



**KWAZULU-NATAL PROVINCE**

HEALTH  
REPUBLIC OF SOUTH AFRICA

## BID DOCUMENT

<b>BID NUMBER:</b>	<b>ZNB 5700/2023-H</b>
<b>BID DESCRIPTION:</b>	THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS <b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A MULTI AWARD BID</b>
<b>PERIOD</b>	THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS
<b>Closing Date:</b>	<b>19 FEBRUARY 2024</b>
<b>Closing Time:</b>	<b>11:00</b>
<b>Physical Address for Collection or Delivery of Bid Documents</b>	KZN Department of Health Central Supply Chain Management Unit Old Boys School 310 Jabu Ndlovu Street Pietermaritzburg, 3201

<b>Name of Bidder:</b>	
<b>CSD Registration Number:</b>	
<b>Income Tax Reference Number:</b>	

## KWAZULU-NATAL PROVINCIAL GOVERNMENT BIDDING FORMS

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**PART A  
INVITATION TO BID**

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)</b>					
BID NUMBER:	ZNB 5700/2023-H	CLOSING DATE:	19 FEBRUARY 2024	CLOSING TIME:	11:00am
DESCRIPTION	THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THE THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS. <b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A MULTI AWARD BID</b>				
<b>BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)</b>					
CENTRAL SUPPLY CHAIN MANAGEMENT DIRECTORATE (OLD BOYS SCHOOL BUILDING), 310 JABU NDLOVU STREET, PIETERMARITZBURG 3200					
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO</b>			<b>TECHNICAL ENQUIRIES MAY BE DIRECTED TO:</b>		
CONTACT PERSON			CONTACT PERSON		
TELEPHONE NUMBER			TELEPHONE NUMBER		
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS			E-MAIL ADDRESS		
<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		<b>OR</b>	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES &amp; QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]</b>					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW ]	
<b>QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
<b>IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.</b>					

PART B  
TERMS AND CONDITIONS FOR BIDDING

**i. BID SUBMISSION:**

- a. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- b. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
- c. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- d. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

**ii. TAX COMPLIANCE REQUIREMENTS**

- (a) BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- (b) BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- (c) APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- (d) BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- (e) IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- (f) WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- (g) NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

**NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.**

SIGNATURE OF BIDDER: .....

CAPACITY UNDER WHICH THIS BID IS SIGNED: .....  
(Proof of authority must be submitted e.g. company resolution)

DATE: .....

## SECTION A

### SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS

PLEASE NOTE THAT THIS BID IS SUBJECT TO TREASURY REGULATIONS 16A ISSUED IN TERMS OF THE PUBLIC FINANCE MANAGEMENT ACT, 1999, THE KWAZULU-NATAL SUPPLY CHAIN MANAGEMENT POLICY FRAMEWORK.

1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and visa versa and with words importing the masculine gender shall include the feminine and the neuter.
2. Under no circumstances whatsoever may the bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
4. Bids submitted must be complete in all respects.
5. Bids shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the bid documents.
6. Each bid shall be addressed in accordance with the directives in the bid documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.
7. All bids received in sealed envelopes with the relevant bid numbers on the envelopes are kept unopened in safe custody until the closing time of the bids. Where, however, a bid is received open, it shall be sealed. If it is received without a bid number on the envelope, it shall be opened, the bid number ascertained, the envelope sealed and the bid number written on the envelope.
8. A specific box is provided for the receipt of bids, and no bid found in any other box or elsewhere subsequent to the closing date and time of bid will be considered.
9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
10. No bid submitted by telefax, telegraphic or other electronic means will be considered.
11. Bidding documents must not be included in packages containing samples. Such bids may be rejected as being invalid.
12. Any alteration made by the bidder must be initialed.
13. Use of correcting fluid is prohibited
14. Bids will be opened in public as soon as practicable after the closing time of bid.
15. Where practical, prices are made public at the time of opening bids.
16. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
17. Bidder must initial each and every page of the bid document.

## SECTION B

### REGISTRATION ON THE CENTRAL SUPPLIERS DATABASE

1. In terms of the National Treasury Instruction Note, all suppliers of goods and services to the State are required to register on the Central Suppliers Database.
2. Prospective suppliers should self-register on the CSD website [www.csd.gov.za](http://www.csd.gov.za)
3. If a business is registered on the Database and it is found subsequently that false or incorrect information has been supplied, then the Department may, without prejudice to any other legal rights or remedies it may have;
  - 3.1 cancel a bid or a contract awarded to such supplier, and the supplier would become liable for any damages if a less favourable bid is accepted or less favourable arrangements are made.
4. **The same principles as set out in paragraph 3 above are applicable should the supplier fail to request updating of its information on the Central Suppliers Database, relating to changed particulars or circumstances.**
5. IF THE SUPPLIER IS NOT REGISTERED AT THE CLOSING TIME OF BID, THE SUPPLIER WILL BE DISQUALIFIED AT THE BID EVALUATION PROCESS.

**SECTION C**

**DECLARATION THAT INFORMATION ON CENTRAL SUPPLIER DATABASE IS CORRECT AND UP TO DATE**  
(To be completed by bidder)

THIS IS TO CERTIFY THAT I (name of bidder/authorized representative) ....., WHO  
REPRESENTS (state name of bidder) .....CSD Registration  
Number.....

AM AWARE OF THE CONTENTS OF THE CENTRAL SUPPLIER DATABASE WITH RESPECT TO THE BIDDER'S DETAILS AND  
REGISTRATION INFORMATION, AND THAT THE SAID INFORMATION IS CORRECT AND UP TO DATE AS ON THE DATE OF  
SUBMITTING THIS BID.

AND I AM AWARE THAT INCORRECT OR OUTDATED INFORMATION MAY BE A CAUSE FOR DISQUALIFICATION OF THIS  
BID FROM THE BIDDING PROCESS, AND/OR POSSIBLE CANCELLATION OF THE CONTRACT THAT MAY BE AWARDED ON  
THE BASIS OF THIS BID.

.....  
**SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE**

**DATE:** .....





**3. DECLARATION**

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

1. I have read and I understand the contents of this disclosure;
2. I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
3. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>2</sup> will not be construed as collusive bidding.
4. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
5. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
6. There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
7. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.  
 I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

..... Signature	..... Date
..... Position	..... Name of bidder

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SECTION F

This document must be signed and submitted together with your bid

THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME

INTRODUCTION

The National Industrial Participation (NIP) Programme, which is applicable to all government procurement contracts that have an imported content, became effective on the 1 September 1996. The NIP policy and guidelines were fully endorsed by Cabinet on 30 April 1997. In terms of the Cabinet decision, all state and parastatal purchases / lease contracts (for goods, works and services) entered into after this date, are subject to the NIP requirements. NIP is obligatory and therefore must be complied with. The Industrial Participation Secretariat (IPS) of the Department of Trade and Industry (DTI) is charged with the responsibility of administering the programme.

1. PILLARS OF THE PROGRAMME

- 1. The NIP obligation is benchmarked on the imported content of the contract. Any contract having an imported content equal to or exceeding US\$ 10 million or other currency equivalent to US\$ 10 million will have a NIP obligation. This threshold of US\$ 10 million can be reached as follows:
  - 1. Any single contract with imported content exceeding US\$10 million.
  - or
  - 2. Multiple contracts for the same goods, works or services each with imported content exceeding US\$3 million awarded to one seller over a 2 year period which in total exceeds US\$10 million.
  - or
  - 3. A contract with a renewable option clause, where should the option be exercised the total value of the imported content will exceed US\$10 million.
  - or
  - 4. Multiple suppliers of the same goods, works or services under the same contract, where the value of the imported content of each allocation is equal to or exceeds US\$ 3 million worth of goods, works or services to the same government institution, which in total over a two (2) year period exceeds US\$10 million.
- 1. The NIP obligation applicable to suppliers in respect of sub-paragraphs 1.1 (a) to 1.1 (c) above will amount to 30 % of the imported content whilst suppliers in respect of paragraph 1.1 (d) shall incur 30% of the total NIP obligation on a *pro-rata* basis.
- 2. To satisfy the NIP obligation, the DTI would negotiate and conclude agreements such as investments, joint ventures, sub-contracting, licensee production, export promotion, sourcing arrangements and research and development (R&D) with partners or suppliers.
- 3. A period of seven years has been identified as the time frame within which to discharge the obligation.

## 5. REQUIREMENTS OF THE DEPARTMENT OF TRADE AND INDUSTRY

1. In order to ensure effective implementation of the programme, successful bidders (contractors) are required to, immediately after the award of a contract that is in excess of **R10 million** (ten million Rands), submit details of such a contract to the DTI for reporting purposes.
2. The purpose for reporting details of contracts in excess of the amount of R10 million (ten million Rands) is to cater for multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as provided for in paragraphs 1.1.(b) to 1.1.(d) above.

## 6. BID SUBMISSION AND CONTRACT REPORTING REQUIREMENTS OF BIDDERS AND SUCCESSFUL BIDDERS (CONTRACTORS)

1. Bidders are required to sign and submit this Standard Bidding Document (SBD 5) together with the bid on the closing date and time.
2. In order to accommodate multiple contracts for the same goods, works or services; renewable contracts and multiple suppliers for the same goods, works or services under the same contract as indicated in sub-paragraphs 1.1 (b) to 1.1 (d) above and to enable the DTI in determining the NIP obligation, successful bidders (contractors) are required, immediately after being officially notified about any successful bid with a value in excess of R10 million (ten million Rands), to contact and furnish the DTI with the following information:
  1. Bid / contract number.
  2. Description of the goods, works or services.
  3. Date on which the contract was accepted.
  4. Name, address and contact details of the government institution.
  5. Value of the contract.
  6. Imported content of the contract, if possible.
1. The information required in paragraph 3.2 above must be sent to the Department of Trade and Industry, Private Bag X 84, Pretoria, 0001 for the attention of Mr Elias Malapane within five (5) working days after award of the contract. Mr Malapane may be contacted on telephone (012) 394 1401, facsimile (012) 394 2401 or e-mail at [Elias@thedti.gov.za](mailto:Elias@thedti.gov.za) for further details about the programme.

## 7. PROCESS TO SATISFY THE NIP OBLIGATION

1. Once the successful bidder (contractor) has made contact with and furnished the DTI with the information required, the following steps will be followed:
  2. the contractor and the DTI will determine the NIP obligation;
  3. the contractor and the DTI will sign the NIP obligation agreement;
  4. the contractor will submit a performance guarantee to the DTI;
  5. the contractor will submit a business concept for consideration and approval by the DTI;
  6. upon approval of the business concept by the DTI, the contractor will submit detailed business plans outlining the business concepts;
  7. the contractor will implement the business plans; and
  8. the contractor will submit bi-annual progress reports on approved plans to the DTI.

9. The NIP obligation agreement is between the DTI and the successful bidder (contractor) and, therefore, does not involve the purchasing institution.

Bid number: <b>ZNB 5700/2023-H</b>	Closing date: <b>19 FEBRUARY 2024</b>
Name of bidder.....	
Postal address .....	
.....	
Signature.....	Name (in print).....
Date.....	

**SECTION G**

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022:**

This preference form must form part of all Bids invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, BIDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE BID AND PREFERENTIAL PROCUREMENT REGULATIONS, 2023**

**1. GENERAL CONDITIONS**

1.1 The following preference point systems are applicable to invitations to Bid:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

- a. The applicable preference point system for this Bid is the 90/10 preference point system.
- b. The 90/10 preference point system will be applicable in this Bid. The lowest/ highest acceptable Bid will be used to determine the accurate system once Bids are received.

1.3 Points for this Bid (even in the case of a Bid for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this Bid are allocated as follows:

	POINTS
<b>PRICE</b>	90
<b>SPECIFIC GOALS</b>	10
<b>Total points for Price and SPECIFIC GOALS</b>	<b>100</b>

1.5 Failure on the part of a Bidder to submit proof or documentation required in terms of this Bid to claim points for specific goals with the Bid, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a Bidder, either before a Bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

**2. DEFINITIONS**

- (a) **“Bid”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive Bidding process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money Bided for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

- (d) **“Bid for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

**3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES**

**3.1. POINTS AWARDED FOR PRICE**

**3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS**

A maximum of 80 or 90 points is allocated for price on the following basis:

<b>80/20</b>	or	<b>90/10</b>
$P_s = 80 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right)$	or	$P_s = 90 \left( 1 - \frac{P_t - P_{min}}{P_{min}} \right)$

Where

- Ps = Points scored for price of Bid under consideration
- Pt = Price of Bid under consideration
- Pmin = Price of lowest acceptable Bid

**3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT**

**3.2.1. POINTS AWARDED FOR PRICE**

A maximum of 80 or 90 points is allocated for price on the following basis:

<b>80/20</b>	or	<b>90/10</b>
$P_s = 80 \left( 1 + \frac{P_t - P_{max}}{P_{max}} \right)$	or	$P_s = 90 \left( 1 + \frac{P_t - P_{max}}{P_{max}} \right)$

Where

- Ps = Points scored for price of Bid under consideration
- Pt = Price of Bid under consideration
- Pmax = Price of highest acceptable Bid

**4. POINTS AWARDED FOR SPECIFIC GOALS**

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the Bid. For the purposes of this Bid the Bider will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this Bid:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the Bid documents, stipulate in the case of—

- (a) an invitation for Bid for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable Bid will be used to determine the applicable preference point system; or
- (b) any other invitation for Bid, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable Bid will be used to determine the applicable preference point system, then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the Bid and points claimed are indicated per the table below.**

*(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.*

*Note to Bidders: The Bidder must indicate how they claim points for each preference point system.)*

The specific goals allocated points in terms of this Bid	Number of points allocated (90/10 or 80/20 System) (To be completed by the organ of state)	Number of points claimed (80/20 or 90/10 ) (To be completed by the Bidder)
Points for specific goals will be allocated to enterprises currently operating in KwaZulu-Natal.	10 points (To be allocated for specific goals)	

**Returnable Documents**

- i) Submit copy of certified valid proof of utility bill from municipality not older than three months from the date of publication of this bid.
- ii) Submit certified copy of valid Business Operating Licence issued by KwaZulu Natal Municipality or Department of Economic Development.

**DECLARATION WITH REGARD TO COMPANY/FIRM**

4.3. Name of company/firm.....

4.4. Company registration number: .....

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the Bid, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the Biding process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the Bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

.....  
**SIGNATURE(S) OF TENDERER(S)**

**SURNAME AND NAME:** .....

**DATE:** .....

**ADDRESS:** .....

.....

