



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

QUEEN NANDI REGIONAL HOSPITAL

BAMBINO

NEWS

29 Union Street, Empangeni 3880 Tel 035-907 7000 / 7156

JUNE 2021

QUEEN NANDI REGIONAL HOSPITAL ADMINISTERS FIRST COVID-19 VACCINE



**NOW IT'S TIME, DO THE
RIGHT THING, GET THE
COVID-19 VACCINE FREE**



GET VACCINATED



WEAR A MASK



SOCIAL DISTANCING



WASH HANDS

#It'sInOurHands

#SizoyinqobaiCoronavirus



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STAY SAFE
SAFELY

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19th of May 2021 marked the first day for QNRH to administer its first Covid-19 vaccine round.

QNRH began administering the first round of Covid-19 Pfizer vaccine to health care workers on Wednesday the 19th of May 2021. The health care workers had to first go through the registration process then screened for Covid-19 before receiving their jab. After getting the vaccine, everybody had to

wait for 15 minutes in the post vaccine area where they were observed for any adverse reaction. The resuscitation station was prepared for any adverse event that might happen.

Pfizer vaccine is administered in to two (2) doses, meaning they

will have to wait for 21 days before getting the second dose of vaccine. The vaccine started with health care workers and citizens over the age of 60 years were to be the next in line to receive their vaccine as soon at the government announce.

Inside this issue

Nurses Day - 02	Fare well page - 05	The first person to receive vaccine at QNRH — 07
Team Dry run to the vaccine site - 03	Youth Day -07	From the PRO's page 08

01

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QNRH—THE VACCINE SITE

Queen Nandi Regional Hospital now has an official permit from National DOH to acquire, use and supply Covid-19 vaccines.

It was the best news that QNRH was permitted to be officially the Covid-19 vaccine site in May 2021 in addition to the vaccine sites that were permitted in the country and within the King Cetshwayo District.

Our staff were receiving their vaccine at Ngwelezana Hospital as it was the first site approved to the vaccination site at the district.

Through the leadership of Dr M. Samjowan, all preparations were in place and the hospital was ever ready for the approval which was indeed permitted to acquire, use and supply Covid-19 vaccines.



Vaccine site team doing the dry-run at Nurse's Home which was to be the vaccination site at QNRH.

WELCOME TO QNRH WHERE KINGS AND QUEENS ARE BORN

New group of staff members joining QNRH team are compulsory to undergo an orientation and induction programme that is organized by HRD to orientate them about QNRH. This includes all staff categories within the hospital. They are given full explanation on how each section is run within the hospital.

They firstly received a warm welcome from Acting CEO and EXCO team members who came to introduce themselves then presentations are done by different sections on how they are run. The orientation and



induction workshop was for all employees who joined QNRH team from the January to March 2021. It was done in the auditorium and all Covid-19 protocols were observed.



Newly employed staff listening to the Acting CEO during their orientation and induction programme.

03



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TRULY AMAZING NURSE

“A Truly amazing Nurse is hard to find and impossible to forget”.

International Nurses Day 2021 which was on the 12 of May 2021 was a beautiful celebration to commemorate at QNRH. Nurses Day is celebrated every year, this year all nurses at QNRH were called together to have a short prayer in remembrance of those who lost their lives during the Covid-19 pandemic.

Nurses are the backbone that allows the hospital to function. On this day, QNRH celebrated nurses for their hard work and resilience. Also remembered those colleagues lost during the Covid-19 pandemic. The nurses prayer was held in the hospital helipad where nurses were acknowledged for their exceptional work not only at QNRH but in the society. Their hard work and dedication towards excellent care was acknowledged.

Assistant Nurse Manager Nhlapo explained that during the hospital has lost nurses and patients due to the pandemic which affected the hospital. Emotional and mental health support services through the office of EAP was available to ease the anxiety and fatigue to staff. Each nurse in the hospital was given a token of appreciation.

The Acting CEO, Dr M Samjowan thanked and encouraged all nurses to keep shining and do their best in the care of those in need. Candle light was done and nurses pledge was done to revive the



QNRH nurses holding their banner during the Nurses Day 2021



Assistant Nursing Managers from left: TS Ndlovu, NM Xulu, SM Ngema, SR Nhlapo and NC Mpungose

spirit of true nurses within the nurses. Indeed “A Truly amazing Nurse is hard to find and impossible to forget”. The first person to receive a newborn who lay a

person who lost his/her life is a nurse. The nurse is always there when one is in pains until that person is laid to rest. Thank you Nurses.

DRY-RUN FOR THE VACCINATORS

Vaccine Clinic team doing the dry-run at Nurse's Home which was to be the vaccination site at QNRH.



Vaccine arrival at the vaccination center, escorted by the security



Security welcoming and directing clients coming for vaccination



Client filling in screening forms and registration



Nurse preparing for the vaccine



Client receiving his jab



Data management where client's information is recorded

05



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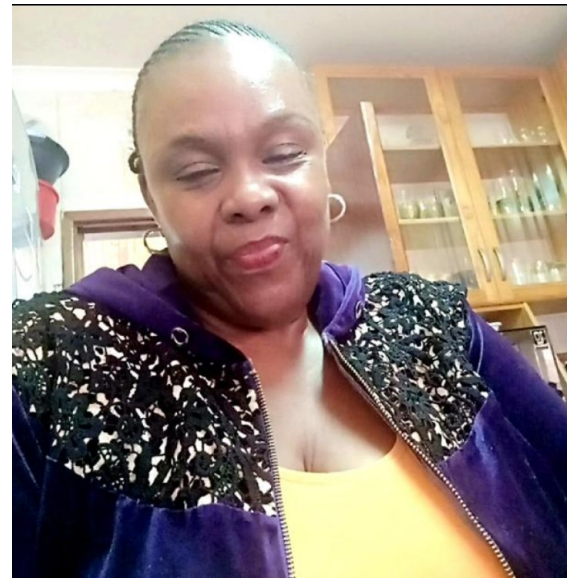


