



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

UNTUNJAMBILI HOSPITAL

IQHAWELETHU

March 2019

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IZINYANE LESILO PRINCE. NHLANGANISO ZULU



CHILDREN CHRISTMAS PARTY



Untunjambili Hospital held a Children Christmas Party on the 5th of December 2018 at Untunjambili Lutheran Church. To promote and support for those on treatment.



THE VVIP- CHILDREN

CHILDREN GIFTS

ON APRON: CHIEF RADIOGRAPHER: MR .S.M. MADI



CEO: MRS C.N. NDADANE-ZUNGU



PHC TRAINER
SR L O NGUBANE

PHC SUPERVISOR: MRS NP NGUBANE



MRS Z.N. MAKHAYE
SOCIAL WORKER AUX.



That day will remain memorable to the parents and kids who were part of the event. They were dancing, playing on the jumping castle, got themselves some gifts, Ms. Ayanda Ngema from Ilembe District office and PHC Trainer Sr L.O Ngubane did face painting for the Children dinner with cake was served.



UNTUNJAMBILI HOSPITAL STAFF QUALITY DAY

Untunjambili Hospital had a Staff Quality Day on 22 November 2018, QAM Ms. L.F. Gwala together with PRO SGW Bonongwe coordinated the event successfully with the help of Events Committee members



**HAPPY QUALITY DAY TO UNTUNJAMBILI HOSPITAL STAFF
CUTTING OF THE CAKE**

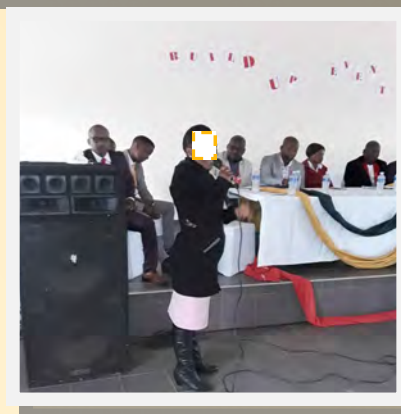


STAFF CELEBRATING 10 YEARS IN-SERVICE

This is what we call Quality Day whereby the staff members get recognized by the Management from what they are excelling. On the pictures shown above is staff getting their 10 years service certificates. The awarding was done to all sections within the facility even the Admin Trainee. From 1st picture seen above is the CEO C.N. Ndadane– Zungu giving 10 Years certificate to Dr. A. Subrati, 2nd on top EN N.W. Sithole and the 3rd below is Mr. S.L. Khoza (Admitting Supervisor). Middle Top is ANM JBJ Ngobese, Middle below was G/O top right was the Quality day Cake and 2nd big right was Admin Trainees. 3rd right was Q & A session the PRO giving a Cap from Capitec Bank



BUILD UP EVENT FOR WORLD AIDS DAY



On the above picture: The Community member encouraged Untunjambili Community to know their HIV status and adhere to treatment.

Untunjambili Hospital held a build up event for world AIDS Day on 28 November 2018 at Untunjambili Community Hall. This event was meant to create an awareness on Communicable diseases. The Guest Speaker Prince Nhlenganiso Zulu (main picture on cover page) gave a broader picture on promotion of MMC. There were health screenings rendered to the Community on the day such as BP, TB, HIV, HGT, PAP Smear and MMC.

The Community of Untunjambili came in numbers. Thanks to Maphumulo Municipality, ILembe Health District, Inkosi UNgcolosi and Inkosi UMbomvu, Hospital Board, Ikhwezi FM, Ward 1 Councilor Mr. Sithole, Ward 3 Councilor Mr. Mchunu and Mr. Nzuza from Ward 2 for the amazing support they have shown.

Thanks so much to the Events Committee for the whole planning

Much appreciation to the sponsors: Ithuba Agriculture, Siyabonga Supermarket and staff.



BATHO PELE WORKSHOPS IN UNTUNJAMBILI HOSPITAL



The Paramed Team was listening attentively to Sir GTD Mthethwa (Monitoring & Evaluation Manager) who was educating them on how to behave when dealing with Clients Batho Pele. The training took place on 19 February 2019. Batho Pele principles is a Daily Bread to Untunjambili Hospital. Old people says "knowledge is power". They were happy to get to

know more on the following:

- ♦ Patients Rights
- ♦ Media Policy
- ♦ Communication Strategy
- ♦ Complaints procedure
- ♦ Telephone etiquette



The PRO SGW Bonongwe has made it sure that also the Nursing Staff gets educated on the importance of practicing the Batho Pele everyday to the Clients. The training took place on 20 February 2019 and was including:

- ♦ Patients Rights
- ♦ Media Policy
- ♦ Communication Strategy
- ♦ Complaints procedure
- ♦ Telephone etiquette



Seeing above is the staff from different Administration Sections that got trained also on how they must use Batho Pele as a weapon to conquer the negative attitudes towards clients.

