



**BID DOCUMENT NUMBER: ZNB 5800/2020-H**

**REQUEST FOR PROPOSALS FOR PROVISION, INSTALLATION CONFIGURATION OF MPLS & VOICE/SIP – BASED SERVICE AND INTERNET SERVICES SOLUTION TO ALL KZN HEALTH SITES AND PROVIDE SUPPORT AND MAINTENANCE OVER A PERIOD OF 36 MONTHS**

Name of Bidder.....

Central Supplier's Database Registration Number.....

Income Tax Reference Number.....

**BIDDER TO NOTE THE FOLLOWING**

**CLOSING DATE AND TIME:**

**Date: 29 March 2021**

**Time: 11: 00AM**

**COMPULSORY BRIEFING SESSION MEETING :**

**Date: 18 March 2021**

**Time: 14: 30 AM**

**NB: Interested service providers must confirm their attendance on this email address ( Tenders@kznhealth.gov.za) no later than the 12 March 2021 at 13:00pm.**

**The link for the TEAMS meeting will be provided to all service providers who have confirmed their attendance to the meeting by the 15 March 2021.**

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**SECTION A: INVITATION TO BID**  
**PART A**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE KWAZULU-NATAL DEPARTMENT OF HEALTH					
BID NUMBER:	ZNB 5800/2020-H	CLOSING DATE:	29 March 2021	CLOSING TIME:	11: H 00 AM
DESCRIPTION	REQUEST FOR PROPOSALS FOR PROVISION, INSTALLATION CONFIGURATION OF MPLS & VOICE/SIP – BASED SERVICE AND INTERNET SERVICES SOLUTION TO ALL KZN HEALTH SITES AND PROVIDE SUPPORT AND MAINTENANCE OVER A PERIOD OF 36 MONTHS				
<b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</b>					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
CENTRAL SUPPLY CHAIN MANAGEMENT DIRECTORATE					
OLD BOYS SCHOOL, 310 JABU NDLOVU STREET					
PIETERMARITZBURG					
3201					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
	TCS PIN:		OR	CSD No:	
STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes <input type="checkbox"/> No		STATUS LEVEL SWORN AFFIDAVIT	<input type="checkbox"/> Yes <input type="checkbox"/> No	
IF YES, WHO WAS THE CERTIFICATE ISSUED BY?					
AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA) AND NAME THE APPLICABLE IN THE TICK BOX	<input type="checkbox"/>	AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)			
	<input type="checkbox"/>	A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)			
	<input type="checkbox"/>	A REGISTERED AUDITOR			
		NAME:			
[A STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMEs& QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR ]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS / SERVICES / WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ANSWER PART B:3 BELOW]		
SIGNATURE OF BIDDER	.....	DATE			
CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)					
TOTAL NUMBER OF ITEMS OFFERED		TOTAL BID PRICE (ALL INCLUSIVE)			

ZNB 5800/2020-H: REQUEST FOR PROPOSALS FOR PROVISION, INSTALLATION CONFIGURATION OF MPLS & VOICE/SIP – BASED SERVICE AND INTERNET SERVICES SOLUTION TO ALL KZN HEALTH SITES AND PROVIDE SUPPORT AND MAINTENANCE OVER A PERIOD OF 36 MONTHS

<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:</b>		<b>TECHNICAL INFORMATION MAY BE DIRECTED TO:</b>	
DEPARTMENT	KZN Department of Health	DEPARTMENT	KZN Department of Health
CONTACT PERSON	Mrs R Deonundhan	CONTACT PERSON	Mr. M Goduka
TELEPHONE NUMBER	033 815 8361	TELEPHONE NUMBER	033 940 2665
FACSIMILE NUMBER	-	FACSIMILE NUMBER	-
E-MAIL ADDRESS	<a href="mailto:Tenders@kznhealth.gov.za">Tenders@kznhealth.gov.za</a>	E-MAIL ADDRESS	<a href="mailto:mbuyiselo.goduka@kznhealth.gov.za">mbuyiselo.goduka@kznhealth.gov.za</a>

## PART B: TERMS AND CONDITIONS FOR BIDDING

<b>1. BID SUBMISSION:</b>
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED – (NOT TO BE RE-TYPED) OR ONLINE
1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). CERTIFICATE OR SWORN AFFIDAVIT FOR MUST BE SUBMITTED TO BIDDING INSTITUTION.
1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. CERTIFICATE OR SWORN AFFIDAVIT FOR MUST BE SUBMITTED TO BIDDING INSTITUTION.
1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT AND ANY AMENDMENTS THERETO.
<b>2. TAX COMPLIANCE REQUIREMENTS</b>
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE DEPARTMENT TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA/ JOINT VENTURES/ SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.
2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
<b>3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>
3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? <input type="checkbox"/> YES <input type="checkbox"/> NO
3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/> NO
3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/> NO
3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA? <input type="checkbox"/> YES <input type="checkbox"/> NO
<b>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS/ TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTERED AS PER 2.3 ABOVE.</b>

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

## **SECTION B: SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS**

PLEASE NOTE THAT THIS BID IS SUBJECT TO TREASURY REGULATIONS 16A ISSUED IN TERMS OF THE PUBLIC FINANCE MANAGEMENT ACT, 1999, THE KWAZULU-NATAL SUPPLY CHAIN MANAGEMENT POLICY FRAMEWORK AND THE GENERAL CONDITIONS OF CONTRACT. REFER TO THE GENERAL CONDITIONS OF CONTRACT AT THE FOLLOWING WEB ADDRESS:

<http://www.treasury.gov.za/divisions/ocpo/ostb/contracts/default.aspx>

1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and visa versa and with words importing the masculine gender shall include the feminine and the neuter.
2. Under no circumstances whatsoever may the bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
4. Bids submitted must be complete in all respects.
5. Bids shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the bid documents.
6. Each bid shall be addressed in accordance with the directives in the bid documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.
7. All bids received in sealed envelopes with the relevant bid numbers on the envelopes are kept unopened in safe custody until the closing time of the bids. Where, however, a bid is received open, it shall be sealed. If it is received without a bid number on the envelope, it shall be opened, the bid number ascertained, the envelope sealed, and the bid number written on the envelope.
8. A specific box is provided for the receipt of bids, and no bid found in any other box or elsewhere subsequent to the closing date and time of bid will be considered.
9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
10. No bid submitted by telefax, telegraphic or other electronic means will be considered.
11. Bidding documents must not be included in packages containing samples. Such bids may be rejected as being invalid.
12. Any alteration made by the bidder must be initialled.
13. Use of correcting fluid is prohibited.
14. Bids will be opened in public as soon as practicable after the closing time of bid.
15. Where practical, prices are made public at the time of opening bids.
16. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
17. The bidder must initial each and every page of the bid document.

**SECTION C: AUTHORITY TO SIGN A BID**

**A. COMPANIES**

If a Bidder is a company, a certified copy of the resolution by the Board of Directors, personally signed by the Chairperson of the Board, authorising the person who signs this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/or contract on behalf of the company must be submitted with this bid, that is before the closing time and date of the bid

**AUTHORITY BY BOARD OF DIRECTORS**

By resolution passed by the Board of Directors on .....20.....,  
..... (Full name)  
(whose signature appears below) has been duly authorised to sign all documents in connection with this bid on behalf of  
.....(Name of Company).

**IN HIS/ HER CAPACITY AS:** .....

**SIGNED ON BEHALF OF COMPANY:** ..... (PRINT NAME)

**SIGNATURE OF SIGNATORY:** ..... **DATE:** .....

**WITNESSES:** 1 ..... **DATE:** .....  
2 ..... **DATE:** .....

---

**B. SOLE PROPRIETOR (ONE - PERSON BUSINESS)**

I, the undersigned..... (Full name)  
hereby confirm that I am the sole owner of the business trading as:  
.....(Name of Business)

**SIGNATURE**..... **DATE**.....

---

**C. PARTNERSHIP**

The following particulars in respect of every partner must be furnished and signed by every partner:

FULL NAME OF PARTNER	RESIDENTIAL ADDRESS	SIGNATURE

We, the undersigned Partners in the business trading as .....  
.....(name of partnership)

hereby authorise ..... (full name) to sign this bid  
as well as any contract resulting from the bid and any other documents and correspondence in connection with this bid  
and/ or contract on behalf of

..... <b>SIGNATURE</b>	..... <b>SIGNATURE</b>	..... <b>SIGNATURE</b>
..... <b>DATE</b>	..... <b>DATE</b>	..... <b>DATE</b>

**D. CLOSE CORPORATION**

In the case of a Close Corporation submitting a bid, a certified copy of the Founding/ Amended Founding Statement of such corporation shall be included with the bid, together with the resolution by its members authorising a member or other official of the corporation to sign the documents on their behalf.

By resolution of members at a meeting on ..... 20.....

....., (Full name)  
whose signature appears below, has been authorised to sign all documents in connection with this bid on behalf of

.....(Name of Close Corporation)

Trading as .....(Trading name).

**IN HIS/ HER CAPACITY AS:** .....

**SIGNED ON BEHALF OF THE CLOSE CORPORATION:** .....  
(PRINT NAME)

**SIGNATURE OF SIGNATORY:** ..... **DATE:** .....

**WITNESSES:** 1 ..... **DATE:** .....

2 ..... **DATE:** .....

**E. CO-OPERATIVE**

A certified copy of the Constitution of the co-operative must be included with the bid, together with the resolution by its members authoring a member or other official of the co-operative to sign the bid documents on their behalf.

By resolution of members at a meeting on ..... 20.....

..... (full name) whose signature

appears below, has been authorised to sign all documents in connection with this bid on behalf of .....



.....(Name of cooperative)

**SIGNATURE OF AUTHORISED REPRESENTATIVE/SIGNATORY:**

.....

**IN HIS/ HER CAPACITY AS:** .....

**DATE:** .....

**SIGNED ON BEHALF OF CO-OPERATIVE:** .....

**FULL NAME IN BLOCK LETTERS:** .....

**WITNESSES: 1** .....

**DATE:** .....

**2** .....

**DATE:** .....

**F. JOINT VENTURE**

If a bidder is a Joint Venture, a certified copy of the resolution/ agreement passed/ reached, signed by the duly authorised representatives of the entities, authorising the representatives who sign this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and /or contract on behalf of the Joint Venture must be submitted with this bid, before the closing time and date of the bid.

**AUTHORITY TO SIGN ON BEHALF OF THE JOINT VENTURE**

By resolution/agreement passed/reached by the Joint Venture partners on.....20.....