**EME'S AND QSE'S MUST COMPLETE THE FOLLOWING APPLICABLE AFFIDAVIT FORM TO CLAIM PREFERENCE POINTS**

**SWORN AFFIDAVIT – B-BBEE EXEMPTED MICRO ENTERPRISE**

I, the undersigned,

<b>Full name &amp; Surname</b>	
<b>Identity number</b>	

Hereby declare under oath as follows:

- a) The contents of this statement are to the best of my knowledge a true reflection of the facts.
- b) I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

<b>Enterprise Name</b>	
<b>Trading Name (If Applicable):</b>	
<b>Registration Number</b>	
<b>Enterprise Physical Address:</b>	
<b>Type of Entity (CC, (Pty) Ltd, Sole Prop etc.):</b>	
<b>Nature of Business:</b>	
<b>Definition of “Black People”</b>	<p>As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians –</p> <ul style="list-style-type: none"> <li>a) who are citizens of the Republic of South Africa by birth or descent; or</li> <li>b) who became citizens of the Republic of South Africa by naturalisation- <ul style="list-style-type: none"> <li>a) before 27 April 1994; or</li> <li>b) on or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date;”</li> </ul> </li> </ul>
<b>Definition of “Black Designated Groups”</b>	<p>“Black Designated Groups means:</p> <ul style="list-style-type: none"> <li>a) unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution;</li> <li>b) Black people who are youth as defined in the National Youth Commission Act of 1996;</li> <li>c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act;</li> <li>d) Black people living in rural and under developed areas;</li> <li>e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;”</li> </ul>

c) I hereby declare under Oath that:

1. The Enterprise is \_\_\_\_\_% Black Owned as per Amended Code Series 100 of the amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as amended by Act No 46 of 2013,
2. The Enterprise is \_\_\_\_\_% Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
3. The Enterprise is \_\_\_\_\_% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
4. Black Designated Group Owned % Breakdown as per the definition stated above:
  5. Black Youth % = \_\_\_\_\_%
  6. Black Disabled % = \_\_\_\_\_%
  7. Black Unemployed % = \_\_\_\_\_%
  8. Black People living in Rural areas % = \_\_\_\_\_%
  9. Black Military Veterans % = \_\_\_\_\_%
10. Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of \_\_\_\_\_, the annual Total Revenue was R10,000,000.00 (Ten Million Rands) or less
11. Please Confirm on the below table the B-BBEE Level Contributor, **by ticking the applicable box.**

100% Black Owned	<b>Level One</b> (135% B-BBEE procurement recognition level)	
At least 51% Black Owned	<b>Level Two</b> (125% B-BBEE procurement recognition level)	
Less than 51% Black Owned	<b>Level Four</b> (100% B-BBEE procurement recognition level)	

- d) I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise, which I represent in this matter.
- e) The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Stamp**

\_\_\_\_\_  
Signature of Commissioner of Oaths

**SWORN AFFIDAVIT – B-BBEE QUALIFYING SMALL ENTERPRISE**

I, the undersigned,

<b>Full name &amp; Surname</b>	
<b>Identity number</b>	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

<b>Enterprise Name</b>	
<b>Trading Name (If Applicable):</b>	
<b>Registration Number</b>	
<b>Enterprise Physical Address:</b>	
<b>Type of Entity (CC, (Pty) Ltd, Sole Prop etc.):</b>	
<b>Nature of Business:</b>	
<b>Definition of “Black People”</b>	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians – c) who are citizens of the Republic of South Africa by birth or descent; or d) who became citizens of the Republic of South Africa by naturalisation- c)before 27 April 1994; or d) on or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date;”
<b>Definition of “Black Designated Groups”</b>	“Black Designated Groups means: f) unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution; g) Black people who are youth as defined in the National Youth Commission Act of 1996; h) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act; i) Black people living in rural and under developed areas; j) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;”

3. I hereby declare under Oath that:

4.

5. The Enterprise is \_\_\_\_\_% Black Owned as per Amended Code Series 100 of the amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as amended by Act No 46 of 2013,

6. The Enterprise is \_\_\_\_\_% Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,

7. The Enterprise is \_\_\_\_\_% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,

8. Black Designated Group Owned % Breakdown as per the definition stated above:

9. Black Youth % = \_\_\_\_\_%

10. Black Disabled % = \_\_\_\_\_%

11. Black Unemployed % = \_\_\_\_\_%

12. Black People living in Rural areas % = \_\_\_\_\_%

13. Black Military Veterans % = \_\_\_\_\_%

14. Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of \_\_\_\_\_, the annual Total Revenue was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands),

15. Please Confirm on the below table the B-BBEE Level Contributor, by **ticking the applicable box**.

100% Black Owned	<b>Level One</b> (135% B-BBEE procurement recognition level)	
At Least 51% black owned	<b>Level Two</b> (125% B-BBEE procurement recognition level)	

16. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise, which I represent in this matter.

17. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Stamp

\_\_\_\_\_  
Signature of Commissioner of Oaths

**SECTION H:**

**GENERAL CONDITIONS OF CONTRACT (GCC)**

In terms of Treasury Regulation 16A6.3(a)(i) "The accounting officer must ensure that bid documentation and the general conditions of a contract are in accordance with the instructions of the National Treasury."

Bidders are expected to be familiar with the general conditions applicable to government bids, contracts and orders; and rights and obligations of all parties involved in doing business with government.

Bidders are therefore required to initial each page of the attached **Annexure A** for General Conditions of Contract (GCC) and return with the bid document.

<i>I hereby confirm that I have read the General Conditions of Contract (GCC) as published by the National Treasury and I confirm that I fully understands its contents and conditions. I also confirm that I am willfully committing to abiding by its contents.</i>			
Name:		Signature:	
Title/ Role:		Date:	

Note: Should you fail to submit **initialed** Annexure A for General Conditions of Contract (GCC) and return with the bid document as well as to sign this schedule, your bid may be disqualified.

## SECTION I:

### SPECIAL CONDITIONS OF CONTRACT (SCC)

#### SECTION I: 1 INTRODUCTION AND TERMS OF REFERENCE

##### 1.1 INTRODUCTION

This bid is for the supply, delivery, installation, commissioning, and maintenance of leased office automation solutions to the KZN Department of Health various institutions for a period of thirty-six (36) months, with an option to extend for twenty (24) months.

##### 1.2. CONTRACT PERIOD

Thirty-Six (36) months, with an option to extend for twenty four (24) months.

##### 1.3. ADDITIONAL DEFINITIONS

In addition to the definitions contained in paragraph 1 of the GCC, the following terms shall be interpreted as indicated:

“Accounting Officer”	means a person described in Section 36 of the Public Finance Management Act, Act No. 1 of 1999 (As amended by Act 29 of 1999).
“Contract Duration”	means the period between the commencement and termination of the contract.
“Confidential Information”	means but is not limited to contents of the contract, or any provision thereof, or any specification, plan, know-how, drawing, pattern, sample, or information furnished by or on behalf of the Department in connection therewith, to any person other than a person employed by contractor or service provider in the performance of the contract.
“Department”	means the KwaZulu-Natal Department of Health.
“Head of Department”	means the Head of Department for KwaZulu-Natal Department of Health as defined in Schedule 2 Column 1 and 2 of the Public Service Act 1994 (Proclamation 103 of 3 June 1994, as amended).
“Health Facilities”	means Head Office, District Offices, Hospitals, Community Health Centres, Specialized Centres and Clinics under the auspices of the Department of Health in the Province
“ISO Standards”	means standards recognized by International Standard Organisation
“Parties”	means the KwaZulu-Natal Department of Health and Contractor or Service provider
“Province”	means the Province of KwaZulu-Natal.
“ROE”	means the Rate of Exchange.
“SABS”	means the South African Bureau of Standards
“SANS”	means the South African National Standards.
“Vendor”	means Contracted Supplier or Service Provider

##### 1.4. INTERPRETATIONS

In amplification of the provisions of paragraph 2 of the GCC, unless inconsistent with the context, an expression which denotes:

- 1.4.1 Any gender includes the other genders.
- 1.4.2 A natural person includes a juristic person and vice versa.
- 1.4.3 The singular includes the plural and vice versa.
- 1.4.4 When any number of days is prescribed in this Contract, the same shall be reckoned exclusively of the first and inclusively of the last day unless the last day falls on a Saturday, Sunday or proclaimed public holiday in the Republic of South Africa, in which event the last day shall be the next succeeding day which is not a Saturday, Sunday or public holiday.
- 1.4.5 Figures are referred to in numerals and in words, if there is any conflict between the two, the words shall prevail.
- 1.4.6 Any reference in this contract to “goods” includes works and/or services.
- 1.4.7 The written and signed contract represents the final agreement between the parties and it super cedes any prior oral agreements or discussions of the Contract.
- 1.4.8 All annexures and appendices shall form part of the contract.
- 1.4.9 The headings used throughout the Contract do not have any special significance save to ensure the easy reading of the contract.
- 1.4.10 Words and phrases defined in this Contract shall bear the meaning assigned to them throughout this Contract.
- 1.4.11 Words and phrases used in this Contract which are defined or used in any statute or regulation which applies to the subject matter, professional person.
- 1.4.12 The bid is issued in accordance with Section 217 of the Constitution, The Public Finance Management Act, Treasury Regulations 16A and National Treasury regulations and guidelines.

## 1.5. LEGISLATIVE AND REGULATORY FRAMEWORK

This bid and all contracts emanating there from will be subject to General Conditions of Contract issued in accordance with Treasury Regulation 16A6.3, published in terms of the Public Finance Management Act, 1999 (Act 1 of 1999) (PFMA) as well as the Preferential Procurement Policy Framework Act 2000 (PPPFA), the Preferential Procurement Regulations 2022 (PPR 2022) and KZN Department Preferential Procurement Regulation Policy 2023. The Special Conditions of Contract (SCC) are supplementary to that of General Conditions of Contract (GCC). However, where the Special Conditions of Contract conflict with the General Conditions of Contract, the Special Conditions of Contract prevail.

## 1.6. TERMS OF REFERENCE

### 1.6.1 BACKGROUND

- 1.6.1.1 The KZN Department of Health, in fulfilling its vision of optimal health for all persons in KwaZulu Natal, requires a vast number of resources including the supply, delivery, installation, commissioning and maintenance of office automation solutions;
- 1.6.1.2 The purpose of establishing the periodic contract is to lease different types multifunctioning photocopiers with their associated accessories and services as outlined on the technical specifications and scope of solution.
- 1.6.1.3 The periodic contract includes leasing of multifunctioning photocopiers, photocopier accessories and applicable software which elevates this service to office automation solutions;
- 1.6.1.4 The office automation solutions comprise: The supply, delivery, installation, commissioning, and maintenance which include but is not limited to the supply, delivery, allocation, installation, configuration, commissioning, training, maintenance/repair, or even distribution, re-deployment and administration;
- 1.6.1.5 Automation Solutions could mean computer hardware and software system used to reproduce, create, collect, destroy, store, print/copy, send information/data to accomplish a task; and electronically or digitally; and
- 1.6.1.6 **The department requires Two (2) models Rental plus Copy Charge and Managed Print Services (MPS)**

### 1.7 PROBLEM STATEMENT

**The department intends to resolve the following shortcomings:**

- 1.7.1 Incorrect equipment deployment;
  - By under or over-utilizing due to no assessment of printing environment.
  - By procuring or leasing based on available budget or wants instead of needs which translates to unrecorded fruitless and wasteful expenditure.
  - By clamping down on abuse of colour printing instead of using standard black and white (B&W) printing solution.
- 1.7.2 Inefficiencies caused by manual driven processes whereas the equipment is capable of vast automating functions;
- 1.7.3 Insufficient support for standardization which increases Total Cost of Ownership (TCO) to the Department;
- 1.7.4 Lack of Information and Communication Technology (ICT) integration which will include a package of (software, solutions, services, security).
- 1.7.5. Nonexistent, poor or weak network signal coverage that eliminates wireless connectivity in outlying regions.
- 1.7.6 Service delivery interruptions due to extended power outages, power surges and related equipment damages. .

## 1.8 OBJECTIVES

The primary objective of this contract is to appoint a panel of qualifying bidders that will be able to provide and have capacity to deliver the office automation solutions required by the Department as specified in this bid document.

The key objectives of this periodic contract are as follows:

- 1.8.1 To provide cost-effective office automation solutions to the Department and maintain adequate and up to date technologies;
- 1.8.2 To comprehensively analyse historic usage data and user printing requirements to discover, quantify and eventually reduce TCO;
- 1.8.3 To standardise office automation solutions by allowing optimisation to full capacity utilisation without negatively impacting productivity but enhancing it;
- 1.8.4 To drive print output cost savings via a lower TCO and not Cost per Page (CpP);
- 1.8.5 To enhance competition and secure services by having multiple bidders per equipment/office automation solution(s);
- 1.8.6 To automate management of the printing environment and to continually explore ways to optimally utilise technology and reduce printing expenditure;
- 1.8.7 To reduce energy consumption as well as carbon footprint through equipment consolidation and optimised deployment of equipment; and
- 1.8.8 To empower historically disadvantaged persons or individuals and promote enterprises providing employment to the people of KwaZulu Natal Province.

## 1.9 TECHNICAL SPECIFICATIONS AND SCOPE OF SOLUTION

1.9.1 The office automation solution required encompasses:

Item	Description
<b>Hardware</b>	Includes multi-function printers (MFPs) (printer/scanner/copier), accessories (finishers, connectivity, input options) and firmware/functionality (fax, security, RIP options, PDL options)
<b>Basic Software</b>	Includes drivers (print/scan/fax), device management and activity monitoring and alerting
<b>Basic Services</b>	Includes deployment, support, training, repair, maintenance, and meter reading
<b>Consumables</b>	Includes toner/Ink, OPC, developer, and fuser.
<b>Advanced Services</b>	Includes assessment, design, consultation, configuration optimisation, fleet management, user authentication, pull printing and managed print
<b>Advanced Software</b>	includes, drivers (print/scan/fax), device management, print monitoring, usage management, security, device-based solutions and print policies
<b>Advanced Solutions</b>	Includes realistic proven supporting solutions to address key problem statements

1.9.2 The bid for the supply, delivery, installation, commissioning, and maintenance of Office Automation Solution has three (3) categories, and two (2) models summarized below:

1.9.2.1 Three categories are as follows:

Category Description	Category Numbers	Procurement Option	Definition
Multi-Function Printers - Monochrome	1	Lease	These are machines that consolidates the functionality of a printer, copier, scanner and/or fax into one machine in black and white (monochrome)
Multi-Function Printers - Colour	2	Lease	These are machines that consolidates the functionality of a printer, copier, scanner and/or fax into one machine in colour
Large Format Printers	3	Lease	This type of machine is also called a wide format printer for projects that require specialized printing equipment such as posters, large maps, or charts, and more.

