



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

St Andrews Hospital

St and news

STAY INFORMED

MARCH 2017

MARCH = TB MONTH



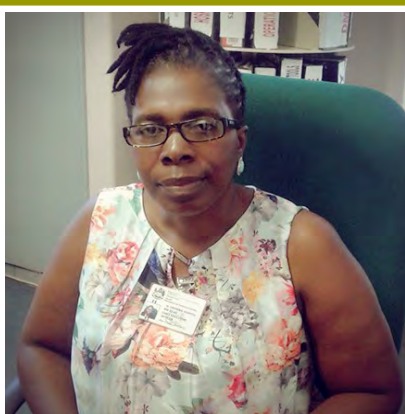
Signs and symptoms of active TB include:

- Coughing that lasts three or more weeks.
- Coughing up blood.
- Chest pain, or pain with breathing or coughing.
- Unintentional weight loss.
- Fatigue.
- Fever.
- Night sweats.
- Chills.

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CEO's NOTE



Ms. MM Vane (Hospital Manager)

This is my first year as the CEO having commenced my duties on the 1st of July 2016. There has been a lot of pressure as I wanted to achieve so many things. I would like to take this opportunity to thank my management team for the support and dedication to their work. Yes the year had a fair share of challenges with staff shortage but this did not stop us from achieving our goals.

Highlights for the year

UNANNOUNCED VISIT BY OHSC

St Andrews hospital was audited by OHSC and did very well it was the first assessment and we are proud that we achieved 72% yes is not a compliance score but what it means is that we are very close in becoming compliant and with the internal self-assessment we have achieved 82%.

FACILITY IMPLEMENTATION PLANS AT INGELI FOREST LODGE

The above was facilitated by our partner BroadReach working with M & E we had a successful event the plan took 2 days to finish and the outcomes were good. Lessons learnt from the planning was that the sessions usually leave out important stakeholders they are either invited late or not properly identified which makes planning to be ineffective.

This time we did well most of the stakeholders were invited and attended for the 2 days and this assisted the sub-district as we learnt a lot from how they view the service we are offering them and we received some action plans towards achieving some indicators which were challenging.

BANDANA DAY

This day was also celebrated at St Andrews hospital in support of our relatives who suffer from various cancer conditions even the CEO came on duty in her bandana. Our male staff also felt the need to support the day by wearing the bandana as well.



Nokuzola Mmembe (Matrons Office)



HR Manager and HR Staff in support of Bandana day

Cont. from page.2



HERITAGE DAY 2016

Different ethnic groups celebrated by showcasing their traditional clothing and enjoyed themselves. The staff shared their staple food and enjoyed the day. it was a day filled with joyous singing of traditional songs and celebrations.



QUALITY DAY & YEAR END FUNCTION

The day went well with various Quality Assurance coordinators as judges from various institutions as well as District Quality Assurance manager with the support from Nerissa Moodley from the District office. 4 teams presented their QIPs and only one had to be a winner and 2 runner ups, the day was beautiful with many staff teams/individuals receiving certificates for performing well in different categories like Infection control, Batho Pele and there were also teams that received the certificates from the CEOs office.



Cont. from page.3

STRATEGIC PLAN REVIEW

This was a big success with good attendance of the key stakeholders, support from the district office, hospital staff, our 11 clinics and mobile teams. I pride myself with my M & E team who facilitated the session and the management who coached and led the various teams. My sincere appreciation also goes to the hospital board who funded the catering as well as the ladies who ensured that we did not go hungry during these 2 days.



WELCOMING THE NEW MEMBERS

The hospital was joined by new staff during the year and it is always a joyous moment when new staff joins the institution because the expectation is that they are going to uplift the service delivery standards.



FAREWELL EVENTS

We had to bid farewell to some of our staff and we are happy because some were taking their retirement after serving the institution for a long time and it was their time to rest after a long beautiful and strenuous journey of saving lives and some were getting promoted to senior post, these were moments where



we experienced mixed emotions when we reflected what we shared with these individuals. They all have made their mark in this hospital and the management and staff appreciates the time spent with them.



