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KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

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AdvertQuote

KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

Quotation Advert

Opening Date: 2021-11-08 Closing Date: 2021-11-16

Closing Time: 11:00

INSTITUTION DETAILS

Institution Name: Nkandla hospital

Province: KwaZulu-Natal

Department or Entity: Department of Health

Division or section: Central Supply Chain Management

Place where goods / services is required: Nkandla hospital Date Submitted: 2021-11-05

ITEM CATEGORY AND DETAILS

Quotation Number: ZNQ:
ZNQ/NKA/73/21/22Item Category: Goods

Item Description: SUPPLY AND INSTALL INTERNAL SIGNAGE FOR NKANDLA HOSPITAL

Quantity (if supplies)

COMPULSORY BRIEFING SESSION / SITE VISIT

Select Type: Compulsory Site Visit Date: 2021-11-11

Time: 09H30

Venue: NKANDLA HOSPITAL BOARDROOM

QUOTES CAN BE COLLECTED FROM: INTRNET

QUOTES SHOULD BE DELIVERED TO: NKANDLA HOSPITAL TENDER BOX

ENQUIRIES REGARDING THE ADVERT MAY BE DIRECTED TO:

Name: M.P. LETSOARA

Email: phindile.mthethwa@kznhealth.gov.za

Contact Number: 035 833 5078

Finance Manager Name: Phindile Mthethwa

Finance Manager Signature:

for M. Letsoara *Accepted*

No late quotes will be considered

SPECIAL CONTRACT CONDITIONS OF QUOTATIONS

1. AMENDMENT OF CONTRACT

- 1.1. Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties.

2. CHANGE OF ADDRESS

- 2.1. Bidders must advise the Department of Health (institution where the offer was submitted) should their address (*domicilium citandi et executandi*) details change from the time of bidding to the expiry of the contract.

3. GENERAL CONDITIONS ATTACHED TO THIS QUOTATION

- 3.1. The Department is under no obligation to accept the lowest or any quote.
- 3.2. The Department reserves the right to communicate in writing with vendors in cases where information is incomplete or where there are obscurities regarding technical aspects of the offer, to obtain confirmation of prices or preference claims in cases where it is evident that a typing, written, transfer or unit error has been made, to investigate the vendor's standing and ability to complete the supply/service satisfactorily.
- 3.3. **ALL DECISIONS TAKEN BY THE DEPARTMENT ARE FINAL, INCLUDING THE AWARD OF THIS QUOTATION.**
- 3.4. The price quoted must include VAT (if VAT vendor). However, it must be noted that the Department reserves the right to evaluate all quotations excluding VAT as some bidders may not be VAT vendors.
- 3.5. The bidder must ensure the correctness & validity of the quotation:
- (i) *that the price(s), rate(s) & preference quoted cover all for the work/item (s) & accept that any mistakes regarding the price (s) & calculations will be at the bidder's risk*
 - (ii) *it is the responsibility of the bidder to confirm receipt of their quotation and to keep proof thereof.*
- 3.6. The bidder must accept full responsibility for the proper execution & fulfilment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.
- 3.7. This quotation will be evaluated based on the 80/20 points system, specification, correctness of information and/or functionality criteria. All required documentation must be completed in full and submitted.
- 3.8. Offers must comply strictly with the specification.
- 3.9. Only offers that meet or are greater than the specification will be considered.
- 3.10. Late offers will not be considered.
- 3.11. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six months.
- 3.12. Used/ second-hand products will not be accepted.
- 3.13. A bidder not registered on the Central Suppliers Database or whose verification has failed will not be considered.
- 3.14. All delivery costs must be included in the quoted price for delivery at the prescribed destination.
- 3.15. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.
- 3.16. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 3.17. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered.
- 3.18. Verification will be conducted to identify if bidders have multiple companies and are cover-quoting for this bid.
- 3.19. In such instances, the Department reserves the right to immediately disqualify such bidders as cover-quoting is an offence that represents both corruption and acquisition fraud.

4. SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF THIS QUOTATION.

- 4.1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and vice versa and with words importing the masculine gender shall include the feminine and the neuter.
- 4.2. Under no circumstances whatsoever may the quotation/bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
- 4.3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
- 4.4. Quotations submitted must be complete in all respects. However, where it is identified that information in a bidder's response is incomplete in any respect, the said supplier meets all specification requirements and is lowest to quote, the Department reserves the right to request the bidder to complete/submit such information.
- 4.5. Any alteration made by the bidder must be initialled; failure to do so may render the response invalid.
- 4.6. Use of correcting fluid is prohibited and may render the response invalid.
- 4.7. Quotations will be opened in public as soon as practicable after the closing time of quotation.
- 4.8. Where practical, prices are made public at the time of opening quotations.
- 4.9. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
- 4.10. The Department is under no obligation to pay suppliers in part for work done if the supplier can no longer fulfil their obligation.

5. SPECIAL INSTRUCTIONS REGARDING HAND DELIVERED QUOTATIONS

- 5.1. Quotation shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the quotation documents.
- 5.2. Each quotation shall be addressed in accordance with the directives in the quotation documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations/bids may be rejected as being invalid.
- 5.3. All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe custody until the closing time of the quotation/bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number written on the envelope.
- 5.4. A specific box is provided for the receipt of quotations, and no quotation found in any other box or elsewhere subsequent to the closing date and time of quotation will be considered.
- 5.5. No quotation/bid sent through the post will be considered if it is received after the closing date and time stipulated in the quotation documentation, and proof of posting will not be accepted as proof of delivery.
- 5.6. Quotation documents must not be included in packages containing samples. Such quotations may be rejected as being invalid.

6. SAMPLES

- 6.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
 - (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
 - (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 6.2. **Samples must be made available when requested in writing or if stipulated on the document.**
 - (i) If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

7. COMPULSORY SITE INSPECTION / BRIEFING SESSION

7.1. Bidders who fail to attend the compulsory meeting will be disqualified from the evaluation process.

- (i) The institution has determined that a compulsory site meeting YES take place
- (ii) Date 11 / 11 / 2021 Time 09 : 30 Place NKANDLA HOSPITAL BOARD ROOM

Institution Stamp:	Institution Site Inspection / briefing session Official Full Name: Signature: Date:
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8. STATEMENT OF SUPPLIES AND SERVICES

8.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

9. SUBMISSION AND COMPLETION OF SBD 6.1

9.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

10. TAX COMPLIANCE REQUIREMENTS

- 10.1. In the event that the tax compliance status has failed on CSD, *it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.*
- 10.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, *the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.*

11. TAX INVOICE

11.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:

- | | |
|--|--|
| (i) the name, address and registration number of the supplier; | (iv) a description and quantity or volume of the goods or services supplied; |
| (ii) the name and address of the recipient; | (v) the official department order number issued to the supplier; |
| (iii) an individual serialized number and the date upon which the tax invoice is issued; | (vi) the value of the supply, the amount of tax charged; |
| | (vii) the words tax invoice in a prominent place. |

12. PATENT RIGHTS

The supplier shall indemnify the **KZN Department of Health** (hereafter known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

13. PENALTIES

- 13.1. If at any time during the contract period, the service provider is unable to perform in a timely manner, the service provider must notify the institution in writing/email of the cause of and the duration of the delay. Upon receipt of the notification, the institution should evaluate the circumstances and, if deemed necessary, the institution may extend the service provider's time for performance.
- 13.2. In the event of delayed performance that extends beyond the delivery period, the institution is entitled to purchase commodities of a similar quantity and quality as a substitution for the outstanding commodities, without terminating the contract, as well as return commodities delivered at a later stage at the service provider's expense.
- 13.3. Alternatively, the institution may elect to terminate the contract and procure the necessary commodities in order to complete the contract. In the event that the contract is terminated the institution may claim damages from the service provider in the form of a penalty. The service provider's performance should be captured on the service provider database in order to determine whether or not the service provider should be awarded any contracts in the future.
- 13.4. If the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance.

