

UMPHUMULO HOSPITAL



Vision of an Eagle

OCTOBER/NOVEMBER 2004

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ANNOUNCEMENTS

- Sermons are held every Tuesday at the Chapel and wards. They are being alternated if it is not in the Chapel then it is in one of the wards. Can we ask Sir Magwaza from Male to draw a timetable for staff members so that they do not get lost on these Tuesdays to display on Notice Boards.

FROM THE HOSPITAL MANAGER'S DESK...



The year 2004 is drawing to a close. Each one of us looks back with wonder. Where have the days, weeks and months gone? Time flies!! The reason for these sentiments are that perhaps we have not achieved what we have set ourselves to do at the beginning of the year.

I do however want to mention that unless we acknowledge the small successes in life we will always be disillusioned. There have been great strides taken in the delivery of health care at this institution. Efforts by most personnel have not gone unnoticed. Most people have really applied themselves to rendering quality care to the people we serve. New services have been introduced and this has con-

tributed to a better service for the people of Maphumulo. New faces have come to the institution and each one has brought to us a new experience. There have been times when feelings of frustration have been experienced because some equipment has not been made available and residences are not the quality we want. All these experiences have in one way or another contributed to our growth because as we experience them we have made plans as to how to deal with them therefore growing in the process.

We have lost some staff members to death and some staff members have lost their loved ones during the cores of the year. To all, our sincere condolences.

We look forward to the rest of this year and still commit ourselves to doing the best for the community.

Therefore all teams are commended for the good work

up to now. Let the end of the year find us well.

MRS T.D. CHILIZA
HOSPITAL MANAGER

OUR DEEPEST APOLOGIES TO YOU ALL:

- * **Matron D. Shange**
Assistant Nursing Manager
- * **Matron Z.V. Khuzwayo**
Assistant Nursing Manager
- * **Matron S. Moodley**
Assistant Nursing Manager

These individuals were given wrong designations in our last issue.

- Ms I.N. Fihlela**
Senior Staff Nurse
- Ms M.N. Nene**
Senior Staff Nurse
- Ms N.A. Nomgu**
Senior Staff Nurse

These were promotions not new staff members as mentioned in our last issue.

NEW STAFF MEMBERS

Nhlapho MSH
Mkhwanazi F
Langeni NN

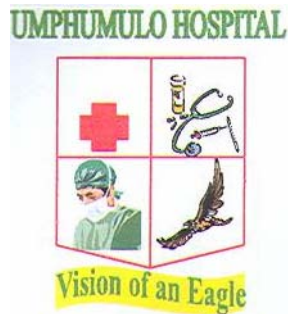
CONGRATULATIONS ON YOUR TRANSFER PROMOTION
Mthembu M.L

TRANSFERES
LZP Sibiya
MK Luthuli
PC Blose

APOLOGIES TO:

Sir Magwaza from Male Ward, who was not included in our last month issue of new staff members. Our sincere apologies Sir, for any inconveniences caused! You are most

OUR IDENTITY AT LAST...



FULL DESCRIPTION OF OUR HOSPITAL LOGO

Stethoscope, medicines and injections (top right hand corner) – represents the high quality of medication and equipment that we have and

still hope to gain and maintain.

Red cross (top left hand corner) – represents a health institution that is recognized and is operational.

A medical practitioner (bottom right hand corner) – represents our top medical professionals that we have from all walks of life as well as those we still hope to have in the future.

An eagle (bottom left hand corner) - represents:

-strength that the hospital have

-greater and strong vision of where the institution is focusing in the future

-a humble and small institution reaching new heights

The shield- that is holding all these essential components about the hospital represents the ethnicity of the hospital. It is situated in the deeply cultural geographic area where the Zulu's ruled, therefore we can safely say that it represents the Zulu culture that is dominated by the Zulu speaking community.

Slogan- vision of an eagle: it is taken from the Bible and Umphumulo Hospital as

OUR IDENTITY AT LAST (CONTINUED)...

“to have an identity is to be well known and recognized for who you are and where you want to be”

originally a missionary hospital it has deeply religious roots or background, and comparing it's state today with the past, it has improved drastically and we have faith and belief that it will continue to grow and be recognized as one of the larger hospital in the country. That is where we hope to be as our long-term objective

and goal. It is also in our vision and mission for the future.

