-£473	
†Quote	
KWAZULU-NATAL PROVIN	ICE
HEALTH REFUBLIG OF SOUTH AFRICA	Quotation Advert
Opening Date:	2021-11-05
Closing Date:	2021-11-12
Closing Time:	11:00
INSTITUTION DETAILS	
Institution Name:	Head Office Quotations
Province:	KwaZulu-Natal
Department or Entity:	Department of Health
Division or section:	Central Supply Chain Management
Place where goods / services is required	Corporate Governance
Date Submitted	2021-11-05
ITEM CATEGORY AND DETAILS	
Quotation Number:	ZNQ:
liam Calamanu	HOH/0937/22
Item Category: Item Description:	Services
nem bescription.	Provision of cleaning staff for a period of 6 months
Quantity (if supplies)	02
COMPULSORY BRIEFING SESSION	SITE VISIT
Select Type:	Select
Date:	· · · · · · · · · · · · · · · · · · ·
Time:	
Venue:	
QUOTES CAN BE COLLECTED FROM:	www.kznhealth.gov.za
QUOTES SHOULD BE DELIVERED TO:	Quotations.scmho@kznhealth.gov.za or hand deliver 310 Jabu Ndlov
	street, Old boys model, Quotation Box
ENQUIRIES REGARDING THE ADVE	RT MAY BE DIRECTED TO:
Name:	Nolwazi Mthembu
Email:	nolwazi.mthembu1@kznheałth.gov.za
Contact Number:	033-8158411
Finance Manager Name:	Mrs. N Maghumulo
	QX[I][I]

STANDARD QUOTE DOCUMENTATION OVER R30 000.00

	TED TO QUOTE FOR REQUIREMENTS 11/2021 310 JABU NDLOVU STREET, SC														
PHYSICAL ADDRESS: .9				17						7.Y.:	*****				
	37/22 CLOSING DAT														:
	ON OF CLEANING STAFF					*********		•••••					•		
CONTRACT PERIOD	e off VALIDITY PERI	IOD 60 D	ays								,				
SARS PIN	1(1111211122)		<u>.</u>		,				.	<u>,</u>					
CENTRAL SUPPLIER DAT	ABASE REGISTRATION (CSD) NO.								<u> </u>						
UNIQUE REGISTRATION I	REFERENCE							ŀ							
	TE BOX SITUATED AT <i>(STREET ADDF</i> STREET, PIETERMARITZBURG,	,	OFFIC	ES	, TEN	NDEF	,	VISC	DRY			• • • • • • • • • • • • • • • • • • • •			
••••••				• • • • • •	• • • • • •	, , , , , , , , , ,						• • • • • •			•••
Bidders should ensure to consideration.	hat quotes are delivered timeously t	to the co	orrect	addı	ess.	If the	quot	e is	late,	it wi	ll no	t be	acce	pted	for
The quote box is open from	i 08:00 to 15:30.														
ALL QUOTES MUST BE SI	UBMITTED ON THE OFFICIAL FORMS	- (NOT	TO BE	RE-	TYPE	ED)									
	ECT TO THE PREFERENTIAL PRO ATIONS, 2011, THE GENERAL CONDIT ACT.														
	THE FOLLOWING PART (FAILURE TO DO SO WILL RESUL							LIFIE	D)						
NAME OF BIDDER .		• • • • • • • • • • • • • • • • • • • •						• • • • • •							
POSTAL ADDRESS .							******							•••••	
STREET ADDRESS .		• • • • • • • • • • • • • • • • • • • •		• • • • • •				·····							
TELEPHONE NUMBER	CODENUMBER	FAC	CSIMIL	E NI	JMBE	R C	ODE		NU	MBE	R	,			
CELLPHONE NUMBER .				• • • • • • • • • • • • • • • • • • • •		• • • • • • • • • • • • • • • • • • • •		· · · · · · ·			· · · · · · ·		••••		
E-MAIL ADDRESS .					• • • • • • • •	••••							• • • • • • •	•••••	•••
VAT REGISTRATION NUM	MBER (If VAT vendor)													•••••	
HAS A B-BBEE STATUS L	EVEL VERIFICATION CERTIFICATE B	EEN SU	3MITTI	ED?	(SBD	6.1)						YES		NO	
IF YES, WHO WAS THE C	ERTIFICATE ISSUED BY?									[T]	CK A	PPL	ICABI	E B	OX]
A VERIFICATION AGENCY A REGISTERED AUDITOR [A B-BBEE STATUS LEVE	ER AS CONTEMPLATED IN THE CLOS Y ACCREDITED BY THE SOUTH AFRI REL VERIFICATION CERTIFICATE/SWO RENCE POINTS FOR B-BBEE]	CAN ACC	CREDI	TATI	ON S	YSTE	M (SA	NAS);						□
	•									•	[YES	3	NO	