CUTTING EDGE

Team work conquers it all, if everyone can commit to proper service delivery definitely the hospital will forever be an Ideal Hospital.

The Batho Pele is promoted and supported by all Untunjambili Hospital Management.
Viva Batho Pele!!!! Viva!



COMPLAINTS MANAGEMENT WORKSHOP



The Office of the Ombudsman took initiative to visit Untunjambili Hospital to workshop Extended Management on how to manage complaints. The workshop took place on 21 February 2019. Other institutions within Ilembe were invited. Untunjambili Hospital, present were Stanger

Hospital, Montebello, Sundumbili CHC, Ndwedwe CHC

This kind of support helps improve service delivery because the facilities are brave enough to resolve complaints knowing exactly what steps to follow. The management appreciates the support from the Department of Health.





MANAGEMENT OF HEALTH CARE USERS WORKSHOP

Untunjambili District Hospital invited Townhill Hospital on the 1st of April 2019 to share ideas on the management of patients living with Mental Illness . The purpose was to find breakthrough on the way they must treat Mental Care users.

They discussed information such as admission of the patient, Assessment of client including the use of seclusion. It was indeed a fruitful workshop

There were challenges that needed transparency from both sides because Untunjambili Hospital wanted to know what causes a delay when they book for patients as they supposed to be referred once the 72 hours assessment is exhausted, but Townhill replied saying they also have a challenge of admitting a high volume numbers of patients to the point that all their beds are occupied.

It was a good practice to benchmark on this kind of skill so that Untunjambili can manage patients meanwhile when they are within the hospital waiting for bed to be available wherever they are referred to. It is no longer going to be a challenge to staff, mental health care users, medical patients and visitors.

THE IDEAL CLINIC RESULTS

PREVIOUS V.S CURRENT STATUS

NAME OF THE CLINIC	PREVIOUS STA- TUS	CURRENT STATUS	RE- WARD
UNTUNJAMBILI GATEWAY CLINIC	80%	86%	GOLD
UMPHISE CLINIC	67%	75%	SILVER
AMANDLALATHI CLINIC	75%	Not yet	SILVER



OUTREACH VISIT BY STANGER HOSPITAL



Stanger Hospital Clinical Outreach Team visited Untunjambili Hospital on 05 February 2019. The purpose of visit was to give support to the facility. The picture shown above from the left is Dr. Peoo (Orthopedics Consultant), Dr. A Subrati (Untunjambili Acting Medical Manager), Dr. G Lopez (Senior Medical Manager), Dr. A Latif General Surgery) and Dr. V Kasipersad (Orthopedic Specialist).

The Untunjambili Hospital Management appreciates the support and the effort that was shown by the Team to make Untunjambili a Successful hospital.

FEEDBACK ON OHSC ASSESSMENT RESULTS



You can tell by the look how happy they were on the picture shown above, Untunjambili Management was coming from the Provincial Feedback meeting in Addington Hospital to get the OHSC Assessment Results which were 66%. The facility has improved from Peer results that were 64%.



SOUL REVIVAL MOMENTS



Mr. S. B. Shezi singing songs of Worship



Staff was worshipping



Thank Mr. Shezi for playing a keyboard



Untunjambili Hospital had a Year Opening Prayer on the 07th of March 2019. It has been a culture to the staff to plead with God to give them strength through prayer, testimonies and worship, They were pleaded for a peaceful environment, humbleness towards their clients, love of their work, protection and patience when treating clients. They understand that they cannot treat clients without involving God.

Mr. S.B. Shezi (Enrolled Nurse)

read Johan 6: 33-37



STAFF OUTING TO TOT HIER



The facility just thought ow no they need a chill pill after hard work, and they decided it will be a good thing to go to the nearest entertainment place. On 20 March 2019, they went to Tot Hier around Kranskop Area.



There were no special activities but was just a get together. The new staff got an opportunity to know old staff as that was good platform to meet each other and to make friends.

Diala JD Mavundla, that is what made the day a special one and also the amazing braai meal, staff enjoyed the meal with snacks and cool drinks.

They danced to an extent that they did not even notice the cold weather. They partied until they partied. Going out as a staff is a good habit and this is distressing especial to young aged employees.





