



**health**

Department:  
Health  
PROVINCE OF KWAZULU-NATAL

# Wentworth Hospital

## Wentworth Fountain

# NEWS

KEEPING YOU INFORMED

OCTOBER - DECEMBER 2020



**Wentworth Hospital celebrated the opening of New Accident and Emergency Area and Pharmacy after being Renovated. In the picture we have the Hospital Board Chairperson, GVK construction staff and Wentworth Hospital Management**



*Masibambisane Clinic World Aids Day . Read more on page 02*



*Wentworth Spring Day more on page 06*



*New Renovated A&E and Pharmacy Read more on page 11*

## **WORLD AIDS DAY 2020**



Allied medical team came to support the event



Quality Manager and Sr Mzindle incharge of ARV clinic educating patients



PRO , Quality and Masbambisane Team



Hiv Counsellor and Mr Ntshangase sharing the word of god

Wentworth Hospital hosted Worlds Aids Day 2020 on the 1 December 2020. The event is celebrated every year. The significance of the day is to remember all those who passed on because of the disease and those that are affected. Masibambisane clinic which is the ARV clinic organized a prayer day for the patients and staff and were gathered at MOPD. The aim of the day was to encourage patients to regularly do test on HIV on consultation, to promote healthy living, exercise, eat healthy and reading. The patients were educated also even if they test positive it is not the end of the world, the medication is available at clinics and Hospital which will help you to live a long life and healthy life. There is also a new Drug that has been introduced that suppresses the viral load faster in your body. Moment of silence was observed . The patients and staff were encouraged to use protection at all times when engaging in sexual intercourse to prevent sexual transmitted diseases and HIV. ....



## Quality Roadshow at Wentworth



Quality Team from Ethekwini District visiting Wentworth Hospital



Nurses were interviewed by Quality Manager from Addington on complaints management



Wentworth Team, Sr Coughlan and Sr Khuzwayo and District Quality Team



Patients were interviewed if they know how to lodge complaint.

“Creating Customer Value “was the Theme for this year Quality slogan . The Ethekwini District Quality team visited institutions on the 12 and 13 November 2020. The aim of the visit was to sensitize staff on the quality reporting of complaints, Patient safety incidences, Patients Rights, Patient Experience of care surveys and waiting times. They were addressing the issue of staff attitudes. The wards that were visited were ward D5 and ward C5. patients were educated on how to lodge complaints, the complaints procedure. Staff members were also educated on filling of PSI forms correctly, submission of PSI forms timeously to the Quality Manager of the facility.

## **SUPPORT VISIT BY KZN LEGISLATURE TO WENTWORTH HOSPITAL FOR COVID 19 PREPAREDNESS**



Kzn Legislature together with the Hospital Mangement , the team was



Isolation ward for Patients under Investigation

On the 26 June 2020 KZN legislature visited Wentworth Hospital to check on the hospital preparedness .They took rounds to the newly renovated wards which were identified to admit Covid-19 positive patients , and those that are still under investigation , (PUI) wards. The new wards are well equipped to manage patients with Covid-19. Covid-19 protocols and guidelines are adhered to by staff members. There is a Covid-19 Task Team that meets twice a week to ensure that various protocols , Standard operation procedures and Infection control guidelines are in place. The team Proactively manage issues as they arise. The KZN Legislature team was impressed with the work that has been done .





## WENTWORTH FLU CLINIC



King Dinizulu Hospital CEO, Dr Ylockhat ACEO Wentworth, Mr Mpanza at safety manager



**Flu clinic Structure**



Wentworth management and the assessors from King Dinizulu Hospital



Flu clinic structure at Wentworth Hospital



Waiting Area at Flu Clinic

Wentworth Hospital Flu clinic was commissioned in April 2020. The Wentworth COVID 19 Task team partnered with the Divine Health Forum and raised funds to build a flu clinic on the unused Tennis court at Wentworth Hospital. The whole project took less than a month and a well-ventilated flu clinic was commissioned this year in June 2020. The flu clinic aimed to divert all patients with respiratory symptoms and a history of contact with a COVID 19 Case to the Flu clinic. Patients arriving at the gate are screened for COVID 19 and TB and if they are medically stable, they are directed to the flu clinic, which is a short walking distance from the screening area. Screening begins every working day at 6 am with staff volunteering to man the screening area at the white marquee adjacent to the car park. The clinic opens from 07:00 to 16h00, Monday to Friday. The Supervisor is Sr Alexandra. Stable patients who are screened positive in the screening area are quickly triaged and if found unstable, they are resuscitated and transferred to emergency ward. Evaluation of COVID 19, TB and other communicable diseases are done and patients are seen by the Doctor or clinical nurse practitioner. Patients are educated on COVID 19, TB and Non communicable diseases. The clinic was assessed on the 20 August 2020 and obtained 80%. The clinic was assessed on compliance with the structure, screening systems, flow of patients, signage and complaints system..