..... (Full name)

..... (Full name)

..... (Full name)

..... (Full name)

whose signatures appear below have been duly authorised to sign all documents in connection with this bid on behalf of:  
..... (Name of Joint Venture)

**IN HIS/ HER CAPACITY AS:** .....

**SIGNED ON BEHALF OF (ENTITY NAME):** .....

**SIGNATURE:** ..... **DATE:** .....

**IN HIS/ HER CAPACITY AS:** .....

**SIGNED ON BEHALF OF (ENTITY NAME):** .....

**SIGNATURE:** ..... **DATE:** .....

**IN HIS/ HER CAPACITY AS:** .....

SIGNED ON BEHALF OF (ENTITY NAME): .....

SIGNATURE: ..... DATE: .....

IN HIS/ HER CAPACITY AS: .....

SIGNED ON BEHALF OF (ENTITY NAME): .....

SIGNATURE: ..... DATE: .....

IN HIS/ HER CAPACITY AS: .....

**G. CONSORTIUM**

If a bidder is a Consortium, a certified copy of the resolution/ agreement passed/ reached, signed by the duly authorised representatives of concerned entities, authorising the representatives who sign this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/ or contract on behalf of the Consortium must be submitted with this bid, before the closing time and date of the bid.

**AUTHORITY TO SIGN ON BEHALF OF THE CONSORTIUM**

By resolution/agreement passed/reached by the Consortium on.....20.....  
..... (full name)

whose signature appears below have been duly authorised to sign all documents in connection with this bid on behalf of:

..... (Name of Consortium)

IN HIS/ HER CAPACITY AS: .....

SIGNATURE: ..... DATE: .....

**SECTION D: DECLARATION OF INTEREST**

1. Any legal person, including persons employed by the state, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/ her authorised representative declare his/ her position in relation to the evaluating/ adjudicating authority where:

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative:

.....

2.2 Identity Number: .....

2.3 Position occupied in the Company (Shareholder, Director, Sole Proprietor, Member, Partner, Trustee):

.....

2.4 Registration number of Company, Sole Proprietor, Close Corporation, Partnership, Joint Venture, Consortium or Trust:

.....

2.5 Tax Reference Number: .....

2.6 VAT Registration Number: .....

2.7 The names of all Shareholders/ Directors/ Sole Proprietors, Members, Partners, Trustees, their individual identity numbers, tax reference numbers and, if applicable, employee/ PERSAL numbers must be indicated in paragraph 3 below.

**“State”** means –

- (a) Any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) Any municipality or municipal entity;
- (c) Provincial Legislature;
- (d) National Assembly or the National Council of Provinces; or
- (e) Parliament.

**“Shareholder”** means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.8 Are you or any person connected with the bidder presently employed by the State? **YES/NO**

If so, furnish the following particulars:

Name of person/director/trustee/shareholder/member: .....

Name of state institution at which you or the person connected to the bidder is employed:  
.....

Position occupied in the state institution: .....

Any other particulars:  
.....  
.....  
.....

2.9 If you are presently employed by the State, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES/NO**

If yes, did you attach proof of such authority to the bid document? **YES/NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.

If no, furnish reasons for non-submission of such proof:  
.....  
.....  
.....

2.10 Did you or your spouse, or any of the company's directors/ trustees/ shareholders/members or their spouses conduct business with the state in the previous twelve months? **YES/NO**

If so, furnish particulars:  
.....  
.....  
.....

2.11 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

If so, furnish particulars.  
.....  
.....  
.....

2.12 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

If so, furnish particulars.

.....  
.....  
.....

2.13 Do you or any of the directors/trustees/shareholders/members of the company have any interest in any other related companies whether or not they are bidding for this contract? YES/NO

If so, furnish particulars:

.....  
.....  
.....

**3.Full details of directors/trustees/members/shareholders**

FULL NAME	IDENTITY NUMBER	PERSONAL INCOME TAX REFERENCE NUMBER	STATE EMPLOYEE NUMBER/ PERSAL NUMBER

**DECLARATION**

I, THE UNDERSIGNED (NAME) .....

CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder

**SECTION E: DECLARATION OF BIDDER’S PAST SUPPLY CHAIN MANAGEMENT PRACTICES**

1. This Standard Bidding Document must form part of all bids invited.
2. It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
3. The bid of any bidder may be disregarded if that bidder, or any of its directors have-
  - a. abused the institution’s supply chain management system;
  - b. committed fraud or any other improper conduct in relation to such system; or
  - c. failed to perform on any previous contract.
4. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

ITEM	QUESTION	YES	NO
4.1	<p>Is the bidder or any of its directors listed on the National Treasury’s Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?  <b>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</b></p> <p>The Database of Restricted Suppliers now resides on the National Treasury’s website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) and can be accessed by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p><b>The Register for Tender Defaulters can be accessed on the National Treasury’s website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) by clicking on its link at the bottom of the home page.</b></p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		
4.3	<p>Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	<p>Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		

**CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME) .....  
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
**Signature**

.....  
**Date**

.....  
**Position**

.....  
**Name of Bidder**

**SECTION F: DECLARATION THAT INFORMATION ON CENTRAL SUPPLIER DATABASE IS CORRECT AND UP TO DATE (To be completed by bidder)**

This is to certify that I

.....  
(name of bidder/authorized representative)

who represents

.....  
(state name of bidder)

am aware of the contents of the Central Supplier Database with respect to the bidder's details and registration information, and that the said information is correct and up to date as on the date of submitting this bid, and I am aware that incorrect or outdated information may be a cause for disqualification of this bid from the bidding process, and/ or possible cancellation of the contract that may be awarded on the basis of this bid.

.....  
**SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE**

**DATE:** .....



## SECTION G: PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (BBBEE) Status Level of Contribution

**NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.**

### 1. GENERAL CONDITIONS

- 1.1. The following preference point systems are applicable to all bids:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2. The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.
- 1.3. Points for this bid shall be awarded for:
- (a) Price; and
  - (b) Status Level of Contributor.

- 1.4. The maximum points for this bid are allocated as follows:

CATEGORY	POINTS
PRICE	80
STATUS LEVEL OF CONTRIBUTOR	20
<b>Total points for Price and must not exceed</b>	<b>100</b>

- 1.5. Failure on the part of a bidder to submit proof of Status level of contributor together with the bid will be interpreted to mean that preference points for Status level of contribution are not claimed.
- 1.6. The department reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the department.

### 2. DEFINITIONS

- a) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- b) **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- c) **“Bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- d) **“Black Designated Groups”** has the meaning assigned to it in the codes of good practice issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- e) **“Black People”** has the meaning assigned to it in section 1 of the Broad-Based Black Economic Empowerment Act;

- f) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- g) **“Co-operative”** means a co-operative **registered** in terms of section 7 of the Cooperatives Act, 2005 (Act No. 14 of 2005);
- h) **“EME”** means an Exempted Micro **Enterprise** in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- i) **“Functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- j) **“Military Veteran”** has the meaning assigned to it in section 1 of the Military Veterans Act, 2011 (Act No. 18 of 2011);
- k) **“prices” includes** all applicable taxes less all unconditional discounts;
- l) **“proof of status level of contributor” means:**
  - 1) Status level certificate issued by an authorized body or person;
  - 2) A sworn affidavit as prescribed by the Codes of Good Practice;
  - 3) Any other requirement prescribed in terms of the Act;
- m) **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- n) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes; and
- o) **“stipulated minimum threshold”** means the minimum threshold stipulated in terms of regulation 8(1)(b).

**3. POINTS AWARDED FOR PRICE**

**3.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS**

A maximum of 80 or 90 points is allocated for price on the following basis:

<b>80/20</b>	<b>or</b>	<b>90/10</b>	
$P_s = 80 \left( 1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$	or	$P_s = 90 \left( 1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$	

Where

- Ps = Points scored for price of bid under consideration
- Pt = Price of bid under consideration
- Pmin = Price of lowest acceptable bid

**4. POINTS AWARDED FOR STATUS LEVEL OF CONTRIBUTOR**

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the status level of contribution in accordance with the table below:

STATUS LEVEL OF CONTRIBUTOR	NUMBER OF POINTS (90/10 SYSTEM)	NUMBER OF POINTS (80/20 SYSTEM)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

**5. BID DECLARATION**

5.1 Bidders who claim points in respect of Status Level of Contribution must complete the following:

**6. STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1**

6.1 Status Level of Contributor: = ..... (maximum of 10 or 20 points) (Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in paragraph 4 and must be substantiated by relevant proof of status level of contributor.

**7. SUB-CONTRACTING**

7.1 Will any portion of the contract be sub-contracted?

*(Tick applicable box)*

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

7.1.1 If yes, indicate:

- i. What percentage of the contract will be subcontracted.....%
- ii. The name of the sub-contractor.....
- iii. The status level of the sub-contractor.....
- iv. Whether the sub-contractor is an EME or QSE

*(Tick applicable box)*

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

- v. Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

DESIGNATED GROUP: AN EME OR QSE WHICH IS AT LAST 51% OWNED BY:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
<b>OR</b>		
Any EME		
Any QSE		

**8. DECLARATION WITH REGARD TO COMPANY/FIRM**

8.1 Name of company/firm: .....

8.2 VAT registration number: .....

8.3 Company registration number: .....

8.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
  - One-person business/sole propriety
  - Close corporation
  - Company
  - (Pty) Limited
- [TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....  
 .....  
 .....

8.6 COMPANY CLASSIFICATION

- Manufacturer
  - Supplier
  - Professional service provider
  - Other service providers, e.g. transporter, etc.
- [TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business: .....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
  - (a) disqualify the person from the bidding process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution.

<p>WITNESSES</p> <p>1. ....</p> <p>2. ....</p>
--

<p>.....</p> <p>SIGNATURE(S) OF BIDDERS(S)</p>
<p>DATE: .....</p> <p>ADDRESS .....</p> <p>.....</p> <p>.....</p>

**SECTION H: CERTIFICATE OF INDEPENDENT BID DETERMINATION**

- 1 This Standard Bidding Document (SBD) must form part of all bids invited.
- 2. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging). Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution’s supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

**Bid rigging (or collusive bidding)** occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

**CERTIFICATE OF INDEPENDENT BID DETERMINATION**

I, the undersigned, in submitting the accompanying bid:

\_\_\_\_\_ (Bid Number and Description)

in response to the invitation for the bid made by:

\_\_\_\_\_ (Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: \_\_\_\_\_ that:  
(Name of Bidder)

- 1. I have read, and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;

5. For the purposes of this Certificate and the accompanying bid, I understand that the word “competitor” shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - a) has been requested to submit a bid in response to this bid invitation;
  - b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - a) prices;
  - b) geographical area where product or service will be rendered (market allocation)
  - c) methods, factors or formulas used to calculate prices;
  - d) the intention or decision to submit or not to submit, a bid;
  - e) the submission of a bid which does not meet the specifications and conditions of the bid; or
  - f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder





**SECTION J: GENERAL CONDITIONS OF CONTRACT**

<http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/General%20Conditions%20of%20Contract.pdf>

❖ I have read, understand and accept the General conditions of the contract which are binding upon me.