Feedback on complaints, compliments and suggestions

	<i>COMPLAINTS</i>	<i>COMPLIMENTS</i>	<i>SUGGESTIONS</i>
JANUARY	03	66	02
FEBRUARY	05	96	00
MARCH	03	77	03

Untunjambili hospital Staff Names appeared on the compliments for the last quarter

NAME AND SURNAME

DEPARTMENT

JANUARY 2019

Sr B MONA	I -WARD
SR H.F MAGUBANE	I-WARD
Nurse S.M MHLUNGU	I-WARD
DR T.M MSWELI	O.P.D
SIR K.G GUMEDE	O.P.D
MRS S.G.W BONONGWE	P.R
DR S.M SHABALALA	I-WARD
NURSE MOODLEY	I-WARD
NURSE S.S.N SHEZI	I-WARD

FEBRUARY 2019

SR N.G NTULI	MATERNITY	X3
SR N SOGWAQA	MATENITY	X2
DMN P.S XONGWANE	NUURSING	
MRS S.G.W BONONGWE	PR	X2
SR S.C DLOMO	MATERNITY	
DR N.H CELE	H-WARD	X2
SIR D.E MAZIBUKO	H-WARD	
SIR S.A MKHIZE	H-WARD	
DR A. SUBRATI	PAEDS	

MARCH 2019

SR K.G XABA	PAEDS
MRS S.G.W BONONGWE	PR
MISS N MSOMI	SOCIAL SERVICES





Farewell party for the Hospital Board

Untunjambili Hospital had the Board that managed to serve for 6 years from 2012-2018. They have put much effort to assist the hospital being online in lot of things regarding the service delivery. They were giving constructive advises that assisted Management to continue keep the hospital status excellent.

The CEO Mrs C.N. Ndadane-Zungu is happily giving a Recognition Certificate to Mr. Nene Former Minister of Finance who was the Chairperson of the Board. All the members got themselves the certificates.



2nd Middle Pic: from Right is Mr. T.T. Jali who was the Deputy Chairperson and sitting on his right hand side is Mr. M. C Sibiya. 3rd picture: Ms. Winnie Cele.

Mr. INT Mthembu who also was a Board member had sent his apology due to work related commitments. On below first picture is DMN P.S. Xongwana who was reminded the Board that they are still Community members should need arise that the hospital need their assistance they must assist to ensure that the hospital does not loose the value to the eyes of the community.



Untunjambili Hospital Choir entertained the Board by singing the Zulu traditional Songs that were specially composed for them

On the last picture: The Extended Management was enjoying some snacks waiting for a proper lunch to be served. It was happy hurtful moment to farewell the hard working Stakeholders like that Hospital Board.

“You have played your role, thank you so much”
say speakers





Newly Appointed Permanent Staff



Dr. TSV Mbhele
(Dentist)



Sir GTD Mthethwa
Monitoring & Evaluation



Sir S.M. Sibisi
OMN (Mobile Clinic)



Mr. L.R. Dlamini
Assistant Director System



Mrs P.Z. Madonsela
Finance Manager



Sir S.A. Mkhize
Prof. Nurse



Mr. S.B. Nzama
Enrolled Nurse



Ms. X.P. Zuke
Enrolled Nurse



Ms. J.T. Gumbi
Enrolled Nurse



Mrs N. Ngidi
Enrolled Nurse



Ms. C. M. Xulu
Enrolled Assistant Nurse



Ms. P.E. Khanyile
Data Capturer



Ms. T.R. Bhengu
Enrolled Nursing Assistant



Mr. S. Xulu
Porter



Mr. S. S. Hadebe
Porter

Farewell Mr. T.N. Jali



Farewell to Mr. T.N. Jali who has served as a Switch-board Operator in Untunjambili Hospital for 27 years as he worked from February 1991– December 2018. enjoy your retirement Mr. T. N. Jali



WELLNESS PROGRAMS

FUN WALK DAY

“LIVING A HEALTHY LIFESTYLE IS A HABIT IN UNTUNJAMBILI HOSPITAL” SEE PHOTOS BELOW



Untunjambili Hospital had a Fun Walk for Internal Stakeholders on 08 March 2019. It was a 20 KM Fun Walk that started from Untunjambili Hospital via the gravel Road to R74. Fun walk was accommodating the 5, 10 and 15 km Walk but that was optional to Stakeholders who wanted to walk shorter distance than 20 km. The aim of the Fun Walk was to assist employees on how to maintain a healthy lifestyle, discouraging the absenteeism and to improve productivity and service delivery. The participation was very good.

Every one is encouraged to exercise the body to minimize chances of getting diseases



WELLNESS PROGRAMS

Meet untunjambili Soccer team 2019



Pictures tell it all: Untunjambili Hospital participated in Maphumulo Work and Play Tournament that was held on 22 February 2019.

Untunjambili V.S. Maphumulo Municipality Score: 02-01

Untunjambili V.S. Umphumulo Hospital Score: 03-01

FINAL

Untunjambili Hospital V.S. Aquelle score 01-01

Untunjambili Hospital won on penalties 05-0



ACKNOWLEDGEMENTS

**SHOULD YOU WISH TO COMPLAINT,
COMPLIMENT, SUGGEST OR NEED
INFORMATION REGARDING UNTUNJAMBILI
HOSPITAL, DO NOT HESITATE TO CONTACT
THE CEO OR THE PRO ON THE CONTACT
DETAILS PROVIDED BELOW**



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