ltem No	Quantity	Description	Brand &	Country of	Price	
			model	manufacture	R	С
1	02	Provision of staff for cleaning at Regional				
		Training Centre for a period of 6 months				
						-
1		NB: Specification attached				\perp
						+
	<u> </u>					+
						╁
<u> </u>					***************************************	
						\perp
						+
		Original documents required in a sealed				
		envelope with current CSD summary report				
		reflecting banking details, certified copy				
		of B-BBEE certificate by verified agency and				
		accredited by SANAS , Tax Clearance				
		certificate or SARS pin				1
						+
		MANUAL AND				
						1
	_	Responses to be delivered:310 Jabu Ndlovu				_
		street,old boys Model,Quotation tender box				\perp
		Or Quotations.scmho@kznhealth.gov.za				+
ALUE AD	DED TAX (C	 	<u> </u>	<u> </u>		+
	-	RICE (VALIDITY PERIOD 60 Days)				+

Does This Offer Comply With The Specification?	Does The Article Conform To The S.A.N.S. / S.A.B.S. Specification?	
Is The Price Firm?	State Delivery Period E.G. E.G. 1day, 1week	

Enquiries regarding the <u>quote</u> may be directed to:	Enquiries regarding technical information may be directed to:
Contact Person: Nolwazi Mthembu Tel: 033-815 8411	Contact Person: Sanele Khanyile Tel033-395 2567

DECLARATION OF INTEREST

1.	blood relationship, may make an limited quote or proposal). In view employed by the state, or to persideclare his/her position in relation the bidder is employed by the	offer or offers in terms of this invitated when of possible allegations of favourities on some cted with or related to the to the evaluating/adjudicating authorstate; and/or	ons having a kinship with persons e ion to quote (includes a price quotal sm, should the resulting quote, or pa erm, it is required that the bidder or ority where-	ion, advertised competitive quote, art thereof, be awarded to persons his/her authorised representative			
_	evaluation and or adjudication	of the quote(s), or where it is know	n that such a relationship exists betwith the evaluation and or adjudicati	ween the person or persons for or			
2.	In order to give effect to the above	e, the following questionnaire must b	pe completed and submitted with the	quote.			
2.1. 2.2. 2.3.		.,	4. Company Registration Number: 5. Tax Reference Number: 6. VAT Registration Number:	14,114,11144,1991114,79411/399444			
2.7.		tees / shareholders / members, their t be indicated in paragraph 3 below.	r individual identity numbers, tax refe	erence numbers and, if applicable, [TICK APPLICABLE]			
	Are you or any person connected 1. If so, furnish the following particular to the foll	d with the bidder presently employed	d by the state?	. YES NO			
2.0.	Name of person / director / truste	e / shareholder/ member:		***************************************			
	Name of state institution at which	you or the person connected to the	bidder is employed:	·			
201	Position occupied in the state inst	itution:	Any other particulars: ropriate authority to undertake remu	nerative work outside employment			
2.0.2	in the public sector?	by the state, aid you obtain the app	tophate aggionty to undertake forma	YES NO			
2.8.2	2.1. If yes, did you attach proof o	f such authority to the quote docume	ent?				
(Note: 1	Failure to submit proof of such aut	hority, where applicable, may result	in the disqualification of the quote.)				
2.0.2	z.z. It no, iumish reasons for nor Did you or your spouse or any o	of the company's directors / trustees	/ shareholders / members or their s	pouses conduct business with the			
2.0.	state in the previous twelve mon			YES NO			
2.9.	1. If so, furnish particulars:						
	2.10. Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this quote? 2.10.1. If so, furnish particulars:						
2.11	. Are you, or any person connected employed by the state who may	d with the bidder, aware of any relat be involved with the evaluation and	ionship (family, friend, other) betwee or adjudication of this quote?	n any other bidder and any person YES NO			
2.11 2.12	. i. ii so, iumish particulars: ' Do you or any of the directors / h	rustees / shareholders / members of	the company have any interest in an	v other related companies whether			
	or not they are bidding for this co		, , , , , , , , , , , , , , , , , , , ,	YES NO			
2.12	.1. If so, furnish particulars:		***************************************				
3. NB:	to ensure that their details are u	alidate <mark>details of directors / truste</mark> p-to-date and verified on CSD. If th	es / members / shareholders on CS e Department cannot validate the in lational Treasury Instruction Note 4	nformation on CSD, the quote will			
4	DECLARATION						
I, T FUI	HE UNDERSIGNED (NAME RNISHED IN PARAGRAPHS) 2.	CERTIFY	THAT THE INFORMATION			
	CCEPT THAT THE STATE M OVE TO BE FALSE.	IAY REJECT THE QUOTE OR	ACT AGAINST ME SHOULD	THIS DECLARATION			
	ne of bidder	Signature	Position	Date			
1ºSta	te" means –						
a) b)	any national or provincial department,	national or provincial public entity or ning of the Public Finance Management	provincial legislature; national Assembly or the national Coun Parliament.	cil of provinces; or			

