

their official visit on 16 November 2022 for practicing and promoting sound financial management principles. A delegation from KwaZulu- Natal Health Treasury represented by Chief Financial Officer, Mr Khothamani Vilakazi, accompanied by Ms Thembeke Mngqithi: Chief Director – Risk Management Services, and Mr Phumelele Shezi, Acting Chief Director – KZN Health Provincial Budget were also part of the team that visited the hospital. The purpose of the visit was to review the hospital's budget against its expenditure, to support and check if the expenditure procedures and regulations are followed

when spending the funds. The commendation from Mr. Nevhutalu and his colleagues highlights the hospital's exemplary adherence to economical, effective, and efficient use of public funds. By consistently practicing and promoting robust financial management principles, Port Shepstone Hospital ensures that its resources are utilized in compliance with applicable regulations, ultimately supporting its mission to provide high-quality healthcare services. This recognition serves as a testament to the diligent efforts of the hospital's senior management and their unwavering commitment to fiscal responsibility.

15



**KWAZULU-NATAL PROVINCE**  
HEALTH  
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING  
KWAZULU-NATAL  
TOGETHER**

# NATIONAL DEPARTMENT OF HEALTH & KZN PROVINCIAL TREASURY VISIT CONT.

In her PowerPoint presentation, the hospital CEO, Ms Bawinile Ndlovu gave an overview of the hospital, highlighting the population that the hospital serves and its dynamics, the referral system in place and the number of beds the hospital manages. Mr Nqobile Radebe, Hospital Finance Manager indicated that the hospital received R732 101 000 for the current financial year and further highlighted how it has been spent so far including the high cost drivers, which include:

- ◆ Medication
- ◆ Nutrition
- ◆ Blood products
- ◆ Gloves and disposable sundries
- ◆ Sutures
- ◆ Surgical supplies
- ◆ Implants
- ◆ Medical Laboratory tests
- ◆ Cleaning services
- ◆ Electricity

The Human Resource Manager, Mr Mxolisi Zulu gave an in-depth

presentation on the hospital structure, staff establishment and further highlighted a 7% vacancy rate.

After a five-hour robust engagement, which took place in the hospital's Indaba Room, the team visited the following departments: Labour ward, Surgical Female Ward, Paediatric departments, Gynae OPD, Patient Administration, Pharmacy department, Linen Room, Mortuary, Kitchen, Supply Chain department and the plant room to see the newly installed generators.

Both the national and provincial teams were very impressed with the finance management controls of the hospital and commended the senior management and the clinical staff who, in spite of some of the hospital buildings being old and wards overcrowded, but they continue to render services to the people of Ugu District.

This exciting engagement ended on a high note as the team not only thanked the hospital management for their good leadership but also thanked the Ugu Health District officials who were led by the District Director Mrs Linda Dlamini for providing support.

In conclusion, the national team acknowledged that a lot still needs to be done to improve the hospital's IT systems as increased use of computers in hospitals has many benefits for patients, improves accuracy and timeliness of patient care, increases service availability, and can show improvements gaps for better quality patient care.







# NATIONAL DEPARTMENT OF HEALTH & KZN PROVINCIAL TREASURY & DISTRICT VISIT CONT.



Mr Nevhutalu: Cluster Manager – National, Provincial Financial Management and Conditional Grants together with Miss Ndlovu: CEO– Port Shepstone Regional hospital



Mr Ernest Rakabu, Middle Manager: Audit and Inter-Governmental Relations and Aron Mokoana, Senior Manager: Provincial support



