



Quotation Advert

Opening Date: 07/11/2024

Closing Date: ~~13~~11/2024

Closing Time: 11:00

INSTITUTION DETAILS

Institution Name: RK Khan Hospital

Province: KwaZulu-Natal

Department of entity: Department of Health

Division or section: Supply Chain Management

Place where goods/ R.K. KHAN HOSPITAL

Date Submitted: 06/11/2024

ITEM CATEGORY AND DETAILS

Quotation number: RKK677/2024-2025

Item Category: Goods

Item Description: Supply & Install cubicle curtains, rails, brackets etc.

Quantity (if supplies): 9

COMPULSORY BRIEFING SESSION / SITE VISIT

Select Type: Compulsory Site Meeting

Date: 14 November 2024

Time: 10.30

Venue: Maintenance Tea Lounge

QUOTES CAN BE COLLECTED FROM: KZNhealth Website

QUOTES SHOULD BE DELIVERED TO: R.K. Khan Hospital Tender box situated at the main entrance gate.

ENQUIRIES REGARDING ADVERT MAY BE DIRECTED TO:

Name: MS M Khumalo

Email: maud.khumalo@kznhealth.gov.za

Contact number: 031 4596301

Finance Manager: Mr I.D. Myeza

Finance Manager Signature

OFFICIAL PRICE PAGE FOR QUOTATIONS UP TO R1 000 000

QUOTE NUMBER: ZNQ / RKK / 677 / 24 / 25

DESCRIPTION: SUPPLY & INSTALL CUBICLE CURTAINS, RAILS, BRACKETS, FIXTURES ETC.

THE BELOW PREFERENCE POINTS WILL BE ALLOCATED IN COMPLIANCE WITH THE DEPARTMENTAL PREFERENCE PROCUREMENT POLICY (KNOWN AS SCM PPP):	POINTS ALLOCATED
—	20

ICN NUMBER	QUANTITY	UNIT OF MEASURE	DESCRIPTION	BRAND & MODEL	COUNTRY OF MANUFACTURE	PRICE	
						R	C
	9	sets	SUPPLY & INSTALL CUBICLE CURTAINS, RAILS, BRACKETS, FIXTURES, ETC. AS PER SPECIFICATIONS				
			COMPULSORY SITE MEETING				
			N.B. ALL QUOTATIONS TO BE DROPPED I TENDER BOX SITUATED AT THE ENTRANCE OF THE HOSPITAL NEXT TO SECURITY OFFICE. NO EMAILS WILL BE ACCEPTED DUE TO NETWORK PROBLEMS.				
			NB: DECLARATION FORMS, BBBEE VERIFICATION CERTIFICATE, SWORN AFFIDAVIT OR CERTIFICATE MUST HAVE SANAS LOGO, MUST BE SUBMITTED WITH QUOTATION				
VALUE ADDED TAX @ 15% (Only if VAT Vendor)							
TOTAL QUOTATION PRICE (VALIDITY PERIOD 90 Days)							

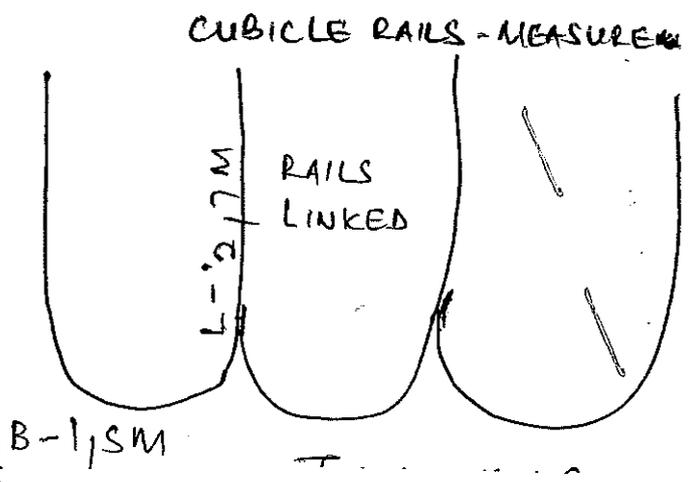
DOES THIS OFFER COMPLY WITH THE SPECIFICATION? YES / NO
 IS THE PRICE FIRM? YES / NO
 DOES THE ARTICLE CONFORM TO THE S.A.N.S. / S.A.B.S. SPECIFICATION? YES / NO
 STATE DELIVERY PERIOD (E.G. 3 DAYS, 1 WEEK) _____
 NAME OF BIDDER: _____ SIGNATURE OF BIDDER: _____
 [By signing this document, I hereby agree to all terms and conditions]
 CAPACITY UNDER WHICH THIS QUOTE IS SIGNED: _____ DATE: _____