.....  
**Signature**

.....  
**Date**

.....  
**Name of Bidder**

## **SECTION K: SPECIAL TERMS AND CONDITIONS**

The bid is issued in accordance with the following subject to the provisions of the General Conditions of Contract:

- i. Section 217 of the Constitution,
- ii. The PFMA and its Regulations in general,
- iii. The Preferential Procurement Policy Framework Act ( PPPFA) of 2000
- iv. National Treasury guidelines, and
- v. Revised PPPFA Regulations of 2017
- vi. Basic Conditions of Employment Act ( section 34)

The special terms and conditions are supplementary to that of the General Conditions of Contract. Where, however, the special terms and conditions are in conflict with the General Conditions of Contract, the Special Terms and Conditions prevail

**(a) Bidder/s must ensure that they are fully aware of all the conditions contained in this bid document.**

**(b) Only bidders that fully meet the specifications and all conditions will be considered.**

### **1. CONDITIONS OF BID**

The bid is issued in accordance with the following conditions:

#### **1.1 ACCEPTANCE OF A BID**

1.1.1 The Department of Health Bid Adjudication Committee is under no obligation to accept any bid.

1.1.2 The financial standing of a bidder and its ability to supply goods or render services may be examined before the bid is considered for acceptance.

#### **1.2 CERTIFICATE OF COMPLIANCE**

1.2.1. Valid Certification as per the specifications, to be submitted.

#### **1.3 COMPLIANCE WITH SPECIFICATION**

1.3.1 Offers must comply strictly with the specification.

1.3.2 Offers exceeding specification requirements will be deemed to comply with the specification.

1.3.3 The quality of services/ supply must not be less than what is specified.

#### **1.4 LATE BIDS**

1.4.1 Bids are late if they are received at the address indicated in the bid documents after the closing date and time.

1.4.2 A late bid shall not be considered and, where practical, shall be available for collection.

## **1.5 MORE THAN ONE OFFER/ COUNTER OFFERS**

- 1.5.1 Should the bidder make more than one offer, where applicable, against any individual item, such offer/s must be detailed in the Schedule of Additional Offer/s. The Department reserves its rights in and to the consideration of any additional offer/s subject to compliance with specification and the bidding conditions.
- 1.5.2 Bidders' attention is drawn to the fact that counter offers with regard to any of the abovementioned Special Terms and Conditions will invalidate such bids.
- 1.5.3 Bidders are at liberty to bid for one, a number of items, or bid for all items. If a bidder is not bidding for all the items, the appropriate management fee page must reflect: 'nil quote'.

## **1.6 ONLY ONE OFFER RECEIVED**

- 1.6.1 Where only 1 offer is received, the Department of Health will determine whether the management fee is fair and reasonable. Proof of reasonableness will be determined as follows:
- (i) Comparison with management fees, after discounts, to the bidder's other normal clients and the relative discount that the State enjoys;
  - (ii) Where this is not possible, profit before tax based on a full statement of relevant costs; and
  - (iii) In all cases, comparison with previous bid management fees where these are available.

## **1.7 AWARD OF BID (S)**

- 1.7.1 The Department of Health Bid Adjudication Committee reserves the right to make multiple awards and or to award per item provided that the respective bidders' offers comply with the specification and meets all the conditions attached to the bid.
- 1.7.2 Notification of the intention to award of bid shall be in the same media that the bid was advertised.
- 1.7.3 In terms of Practice Note Number: SCM-07 of 2006, Section 5: Appeal Procedure, 5.1 "A bidder aggrieved by a decision of the Departmental Bid Adjudication Committee or a delegate of an accounting officer may appeal to the Bid Appeals Tribunal in the prescribed manner." The bidder must, within five working days of the publication of the notice of intention to award, in the Government Tender Bulletin, deliver a written notification of an intention to appeal to Provincial Treasury, Secretariat, Bid Appeals Tribunal, Tel no: 033-897 4200
- 1.7.4 After all appeals, should they be lodged, have been dealt with by the Bid Appeals Tribunal, the successful bidder (s) shall be notified in writing by a duly authorised official of the Department of Health, Central Supply Chain Management Unit. A formal contract will then be entered into by both parties.

## **1.8 REGISTRATION ON THE CENTRAL SUPPLIER DATABASE (CSD)**

- 1.8.1 A bidder submitting an offer must be registered on the Central Supplier Database. A bidder who has submitted an offer and is not registered on the Central Supplier Database will not be considered.
- 1.8.2 Each party to a joint venture/ consortium must be registered on the Central Suppliers Database at the time of submitting the bid.

**NB.: IF A BIDDER IS FOUND TO BE EMPLOYED BY THE STATE AND IS ON THE CENTRAL SUPPLIER DATABASE, THE BIDDER WILL BE DISQUALIFIED.**

## **1.9 TAX COMPLIANCE REQUIREMENTS**

1.9.1 Bidders must ensure compliance with their tax obligations.

1.9.2 No award may be made to any bidder who is not tax compliant either on the Central Supplier Database or SARS eFiling system at the time of finalisation of the award of the bid.

## **1.10 TRUST, CONSORTIUM OR JOINT VENTURE**

1.10.1 In terms of the Preferential Procurement Policy Framework Act and Regulations, as amended, a Trust, Consortium or Joint Venture must submit a consolidated Status Level Verification Certificate for every separate bid.

1.10.2 A separate B-BBEE Certificate must be submitted by each company participating in the Trust, Consortium or Joint Venture.

1.10.3 The non-submission of a B-BBEE Certificate by a Trust, Consortium or Joint Venture will result in zero (0) preference points being allocated for evaluation purposes.

1.10.4 Should this bid be submitted by a Joint Venture, the Joint Venture agreement must accompany the bid document.

1.10.5 The Joint Venture agreement must clearly specify the percentage of the contract to be undertaken by each company participating therein.

1.10.6 The Joint Venture/Consortium must submit a formal agreement that outlines the roles and responsibilities of each member of the Joint Venture/ Consortium, nomination of an authorised person to represent the Joint Venture or Consortium in all matters relating to this bid and the details of the bank account for payments to be effected.

1.10.7 No award will be made to a Trust/ Joint Venture/ Consortium that is not tax compliant at the finalisation of the award.

1.10.8 For verification purposes, each party must submit separate proof of TCS/ PIN / CSD number.

## **1.11 VALIDITY PERIOD OF BID AND EXTENSION THEREOF**

1.11.1 The validity (binding) period for the bid will be **120 days** from close of bid.

1.11.2 However, circumstances may arise whereby the department may request bidders to extend the validity (binding) period. Should this occur, the department will request bidders to extend the validity (binding) period under the same terms and conditions as originally offered for by bidders. This request will be done before the expiry of the original validity (binding) period.

## **2. SPECIAL CONDITIONS OF CONTRACT**

### **2.1 CHANGE OF ADDRESS**

2.1.1 Bidders must advise the Department of Health's Central Supply Chain Management Unit, Contract Administration Section, should their ownership or address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

### **2.2 EQUAL BIDS**

2.2.1 If two or more tenderers score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for BBB-EE.

2.2.2 If functionality is part of the evaluation process and two or more tenderers score equal total points and equal preference points for BBB-EE, the contract must be awarded to the tenderer that scored the highest points for functionality.

2.2.3 If two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.

**NOTE: Failure to submit sufficient information for an assessment to be made will invalidate the entire bid.**

### **2.3 FIRM PRICES**

2.3.1 This bid requires that all bid prices offered are firm for the contract period. If a non-firm price is offered, the bidder shall be disqualified for not complying with the conditions of the bid.

### **2.4 STATEMENT OF SUPPLIES AND SERVICES**

2.4.1 The contractor shall, monthly, furnish particulars of supplies delivered or services executed. Such information must be submitted to the Department of Health Supply Chain Management, Contract Management as follows:

- (i) Name of institution
- (ii) Orders received – order number & catalogue number & quantity delivered.
- (iii) Management fee

2.4.2 Historical value and volume reports may be requested by the Department of Health, Supply Chain Management, during the term of the contract for the following:

#### **a) SUPPLIER MEASURES**

- Delivery period adherence
- Quality adherence

2.4.3 This information will be submitted at the expense of the contractor.

### **2.5 INVOICES AND PAYMENTS**

2.5.1 All invoices submitted by the Contractor must be Tax Invoices indicating quantity ordered and quantity delivered, the amount of tax charged and the total invoice amount.

2.5.2 A tax invoice shall be in the currency of the republic of South Africa and shall contain the following particulars:

- (a) The name, address and registration number of the supplier;

- (b) The name and address of the recipient;
- (c) An individual serialized number and the date upon which the tax invoice is issued;
- (d) A description of the goods or services supplied;
- (e) The quantity or volume of the goods or services supplied
- (f) The value of the supply, the amount of tax charged and the consideration for the supply; or
- (g) Where the amount of tax charged is calculated by applying the tax fraction to the consideration, the consideration for the supply and either the amount of the tax charged, or a statement that it includes a charge in respect of the tax and the rate at which the tax was charged.

2.5.3 A contractor shall be paid by the institution concerned, in accordance with supplies delivered and services rendered.

2.5.4 Should a contractor indicate a special discount on his/her account provided payment is made within a certain time, every effort shall be made to take advantage of such discount.

2.5.5 Any query concerning the non-payment of accounts must be directed to the institution concerned. The following protocol will apply if accounts are queried:

- (i) Contact must be made with the officer-in-charge of stores;
- (ii) If there is no response from stores, the finance manager of the institution must be contacted;

**NB: The Chief Director: Accounting Services will then take appropriate action**

## **2.6 IRREGULARITIES**

2.6.1 Companies are encouraged to advise the Department of Health timeously of any possible irregularities which might come to their notice in connection with this or other contracts.