Cont. from page.4

STAFF LOST DURING THE YEAR

The staff had sad moments when we lost our loved ones, during this period we lost 4 staff members from the hospital and 2 from the clinics, they will always be in our memories and we will always put their families in our prayers, may their souls rest in peace.



Mr. Khowa



Mrs. RNM Madlala



EN Ngwala



MOVING FORWARD

This financial year has come to an end and as we are moving to the next year we hope to do things differently having learnt from the past, we must improve as we have learnt the best practices from others, we are proud of our achievements and will work harder to overcome the challenges that are facing the institution.

When we work as a team and pull together we will achieve a lot, we need positive attitudes and renewed strength.



LOOKING BACK AT 2016 IN PICTURES



BANDANA DAY



HERITAGE DAY



UGU TB AWARENESS EVENT

On the 24th March 2017 Ugu Health District held its annual TB day event at Malangeni Thusing Centre, Umdoni Ward 9. The purpose of this event is to commemorate TB and educate the community on the importance of giving support to those community members who are infected with TB. The event was successfully organized by Mr. Shane Naidoo, TB Manager for the Ugu District with the assistance of Umdoni municipality. This area was chosen to host the event because of the high TB rate that exists in Umdoni.

All the speakers spoke highly of the CCG's and they were appreciated for the amazing work that they do towards helping those patients who are infected by TB. Furthermore TB tracers spoke of the challenges that they have when they have to locate those patients that have defaulted their treatment since most times these patients give the wrong address and contact information at clinics and hospitals. The community was then encouraged to work hand in hand with the nurses and CCG;s in order to put a stop to TB.

The department of health UGU district also provided testing services at the event where community members were able to get tested for, HIV, Hypertension, Diabetes and other illnesses.

The department of Health thanked all community members for attending the event and encouraged them not to be afraid to attend clinics and hospitals should they suspect that they may have TB.

TB AWARENESS DAY





Operation Sukuma Sakhe
'KZN Service Delivery Model'



OSS CABINET VISIT

On 22 March 2017, the Operation Sukuma Sakhe cabinet visited Umuziwabantu to address the community and to also give the community a chance to voice out any concerns that they have regarding service delivery. All the Umuziwabantu wards were visited by each MEC. The MEC for health in KZN Dr. Sibongiseni Dhlomo visited ward 5, where he spoke about the importance of service delivery and also assured the community that even though they still have gaps but a lot has been done for ward 5, including schools, a community hall and scholar buses that transport learners to and from school.

Amongst some of the concerns that were raised by the community was housing issues, road, water and employment issues.

St Andrews Hospital mobile team also provided testing services for the community which included oral health screening, BMI, Blood pressure testing, diabetes and HIV.



OPERATION SUKUMA SAKHE IN PICTURES



WELLNESS DAY

On 24th of March 2017, St Andrews Hospital had its wellness day organized by the wellness committee. Amongst the games that were played on the day were, Volleyball, soccer and netball.

Sport is a beautiful way to get active and to get to know one another better. This was an opportunity for individuals from different departments to interact and get to know each other better. The most interesting part was that none of the sporting codes had trained beforehand, and all employees got a chance to play each sport for the first time as a result there were a lot of flips and falls and rolling on the grass. Which was all part of letting our hair down and letting the children inside of us come out and play.

On behalf of the St Andrews Hospital Staff, we thank the wellness team for organizing such a beautiful day for us. Thank you to Gamalakhe CHC, Turton CHC and Murchison hospital for being a part of our wellness day.



MARCH IS TB MONTH



About one third of the world's population is infected with tuberculosis (TB) bacteria. Only a small proportion of those infected will become sick with TB. People with weakened immune systems have a much greater risk of falling ill from TB. A person living with HIV is about 26 to 31 times more likely to develop active TB.