Port Shepstone hospital staff together with guests during the visit

## The delegation visited different components within the facility



POPD



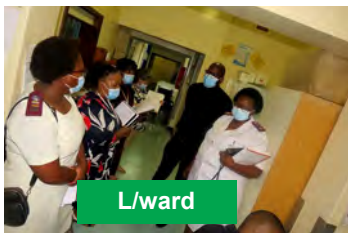
Nursery



C Ward



GOPD



L/ward



Pat. Admin



Stores



Medical Gas Bank



Laundry



Laundry



Generator Room



Generator Room



Dental Clinic

*#Principle  
Value  
For Money*





# HOSPITAL CELEBRATES PREMATURITY DAY



L-R: ASSISTANT NURSING MANAGER ZITHOBILE NGXUMZA, DEPUTY NURSING MANAGER MANDISA MAQUTU AND OPERATIONAL MANAGER NDAWONDE

**A**lthough World Prematurity Day is officially observed on 17 November, the Neonatal ICU staff at Port Shepstone Hospital decided to continue raising awareness about prematurity on 23 November 2022. Dr. Azi Ngongoma explained that while a full-term pregnancy typically lasts around forty weeks, premature births, which occur before the 37th week, are the leading cause of death among children under five. He emphasized that the earlier a baby is born, the higher the risk of complications,

with birth weight being a crucial factor as well.

Dr. Ngongoma commended the mothers of premature babies for their perseverance, prayers, and dedication to their infants, and for diligently following clinical advice to reduce the risk of infant mortality.

On this day, Deputy Nursing Manager Mrs. Mandisa Maqutu visited the unit to express her support to the mothers and educate them on various essential care methods for preterm and low birth weight infants. She

praised the mothers for prioritizing their babies and acknowledged the staff's hard work and commitment. Mrs. Maqutu highlighted prolonged skin-to-skin contact as a method with extraordinary benefits, including improved temperature regulation, infection prevention, breastmilk let-down, and the facilitation of physiological, behavioral, psychosocial, and neurodevelopmental factors.





# PREMATURITY DAY CONT.

While many women cannot entirely avoid preterm births, there are several measures they can take to reduce their risk, including:

- Quitting smoking and avoiding illicit drug use
- Properly managing chronic conditions like diabetes and high blood pressure with appropriate treatment
- Avoiding stressful situations

The hospital's Neonatal unit is enhancing various interventions aimed at reducing child mortality.