**1.9.2.3 Two Models are as follows:**

Model	Differentiator of Models
Rental and Copy Charge	This model cover mostly the basic services such as rental of equipment and copy charges for a specific period
Managed Print Services (MPS)	This model covers both basic and advanced services, described as follows: <b>Basic services:</b> include but are not limited to proactive monitoring of consumables, proactive monitoring of equipment alerts requiring technical support including incident management, automated meter readings for accurate and timely usage billing, single point of contact through the help desk and meter reading also available through some technology for equipment that is not networked <b>Advanced services:</b> includes but is not limited to print policy management to ensure optimal equipment settings are adhered to (secure print, default duplex printing, etc.), load balancing assessment to make recommendations for equipment movements to ensure optimal utilisation, enhanced service levels to accommodate maximum uptime in critical printing areas, service delivery management and reporting to provide regular reviews of print trends, service level metrics, utilisation of score cards and billing management and a single point of contact for escalations and general account management, paper management to reconcile paper usage with print output to identify areas of high wastage / loss and implement remedial processes, dedicated onsite resources covering a variety of services including toner and paper replenishment, first level technical support and technical service engineers.

**1.10 BIDDING FOR THESE CATEGORIES OF MACHINES AND MODELS**

Bidders must bid for all three categories and two models as stipulated on the pricing schedule.

- 1.10.1** No price adjustment will be effected on the lease (rental) amount during the first year of the lease contract period, however the price adjustment for rental maybe be considered at the anniversary of the contract based on submitted motivation with supporting documents. Once request approved the adjusted rate will be applicable from the date of request by the supplier.

**Rate of Exchange (ROE)** based price adjustments may be applied to the imported component of all new rental agreements and all on-going costs such as copy charges and consumables, excluding the lease (rental) amount for existing leases. The local component, as well as other prices with labour and transport components will be adjusted based on Consumer Price Index (CPI), the supplier will have to submit motivation and supporting documents to warrant for increase of rates, this will then be negotiated between the Department and the supplier.

**1.11 DELIVERY PLAN AND CAPACITY TO DELIVER.**

- 1.11.1** The bidder is required to submit proof that he/she has the required capacity to execute the contract tendered for. The bidder must supply references of previous supply and service of similar scope and nature. References should be submitted in the form of three (3) reference letters from existing clients. The bidder must submit a project delivery plan showcasing the approach and planned activities including intake, setup, configuration, dispatch, delivery, installation, and commissioning of devices. The service provider is further required to stipulate reasonable timelines applicable to a phased rollout process. The delivery plan must address all requirements listed under Phase 2 – Submission of Project Delivery Plan.
- 1.11.2** In the event the bidder is a supplier/distributor and not an Original Equipment Manufacturer (OEM), he/she must submit a letter or certificate of accreditation or authorisation as supplier of the equipment proposed.
- 1.11.3** The Technician(s) must be original equipment manufacturer trained to deal with the service, repair and calibration of the equipment offered in the bid. NB: Proof of original equipment manufacturer training must be submitted with the bid offer.
- 1.11.4** The bidder must demonstrate capacity and show willingness to empower small and emerging enterprises.
- 1.11.5** Bidders must offer solutions that provide full reporting capabilities that include cost analyses and the monitoring of usage to

realise cost savings, through minimising wastage and unauthorised printing.

- 1.11.6 The service provider is required to highlight previous and current environmental and sustainable initiatives undertaken in its operations and in the execution of this contract.

## **SECTION: 2: CONDITIONS OF BID**

### **2.1. ACCEPTANCE OF A BID**

- 2.1.1 This Bid will be evaluated and adjudicated in terms of Kwazulu-Natal Department of Health SCM Policy and Delegations. The Department of Health Bid Adjudication Committee (DBAC) is under no obligation to accept any bid.
- 2.1.2 The financial standing of a bidder and its ability to render services may be examined before the bid is considered for acceptance.

### **2.2. CERTIFICATE OF COMPLIANCE**

- 2.2.1 If the bidder submits offers for items that make reference to South African National Standards (SANS) or South African Bureau of Standards (SABS) or International Organisation for Standardisation (ISO) specifications, a Certificate of Compliance must be submitted with the bid document at the time of closing of the bid. SABS/SANS can be contacted for testing and conformity services at Tel: 031 203 2900/ Fax: 031 203 2907. SANS, SABS AND CKS specifications will be for the account of the prospective bidder. Failure to submit the certificate, where applicable, will result in the bid being disqualified. The Department reserves its rights to contact SABS/SANS/CKS for testing and conformity services.
- 2.2.2 Prior to an award of the bid being made and/or during the evaluation process, the Department of Health reserves the right to conduct inspections of the premises of the most acceptable bidder. Therefore, premises of the bidder shall be open, at reasonable hours, for inspection by a representative of the Department or organization acting on its behalf. Any specification/s and conformity testing will be for the account of the prospective bidder.

### **2.3. COMPLIANCE WITH SPECIFICATION**

- 2.3.1 Offers must comply strictly with the specification, offers exceeding specification requirements will be deemed to comply with the specification.
- 2.3.2 The quality of services must not be less than what is specified.

### **2.4. EQUAL BIDS**

- 2.4.1 If two or more tenderers score an equal total number of points, the contract must be awarded to the tenderer that scored the highest points for Specific Goals.
- 2.4.2 If capacity to deliver is part of the evaluation process and two or more tenderers score equal total points and equal preference points, the contract must be awarded to the tenderer that scored the highest points for functionality.
- 2.4.3 If two or more tenderers score equal total points in all respects, the award must be decided by the drawing of lots.

### **2.5. LATE BIDS**

- 2.5.1 Bids are permissible to be submitted prior to closing date and time this is to avoid unfortunate or unplanned circumstances that could prevent the bidder from arriving on time during the closing date. If the bidder fails to arrive on time the department will not be held liable, to accept late bids.
- 2.5.2 Bids are late if they are received at the address indicated in the bid documents after the closing date and time.

### **2.6. MORE THAN ONE OFFER/ COUNTEROFFERS**

- 2.6.1 Should the bidder make more than one offer, where applicable, against any individual item, such offer/s must be detailed in the Schedule of Additional Offer/s. The Department reserves its rights in and to the consideration of any additional offer/s subject to compliance with specification and the bidding conditions.

2.6.2 Bidders' attention is drawn to the fact that counter offers with regard to any of the abovementioned Special Conditions of Contract will invalidate such bids.

## **2.7. ONLY ONE OFFER RECEIVED**

2.7.1 Where only 1 offer is received, the Department of Health will determine whether the price is fair and reasonable. Proof of reasonableness will be determined as follows:

- (i) Comparison with prices, after discounts, to the bidder's other normal clients and the relative discount that the State enjoys;
- (ii) Where this is not possible, profit before tax based on a full statement of relevant costs; and
- (iii) In all cases, comparison with previous bid prices where these are available.

## **2.8 AWARD OF BID (S)**

2.8.1 The Department reserves the right to award the same item to more than one (1) bidder, to address item availability and compatibility. The maximum number of bidders per item to be awarded will be at the discretion of the Department of Health Bid Adjudication Committee (DBAC), provided that the respective bidders' offers comply with the specification and meets all the conditions attached to the bid. Due diligence will be applied to ensure that pricing is affordable, market related and aligned to end-user requirements.

2.8.1.1 The Department is under no obligation to award this bid to the lowest priced bidder.

2.8.1.2 Proposed value additions aimed at addressing identified problem areas to enable optimum use of print technology, improved service and support, enhanced user experience, and further cost reductions will be an added advantage.

2.8.2 Once the evaluation process is complete there will be a recommendation report by the Department of Health Bid Evaluation Committee (DBEC) to the Department of Health Bid Adjudication Committee (DBAC) who has the authority to either (approve) or (not approve) the recommendation/s and appointment/s.

2.8.3 On approval of the recommendation/s and appointment/s, the successful bidder(s) will sign an appointment letter together with the master lease agreement for the supply, delivery, installation, commissioning, and maintenance of office automation solutions of this bid.

2.8.4 Notification of the intention to award the bid shall be in the same media that the bid was advertised, unless there is another directive from National Treasury to publish on other platforms.

2.8.5 "A bidder aggrieved by a decision of the Departmental Bid Adjudication Committee or Accounting Officer or delegated official may appeal to the BID APPEAL TRIBUNAL (BAT).

BAT finds its establishment in the Treasury Regulation 16A9.3 and Section 18(1) of the KwaZulu-Natal Supply Chain Management Policy Framework. Treasury Regulation 16A9.3 empowers National and Provincial Treasury to establish a mechanism to consider complaints and make recommendations for remedial actions to be taken for the non-compliance with the norms and standards. Section 18(1) of the KZN SCM Policy Framework empowers the MEC for Finance to establish an independent and impartial Bid Appeals Tribunal. In line with Paragraph 19 of the KZN SCM Policy Framework of 2006 the following procedure must be followed to lodge an appeal:

The bidder must, within five working days of receipt of the notification of an award, deliver written notification of an intention to appeal.

The bidder may, together with the notification of intention to appeal under paragraph (2) of the KZN SCM Policy Framework, deliver a request for written reasons for the award of the said bid.

The address provided for the lodging of appeals is:

Email: Batsecretariat@kzntreasury.gov.za

The Chairperson

Bid Appeals Tribunal

Private Bag X9082

Pietermaritzburg

3200

## **2.9 EMPLOYEES TRADING WITH THE ORGANS OF THE STATE**

- 2.9.1 The Public Service Act 103 of 1994 indicates in section 30(1) that “No employee shall perform or engage himself or herself to perform remunerative work outside his or her employment in the relevant department, except with the written permission of the executive authority of the department.”
- 2.9.2 Furthermore, in terms of the Public Service Regulations paragraph 13(c), “An employee shall not conduct business with any organ of state or be a director of a public or private company conducting business with an organ of state, unless such employee is in an official capacity as a director of a company listed in schedule 2 and 3 of the Public Finance Management Act”
- 2.9.3 If a bidder is found to be employed by the state, through the verification via acceptable means such as CSD, DPSSA verification etc, the bid will be immediately disqualified.
- 2.9.4 If it is discovered through other Computer Assisted Audit Techniques (CAATS), that the bidder is employed by the state, the award will be withdrawn or contract may be terminated without notice.

## **2.10 TRUST, CONSORTIUM OR JOINT VENTURE**

- 2.10.1 In terms of the Preferential Procurement Policy Framework Act and Regulations, as amended, a Trust, Consortium or Joint Venture must submit a consolidated Status Level Verification Certificate for every separate bid.
- 2.10.2 A separate B-BBEE Certificate must be submitted by each company participating in the Trust, Consortium or Joint Venture.
- 2.10.3 The non-submission of a B-BBEE Certificate by a Trust, Consortium or Joint Venture will result in zero (0) preference points being allocated for evaluation purposes (where applicable).
- 2.10.4 Should this bid be submitted by a Joint Venture, the Joint Venture agreement must accompany the bid document.
- 2.10.5 The Joint Venture agreement must clearly specify the percentage of the contract to be undertaken by each company participating therein.
- 2.10.6 The Joint Venture/Consortium must submit a formal agreement that outlines the roles and responsibilities of each member of the Joint Venture/ Consortium, nomination of an authorised person to represent the Joint Venture or Consortium in all matters relating to this bid and the details of the bank account for payments to be affected.
- 2.10.7 No award will be made to a Trust/ Joint Venture/ Consortium that is not tax compliant at the finalisation of the award.
- 2.10.8 For verification purposes, each party must submit separate proof of TCS/ PIN / CSD number.

## 2.11 VALIDITY PERIOD OF BID AND EXTENSION THEREOF

2.11.1 The validity (binding) period for the bid will be **180 days** from close of bid. However, circumstances may arise whereby the department may request bidders to extend the validity (binding) period. Should this occur, the department will request bidders to extend the validity (binding) period under the same terms and conditions as originally offered for by bidders? This request will be done before the expiry of the original validity (binding) period. Should the Department forward a formal request for extension of validity period and the bidder opts not to respond, the department will assume that the extension of the validity period is accepted without any conditions.

## 2.12. CHANGE OF ADDRESS

2.12.1 Bidders must advise the Department of Health's Central Supply Chain Management Unit, Contract Section, should their ownership and/or address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

## 2.14. INVOICES AND PAYMENTS

2.14.1 All invoices must be submitted in the original format.

2.14.2 All invoices submitted by the Contractor must contain the word "INVOICE" for non-VAT vendors or "TAX INVOICE" for VAT vendors only. VAT number must be reflected for VAT vendors.

2.14.3 A tax invoice shall be in the currency of the republic of South Africa and shall contain the following particulars:

- (a) The name, address and registration number of the supplier;
- (b) The name and address of the recipient;
- (c) An individual serialized number and the date upon which the tax invoice is issued;
- (d) A description of the goods or services supplied;
- (e) The quantity or volume of the goods or services supplied
- (f) The value of the supply, the amount of tax charged and the consideration for the supply; or
- (g) Where the amount of tax charged is calculated by applying the tax fraction to the consideration, the consideration for the supply and either the amount of the tax charged, or a statement that it includes a charge in respect of the tax and the rate at which the tax was charged.

2.14.4 A Contractor shall be paid by the institution concerned, in accordance with supplies delivered and services rendered. The goods must be accepted and signed off by the relevant delegated official.

2.14.5 Should a Contractor indicate a special discount on his/her account provided payment is made within a certain time, every effort shall be made to take advantage of such discount. Where discounts or rebates received by the Department, the Contractor to provide credit note.

2.14.6 Any query concerning the non-payment of accounts must be directed to the institution concerned. The following protocol will apply if accounts are queried:

- (i) Contact must be made with the officer-in-charge of Logistics and Accounts Payable;
- (ii) If there is no response from Logistics and Accounts Payable, the Director Logistics and the Director: Expenditure Management of the institution must be contacted.
- (iii) Failing all of the above, the Contractor must contact the Chief Director: Accounting Services supplying the following details:
  - a) Name/s of person/s contacted at the Institution and dates; and
  - b) Details of outstanding account.

c) The Chief Director: Accounting Services will then take the appropriate action.

2.14.7 The Institutions shall not be responsible for payment of any statutory increases in tariffs or imports or any fluctuations in foreign exchange rate for any item required Contractor, to realise its obligations in terms of this Contract. The rate of exchange, as agreed upon in this Contract is subject to review if stipulated within this contract and as agreed consented by both Parties.