END-USER SPECIFICATION FORM

Quote Number: _____

Item Description: CUBICLE RAILS + CUBICLE CURTAINS
 Department/Section: ACCIDENT AND EMERGENCY DEPARTMENT Purpose of Item: TO PROMOTE PRIVACY DURING EXAMINATION AND BATHING OF PATIENTS

1. Pre-qualification criteria if any:
 - 1.1. Is the item required to have a regulatory body certification (e.g. SABS, SANS, SANAS, ISO, CIDB, etc.)? Yes / No: _____
Regulatory Body / certification required if Yes: _____
 - 1.2. Is a compulsory site inspection / briefing session required? Yes / No
if Yes, specify: Date ____/____/____ Time ____:____ Place _____
 - 1.3. Is local production and content part of the quote? Yes / No
if Yes, specify: _____
 - 1.4. Provisions of section 4(1)(a) of the PPPFA Regulations, 2017 if
if Yes, specify: _____
 - 1.5. Liability Cover insurance? Yes / No
if Yes, specify: _____



2. What is the specification of the required item?

List specifications to be advertised	
1.	CUBICLE RAILS - SEE DIAGRAM
2.	ALUMINIUM RAILS
3.	LENGTH 2,7M and breadth 1,5 METRES
4.	CURTAINS - SPECIFICATIONS ATTACHED
5.	AT THE BACK. MEASUREMENT OF CURTAINS IS ± 6,5 METRES IN LENGTH AND DROP 2,1 METRES

3. Does a sample need to be submitted? Yes / No (select option 3.1 or 3.2)
 - 3.1. Deadline for submission if Yes: Date ____/____/____ Time ____:____ Place _____
 - or
 - 3.2. Specify that samples must be made available when requested in writing. Yes or No

4. Penalties to be noted by the suppliers:
 - 4.1. If the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance.

5. What is the evaluation criteria / special terms and conditions to be advertised?

List evaluation criteria / special terms and conditions to be advertised (if applicable)	
1. Pre-qualification criteria	Does the offer meet the pre-qualification criteria?
2. Administrative	Does the offer comply to stipulated administrative requirements?
3. Conformance:	Was the product made or service performed to specifications?
4. Performance:	Will/does the product/service fulfil its performance obligation, in a manner that releases the supplier from all liabilities under the contract?
5. Features:	What characteristics does the product or service have?
6. Reliability:	How long can a product go between failures and the need for maintenance? (guarantee)
7. Durability:	What is the useful life for the product? How will the product hold up under extended use?
8. Serviceability:	How easy is it to repair, maintain or support the product or service? (customer support)
9. Ability & Capacity	The ability and capacity of the vendor to execute the contract
10. Preference points	Preferential Procurement System (80/20) if applicable

Name of End-user (in full)	MR B. MLABA	Name of SCM Rep (in full)	J.P. BOWEN
Designation / Rank (in full)	OPERATIONAL MANAGER	Designation/ Rank (in full)	DO
Signature	<i>[Signature]</i>	Signature	<i>[Signature]</i>
Date	22/10/2024	Date	01/11/24

SPECIFICATIONS FOR CURTAINS FOR EMERGENCY DEPARTMENT

ROYAL BLUE HOSPITAL CUBICLE CURTAINS

THE FABRIC SHOULD BE FREE OF HEAVY METALS, SUCH AS LEAD, CHROMIUM, MOLYBDENUM, CADMIUM, ETC

BE STRONG, DURABLE, AND TEAR RESISTANT. THE CURTAINS SHOULD NOT ONLY PREVENT AND CONTROL PATHOGENS AND GERMS, BUT CAN ALSO HELP MINIMIZE HOSPITAL ACQUIRED INFECTIONS