14. TERMINATION FOR DEFAULT

- 14.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (i) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,
 - (ii) if the supplier fails to perform any other obligation(s) under the contract; or
 - (iii) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 14.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services.
- 14.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

15. FAILURE TO COMPLY WITH ABOVE WILL RESULT IN YOUR QUOTE BEING PASSED OVER.

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all quotes invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all quotes:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 The value of this quote is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3 Points for this quote shall be awarded for:
- (a) Price; and
 - (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this quote is allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the quote, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a quote is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **"B-BBEE status level of contributor"** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) **"Broad-Based Black Economic Empowerment Act"** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **"EME"** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **"functionality"** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **"prices"** includes all applicable taxes less all unconditional discounts;
- (h) **"proof of B-BBEE status level of contributor"** means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act;
- (i) **"QSE"** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P \min}{P \min} \right) \text{ Where}$$

- Ps = Points scored for price of bid under consideration
- Pt = Price of bid under consideration
- Pmin = price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.1 B-BBEE Status Level of Contributor: =(maximum of 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.)

7. SUB-CONTRACTING applicable box)

(Tick

YES	NO	
-----	----	--

7.1 Will any portion of the contract be sub-contracted?

7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted..... %
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....

8. Whether the sub-contractor is an EME or QSE

(Tick applicable box)

iv) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

YES	NO	
-----	----	--

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		

9. DECLARATION WITH REGARD TO COMPANY/FIRM

9.1 Name of company/firm:.....

9.2 VAT registration number:.....

9.3 Company registration number:.....

9.4 TYPE OF COMPANY/ FIRM [TICK APPLICABLE BOX]

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

9.6 COMPANY CLASSIFICATION [TICK APPLICABLE BOX]

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

9.7 Total number of years the company/firm has been in business:.....

9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution.

<p>WITNESSES</p> <p>1.</p> <p>2.</p>

<p>..... SIGNATURE(S) OF BIDDERS(S)</p> <p>DATE:</p> <p>ADDRESS.....</p> <p>.....</p> <p>.....</p>
--

Flue Clinic Signage

- Disabled patient toilet
- Dir.'s consultation? Rescus room
- Sign area
- Female staff toilet
- Male staff toilet
- Male patient toilet
- Patient's Right Charter
- Bato Pele Principles
- Citizen Charts
- Hand washing for H/C/W
- Foot prints
- Covid Burners (and other barners)
- No smoking area
- Toilet petograms *→ Pictogram*
- Gas cylinders *sign*



ELEVEN BATHO PELE PRINCIPLES



TO KICKSTART THE TRANSFORMATION OF SERVICE DELIVERY

We in the Public Service are committed to put the following "People First" principles into practice without delay. And we will step up implementation to arrive at acceptable and higher service levels and quality as soon as possible.

1 CONSULTATION

You will be asked for your views on existing public services and may also tell us what new basic services you would like. All levels of society will be consulted and your feelings will be conveyed to Ministers, MECs and legislators.

2 SERVICE STANDARDS

All national and provincial government departments will be required to publish service standards for existing and new services. Standards may not be lowered! They will be monitored at least once a year and be raised progressively.

3 ACCESS

Departments will have to set targets for extending access to public servants and public services. They should implement special programmes for improved service delivery to physically, socially and culturally disadvantaged persons.

4 COURTESY

All departments must set standards for the treatment of the public and incorporate these into their Codes of Conduct, values and training programmes. Staff performance will be regularly monitored, and discourtesy will not be tolerated.

5 INFORMATION

You will get full, accurate and up-to-date facts about services you are entitled to. Information should be provided at service points and in local media and languages. Contact numbers and names should appear in all departmental communications.

6 OPENNESS & TRANSPARENCY

You'll have the right to know. Departmental staff numbers, particulars of senior officials, expenditure and performance against standards will not be secret. Reports to citizens will be widely published and submitted to legislatures.

7 REDRESS

Mechanisms for recording any public dissatisfaction will be established and all staff will be trained to handle your complaints fast and efficiently. You will receive regular feedback on the outcomes.

8 VALUE FOR MONEY

You pay income tax, VAT and other taxes to finance the administration of the country. You have the right to insist that your money should be used properly. Departments owe you proof that efficiency savings and improved service delivery are on the agenda.

9 ENCOURAGING INNOVATION & REWARDING EXCELLENCE

You have a right to be served by people who continuously try to improve the way they render service to you the Client in the true spirit of Batho Pele.

10 CUSTOMER IMPACT

We must be able to assess the benefits we have provided for all our Customer. We must show how the various principles of Batho Pele link together.

11 LEADERSHIP & STRATEGIC DIRECTION

Good leadership is one of the most critical ingredients for successful organisations. Organisations who do well in serving their customers can demonstrate that they have leaders who lead by example, who set the vision, and ensure that the strategy for achieving the vision is owned by all and properly deployed throughout the organisation. They take an active role in the organisations' success.





IMIGOMO EYISHUMI NANYE YE BATHO PELE



YOKUQALA IZINGUQUKO EZIZOTHUTHUKISA UKWETHULWA KWEMISEBENZI ESIZA IMIPHAKATHI

Thina minyango kahulumeni esebenza ngokusiza imiphakathi siyazibophezela ukulandela lemigomo yokusebenza ngokubeka "abantu phambili" ngaphandle kokunanaza. Sizonyusa sithuthukise izinga neqophelo lokusebenza ngendlela eyamukelekile ngokushesha.

1 UKUBONISANA

Uzobuzwa ngembono onayo ngezinhlelo zemisebenzi yokusiza umphakathi ezikhona njengamanje, futhi ungasisihela nangalizo zinhlelo zemisebenzi ongathanda zibekhona esikhathini esizayo. Kuzoxhunyanwa nayo yonke imikhakha yomphakathi. Uvo nemibono yakho izodluliselwa kubaphathi abangongqongqoshe kuhulumeni kazwelonke, kulabo abangongqongqoshe kohulumeni bezifundazwe, nakulabo abangamalungu esigungu sesishayamthetho.

2 AMAZINGA NAMAQOPHELO EMISEBENZI ESIZA UMPHAKATHI

Yonke iminyango yohulumeni bezifundazwe kanye nekahulumeni kazwelonke kuzolindeleka ukuthi ishicilele amaqophelo akhona okusebenza kanye nalawo amasha. Akufanele lizike geja ngokwamazinga namaqophelo. Lawo mazinga, azohlolwa, eluswe, futhi akhushulwe athuthukiswe okungenani kanye ngonyaka.

3 OBANI ABANGAHLOMULA?

Yonke iminyango kahulumeni kufanele izibekele imigomo yokufinyelelisa nokudlulisela imisebenzi yosizo kulelo nalelo lungu lomphakathi. Kufanele kube nezinhlelo eziqavile zokuthuthukisa izinga lemisebenzi yokusiza labo ababecindezelwe banchiswa amathuba enhlalakahle, amasiko, nempucuko, nalabo abancishwa amathuba ngoba bekhubazekile ngokwemizimba.

4 UKUPHATHWA KAHLE NANGENHLONIPHO

Yonke iminyango kufanele izibophezele kumazinga athile aphezulu malungana nokuphathwa komphakathi. Lawo mazinga kufanele ashicilelwe kumqulu wokuziphatha kwabasebenzi. Kufanele abe mthi munye nalokho okungamagugu, agqanyiswe aqhakanjiswa nalapho kuqeqeshwa noma kufundiswa abasebenzi. Ubuchwepheshe nokusebenza ngokuzimisela kwabasebenzi kufanele kweluswe, kunjalo nje ukhulunyeywa nokungahlonishwa komphakathi akuvumelekile.