## **2.15 VALUE ADDED TAX (VAT)**

2.15.1 All bid prices must be inclusive of all applicable taxes.

2.15.2 Bidders who make taxable supplies in excess of R1 million in any 12-month consecutive period are liable for compulsory VAT registration, but an entity may also choose to register voluntarily provided that the minimum threshold of R50 000 (as of 1 March 2010) has been exceeded in the past 12 month period. Bidders who meet the above requirement must register as VAT vendors, if successful, as soon as possible to avoid penalties from SARS.

2.15.3 **VAT will not be included** after an award of the bid or during contract management period. It is the responsibility of every bidder to correctly forecast whether they will require to register for VAT during the life of this contract based on the proposed bid amount.

## **2.16 COMPLIANCE WITH TAX REQUIREMENTS**

2.16.1 It is a condition of this bid that the tax matters of the successful bidder(s) are in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

2.16.2 The successful bidder(s) tax matters are expected to be in order during the tenure of the contract, should the bidder fail to comply with tax obligations, the orders may not be issued or the contract may be terminated.

2.16.3 The Tax Compliance status requirements are also applicable to potential foreign bidders / individuals who wish to submit a bid.

2.16.4 It is a requirement that bidders grant a written confirmation when submitting this bid response that SARS may on an on-going basis during the tenure of the periodic contract disclose the bidder's tax compliance status and by submitting this bid such confirmation is deemed to have been granted.

2.16.5 Bidders are required to be registered on the CSD and National Treasury shall verify the bidder's tax compliance status through the CSD or through SARS.

2.16.6 Where Consortia / Joint Ventures / Sub-Contractors are authorised to be involved, each party must be registered on the CSD, and their tax compliance status will be verified through the CSD or through SARS.

## **2.17 ENTERING OF HOSPITAL/CLINIC STORES**

2.17.1 No representative from a company shall be permitted to enter the hospital/clinic premises, buildings or containers where stores are kept unless he/she is accompanied by the responsible official in charge of stores. Before entering the hospital/clinic premises, buildings or containers where stores are kept, the company representative must in writing, motivate why entry is necessary and written authority must be obtained to enter from the Head of the Institution or delegated official.

## **2.18 DEPARTMENTAL PROPERTY IN POSSESSION OF A CONTRACTOR**

2.18.1 The Department's property supplied to a Contractor for the execution of a contract remains the property of the Department and shall at all times be available for inspection by the Department or its representatives. Any such property in the possession of the Contractor on the completion of the contract shall, at the Contractor's expense, be returned to the Department forthwith.

2.18.2 The Contractor shall be responsible at all times for any loss or damages to the Department's property in his possession and, if required, he shall furnish such security for the payment of any such loss or damages as the Department may require.

## **2.19 IRREGULARITIES**

2.19.1 Companies are encouraged to advise the Department of Health timeously of any possible irregularities which might come to their notice in connection with this or other contracts.

## **2.20 UNSATISFACTORY PERFORMANCE**

2.20.1 In amplification of paragraph 21; 22 and 23 of the GCC, unsatisfactory performance occurs when performance is not in accordance with the contract conditions.

(i). The institution shall warn the Contractor by registered/certified mail or email that action will be taken in accordance with the contract conditions unless the Contractor complies with the contract conditions and delivers satisfactory supplies or services within a specified reasonable time (7 days minimum). If the Contractor does not perform satisfactorily despite the warning the institution will:

a. Take necessary and appropriate action such as termination of contract in terms of its delegated powers.

(ii) When correspondence is addressed to the Contractor, reference will be made to the contract number/item number/s and an explanation of the complaint.

## **2.21 RESTRICTION OF BIDDING**

The Accounting Officer or his/her delegate must:

a) Notify the supplier and any other person of the intention to restrict it doing business with Department by registered mail or email. The letter of restriction must provide for:

The grounds for restriction:

i. The period of restriction which must not exceed 10 years; of 14 calendar days for the supplier to provide reasons why the restriction should not be imposed. ounting Officer his/heThe name and address of the entity/ person to be restricted;'

i. The identity number of individuals and the registration number of the entity; and

ii. The period of restriction.

a) National Treasury will load the details on the Database of Prohibited Vendors.

b) The restriction period applicable will be based on the value of award/s made to the supplier over a financial year. The table below illustrates the restriction period that will be applicable per the award threshold:

## **2.22 CONTRACTOR'S LIABILITY**

2.22.1 In the event of the contract being cancelled by the Department in the exercise of its rights in terms of these conditions, the Contractor shall be liable to pay to the Department any losses sustained and/or additional costs or expenditure incurred as a result of such cancellation, and the Department shall have the right to recover such losses, damages or additional costs by means of set-off from moneys due or which may become due in terms of the contract or any other contract or from guarantee provided for the due fulfilment of the contract and, until such time as the amount of such losses, damages or additional costs have been determined, to retain such moneys or guarantee or any deposit as security for any loss which the Department may suffer or may have suffered.

2.22.2 The Contractor may be held responsible for any consequential damages and loss sustained which may be caused by any defect, latent or otherwise, in supply or service rendered or if the goods or service as a result of such defect, latent or otherwise, does not conform to any condition or requirement of the contract.

## **2.22 RIGHTS TO PROCURE OUTSIDE THE CONTRACT**

2.22.1 The Department reserves the right to procure goods outside the contract in cases of urgency or emergency or if the quantities are too small to justify delivery costs, or if the goods are obtainable from another organ of State or if the Contractor's point of supply is not situated at or near the place where the goods are required or if the Contractor's goods are not readily available.

2.22.2 No provision in a contract shall be deemed to prohibit the obtaining of goods or services from a Department or local authority.

2.22.3 If contracted item/s become available from National Treasury transversal contract, the Department reserve a right to cancel the contract with a winning bidder by giving thirty (30) days' notice. If it in the advantage and interest of the department to participate on transversal contract.

## **2.23 PATENTS**

2.23.1 The Contractor shall pay all royalties and expenses and be liable for all claims in respect of the use of patent rights, trademarks or other protected rights, and hereby indemnifies the Department against any claims arising there from.

## **2.24 WAIVER**

2.24.1 The granting by any party of any indulgence or postponement shall not be a waiver of its rights arising from this contract to demand full and specific performance of the contract.

2.24.2 No favour, delay or relaxation or indulgence on the part of any party in exercising any power or right conferred on each party in terms of this contract shall operate as a waiver of such power or right nor preclude any other or further exercises thereof or the exercise of any other power or right under this contract.

## **2.25 SUSPENSION**

2.25.1 The Department may temporarily suspend whole or part of the supplied goods by providing no less than 5 days written notice to the Contractor, who shall on receipt of such written notice immediately cease the supply the goods. The Department will indicate the date on which the contract will be resumed in the aforementioned notice. No suspension shall exceed a total of 90 days unless otherwise agreed to by the parties in writing.

2.25.2 When the supply of the goods is suspended, the Contractor shall be entitled to pro-rata payment for the goods already delivered and reimbursement of all costs incidental to the prompt and orderly suspension of the contract.

2.25.3 Suspension of the contract shall not prejudice or affect the accrued rights and liabilities of the parties as at the date of suspension.

## **2.26 BREACH**

2.26.1 Any termination notice referred to in GCC paragraph 23.1 shall be preceded by written notice requiring the defaulting party to remedy a breach of this contract within 14 days of the date of receipt of the notice.

2.26.2 If the defaulting party fails to remedy the breach within the 14 days, the aggrieved party shall be entitled without notice, in addition to any other remedy available to them at law or under this contract:

- 2.26.3 To claim specific performance of any obligation whether or not the due date for performance has arrived; or
- 2.26.4 To terminate this contract in accordance with paragraph 23.1 of the GCC, against the defaulting party, in either event without prejudice to the aggrieved party's rights to claim damages.
- 2.26.5 The Contractor shall immediately advise the Department of the same, upon which the Department shall, in its sole and absolute discretion, decide whether to proceed with this contract or to terminate forthwith. Failure by the Contractor to advise the Department of a conflict of interest shall amount to a material breach of this contract.
- 2.26.6 A Party shall be deemed to be in breach of this Contract should the Party fail to comply with any material provisions of this Contract.
- 2.26.7 The aggrieved Party shall be obliged to first attempt to settle the matter by way of consultation with the defaulting Party. If the consultation fails, then the aggrieved Party shall promptly give the defaulting Party fourteen (14) days written notice to remedy the breach. If the defaulting Party fails to comply with such notice, the aggrieved Party may, without prejudice to any other's right at law:
- 2.26.7.1 Cancel this Contract in the event the defaulting Party committed a material breach.
- 2.26.7.2 Claim specific performance by the defaulting Party if such is a competent remedy in the circumstance.
- 2.26.7.3 Claim damages suffered, as limited under this Contract.

## **2.27 PREFERENCES**

- 2.27.1 Should the Contractor apply for preferences in the submission of his bid, and it is found at a later stage that these applications were incorrect or made under false pretenses, the Department may, at its own right:
- a) Recover from the Contractor all costs, losses or damages incurred or sustained by the Department as a result of the award of the Contract; and/or
  - b) Cancel the contract and claim any damages which the Department may suffer by having to make less favourable arrangements after such cancellation.
  - c) The Department may impose penalties, however, only if provision therefore is made in the Special Conditions of Contract and Bid.

## **2.28 SEVERABILITY**

- 2.28.1 The finding of any invalidity to any provision of the contract shall not render the whole contract a nullity. A court of law or arbitrator may sever the invalid provision and the remainder of the contract shall remain enforceable.

## **2.29 EXPORT LICENSES**

- 2.29.1 When orders are placed for goods in respect of which an export licence from the country of origin of supplies is required, Contractor shall:
- 2.29.2 Not incur any direct or indirect costs in connection with the supply or dispatch of such supplies before they have obtained such license;
- 2.29.3 If the government of the country from which the supplies are to be exported refuses, or fails to grant such license within

three months of the placing of the order, the order shall be considered to be cancelled and no liability will be accepted for any loss or expenses irrespective of the nature thereof, including loss or expenditure suffered or incurred by Contractor or any other person in respect of the production, supply, transportation or delivery of such supplies.

## **2.30 INSURANCE I**

- 2.30.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery.
- 2.30.2 Any insurance policies taken out by Contractor to cover goods delivered for a contract must be taken out with a company registered in South Africa in terms of relevant insurance and companies acts.
- 2.30.3 The Contractor must ensure that the insurance remains in force throughout the contract period.
- 2.30.4 In the event that the Department requests for such Certificate of Insurance, the Contractor shall submit such Certificate within 5 days if this was not a mandatory requirement.

## **2.31 GENERAL QUANTITIES AND ORDERS**

- 2.31.1 No quantities are reflected in this bid as orders will be placed based on an 'as and when required" and no guarantee is given or implied as to the actual quantity/quantities which will be procured during the periodic contract.
- 2.31.2 Orders will be placed for each institution by delegated officials, the order details will reflect the facility that will be responsible for the payment to Suppliers for the office automation solutions delivered and/or services rendered.
- 2.31.3 Suppliers should note that the order(s) will be placed as and when required during the periodic contract period and delivery points will be specified by the relevant delegated officials. The instructions appearing on the official purchase order form regarding the supply, dispatch and submission of invoices must be strictly adhered to and under no circumstances should the Supplier deviate from the purchase orders issued by the delegated officials.
- 2.31.4 The Department is under no obligation to accept any quantity/quantities which is more than the ordered quantity/quantities.
- 2.31.5 The Department officials will only be allowed to order a complete printing solution, services and accessories contracted for.

## **2.32 EXTENSION OF CONTRACT**

- 2.32.1 After expiry of the thirty six (36) months, this contract may be extended for a period of twenty four (24) months .The monthly lease payments of the office automation solution shall be decreased by 30% in the first 12 months and 25% in the remaining duration of the extended period, if the extension is in the interest of service delivery and in compliance SCM Legislations or Departmental SCM Policy and delegations.
- 2.32.2 Further extension of the contract, authority may be granted by Head of Department: Health, subject to the applicable provisions of National Treasury regulations and instruction notes.

## **2.33 CESSION OF CONTRACTOR**

- 2.33.1 The Contract will be personal to the winning bidder, who shall not sub-let, assign, cede or make over the Contract or any part thereof, or any share of interest therein, to any other person without the written consent of the Department, and on such conditions as it may approve.

2.33.2 This sub-clause shall not apply to sub-contracts given to regular suppliers of winning bidder for materials and minor components relating to the services supplied. The Department reserves the right to require winning bidder to submit, for noting, the names of such sub-contractors to ascertain their registration on the Central Suppliers Database and they must be legal entities.

## **2.34 CONTRACT AMENDMENTS / VARIATIONS**

2.34.1 In amplification of paragraph 18 of the GCC, any amendments/variations, of the Contract shall come into effect in terms of the conditions contained in on “**Contract Amendments/Variations Register**”. This register must be signed by the duly authorised signatories of winning bidder and the Head of Department: Health or his/her delegated official.

2.34.2 Contracted winning bidder shall not, in performing its obligation, vary from the terms and conditions stated in this Contract whether by way of addition thereto or by way of omission therefrom, without the prior written consent from the Department (Accounting Officer/delegated official), and no claim on the part of winning bidder for any extra payments on the grounds of any alterations or extra work will be entertained.

2.34.3 If, after the commencement of the contract, the cost or duration of the services is altered as a result of changes in, or in additions to, any statute, regulation or by-law, or the requirements of any authority having jurisdiction over any matter in respect of the contract, then the contract price and time for completion shall be adjusted in order to reflect the impact of those changes, provided that, within 14 days of first having become aware of the change, winning bidder shall furnish the Department with a detailed justification for the adjustment to the contract price.

## **2.35 INTELLECTUAL PROPERTY**

2.35.1 In amplification of paragraph 6 of the GCC, the intellectual property discovered or created as the direct or indirect result of this contract shall remain the property of the Department.

## **2.36 INSOLVENCY**

2.36.1 In the event to winning bidder institutes insolvency proceedings or has insolvency proceedings involuntarily instituted against it, the Department may terminate this Contract immediately.

2.36.2 In the event of assets and monies issued to winning bidder in terms of this Contract, such assets and monies shall be excluded from the estate of winning bidder and shall be returned immediately upon clause 40.1 coming into effect.