The team celebrating with the Deputy Nursing Manger





# PREMATURITY DAY CONT.



Sister Londiwe Nkwanyana  
Event Programme Director

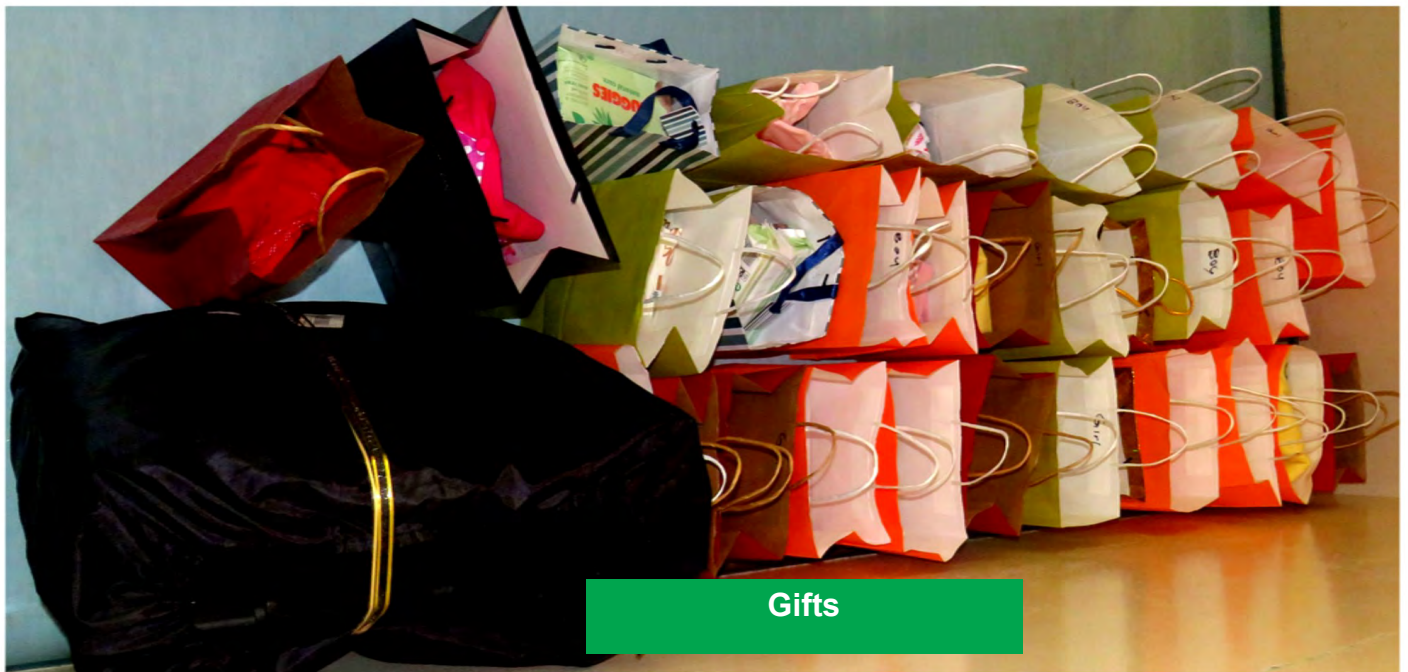


Event Highlights with Dr. Fodo, Dr. Ngongoma, and Dr. Stephenson in Attendance



Grateful Mothers Receiving Thoughtful Gifts

## Lunch



## Gifts





# HOSPITAL RECOGNISING STAFF RESILIENCE IN CHALLENGING TIMES



Matron Zithobile Ngxumza with her Obstetrics and Gynecology team after giving them certificates of appreciation

Employees at Port Shepstone Hospital were delighted when they were presented with certificates of appreciation by senior management for their dedication to work on Quality Day event, which was held on 7 December 2022. The Batho Pele Principle: Encouraging Innovation and Rewarding Excellence was the main theme of the event, which gave managers a platform to honour the employees, whose work meets quality stand-

ards. The event started with the Chief Executive Officer, Ms. Bawinile Ndlovu expressing her gratitude to the staff, starting from the commitment shown during the times of Covid-19. She sadly admitted that although some workers lost their lives at that time, but those who remained worked with determination. In her keynote address, the Deputy Nursing Manager, Mrs Mandisa Maquthu acknowledged the sacrifice and resilience showed

by the employees during the time of unrest and looting in July 2021, which blocked essential goods from being delivered to the hospital. "The staff showed so much commitment even if it meant that some of them would sleep on the floor in the hospital in order to be nearer for patient care", stated Mrs Maquthu.



# QUALITY DAY CONT.

She went on appraising the staff stating, “I wish to commend you for remaining resilient even in times when the hospital faces overcrowding, owing to community members preferring to be treated at Port Shepstone hospital, turning a blind eye to the health referral system, but you continuously showed patience and worked hard”. She further highlighted the achievements of the hospital, which included

- Positive report from the Auditor General,
- Positive report by the Khaedo Team,
- Good report on Nursing Audit,
- High rate of vaccination against Covid-19
- Good financial management report.
- The establishment of the CETU (Clinical Education and Teaching Unit),
- And reports from the patients and visitors about the cleanliness of the wards and the cleanliness of the Stores section.

The employees and units that received most compliments from the patients and community members were also presented with certificates of appreciation.

Apart from the fact that the CEO specifically thanked and awarded a number of managers and employees for performing well, the Heads of different departments including Nursing, Medical, System and Human Resources also recognized their employees for clean absenteeism, writing good reports, professionalism and ethics, diligence and documentation audits. The hospital CEO extended her gratitude to the various stakeholders from within Ugu District for their continued support when the hospital faces difficulties of power outage and water crisis.

This event has greatly motivated the staff to continue their good work, and we hope that it will encourage them to continue to work hard and ensure that patients receive the highest quality care.