^{2*}Shareholder' means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

SPECIAL CONTRACT CONDITIONS OF QUOTATIONS

ı	A	45	NID	R.A.	TABLE	Tへ	- ^	\sim	171	\Box A	\sim	۳
ı	. An	VI C	IV L	, LV	CIN	ıv	~ ~	u	4 I I	Λ.	(

1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.

2. CHANGE OF ADDRESS

2.1. Bidders must advise the Department of Health (institution where the offer was submitted) should their address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

3. GENERAL CONDITIONS ATTACHED TO THIS QUOTATION

- 3.1. The institution is under no obligation to accept the lowest or any quote.
- 3.2. The price quoted must include VAT (if VAT vendor). However, it must be noted that the department reserves the right to evaluate all quotations excluding VAT as some bidders may not be VAT vendors.
- 3.3. The bidder must ensure the correctness & validity of quote:
 - (i) that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk
- 3.4. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
- 3.5. This quotation will be evaluated based on the 80/20 points system, specification & correctness of information. All required documentation must be completed in full and submitted.
- 3.6. Offers must comply strictly with the specification.
- 3.7. Only offers that meet or are greater than the specification will be considered.
- 3.8. Late quotes will not be considered.
- 3.9. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
- 3.10. A bidder not registered on the Central Suppliers Database or verification has failed will not be considered.
- 3.11. All delivery costs must be included in the quote price, for delivery at the prescribed destination.
- 3.12. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
- 3.13. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 3.14. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered. Furthermore a verification will be done to identify if bidders have multiple companies and are quoting (cover-quoting) for this bid. In such instances only the cheapest bid according to specification will be considered.

4. SAMPLES

- 4.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
- (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
- (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 4.2. Samples must be made available when requested in writing or if stipulated on the document.
- (i) If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

5. COMPULSORY SITE INSPECTION / BRIEFING SESSION

5.1. (i) (ii)	Bidders who fail to attend the compulsory meeting will be disquently institution has determined that a compulsory site meeting Date Place	alified from the evaluation process. will not take place
	ution Stamp:	Institution Site Inspection / briefing session Official
		Full Name:
		Date:

6. STATEMENT OF SUPPLIES AND SERVICES

6.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

7. SUBMISSION AND COMPLETION OF SBD 6.1

7.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

8. TAX COMPLIANCE REQUIREMENTS

- 8.1. In the event that the tax compliance status has failed on CSD, it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.
- 8.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.

9. TAX INVOICE

- 9.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:
- (i) the name, address and registration number of the supplier;
- (ii) the name and address of the recipient;
- (iii) an individual serialized number and the date upon which the tax invoice is issued;
- (iv) a description and quantity or volume of the goods or services supplied;
- (v) the official department order number issued to the supplier;
- (vi) the value of the supply, the amount of tax charged;
- (vii) the words tax invoice in a prominent place.

10. PATENT RIGHTS

10.1. The supplier shall indemnify the KZN Department of Health (hear after known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

11. PENALTIES

11.1. if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract.