5 ULWAZI

Uzonikwa imininingwane egcwele ngemisebenzi yomphakathi ewusizo onelungelo lokuyithola. Imininingwane izotholakala kuleso naleso sizinda sosizo, emisakazweni nasemaphandabeni omphakathi, nangolimi olusetshenziswa umphakathi. Amagama nez nombolo zocingo zalabo ongathintana nabo kufanele kuvele kuzo zonke izinqwadi zokuxhumana ezivela eminyangweni kahulumeni.

6 UKUSEBENZA NGENDLELA ESOBALA

Unelungelo lokwazi ngenani labasebenzi eminyangweni kahulumeni, imininingwane ngalabo abasezikhundleni eziphezulu, ukusebenza kwezimali, nangokusebenza kwabasebenzi bephokophele ukuhlangabezana neqophelo nezinga lokusebenza abazibophezelele kulo. Imibiko eqondiswe emphakathini izoshicilelwa isakazwe kabanzi, idluliselwe ephalamende nakwisishayamthetho saleso naleso sifundazwe.

7 UKUNXEPHEZELA NOKUQONDISA UKUNGENELISEKI

Kuzoqikelelwa ukuthi kube nezinhlelo nezindlela zokubhalisa nokudlulisela izikhalazo zokungeneliseki komphakathi. Bonke abasebenzi bazoqeqeshwa ngendlela yokwamukela, ukudlulisela kanye nokuxazulula izikhalazo zomphakathi ngendlela esheshayo nenempumela. Uzobikelwa ngaso sonke isikhathi ngempumela yezikhalazo zakho.

8 ZUZA UKWANELISEKA NGEMALI YAKHO

Ukhokha intela yomnotho, i-VAT, kanye nezinye izinhlobo zentela ukuze uxhase ukusebenza kwezinhlobo zikahulumeni. Unelungelo lokugcizelela uqiniseke ngokuthi imali yakho isetshenziswa ngendlela eyiyo, ayisaphazwa. Iminyango kahulumeni kufanele ikugunyaze ngobufakazi bemiphumela yokongeka kwemali yakho nangempumela ekuthuthukiseni imisebenzi esiza imiphakathi.

9 UKUKHUTHAZA UKUZITHUTHUKISA NOKUBONGA LABO ABASEBENZA NGOKUZIMISELA

Ukwethula izimilela ezintsha zokuzithuthukisa kungezinye zezinto ezingaba kusizo olukhulu ekwenzeni umsebenzi ngendlela engcono nasekwehliseni izindleko ezihambisana nomsebenzi. Ukuveza imibono eyehukene nokwenza izinto ngezindlela ezahlukeneyo kungaba nomhlelo omuhle ekugqibizeleni abasebenzi ukuthi basebenze ngokuzimisela baphinde balandele imigomo ye-Batho Pele. Abasebenzi abasebenza ngokuzikhandla kufanele babongwe.

10 UMTHELELA KUMAKHASIMENDE

Uma sibheka lokhu sisuke sibhekisa usizo oluluthwa ngamakhasimende ngaphakathi emsebenzini ngaphandle komsebenzi. Lokhu kusizo ekusebenziseni ngokuhlanganyela imigomo ye-Batho Pele. Le migomo iba yinkomba yokuthi amakhasimende agculisekile ngosizo alutho ayayo kumbekusadingeka kwenziwe kangcono. Konke lokhu kuyimizamo yokugqibizisa ukuthi amakhasimende ayazi futhi ayakuqondisa ukuthi angawasebenzisa ngokukhululeka amalungelo awo njengoba kubekiwe ngaphansi kwemigomo ye-Batho Pele.

11 UBUHOLI NOMHLAHLANDLELA

Ubuholi bubalulekile kunoma iyiphi inhlango. Abaholi bahlahla indlela bese benola ngokuba yisibonele esihle emphakathini. Abaholi bethu baphoqelegele ukuba badale isimo esifaneleyo esikhuthaza umoya wokusungula. Abaholi abahle bacebisa abantu abasebenza nabo ngezindlela zokuba basebenze ngokubambisana, bahlele ngokubonisana baze bafeze imigomo yabo ndawonye.





health

Department:
Health
PROVINCE OF KWAZULU-NATAL

USOMQULU **WAMALUNGELO EZIGULI**

“Yilungelo, lakho, lokuthi uhlonipheke”

Noma yisiphi isiguli sinelungelo:

Lempilo engcono nokuphila endaweni evikelekile

Nokuba nelungelo ekuthathweni kwezinqumo

Ukwazi ukuthola noma yiluphi uhlobo aludingayo
Iwezempilo

Ukuba nolwazi ngempilo yakho

Umshwalense noma uxhaso ngosizo lokwelashwa

Ukuziqokela usizo lwezempilo aludingayo

Ngukwelashwa yilabo abanelungelo lwezempilo
olusemthethweni

Ilungelo lempilo yangasese

Ukwazisa labo abasondelene naye

Ukungavumeli ukwelashwa

Umbono wesibili

Ukuqhubeka nokunakekelwa

Ukuncoma noma ukukhalaza mayelana nohlelo lwezempilo



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

PATIENTS RIGHTS CHARTER

“Your right to dignity”

Every patient has a right to:

Healthy and safe environment

Participation in decision-making

Access to health care

Knowledge of one’s health

Insurance/medical aid scheme

Choice of health services

Treated by a named health care provider

Confidentiality and privacy

Informed consent

Refusal of treatment

A second opinion

Continuity of care

Compliment and/or complain about health services

Internal signage for Halambu clinic

SIGNAGE: SPECIFICATION

- Perspex- to be installed on top of the OFFICE/department main door with wall plugs.
- (600mmlong X 300mm wide X 4mm thick), with an arrow pointing down.

Perspex- to be installed on the ceiling board of the roof

- (600mmlong X 300mm wide X 4mm thick), with an arrow pointing to the direction of the office/ward/unit

Streams colours x20

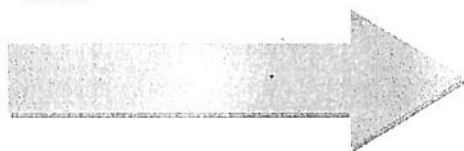
Orange



Blue



Green



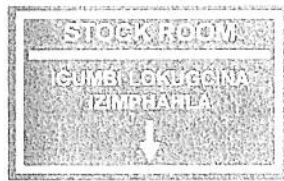
Foot prints

Follow the follow the foot print

This board should have a white background

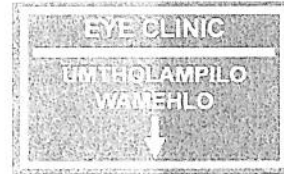
SIGNAGE: SPECIFICATION

- Perspex- to be installed on top of the OFFICE/department main door with wall plugs.
- (600mmlong X 300mm wide X 4mm thick), with an arrow pointing down.



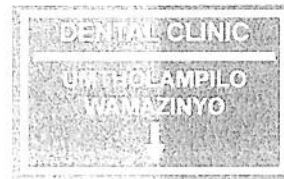
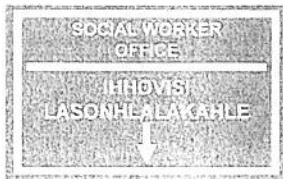
05

05



02

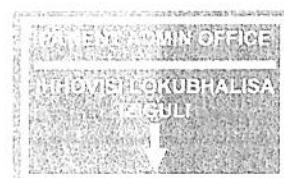
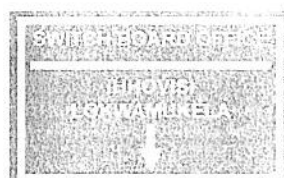
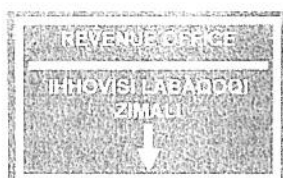
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02



06



02

Internal signage for Halambu clinic

SIGNAGE: SPECIFICATION

- Perspex- to be installed on top of the OFFICE/department main door with wall plugs.
- (600mm long X 300mm wide X 4mm thick), with an arrow pointing down.