## **2.7 PERIOD OF CONTRACT**

2.7.1 Three (03) year contract (36 months)

## **2.8 RATE OF EXCHANGE**

2.8.1 All bids involving imported products must use the rate of exchange that was applicable 14 days prior to the closing date indicated in the bid document. If this day falls on a weekend or public holiday, the next working day must be used.

2.8.2 Bidders must submit documentary proof (in the form of a certified copy) from their bank or any recognized legal financial Institution, clearly indicating what the rate of exchange was 14 days prior to the closing date, as mentioned above. Information can be sourced from the internet from a financial Institution website.

2.8.3 This clause must be read in conjunction with paragraphs 2.3.1 and 2.3.2.

2.8.4 The Department of Health reserves the right to renegotiate the management fee should there be a reduction of the management fee in the market.

## **2.9 UNSATISFACTORY PERFORMANCE**

2.9.1 Unsatisfactory performance occurs when performance is not in accordance with the contract conditions.

- (i) The institution shall warn the contractor by registered/certified mail that action will be taken in accordance with the contract conditions unless the contractor complies with the contract conditions and delivers satisfactory supplies or services within a specified reasonable time (7 days minimum). If the contractor does not perform satisfactorily despite the warning the institution will:

- (a) Take action in terms of its delegated powers

(b) Make a recommendation to its head office, central supply chain management for cancellation of the contract concerned.

(ii) When correspondence is addressed to the contractor, reference will be made to the contract number/item number/s and an explanation of the complaint

## **2.10. PREFERENCES**

2.10.1 Should the Contractor apply for preferences in the submission of his bid, and it is found at a later stage that these applications were incorrect or made under false pretences, the Department may, at its own right: -

- i. Recover from the Contractor all costs, losses or damages incurred or sustained by the Department as a result of the award of the Contract; and/or
- ii. Cancel the contract and claim any damages which the Department may suffer by having to make less favourable arrangements after such cancellation.
- iii. The Department may impose penalties, however, only if provision therefore is made in the Special Conditions of Bid.

## **2.11 RESTRICTION OF BIDDING**

2.11.1 The Accounting Officer or his/her delegate must:

- a) Notify the supplier and any other person of the intention to restrict it doing business with KZN-DoH by registered mail. The letter of restriction must provide for:
  - ✓ The grounds for restriction;
  - ✓ The period of restriction which must not exceed 10 years;
  - ✓ A period of 14 calendar days for the supplier to provide reasons why the restriction should not be imposed.
- b) The Accounting Officer his/her delegate:
  - ✓ May regard the intended penalty as not objected to and may impose such penalty on the supplier, should the supplier fail to respond within the 14 days; and
  - ✓ Must assess the reasons provided by the supplier and take the final decision.
- c) If the penalty is imposed, the Accounting Officer must inform National Treasury of the restriction within 7 calendar days and must furnish the following information:
  - ✓ The name and address of the entity/ person to be restricted;
  - ✓ The identity number of individuals and the registration number of the entity; and
  - ✓ The period of restriction.
- d) National Treasury will load the details on the Database of Prohibited Vendors.

## **2.12 CONTRACTOR'S LIABILITY**

2.12.1 In the event of the contract being cancelled by the Department in the exercise of its rights in terms of these conditions, the Contractor shall be liable to pay to the Department any losses sustained and/or additional costs or expenditure incurred as a result of such cancellation, and the Department shall have the right to recover such losses, damages or additional costs by means of set-off from moneys due or which may become due in terms of the contract or any other contract or from guarantee provided for the due fulfilment of the contract and, until such

time as the amount of such losses, damages or additional costs have been determined, to retain such moneys or guarantee or any deposit as security for any loss which the Department may suffer or may have suffered.

- 2.12.2 The Contractor may be held responsible for any consequential damages and loss sustained which may be caused by any defect, latent or otherwise, in supply or service rendered or if the goods or service as a result of such defect, latent or otherwise, does not conform to any condition or requirement of the contract.

### **2.13 PROVINCIAL PROPERTY IN POSSESSION OF A CONTRACTOR**

- 2.13.1 Department's property supplied to a Contractor for the execution of a contract remains the property of the Department and shall at all times be available for inspection by the Department or its representatives. Any such property in the possession of the Contractor on the completion of the contract shall, at the Contractor's expense, be returned to the Department forthwith.
- 2.13.2 The Contractor shall be responsible at all times for any loss or damages to the Department's property in his possession and, if required, he shall furnish such security for the payment of any such loss or damages as the Department may require.

### **2.14 RIGHTS TO PROCURE OUTSIDE THE CONTRACT**

- 2.14.1 The Department reserves the right to procure goods outside the contract in cases of urgency or emergency or if the quantities are too small to justify delivery costs, or if the goods are obtainable from another organ of Department or if the Contractor's point of supply is not situated at or near the place where the goods are required or if the Contractor's goods are not readily available.
- 2.14.2 No provision in a contract shall be deemed to prohibit the obtaining of goods or services from a Department or local authority.

### **2.15 USE OF CONTRACT DOCUMENTS AND INFORMATION INSPECTION**

- 2.15.1 The Contractor shall not, without the Department's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Department in connection therewith, to any person other than a person employed by the Contractor in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 2.15.2 The Contractor shall not, without the Department's prior written consent, make use of any document or information mentioned in GCC clause 2.15.1 except for purposes of performing the contract.
- 2.15.3 Any document, other than the contract itself mentioned in GCC clause 2.15.1 shall remain the property of the Department and shall be returned (all copies) to the Department on completion of the Contractor's performance under the contract or as required by the Department.
- 2.15.4 The Contractor shall permit the Department to inspect the Contractor's records relating to the performance of the Contractor and to have them audited by auditors appointed by the Department, if so required by the Department.



**SECTION M: PRICE PAGE**

Name of bidder.....

Bid number: **ZNB 5800/2020-H**

Closing Time 11:00

Closing Date: **29 March 2021**

OFFER TO BE VALID FOR **120** DAYS FROM THE CLOSING DATE OF BID.

**DESCRIPTION: REQUEST FOR PROPOSALS FOR PROVISION, INSTALLATION CONFIGURATION OF MPLS & VOICE/SIP – BASED SERVICE AND INTERNET SERVICES SOLUTION TO ALL KZN HEALTH SITES AND PROVIDE SUPPORT AND MAINTENANCE FOR KWAZULU NATAL DEPARTMENT OF HEALTH FOR A 3 YEAR CONTRACT PERIOD.**

**KZN HEALTH DEPARTMENT TELEPHONY SYSTEMS – PRICING TABLE**

**Quote over 36 months**

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
<b>1.1. Primary lines, Monthly Bandwidth &amp; link costs for all facilities and services</b>						
1.1.1. District Hospital	39	10				
1.1.2. Regional Hospital	13	20				

**ZNB 5800/2020-H: REQUEST FOR PROPOSALS FOR PROVISION, INSTALLATION CONFIGURATION OF MPLS & VOICE/SIP – BASED SERVICE AND INTERNET SERVICES SOLUTION TO ALL KZN HEALTH SITES AND PROVIDE SUPPORT AND MAINTENANCE OVER A PERIOD OF 36 MONTHS**

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
1.1.3.	Tertiary Hospital	3	20			
1.1.4.	Specialized TB Hospitals	7	10			
1.1.5.	Specialized Psych hospital	6	10			
1.1.6.	Chronic Hospital	2	10			
1.1.7.	Provincial Clinics	586	2			
1.1.8.	CHCs	22	6			
1.1.9.	Mobile Clinics	170	LTE/5G			
1.1.10.	Mortuaries	38	6			

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
1.1.11. District offices	11	10				
1.1.12. School of nursing (Stand Alone)	3	6				
1.1.13. EMS base (Stand Alone)	32	6				
1.1.14. Head Office1 (Natalia and Old Boys)	1	50				
1.1.15. Head Office2 (Townhill)	1	50				
<b>1.2. Secondary lines, 2MB Voice VLAN at the Head Offices and 1MB at other offices;</b>						
1.2.1. Head Offices	2	2				

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
1.2.2. Hospitals	73	1				
1.2.3. CHCs	22					
1.2.4. District Offices	11					
<b>1.3. Total Cost of 150,000 voice calling minutes based on usage shown below:</b> <ul style="list-style-type: none"> <li>• 50,000 minutes Inter-branch</li> <li>• 20,000 minutes to Own Network Fixed Line Numbers</li> <li>• 20,000 minutes to Telkom Geographical</li> <li>• 15,000 minutes to Telkom Non-Geographical</li> <li>• 5,000 minutes to Other</li> </ul>						

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
Geographical <ul style="list-style-type: none"> <li>• 15,000 minutes to Vodacom Mobile lines</li> <li>• 15,000 to MTN mobile lines</li> <li>• 5,000 to Cell C/Telkom or Other Mobile Lines</li> </ul> Also provide Calling Rate Card Separately that is VAT inclusive						
<b>1.4 Provision of Public Wi-Fi in all health facilities;</b>	878	1	n/a			
<b>1.5 Hosted PABX;</b>	1	Shared	n/a			
<b>1.6 Uncapped voice plan for all offices;</b>	878		n/a			
<b>1.7 Fortigate firewalls for all sites (Rental);</b>	878	1	n/a			
<b>1.8 Analyzer monthly;</b>	878	1	n/a			

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
1.9 Spam and Antivirus Filtering monthly;			n/a			
1.10 Monitoring costs;	878	1	n/a			
1.11 Public DNS services for KZN Health.gov.za;	1	1	n/a			
1.12 Class C IP block (/27);	878		n/a			
1.13 Cost of telephony Hardware (handsets) rental and any other if any). On the basis of the specified numbers and specification;						
1.13.1 Telephoned Handset (Executive phone users)	40					
1.13.2 Telephone Handset ( Directors / CEOs / District Directors)	144					
1.13.2 Telephone handset (standard users)	28 350					

ITEMS		PRICING				
	Number of facilities	Capacity per site type (MB)	Once off Cost A	Recurring monthly Cost B (Cost for rental of line X number of facilities )	Total Recurring Costs over 36 months C	Total Amount A + C
1.13.3 Boardrooms (H/O 30, Admin Offices 20, Hospitals 73, CHC 22)	125					
1.13.4 Switchboard operators	1500					
<b>1.14 Maintenance Service Agreement</b>	36	n/a	n/a		n/a	
<b>1.15 Service Management</b>	36	n/a	n/a	n/a		
<b>1.16 Professional Services</b>		n/a	1	n/a		
<b>1.17 Project Management</b>		n/a	1	n/a		
<b>1.18 Implementation Cost</b>		n/a	1	n/a		
<b>1.19 Once off Required Infrastructure layout</b>		n/a	1	n/a		
<b>Total BID Price (to be used for evaluation purposes)</b>						





## **SECTION N: SPECIFICATION**

### **SPECIFICATION FOR KZN HEALTH DEPARTMENT TELEPHONY SYSTEMS**

#### **1. BACKGROUND**

KZN Health currently has 1,110 sites including the Head Office. It has mostly decentralized services to health facilities (i.e. Hospitals, Clinics, and CHCs), and others are administration offices and mobile clinical points e.g. mobile clinics. One of the major requirements of KZN Health's ICT is the continuity of Internet services and interconnectivity of offices for information sharing which is done through voice, data and video.