BE ANTI-STATIC TO PREVENT STATIC ELECTRICITY FROM INTERFERING WITH SENSITIVE MEDICAL EQUIPMENT

BE HYPOALLERGENIC TO PROTECT PATIENTS FROM HAVING ALLERGIC REACTIONS

BE STRONG AND DURABLE

CONTAIN AN ANTIMICROBIAL ADDITIVE THAT WILL SLOWLY RELEASE TO THE SURFACE OVER TIME, AS ANTIMICROBIAL CURTAINS NOT ONLY PREVENT AND CONTROL PATHOGENS AND GERMS BUT ALSO HELP MINIMIZE HOSPITAL ACQUIRED INFECTIONS.

THEY SHOULD BE LONG LASTING

THE FABRIC MUST BE 100% POLYESTER

MUST BE MACHINE WASHABLE- THESE CUBICLE CURTAINS ARE MACHINE WASHABLE, THEY MUST WASH EXTREMELY WELL BUT DO NOT FADE OUT WHEN WASHING

LONG LASTING- THE CUBICLE CURTAINS ARE FABRICATED WITH GROMMETS ON TOP SO THE HOOKS USED TO HANG THEM WILL LAST A LIFETIME, CUBICLE CURTAINS MADE WITH GROMMETS ALSO FALLS MOST BEAUTIFUL AND STRAIGHT.

Rk/c 520/24-25

Mrs Iyeshani Ngeobo
14267835

05/09/2024

endurocide[®] ANTIMICROBIAL & SPORICIDAL CURTAINS

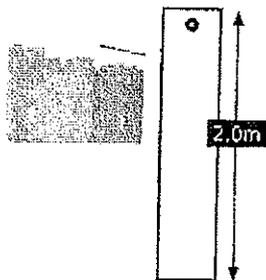
Endurocide[®] hospital curtains - effective against spores, bacteria, mycobacteria and fungi.

Manufactured from polypropylene. Available in a range of colours and sizes (please see product brochures for full range.)

Curtain types

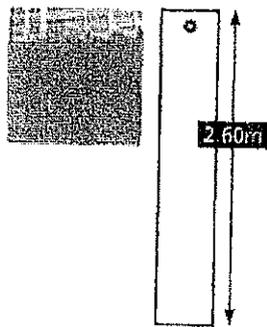
Standard

100% polypropylene, designed for use with suspended ceiling rails



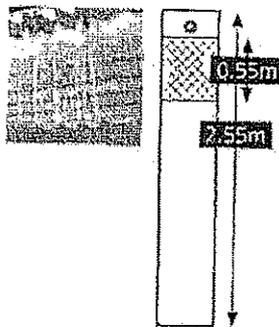
Longdrop

100% polypropylene, designed for use with ceiling-fixed rails



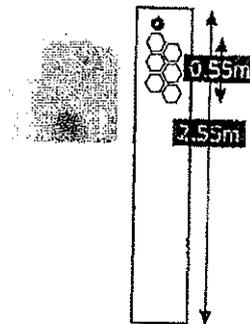
Mesh top

With NFPA 13 compliant mesh, designed for use with ceiling-fixed rails



Mesh cut

An economical alternative to the traditional mesh top curtain



Endurocide[®] Antimicrobial & Sporidical Disposable Curtains are sporistatic & bacteriostatic as well as sporidical & bactericidal.

Bacteriostatic & sporistatic means that the curtain is capable of inhibiting the growth and reproduction of bacteria and spores. The International Standards for bacteriostatic & sporistatic fabrics are AATCC 147 and CG 147. These tests are qualitative tests, ie they evaluate the fabric's antimicrobiality.

Bactericidal & sporidical means that the curtain is capable of killing spores and bacteria. The International Standards for bactericidal fabrics are AATCC 100 and JIS Z 2801. These tests are quantitative tests, ie the number / reduction of bacteria is counted.

Laboratory fabric testing

Sporistatic & Bacteriostatic Testing

Qualitative "Zone of Inhibition" tests demonstrate that the fabric is sporistatic and bacteriostatic and whether it can prevent pathogens from growing and reproducing on treated fabric.