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TWO EXCO MEMBERS STARTED THEIR NEW JOURNEY

FAREWELL TO THE DEPUTY MANAGER NURSING: MS EPCN MTSHALI



Deputy Manager: Nursing (Ms EPCN Mtshali)

30th of April 2021 marked the last day for Ms EPCN Mtshali, the Deputy Manager: Nursing to be called an “employee”. She was happy to face the world in another different angle as she reached her retirement age. Hospital team members bid farewell to her and wished her a healthy and happy retirement on her new chapter in life.

FAREWELL TO FINANCE MANAGER: MRS VT. MTANTATO

After making some friends and being a team member for some time at QNRH; Mrs Mtantato was blessed to get a transfer close to her home in Durban. Team members and individuals bid farewell to her after being with QNRH from 2014. Her last day at QNRH was on the 31st of May 2021.

How dearly she will be missed for the mark she left at QNRH including the MASEA awards obtained by QNRH through her commitment and the positive effort from her team in Finance. Someone who made life so special # photographic somebody.



**Mrs VT
Mtantato
the
Finance
Manager**



06



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QNRH YOUTH DAY

Queen Nandi Regional Hospital commemorated Youth Day differently in 2021 as compared to the other years. It was commemorated with the prayer on the 15th of June 2021 in the belief that prayer is one of the strategies to ease anxiety and stress to staff members.

Prayer is one of the things that assist staff members to be able to cope with situation as country was facing the pandemic of Covid-19 and was in the 3rd wave of the pandemic. The chaplain motivated staff to keep shining and respect clients despite of the current situation. He reminded staff that Department of Health is the hope for the society in dealing with the pandemic. Since visitors are not allowed in the hospital, he encouraged staff to keep a good communication as relatives also depend on them regarding the care of their loved one admitted. After the prayer, "children" dance the Seraphina dance which was choreographed by Ms Thabile Nzimande.



QNRH staff members during the prayer session on the Youth Day listening to the motivation by the District Chaplain



It was fun and exciting seeing staff members wearing student's uniform dancing Seraphina.



It was so distressing and calming as dancers were enjoying themselves and feeling move.

07



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THE FIRST PERSON TO RECEIVE THE COVID JAB AT QNRH

Mr CM Nyandeni from Assets was the first employee to receive the Covid Jab at QNRH after the hospital was declared as the vaccine site. He was in the first group of employees that were vaccinated at this site.

Only the registered health care workers were to get their vaccine as the first groups got theirs at Ngwelezana Hospital. Other employees got strength to take theirs as some did not want to take it first.



Mr CM Nyandeni taking his jab at QNRH



CHOOSE VACCINATION AND BREAK THE CHAIN OF COVID-19 INFECTIONS



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FIRST TIME MOM WAS BLESSED WITH TRIPLETS



Ms Nomzamo with her triplets at QNRH

A 25 year old first time mom was blessed with triplets in June 2021 from Mseleni successfully delivered her triplets at QNRH. She delivered via caesarean two baby girls and one boy. She said she was informed at during her antenatal care visits that she was pregnant for triplets. She thanked the team of doctors and nurses who assisted her.



Management and doctors team happy for the successful delivery of triptels. Mother was given gifts for her babies

SUPERB SERVICE COMPLIMENTS FROM THE ELDERS AFTER RECEIVING THEIR JABS AT QNRH

“Credits must be given where it’s due”

“Superb service at state hospital”

“Excellent service to the community at Queen Nandi Regional Hospital”.

I can not express how relieved I am that these legends are now vaccinated. Thank you to the dedicated staff under Dr Menitha Samjowan at QNRH for ensuring that my parents got their vaccine safely today.

The professionalism and dedication showed by our health care worker does not go unnoticed.

Jayeshnee Moodley.

From the PRO's Office

Compliments are still flowing to Queen Nandi Regional Hospital for the superb service received by the community in our vaccination center. Some were published on our local newspapers, some on Facebook, some were received from our suggestion boxes and others were physically reporting their compliments which encourages our staff to keep up the good service they render to the community.

Staff dedication and their team work in patient care is witnessed by the number of compliments that we receive at the hospital. Clients are always encouraged to rate and give us feedback on the service they received, all complaints reported are attended and they are resolved within 25 working days time

Below are some of the compliments received.



Do you have a
compliment,
suggestion or
complaint?

Credits must be given where its due. My experience during the acquiring of the Covid vaccination on 21 May 2021 was remarkable. The excellent service by all staff members, from the security personnel, to those at registration, nurses and management was amazing.

The process was like a well oiled machine, well planned and organized. The smiling faces of staff under difficult times was unbelievable. The ques were well managed and the whole process went smoothly. Keep up the good work all staff members of QNRH, your excellent service to the community of Richards Bay / Empangeni will not be forgotten.

Deniel Frank

“ Friends just want to say the experience at QNRH this morning was an absolute pleasure. In and out within 35 minutes including the 15 minutes waiting time to ensure no side effects from the jab. Staff both helpful and friendly. Kindly please pass along our good doctor their a slick operation”

Marilyn Muller.

Please feel free to contact the PRO's office for your compliment, suggestions and complaints on (035-9077000/7156 or email Nompilo.Xaba@kznhealth.gov.za.



09

DESIGNED AND COMPILED BY

MRS NOMPILO XABA (PRO)



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