## WENTWORTH SPRING DAY 2020



**Systems Manager , with the Gardens and Grounds man**



**Mrs Makhanya planting Flowers**



**The Team celebrating Spring Day**

Systems Management and Assistant Team celebrated Spring Day on the 1st September 2020 by planting flowers in the front Foyer of Management Building . The significance of this day is to show appreciation to nature as we are coming from winter season , when trees were dry and leaves falling so now nature is beginning produce new leaves and planting of new trees , Flowers start to bloom, and this brings hope to every situation we are facing. . The team included :gardens and grounds staff, Admitting and Discharge Supervisor, Waste Manager, Systems officer, Security Officers joined hands in welcoming spring by planting flowers



# WORLD DIABETIS DAY 2020– THEME: THE NURSES AND DIABETIS



Ward C3 displaying their work



Dietician sharing with the staff the significance of the day



Ward C3 won the best displayed and educational poster on Diabetes



After the event Baloons in blue were released

On the 18 November 2020, Dietetics Department celebrated World Diabetes Day with the Theme; Nurses make a Difference for Diabetes. All wards were encouraged to enter the mini poster competition on diabetes and on the poster it must include what is Diabetes? And what information they share with patients about Diabetes. The wards that that entered the competition were ward **D5, C3, D3**. on the day of the event the posters were displayed and judges looked at the looked at the poster with relevant information about Diabetes. **Ward C3**, got the 1st place and won a hamper with snacks. Blue is the colour associated with diabetes so blue balloons were released as a symbol of increasing awareness on Diabetes.. Congratulations to **Ward C3**

## WENTWORTH GATEWAY CLINIC OUTREACH NEWS..



Screening done to patients for Covid -19



Gateway outreach team , with CCG,s and Gateway Clinic Operations Manager

The Outreach Team led by Nurse Mr KK Maphumulo and together with the Covid -19 team responded swiftly on the complaint lodged by one of the community members who had a concern about people living in the informal settlement on the living conditions and health condition. The team went to assess the state of health in the informal settlement. Sir Ncube, Nurse Khanyile, Nurse Ngcobo, Nurse Maphumulo, assisted the ill gentleman with swollen feet to reconnect with his family. The team also discovered that there were many patients coughing, and they were symptomatic of PTB and Covid -19. Health education was given to TB and Covid 19-precautions and safe hygiene practices.

- 35 patients screened for TB AND Covid-19
- 15 Patients were tested for TB
- 1 Patient was referred to hospital for Bilateral swollen feet
- 10 patients were discovered to be under weight and commenced on the Integrated Nutrition Program



## PSYCHO-SOCIAL TRAINING FOR WENTWORTH STAFF CONDUCTED BY DR NASSI-DISTRICT SPECIALIST..



COVID –19 Pandemic had a serious implication for economies and healthcare facilities through out the world. Our health care workers are also affected by the Covid– 19 pandemic as they are nursing patients with Covid and some patients they do not make it and demise in-front of health care workers. So all these factors create a anxiety to our health workers. The Social worker Department saw a need for our hospital staff to get this counselling session by **Dr Narsi** who is the **District Psychiatrist specialist**. The training content included how to cope with anxiety, and how to handle stress.. This is another way of actively preventing, mitigate and contain psychosocial impact of the epidemic. We would like to thank the Assistant Director for social workers , for organizing the training and the staff for their attendance

## WENTWORTH NURSES DAY OF PRAYER 2020



Nursing Manager - Mrs Mkhwanazi with Wentworth Nurses reciting the Nurses pledge

On the 27 May 2020 The Nursing Manager and the Nurses had a Nurses Day of Prayer . The event took place in a open space next to marternity ward , opening prayer was done by Prof. Nurse N Khumalo, Remarks done by Mrs N Mkhwazi Deputy Nursing Manager, who thanked all the nurses who came . She continued to thank staff for their commitment during this challenging times of COVID-19 pandemic. Further alluded that if it was not for this pandemic Wentworth Hospital would have celebrated the day in a special way as 2020 has been designated by WHO as a **“Year for Nurses”** .

### NURSES PLEDGE OF SERVICE

I Solemnly pledge myself to the service of humanity/ and will endeavour to practice my profession with conscience and with dignity

I will maintain by all the means in my power the honor and the noble traditions of my profession

The Total health of my patients will be my first consideration

I will hold in confidence all personal matters coming to my Knowledge

I will not permit consideration of Religion, / Nationality, Race, or social standing/ to intervene between my duty and my patient

I will maintain the utmost respect for Human life

I make these promises solemnly /freely and upon my honour





# NEW RENOVATED A&E AND PHARMACY



# **Compliments From Healthcare users. November 2020**

**The staff at O Ward is treating clients with dignity and respect**

**- Ngcobo Philile**

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**I was treated with Kindness and respect. They gave me directions of where I as going and the nursing staff are caring and show compassion . Claudia Khumalo**

**My stay in the ward was good and treatment was excellent. D5.**

**- Snehlanhla Mthembu**

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**I would like to compliment D3 staff for their compassion and friendliness . I would also like to compliment the cleaners . I was welcomed in the ward very nicely**

**- Patrick Kidwell ( Ward D3)**

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**Thank you for your assistance, I appreciate your kindness**

**-Tracy Kent (ward C5)**

**I am happy with the excellent service received . The staff is kind and give assistance at all times**

**-Emmanuel White ( Ward D4)**

**I have enjoyed my stay in the ward**

**- Emma Khathamba ( Ward C1)**



## **Wentworth Hospital Management Message for all Wentworth Staff**

**This year has been a very challenging year for all of us . We have been through many trials and tribulations and have survived the year and continue to provide a good service to our patients with the available resources . The reason for our success has been the great team work and the willingness of people to go beyond the call of duty. Thank you for all your dedication and service . Wishing you and your loved ones a safe and Merry Christmas and a Prosperous and peaceful new year**

May the spirit of Christmas  
infuse your life and that  
of your family members  
with hope, positivity,  
and joy.

Merry Christmas  
and Happy New Year.



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