



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

Umphumulo Hospital

Inkanyezi YaseMphumulo

NEWS

STAY INFORMED

Dec 2024

QUALITY DAY & SERVICE EXCELLENCE AWARDS



QUALITY DAY
[READ MORE ON PAGE 2](#)



GLOBAL HAND WASHING DAY
[READ MORE ON PAGE 4](#)



WORLD AIDS DAY
[READ MORE ON PAGE 6](#)

On the 8th November 2024 Umphumulo Hospital celebrated Service Excellence Awards in conjunction with Quality Day under the theme “ Realising Your Competitive Potential”. Umphumulo Hospital staff , Hospital Board Members and guests came to celebrate this wonderful day.

The Chief Executive Officer Dr. M.J. Zulu warmly welcomed all guests and briefly highlighted that the purpose of the day was to remind everyone about the importance of providing quality healthcare to all patients. He further said it was also indeed a special day for the staff members as they were going to be appreciated for the great service that they offer to our clients.

Mr. K.M. Xhakaza – Hospital Board Chairperson expressed his heartfelt gratitude to the Hospital Management and staff for providing the community with quality health services. He appreciated the great improvement since the current management took over. He then pleaded with staff to maintain that positive attitude always. He also commended all those who were going to receive the awards.

It was such an honour to have Mrs. K. Hlophe—Former District Director (King Cetshwayo Health District Office) as a Guest Speaker . She mentioned important things about quality healthcare. She said quality starts with you as an individual , the way you dress , the way you talk and the way you perform your duties are the main key focus areas of quality . Mrs. Hlophe said it was very important for staff to abide by ethics and values of the department and also to take pride in everything they do. ‘The patients rely on the services we offer therefore we should ensure that we provide quality services at all times,’ said Mrs. Hlophe.

Amongst the awards presented on the day there were long service awards, best performing clinics on Ideal Clinic , best performing wards on Ideal Hospital, timeous submission of data , best employee per department and many more.

The Chief Executive Officer presented a prestigious award namely “ CEO’s Award”. Before he could hand over this award he said he has observed this employee for so many times, he said she was very caring when attending to patients and always coming up with best solutions and ideas . Dr Zulu said he was very delighted to present this award and was planning to have it annually however should the suitable individual be not identified the award will be reserved until the following year. This special award was delightfully presented to Ms. Carol Sikakane who works in the Nursery Ward.

A special thanks to Management , task team, hospital board members, staff and all sponsors who were behind the success of this special event.



CEO : DR. M. J. ZULU



GUEST SPEAKER : MRS. K. HLOPHE (FORMER DISTRICT DIRECTOR—KING CETSHWAYO HEALTH DISTRICT)



AWARDS & GIFTS



STAFF & GUESTS DURING THE EVENT



MR NGCOBO FROM MBHEKAPHANSI CLINIC SHARING HIS EXCITEMENT WITH DR. ZULU



GUEST SPEAKER, HOSPITAL BOARD CHAIRPERSON , CEO & NURSING MANAGER WITH THE BEST EMPLOYEE

GLOBAL HAND WASHING DAY

On the 16th October 2024 Umphumulo Hospital Infection Prevention and Control Department hosted Global Hand Washing Day.

The purpose of the activity was to increase awareness about the importance of hand hygiene, to trigger lasting change from the policy-level to community – driven action and also to replicate creative ways to encourage people to wash their hands at critical times. Staff, patients and community were part of this important day.



MRS MZOBÉ DEMONSTRATING THE CORRECT TECHNIQUE OF WASHING HANDS

Health educational talks and the correct technique of washing hands was done and demonstrated by the Department of Water and Sanitation Mrs N Mzobe and Environmental Health Miss N Ngcobo. All waiting areas for patients were targeted for the health talk and hand washing technique demonstrations i.e.. OPD, Casualty waiting area, Maternity admission and discharge waiting areas, Gateway waiting area. A march was conducted throughout the facility with staff dancing and singing the Hand Hygiene song. Patients and staff were rewarded with gifts if they answered the questions correctly on hand hygiene. Gifts were also given to patients as a symbol of appreciation.