**Miss B.C Ndlovu Chief Executive Officer Port Shepstone Regional Hospital**



**Mrs Nozuko Kuzwayo  
Opening Prayer**

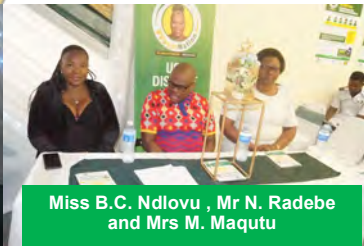






# QUALITY DAY CONT.

*Setup for the prestigious event*



Miss B.C. Ndlovu , Mr N. Radebe and Mrs M. Maqutu

Guests waiting for the event to commence

Miss Ndlovu handing over certificates of appreciation to hospital staff and guests



Matron Maqutu handing over certificates of appreciation to hospital staff



Matron Manipersad handing over certificates of appreciation to hospital staff





# HOSPITAL CELEBRATES INTERNATIONAL DAY OF PERSONS WITH DISABILITIES



International Disability Day was held on December 3, 2022. This day is observed with an aim of promoting awareness and understanding of those with disabilities and to encourage collaboration around protecting the human dignity, rights, and quality of life for those with disabilities. The theme for this year's International Disability Day was "Transformative solutions for inclusive development: the role of innovation in fueling an accessible and equitable world". Miss Kirsten Smith (Community Service Officer), said as occupational therapists, one of the core values upon which our profession is constructed is understanding disability with the aim of providing care and services to improve both the quality of life of an individual and their ability to engage meaningfully in their own environment and in occupations, which are important to them.

Hence, with International Disability Day in mind, the department planned a home visit on 22 December 2022 to issue two motorized wheelchairs to two patients who would benefit hugely from them. The patients and their family members received training from both the occupational therapist and wheelchair repairer with regard to how to operate these wheelchairs and maintain them. The motorized wheelchairs were issued with the intention of providing both individuals safe accessibility to their various environments (i.e.: school, community, and home) through acting as a 'bridge' in overcoming mobility hindrances. When an individual's environment is more accessible, and they are able to move efficiently and safely around their environment, they are able to engage in activities, which are meaningful to them.



Occupational Therapy team together with Lusanda's family



Occupational Therapy team together with Wendy's family





# CONT. INTERNATIONAL DISABILITY DAY

Miss Ngabisile Lushaba mother of Wendy Lushaba said she will not forget this day because she was a laughing stock in the community. Her daughter will now have access to various community activities. She further appreciated the support they received from Mr Ncungama (Principal of Maris Stella primary school). The mother of Lusanda Ngcobo (Miss Zibuyile Ngcobo) was very happy to the extent that she could not hold her tears because of excitement. She was very happy to see her boy on a motorized wheelchair. Lusanda said this wheelchair would change his life for the better. He will now be able to go to the shops by himself. He further said it was very hard before because he had to wait for his friends to come back from school so they can assist him. His mother said Lusanda currently is not registered to any school because schools are far away from where they live and considering Lusanda's situation it will be impossible for him to attend any school.

It is our hope that these motorized wheelchairs will play a role in providing these individuals with more accessibility to their environments and more opportunity to engage in their communities, with the goal of creating a more 'accessible and equitable' world, said Miss Smith.



**Mr Thulasizwe Mpisane (wheelchair repairer) showing the brother of Wendy how to install the battery**



**Mr Thulasizwe Mpisane (wheelchair repairer) showing the mother of Lusanda how to install the battery**



**Lusanda Ngcobo**



**Wendy Lushaba**



**INTERNATIONAL DAY OF  
PERSONS WITH  
DISABILITIES**





# HOSPITAL WELCOMES CHRISTMAS & NEW YEAR BABIES



**P**ort Shepstone Hospital congratulates all the parents of 10 babies born on Christmas day and 12 babies born on the New Year's Day, which consist of 13 females, 08 males, and 1 ambiguous baby wishes their families to be constantly surrounded with love and joy. Both these days were celebrated nationally hence, Port Shepstone hospital awarded first newborns from the 25th December 2022 and 1st January 2023 with gifts. This celebration took place at the hospital labour ward and was attended by matrons on duty, nurses and both mothers and their newborns. A total of eight babies were delivered via the caesarian section and fourteen babies were normally delivered.