12. TERMINATION FOR DEFAULT

- 12.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,
- (ii) if the supplier fails to perform any other obligation(s) under the contract; or
- (iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 12.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 12.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

FAILURE TO COMPLY WITH ABOVE WILL RESULT IN YOUR QUOTE BEING PASSED OVER.

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all quotes invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all quotes:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 The value of this quote is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3 Points for this quote shall be awarded for:
 - (a) Price; and
 - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this quote is allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the quote, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a quote is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act:
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P \min}{P \min} \right)$$
 Where

Ps Points scored for price of bid under consideration

Ρt Price of bid under consideration Pmin Price of lowest acceptable bid

POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR 4.

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1 .	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5	RID	DECL	ARA	TION
٠.			\neg	11011

8.

- 5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:
- B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1 6.
- 6.1 B-BBEE Status Level of Contributor: =(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

p. 00. 0						
7.	SUB-CONTRACTING	(Tick applicable box)				
7.1	Will any portion of the contract be sub-contracted?	YES NO				
7.1.1	If yes, indicate:					

What percentage of the contract will be subcontracted.....%

The name of the sub-contractor..... ii)

The B-BBEE status level of the sub-contractor.....

Whether the sub-contractor is an EME or QSE (Tick applicable box)

Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

EME	QSE	
V	1	

Designated Group: An EME or QSE which is at last 51% owned by:	EME	QSE		
	٧	√ √		
Black people				
Black people who are youth				
Black people who are women				
Black people with disabilities				
Black people living in rural or underdeveloped areas or townships				
Cooperative owned by black people	·			
Black people who are military veterans				
. OR				
Any EME				
Any QSE				

9.	DECLAR	ATION WITH REGARD TO COMPANY/FIRM	
9.1	Name	of company/firm:	
9.2		gistration number;	
9.3	Compa	iny registration number:	
9.4	TYPE (OF COMPANY/ FIRM [TICK APPLICABLE BOX]	n de en la región de la company de la company de entre de la company de la company de la company de la company La companya de la co
	0 0 0,	Partnership/Joint Venture / Consortium One person business/sole propriety Close corporation Company (Pty) Limited	
9.5	DESCF	RIBE PRINCIPAL BUSINESS ACTIVITIES	
9,6	` 	ANY CLASSIFICATION [TICK APPLICABLE BO Manufacturer Supplier Professional service provider Other service providers, e.g. transporter, etc.	X]
9.7	Total n	umber of years the company/firm has been in bu	siness:
9.8	the B-E	e undersigned, who is / are duly authorised to d BBE status level of contributor indicated in parag ference(s) shown and I / we acknowledge that:	o so on behalf of the company/firm, certify that the points claimed, based or raphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for
	i) TI	ne information furnished is true and correct;	
	ii) Tl	ne preference points claimed are in accordance v	with the General Conditions as indicated in paragraph 1 of this form;
			ult of points claimed as shown in paragraphs 1.4 and 6.1, the contractor magnification of the purchaser that the claims are correct;
		the B-BBEE status level of contributor has been ave not been fulfilled, the purchaser may, in addition	claimed or obtained on a fraudulent basis or any of the conditions of contraction to any other remedy it may have –
	(a)	disqualify the person from the bidding process	
	(b)	recover costs, losses or damages it has incurre	ed or suffered as a result of that person's conduct;
	(c)	cancel the contract and claim any damages warrangements due to such cancellation;	hich it has suffered as a result of having to make less favourable
	(d)	who acted on a fraudulent basis, be restricted	shareholders and directors, or only the shareholders and directors by the National Treasury from obtaining business from any organ after the audi alteram partem (hear the other side) rule has been
	(e)	forward the matter for criminal prosecution.	
	7 V 11 CV 2	reere	
		ESSES	SIGNATURE(S) OF BIDDERS(S)
	1. ,.	,	DATE:
	2		ADDRESS
	- 1		1

SPECIFICATION

PROVISION OF CLEANING STAFF FOR MAINTENANCE OF KZN HEALTH REGIONAL TRAINING CENTRE FOR A SIX MONTH PERIOD

CLEANING OF BUILDINGS AND OFFICES SPECIFICATION

NUMBER OF STAFF REQUIRED

Two (02) staff allocated on a full time basis

CONTRACT DURATION

Six months

SITE ADDRESS

Regional Training Centre: 1389 Chota Motala Road, Northdale Hospital Premises, Pietermaritzburg.

