



KWAZULU-NATAL PROVINCE

HEALTH
REPUBLIC OF SOUTH AFRICA

St Andrews Hospital

ST ANDREWS

NEWS

October 2022

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END YEAR PRAYER 2022

The end year is a time to reflect on all that has happened over the past twelve months.

It is time to give thanks for the good times and the lessons learned from tough times. It is a time to celebrate the progress made and to set goals for the year ahead.

It was a joyous day when St Andrews Hospital held its Year End Prayer on the 24th November 2022

Mrs Ngaleka said, it is the time to thank God for his provision, for his protection and for his love towards us. We thank God for his faithfulness and his goodness. She said as we now want to hit the rest button and start afresh.

Mrs Cele extended words of thanks to all the guests who were present, HCF and to the hospital management. According to the HFC report of 2022 she was presenting, On March 2022 HCF coordinated the Pre-Easter service, it was a service that was preparing people for Easter and it was done specially for clinicians who were not going be able to attend the Easter Service to their congregations due to work commitments. There were 7 Pastors who delivered the last 7th Words of God in the cross. In August HCF again hosted a Women Empowerment Event, the purpose of the event was to empower women and celebrate their achievements and the significant role that they have played from all walks of life. The guest speakers on that day was St Andrews Hospital CEO , Ms MM. Vane and Mrs Mnomiya. She further stated It was the vision from one of the HCF members that they must collect a certain amount of money that they must use to buy clothes for newborns at Maternity ward and also they were able to buy fruits for some kids admitted at the Pediatric ward, It became their corncen that so many children were admitted because of the burns, she then urged all mothers to keep a close eye to their kids.. They did this with a huge success and cooperation from the members. In October 7 patients chose God to be their savior and provider. In November 2 patients were saved and 1 staff Member. She concluded by saying, It was all God's faithfulness that we all come to this far, as we are going to the festive season, Let us be merry and enjoy our holidays



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TOGETHER**

CASUALTY STAFF CELEBRATE YEAR END

When we are approaching the Festive season we often feel keen to celebrate the year achievements and reflect on the ups and downs along the way.

The end year function poses the perfect opportunity to get to know each other better at a social level.

St Andrews Hospital Casualty Department took some time off from their hectic schedules to unwind at their year end function on the 19th of December 2022, The function was held at Wild Coast, Chico's restaurant. The purpose of this function was to show gratitude to the team who have devoted in a year passed.

The staff members exchanged gifts as a gesture of showing love and appreciation among others. Teamwork is essential to a Hospital's success, therefore events like this tends to encourage/ create a sense of social connection, promotes cooperation ,create a feeling of being valued and also foster a sense of belonging and these feelings translate into the way employees/staff go about their roles and the quality of service they provide to their external stake-



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**GROWING
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World Aids Day– 01 December

Each year on the 1st of December, people commemorate the World Aids Day. This day gives every community an opportunity to unite in the fight against HIV, and to show support for those who have been diagnosed and remember those who lost their lives due AIDS-related illnesses. South Africa has been restlessly trying to accomplish its mission to turn the HIV, AIDS AND TB epidemics around and there are notable attainments to celebrate.

World Aids Day is not only about raising awareness of global HIV/AIDS statistics however it is about teaching the public the truth about the virus, how its spread, its symptoms and treatments.

The numbers of HIV/AIDS cases have gone down dramatically since it first came onto the scene in the 80's , people are now having a better understanding of the virus and more people are receiving antiretroviral treatment which means HIV infection rates are decreasing. World Aids Day is also a solid reminder that we still need to fight the stigmas attached to an HIV/AIDS diagnosis.

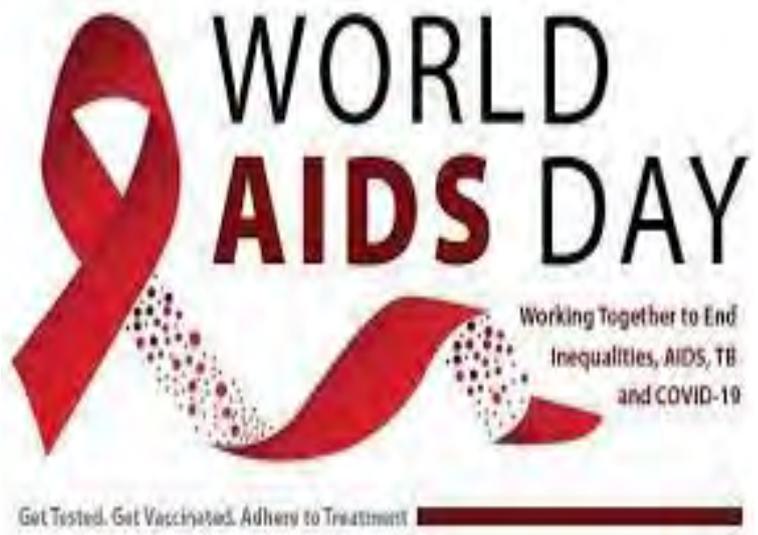
Despite our many advances, we still struggle to eliminate the stigma associated with HIV infection and the resultant discrimination. There are still people with limited knowledge of the facts about how to protect themselves and others. People living with HIV often feel nervous about telling others that they have HIV due to the fear of Stigma and discrimination. This can result to isolation and feeling unsupported which have significant impact on health and well-being.