Sporidical & Bactericidal Testing

Quantitative tests to demonstrate that the treated fabric is capable of killing spores, bacteria and fungi.

One Year & Two Year Testing

Tests conducted on the Endurocide[®] Antimicrobial & Sporidical Curtain fabric one year and two years after manufacture, to demonstrate that the treated fabric remains active and effective.

Rk500/24-25


 Mr. Anshu Negi
 Phone No. 14267535
 05/09/2024

Technology works

The Endurocide® Sporocidal Curtain liquid coats the fabric with a biostatic polymer layer. If pathogens come into contact with the fabric, the Endurocide® Sporocidal layer instantly starts working by trapping the pathogens on the fabric and preventing them from multiplying and being re-transmitted.

Endurocide® Antimicrobial & Sporocidal Hospital Curtains kill spores by piercing through their spore coats and cortex and then causing lethal DNA damage to the spore.

Endurocide® Antimicrobial & Sporocidal Hospital Curtains kill bacteria by first preventing their respiration, then disrupting their cell metabolism and then inhibiting the cell from reproducing.

Endurocide® Antimicrobial & Sporocidal Hospital Curtains are the only hospital curtain available on the market that utilises this technology.

Performance comparisons

Performance comparison	Endurocide® Antimicrobial & Sporocidal Curtain	Conventional silver treated	Conventional silver thread	Endurocide® Antimicrobial & Sporocidal Curtain
Fire retardant				
Available in various colours				
Lightweight	X			
100% recyclable	X			
Tested against spores, bacteria & fungi	X	X	X	X
Traps & kills pathogens	X	X	X	X
Proven 2 year antimicrobial activity	X	X	X	X

Comparison of silver vs Endurocide® Antimicrobial & Sporocidal Curtain

	Endurocide® Antimicrobial & Sporocidal Curtain	Conventional silver treated	Conventional silver thread
Bactericidal			
Fungicidal			
Sporicidal		X	X
100% antimicrobial fabric coverage			X
Effective at ambient humidity		X	X
24 month antimicrobial activity		X	X
24 month sporicidal activity		X	X

Sources
https://microbewiki.kenyon.edu/index.php/Silver_as_an_Antimicrobial_Agent
<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2779462/>

(Signature)

05/09/2024

Antimicrobial & Sporicidal Disposable Curtains Test Results

Bacteriostatic & Sporistatic testing

NEW CURTAINS 'BOX FRESH'

CG 147 & AATCC 147 | Spores | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Clostridium difficile</i> *	CG 147	6mm
<i>Clostridium difficile</i> *	AATCC 147	3mm

CG 147 & AATCC 147 | Bacteria | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Acinetobacter baumannii</i>	CG 147	4.5mm
<i>Enterococcus hirae</i>	CG 147	8mm
<i>Escherichia coli</i>	CG 147	8mm
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	CG 147	6mm
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	AATCC 147	6mm
<i>Pseudomonas aeruginosa</i>	CG 147	6mm
Vancomycin-resistant <i>Enterococcus faecalis</i> (VRE)	CG 147	2.5mm

CG 147 | Fungi | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Aspergillus niger</i>	CG 147	7mm
<i>Candida albicans</i>	CG 147	3mm

Environmental / stability culture | Fungi | Test time: 48 hours
Assessment of antifungal activity of textile materials.

Pathogen	Pass	Conclusion
<i>Candida auris</i>		"No growth was obtained"

CG 147 | Mycobacteria | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Mycobacterium tuberculosis</i>	CG 147	2.5mm

CURTAINS 1 YEAR AFTER MANUFACTURE

CG 147 | Spores | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Clostridium difficile</i> *	CG 147	6.5mm

CG 147 | Bacteria | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Escherichia coli</i>	CG 147	8mm
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	CG 147	6.5mm
<i>Salmonella typhimurium</i>	CG 147	4.5mm

CG 147 | Fungi | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Candida albicans</i>	CG 147	6mm

International Fire Retardant Standards

Countries	Standard
UK & Europe	BS 5867 Part 2 Types B&C: 2008
USA & Canada	NFPA 701: 2010, CAN/ULC-S109
Australia & New Zealand	AS 2755.2-1985 AS 1530.2-1993 Part 2

CURTAINS 2 YEARS AFTER MANUFACTURE

CG 147 | Bacteria | Test time: 24 hours
Assessment of antimicrobial finishes on textile materials: parallel streak method.