HOURS OF ATTENDANCE MUST BE MONDAY TO FRIDAY EXCLUSIVE OF PUBLIC HOLIDAYS

Monday to Friday (Day shift)

07h00 to16h00

Tea Break

10h00 to 10h15

Lunch Break

12h30 to 13h15

NB: It is the duty of the Service Provider to ensure that the number of cleaners as per the specification is present at all times, therefore the Service Provider must make provision for absent staff whilst ensuring compliance with the specification.

The allocation of staff will form part of the service level agreement and will be signed off by the service provider prior to the commencement date of the contract.

In addition to normal day to day cleaning, staff will be required to wipe down all identified areas at the Regional Training Centre, whenever it becomes necessary. It is therefore imperative that staff be provided with necessary training.

The Department will take full responsibility in terms of providing the cleaning material and equipment.

1. CLEANING OF BUILDING/S AND ITS CONTENTS

Includes all floors and wall structures, tarmac, paved and/or gravel areas, defined internal walkways or roadways within the confines of the facilities.

1.1. BUILDINGS

- 1.1.1. Buildings/areas within the facilities must be cleaned daily, high traffic areas to be cleaned hourly and as when necessary. Service Providers are urged to attend stipulated site visit dates as specified in the documents so that they familiarise themselves with the areas to be cleaned and bid correctly to ensure that the facility is cleaned within the appropriate standards.
- 1.1.2. All floors must be swept, vacuumed and/or mopped and the surfaces of all furniture and equipment, chalkboard/whiteboard rails and low window ledges damp dusted.
- 1.1.3. Internal walls must be cleaned immediately when visible soiled and quarterly deep damp dusted down using a cleaning detergent and dried, in line with the current infection control (IPC) practices, Health and safety regulations and National Core Standards prescripts as mentioned below:
 - a) High level damp dusting must be undertaken once weekly and when necessary and shall mean the dusting

of surfaces above 2 meters from the floor and includes light fittings, blinds, high window ledges, burglar guards, ceiling fan and desk top fan.

- b) The cupboard tops and beams must be damp dusted daily. Where walls are bagged or the surface is prone to collecting dust, such walls, within the building, must be dusted daily and when necessary.
- c) Name plates, window handles, window regulators, chrome plated and aluminium/copper/brass door handles must be damp dusted once a week and when necessary and polished with a cleaning detergent once a month.
- d) All inside facing windows and window panes and where possible outfacing windows and window panes must be cleaned using a cleaning detergent on a monthly basis. The contractor must adhere to Health and Safety Regulations.
- e) Door mats must be dusted out daily, washed weekly and when necessary, depending on traffic on the mat material.
- f) Carpets must be vacuumed daily and when necessary. Spots and stains must be removed as necessary or when so directed by Institutional Management. Deep and restorative cleaning of carpets by shampooing/steam cleaning/dry cleaning must be undertaken every six months.
- g) Ground level concrete or brick surfaces and paving of entrances, foyers and passage ways must be swept daily using mop sweep, and must be mopped using the double bucket system and litter must be removed daily and immediately and as directed by Institutional Management.
- h) Blocked waste pipes, manholes, catch pits, traps, washbasins, urinals and toilet bowls must be immediately reported to the Maintenance Engineer of the Institution in writing and verbal.
- Leaking taps, urinals and cisterns must also be ungently reported to the attention of the Maintenance Division at the Institution in writing and verbal.
- j) Fluid spillages must be cleaned promptly as per Infection and Prevention Control protocols.
- k) Damp dust furniture daily using disposable colour coded wiping cloth and furniture polish once a weekly.

Note: The Cleaning Company must adhere to Health and Safety regulations and current Infection and Prevention Control Practices and National Core Standards prescripts.

1.2. VERANDAS

Verandas must be swept and mopped daily and when necessary, polished weekly or as when necessary and buffed daily. Stripping must be done quarterly.

1.3. FLOOR SURFACES

- 1.3.1 Floors must be swept using damp mop daily and when necessary using detergent and water. The floor must be mopped using blue mop and double bucket system and according to strict adherence to IPC Guidelines.
- 1.3.2 Stripping and sealing of floors must be done twice a year, and when necessary using floor stripper without ammonia (SABS approved products).