The Department requires a solution that can offer a converged Multiprotocol Label Switching (MPLS) network, connecting all sites including head office. The network must allow each site to be connected directly into the service provider's proposed network (Telecom network) and deliver services from the core network to the respective branches.

The solution should provide consolidated internet access into one central location.

Centralizing internet connectivity will enable KZN Health to have greater control of its security policy as it can be administered easily and effectively. KZN Health's current infrastructure is not in line with its current vision. It is therefore why the Department has decided to put together the converged strategy and also rollout the appropriate systems and technology.

A comprehensive list of all KZN Health offices and institutions (hospitals, CHCs, Clinics and Administration offices) is appended hereto in the form of "**Annexure A**".

It should be noted that the addresses of some of the KZN Health facilities may amend, however the service provider should use the **provided** addresses for proposals and the Department will notify the service provider with any changes in address.

#### **2. PURPOSE OF THE BID**

The purpose of the bid is to solicit proposals from suitable service providers to render the following required services to KZN Health: over a period of 36 months (as per site schedule)

- 2.1. Provision, support, maintenance and management of Internet services and voice with high availability and failover to achieve redundancy;
- 2.2. Provision, support, maintenance and management of MPLS services solution with high availability and failover to achieve redundancy;
- 2.3. Provide Network reports and alerts as per the KZN Health requirements;
- 2.4. Bidders to respond in the following way:
  - 2.4.1. Demonstrate both the ability and the proposed solution with respect to the element(s) concerned;
  - 2.4.2. Demonstrate the track record with respect to the element(s) concerned; and
  - 2.4.3. Demonstrate compliance with KZN Health's requirements.
- 2.5. Assumptions

The following assumptions are made for the design:

- 2.5.1. Total of 1,110 sites;
- 2.5.2. 30,000 extensions in total;
- 2.5.3. 1,500 switchboard operators;
- 2.5.4. 40 Executive phone users;
- 2.5.5. 60 Directors / CEOs / District Directors;
- 2.5.6. 28,350 standard users;
- 2.5.7. 125 Boardrooms (H/O 30, Admin Offices 20, Hospitals 73, CHC 22)
- 2.5.8. Handset and any required equipment must be provided and costed on monthly rental (OPEX model);
- 2.5.9. It is assumed POE enabled LAN network points are existing at each phone location. In cases where the infrastructure is not fit for purpose, the service provider is requested to quote for ensuring the fitness accordingly; and
- 2.5.10. Infrastructure requirements will be LAN point and Access Switch (LAN cable will be costed per meter and 24-port POE Switch will be costed / Departmental specification will be used in such cases). Annexure "24-Port POE Switch Specification";

### 3. SCOPE OF REQUIREMENTS

The provision, installation configuration of MPLS & Voice/SIP-based service and Internet services solution to all KZN Health sites and provide support and maintenance over a period of 36 months.

The minimum specifications for the provision of MPLS, Voice/SIP-based Internet service solution at Head Office and all other sites are as follows:

#### 3.1. MPLS

Predominantly provided by own infrastructure but can also work with partners to extend reach, (more than 70% own infrastructure is preferred). The percentage is on the provided list

- 3.1.1. Carrier grade voice quality (over MPLS)
- 3.1.2. Voice Experience, established voice network – Points of Interconnect with all major Voice Providers
- 3.1.3. Platform allows registration over Internet/ MPLS
- 3.1.4. Connectivity Agnostic - LTE, Broadband Fibre/Microwave, Dedicated Fibre
- 3.1.5. Diverse access technologies that include APN, Mobile, LTE, Fibre, Microwave, Satellite Broadband and 5G readiness
- 3.1.6. Internet Access must direct link into voice platform, must not traverse internet
- 3.1.7. Flexible MPLS that can add/drop sites, QoS enabled
- 3.1.8. Scalable MPLS that can support soft bandwidth upgrades
- 3.1.9. MPLS has inherent security features
- 3.1.10. Tier 1 ISP, with own International PoPs
- 3.1.11. Minimum SLA expectations 99.72% for dual/premium links, 98.33% for Single links
- 3.1.12. Established support centre offering 24/7/365 Network Management
- 3.1.13. Established, Redundant core network

- 3.1.14. Gold partnership with OEM that supplies All CE devices
- 3.1.15. Support third party connections when required with no additional cost

## 3.2. PBX AND TELEPHONY DETAIL

- 3.2.1. ICASA Governance/ Compliance, in terms of Spoofing
- 3.2.2. Provide free VoIP Calls
- 3.2.3. OPEX Model
- 3.2.4. Pricing must be such that the Department only Pays for Handsets and Handset License but free PBX Tenant
- 3.2.5. PBX must be hosted in Data Centers located in major towns within South Africa (i.e. JHB, CT , Durban)
- 3.2.6. The platform must offer redundancy
- 3.2.7. Equipment offers must be from reputable brands such as Polycom, SNOM, Yealink, Cisco, Huawei to enable local support contacts
- 3.2.8. Three rank Offerings from Basic, Mid –Range, High End Equipment
- 3.2.9. Offering on Boardroom devices
- 3.2.10. 24/7/365 Support
- 3.2.11. Voice-recording features
- 3.2.12. TMS Features
- 3.2.13. Demonstrate experience in similar jobs / deployments
- 3.2.14. Allow for BYOD devices
- 3.2.15. Offer LAN readiness service once off service to needy extensions
- 3.2.16. Provision of a hosted PBX solution for all users located at the service provider hosting centre.
- 3.2.17. The Head Office must be connected to the hosted PBX via a Fibre and must include a Failover. Please provide options for a failover solution
- 3.2.18. Each site/office must have a direct connection and dedicated VLAN to the hosted PBX to ensure quality of service for voice calls.
- 3.2.19. The existing telephone lines must be ported to the new service provider.
- 3.2.20. An uncapped voice service must be provided for each site on own network (i.e. local, national and South African mobile calls will be at no cost). Only international calls will incur the appropriate cost.
- 3.2.21. The switchboard will be decentralized at 1500 Office to screen and transfer calls to any Department or user (within the KZN Health) at no cost. All Department internal calls are to be at zero cost.
- 3.2.22. A hosted voice recorder is required for Emergency services, Call Centers where they required and for several designated extensions.
- 3.2.23. All users to be equipped with a Gigabit IP telephone.
- 3.2.24. A softphone application must be provided for all users that require mobility when away from the office.
- 3.2.25. Outgoing calls from this device should be made for business purposes using uncapped VoIP provided by the hosted PBX service.

- 3.2.26. A self-care administration portal must be made available to manage telephone users and PBX functions if required.
- 3.2.27. The PABX is to provide typical business grade functionality and should at minimum provide the following features:
  - 3.2.27.1. Ad hoc call recording
  - 3.2.27.2. Ad hoc video conferencing
  - 3.2.27.3. Announced transfer
  - 3.2.27.4. Auto (Day/Night) services
  - 3.2.27.5. Automated attendants
  - 3.2.27.6. Bespoke MoH (Music on Hold)
  - 3.2.27.7. BLF's (Busy lamp fields)
  - 3.2.27.8. Blind transfer
  - 3.2.27.9. Call barring
  - 3.2.27.10. Call pick up groups
  - 3.2.27.11. Call forking / mobile twinning
  - 3.2.27.12. Call recording
  - 3.2.27.13. Call waiting
  - 3.2.27.14. Incoming CLI (Caller Line Identification) call screening
  - 3.2.27.15. CDR's (Call Data Records)
  - 3.2.27.16. Common address book
  - 3.2.27.17. Dial by name
  - 3.2.27.18. Distinctive ring
  - 3.2.27.19. Divert all calls
  - 3.2.27.20. Divert on Busy
  - 3.2.27.21. Divert on No Answer
  - 3.2.27.22. DND (Do not disturb)
  - 3.2.27.23. Fax (Inbound) (Fax to email)
  - 3.2.27.24. Fax (Outbound)
  - 3.2.27.25. Voicemail to Email
  - 3.2.27.26. Group voicemail to e-mail
  - 3.2.27.27. Hunt groups / overflow groups
  - 3.2.27.28. Inbound DDI's (Direct Dialing Inward)
  - 3.2.27.29. Service assurance: fault and performance management (Include event management, event normalisation, root-cause analysis, service-impact analysis, and more)
  - 3.2.27.30. Voice and video: employees can communicate with sophisticated
  - 3.2.27.31. voice services based on VoIP, collaborate with video calling and conference capabilities, all delivered from the cloud
  - 3.2.27.32. Voicemail and integrated messaging: deliver voicemail and integrated messaging from an IP