Follow the follow the foot print

Landela lezinyawo uma uya



Chronic consulting room/igumbi labanezifo zamahlalakhona



Mother and child room/igumbi lokubona omama nezingane

Acute illness consulting room/igumbi labaxinekile

Health allied services/abasebenzi abahlangene nezempilo

Flue Clinic Signage

- Disabled patient toilet
- Dir.'s consultation? Rescus room
- Vital Signs area
- Female staff toilet
- Male staff toilet
- Male patient toilet
- Patient's Right Charter
- Bato Pele Principles
- Citizen Charts
- Hand washing for H/C/W
- Foot prints
- Covid Burners (and other burners)
- No smoking area
- Toilet pictograms
- Gas cylinders
- Directional signs on the ceiling board
- Service board in and out the flu clinic



health
Department:
Health
PROVINCE OF KWAZULU-NATAL

NKANDLA DISTRICT HOSPITAL

OUR MISSION

TO PROVIDE A HIGH QUALITY, COMPREHENSIVE SERVICE TO THE COMMUNITY OF NKANDLA WITH LIMITED RESOURCES AVAILABLE

CORE VALUES

- COMMITMENT
- HUMAN DIGNITY
- SERVICE EXCELLENCE
- UBUNTU
- HONEST, TRUST, TRUTH AND INTEGRITY
- OPEN COMMUNICATION, TRANSPARENCY AND CONSULTATION
- RESPECT FOR SOCIO CULTURAL AND RELIGIOUS VALUES
- SANCTITY OF LIFE
- COURAGE TO LEARN, CHANGE AND INNOVATE
- SAFE HEALTHY ENVIRONMENT
- EMPOWERMENT OF MANAGEMENT AND STAFF

UMGOMO WETHU

- UKUBA SAKHE ISIMO ESIVOKWENZA UKUBA SIKWAZI UKUI BISANA NOKUHLANGANYELA EKWAKHENI IZIMO EZINGC EMPHAKATHINI WASE-NKANDLA, NGOKOHELELO OLUPHI EKILE LWEZWEMPILO KOKUNCANE ESINAKHO.

IZIMO EZIBALULEKILE

- UKUZINIKELA
- UKUGCINA NOKUHLONIPHA ISTHUNZI SOMUNTU
- UKUSEBENZA NGOKUSEQOPHELWENI ELIPHEZULU
- UBUNTU
- UKWETHEMBEKA, OKWAKHELWE EQINISWENI NOKUBAQOTHO H NOKUBUYISANA
- UKUXHUMANANA OKUVULELEKILE NOKUBONISANA
- UKUHLONIPHA AMASIKO NEZINKOLELO ZABANTU
- UKUNGCWELISA KWEMPILO
- UQOZOI LOKUFUNDA, UKULETHA INGUQOKO NOKUDALA AMASI SHA OKUFUNDA
- UKUGCINA INDAWO YOKUSEBENZA IPHEPHILE FITHI ENEMPILO
- UKUHLOMISA ABAPHATHI NABASEBENZI NGOLWAZI

Fighting Disease, Fighting Poverty, Giving Hope *silwa Nezifo, silwa Nobubha, sinikeza Ithemba*

Measurements

1m X 1m (L X B)

Perspex -

This board to be of steel make and Perspex

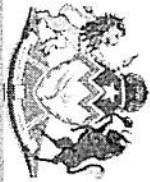
The sign must be steel with White background and green (CMYK-C=87, M=9, Y=100, K=11) writings.

The signage to be pop riveted to the rectangular bar safely

80mm round galvanized

Mounted on the walls at the main entrance OPD

New green DOH emblem to be used



health

Department: **Health**
PROVINCE OF KWAZULU-NATAL

TEL: 031 441 5000 FAX: 031 935 9330054 www.hznhealth.gov.za
Nkandla Hospital, Private Bag X 02, Nkandla 3855

WELCOME TO NKANDLA HOSPITAL

SIYANAMUKELA

ESIBHEDELELA SAZENKANDLA

IZIKHATHI ZOKUVAKASHA/ VISITING HOURS:

MORNING/ EKUSENI : 10h00 -12h00

AFTERNOON / NTAMBAMA : 14h00-16h00

EVENING/ EBUSUKU : 18h00-20h00

IMPELASONTO&MAHOLIDI /WEEKENDS & HOLIDAYS: 10h00-12h00



SERVICES RENDERED

- GENERAL MEDICAL
- GENERAL SURGICAL
- OBSTETRIC AND GYNAECOLOGY
- THEATRES
- PEDIATRICS
- GENERAL OPD
- DENTAL CLINIC
- X-RAY
- EYE CLINIC
- ORTHOPEDIC
- PSYCHIATRIC
- TUBERCULOSIS
- CRISIS CENTER
- ANV CLINIC
- PRIMARY HEALTH CARE (PHC)

COUNSELLING AND VOLUNTARY TESTING

PMTCT AND VCT

INFECTION CONTROL

~~FAR~~

MOBILE CLINIC AND SCHOOL HEALTH SERVICES

~~TUBERCULOSIS CENTER~~

PHARMACY

USIZO OLUTHOLAKALAYO

- ABAGULAYO
- ABALIMBELE
- ABABELETHAYO
- ITIVETHA
- IWODI LEZINGANE
- ABAPHUMIA NGAPHANDLE ABAGULAYO
- UMTHOLAMPILLO WAMHELO
- EZITHOMBENI
- USIZO LOKHONKOLO NAMATHAMBO
- USIZO NGEZIFU ZOFUBA
- ABENZENHLAKAHLI
- UMTHOLAMPILLO WEMISHANGUZO
- UKUNAKEKELWA KWABASEBENZI
- UMTHOLAMPILLO WANGAPHAKATHI

USIZO LWEZOKULULEKWA NOKUHLOLELWA INGCULAZ

UMTHOLAMPILLO WOKUHLOLELWA NOKUWIMBELA UKI
EKA KWABANTWAMA ABANGAKAZALWA

UKUYIKELA KOKUSABALALA KWAMAGCIWANE ESIKHULI

~~UMELULEKI WABASEBENZI~~

UMTHOLAMPILLO ONGUMAHAMBA NENDLWANA

~~ISITOLINGO QESHHA ABANTWAKAZI~~

ISIKHUNGO SEZEMITTHI

IZINOMBOLO EZIPHUTHUMAYO IZIKHATHI ZOKUSEBENZA

AMAPHOVISA: 10111

UMSOMBULUKO KUYAKU LWESHILANU : UBUSUKU NEMINI

AMBULENSI

10177

UMGOIBELO KUYAKWISONTO : UBUSUKU NEMINI
AMAHOLDI : UBUSUKU NEMIBI

IZICISHA ML
086 100 34

EMERGENCY NUMBERS

WORKING HOURS

POLICE: 10111

EMRS

10177

MONDAY TO FRIDAY : 24 HOURS
SATURDAY TO SUNDAY : 24 HOURS
PUBLIC HOLIDAYS : 24 HOURS

FIRE FIGHTERS:

086 100 3473

Fighting Disease, Fighting Poverty, Giving Hope. *Silwa Nezifo, Silwa Nobubha, Sinikeza Ntombi*

ITEM 01

Measurements

2m X 3m (L X B)

Perspex – Lightning box with 4X4 foot (1,5m) with Ballast and starters

This box to be of steel make and Perspex in the front

The new circuit breaker to be installed in the existing DB

1,5 mm 2 X3 core surfex 100m long cable to be run from DB into the (day light) switch and then to the lighting information box

The box to be installed at the Main gate/entrance

The sign must be steel with White background and green (CMYK-C=87,M=9, Y=100, K=11) writings.