GIFTS FOR THE PATIENTS



PATIENTS LISTENING TO THE SPEAKERS

DISABILITY AWARENESS DAY AT OQAQENI



AMALUNGA OMPHAKATHI , IZIGULI KANYE NEMINDENI YABAPHILA NOKUPHAZAMISEKA NGOKOMQONDO

Umtholampilo wase-Oqaqeni ugubhe usuku lwabaphila nokukhubazeka. Lomghubho ububanjelwe ngaphakathi emtholampilo mhlaka 13 Novemba 2024. Inhloso yalolusuku bekuwukuhlonipha bonke abaphila nokukhubazeka kanye nokufundisa umphakathi izindlela zokuseka laba abaphila nokukhubazeka.

Phakathi kwabebhambele lomcimbi bekukhona abantu abaphila nokukhubazeka , imindeni yabo kanye namalunga omphakathi wonkana. Kunxuswe imindeni ukuba ibakhombise uthando izikhathi zonke iphinde ibanakekele ngokwezempilo baqinisekise ukuthi bayabahambisa nasemtholampilo uma benezimpawu zokugula.

Kube sekufundiswa kwaphinde kwahlolelwa lezi zifo ezilandelayo :

- ♦ Isifo sofuba
- ♦ Umdlavuzwa wesibeetho
- ♦ Ukuhlelela izifo ezingamahlalakhona
- ♦ Ukubaluleka kokuhlelela igciwane lesandulela ngculazi.

Umphathi womtholampilo u-Mnu. Gwamanda ubonke bonke abebhambele lomcimbi wathi uyathemba umphakathi uzolandela yonke imiyalelo abafundiswe ngayo.

WORLD AIDS DAY COMMEMMORATION



AMALUNGA OMPHAKATHI ELALELE IZINKULUMO

Umhlaka 01 December minyaka yonke umhlaba usuke ubungaza usuku lokukhunjulwa kwalabo abaphila nesifo sesendulelangculazi kanye nalabo asebadlula emhlabeni ngenxa yalesi sifo.

Lapha kuphinde kuqwashiswe abantu mayelana nendlela yokuziphatha uma beya ocansini. Abantu bayakhunjuzwa ukuba basebenzise ijazi lomkhwenyana ngaso sonke iskhathi uma bezithokozisa ngokocansi. Abantu kumele bazazi ngesimo sempilo yabo, lokhu bangakwenza ngokuthi bahlolile igciwane lesandulelangculaza esikhungweni sezempilo esiseduzane nabo. Lokhu kuhlolwa kumahlala, kuyashesha, kuphephile nemiphumela yakho igcinwa iyimfihlo ayitshelwa omunye umuntu. Amalunga omphakathi

ikakhulukazi labo abasuke sebehakekile bayakhunjuzwa ukuba bathathe imis-hanguzo yabo ngendlela efanele baphinde baqhubeke nokusebenzisa ijazi lomkhwenyana ukuze lingasabalali igciwane

kulaba abasuke ben-gakabi nalo.



KUBUYE KWAKHANYISWA AMAKHANDLELA UKU-KHUMBULA ABAPHILA NESIFO SESANDULELANGCULAZI

EARLY CHRISTMAS FOR PAEDS PATIENTS

On the 20th December 2024 Umphumulo Hospital Paediatric ward patients were visited by the Majola family.

The purpose of the visit was to show love to all admitted children in the ward. The children were pampered with gifts and treated to a mouth-watering lunch together with their mothers.

They also had a chance to take photos with the “Mother-Christmas’.

The children in POPD also received gifts. Matron Khuzwayo extended heartfelt gratitude to the family for their kind gesture.



PAEDIATRIC WARD PATIENTS TOGETHER WITH THEIR MOTHERS , MAJOLA FAMILY, MATRON KHUZWAYO & STAFF



MOTHER CHRISTMWITH ONE OF THE BABIES



POPD PATIENTS ALSO RECEIVED GIFTS ON THE DAY

AWARDS CEREMONY PHOTO GALLERY



ACKNOWLEDGEMENTS



**DR. M. J. ZULU (CHIEF EXECUTIVE OFFICER)
CHIEF EDITOR**



**MRS THANDEKA MBONAMBI
WRITER, PHOTOGRAPHER & DESIGNER**



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

CONTACT DETAILS

PHYSICAL ADDRESS

**R74 GREYTOWN ROAD , MA-
PHUMULO 4470**

**POSTAL ADDRESS: P/BAG X
9219 MAPHUMULO 4470**

SWITCHBOARD:

032 481 4100

SWITCHBOARD FAX NUMBER:

032 481 4159