phone, mobile phone, or desktop

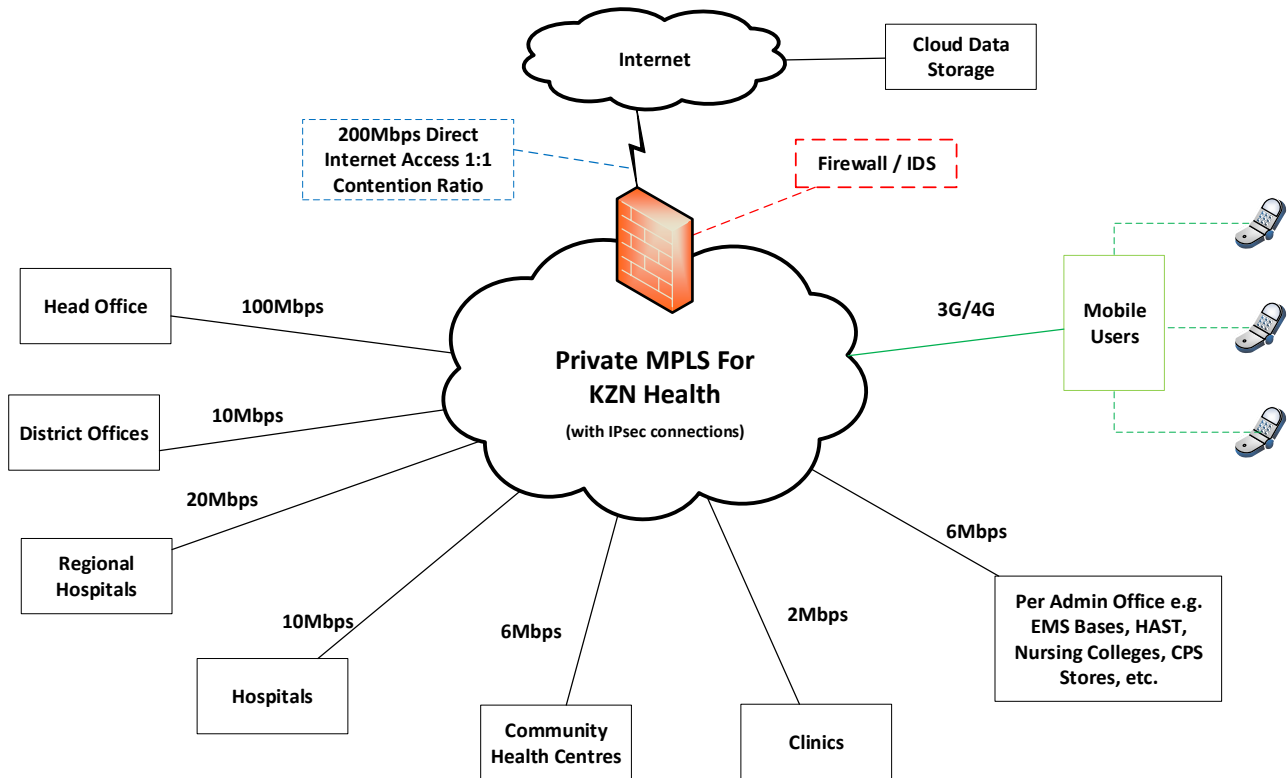
- 3.2.27.33. Integrated Messaging (IM) and presence: find people quickly, click to begin an IM session, place a phone call,
- 3.2.27.34. Mobility: give users one number to dial, redirect incoming IP calls, move calls between desktop and mobile, and use conferencing and directories from a user's mobile device
- 3.2.27.35. Web conferencing: manage meetings and projects over the web in real time to present, share, or collaborate from anywhere, anytime, and on any device.
- 3.2.27.36. Intercom ring / paging
- 3.2.27.37. Multiple voicemail greetings
- 3.2.27.38. Outbound CLI (Caller Line Identification)
- 3.2.27.39. PIN code dialing
- 3.2.27.40. Auto provisioning
- 3.2.27.41. Remote voicemail retrieval
- 3.2.27.42. Speed dials
- 3.2.27.43. Time of day call routing
- 3.2.27.44. Transfer to voicemail
- 3.2.27.45. Web user admin interface
- 3.2.27.46. Web user Interface

3.3. Implementation and commissioning of the entire comprehensive system will be for 6 months and it must be priced as a once-off cost separate from the recurring;

3.4. Leased lines contract will also be for a maximum period of 36 months. On award of this tender, a service level agreement will be entered with the successful supplier. The following are to be provided by the service provider:

- 3.4.1. Bid pricing for the comprehensive service must include all professional services e.g. project management, setup, configure, installation, cut over and commissioning;
- 3.4.2. Dedicated Internet Access - 200mb local access and international access;
- 3.4.3. Class C Address Block of public addresses -/27 for Corporate Internet Access;
- 3.4.4. Support and Reporting services for Internet Connectivity and Network services;
- 3.4.5. Public Domain Name services (DNS);
- 3.4.6. Public IP addresses;
- 3.4.7. Wireless fail over at Natalia with a 20mbps Voice VLans;
- 3.4.8. If dedicated links fail (to be controlled by the firewall and internal core switch);
- 3.4.9. Make provision for Public Wi-Fi in all clinical facilities (Hospitals, CHCs and Clinics) and head office.

## KZN Health – Private MPLS Network



SITE NAME	BANDWIDTH	SLA
Head Office	100Mbps	99.5%
Regional / Tertiary Hospitals	20Mbps	99.5%
District Offices / Hospitals Hospital	10Mbps	99.72%
CHC / Admin Offices / Nursing College campus and Sub-campus	6Mbps	99.72%
Clinics / EMS	2Mbps	99.72%
Dedicated Internet	100Mbps for HO	1:1
	20 Mbps Regional Hospitals	1:1
	2Mbps for the Clinics	1:1
	6Mbps for the School of Nursing	1:1

- 3.5. The service provider would be chosen to supply KZN Health with Internet Connectivity and Network services;
- 3.6. The nominated service provider would plan and design the solution in a way that will minimize impact on KZN Health user base and deliver a "best practice" environment;
- 3.7. The service provider is to provide a contiguous block of public IP addresses if required;
- 3.8. The service provider will provide public DNS services for KZN Health.gov.za;
- 3.9. The service provider will provide knowledge transfer and training for technical and support staff;
- 3.10. The Contractor will plan and deliver business change delivery process that will minimize the business change impact whilst delivering the Internet Connectivity and Network Solution;
- 3.11. Technical support would be provided by the contractor;
- 3.12. Installation and Configuration of the Internet Connectivity and Network services would be performed by the nominated service provider; and
- 3.13. The new Internet environment must be centrally hosted and provide high availability and failover capabilities.

#### 4. RESPONSE AND RETURNABLE/FUNCTIONALITY REQUIREMENTS

Kindly provide the following together with your response in a proposal format:

- 4.1. Service Level Agreement to be provided to KZN Health with the least response time of 30min and resolution time of 3 hours to address network and internet downtime by the bidder;
- 4.2. Reverse billing pricing structure for failing to adhere to SLA;
- 4.3. Call Logging facility and procedure;
- 4.4. Reporting methods and facilities available to generate own reports;
- 4.5. Risk mitigation strategy should your solution not be up and running by then;
- 4.6. Pricing review policy;
- 4.7. Indicate if there is reporting on the Dedicated Internet Access service and how KZN Health would be able to get access to these reports;
- 4.8. Include an implementation project plan and timelines as part of your response;
- 4.9. An option to Separate Internet Traffic from other traffic across the 100MB Internet Link;
- 4.10. Proof that the network is a transit-free network that peers with every other tier-1 network. It must be transit-free by not paying for peering or agreeing to settlements;
- 4.11. Service provider must provide sample reports, screenshots, call-logging procedures or any form of evidence to support current ability to meet such requirements;
- 4.12. Service provider must provide a detailed QoS proposal plan, which includes but is not limited to distribution of bandwidth voice, data, video, network traffic management approach;
- 4.13. A detailed work plan with activities;
- 4.14. Timelines and deliverables within the scope of work on how to take over the current services from the current service provider with minimum interruptions of KZN Health's operations;
- 4.15. Bidders should have a minimum of ten (10) years' experience in Internet, VoIP & Networking service provisioning, indicated in the business profile (e.g. Active and non-active clients) not more than two pages;
- 4.16. Letter in a company's letter head confirming existence of the NOC (site assessment is compulsory);
- 4.17. Undertaking on company's letter head containing bidder's local KZN province based support centers;
- 4.18. Undertaking of back to back SLA with OEM on company's letter head;
- 4.19. A valid ICASA Certificate OR proof of valid membership of the Internet service;
- 4.20. Provider Association of South Africa (SERVICE PROVIDER A), which must be in good standing; and
- 4.21. The Bidders should provide five (5) written reference letters on the client's letterhead, signed by the previous and current clients indicating:
  - 4.21.1. Scope of Works
  - 4.21.2. Project duration.
- 4.23. SLA for faults to be resolved in 2 hours for dual links and 6 hours for single links;

## 5. POST PROJECT SUPPORT REQUIREMENTS

In order to ensure the solution is stable and adequately supported post the project completion a support contract should be included. The support must include:

- 5.1. 24/7 service Desk for single point of contact and escalations;
- 5.2. Support team and management must be available locally in KZN; and
- 5.3. Provisioning of 2nd and 3rd level technical system support.

## 6. HARDWARE REQUIREMENTS

KZN Health needs to fully understand the requirements for the proposed solution. Specify all hardware required for your solution. Kindly provide a diagram of your proposed solution.

## 7. PREVIOUS IMPLEMENTATION HISTORY

Indicate the number of large customers (more than 300 employees) who are subscribed to your service as a service provider under the following headings:

- 7.1. Number and size of client base;
- 7.2. Services procured by the large customers; and
- 7.3. Provide reference sites, in South Africa, with contact details

## 8. TECHNICAL SUPPORT AND COMPETENCE

- 8.1. Demonstrate how you would support this implementation and migration to give KZN Health a peace of mind and confidence in your services and ability to deliver on your proposed solution.
- 8.2. Number of Network support resources. Specify how many are locally based in KZN

## 9. ICASA REGISTRATION

- 9.1. Service provider must have an ECNS and iECS license issued by ICASA. Please provide proof of license.
- 9.2. Service provider must be a Tier 1 service provider (Please provide document to prove this criteria)

## 10. PROFESSIONAL SERVICES

- 10.1. Indicate your professional service capacity to design, configure and install the solution to industry best practices (i.e. certification of the engineers/technicians);
- 10.2. Demonstrate your ability to deliver a breadth of professional services, including implementation and design, maintenance, security, managed services and consultation;
- 10.3. Demonstrate a proven methodology and ability of adherence to relevant standards;



- 10.4. Specify your capabilities around the technologies relevant to your solution;
- 10.5. Specify what technical documentation and training material will be provided;
- 10.6. Specify the project controls that will be placed; and
- 10.7. Specify how change management will be delivered.

## 11. **PRICING STRUCTURE**

The price proposal must contain all of the following:

- 11.1. Primary lines, Monthly Bandwidth & link costs for all facilities and services
- 11.2. Monthly 200MB bandwidth/breakout 1:1 local & international;
- 11.3. Secondary lines, 2MB Voice VLAN at main site and 1MG at other offices;
- 11.4. Provision of Public Wi-Fi in all health facilities;
- 11.5. Hosted PABX;
- 11.6. Uncapped voice plan for all offices;
- 11.7. Fortigate firewalls for all sites (Rental);
- 11.8. Analyzer monthly;
- 11.9. Spam and Antivirus Filtering monthly;
- 11.10. Monitoring costs (if any);
- 11.11. Public DNS services for KZN Health.gov.za;
- 11.12. Class C IP block (/27);
- 11.13. Backup MPLS Link;
- 11.14. Implementation costs once off;
- 11.15. Any other connectivity costs;
- 11.16. Cost of telephony Hardware (handsets) rental, and any other if any);
- 11.17. SLA for faults to be resolved in 2 hours for dual links and 6 hours for single links;
- 11.18. Please note that the department is expecting to rent all services from the handset to the network services with an exception of LAN readiness; and
- 11.19. All pricing to be given in South African Rands. Indicate if prices are linked to the Rand/Dollar or Rand/Euro exchange rates.