- 1.3.3 All resilient floors in traffic areas must be treated by removing dust with a control mop sweeper on a daily basis and when necessary. Mopping must occur daily. Apply non-slip maintenance coat and buff floor weekly. Maintain the floor by spray clean liquid polish and buff the floor daily. Light scrub, Strip clean, reseal with non-slip polish and buff every six months or as directed by institution.
- 1.3.4 Hard floors (ceramic, marble, granite, brick, concrete etc.) in high and low traffic areas must be treated by removing dust with a mop sweeper on a daily basis and when necessary. Damp mopping using a cleaning detergent must occur daily. Concrete brick tiled flooring must be scrubbed weekly and mopped daily or as directed by institution.

1.4 TOILETS, BATHROOMS AND CHANGEROOMS

1.4.1 Basins/Hand basins

- 1.4.1.1 Daily, clean with hard surface cleaner without ammonia (SABS approved) and rinse using a disposable colour coded cloth.
- 1.4.1.2 On a weekly basis and when necessary remove mineral deposits and other foreign bodies and all the drains must be flushed down according to Infection Control protocol.

1.4.2 Bathrooms and showers

- 1.4.2.1 Clean with a (SABS) approved bathroom cleaner without ammonia daily and when necessary using IPC guideline.
- 1.4.2.2 Clean daily, remove fats and grease from walls, doors and floors using hard surface cleaner. Disinfect showers once a week using a recognised disinfectant without ammonia SABS approved.

1.4.3 Toilets

- 1.4.3.1 Day time clean the toilet pan and under flush rim with hard surface cleaner chlorine base without ammonia (SABS approved) and a brush on a two hourly basis and when necessary. Clean seat and lid using SABS approved cleaning product.
- 1.4.3.2 Damp dust the toilet pipes daily.
- 1.4.3.3 Toilet brushes must be washed for every cleaning episode daily. Brushes must be kept in the toilet brush holder and it must be kept dry.
- 1.4.3.4 Toilet surface must be deep clean. Deep cleaning must be done during night duty under supervision.

1.4.4 Urinals

- 1.4.4.1 Remove any visible blockage in urinal/s twice daily and when necessary. Damp dusts wipes and dry pipes and flushing mechanisms.
- 1.4.4.2 Maslin mop step of floor at urinal with recognised disinfectant twice daily or as when necessary.
- 1.4.4.3 Remove mineral deposits from gullies and drains weekly using a recognised disinfectant.
- 1.4.4.4 Mop daily using detergent and water. Seats must be wet wiped and lid, cistern, pipes twice a day and when necessary.

1.4.5 Sinks

1.4.5.1 Clean daily and when necessary using hard surface cleaner (SABS approved) without ammonia.

Note: Duty sheets must be signed by the supervisor in each visit indicating the intervals of cleaning conducted per day and must be kept in a visible place for monitoring purposes.

2 OTHER SERVICE

- (a) Banisters/hand rails damp dusted weekly using detergent and water and dried.
- (b) Ceilings to be cleaned and air vents to be wet wiped on monthly basis.
- (c) Cloth upholstered chairs must be vacuumed fortnightly and spot cleaned as required.
- (d) Vinyl, leather upholstered, plastic chairs and other chairs must be damp dusted daily. Using detergent and water with a disposable colour coded cloth.
- (e) All general waste must be cleared from the unit to the intermediate storage area. Bins must be empty and washed daily using detergent.
- (f) Areas within the courtyards must be swept on a daily basis or when it is necessary and wash with disinfected daily.
- (g) Litter must be removed daily and when it is necessary.
- (h) Desks natural/sealed wood must be damp dusted daily and polished weekly.
- (i) Door finger marks on glass and push plates in doors must be removed daily.
- (j) Door knobs and handles must be damp wiped with detergent and water and dried daily.
- (k) Hand-rails on/in escalators/lifts must be damp dusted daily. The side panels must be damp dusted weekly using detergent and water.
- (I) All dust and litter in the treads must be mop out daily. Lift floors to be mopped clean daily using detergent and water.
- (m) Garages/covered parking/parking areas remove litter daily. Remove oil spillage with degreaser (machine scrub) as required, or when so directed by the Institutional Management.
- (n) Fan, ceiling fan and wall mounted air conditioner units and heaters must be dusted weekly using detergent and water with a disposable colour coded cloth