**Miss Zandile Bhengu (mother of the first Christmas baby) and OM Vanessa Sooklall (handing over a gift).**

On the 25th December 2022 the first baby was delivered by Dr Khaylethu Manona at 04:28 in the morning and the last baby was delivered at 20:40 in the evening.

On the 1st of January 2023, the first baby was delivered by PN Zinhle Mvelase at 03H38 in the morning and the last baby was delivered at 22:58. Miss Blondi Nxumalo from Manzamhlophe-Izingolweni delivered twins who both are females. All the babies weighed above 2.5kg. All the mothers delivered on these days received health education concerning cord care and exclusive breastfeeding. Mothers were advised to take their proof of births and go and register their babies with Home Affairs within a period of one month. Miss Zamile Bhengu (mother of the first Christmas baby) together with Miss Lumnka Makhanya (15-year-old mother of first New Year baby) appreciated gifts and the warmth they received while admitted in the hospital.



# CONT. CHRISTMAS & NEW YEAR BABIES

The Assistant Nursing Manager (Matron Zithobile Ngxumza) congratulated parents and health-care professionals for a successful and safe delivery of the newborns. Matron Ngxumza advises readers to plan pregnancy. "After my interaction with the mothers, majority of them are unemployed, teenagers

and not married", she said. Unemployment brings a lot of stress to mothers, which can make them have less love for their babies. I would like to advise the public especially women to go for Preconception Counselling where they would be screened and monitored for any diseases, for example dia-

betes and hypertension. This would help in avoiding premature deliveries, she said. She also advised women to maintain a healthy lifestyle so they can conceive healthy. All those who need Preconception Counseling can visit their nearby health care centers, said Matron Ngxumza.



# OUR COMPLIMENTS' PAGE

In this hospital I was treated fairly enough. I have no complaints. Everything was fine. The way nurses treated me was exceptional well, I have no complaints at all. I can say everything did go according to what I expected.

From: Chiliza Nosihle

Ward O

## Very good service from Staff Clinic

From: Anonymous

## Occupational Clinic

Ngithe ngifika bangamukela ngezandla ezifudumele bangi cleaner babheka nengane baqede bangisa ewadini nakhona alukho olubi ngifike ngaphatheka kahle.

Ivela ku: Busisiwe Madiya

Post Natal

## Keep up the good work!

From: Anonymous

## Physiotherapy

No complaints, staff very friendly and helpful.

From: Bowen Arthur

Ward J

The nurses at the Eye Clinic they work with good hearts, their service is excellent I love them and its not the first I have received good treatment from them, they always have good attitude towards us patients.

From: Ndaba Sibulelo

Eye Clinic

Siyabingelela egameni lenkosi yethu uJess. Sithi asidlulise amazwi okubonga kodokotela base A ward namanesi akhona ngokusiphatha kahle. Ubhuti wethu wafika ebambekile kakhulu kodwa walulama kakhulu kunakuqala. Siyabonga kubona behlangene nabase J-ward. Sibonga asiphezi kubasebenzi base Port Shepstone Hospital kuyinjabulo enkulu kuthina kuphinde kube umusa kaJehova ukuthi asiphe abantu abazimisele ngomsebenzi wabo. Ngingakhohlwa ukubala nabo porter baso isibhedlela abasebenza ngokukhulu ukuzimisela. Siyabonga kakhulu sengathi Unkulunkulu anganipha uthando olungapheli. Siyabonga kakhulu siwumndeni wakwa Mchunu.

Ivela: Nombuso Mchunu

A Ward

My stay at the hospital was well, I cannot complain about anything. I wouldn't want them to improve anything.

From: Mandisa Mgbhozi

Labour Ward

Ngiphatheke kahle osukwini lokuqala ngoba noma imibhede beyingekho amanesi enzile imizamo ukuthi singalali sihleli kodwa basitholela imibhede.

Ivela ku: Phumelele Made

Labour ward

## Everyone is friendly and helpful

From: Christine

## Casualty

Mina anginaso isikhalazo kodwa I would like to thank all the doctors, nurses, cleaners, securities and the kitchen staff. Umsebenzi eniwezayo uyancomeka kakhulu. Ngangena esibhedlela ngomhlaka 25 October ngigula kakhulu kodwa ngaphuma ngomhlaka 11 November ngiwumqemane ngalokho ngiyabonga kakhulu.