Former President Nelson Mandela once said “ Many people suffering from AIDS and are not killed by the disease itself but are killed by the stigma surrounding everybody who has HIV and AIDS”.

We need to rethink how we view HIV/AIDS to remove the misconceptions and stigma that could keep the disease spreading. Know the facts about HIV, how it is contracted. Stigma is one of the main reasons that some people end up having quite negative feelings about themselves in relation to their HIV diagnosis.

As important as it is to educate ourselves, our friends and family on HIV/AIDS, It is of vital importance also to know your status.

It is important to remember that a positive HIV test is not a death sentence. You can still lead a healthy long life and we call on all South Africans to recognize that HIV/AIDS are chronic disease, that people living with HIV can have full and happy lives and we have a responsibility to treat those who are struggling to accept their HIV positive diagnosis with dignity, respect and care.



WELCOME OUR NEW AMN



MS Thembisa Nxokweni obtained her 4 year Diploma in Nursing in 1996 at Transkei Nursing College

Her 1st employment as a professional nurse was at Osindisweni Hospital , allocated in Maternity and Paediatric Wards .

She then moved on promotion to Port Shepstone Hospital where she worked in various departments, the longest being Maternity ward .

“ I had worked in Accident and Emergency department , and had developed passion with this unit in my career , but was not sure of which specialty field I would pursue”

She was then allocated in maternity and decided to specialize in Advanced Midwifery and Neonatal Nursing, 2004/05 obtained cum-laude and Best Student of the year .

Her passion has since grown in this field. “On a low note I used to not have skill for care of Paediatric patients , but decided to learn when I was Operational Manager for Neonatal ICU in Port Shepstone “

She has the following accolades : Employee of the Year 2015 (MEC Awards)

International Midwife of the year 2017, Rural Nurse of the year 2019 .

“ I believe in going an extra mile , listening to the detailed information from the clients , and my passion is working with the community “

She also has good teaching skills and also believes in developing her fellow colleagues for better outcomes .



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Christmas and New years Bundles of Joy



Sister TI Memela & Sister NP Mbuyisa welcomed the bundles of Joy with Christmas gifts

Christmas is one peculiar celebration that means different things to different people. For some people, Christmas is a season of decoration and fashion whereas to others it is a celebration of love in action, a celebration of sharing.

Christmas is a season of Love, a celebration of sacrificing what we have to show appreciation to those who mean the most and while expressing love to another may be most beautiful thing we can do.

It gives us so much pleasure that St Andrews Hospital is one the hospitals who received an opportunity to welcome 04 babies on a Christmas day and also 04 babies



New Years babies were welcomed with warmth and love by St Andrews Staff.

The first baby was a baby boy born at 05H45 by Ms Thobsile Machi, the young man birth weight was 3400g and was delivered by C/S.

The second one was delivered by Zikhona Gama, the pink jet landed at 07h05, Normal delivery and was weighing 3.2 Kg.

Miya Asiphe gave birth at 08h15, Normal Delivery and her baby boy was weighing 3.4Kg. And the last jet to land was blue at 15h05 by Zonke Jali and this young man was weighing 3.0 kg.

On new years day we welcomed on earth 04 babies, 2 Males and 2 females. The first one was born by Wendy Malishe at 01h12 through C/section and his birth weight was 2600g. Another blue jet landed at 03h15 by Abongile Mbotho, his birth weight was 2900g. Third baby was born at 17h05 by Mthokozisi Jaca and the last one was at 23h05 by Nelisiwe Khomo.

We congratulate all the new mothers and hearten them to ensure that when the time is right all the babies get proper Immunisation at proper intervals.