Pathogen	Standard	ZOI
<i>Acinetobacter baumannii</i>	CG 147	2mm
Extended Spectrum Beta-lactamase (ESBL) <i>Escherichia coli</i>	CG 147	8mm
Extended Spectrum Beta-lactamase (ESBL) <i>Klebsiella pneumoniae</i>	CG 147	2.5mm
<i>Klebsiella pneumoniae</i>	CG 147	10mm
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	CG 147	7mm
Vancomycin-resistant <i>Enterococcus faecalis</i> (VRE)	CG 147	5.5mm

Bactericidal & Sporicidal testing

NEW CURTAINS 'BOX FRESH'

AATCC 100 & JIS Z 2801 | Spores | Test time: 24 hours
Assessment of antibacterial finishes on textile materials.

Pathogen	Standard	Log reduction
<i>Clostridium difficile</i>	AATCC 100	≥ 5.07
<i>Clostridium difficile</i>	JIS Z 2801	3.66

AATCC 100 & JIS Z 2801 | Bacteria | Test time: 24 hours
Assessment of antibacterial finishes on textile materials.

Pathogen	Standard	Log reduction
<i>Escherichia coli</i>	AATCC 100	≥ 4.93
Extended Spectrum Beta-lactamase <i>Escherichia coli</i>	AATCC 100	≥ 5.30
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	AATCC 100	≥ 5.04
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA)	JIS Z 2801	≥ 5.00
<i>Salmonella typhimurium</i>	AATCC 100	≥ 4.99

JIS Z 2801 | Bacteria | Test time: 1, 2 & 4 hours
Assessment of antibacterial finishes on textile materials.

Pathogen	Standard	Surviving CFUs	0hr	1hr	2hr	4hr
<i>Staphylococcus aureus</i> *	JIS Z 2801	351	0	0	0	0
<i>Salmonella choleraesuis</i> *	AATCC 100	1.65 x 10 ³	5	3	1	

AATCC 100 & JIS Z 2801 | Fungi | Test time: 24 hours
Assessment of antibacterial finishes on textile materials.

Pathogen	Standard	Log reduction
<i>Aspergillus niger</i>	AATCC 100	4.06
<i>Candida albicans</i>	AATCC 100	≥ 4.91
<i>Candida albicans</i>	JIS Z 2801	≥ 4.46

CURTAINS 1 YEAR AFTER MANUFACTURE

AATCC 100 | Spores | Test time: 24 hours
Assessment of antibacterial finishes on textile materials.

Pathogen	Standard	Log reduction
<i>Clostridium difficile</i>	AATCC 100	≥ 4.60

CURTAINS 2 YEARS AFTER MANUFACTURE

AATCC 100 | Spores | Test time: 24 hours
Assessment of antibacterial finishes on textile materials.

Pathogen	Standard	Log reduction
<i>Clostridium difficile</i>	AATCC 100	≥ 4.30

* Sporistatic tests are carried out using *C. difficile* spores. However, spores can often become vegetative under test conditions and therefore we have no way of guaranteeing that the results quoted show evidence of either sporistatic efficacy (inhibiting growth before vegetative) or bacteriostatic efficacy (inhibiting the growth of the bacteria once the spores have vegetated). Endurocure® Antimicrobial & Sporicidal Curtains are shown to be sporicidal, as shown overleaf.

† Only 20µl samples of test bacteria (approximately 1 x 10⁷) used in test, hence the small population numbers.