## **2.37 DISPUTE RESOLUTION**

2.37.1 If any dispute arises between the Department and Contractor, in connection with the Specification and deliverables, either party may give the other notice in writing of the existence of such dispute, and the same shall thereupon be referred to arbitration in South Africa by a person mutually agreed upon by both parties. The submission shall be deemed to be a submission to arbitration within the meaning of the terms of the arbitration laws in force in the Republic of South Africa

## 2.38 DOMICILLIA CITANDI ET EXECUTANDI

For the purpose of this contract, the parties choose their respective domicilia citandi et executandi as follows :

### The Department Physical and Postal Address:

Department Name	The KwaZulu-Department of Health
Physical Address	Natalia Building, 330 Langalibalele Street, Pietermaritzburg, 3201
Postal Address:	Private Bag X9051, Pietermaritzburg, 3200
Telephone numbers	033 – 395 2111
Telefax:	Nil

### The Contractor or Bidder Physical and Postal Address:

Bidder/ Contractor Name	
Physical Address	
Postal Address:	
Telephone numbers	
Telefax:	
Email Address	

2.38.1 The parties hereby choose domicilium citandi et executandi for all notices and processes to be given and served in pursuance hereof at their respective addresses given on the first page of this Contract. Any notice of any change in such address shall be given in writing by the parties concerned and delivered by hand or sent by registered mail to the other party, upon notification of which address so notified shall serve as the new citandi et executandi.

2.38.2 A party may at any time change that party's domicilium by notice in writing, provided that the new domicilium is in the Republic of South Africa and consists of, or includes, a physical address at which the process can be served.

2.38.3 Any notice to a party:

2.38.4 Sent by prepaid registered post in a correctly addressed envelope, to it, shall be deemed to have been received on the 7<sup>th</sup> (seventh) day after posting unless the contrary is proved);

2.38.5 Delivered by hand to a responsible person during ordinary business hours at the physical address chosen as its domicilium, shall be deemed to have been received on the day of delivery; or

2.38.6 Sent by telefax or email to its chosen telefax or email number, shall be deemed to have been received on the date of despatch (unless the contrary is proved).

## **2.39 DURATION OF CONTRACT**

2.39.1 The periodic contract shall be for a thirty-six (36) months period, with an option to extend for another twenty (24) months period.

**SECTION: 3 EVALUATION CRITERIA**

This bid will be evaluated based on the five (5) phases, should the bidder fail to comply with the requirements of this evaluation criteria it will not progress to the next or last phase of the evaluation.

**Phase 1 - Administrative, Compulsory and Mandatory Requirements**

No.	Document Name	Included in the published bid document? (Yes/No)	To be returned by bidder? (Yes/No)
<b>Administrative and Compulsory Requirements</b>			
1.	PART A: INVITATION TO BID (SBD 1)	Yes	Yes
2.	PART B: TERMS AND CONDITIONS FOR BIDDING (SBD 1)	Yes	Yes
3.	SECTION A: SPECIAL INSTRUCTIONS REGARDING COMPLETION OF BID	Yes	Yes
4.	SECTION B: REGISTRATION ON CENTRAL SUPPLIERS DATABASE (CSD)	Yes	Yes
5.	SECTION C: DECLARATION THAT INFORMATION ON CENTRAL SUPPLIERS	Yes	Yes
6.	SECTION D: OFFICIAL BRIEFING SESSION FORM ( <b>NOT APPLICABLE</b> )	Yes	Yes
7.	SECTION E: BIDDER'S DISCLOSURE (SBD 4)	Yes	Yes
8.	SECTION F: THE NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME (SBD 5)	Yes	Yes
9.	SECTION G: PREFERENCE POINTS CLAIM FORM (SBD 6.1)	Yes	Yes
10	SECTION H: GENERAL CONDITIONS OF CONTRACT (GCC)	Yes	Yes
11	SECTION I: EVALUATION CRITERIA	Yes	Yes
12	SECTION J: AUTHORITY TO SIGN THE BID	Yes	Yes
13	SECTION K: TERMS OF REFERENCE (SPECIFICATIONS)	No	Yes
14	SECTION L: PRICING SCHEDULE (SBD 3.2)	Yes	Yes
<b>Mandatory Requirements</b>			
15	OEM BROCHURE IN COLOUR FOR EACH EQUIPMENT OFFERED. THE BROCHURE MUST BE CLEARLY LABELLED WITH THE ITEM DETAILS OF THE EQUIPMENT BEING OFFERED	No	Yes
16	SIGNED LETTER FROM ORIGINAL EQUIPMENT MANUFACTURER (OEM) AUTHORIZING BIDDER TO USE ITS EQUIPMENT AND PROVING THAT THE BIDDER HAS ESTABLISHED BUSINESS RELATIONSHIP WITH OEM	No	Yes
17	SIGNED LETTER FROM SUPPLIER OR DISTRIBUTOR PROVING THAT THE BIDDER HAS ESTABLISHED BUSINESS RELATIONSHIP WITH DISTRIBUTOR OF EQUIPMENT	No	Yes

Note: Should the bidder fail to comply with the above administrative, compulsory and mandatory requirements the bidder will be disqualified

## Phase 2 – Submission of Project Delivery Plan

Bidders must submit a detailed Project Delivery Plan which encompasses the following elements.

No.	The Bidder must submit proposal for the following Elements 1	Complies Yes/No
1.	Company Registration and Organogram of the Bidder	
2.	Company experience in delivering, commissioning and maintaining office equipment solution within KZN	
3.	Decommissioning strategy for old equipment as well as Delivery and Commissioning Plan of newly contracted equipment	
4.	A detailed proposal on how each office solution will be implemented at Head Office, District Offices, Hospital, Community Health Centre's and Clinic. <b>Note:</b> the bidder to demonstrate understanding of how all KZN Health Facilities are structured	
5.	Preventative Maintenance Plan outlining the services, repairs and maintenance that will be offered for the equipment to be supplied on the periodic contract	
6.	Training and Support, the bidder must submit detailed plan on how it will provide training and support to department officials allocated to use the office equipment solution	
7.	The solution that will be implemented for Independent network connectivity for all non-networked devices with capabilities to connect to Management Print Services (MPS), to allow uninterrupted local user network print and scanning functionality	
8.	Proposal for Network Signal amplifying requirements for outlying and remote site connectivity	
9.	Proposal for Power Packs or UPS Systems allowing at least four (4) hour backup power to printers during load shedding	
10.	Proposal on Waste Disposal Protocols and compliance with Bylaws	
11.	Proposal on how the bidder will support and empower SMME's in KwaZulu Natal	
12.	Proposal on security package and prevention of Cyber-attacks	
13.	Proposal on cloud storage of data	
14.	Proposal on energy saving technologies or devices	

### Note:

The Department reserve a right to seek clarification on each element of the Project Delivery Plan.

The bidder who fail to submit Project Delivery Plan that will include all of the above elements will be treated as non-responsive and will not progress to the next phase of evaluation

Phase 3 – Capacity to Deliver

No.	The Bidder must submit the following returnable documents to prove it has adequate capacity to deliver	Points										
1.	<p><b>Financial Capacity:</b></p> <table border="1" data-bbox="225 371 1233 629"> <thead> <tr> <th data-bbox="225 371 1043 421">Item</th> <th data-bbox="1043 371 1233 421">Points</th> </tr> </thead> <tbody> <tr> <td data-bbox="225 421 1043 472">Turnover R15 million and above</td> <td data-bbox="1043 421 1233 472">40</td> </tr> <tr> <td data-bbox="225 472 1043 524">Turnover Between R10m and R15 million</td> <td data-bbox="1043 472 1233 524">20</td> </tr> <tr> <td data-bbox="225 524 1043 575">Turnover less than R10m</td> <td data-bbox="1043 524 1233 575">10</td> </tr> <tr> <td data-bbox="225 575 1043 629">No proof of Turnover and audited financial statements</td> <td data-bbox="1043 575 1233 629">0</td> </tr> </tbody> </table> <p><b>Required Returnable Documents</b></p> <ol style="list-style-type: none"> <li>1. Latest Audited Financial Statements, must not be older than year 2022</li> <li>2. Original signed letter from your registered Accountant detailing turnover of the main bidder per annum, the letter must not be older than three months from the date of publishing this bid. The accountant must provide professional registration details</li> </ol>	Item	Points	Turnover R15 million and above	40	Turnover Between R10m and R15 million	20	Turnover less than R10m	10	No proof of Turnover and audited financial statements	0	40
Item	Points											
Turnover R15 million and above	40											
Turnover Between R10m and R15 million	20											
Turnover less than R10m	10											
No proof of Turnover and audited financial statements	0											
2.	<p>Proven capacity of engineers or technicians to cover maintenance and repair of multi-functioning photocopiers machine in Kwazulu-Natal.</p> <p><b>Required Returnable Documents</b></p> <ol style="list-style-type: none"> <li>1. At least four (4) Engineer / Technician Accreditation certificates (not letters) issued by OEM or its authorized Distributors.</li> <li>2. Provide Curriculum Vitae (CV's) of the above Engineers / Technicians to prove work experience in maintaining multi-functioning photocopiers within KZN Province.</li> </ol> <p><b>Note. Non submission of the above information will result to zero points being allocated.</b></p>	40										
3.	<p>The Bidder to submit proof from at least three trade references to prove work experience in supplying, commissioning, and maintaining of Multifunctioning copiers.</p> <p><b>Required Returnable Documents</b></p> <ol style="list-style-type: none"> <li>1. Three (3) reference letters from verifiable customers from private or in public sector proving that your company was offered business to supply, commission and maintain Multifunctioning copiers.</li> </ol> <p><b>Note. No submission of the above information will result to zero points allocated.</b></p>	20										
<p>Note: The Bidder must score <b>70 points</b> to progress to the next stage of evaluation, any bidder who fail to score 70 points or above will be treated as non-responsive, disqualified and will not progress to the next phase of evaluation</p>												

#### Phase 4: Price and Preference Points

The value of this bid is estimated to exceed R 50 000 000 (all applicable taxes included) and therefore the 90/10 preference point system shall be applicable. Points for this bid shall be awarded for:

Price; and Specific Goals

The maximum points for this bid are allocated as follows:

CATEGORY	POINTS
PRICE	90
PREFERENCE POINTS (SPECIFIC GOALS)	10
<b>Total points for Price and must not exceed</b>	<b>100</b>

RDP Goals	POINTS
Points for specific goals will be allocated to enterprises currently operating in KwaZulu-Natal.	10 points

#### Returnable Documents

- i) Submit certified copy of valid proof of utility bill from municipality within KwaZulu-Natal not older than three months from the date of publication of this bid, Or
- ii) A valid Lease agreement for a property where your business is operating within KwaZulu-Natal.

Note: The Department will calculate price and preference points using rental amounts, however the objective criteria as stated below will be an additional criteria.

#### Phase 5: Objective evaluation criteria in line with Section 2 (1) (f) of PPPFA.

In an attempt to broaden participation in the market, the department will use section 2(1)(f) of Preferential Procurement Policy Framework Act to award this bid. In this regard the Department of Health Bid Adjudication Committee (DBAC) intend applying objective criteria when awarding this bid. Therefore this bid will be awarded to three Zones, allocated as follows:

ZONE NO.	DISTRICTS	ALLOCATION CRITERIA
ZONE A	ETHEKWINI; HARRY GWALA;UGU; MGUNGUNDLOVU	At least 51% Black Owned company with proven track record of delivering, commissioning and maintaining multifunctioning photocopiers in various Districts within KwaZulu Natal.
ZONE B	ILEMBE; KING CETSHWAYO UMKHANYAKUDE; ZULULAND	At least 51% Black Owned company with proven track record of delivering, commissioning and maintaining multifunctioning photocopiers in various Districts within KwaZulu Natal
ZONE C	AMAJUBA; UMZINYATHI; UTHUKELA	Any company which scored the highest points
<p>Note:</p> <ol style="list-style-type: none"> <li>i. Proven track record will be evaluated based on submitted Project Delivery Plan</li> <li>ii. The department will consider ownership prior to date of publishing this bid, any ownership amended between the advert date and closing date of this bid will not be considered.</li> <li>iii. In the absence of any responsive black owned company, the bid will be awarded to any company with proven track record of delivering, commissioning and maintaining multifunctioning photocopiers in various Districts within KwaZulu Natal.</li> </ol>		

**SECTION J**

**AUTHORITY TO SIGN A BID**

The bidder must indicate the enterprise status by signing the appropriate box hereunder.

(I) <b>CLOSE CORPORATION</b>	(II) <b>COMPANIES</b>	(III) <b>SOLE PROPRIETOR</b>	(IV) <b>PARTNERSHIP</b>	(V) <b>CO-OPERATIVE</b>	(VI) <b>JOINT VENTURE / CONSORTIUM</b>	
					Incorporated	
					Unincorporated	

I/We, the undersigned, being the Member(s) of Cooperative/ Sole Owner (Sole Proprietor)/ Close Corporation/ Partners (Partnership)/ Company (Representative) or Lead Partner (Joint Venture / Consortium), in the enterprise trading as:

.....  
 hereby authorise Mr/Mrs/Ms .....  
 acting in the capacity of .....  
 whose signature is .....  
 to sign all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.