THE COLORS

The colors used represent life, medicines and hope for a brighter future. Some of them are taken from the National Department of

Health Logo as we are incorporating our institution directly under the Department.

The end.

PRESENTING MATERNITY WARD...THE WINNING TEAM!

In May this year, an emblem competition amongst wards was held. The ward that produces the best emblem received an award at the end of the year function.

Well ladies and gentlemen, maternity ward won that competition and their idea has given new, fresh and vibrant identity to our hospital.



Proud Team of Maternity ward for the best emblem, which the hospital uses officially.

These kind of activities are all worth while, because that is where we get to know each other. It is one of the excellent team building initiative and hope there will be more like it. We also exchange ideas and share our visions about the institution and really get to know one another. Umphumulo has its own identity now and we couldn't be more happier!

CLINICS ARE PART OF UMPHUMULO HOSPITAL

There seem to be a misunderstanding about where clinics belong but we all know that clinics do fall under Umphumulo Hospital, and therefore we are going to include all the clinics in our newsletter one or two clinics to be featured per publication. We also need to encourage our community to make use of these health facilities because they are more convenient and are nearer to their homes. They will not have to spend money on taxis and paying hospital fees for minor ailments and flu.

Each clinic is being visited by



MTHANDENI CLINIC IS ONE OF THE CLINICS UNDER UMPHUMULO HOSPITAL

a doctor once a week, but the notice will go out on each clinic on when the doctor is

arriving for consultations, so that they will prepare to go to the clinics on those particular dates and then only the doctors will refer the patients to the hospital if the need arise.

We are constantly upgrading service delivery, therefore we will have to monitor and listen to what the community is saying about clinics as well, in order, for us to know where we are going wrong and rectify the situation.

STAFF MEETING - HELD 10/11/2004



Mrs Chiliza our hospital Manager with some management team members addressing staff members

We have recognized the need to have such meetings for all staff members to embark on issues that affect them directly and for management team to avail themselves for questions that the employees have.

It was a very successful meeting as the staff mem-

bers were asked if they have benefited from the meeting, and they confirmed it was.

This meeting was meant to update staff members on the changes that the hospital is undergoing in terms of in-house projects, financial status of the institution and clinics, future projects that the hospital will undergo,

"It is really encouraging to see a good interaction between staff members and management"

STAFF MEETING CONTINUED...

Plans that management have for the new year, especially concerning office space and upgrading of residences.

Then it was time for questions from the audiences. The questions were very valuable it shows that employees are concerned about the well being of their patients and the hospital itself. Most questions were about the building of a new hospital as there is very limited space for clients and staff

members. Which I something that clients are also complaining about. The hospital is very small for a large number of clients it receives. We are wishing that the Department of Health will come through for us in the near future. The hospital manager would like to thank



Staff members who attended the meeting

all that attended the meeting and encourage them to attend these meetings in numbers. It was really encouraging to see the interaction between staff members

and management.

The end.

Umphumulo District
Hospital News

Private Bag X9219
Maphumulo
4470

Phone: (032) 481 4168
Fax: (032) 481 2203
Email: H043154@dohho.kzntl.gov.za

We're on the web!

www.kznhealth.gov.za/umphumulohospital.htm

NO NEWS IS OLD NEWS



NEW OTIMATI CLINIC



Otimati Clinic is being replaced with a new clinic. We are hoping that our clients will be pleased with the new clinic that will be presented to them. This is all done to improve service delivery because unsatisfactory working conditions make staff members under perform and not carry their duties like they are supposed to.

These are wonderful news and hoping that more projects like these will be a norm for our community.

VARIETY



Matron Khuzwayo congratulated by her female ward staff members at her congratulations party

Well done to our Netball team for beating Montobelo Hospital and the guys drew with both Montobelo and Ntunjambili.

Congratulations to both Matrons and to the teams that worked hard as units to give these ladies such a wonderful time, you are an example of an excellent team work. We would like to encourage such events. Well done!

BERAEVEMENTS

A sad farewell to **Mr MMC Luthuli** who passed away in November 2004. May his soul rest in peace.



Matron Luthuli congratulated by her maternity staff members at her congratulations party.

Happy birthday to all October and November people!