## 12. **EVALUATION OF RESPONSES**

Evaluation will be done as per the evaluation criteria stipulated in the bid

**12. PROSPECTIVE BIDDERS MUST PROVIDE THE FOLLOWING AS PER THE MANDATORY REQUIREMENTS**

<b>12.1.1 ICASA</b>	<b>Comply</b>	<b>Not Comply</b>
<p>The bidder must have a valid license to operate and provide ISP services.</p> <p>The bidder must submit a valid ICASA License Certificate as proof that they are licensed to operate and provide ISP services.</p> <p>The bidder must submit evidence that the solution is ICASA approved.</p> <p>The bidder must have Electronic Communication Services (ECS) and Electronic Communication Network Services (ECNS) Licenses</p>		
<b>Substantiate / Comments</b>		
<b>12.1.2 SABS/ISO</b>	<b>Comply</b>	<b>Not Comply</b>
<p>The bidder must have the SABS/ISO Certification regarding Information Security Systems and Service Management Systems.</p> <p>The bidder must submit both the following ISO Certification:</p> <ol style="list-style-type: none"> <li>1. SANS 27001 – Information Technology – Security Techniques – Information Security Management Systems</li> <li>2. SANS 20000 – Information Technology -Service Management Part 1: Service Management System Requirements</li> </ol>		
<b>Substantiate / Comments</b>		
<b>12.1.3 Fibre back-bone</b>	<b>Comply</b>	<b>Not Comply</b>
<p>The bidder must have their own back-bone network on fibre.</p> <p>The bidder must submit their backbone network design drawing.</p>		
<b>Substantiate / Comments</b>		
<b>12.1.4 Redundant international traffic</b>	<b>Comply</b>	<b>Not Comply</b>
<p>The bidder should have redundant undersea cabling capacity</p> <p>The bidder must submit diagrammatic schematic that shows their redundant undersea cabling capacity</p>		
<b>Substantiate / Comments</b>		

12.1.5 KZN LOCAL INFRASTRUCTURE	Comply	Not Comply
The bidders must have their own local infrastructure, bidders must submit their network structure demonstrating the presence in the list of facilities be at least a Large Member ISPA certified.		
<b>Substantiate / Comments</b>		

12.1.5 ISPA	Comply	Not Comply
The bidder must be at least a Large Member ISPA certified.		
The bidder must provide proof		
<b>Substantiate / Comments</b>		

12.1.6 NETWORK SECURITY	Comply	Not Comply
The Network should have safeguards and security against attacks (flooding, man in the middle, Denial of Service, etc.), unauthorized access, tapping and sniffing of data on the WAN.		
The bidder must indicate how this requirement will be fulfilled,		
<b>Substantiate / Comments</b>		

12.1.7 Compliance with Regulation 4 of the PPPFA	Comply	Not Comply
Bidding conditions - <i>As per Government SMME development, 30% of the solution must be provided by a Black Owned SMME (and more than 50% African Owned), alternatively 30% of the Gross profit must be allocated with a scope of work to justify the engagement.</i> Regulation 4 of the PPPFA stipulates that if an organ of state decides to apply pre-qualifying criteria to advance certain designated groups, that organ of state must advertise the tender with a specific tendering condition that only one or more of the stipulate categories of tenderers may respond-a tenderer subcontracting a minimum of 30% to- (i) an EME or QSE which is at least 51% owned by black people		

## 12.1. SUPPLIER PRESENTATIONS

- 12.1.1. Shortlisted bidders will be required to present the proposed solution technology and implementation plan including timelines;
- 12.1.2. Site visits (POPs etc.) will be done as part of evaluation
- 12.1.3. Shortlisted service providers will be required to present their solution/s

## Annexure: Handset

### Handset Specification

#### 1. Executive Specifications:

- a. Premium-level phone;
- b. 7" Color touch display;
- c. Fully adjustable;
- d. 29 touch keys;
- e. 16 SIP accounts;
- f. Built-in Bluetooth;
- g. Wi-Fi;
- h. Dual-port Gigabit Ethernet;
- i. 1xUSB

Execs Additional Video Conferencing Technology

- j. Android 7" Adjustable,
- k. Touch Screen Video Phone,
- l. 16 Voip Accounts,
- m. Built in Bluetooth and WiFi POE,
- n. USB,
- o. no PSU;
- p. 720p Camera

#### 2. Directors

- a. Mid-level phone;
- b. 4.3" color display;
- c. fully adjustable;
- d. 10 line keys;
- e. 16 SIP accounts;
- f. 27 memory keys;
- g. Built-in Bluetooth;
- h. Wi-Fi;
- i. Dual-port Gigabit Ethernet;
- j. 1xUSB;
- k. 720p Camera

#### 3. Standard Users

- a. Entry-level phone;
- b. 3.7" display;
- c. fully adjustable;
- d. 8 line keys;
- e. 12 SIP accounts;
- f. 21 memory keys;
- g. Dual-port Gigabit Ethernet;
- h. 1 USB;
- i. Built-in Bluetooth;
- j. Wi-Fi;

## SECTION O: EVALUATION CRITERIA

Evaluation will be based on the following:

- Phase 1: Prequalification Criteria
- Phase 2: Local Content
- Phase 3: Minimum Compulsory Requirements
- Phase 4: Technical/Functionality Evaluation
- Phase 5: Price and Preference Points

### Phase 1:

**Clause 4.(1)** of the PPPFA : If an organ of state decides to apply pre-qualifying criteria to advance certain designated groups, that organ of state must advertise the tender with a specific tendering condition that only stipulated tenderers may respond. In this instance the Department has stipulated the prequalification criteria as follows :

- (c) a tenderer subcontracting a minimum of 30% to-
- (i) an EME or QSE which is at least 51% owned by black people

Proof of subcontracting agreement to be submitted with the bid.

### Phase 2: Local Content Evaluation

Preferential Procurement Regulations, 1 April 2017 in terms of Section 5 of the Preferential Procurement Policy Framework Act ("PPPFA") Regulation 8. The Department of Trade and Industry may, in consultation with the National Treasury (a) designate a sector, sub-sector or industry or product in accordance with national development and industrial policies for local production and content, where only locally produced services or goods or locally manufactured goods meet the stipulated minimum threshold for local production and content, taking into account economic and other relevant factors

This bid is advertised with the specific bidding condition that only locally produced goods, services or works or locally manufactured goods, with a minimum threshold of 100 percent for local production and content will be considered. The completed SBD 6.2 and Annexure C must be submitted with proof of 100% local production and content. Where a bidder does not fully comply with this requirement, the bidder will only be considered complying if they have obtained written exemption from the Department of Trade and Industry in line with the relevant regulations.

Only offers that complies with 100% local content will be considered responsive

### Phase 3: Minimum Compulsory Requirements

NO.	SECTION/ SCHEDULE	COMPULSORY (YES / NO) NON-SUBMISSION WILL RENDER BIDDERS NON-RESPONSIVE	COMPULSOR Y (YES / NO) FOR BID EVALUATION PURPOSES	FOR OFFICIAL USE ONLY		
				YES	NO	N/A
<b>Prospective Bidders MUST ensure that the following Sections of the bid document MUST be completed in ALL respects to qualify for the next stage of evaluation:</b>						
1	Section A: Invitation to Bid	Yes				
2	Section B: Special Instructions	Yes				
3	Section C: Authority to Sign the Bid	Yes				
4	Section D: Declaration of Interest	Yes				
5	Section E: Declaration of Bidder's Past SCM Practices	Yes				
6	Section F: Declaration that CSD is Updated with Latest	Yes				

NO.	SECTION/ SCHEDULE	COMPULSORY (YES / NO) NON-SUBMISSION WILL RENDER BIDDERS NON-RESPONSIVE	COMPULSOR Y (YES / NO) FOR BID EVALUATION PURPOSES	FOR OFFICIAL USE ONLY		
				YES	NO	N/A
	Bidder's Details					
7	Section G: Preference Points Claimed	Yes	Yes			
8	Section H: Certificate of Independent Bid Determination	Yes				
9	Section I: Record of Amendments to Bid Documents	Yes	Yes			
10	Section J: General Conditions of Contract	Yes				
11	Section K: Special Terms and Conditions	Yes				
12	Section L: Compulsory Site Inspection	Yes	Yes			
13	Section M: Pricing Schedule	Yes	Yes			
14	Section N: Specifications	Yes	Yes			
<b>Prospective Bidders MUST provide the following as per the Mandatory Requirements:</b>						
1.	A certified copy of the Consortium/ Joint Venture/ Partnership agreement.	Yes If Applicable	Yes If Applicable			
2.	The bidder must submit a valid ICASA License Certificate as proof that they are licensed to operate and provide ISP services OR proof of valid membership of the Internet service;	Yes	Yes			
3.	The bidder must submit both the following ISO Certification:1.SANS 27001 2.SANS 20000	Yes	Yes			
4.	The bidder must submit their backbone network design drawing	Yes	Yes			
5.	The bidder must provide proof of ISPA membership	Yes	Yes			
6.	Proposal as per clause 4 of the specification	Yes	Yes			
7.	Reference letters	Yes	Yes			
8.	Quality of Service	Yes	Yes			
9.	CV's of Resources and Individuals	Yes	Yes			

**Phase 4: Technical/Functionality Evaluation**

CRITERIA FOR FUNCTIONALITY	Points	WEIGHT
<p><b>References</b>  <b>(Reference letters should reflect projects of a similar nature)</b>                      The bidder must provide an approved award letter, Purchase Order, contract, signed letter from the client or any other proof.                      At least References (5 valid) showing the following:</p> <ul style="list-style-type: none"> <li>➤ Name of Company</li> <li>➤ Contactable Contact Details:</li> <li>➤ Telephone,</li> <li>➤ Mobile Number</li> <li>➤ Project Description</li> <li>➤ Scope of Work</li> <li>➤ Duration of the project</li> </ul> <p>• <b><i>(Reference letters should be from projects that have been successfully completed, or projects that have been running for more than a year)</i></b></p> <p>• More than five signed reference letters/letters from clients where services have been rendered</p>	<p>40</p> <p>20</p> <p>10</p> <p>5</p>	<p>40</p>