NEW STAFF APPOINTMENTS



Simunye OM
Mr S. Mahleka



Chief Artisan
Mr S.E Dlamini



Clinical Manager (HAST)
Dr K. Mwodza



Medical Officer
Dr ZIP Mtolo



Medical Officer
Dr BS Shezi



Switchboard Operator
Mr J.A Msomi



NEW STAFF APPOINTMENTS

NAME	RANK	DATE OF APPOINTMENT
HESG ZUNGU	CNP	2022.09.02
ZD Nzimande	OM	2022.09.01
PP Mpofana	PN	2022.10.01
ME Kayeni	PN	2022.10.01
S Socikwa	CNP	2022.10.01
NE Madlala	Data Capture	2022.10.01
P Lunyawana Magadla	CNP	2022.10.01
NE Ntuli	Data Capture	2022.03.01
MRZ Sondezi	Data Capture	2022.03.01
CN Ncobela	PN	2022.04.01
NT Mngadi	Staff Nurse	2022.11.01
KL Nabu	Staff Nurse	2022.11.01
ZJ Mncunyana	Staff Nurse	2022.11.29
WN Mkhilane	Staff Nurse	2022.11.25
SP Ngcungama	Staff Nurse	2022.11.25
WZ Xolo	CNP	2022.11.01
S Mahleka	OM	2022.12.01
TT Nxokweni	ANM	2022.12.01
HP Kheswa	Enrolled Nursing Ass.	2022.12.01
S Plaatjie	Radiographer	2022.12.01
S E Dlamini	Chief Artisan	2022.12.01
Z Biyela	Admin Clerk	2022.12.01
NN Cele	Admin Clerk	2022.12.01
Z Motala	Audiologist Com. Serv	2023.01.01
S Mzebetshana	Pharmacist Com. Serv	2023.01.01
NP Samla	PN Speciality	2023.02.01
SN Thabethe	CNP	2023.02.01

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NEW STAFF APPOINTMENTS

NAME	RANK	DATE OF APPOINTMENT
MB Ndovela	Medical Officer Com.Serv	2023.01.01
SS Ngema	Pharmacist Com. Serv	2023.01.01
SB Mtshali	Professional Nurse Com .Serv	2023.01.01
TP Mpungose	Professional Nurse Com .Serv	2023.01.01
NP Ndlangisa	CNP	2023.01.01
JA Msomi	Switchboard Operator	2023.01.01
BM Dlamini	Dentist Com Serv	2023.01.01
AJ Harrison	Dietician Com Serv	2023.01.01
P Gcolotela	CNP	2023.01.01
T Hlabe	Medical Officer	2023.01.01
PM Mhlongo	Medical Officer	2023.01.01
N Mabaso	Diagnostic Radiograph com serv	2023.01.01
LM Mcetywa	Medical Officer Com.Serv	2023.01.01
VN Ngubane	Radiology	2023.01.01
A Nkalane	Medical Officer Com.Serv	2023.01.01
SR Ngubo	Medical Officer Com.Serv	2023.01.01
S Yacob	Pharmacist	2023.01.01
B Nowatha	Medical Officer Com.Serv	2023.01.01
L Ntshauba	Physiotherapist Com.Serv	2023.01.01
DC Nyoka	Speech Therapy	2023.01.01
ZIP Mtolo	Medical Officer	2023.01.01
BS Shezi	Medical Officer	2023.01.17
T Mpampela	PN Com.Serv	2023.02.01
N Mtembu	CNP	2023.02.01
K Mwodza	Clinical Manager	2023.02.01

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Rewarding Excellence and Encouraging Innovation

St Andrews Hospital believes in rewarding and recognizing the staff for providing excellent and efficient care throughout the patient's illness.. As it is our mandate to provide quality health care services at all levels, therefore the staff should be encouraged to improve the manner in which they provide services to our clients and portray a true spirit of Batho Pele.



Matron BP Mbekwana and DR Shezi



Matron BP Mbekwana and DR Hadebe



Sr Ndatyana – A Ward Acting OM and Dr . Lumeya



Matron BP Mbekwana and DR Shozi



COMPLIMENTS

Ifomu lokukhalaza, ukuncoma Kanye nokufaka umbono

Ifomu lokufaka isikhalazo, imibono Kanye nezincomo

Usuku: 22/11/22 Ref no: (office use)

Isikhalazo Isincomo umbono

Inininingwane yomntu ufaka isikhalazo noma Isincomo noma umbono:

Isibongo	Igama	Nombolo yocingo	072 1350032
Contact details	Ikheli leposi	Ndawo ohlala kuyo	Box 182, Addington, 4052
	E-mail		ward@10
Indawo othole kuyo usizo (e.g ward no, reception, pharmacy)			Edin
Inombolo ye file yakho			
Uma uhlala isikhalazo somunye umuntu sicela ugqalise la:			
Ubuhlobo bakho nesiguli, e.g. mother, etc.			
Isibongo sesiguli			
Igama lesiguli			
Contact details of the patient	Nombolo yocingo		
	Ikheli leposi		
	Ndawo ohlala kuyo		
	E-mail		
Indawo othole kuyo usizo (e.g ward no, reception, pharmacy)			
Inombolo ye file yakho			

Sicela uchaze kabanzi ngesikhalazo noma Isincomo noma umbono wakho

Usuku okwenzeka ngalo lokhu okhalaza ngakho:

Northanda ukhathama ubasobeni base Simunye
bonke kusukela ngigala ngo 2022 indlela abangaphakathi
kule ngo hanye nomama wami engingathamba naye
Joni owayafundela amfihliso isimo sinjengale kum baphakathi
kule fulu bamthola ibente lokuba ngabangama um
ngaphandle imigomo ngabanga ubandakanyeka

Cebile Velle
Signature yomntu okhalazayo Signature yesiguli

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FAKA ISIKHALAZO NOMA BHALISA/REKHODA ISINCOMO NOMA ISIPHAKAMISO

Usuku lokugqwaliswa: 11-10-2022 Inombolo yereferensi: (office use)

Ngabe ufuna: Ukukhalaza Ukuncoma Ukwerza isiphakamiso

Inininingwane yomntu ufaka isikhalazo noma Isincomo noma umbono:

Isibongo	Igama	Nombolo yocingo	022226570
Contact details	Ikheli leposi	Ndawo ohlala kuyo	Box 182, Addington, 4052
	E-mail		ward@10
Indawo othole kuyo usizo (e.g ward no, reception, pharmacy)			Edin
Inombolo ye file yakho			
Uma uhlala isikhalazo somunye umuntu sicela ugqalise la:			
Ubuhlobo bakho nesiguli, e.g. mother, etc.			
Isibongo sesiguli			
Igama lesiguli			
Contact details of the patient	Nombolo yocingo		
	Ikheli leposi		
	Ndawo ohlala kuyo		
	E-mail		
Indawo othole kuyo usizo (e.g ward no, reception, pharmacy)			
Inombolo ye file yakho			

Sicela uchaze isikhalazo noma ukwazi Isincomo noma wenza isiphakamiso.

I-Ludo kunokwenzeka kuma bhala/rekhoda nabasbenzi ababandakanyekayo kanye nomnyango lango sikhalazo senze khona.

2022-10-10-2022

I GOT A SPECIAL TREATMENT HERE I HAD GREAT TIME I WAS PROVIDED WITH EVERYTHING I NEEDED AND THANKS TO ALL THE NURSE NURSES WE BOOTH WORKED TOGETHER TOGETHER CARETAKER DOING THE TO ALL THE PATIENTS

MY ALTHOUGH BLESS ALL OF YOU ALSO GRANT YOU WITH MANY MORE TO COME FILLED WITH LOVE & BRIGADETY

THANKS TO ANYONE WHO GOT TIME TO READ THIS

Signature yomntu ufaka isikhalazo: noma rekhoda Isincomo noma owerza isiphakamiso

Signature yesiguli

Ifomu lokukhalaza, ukuncoma Kanye nokufaka umbono

Ifomu lokufaka isikhalazo, imibono Kanye nezincomo

Usuku: 22 November 2022 Ref no: (office use)

Isikhalazo Isincomo umbono

Inininingwane yomntu ufaka isikhalazo noma Isincomo noma umbono:

Isibongo	Igama	Nombolo yocingo	072 174 9757
Contact details	Ikheli leposi	Ndawo ohlala kuyo	Box 182, Addington, 4052
	E-mail		ward@10
Indawo othole kuyo usizo (e.g ward no, reception, pharmacy)			Edin
Inombolo ye file yakho			
Uma uhlala isikhalazo somunye umuntu sicela ugqalise la:			
Ubuhlobo bakho nesiguli, e.g. mother, etc.			
Isibongo sesiguli			
Igama lesiguli			
Contact details of the patient	Nombolo yocingo		
	Ikheli leposi		
	Ndawo ohlala kuyo		
	E-mail		
Indawo othole kuyo usizo (e.g ward no, reception, pharmacy)			
Inombolo ye file yakho			

Sicela uchaze kabanzi ngesikhalazo noma Isincomo noma umbono wakho

Usuku okwenzeka ngalo lokhu okhalaza ngakho:

Beasiphelele eminye ngabantu lesi sibhedlela ngaphandle ubasobeni ubandakanyeka naye ngaphandle nabaningana ezimile naye abantwana bakho.