Ivela ku: Mda Lungi

Ward O

Excellent service, my daughter was at ease and relaxed. Explanation & expectations of what to expect was offered. We left the place more relaxed. Thank you all.

From: De bruin Lynette

TCC

Ngiyabonga kakhulu kulesibhedlela ngokungiphatha kahle ngibonga kunina nonke ngiphathgeke kahle kakhulu akukho okuningi engingakusho. Unkulunkulu anibusise nonke.

Ivela ku: Mzobe Mthokozisi

Ward G

## Bangiphathe kahle kakhulu akukho okuke kwaba kubi

Ivela ku: Danca Nenekazi

CCU





# OUR COMPLAINTS PAGE

Month	Complaints Received	Resolved In 25	Outstanding Complaints
October	28	30	01
November	28	22	00
December	18	13	01
<b>Total</b>	<b>74</b>	<b>65</b>	<b>02</b>

here is a glimpse of some patient's

**SUGGESTIONS**

Please consider cutting grass during weekends .

From: Anonymous

As patients of this hospital we would be happy if the management can provide us with a venue that has books to read or television to watch. Some of us likes to read.

From: Njabulo Zondi



# MEET OUR MOST COMPLIMENTED STAFF MEMBERS

PN B.S. Barnad	Ward 2	EN N.H. Mazeka	O ward
DR M. Jula	Ward 2	PN M.S. Cele	CCU
Dr P. Moodley	Ward 2	PN T.P. Chiliza	CCU
ENA N.P. Maphumulo	Ward 2	PN P. Tshokuvu	CCU
PN N.A. Shandu	Ward 2	PN B.I. Gojana	CCU
PN N. Madikizela	Ward 2	PN K. Naicker	CCU
PN Z.W. Khanyile	Ward 2	PN D.P. Madiba	CCU
PN S.V. Singcwa	Ward 2	Dr M. Maharaj	CCU
EN T.F. Xaba	Ward 2	Dr B. Govender	Labour Ward
PN N.E. Gumbi	Ward 2	Dr T. Chonco	Labour Ward
PN E.W. Hadebe	Ward 2	Miss C. Cele	Occupational Therapy
ENA S.P. Mbili	Ward 2	PN R. Naidoo	Post Natal
ENA G.P. Mngoma	Ward 2	Miss K. Modimakoane	Physio Therapy
PN N.Z. Mdluli	Ward 2	Mr S. Gumede	Speech and Audio
PN L. Sabelo	Ward 3	PN Z.P. Phewa	POPD
PN G. Moonsamy	Ward 3	PN N. Mahova	GOPD
ENA T.N. Zulu	Ward 3	OM H.J. Ishmael	GOPD
EN R.N. Nhlumayo	Ward 3	Dr Z. Mathandabuzo	Gateway
NA N.R. Mboyisa	Ward 5	ENA S.M. Xolo	Gateway Clinic
PN C.P. Mpanza	Ward 5	PN P. Gugwana	Gateway Clinic
EN N.A. Mthembu	O Ward	EN T. Ngubane	Gateway Clinic
EN N.H. Mhlongo	O Ward	Dr Z. Mjali	Gateway Clinic
ENA N. Nkonyana	O Ward	PN Z. Mboyisa	Gateway Clinic
PN W. Mbali	O ward	Dr N. Bhengu	Emergency Department
PN G.N. Miyende	O ward	PN N.C.A. Nkomo	Nursery
PN S.M. Khumalo	O Ward	PN N. Dlephu	Nursery
PN Z.G. Mkhize	O Ward	EN N.L. Nkwanyane	Nursery
Dr G. Deyi	O ward	EN N. Mahlumba	Nursery
Dr M. Ledwaba	O ward	PN N.H. Ngubane	Nursery
PN N.H. Mhlongo	O Ward	PN K. Buthelezi	Nursery
PN S.M. Khumalo	O Ward	PN N.N. Gwala	Nursery
PN B.C. Hlongwa	O ward		