The signage must be supported by rectangular also galvanized bars which will be connected to the round bar with bolts and nuts.

The signage to be pop riveted to the rectangular bar safely
80mm round galvanized

Poles- 5m long with 0,5 to be dug underground with (cement and building sand)

Pull power from main sub station near the gate

New green DOH emblem to be used



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

TEL : 035 933 5000 FAX : 035 933 0054 www.fzrthhealth.gov.za
Nkandla Hospital Iibhedlela zaseNkandla, Private Bag X 02,
NKANDLA 3955

NKANDLA HOSPITAL
IBHEDLELA YASE-NKANDLA



PATIENT'S RIGHTS CHARTER

YOUR RIGHT TO DIGNITY

EVERY PATIENT HAVE A RIGHT TO:

- TO HEALTHY AND SAFE ENVIRONMENT
- PARTICIPATION IN DECISION MAKING
- ACCESS HEALTH CARE
- KNOWLEDGE ABOUT ONE'S HEALTH
- INSURANCE OR MEDICAL AID SCHEME
- RIGHT TO CHOICE OF HEALTH SERVICES
- TREATED BY A NAMED HEALTH CARE PROVIDER
- CONFIDENTIALITY AND PRIVACY
- INFORMED COSENT
- REFUSAL OF TREATMENT
- A SECOND OPINION
- CONTINUITY OF CARE
- COMPLAINTS ABOUT HEALT SERVICES

USOMQULU WAMALUNGVELO EZIGULI

YILUNGVELO LAKHO UKUHLONIPHEKA

NOMA ISIPHI ISIGULI SINELUNGVELO:

- LEMPULO ENGCONO NENDAWO EVIKELEKILE
- EKUTHATHWENI KWEZINQUMO
- UKUTHOLA USIZO LWEZEMPULO
- LOKWAZI NGENPILO YAKHO
- UKUBA NOLWAZI NGENPILO YAKHO
- UKUBA NOSHUWALENSE NOMA UKUXHASWA NGOSIZO LOKWELASHWA
- UKULASHWA ILABO ABFAKE OMAZISI
- UKUNGADLAULWA KOLWAZI NGASO
- UKUQONDA NGESINQUMO SOKWELASHWA
- UKWENQABA UKULASHWA
- LOMBONO WESIBILI
- UKUQHUBEKA NOKWELASHWA
- UKUKHALAZA NGEZINHLELO ZEZEEMPULO

Department Of Health / Umnyango Wazempilo

Fighting Disease , Fighting Poverty , Giving Hope

Silwa Nezifo ,Silwa Nobubha , Sinikeza Ithemba

01
ITEM

Measurements

2m X 3m (L X B)

Perspex – Lightning box with 4X4 foot (1,5m) with Ballast and starters

This box to be of steel make and Perspex in the front

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1,5 mm 2 X3 core surtex 100m long cable to be run from DB into the (day light) switch and then to the lighting information box

The box to be installed at the Main gate/entrance

The sign must be steel with White background and green (CMYK-C=87, M=9, Y=100, K=11) writings.

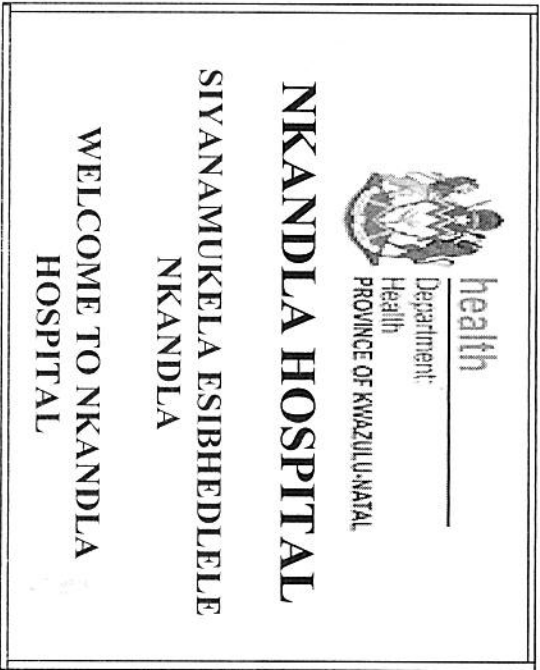
The signage must be supported by rectangular also galvanized bars which will be connected to the round bar with bolts and nuts.

The signage to be pop riveted to the rectangular bar safely
80mm round galvanized

Poles- 5m long with 0,5 to be dug underground with (cement and building sand)

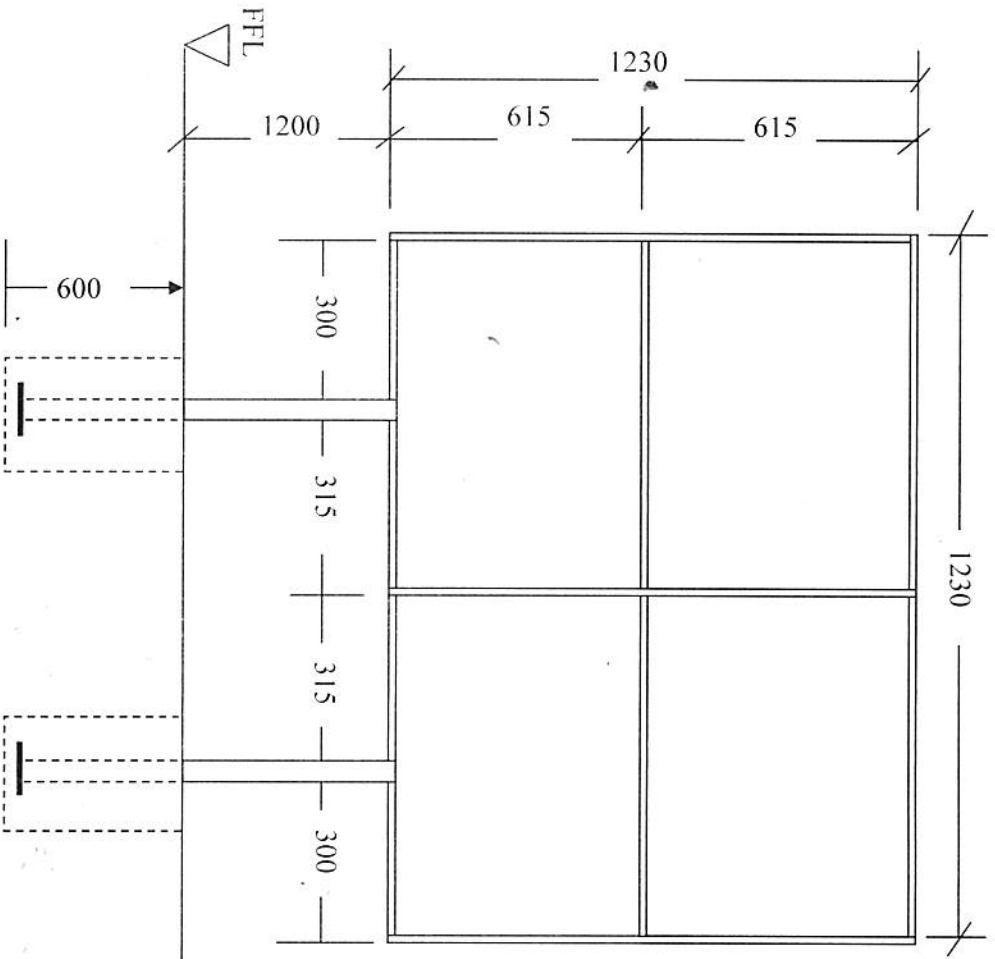
Pull power from main sub station near the gate

New green DOH emblem to be used



NOTE:

- 1) Reflective vinyl lettering on 0.8mm thick Chromadek sheeting pop-riveted onto Galvanised mild steel frame:
- 2) 25X25X1.6mm Galvanised mild steel frame for sign board as manufactured by specialist:
- 3) Steel plate welded to steel columns and frame for additional support as manufactured by specialist:
- 4) 50mmØ x 2.5mm Galvanised mild steel columns fitted with steel plates prior to casted in concrete footings:
- 5) Footings : Cast 15Mpa concrete footings of size 400x400x600mm



Project Description :	SIGN BOARDS
Drawing Number :	UTHUNG 001/16-17
Drawn by :	P. Lombard



health
Department:
Health
PROVINCE OF KWAZULU-NATAL

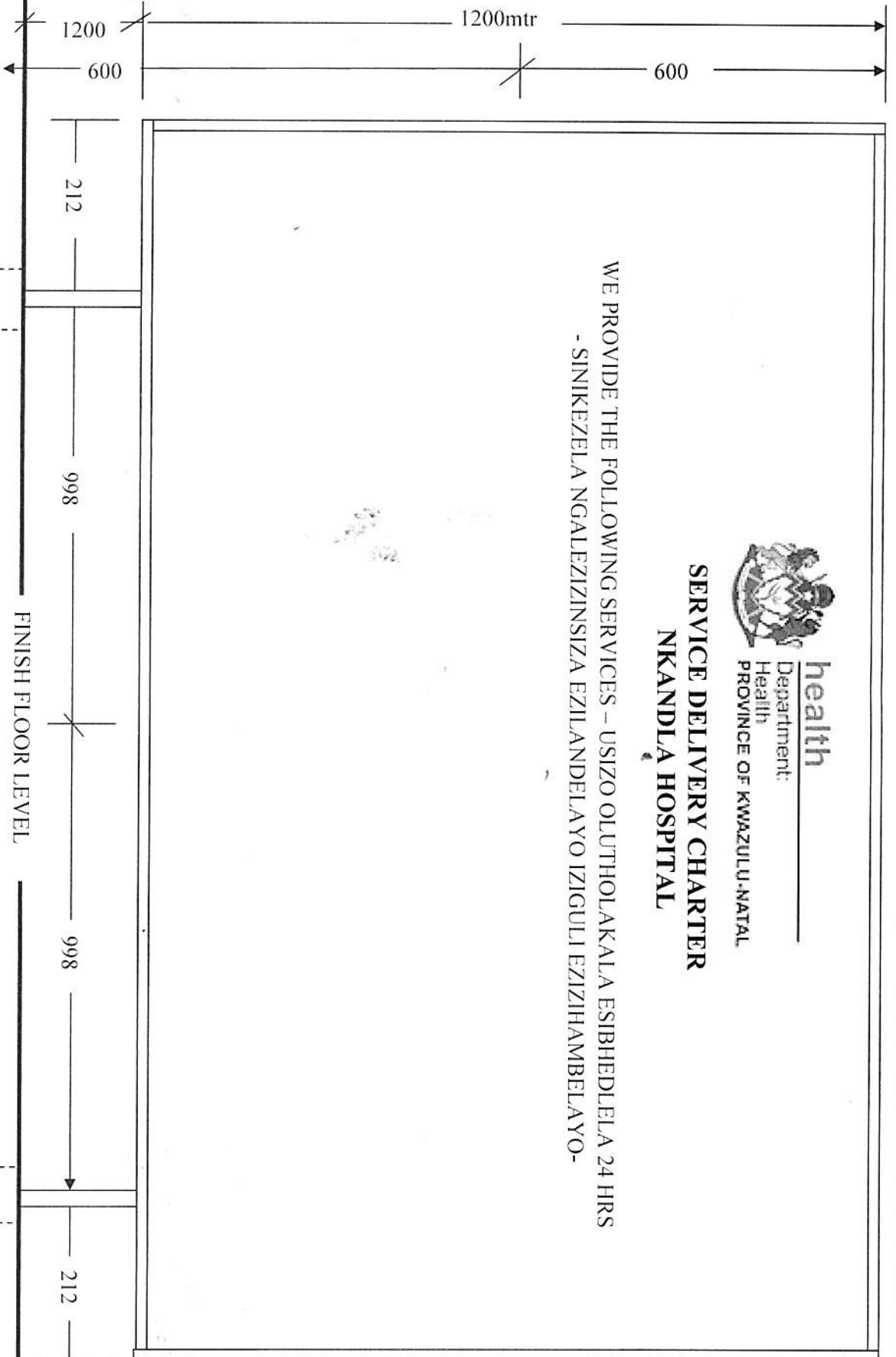
Institution :	NKANDLA HOSP
Scale :	NOT TO SCALE
Date :	03 June 2016
Page No. :	001



health
Department:
Health
PROVINCE OF KWAZULU-NATAL

SERVICE DELIVERY CHARTER NKANDLA HOSPITAL

WE PROVIDE THE FOLLOWING SERVICES – USIZO OLUTHOLAKALA ESIBHEDLELA 24 HRS
- SINIKEZELA NGALEZIZINSIZA EZILANDELAYO IZIGULI EZIZIHAMBELAYO-



Project Description : DETAIL SIGNAGE

Drawing Number : UTHUNG

Drawn by : P. Lombard



health
Department:
Health
PROVINCE OF KWAZULU-NATAL

Institution : NKANDLA HOSP

Scale : NOT TO SCALE

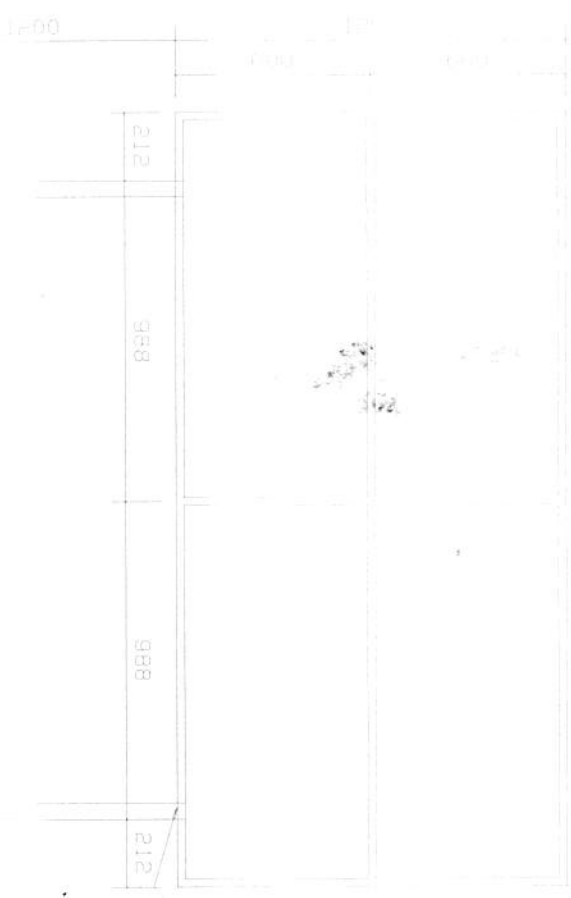
Date : 06 June 2016

Page No. : 001

USUTHU  **CLINIC**
DEPARTMENT OF HEALTH
PROVINCE OF KWAZULU-NATAL
Open Monday to Friday oshoo to 16hoo

Reflective vinyl lettering on 0.8mm thick Chromadek sheeting pop-riveted onto mild steel frame.

SIGN ELEVATION



25x25mm mild steel frame for sign board as manufactured by specialist.

Steel plate welded to steel columns and frame as manufactured by specialist.

50mm diameter mild steel columns cast into concrete footings as manufactured by specialist.

Finish ground level

Concrete footings in steel columns casted in.

FRAME ELEVATION

DETAIL SIGNAGE

COST ESTIMATE = R7,000.00

NOTES:
 1) CONTRACTOR TO BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS.
 2) CONTRACTOR TO BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS.
 3) CONTRACTOR TO BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS.
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 5) CONTRACTOR TO BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS.