WORLD TB DAY
MARCH 24

One of the targets of the Sustainable Development Goals for 2030 is to end the global TB epidemic. The WHO *"End TB Strategy"*, approved by the World Health Assembly in 2014, calls for a 90% reduction in TB deaths and an 80% reduction in the TB incidence rate by 2030, compared with 2015.

New data from WHO reveal that the global TB burden is higher than previously estimated. Countries need to move much faster to prevent, detect and treat TB if the "End TB Strategy" targets are to be achieved in the next 15 years.

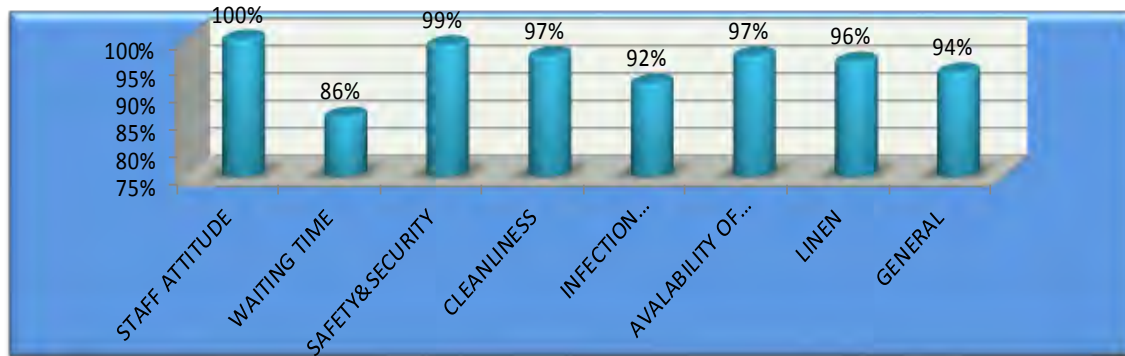
Key facts

- Tuberculosis (TB) is one of the top 10 causes of death worldwide.
- In 2015, 10.4 million people fell ill with TB and 1.8 million died from the disease (including 0.4 million among people with HIV). Over 95% of TB deaths occur in low- and middle-income countries.
- Six countries account for 60% of the total, with India leading the count, followed by Indonesia, China, Nigeria, Pakistan and South Africa.
- In 2015, an estimated 1 million children became ill with TB and 170 000 children died of TB (excluding children with HIV).
- TB is a leading killer of HIV-positive people: in 2015, 35% of HIV deaths were due to TB.
- Globally in 2015, an estimated 480 000 people developed multidrug-resistant TB (MDR-TB).
- TB incidence has fallen by an average of 1.5% per year since 2000. This needs to accelerate to a 4–5% annual decline to reach the 2020 milestones of the *"End TB Strategy"*.
- An estimated 49 million lives were saved through TB diagnosis and treatment between 2000 and 2015. Ending the TB epidemic by 2030 is among the health targets of the newly adopted Sustainable Development Goals

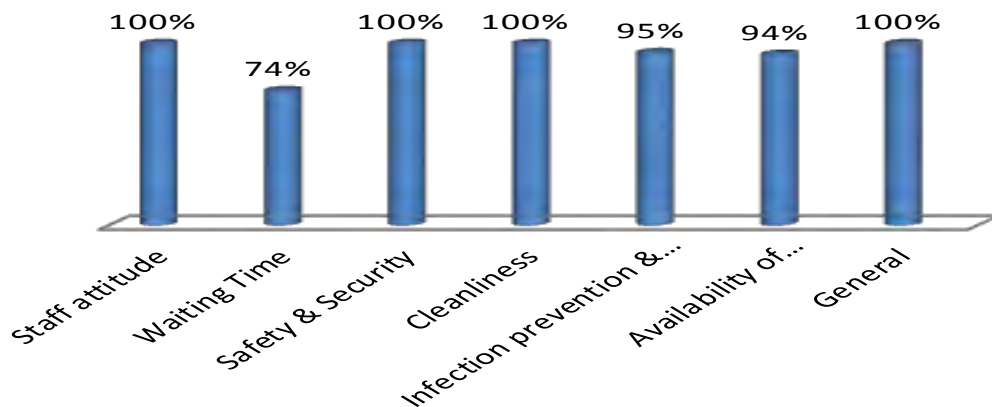


PATIENT EXPERIENCE OF CARE RESULTS

INPATIENT RATINGS MARCH 2017 - 96%



Outpatient Ratings March 2017 - 95%



COMPLAINTS RESOLUTION

During the 4th Quarter we received 8 complaints under the following categories:-

- 3 Staff Attitude
- 3 Patient care
- 2 Waiting time

343 compliments were received .