- (o) Lamps must be damp dusted daily and damp wiped weekly.
- (p) Lights must be dusted monthly.
- (q) Light switches must be damp wiped weekly.
- (r) Mirrors must be polished with a glass cleaner daily and when necessary.
- (s) Partitions must be spot cleaned as necessary. Clean washable surfaces monthly and clean glass with glass cleaner monthly.
- (t) Picture frames and laminated photo frames must be dusted monthly and when necessary.
- (u) Coded power skirting's must be dusted daily.
- (v) Railings must be damp wiped weekly.
- (w) All waste bins situated within the building must be emptied daily and washed weekly using detergent and water.
- (x) Shelves that are empty must be damp dusted daily.
- (y) Window sills must be damp dusted daily.
- (z) When cleaning toilets check that sufficient toilet paper, hand detergent and paper towels are available, if not report to the institutional management for replenishment.
- (aa) Toilet paper, sanitary towels holders for female toilets, hand detergent, paper towel and waste disposable bin must be plastic bag inline to IPC guidelines.
- (bb) When so directed by the Institutional Management, the Contractor must move furniture and equipment for the purposes of cleaning and/re-location.
- (cc) The Service Provider must have a check list in consultation with the facility. This checklist must be completed and submitted to the Institutional Manager on a daily basis.
- (dd) Colour coded mops must be utilized. The colour coding must be in line with the Institutional Infection Control guidelines.

Note: Staff shall be responsible for collecting and transportation of all general waste to the intermediate storage area as per Infection and Prevention Control. Relevant bags and containers shall be provided by the Department.

3. MACHINERY AND MANNING REQUIREMENTS

- 3.1 The Department shall provide all cleaning material and equipment that will be required.
- 3.2 The Service provider shall provide staff with all the required uniform and protective clothing as per below:

Uniform embroider with company name/logo/bright colour recommended
Name tag with full description of staff identity
Safety boots and safety shoes
Non-sterile disposable gloves and elbow length chemical disposable gloves
Dusk masks
Plastic aprons (white or blue)

NB: N95 SURGICAL MASKS WILL BE PROVIDED BY THE DEPARTMENT WHERE REQUIRED

SECTION A: EVALUATION CRITERIA

Evaluation will be based on the following:

- Phase 1: Pre-qualification criteria
- Phase 2: Minimum Compulsory Requirements
- Phase 3 : Functionality
- Phase 4: Price and Preference Points

Phase 1: Pre-qualification criteria

To apply pre-qualifying criteria to advance certain designated groups as provided for in the abovementioned legal prescripts, the Department will pre-qualify bidders in the following designated groups to achieve the provincial targets for this sector:

Designated Group	%	
1. BBBEE STATUS - MINIMUM LEVEL 1	100%	

Phase 2: Minimum Compulsory Requirements

The Bidder shall complete and submit the following returnable schedules and documents:

	g and a sumple control of the sum	COMPULSORY (YES / NO)	COMPULSOR	FOR OFFICIAL USE ONLY		
NO.	SECTION/ SCHEDULE	NON- SUBMISSION WILL RENDER BIDDERS NON- RESPONSIVE	(YES / NO) FOR BID EVALUATION PURPOSES	YE S	NO	N/A
Prospec	tive Bidders MUST provide the following as per th	he Mandatory Req	uirements:			
1	Proof of ownership of the bidding entity.	Yes	Yes			
2	A BBBEE Certificate/Sworn Affidavit (For	Yes	Yes			
	EMEs& QSEs) must be Submitted in order to					
	qualify for Preference Points For.					
3.	Utility Bill / Letter from a ward	Yes	Yes (Phase 3)			
İ	Councillor/Lease Agreement in Company					
	name					
4.	Reference letters	Yes	Yes (Phase 3)			
5	Execution plan	Yes	Yes (Phase 3			
6	Proof of registration with the Cleaning	Yes	Yes			
	Bargaining Council (not more than six (6)					
	months old)				:	ļ
7.	The bidder must submit financial capability to ensure that they will be able to execute and sustain the contract for its duration.	Yes	Yes			