NO.	DESCRIPTION	UNIT	QUANTITY	UNIT PRICE	TOTAL PRICE
1	PROVINCE OF KWAZULU-NATAL				
2	DEPARTMENT OF HEALTH				
3	USUTHU CLINIC				
4	DEPARTMENT OF HEALTH				
5	PROVINCE OF KWAZULU-NATAL				
6	DEPARTMENT OF HEALTH				
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98	DEPARTMENT OF HEALTH				
99	USUTHU CLINIC				
100	DEPARTMENT OF HEALTH				

TYPICAL SIGNAGE FOR MAIN ENT AT CLINIC

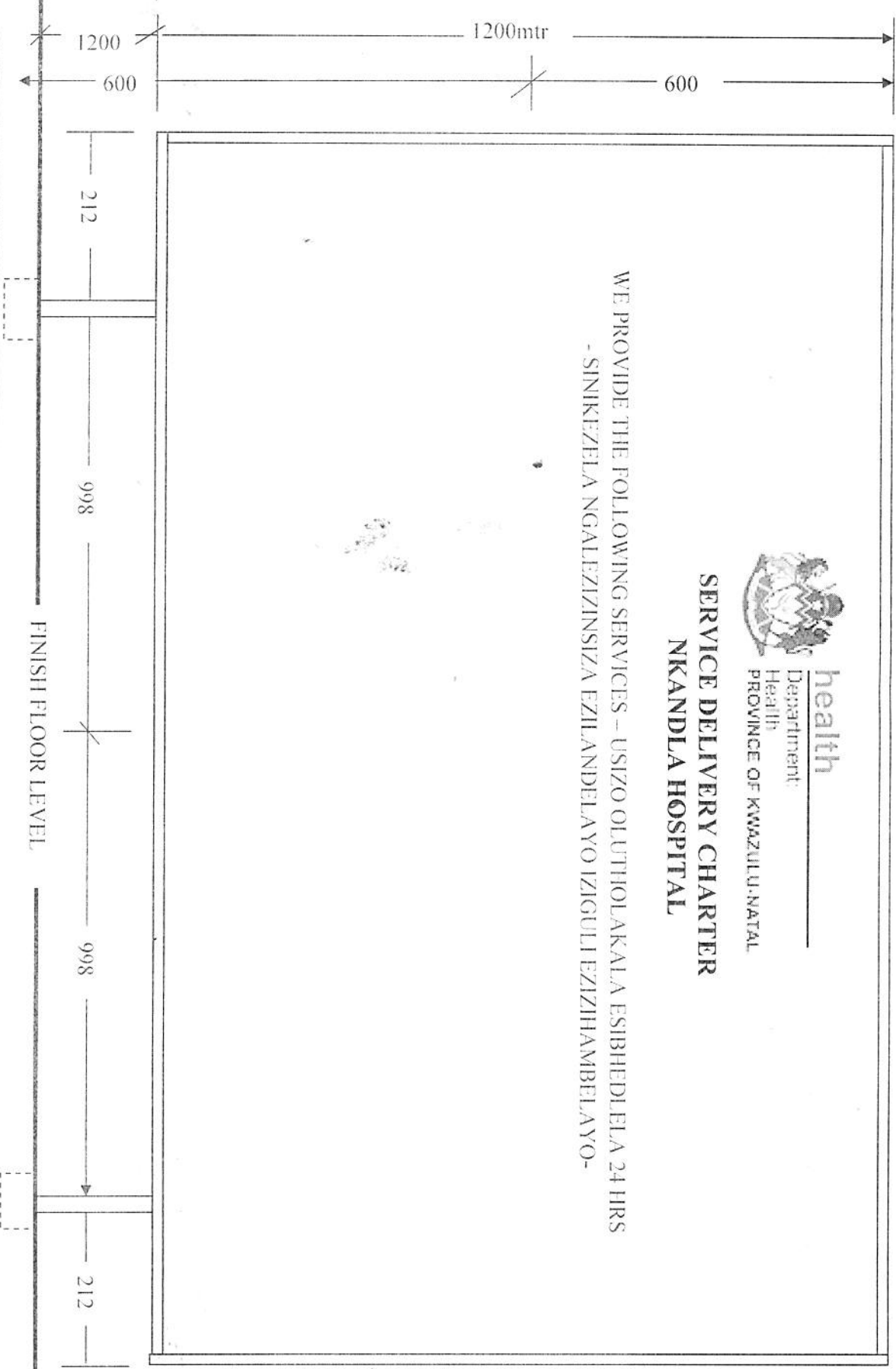
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health
Department:
Health
PROVINCE OF KWAZULU-NATAL

SERVICE DELIVERY CHARTER NKANDLA HOSPITAL

WE PROVIDE THE FOLLOWING SERVICES – USIZO OLUTHOLAKALA ESIBHEDLELA 24 HRS
- SINIKEZELA NGALEZIZINSIZA EZILANDELAYO IZIGULI EZIZIHAMBELAYO-



Project Description : DETAIL SIGNAGE

Drawing Number : UTHUNG

Drawn by : P. Lombard



health
Department:
Health
PROVINCE OF KWAZULU-NATAL

Institution : NKANDLA HOSP

Scale : NOT TO SCALE

Date : 06 June 2016

Page No. : 001

FOLLOW THE FOOT PRINTS

LANDELA LEZINYAWO UMA UYA

PHARMACY (GREEN)

X-RAY (BLUE)

CONSULTING ROOM (MARROON)

VITAL SIGNS (POWDER BLUE)

RESSUS (RED)

HOME AFFAIRS (BLACK)

FAMILY CLINIC (WHITE)

DENTAL (YELLOW)

WARDS (PURPLE)



Measurements

1m X 1m (L X B)

Perspex -

This foot print board to be of steel make and Perspex

The sign must be steel with White background and green (CMYK-C=87, M=9, Y=100, K=11) writings.

The signage to be pop riveted to the rectangular bar safely
80mm round galvanized

Mounted on the walls in every strategic points

New green DOH emblem to be used



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

WARDS

↑ **PHARMACY WARD / EMITHINI**

RECEPTION / OMABHALANE

CASHIER /

X-RAY / ESITHOMBENI

VITAL SIGNS /

CONSULTING ROOMS /

PUBLIC TOILETS /

POPD / ABANTWANA ABAGULAYO ABAVELA NGAPHANDLE

DUTY ROOM /

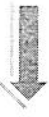
EMERGENCY ROOM /

FIO'S OFFICE / UMGICINI MANANI

MEDICAL MANAGER /

ASSISTANT MANAGER NURSING /

DENTAL CLINIC /



Measurements

1m X 1m (L X B)

Perspex - (Back to back)

This board to be of steel make and Perspex

The sign must be steel with White background and green (CMYK-C=87, M=9, Y=100, K=11) writings.