(Signature)

05/09/2024



CLARITY ON DECLARATION OF INTEREST SBD 4 (a)

BIDDER NAME	
LEGISLATION ON DISCLOSURE OF INTEREST	
<p>The Public Service Act 103 of 1994 indicates in section 30(1) that "No employee shall perform or engage himself or herself to perform remunerative work outside his or her employment in the relevant department, except with the written permission of the executive authority of the department."</p> <p>Furthermore, in terms of the Public Service Regulations paragraph 13(c), "An employee shall not conduct business with any organ of state or be a director of a public or private company conducting business with an organ of state, unless such employee is in an official capacity a director of a company listed in schedule 2 and 3 of the Public Finance Management Act"</p> <p>Treasury Regulations 16A8.4 further indicates that "If a supply chain management official or other role player, or any close family member, partner or associate of such official or other role player, has any private or business interest in any contract to be awarded, that official or other role player must-(a) disclose that interest; and (b) withdraw from participating in any manner whatsoever in the process relating to that contract."</p>	
CLARITY ON HOW TO DISCLOSE	
<p>Clause 2.2 of the Bidders Disclosure (SBD4), require the bidder to disclose a relationship with any person employed by the entire KZN Department of Health, even if that person is not employed by the procuring institution. The Department may use other Computer Assisted Techniques to verify possible interest, should you be found to have failed to disclose correctly, your bid/quotation will be treated as a false declaration, treated as non-responsive and disqualified.</p> <p>For example, if the tender is advertised or invited by Addington Hospital, yet the person with interest is employed by Manguzi Hospital, as long as that official is employed by the Department of Health, the bidder is required to disclose interest. Therefore the question is, do you, or any person connected with the bidder, have a relationship with any person who is employed by the KZN Department of Health? If so, please furnish particulars on Bidders Disclosure (SBD4) section 2.2.1, as attached below,</p>	

I read the above clarity on disclosure of interest and I commit to disclose as directed, should I fail to disclose correctly, I am aware of the consequences, which may include disqualification of my offer.

BIDDER SURNAME AND INITIALS

SIGNATURE

DATE



- 6.2. Each quotation shall be addressed in accordance with the directives in the quotation documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations/bids may be rejected as being invalid.
- 6.3. All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe custody until the closing time of the quotation/bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number written on the envelope.
- 6.4. A specific box is provided for the receipt of quotations, and no quotation found in any other box or elsewhere subsequent to the closing date and time of quotation will be considered.
- 6.5. Quotation documents must not be included in packages containing samples. Such quotations may be rejected as being invalid.

7. SAMPLES

- 7.1. In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
 - (i) If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
 - (ii) If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion.
- 7.2. **Samples must be made available when requested in writing or if stipulated on the document.**
 - If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All (i) testing will be for the account of the bidder.

8. COMPULSORY SITE INSPECTION / BRIEFING SESSION

8.1. Bidders who fail to attend the compulsory meeting will be disqualified from the evaluation process.

- (i) The institution has determined that a compulsory site meeting will take place.
- (ii) **Date:** 14 / NOVEMBER / 2024 **Time:** 10 : 30 **Place:** MAINTENANCE TEA LOUNGE

Institution Stamp:	Institution Site Inspection / briefing session Official: Full Name: _____ Signature: _____ Date: _____
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9. STATEMENT OF SUPPLIES AND SERVICES

9.1. The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

10. SUBMISSION AND COMPLETION OF SBD 6.1

10.1. Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

11. TAX COMPLIANCE REQUIREMENTS

- 11.1. In the event that the tax compliance status has failed on CSD, it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.
- 11.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.

12. TAX INVOICE

- 12.1. A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:
 - (i) the name, address and registration number of the supplier;
 - (ii) the name and address of the recipient;
 - (iii) an individual serialized number and the date upon which the tax invoice
 - (iv) a description and quantity or volume of the goods or services supplied;
 - (v) the official department order number issued to the supplier;
 - (vi) the value of the supply, the amount of tax charged;
 - (vii) the words tax invoice in a prominent place.

13. PATENT RIGHTS

13.1. The supplier shall indemnify the KZN Department of Health (hereafter known as the purchaser) against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

14. PENALTIES

14.1. If at any time during the contract period, the service provider is unable to perform in a timely manner, the service provider must notify the institution in writing/email of the cause of and the duration of the delay. Upon receipt of the notification, the institution should evaluate the circumstances and, if deemed necessary, the institution may extend the service provider's time for performance.