NAME	ADDRESS	SIGNATURE	DATE

*(if the space provided is not enough please list all the director in the resolution letter)*

**Note:**

The following document must be attached to this form according to the status of the enterprise, in the form of a resolution authorising the signatory to sign all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise, and **such resolution shall include a specimen signature of the signatory.**

- Co-operative: Resolution letter from the directors
- Close Corporation: Resolution letter from the directors
- Company: Resolution letter from the director/s
- Sole Proprietor: Resolution letter from the director
- Partnership: Resolution letter from the director
- Joint Venture / Consortium: Resolution/agreement passed/reached' signed by the authorised representatives of the enterprises

**Note: Director/s may appoint themselves if they will be the one signing all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.**

**Failure to complete, sign and date this form or failure to provide the certificate(s) in the form of a resolution as described above shall result in the tender being considered non-responsive and rejected.**

## SECTION K

### Technical Specifications

#### 1. Multifunction Printers, Monochrome (Black and White)

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp1	MFP, 25ppm A4 mono	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4
Mfp2	MFP, 30ppm A4 mono	Multifunction printer (print, copy, scan), small workgroup mono A4, 30ppm, 5000 – 10000 prints/month	30	5000 – 10000	A4
Mfp3	MFP, 40ppm A4 mono	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month	40	10000-15000	A4
Mfp4	MFP, 50ppm A4 mono	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 prints/month	50	15000-20000	A4
Mfp5	MFP, 25ppm A3 mono	Multifunction printer (print, copy, scan), entry-level mono A3, 20ppm, 10000-15000 prints/month	25	10000-15000	A3
Mfp6	MFP, 30ppm A3 mono	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000 - 25000 prints/month	30	15000-25000	A3
Mfp7	MFP, 50ppm A3 mono	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 - 40000 prints/month	50	25000-40000	A3
Mfp8	MFP, 60ppm A3 mono	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 - 80000 prints/month	60	40000-80000	A3
Mfp9	Production printer, 70ppm A3 mono	Entry-level (light) production printer, mono A3, 70ppm, 80000 - 120000 prints/month	70	80000-120000	SRA3
Mfp10	Production printer, 100ppm A3 mono	High-volume production printer, mono A3, 100ppm, 160000 prints/month	100	160000	SRA3

#### 2. Multifunction Printers, Colour

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC1	MFP, colour A4, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A4, 25ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4
MfpC2	MFP, colour A4, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 - 10000 prints/month	30	5000 - 10000	A4
MfpC3	MFP, colour A4, 40ppm	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month	40	10000-15000	A4
MfpC4	MFP, colour A4, 50ppm	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 - 20000 prints/month	50	15000-20000	A4
MfpC5	MFP, colour A3, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month	25	10000-15000	A3
MfpC6	MFP, colour A3, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 - 25000 prints/month	30	15000-25000	A3
MfpC7	MFP, colour A3, 50ppm	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month	50	25000-40000	A3
MfpC8	MFP, colour A3, 60ppm	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month	60	40000-80000	A3
MfpC9	Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 – 120000 prints/month	70	80000-120000	SRA3
MfpC10	Production printer, colour A3, 100ppm	High-volume production printer, colour A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

### 3. Large-format Printers

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp1	LFP, A0, 0.5ppm	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month	0.5	500	A0
Lfp2	LFP, A0, 1ppm	Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0
Lfp3	MfLFP, A0, 1ppm	Multifunction large-format printer (print, copy, scan) for CAD and graphics applications, colour A0, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month.	1	1.000	A0

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 1**

<b>Title</b>	<b>Description</b>	<b>Speed (ppm)</b>	<b>Prints/month<sup>1</sup></b>	<b>Paper size</b>
MFP, 25ppm A4 mono	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 - 5000 prints/month	25	2500 - 5000	A4

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 5000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 2500 – 5000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 25ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 250 sheets		
A.5 (b)	Output capacity: 150 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 100BaseT		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 1 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 25ppm A4 mono	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.9	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.10	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.10 (a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 1 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 25ppm A4 mono	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licences, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 2**

<b>Title</b>	<b>Description</b>	<b>Speed (ppm)</b>	<b>Prints/month<sup>1</sup></b>	<b>Paper size</b>
MFP, 30ppm A4 mono	Multifunction printer (print, copy, scan), small workgroup mono A4, 30ppm, 5000 – 10000 prints/month	30	5000 - 10000	A4

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), small workgroup mono A4, 35ppm, 5000 - 10000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 5000 – 10000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 30ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 250 sheets		
A.5 (b)	Output capacity: 150 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 100BaseT		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 2 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 30ppm A4 mono	Multifunction printer (print, copy, scan), small workgroup mono A4, 30ppm, 5000 – 10000 prints/month	30	5000 - 10000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	Printer language: PCL6	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 2 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 30ppm A4 mono	Multifunction printer (print, copy, scan), small workgroup mono A4, 30ppm, 5000 – 10000 prints/month	30	5000 - 10000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 3**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 40ppm A4 mono	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month	40	10000 - 15000	A4

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 10000 - 15000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 40ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 500 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 3 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 40ppm A4 mono	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month	40	10000 - 15000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 3 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 40ppm A4 mono	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month	40	10000 - 15000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 4**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 50ppm A4 mono	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 prints/month	50	15000 - 20000	A4

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 15000 - 20000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 50ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 1000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 4 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 50ppm A4 mono	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 prints/month	50	15000 - 20000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	Printer language: PCL6	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 4 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 50ppm A4 mono	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 prints/month	50	15000 - 20000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 5**

<b>Title</b>	<b>Description</b>	<b>Speed (ppm)</b>	<b>Prints/month<sup>1</sup></b>	<b>Paper size</b>
MFP, 25ppm A3 mono	Multifunction printer (print, copy, scan), entry-level mono A3, 25ppm, 10000 – 15000 prints/month	25	10000 - 15000	A3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), entry-level mono A3, 25ppm, 10000 – 15000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 10000 – 15000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 25ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 1 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Output tray (if no finisher installed)		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 100BaseT		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 5 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 25ppm A3 mono	Multifunction printer (print, copy, scan), entry-level mono A3, 25ppm, 10000 – 15000 prints/month	25	10000 - 15000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	Printer language: PCL6	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 5 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 25ppm A3 mono	Multifunction printer (print, copy, scan), entry-level mono A3, 25ppm, 10000 – 15000 prints/month	25	10000 - 15000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 6**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 30ppm A3 mono	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000 - 25000 prints/month	30	15000 - 25000	A3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000- 25000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 15000 - 25000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 30ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 1 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Output tray (if no finisher installed)		
A.5 (f)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 6 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 30ppm A3 mono	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000 - 25000 prints/month	30	15000 - 25000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	Printer language: PCL6	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 6 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 30ppm A3 mono	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000 - 25000 prints/month	30	15000 - 25000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 7**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 50ppm A3 mono	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 – 40000 prints/month	50	25000 - 40000	A3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 - 40000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 25000 – 40000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 50ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 2 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Output tray (if no finisher installed)		
A.5 (f)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 7 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 50ppm A3 mono	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 – 40000 prints/month	50	25000 - 40000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 7 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 50ppm A3 mono	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 – 40000 prints/month	50	25000 - 40000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 8**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 60ppm A3 mono	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 - 80000 prints/month	60	40000 - 80000	A3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 – 80000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 40000 – 80000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 60ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 2 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Output tray (if no finisher installed)		
A.5 (f)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFP 8 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 60ppm A3 mono	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 - 80000 prints/month	60	40000 - 80000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.11</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 8 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, 60ppm A3 mono	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 - 80000 prints/month	60	40000 - 80000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 9**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 75ppm, 80000 - 120000 prints/month	70	80000 - 120000	SRA3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Entry-level (light) production printer, mono SRA3, 70ppm, 80000 – 120000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 80000 – 120000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
A.3 (c)	Rated engine life (A4 sheets): 4 million		
A.3 (d)	State rated engine life (A4 pages)		
A.3 (e)	Supported hourly print volume (print window): 4000 A4 pages		
A.3 (f)	State supported hourly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 70ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 2 000 sheets		
A.5 (b)	Output capacity: 1 000 sheets		
A.5 (c)	Automatic duplex printing		
A.5 (d)	Support for optional scanner preferred		
A.5 (e)	Bypass tray/manual feed		
A.5 (f)	Support for SRA3 (320 x 450mm) paper size preferred		

**SPECIFICATION MFP 9 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 - 120000 prints/month	70	80000 - 120000	SRA3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
<b>A.6</b>	<b>Connectivity:</b>	
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)	
A.6 (b)	USB interface: both Device and Host (types B and A)	
A.6 (c)	Print from and scan to USB storage preferred	
<b>A.7</b>	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Device must allow replenishment of consumables and media without interrupting the printing process preferred	
A.10	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.11	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.12</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.12(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 9 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 - 120000 prints/month	70	80000 - 120000	SRA3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation: 8 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for printing staff		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFP), MONOCHROME (BLACK AND WHITE)**

**SPECIFICATION MFP 10**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, 100ppm A3 mono	High-volume production printer, mono A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	High-volume production printer, mono SRA3, 100ppm, 160 000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 160 000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
A.3 (c)	Rated engine life (A4 sheets): 6 million		
A.3 (d)	State rated engine life (A4 pages)		
A.3 (e)	Supported hourly print volume (print window): 5000 A4 pages		
A.3 (f)	State supported hourly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 100ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 3 000 sheets		
A.5 (b)	Output capacity: 2 000 sheets		
A.5 (c)	Automatic duplex printing		
A.5 (d)	Support for optional scanner preferred		
A.5 (e)	Bypass tray/manual feed		
A.5 (f)	Support for SRA3 (320 x 450mm) paper size preferred		

**SPECIFICATION MFP 10 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, 100ppm A3 mono	High-volume production printer, mono A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
<b>A.6</b>	<b>Connectivity:</b>	
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)	
A.6 (b)	USB interface: both Device and Host (types B and A)	
A.6 (c)	Print from and scan to USB storage preferred	
<b>A.7</b>	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Device must allow replenishment of consumables and media without interrupting the printing process preferred	
A.10	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.11	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.12</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.12(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFP 10 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, 100ppm A3 mono	High-volume production printer, mono A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation: 8 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for printing staff		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

## MULTIFUNCTION PRINTERS (MFPC), COLOUR

### SPECIFICATION MFPC 1

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A4, 20ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), entry-level colour A4, 25ppm, 2500 – 5000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 2500 – 5000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 25ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 250 sheets		
A.5 (b)	Output capacity: 150 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 100BaseT		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 1 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A4, 20ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.9	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.10	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.10 (a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 1 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A4, 20ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licences, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

## MULTIFUNCTION PRINTERS (MFPC), COLOUR

### SPECIFICATION MFPC 2

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 – 10000 prints/month	30	5000 - 10000	A4

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 - 10000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 5000 – 10000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 30ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 250 sheets		
A.5 (b)	Output capacity: 150 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 100BaseT		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 2 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 – 10000 prints/month	30	5000 - 10000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 2 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 – 10000 prints/month	30	5000 - 10000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

## MULTIFUNCTION PRINTERS (MFPC), COLOUR

### SPECIFICATION MFPC 3

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 40ppm	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month	40	10000 - 15000	A4

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 10000 – 15000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 40ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 500 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 3 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 40ppm	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month	40	10000 - 15000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.11</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 3 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 40ppm	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month	40	10000 - 15000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFPC), COLOUR**

**SPECIFICATION MFPC 4**

<b>Title</b>	<b>Description</b>	<b>Speed (ppm)</b>	<b>Prints/month<sup>1</sup></b>	<b>Paper size</b>
MFP, colour A4, 50ppm	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 – 20000 prints/month	50	15000 - 20000	A4

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 – 20000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 15000 – 20000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 50ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 1000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 4 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 50ppm	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 – 20000 prints/month	50	15000 - 20000	A4

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 4 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A4, 50ppm	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 – 20000 prints/month	50	15000 - 20000	A4

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFPC), COLOUR**

**SPECIFICATION MFPC 5**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month	25	10000 - 15000	A3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>		<b>Complies Yes/ No</b>
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 10000 – 15000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 25ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 1 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Output tray (if no finisher installed)		
A.5 (e)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 100BaseT		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 5 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month	25	10000 - 15000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 5 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month	25	10000 - 15000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

## MULTIFUNCTION PRINTERS (MFPC), COLOUR

### SPECIFICATION MFPC 6

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 - 25000 prints/month	30	15000 - 25000	A3

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 – 25000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 15000 - 25000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 30ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 1 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Output tray (if no finisher installed)		
A.5 (f)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 6 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 - 25000 prints/month	30	15000 - 25000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.11</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 6 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 - 25000 prints/month	30	15000 - 25000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

## MULTIFUNCTION PRINTERS (MFPC), COLOUR

### SPECIFICATION MFPC 7

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 50ppm	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month	50	25000 - 40000	A3

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 25000 - 40000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 50ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 2 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Output tray (if no finisher installed)		
A.5 (f)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 7 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 50ppm	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month	50	25000 - 40000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
A.11	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 7 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 50ppm	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month	50	25000 - 40000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

## MULTIFUNCTION PRINTERS (MFPC), COLOUR

### SPECIFICATION MFPC 8

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 60ppm	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month	60	40000 - 80000	A3

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 40000 – 80000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 60ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 2 000 sheets		
A.5 (b)	Output capacity: 250 sheets		
A.5 (c)	Automatic duplex printing and scanning		
A.5 (d)	Single-pass duplex ADF (SPADF) preferred		
A.5 (e)	Output tray (if no finisher installed)		
A.5 (f)	Bypass tray/manual feed		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface: both Device and Host (types B and A)		
A.6 (c)	Print from and scan to USB storage preferred		

**SPECIFICATION MFPC 8 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 60ppm	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month	60	40000 - 80000	A3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.7	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.10	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.11</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.11(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 8 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MFP, colour A3, 60ppm	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month	60	40000 - 80000	A3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 5-10 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		
B.5	Floor-standing configuration		

**MULTIFUNCTION PRINTERS (MFPC), COLOUR**

**SPECIFICATION MFPC 9**

<b>Title</b>	<b>Description</b>	<b>Speed (ppm)</b>	<b>Prints/month<sup>1</sup></b>	<b>Paper size</b>
Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 - 120000 prints/month	70	80000 - 120000	SRA3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Entry-level (light) production printer, colour SRA3, 70ppm, 80000 - 120000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 80000 - 120000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
A.3 (c)	Rated engine life (A4 sheets): 4 million		
A.3 (d)	State rated engine life (A4 pages)		
A.3 (e)	Supported hourly print volume (print window): 4000 A4 pages		
A.3 (f)	State supported hourly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 70ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 2 000 sheets		
A.5 (b)	Output capacity: 1 000 sheets		
A.5 (c)	Automatic duplex printing		
A.5 (d)	Support for optional scanner preferred		
A.5 (e)	Bypass tray/manual feed		
A.5 (f)	Support for SRA3 (320 x 450mm) paper size preferred		

**SPECIFICATION MFPC 9 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 - 120000 prints/month	70	80000 - 120000	SRA3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
<b>A.6</b>	<b>Connectivity:</b>	
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)	
A.6 (b)	USB interface: both Device and Host (types B and A)	
A.6 (c)	Print from and scan to USB storage preferred	
<b>A.7</b>	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Device must allow replenishment of consumables and media without interrupting the printing process preferred	
A.10	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.11	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.12</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.12(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 9 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 - 120000 prints/month	70	80000 - 120000	SRA3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation: 8 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for printing staff		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**MULTIFUNCTION PRINTERS (MFPC), COLOUR**

**SPECIFICATION MFPC 10**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 100ppm	High-volume production printer, colour A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

**Technical Specification/Scope of Solution**

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	High-volume production printer, colour SRA3, 100ppm, 160 000 prints/month		
A.2	This specification is for a complete solution based on the end user requirement. Solutions must include all components specified here, as well as those optionally specified in the end user request, including required accessories, consumables and software licenses.		
<b>A.3</b>	<b>Print volumes and duty cycle:</b>		
A.3 (a)	Supported monthly print volume (maximum): 160 000 pages/month (80gsm paper)		
A.3 (b)	State supported monthly print volume (A4 pages)		
A.3 (c)	Rated engine life (A4 sheets): 6 million		
A.3 (d)	State rated engine life (A4 pages)		
A.3 (e)	Supported hourly print volume (print window): 5000 A4 pages		
A.3 (f)	State supported hourly print volume (A4 pages)		
<b>A.4</b>	<b>A4 print speed at standard resolution and quality: 100ppm</b>		
A.4 (a)	State A4 print speed (ppm)		
<b>A.5</b>	<b>Paper handling:</b>		
A.5 (a)	Input capacity: 3 000 sheets		
A.5 (b)	Output capacity: 2 000 sheets		
A.5 (c)	Automatic duplex printing		
A.5 (d)	Support for optional scanner preferred		
A.5 (e)	Bypass tray/manual feed		
A.5 (f)	Support for SRA3 (320 x 450mm) paper size preferred		