The signage to be pop riveted to the rectangular bar safely
80mm round galvanized

Hanging in the ceiling at the main entrance inside OPD

Measurements

- 2M-Long X 1,5 width

- Perspex-Lighting box with 4x4 foot (1,2m) with Ballast and starters

- This box to be of steel make and Perspex in the front

- The new circuit breaker to be installed in the existing DB

- 1,5mm² x 3 core surfex cable to be run from the DB into the (day light) switch and then to the lightning information box

- The box to be installed on OPD wall with wall plugs

2. Measurements

400mm wide X 2,5m Long X 4mm thick of blue Perspex using wall plugs no-poxy, no silicone, no 2-way tape to be used. Only wall plugs and cracked signage will not be received and installed

- 3. 150mm wide X 500mm long

-To be safely installed into the wall, use wall plugs

4. Measurements

- 2X60mm stainless steel galvanized

- The poles to be 2,5m long

- 500mm/0,5 to be dug under the soil and concrete must be supplied over it

-Supply cement

-19mm concrete stone

-The Hospital will supply water for free

-To information board to be stainless steel-galvanized

-Blue in colour

-The board to be pop riveted into the steel rectangular steel should also be galvanized pole. The rectangular steel should also be galvanized

- 2M-Long X 1,5 width
- Perspex-Lightning box with 4x4 foot (1,2m) with Ballast and starters
- This box to be of steel make and Perspex in the front
- The new circuit breaker to be installed in the existing DB
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- To information board to be stainless steel-galvanized
- Blue in colour
- The board to be pop riveted into the steel rectangular steel should also be galvanized pole. The rectangular steel should also be galvanized

MANDELA Hospital



Department of Health
Province of KWAZULU-NATAL

Welcome to **Osunguveni Clinic**
Siyakwamukela eMtholampilo waso **Osunguveni!**

CONDITIONS OF ENTRY

- A. These premises may only be entered in accordance with the provisions of the control of access to public premises and vehicle ACT 53 of 1985
- B. All People and vehicles entering and leaving the premises are subject to be searched in a accordance with access to control ACT 53 of 1985
- C. The following are prohibited items in terms of access control act to public premises

- A. Iingelo lokungena ezakhweni zikahulumeni zilawiswa umthetho wezakhiwo kanye nezithuthi zikahulumeni zila ACT 53 of 1985
- B. Bonke abantu kanye nezithuthi ezingenayo kanye neziphumayo kumelwe ziseshwe ngokulandela umthetho ACT 53 of 1985
- C. Lezinto ezilandelayo ezibalwe azivumelekile ngokulandela umthetho owangamela izakhwo zikahulumeni

IMIGATHANGO YOKUNGENA

- RIGHT OF ENTRY RESERVED
- NO ALCOHOL ALLOWED
- NO ANIMALS ALLOWED
- NO DANGEROUS WEAPONS ALLOWED
- NO PHOTOGRAPHING



Silwa Nozifo, Silwa Nobubha, Sinika Ithemba

- Change the name of the facility to *Ngwenini clinic*
- Add NO HAWKERS , NO SMOKING , NO LITTERING , NO ANIMALS allowed expect for service animals to prohibited items.



1m x 1.4 m (LxB)

• Poles : 3.5 M galvanized poles

NB: Design & information written must be the same with the picture above

Measurements

2m X 3m (L X B)

Perspex – Lightning box with 4X4 foot (1,5m) with Ballast and starters

This box to be of steel make and Perspex in the front

The new circuit breaker to be installed in the existing DB

1,5 mm 2 X3 core surflex 100m long cable to be run from DB into the (day light) switch and then to the lighting information box

The box to be installed at the Main gate/entrance

The sign must be steel with White background and green (CMYK-C=87, M=9, Y=100, K=11) writings.

The signage must be supported by rectangular also galvanized bars which will be connected to the round bar with bolts and nuts.

The signage to be pop riveted to the rectangular bar safely
80mm round galvanized

Poles- 5m long with 0,5 to be dug underground with (cement and building sand)

Pull power from main sub station near the gate

New green DOH emblem to be used



health

Department:

Health

PROVINCE OF KWAZULU-NATAL



PHARMACY WARD / EMITHINI

PEADRIATIC WARD / IWODI LABANTWANA

X-RAY / ESITHOMBENI

MALE WARD / IWODI LABESILISA

FEMALE WARD / IWODI LABESIFAZANE

FIO'S OFFICE /

ARV CLINIC / UMTHOLAMPILO WEMISHANGUZO

MATERNITY WARD / IWODI LABABELETHILE

OPD / ABAGULAYO ABAVELA NGAPHANDLE

PSYCH CLINIC / UMTHOLAMPILO WABAGULA NGENQONDO

ISOLATION WARD/

TB CLINIC/ UMTHOLAMPILO WESIFO SOFUBA

1225X1225

X3

	Mpandleni Clinic	
	Thalaneni Clinic	
	Thalaneni Health Post	
	Chwezi Clinic	
	Nongamlana Clinic	
	Nkandla Hospital	

1500X600MM

X5

	Mpandleni Clinic	
	Nkandla Hospital	

From the side of Nqutu

Two boards Witten

Nkandla hospital, Nongamlana clinic Chwezi Clinic, Thalaneni health post, Thalaneni Clinic and Mpondleni Clinic.

One board written:

Nkandla hospital, Chwezi clinic, Thalaneni health post, Thalaneni clinic and Mpondleni clinic

One board written

Nkandla hospital, Thalaneni health post, Thalaneni clinic and Mpondleni clinic.

Two boards written:

Nkandla hospital, Thalaneni clinic and Mpondleni clinic

One board written:

Nkandla hospital and mpondleni clinic. 2450 X 610

1X5 BOARDS FOR THIS ROUTE

SPECIFICATION

A BOARD SHOULD HAVE A BROWN BACKGROUND

SHOULD REFLECT AT NIGHT

HOSPITAL SHOULD HAVE A WHITE CROSS WITH A RED BACKGROUND

THE CLINIC SHOULD HAVE A WHITE CROSS WITH A BLUE BACKGROUND

THE BOARD SHOULD HAVE KILOMETERS

POLES- 5M LONG WITH 0,5 TO BE DUG UNDERGROUND WITH (CEMENT, BLUE STONES AND BUILDING SAND)

THE BOARD SHOULD HAVE ARROWS POINTING TO THE DIRECTION OF A HOSPITAL OR CLINIC



x5
1500X600MM



x3
1225X1225

Measurements

1m X 1m (L X B)

Perspex –

This board to be of steel make and Perspex

The sign must be steel with White background and green (CMYK-C=87,M=9, Y=100, K=11) writings.

The signage to be pop riveted to the rectangular bar safely
80mm round galvanized

Mounted on the walls at the main entrance outside OPD



health

Department:

Health

PROVINCE OF KWAZULU-NATAL



PHARMACY WARD / EMITHINI



POPD / ABANTWANA ABAGULAYO ABAVELA NGAPHANDLE



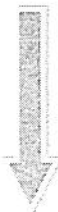
X-RAY / ESITHOMBENI



OPD / ABAGULAYO ABAVELA NGAPHANDLE



FIO'S OFFICE / UMGCINI MANANI



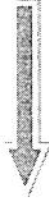
MALE WARD / IWODI LABESILISA



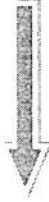
FEMALE WARD / IWODI LABESIFAZANE



ARV CLINIC / UMTHOLAMPILO WEMISHANGUZO



MATERNITY WARD / IWODI LABABELETHILE



SYCH CLINIC / UMTHOLAMPILO WABAGULA NGENQONDO



ISOLATION WARD/



TB CLINIC/ UMTHOLAMPILO WESIFO SOFUBA

Measurements

2m X 3m (L X B)

Perspex – back to back

This board to be of steel make and Perspex in the front and back

The new circuit breaker to be installed in the existing DB

The board to be installed at the Main entrance OPD

The sign must be steel with White background and green (CMYK-C=87,M=9, Y=100, K=11) writings.

The signage must be supported by rectangular also galvanized bars which will be connected to the round bar with bolts and nuts.

The signage to be pop riveted to the rectangular bar safely

80mm round galvanized

Hanging inside OPD

Pull power from main sub station near the OPD

New green DOH emblem to be used



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PROVINCE OF KWAZULU-NATAL



PHARMACY WARD / EMITHINI

RECEPTION / OMABHALANE

CASHIER / UMQOQI WEZIMALI

X-RAY/ ESITHOMBENI

PUBLIC TOILETS / IZINDLU ZANGASESE ZOMPHEKATHI

DENTAL CLINIC / EMAZINYWENI

FAMILY CLINIC / IGUMBI LOKUHLELA UMNDENI

BIRTH REGISTRATION/ IGUMBI LOKUBHALISWA KWABANTWANA ABAZELWE