Signature yomntu okhalazayo Signature yesiguli

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FORM TO LODGE A COMPLAINT OR RECORD A COMPLIMENT OR SUGGESTION

Date completed: 28/11/2022 Ref no: (office use)

Do you want to: Complain Give a compliment Make a suggestion

Details of the person lodging a complaint or recording a compliment or suggestion

Surname	First Name	Cell number	Postel address	Physical address	E-mail address
LINDOLA	ANTHONY	082045 2458	PO Box 7106, Harding, 4050	Maroon Ward 8	antony@10@kzn.gov.za
If you were admitted, the ward number		N/A			
Hospital or clinic file number		C195 CUNTE			

If you are lodging a complaint on behalf of someone else, please complete the following:

Relation to the patient, e.g. mother, etc.	Patient's Surname	Patient's First Name
Contact details of the patient	Cell number	Postel address
	Physical address	E-mail address
If patient was admitted, the ward number		
Patient's hospital or clinic file number		

Please describe the complaint or give a compliment or make a suggestion.

* Where possible also record the staff involved and department where the incident took place.

Date on which the incident took place:

I was very pleased with the assistance I received at the St Andrews Clinic centre Maratlang and Nqoyana were the kindest and very easy to discuss such a personal matter with. This was the best experience in a public hospital despite the circumstances. I'm thankful to them for making such traumas become easy to talk about.

Signature of person lodging a complaint or recording a compliment or suggestion: A. Lindola

Signature of patient



St Andrews Hospital received 105 compliments during the 3rd quarter .We would like to encourage clinicians to utilize the suggestion boxes ,Above are just a few compliments received from our clients.



IXOXWA NGEZITHOMBE



Programme Director- Ps Fodo



Mrs Ngaleka stating the Purpose of the day



Mrs Mnomiya Opening with Prayer



HCF Vision by Mr Gxabhu



HCF Report by Mrs NC Cele



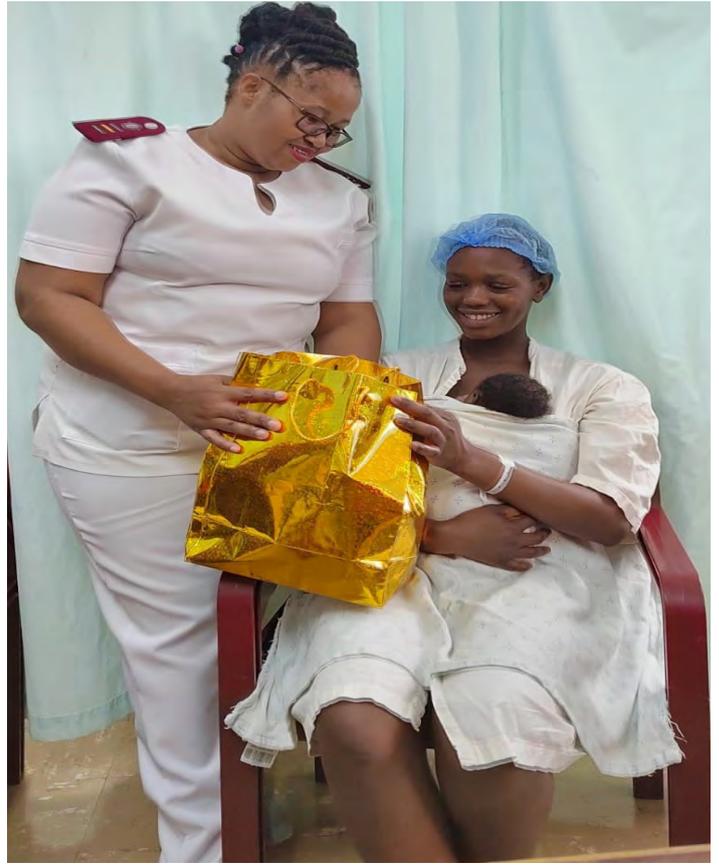
Word of God - Ps P. Sereme



IXOXWA NGEZITHOMBE



Ixoxwa Ngezithombe



Christmas Babies



New Year's babies



ACKNOWLEDGEMENTS

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