5 complaints were resolved within 25 days.

NEW APPOINTMENTS



<u>NAME</u>	<u>RANK</u>	<u>DATE OF APPOINTMENT</u>
L.E Afrika	Dietician Comm-Serve	2017-01-01
N.Z Cele	P.N Comm-serve	2017-01-01
S.T Cebekhulu	P.N Comm-serve	2017-01-01
R. Moodley	Pharmacist Comm-Serve	2017-01-01
K. Naidoo	Physio Comm-serve	2017-01-01
U.M Matola	P.N Comm-serve	2017-01-01
T. Mavana	P.N Comm-serve	2017-07101
L. Labuschagne	M.O Comm-serve	2017-01-01
M.K Phekwa	Placement Nurse	2017-01-01
T. Nkala	P.N Comm-serve	2017-01-01
M.M Shange	Placement Prof Nurse	2017-01-01
S.F Ntombela	Dentist Comm-serve	2017-01-01
L.L Njongwe	Assistance Nurse	2017-02-01
V.E Jukuda	Pharmacist Comm-Serve	2017-02-01
J. Padayachee	Medical Officer	2017-03-01
A. Ngoyo	Medical Officer	2017-03-01
A. Ageigbe	Medical Officer	2017-03-01
Q.N Mhlamvu	Prof Nurse	2017-03-01

WELCOME OUR NEW PR IN-SERVE



Ms. Phelokazi Sgwebela

On behalf of our managers, supervisors and staff we welcome you into our department. As part of our team, we believe that you are going to be an asset and that you will accomplish your day-to-day tasks. We are pleased to welcome you and we look forward of working with you.



CHUCKLES



A woman's husband had been slipping in and out of a coma for several months, yet she stayed by his bedside every day.

One day he told her, "You have been with me through the bad times. When I got fired, you were there. When my business failed, you were there. When I got shot, you were there. When we lost the house, you were there. When my health started failing, you were there. You know what?"

"What is it, dear?" she asked.

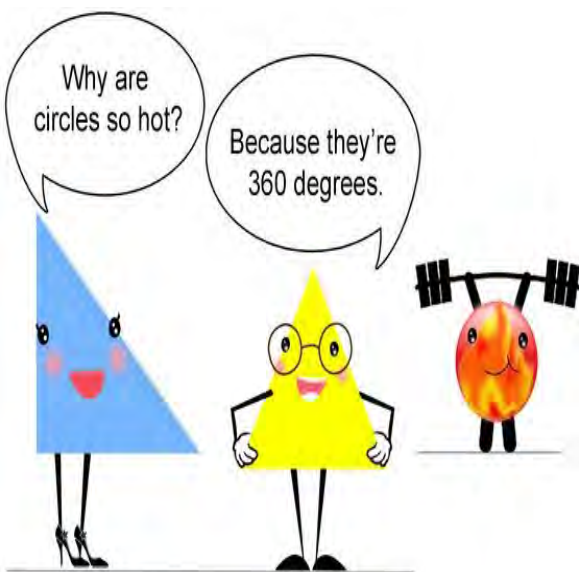
He responded, "I think you bring me bad luck."



The more you weigh,
the harder you are to
kidnap.
Stay safe. Eat cake.

ARGUING WITH A
WOMAN

IS LIKE GETTING
ARRESTED.
EVERYTHING
YOU SAY
CAN AND WILL
BE USED
AGAINST YOU.



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