# MEET OUR NEW EMPLOYEES FOR THE QUARTER

NTOBELA	ZP	HRO	ZAMISA	NP	PN	CIST ASSISTANT		
NTUSI	ND	HRO	KHOWA	NC	PN	NUKANI	CJ	ADMN
CELE	S	DC	MABASO	ZR	PN	KUMALO	ZP	PN
NGCOBO	NP	DC	NTOMBELA	N	PN	KUPA	CZ	PN
NTSHAYISA	ZK	DC	PARSAD	A	PN	MZIMELA	P	PN
NZIMAKWE	LM	DC	NAGURA	V	PN	CELE	SP	PN
GUMEDE	NA	GO	SIHLOBO	Z	PN	DLAMINI	M	PN
KHOWA	MP	GO	DLAMINI	S	SN	MBONGOZI	PC	PN
KHUTYISWAYO	SE	GO	JULA	SC	SN	NTOMBELA	NG	PN
KHUZWAYO	LP	GO	KHOZA	AN	SN	NZAMA	M	PN
MBATHA	SC	GO	MADUNA	SC	SN	LUBANYANA	LD	PN
MBESA	BH	GO	MAHLUMBA	NP	SN	DLUNGWANA	ZE	CN
MBUYELENI	ZP	GO	MBONAMBI	TB	SN	CELE	SP	LECTUR- ER NURSING
MNGADI	PN	GO	MFEKAYI	K	SN	MALIBIJI	M	LECTUR- ER NURSING
NCAMA	AL	GO	MNGUNI	NT	SN	NONGCI	P	LECTUR- ER NURSING
MBATHA	ZFM	ADMN	MPILI	TP	SN	FYNN	L	SN
DLADLA	NB	ADMN	MPISANA	TW	SN	KHAWULA	BW	SN
JWARA	LA	ADMN	MSAWONI	FS	SN	MKHUNGO	NA	SN
MAHLATI	N	ADMN	MTHEMBU	NA	SN	MZOBE	NP	SN
MBEWANA	SR	ADMN	MTHEMBU	PD	SN	NIKHWE	TV	SN
MHLONGO	M	ADMN	NGCETSHU		SN	ZONDI	LP	SN
NTSHANTSHA	N	ADMN	NGWANE	NP	SN	MANYERUKE	S	MEDICAL SPECIALIST
NTSHINKA	S	ADMN	NTOZAKHE		SN			
NTSUKUMBINI	K	ADMN	SABELA	SP	SN			
PLAATJIE	N	ADMN	SHEZI	N	SN			
SHIBE	NS	CLEANER	SOSIBO	DT	SN			
MVUNA	PF	PORTER	TEKETE	SL	SN			
MFUBU	T	FS	DLAMINI	NP	NA			
CELE	EN	PN	MATIWANE	A	NA			
KHESWA	HS	PN	SEEDAT	C	MO			
KHOWA	NG	PN	GOVENDER		MO			
SHANGE	PK	PN	MPUNGOSE	PN	PHARMA-			
SOSIBO	NS	PN	CIST ASSISTANT					
			SHINGA	NF	PHARMA-			

A warm welcome...

To The



# ACKNOWLEDGEMENTS



**Mrs P.P. Morai**

**Public Relations Officer  
Writer, Editor, Photographer**

**Mr T. Q Sikhosana**

**Public Relations Intern  
Compiler, Writer, Photographer**

**Ms J. Smith**

**Litigation Officer  
Editor**



## PORT SHEPSTONE HOSPITAL CONTACT DETAILS

**POSTAL ADDRESS:** Private Bag X 5706, Port Shepstone 4240

**SWITCHBOARD:** 039 688 6000

**FAX NUMBER:** 039 682 6678

**WEB ADDRESS:** [www.kznhealth.gov.za](http://www.kznhealth.gov.za)

**EMAIL ADDRESS:** [Morai.Phumza@kznhealth.gov.za](mailto:Morai.Phumza@kznhealth.gov.za)