<p><b>Quality of Service : (30 Points)</b></p> <ul style="list-style-type: none"> <li>➤ The bidder must be capable of provisioning efficient Quality of Service (QoS) on their network. The QoS must be flexible such that if there is no voice/video traffic, data can use all available bandwidth. The bidder must substantiate on how this requirement will be met.</li>   <li>➤ The bidder must provide Web Portal with log on through credentials and view health of the links to monitor SLA parameters link status, uptime, downtime, capacity, utilization, traffic analysis, QoS graphs, and other parameters through a web portal to the DOH on real time basis. SNMP (read-only) access to monitor the link shall be provided by the Service Provider on CPE routers. The bidder must substantiate on how this requirement will be met and provide print screens of the web portal, samples of utilization graphs and sample reports on real. The bidder will be required to monitor the performance of the network in terms of the following views using their own tools. Please elaborate how this will be done: <ul style="list-style-type: none"> <li>• Availability (Routers, Last Mile Connectivity; MPLS Connectivity);</li> <li>• Reachability / Accessibility (Routers and Last Mile Connectivity); and</li> <li>• Utilisation against Capacity (from site router to final point of the MPLS destination);</li> </ul> </li>   <li>➤ The bidder must have full-fledged "Network Management Centre / Network Operating Centre (NMC/NOC)", round the clock (24/7/365 basis) manned by skilled technical manpower, for the efficient centralized remote monitoring, configuration, diagnose, troubleshooting and performance management of backbone network and last mile network</li> </ul>	30	30
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Capacity and Competencies of Resources and individuals <b>(30 Points)</b>	30	30
<p>1. The potential bidder must provide and attach brief CV's of three (3) members having experience in Project Managing and Implementing IP PABX and VoIP Systems (15)</p> <ul style="list-style-type: none"> <li>➤ Average experience 5 and above years = 15 points</li> <li>➤ Average experience 2-3 years = 10 points</li> <li>➤ No CV's submitted and/or below 2 years' experience= 0 points</li> </ul> <p>2. In addition, the potential bidder must provide and attach brief CV's of one or more project members having certification for supporting the Brand of products being proposed to support the IP PABX e.g. Cisco, Yeastar, 3CX, ShoreTel, NetFortris (15)</p> <ul style="list-style-type: none"> <li>➤ Experience 5 and above years = 15 points</li> <li>➤ Experience 2-3 years = 10 points</li> <li>➤ No CV's submitted and/or below 2 years' experience= 0 points</li> </ul>		
<b>TOTAL FOR FUNCTIONALITY</b>		100
<b>THRESHOLD</b>	75	

\*\*\*\*NB\*\*\* A minimum threshold of 75 points out of the 100 has been set; and Only bidders achieving 75 points minimum threshold will qualify to be evaluated for Phase 5

Only those shortlisted bidders will be required to conduct presentations of the proposed solution technology and will, at the discretion of the Department, be subjected to site visits

### Supplier Presentations

Shortlisted bidders will be required to present the proposed solution technology and implementation plan including timelines;

1. Site visits (POPs etc.) will be done as part of evaluation
2. Service Providers will be required to present their solution/s

### Phase 5 : Price and Preference Points

The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.

Points for this bid shall be awarded for:

- (c) Management fee; and
- (d) Status Level of Contributor.

The maximum points for this bid are allocated as follows:

CATEGORY	POINTS
PRICE	80
STATUS LEVEL OF CONTRIBUTOR	20
<b>Total points for Management fee and must not exceed</b>	<b>100</b>

Failure on the part of a bidder to submit proof of Status level of contributor together with the bid will be interpreted to mean that preference points for Status level of contribution are not claimed.

The department reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the department.

**DECLARATION CERTIFICATE FOR LOCAL PRODUCTION AND CONTENT**

This Standard Bidding Document (SBD) must form part of all bids invited. It contains general information and serves as a declaration form for local content (local production and local content are used interchangeably).

Before completing this declaration, bidders must study the General Conditions, Definitions, Directives applicable in respect of Local Content as prescribed in the Preferential Procurement Regulations, 2011 and the South African Bureau of Standards (SABS) approved technical specification number SATS 1286:201x.

**1. General Conditions**

- 1.1. Preferential Procurement Regulations, 2011 (Regulation 9. (1) and 9. (3) make provision for the promotion of local production and content.
  
- 1.2. Regulation 9.(1) prescribes that in the case of designated sectors, where in the award of bids local production and content is of critical importance, such bids must be advertised with the specific bidding condition that only locally produced goods, services or works or locally manufactured goods, with a stipulated minimum threshold for local production and content will be considered.
  
- 1.3. Regulation 9.(3) prescribes that where there is no designated sector, a specific bidding condition may be included, that only locally produced services, works or goods or locally manufactured goods with a stipulated minimum threshold for local production and content, will be considered.
  
- 1.4. Where necessary, for bids referred to in paragraphs 1.2 and 1.3 above, a two stage bidding process may be followed, where the first stage involves a minimum threshold for local production and content and the second stage price and B-BBEE.
  
- 1.5. A person awarded a contract in relation to a designated sector, may not sub-contract in such a manner that the local production and content of the overall value of the contract is reduced to below the stipulated minimum threshold.
  
- 1.6. The local content (LC) as a percentage of the bid price must be calculated in accordance with the SABS approved technical specification number SATS 1286: 201x as follows:

$$LC = 1 - \frac{\text{SABS}}{100}$$

Where

- x imported content
- y bid price excluding value added tax (VAT)

1.7 Prices referred to in the determination of x must be converted to Rand (ZAR) by using the exchange rate published by South African Reserve Bank (SARB) at 12:00 on the date, one week (7 calendar days) prior to the closing date of the bid as indicated in paragraph 4.1 below.

A bid will be disqualified if:

- the bidder fails to achieve the stipulated minimum threshold for local production and content indicated in paragraph 3 below; and.
- this declaration certificate is not submitted as part of the bid documentation.

## 2. Definitions

2.1. **“bid”** includes advertised competitive bids, written price quotations or proposals;

2.2. **“bid price”** price offered by the bidder, excluding value added tax (VAT);

2.3. **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;

2.4. **“designated sector”** means a sector, sub-sector or industry that has been designated by the Department of Trade and Industry in line with national development and industrial policies for local production, where only locally produced services, works or goods or locally manufactured goods meet the stipulated minimum threshold for local production and content;

2.5. **“duly sign”** means a Declaration Certificate for Local Content that has been signed by the Chief Financial Officer or other legally responsible person nominated in writing by the Chief Executive, or senior member / person with management responsibility(close corporation, partnership or individual).

2.6. **“imported content”** means that portion of the bid price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or its subcontractors) and which costs are inclusive

of the costs abroad, plus freight and other direct importation costs, such as landing costs, dock duties, import duty, sales duty or other similar tax or duty at the South African port of entry;

- 2.7. **“local content”** means that portion of the bid price which is not included in the imported content, provided that local manufacture does take place;
- 2.8. **“stipulated minimum threshold”** means that portion of local production and content as determined by the Department of Trade and Industry; and
- 2.9. **“sub-contract”** means the primary contractor’s assigning, leasing, making out work to, or employing another person to support such primary contractor in the execution of part of a project in terms of the contract.

**3. The stipulated minimum threshold(s) for local production and content for this bid is/are as follows:**

<u>Description of services, works or goods</u>	<u>Stipulated minimum threshold</u>
_____	_____ %
_____	_____ %
_____	_____ %

4. Does any portion of the services, works or goods offered have any imported content? YES / NO

4.1 If yes, the rate(s) of exchange to be used in this bid to calculate the local content as prescribed in paragraph 1.6 of the general conditions must be the rate(s) published by SARB for the specific currency at 12:00 on the date, one week (7 calendar days) prior to the closing date of the bid.

The relevant rates of exchange information is accessible on [www.reservebank.co.za](http://www.reservebank.co.za).

Indicate the rate(s) of exchange against the appropriate currency in the table below:

Currency	Rates of exchange
US Dollar	
Pound Sterling	
Euro	
Yen	
Other	

NB: Bidders must submit proof of the SARB rate (s) of exchange used.

**LOCAL CONTENT DECLARATION BY CHIEF FINANCIAL OFFICER OR OTHER LEGALLY RESPONSIBLE PERSON  
NOMINATED IN WRITING BY THE CHIEF EXECUTIVE OR SENIOR MEMBER/PERSON WITH MANAGEMENT  
RESPONSIBILITY (CLOSE CORPORATION, PARTNERSHIP OR INDIVIDUAL)**

**IN RESPECT OF BID No.** .....

**ISSUED BY:** (Procurement Authority / Name of Institution):

.....

NB The obligation to complete, duly sign and submit this declaration cannot be transferred to an external authorized representative, auditor or any other third party acting on behalf of the bidder.

I, the undersigned, ..... (full names),

do hereby declare, in my capacity as .....

of .....(name of bidder entity), the following:

(a) The facts contained herein are within my own personal knowledge.

(b) I have satisfied myself that the goods/services/works to be delivered in terms of the above-specified bid comply with the minimum local content requirements as specified in the bid, and as measured in terms of SATS 1286.

(b) The local content has been calculated using the formula given in clause 3 of SATS 1286, the rates of exchange indicated in paragraph 4.1 above and the following figures:

Bid price, excluding VAT (y)	R
Imported content (x)	R
Stipulated minimum threshold for Local content (paragraph 3 above)	
Local content % , as calculated in terms of SATS 1286	

If the bid is for more than one product, a schedule of the local content by product shall be attached.

(d) I accept that the Procurement Authority / Institution has the right to request that the local content be verified in terms of the requirements of SATS 1286.

(e) I understand that the awarding of the bid is dependent on the accuracy of the information furnished in this application. I also understand that the submission of incorrect data, or data that are not verifiable as described in SATS 1286, may result in the Procurement Authority / Institution imposing any or all of the remedies as provided for in Regulation 13 of the Preferential Procurement Regulations, 2011 promulgated under the Policy Framework Act (PPPFA), 2000 (Act No. 5 of 2000).

**SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**WITNESS No. 1** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**WITNESS No. 2** \_\_\_\_\_

**DATE:** \_\_\_\_\_