**SPECIFICATION MFPC 10 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 100ppm	High-volume production printer, colour A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
<b>A.6</b>	<b>Connectivity:</b>	
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)	
A.6 (b)	USB interface: both Device and Host (types B and A)	
A.6 (c)	Print from and scan to USB storage preferred	
<b>A.7</b>	<b>Printer language: PCL6</b>	
A.7 (a)	PostScript Level 3 preferred	
A.8	Open architecture system with colour touch screen and sufficient on-board storage to allow printer-based applications to be deployed at the device level, enabling higher-level functionality such as follow-me printing, print job routing and user-level print management.	
A.9	Device must allow replenishment of consumables and media without interrupting the printing process preferred	
A.10	Supplier capability: The Bidder as well as its distributors of this product to the Department must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.11	SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)	
<b>A.12</b>	<b>Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution</b>	
A.12(a)	Device must be SITA-certified (proof attached)	

**SPECIFICATION MFPC 10 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Production printer, colour A3, 100ppm	High-volume production printer, colour A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation: 8 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for printing staff		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

## LARGE-FORMAT PRINTERS

### SPECIFICATION LFP 1

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
LFP, A0, 0.5ppm	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month	0.5	500	A0

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month		
A.2	This specification is for a complete solution based on the stated client business requirement. Solutions must include all components specified here, as well as those optionally specified in the client request, including required accessories, consumables and software licences		
<b>A.3</b>	<b>Media sizes and types supported: roll-fed A0 - A4, bond, coated and photo/glossy</b>		
A.3 (a)	Support for cut sheets preferred		
<b>A.4</b>	<b>Print volumes and duty cycle:</b>		
A.4 (a)	Supported monthly print volume (maximum): 500 pages/month (bond paper)		
A.4 (b)	State supported monthly print volume (A0 pages)		
A.4 (c)	State rated engine life (A0 pages)		
<b>A.5</b>	<b>Colour print speed in fastest print mode: 0.5 A0 ppm</b>		
A.5 (a)	State rated A0 print speed (ppm)		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface		
A.6 (c)	Print from USB storage preferred		
<b>A.7</b>	<b>Printer languages: PCL6 and PostScript preferred</b>		
A.7a)	State printer emulations / languages supported		
A.8	System must support job accounting to allow detailed cost break-down and analysis for billing purposes		
A.9	Device must allow replenishment of consumables and media without restarting the printing job preferred		

**SPECIFICATION LFP 1 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
LFP, A0, 0.5ppm	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month	0.5	500	A0

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.10	Supplier capability: all suppliers of this product to Government must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
<b>A.11</b>	<b>SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)</b>	
A.11a)	Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution	
A.12	Device must be SITA-certified (proof attached)	

**SPECIFICATION LFP 1– CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
LFP, A0, 0.5ppm	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month	0.5	500	A0

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 2-5 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

## LARGE-FORMAT PRINTERS

### SPECIFICATION LFP 2

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
LFP, A0, 1ppm	Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Large-format printer for higher-volume applications, colour A0, 1ppm, 1000 prints/month, 128GB memory, 500GB HDD with stacker unit		
A.2	This specification is for a complete solution based on the stated client business requirement. Solutions must include all components specified here, as well as those optionally specified in the client request, including required accessories, consumables and software licences		
<b>A.3</b>	<b>Media sizes and types supported: roll-fed A0 - A4, bond, coated and photo/glossy</b>		
A.3 (a)	Support for cut sheets preferred, must have paper stacker unit		
<b>A.4</b>	<b>Print volumes and duty cycle:</b>		
A.4 (a)	Supported monthly print volume (maximum): 1 000 pages/month (bond paper)		
A.4 (b)	State supported monthly print volume (A0 pages)		
A.4 (c)	State rated engine life (A0 pages)		
<b>A.5</b>	<b>Colour print speed in fastest print mode: 1 A0 ppm</b>		
A.5 (a)	State rated A0 print speed (ppm)		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface		
A.6 (c)	Print from USB storage preferred		
<b>A.7</b>	<b>Printer languages: PCL6 and PostScript preferred</b>		
A.7a)	State printer emulations / languages supported		
A.8	System must support job accounting to allow detailed cost break-down and analysis for billing purposes		
A.9	Device must allow replenishment of consumables and media without restarting the printing job preferred		

**SPECIFICATION LFP 2 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
LFP, A0, 1ppm	Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.10	Supplier capability: all suppliers of this product to Government must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.11	<b>SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)</b>	
A.11a)	Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution	
A.12	Device must be SITA-certified (proof attached)	

**SPECIFICATION LFP 2– CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
LFP, A0, 1ppm	Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 2-5 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

## LARGE-FORMAT PRINTERS

### SPECIFICATION LFP 3

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfLFP, A0, 1ppm	Multifunction Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

#### Technical Specification/Scope of Solution

<b>Section 1</b>	<b>Specifies mandatory solution capabilities and components that must be supplied by the offered solution (included in the solution price, implemented and fully functional across all subsystems).</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>A</b>	<b>Scope of Solution</b>		
A.1	Multifunction large-format printer (print, copy, scan) for CAD and graphics applications, colour A0, 1ppm, 1000 prints/month, 128Gb memory, 500GB HDD, with stacker unit.		
A.2	This specification is for a complete solution based on the stated client business requirement. Solutions must include all components specified here, as well as those optionally specified in the client request, including required accessories, consumables and software licences		
<b>A.3</b>	<b>Media sizes and types supported: roll-fed A0 - A4, bond, coated and photo/glossy</b>		
A.3 (a)	Support for cut sheets preferred, must have paper stacker unit.		
<b>A.4</b>	<b>Print volumes and duty cycle:</b>		
A.4 (a)	Supported monthly print volume (maximum): 1 000 pages/month (bond paper)		
A.4 (b)	State supported monthly print volume (A0 pages)		
A.4 (c)	State rated engine life (A0 pages)		
<b>A.5</b>	<b>Colour print speed in fastest print mode: 1 A0 ppm</b>		
A.5 (a)	State rated A0 print speed (ppm)		
<b>A.6</b>	<b>Connectivity:</b>		
A.6 (a)	Ethernet interface: 1000BaseT (Gigabit)		
A.6 (b)	USB interface		
A.6 (c)	Print from USB storage preferred		
<b>A.7</b>	<b>Printer languages: PCL6 and PostScript preferred</b>		
A.7a)	State printer emulations / languages supported		
A.8	System must support job accounting to allow detailed cost break-down and analysis for billing purposes		
A.9	Device must allow replenishment of consumables and media without restarting the printing job preferred		

**SPECIFICATION LFP 3 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfLFP, A0, 1ppm	Multifunction Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

**Technical Specification/Scope of Solution**

Category	Solution Requirements	Complies Yes/ No
A.10	Supplier capability: all suppliers of this product to Government must be certified, trained and supported by the OEM to supply, install and maintain the offered solution (model). Proof must be attached to the submission.	
A.11	<b>SLA included in solution price: on-site with full coverage (all consumables, parts and labour for entire solution, including upgrades and accessories) during office hours (7:30 - 17:00), with 4-hour call follow-up and next business day resolution for entire rental/agreement period (3 years, or 5 years if extended)</b>	
A.11a)	Preventative maintenance bundled in solution price: regular service of system, including inspection, cleaning and reporting on system health as required to ensure reliable operation of solution	
A.12	Device must be SITA-certified (proof attached)	

**SPECIFICATION LFP 3 – CONTINUED**

Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfLFP, A0, 1ppm	Multifunction Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

<b>Section 2</b>	<b>This section specifies functionality and services that must be included in the solution price, all other components are priced separately in Section 2.</b>		
<b>Category</b>	<b>Solution Requirements</b>	<b>Complies Yes/ No</b>	
<b>B</b>	<b>Standard components (Included in solution price)</b>		
B.1	Fully functional solution as specified, including consumables, hardware warranty, support SLA, required accessories, standard power and interface cables, user guide and on-site delivery.		
<b>B.2</b>	<b>Software:</b>		
B.2 (a)	Drivers and supporting software for supported operating systems		
B.2 (b)	Device management software (including any required licenses, server components, etc.)		
<b>B.3</b>	<b>Bundled services:</b>		
B.3 (a)	SLA as specified		
B.3 (b)	On-site installation and configuration, network connection, driver installation (10-15 users): 2 hours maximum		
B.3 (c)	Secure configuration: device must be set up with user authentication to prevent unauthorised access or configuration changes (both via front panel and network)		
B.3 (d)	System management: device must be set up to send regular alerts, status reports, error messages and usage statistics to an on-site or off-site service, depending on client requirement. Off-site communications must be via secure e-mail (SMTP) to comply with Department security policies		
B.3 (e)	End-user training (once-off): at least 1 hour for 2-5 users		
B.3 (f)	On-line training material and how-to guides		
B.3 (g)	Preventative maintenance as specified		
B.3 (h)	Insurance for full solution value against all risks and loss (excluding abuse and negligence) for duration of rental agreement		
B.4	Surge and lightning protection adequate for full system configuration, including LAN and PSTN cables		

**SECTION L – MFP 1**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number: ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp1	MFP, 25ppm A4 mono	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 - 5000 prints/month	25	2500 - 5000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp1	MFP, 25ppm A4 mono	Multifunction printer (print, copy, scan), entry-level mono A4, 25ppm, 2500 - 5000 prints/month	25	2500 - 5000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			

**SECTION L – MFP 2**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: 19 February 2024.

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp2	MFP, 30ppm A4 mono	Multifunction printer (print, copy, scan), small workgroup mono A4, 30ppm, 5000 – 10000 prints/month	30	5000 – 10000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp2	MFP, 30ppm A4 mono	Multifunction printer (print, copy, scan), small workgroup mono A4, 30ppm, 5000 – 10000 prints/month	30	5000 – 10000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			

**SECTION L – MFP 3**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>
<b>BID DESCRIPTION</b>	
THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS. <b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”</b>	

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp3	MFP, 40ppm A4 mono	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month	40	10000-15000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp3	MFP, 40ppm A4 mono	Multifunction printer (print, copy, scan), medium workgroup mono A4, 40ppm, 10000 – 15000 prints/month	40	10000-15000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Basic optical character recognition (OCR)			

**SECTION L – MFP 4**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.  
**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp4	MFP, 50ppm A4 mono	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 0prints/month	50	15000-20000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp4	MFP, 50ppm A4 mono	Multifunction printer (print, copy, scan), large workgroup mono A4, 50ppm, 15000 - 20000 0prints/month	50	15000-20000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Basic optical character recognition (OCR)			

**SECTION L – MFP 5**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date : <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp5	MFP, 25ppm A3 mono	Multifunction printer (print, copy, scan), entry-level mono A3, 20ppm, 10000-15000 prints/month	25	10000-15000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp5	MFP, 25ppm A3 mono	Multifunction printer (print, copy, scan), entry-level mono A3, 20ppm, 10000-15000 prints/month	25	10000-15000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Basic optical character recognition (OCR)			

**SECTION L – MFP 6**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.  
**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp6	MFP, 30ppm A3 mono	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000 - 25000 prints/month	30	15000-25000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp6	MFP, 30ppm A3 mono	Multifunction printer (print, copy, scan), small workgroup mono A3, 30ppm, 15000 - 25000 prints/month	30	15000-25000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Floor-standing stapler finisher			
12	Card / RFID / NFC reader			
13	Brand-independent print and device management tool			
14	Basic optical character recognition (OCR)			

**SECTION L – MFP 7**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp7	MFP, 50ppm A3 mono	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 - 40000 prints/month	50	25000-40000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp7	MFP, 50ppm A3 mono	Multifunction printer (print, copy, scan), medium workgroup mono A3, 50ppm, 25000 - 40000 prints/month	50	25000-40000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Floor-standing stapler finisher			
12	Card / RFID / NFC reader			
13	Brand-independent print and device management tool			
14	Basic optical character recognition (OCR)			
15	2- and 4-hole punch unit			
16	Booklet maker			

SECTION L – MFP 8

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp8	MFP, 60ppm A3 mono	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 - 80000 prints/month	60	40000-80000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp8	MFP, 60ppm A3 mono	Multifunction printer (print, copy, scan), large workgroup mono A3, 60ppm, 40000 - 80000 prints/month	60	40000-80000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Floor-standing stapler finisher			
12	Card / RFID / NFC reader			
13	Brand-independent print and device management tool			
14	Basic optical character recognition (OCR)			
15	2- and 4-hole punch unit			
16	Booklet maker			

SECTION L – MFP 9

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>
<b>BID DESCRIPTION</b>	
THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.	
<b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”</b>	

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp9	Production printer, 70ppm A3 mono	Entry-level (light) production printer, mono A3, 70ppm, 80000 - 120000 prints/month	70	80000-120000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp9	Production printer, 70ppm A3 mono	Entry-level (light) production printer, mono A3, 70ppm, 80000 - 120000 prints/month	70	80000- 120000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Configuration and deployment tools			
8	OEM print and device management tool			
9	Stapler finisher			
10	Brand-independent print and device management tool			
11	2- and 4-hole punch unit			
12	Booklet maker			

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>
<b>BID DESCRIPTION</b>	
THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.	
<b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”</b>	

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp10	Production printer, 100ppm A3 mono	High-volume production printer, mono A3, 100ppm, 160000 prints/month	100	160000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* “all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Mfp10	Production printer, 100ppm A3 mono	High-volume production printer, mono A3, 100ppm, 160000 prints/month	100	160000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Configuration and deployment tools			
8	OEM print and device management tool			
9	Stapler finisher			
10	Brand-independent print and device management tool			
11	2- and 4-hole punch unit			
12	Booklet maker			

SECTION L – MFPC 1

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC1	MFP, colour A4, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A4, 25ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC1	MFP, colour A4, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A4, 25ppm, 2500 – 5000 prints/month	25	2500 - 5000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			

SECTION L – MFPC 2

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC2	MFP, colour A4, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 - 10000 prints/month	30	5000 - 10000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC2	MFP, colour A4, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A4, 30ppm, 5000 - 10000 prints/month	30	5000 - 10000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			

SECTION L – MFPC 3

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC3	MFP, colour A4, 40ppm	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month	40	10000-15000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC3	MFP, colour A4, 40ppm	Multifunction printer (print, copy, scan), medium workgroup colour A4, 40ppm, 10000 – 15000 prints/month	40	10000-15000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			

SECTION L – MFPC 4

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC4	MFP, colour A4, 50ppm	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 - 20000 prints/month	50	15000-20000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC4	MFP, colour A4, 50ppm	Multifunction printer (print, copy, scan), large workgroup colour A4, 50ppm, 15000 - 20000 prints/month	50	15000-20000	A4

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 500 sheets			
8	WiFi interface			
9	Configuration and deployment tools			
10	OEM print and device management tool			

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC5	MFP, colour A3, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month	25	10000-15000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC5	MFP, colour A3, 25ppm	Multifunction printer (print, copy, scan), entry-level colour A3, 25ppm, 10000 - 15000 prints/month	25	10000-15000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional paper tray, 1000 sheets			
8	Additional high-capacity paper tray, 2000 sheets			
9	Floor-standing stapler finisher			
10	Card / RFID / NFC reader			
11	WiFi interface			
12	Configuration and deployment tools			
13	OEM print and device management tool			
14	Brand-independent print and device management tool			
15	Basic optical character recognition (OCR)			

SECTION L – MFPC 6

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.  
**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC6	MFP, colour A3, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 - 25000 prints/month	30	15000-25000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC6	MFP, colour A3, 30ppm	Multifunction printer (print, copy, scan), small workgroup colour A3, 30ppm, 15000 - 25000 prints/month	30	15000-25000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	Floor-standing stapler finisher			
9	Card / RFID / NFC reader			
10	WiFi interface			
11	Configuration and deployment tools			
12	OEM print and device management tool			
13	Brand-independent print and device management tool			
14	Basic optical character recognition (OCR)			

SECTION L – MFPC 7

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC7	MFP, colour A3, 50ppm	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month	50	25000-40000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC7	MFP, colour A3, 50ppm	Multifunction printer (print, copy, scan), medium workgroup colour A3, 50ppm, 25000 – 40000 prints/month	50	25000-40000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	Floor-standing stapler finisher			
9	Card / RFID / NFC reader			
10	WiFi interface			
11	Configuration and deployment tools			
12	OEM print and device management tool			
13	Brand-independent print and device management tool			
14	Basic optical character recognition (OCR)			
15	2- and 4-hole punch unit			
16	Booklet maker			

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC8	MFP, colour A3, 60ppm	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month	60	40000-80000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC8	MFP, colour A3, 60ppm	Multifunction printer (print, copy, scan), large workgroup colour A3, 60ppm, 40000 – 80000 prints/month	60	40000-80000	A3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	Floor-standing stapler finisher			
9	Card / RFID / NFC reader			
10	WiFi interface			
11	Configuration and deployment tools			
12	OEM print and device management tool			
13	Brand-independent print and device management tool			
14	Basic optical character recognition (OCR)			
15	2- and 4-hole punch unit			
16	Booklet maker			

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC9	Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 – 120000 prints/month	70	80000-120000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC9	Production printer, colour A3, 70ppm	Entry-level (light) production printer, colour A3, 70ppm, 80000 – 120000 prints/month	70	80000-120000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	Stapler finisher			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Brand-independent print and device management tool			
12	2- and 4-hole punch unit			
13	Booklet maker			

**SECTION L – MFPC 10**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>

**BID DESCRIPTION**

THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.

**NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”**

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC10	Production printer, colour A3, 100ppm	High-volume production printer, colour A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge per A4 page, Black			
3	Copy charge per A4 page, Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
MfpC10	Production printer, colour A3, 100ppm	High-volume production printer, colour A3, 100ppm, 160 000 prints/month	100	160.000	SRA3

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
7	Additional high-capacity paper tray, 2000 sheets			
8	Stapler finisher			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Brand-independent print and device management tool			
12	2- and 4-hole punch unit			
13	Booklet maker			

**SECTION L – LFP 1**

**SBD 3.2**

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: 19 February 2024.
<b>BID DESCRIPTION</b>	
THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS. <b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”</b>	

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp1	LFP, A0, 0.5ppm	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month	0.5	500	A0

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge: cost per unit (ml for ink, else gram), Black			
3	Copy charge: cost per unit (ml for ink, else gram), Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp1	LFP, A0, 0.5ppm	Large-format printer for CAD applications, colour A0, 0.5ppm, 500 prints/month	0.5	500	A0

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Brand-independent print and device management tool			

SECTION L – LFP 2

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>
<b>BID DESCRIPTION</b>	
THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.	
<b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”</b>	

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp2	LFP, A0, 1ppm	Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge: cost per unit (ml for ink, else gram), Black			
3	Copy charge: cost per unit (ml for ink, else gram), Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp2	LFP, A0, 1ppm	Large-format printer for higher-volume applications, colour A0, graphic applications, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month	1	1.000	A0

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Brand-independent print and device management tool			

SECTION L – LFP 3

SBD 3.2

**PRICING SCHEDULE – NON-FIRM PRICES  
(PURCHASES)**

**NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.**

Name of bidder.....	Bid number ZNB 5700/2023-H
Closing Time 11:00	Closing date: <b>19 February 2024.</b>
<b>BID DESCRIPTION</b>	
THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF LEASED OFFICE AUTOMATION SOLUTIONS TO THE KWAZULU NATAL DEPARTMENT OF HEALTH VARIOUS INSTITUTIONS FOR THREE (3) YEARS PERIOD, WITH AN OPTION TO EXTEND FOR ANOTHER TWO (2) YEARS.	
<b>NOTE: THE DEPARTMENT RESERVE A RIGHT TO ADJUDICATE THIS BID AS A “MULTI AWARD BID”</b>	

OFFER TO BE VALID FOR 180 DAYS FROM THE CLOSING DATE OF BID.

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp3	MfLFP, A0, 1ppm	Multifunction large-format printer (print, copy, scan) for CAD and graphics applications, colour A0, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month.	1	1.000	A0

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Monthly Rental All-inclusive monthly rental amount for offered solution, including all parts, components, services and capabilities specified as standard in Section 1 (Basic Services)			
2	Copy charge: cost per unit (ml for ink, else gram), Black			
3	Copy charge: cost per unit (ml for ink, else gram), Colour			
4	Monthly Rental and Copy charge per A4 page, Black for Managed Print Services (MPS) {Basic and Advanced Services}			

**LEASED ASSET DESCRIPTION**

ITEM NO.	Description	Input Information
A)	Brand and model to be supplied?	
B)	Country of origin?	
C)	Does the offer comply with the specification(s)? *YES/NO	
D)	Period required for delivery	

\*\* "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

**ADDITIONAL REQUIREMENT PRICE LIST**

Item	Title	Description	Speed (ppm)	Prints/month <sup>1</sup>	Paper size
Lfp3	MfLFP, A0, 1ppm	Multifunction large-format printer (print, copy, scan) for CAD and graphics applications, colour A0, stacker unit, with min 128GB memory and 500GB HDD, 6 ink colour with tri black's, 1ppm, 1000 prints/month.	1	1.000	A0

ITEM NO.	Type of Charge	Unit Price (R)	Add Vat (R)	Unit Price (All inclusive) (R)
1	Additional technical support per hour (over and above standard SLA)			
2	Installation of software (e.g., drivers) on multiple clients (hourly rate)			
3	Additional end-user training (hourly rate)			
4	General service related to functioning of the device (hourly rate)			
5	On-site resource (hourly rate)			
6	Set up user accounts/logins, mailboxes, access, preferences			
9	Configuration and deployment tools			
10	OEM print and device management tool			
11	Brand-independent print and device management tool			

**PRICE ADJUSTMENTS**

**A NON-FIRM PRICES SUBJECT TO ESCALATION**

1. IN CASES OF PERIOD CONTRACTS, NON FIRM PRICES WILL BE ADJUSTED (LOADED) WITH THE ASSESSED CONTRACT PRICE ADJUSTMENTS IMPLICIT IN NON FIRM PRICES WHEN CALCULATING THE COMPARATIVE PRICES

(iv) IN THIS CATEGORY PRICE ESCALATIONS WILL ONLY BE CONSIDERED IN TERMS OF THE FOLLOWING FORMULA:

$$Pa = (1 - V)Pt \left( D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} \right) + VPt$$

Where:

- Pa = The new escalated price to be calculated.
- (1-V)Pt = 85% of the original bid price. **Note that Pt must always be the original bid price and not an escalated price.**
- D1, D2.. = Each factor of the bid price eg. labour, transport, clothing, footwear, etc. The total of the various factors D1, D2...etc. must add up to 100%.
- R1t, R2t..... = Index figure obtained from new index (depends on the number of factors used).
- R1o, R2o = Index figure at time of bidding.
- VPt = 15% of the original bid price. This portion of the bid price remains firm i.e. it is not subject to any price escalations.

3. The following index/indices must be used to calculate your bid price:

Index..... Dated.....      Index..... Dated.....      Index..... Dated.....  
 Index..... Dated.....      Index..... Dated.....      Index..... Dated.....

4. FURNISH A BREAKDOWN OF YOUR PRICE IN TERMS OF ABOVE-MENTIONED FORMULA. THE TOTAL OF THE VARIOUS FACTORS MUST ADD UP TO 100%.

FACTOR (D1, D2 etc. eg. Labour, transport etc.)	P	PERCENTAGE OF BID PRICE

**B PRICES SUBJECT TO RATE OF EXCHANGE VARIATIONS**

1. Please furnish full particulars of your financial institution, state the currencies used in the conversion of the prices of the items to South African currency, which portion of the price is subject to rate of exchange variations and the amounts remitted abroad.

PARTICULARS OF FINANCIAL INSTITUTION	ITEM NO	PRICE	CURRENCY	RATE	PORTION OF PRICE SUBJECT TO ROE	AMOUNT IN FOREIGN CURRENCY REMITTED ABROAD
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		
				ZAR=		

2. Adjustments for rate of exchange variations during the contract period will be calculated by using the average monthly exchange rates as issued by your commercial bank for the periods indicated hereunder: (Proof from bank required)

AVERAGE MONTHLY EXCHANGE RATES FOR THE PERIOD:	DATE DOCUMENTATION MUST BE SUBMITTED TO THIS OFFICE	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE	DATE UNTIL WHICH NEW CALCULATED PRICE WILL BE EFFECTIVE

# ANNEXURE A

## NATIONAL TREASURY

Republic of South Africa



**GOVERNMENT PROCUREMENT:**

**GENERAL CONDITIONS OF CONTRACT**

**July 2010**

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## NOTES

The purpose of this document is to:

- i) Draw special attention to certain general conditions applicable to government bids, contracts and orders;  
and
- ii) To ensure that clients be familiar with regards to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. *Whenever there is a conflict, the provisions in the SCC shall prevail.*

## TABLE OF CLAUSES

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## 1. DEFINITIONS

The following terms shall be interpreted as indicated:

- 1.1. **“Closing time”** means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2. **“Contract”** means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3. **“Contract price”** means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4. **“Corrupt practice”** means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5. **“Countervailing duties”** are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6. **“Country of origin”** means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7. **“Day”** means calendar day.
- 1.8. **“Delivery”** means delivery in compliance of the conditions of the contract or order.
- 1.9. **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.
- 1.10. **“Delivery into consignees store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11. **“Dumping”** occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12. **“Force majeure”** means an event beyond the control of the supplier and not involving the supplier’s fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13. **“Fraudulent practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14. **“GCC”** means the General Conditions of Contract.
- 1.15. **“Goods”** means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16. **“Imported content”** means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17. **“Local content”** means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18. **“Manufacture”** means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19. **“Order”** means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20. **“Project site,”** where applicable, means the place indicated in bidding documents.
- 1.21. **“Purchaser”** means the organization purchasing the goods.
- 1.22. **“Republic”** means the Republic of South Africa.
- 1.23. **“SCC”** means the Special Conditions of Contract.
- 1.24. **“Services”** means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25. **“Written”** or **“in writing”** means handwritten in ink or any form of electronic or mechanical writing.

## **2. Application**

- 2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2. Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3. Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

## **3. General**

- 3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2. With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za).

## **4. Standards**

- 4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

## **5. Use of contract documents and information; inspection.**

- 5.1. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2. The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause except for purposes of performing the contract.
- 5.3. Any document, other than the contract itself mentioned in GCC clause shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

## **6. Patent rights**

- 6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

## **7. Performance security**

- 7.1. Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  - a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - b) a cashier's or certified cheque
- 7.4. The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

## **8. Inspections, tests, and analyses**

- 8.1. All pre-bidding testing will be for the account of the bidder.
- 8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3. If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

- 8.6. Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7. Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

## **9. Packing**

- 9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

## **10. Delivery and documents**

- 10.1. Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2. Documents to be submitted by the supplier are specified in SCC.

## **11. Insurance**

- 11.1. The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

## **12. Transportation**

- 12.1. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

## **13. Incidental services**

- 13.1. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  - d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  - e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

## **14. Spare parts**

- 14.1. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
  - b) in the event of termination of production of the spare parts:
    - i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
    - ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

## **15. Warranty**

- 15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that

all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

- 15.2. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

## **16. Payment**

- 16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4. Payment will be made in Rand unless otherwise stipulated in SCC.

## **17. Prices**

- 17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

## **18. Contract amendments**

- 18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

## **19. Assignment**

- 19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

## **20. Subcontracts**

- 20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

## **21. Delays in the supplier's performance**

- 21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

## **22. Penalties**

22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

## **23. Termination for default**

23.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- b) if the Supplier fails to perform any other obligation(s) under the contract; or
- c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3. Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4. If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5. Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6. If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- i) the name and address of the supplier and / or person restricted by the purchaser;
- ii) the date of commencement of the restriction
- iii) the period of restriction; and
- iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7. If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

## **24. Anti-dumping and countervailing duties and rights**

24.1. When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

## **25. Force Majeure**

- 25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

## **26. Termination for insolvency**

- 26.1. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

## **27. Settlement of Disputes**

- 27.1. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5. Notwithstanding any reference to mediation and/or court proceedings herein,
- a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
  - b) the purchaser shall pay the supplier any monies due the supplier.

## **28. Limitation of liability**

- 28.1. Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6.:
- a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
  - b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

## **29. Governing language**

- 29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

## **30. Applicable law**

- 30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

## **31. Notices**

- 31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

## **32. Taxes and duties**

- 32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

## **33. National Industrial Participation (NIP) Programme**

- 33.1. The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

**34. Prohibition of Restrictive practices**

- 34.1. In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2. If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3. If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

**Js General Conditions of Contract (revised July 2010)**