

**MANAGEMENT OF
THE HOSPITAL**

HOSPITAL MANAGER:

DR B. S. KADER

MEDICAL MANAGER:

DR J. RAMDEEN

NURSING MANAGER:

MRS T. KHANYEZI

HUMAN RESOURCE MANAGER:

MRS. M.A

GELEYN (ACTING)

FINANCE AND SYSTEMS MAN-

AGER:

MRS J. M LABUSCHAGNE



INFORMATION BROCHURE

WENTWORTH HOSPITAL
PRIVATE BAG, JACOBS
4026

Phone: 031 460 5000
Fax: 031 4689654

**WENTWORTH
HOSPITAL**

*INFORMATION
BROCHURE*



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INFORMATION CONCERNING YOUR STAY AT THE HOSPITAL

We welcome you to Wentworth Hospital. We trust that your stay will be satisfactory. This information brochure is to inform you of what to expect while you are admitted at the hospital.

WHY ARE YOU ADMITTED?

You have to be informed as to why you have been admitted. You are encouraged to ask questions concerning your health.

HOW MUCH AM I EXPECTED TO PAY?

Fees are charged according to a person's income. These fees are charged by the Department of Health and they constantly change. If you have any queries you may ask the clerks who will explain.

WHAT TO BRING WHEN ADMITTED

Identity Document

Toiletries like a towel ,soap, toothpaste

Provide a name ,address and contact number of someone close to you.



YOUR RIGHTS AS A PATIENT

As a patient you have rights that have to be respected. Some of them are :

Your rights to dignity, every patient has a right to a healthy and a safe environment.

Your right to confidentiality and privacy.

Refusal of treatment and a second opinion.

Participation in decision- making and access to health care.

INFORMATION ABOUT THE HOSPITAL

Wentworth hospital is a district hospital which functions on an appointment system and referrals from other clinics and hospitals. We also have a cut off time where patients are advised to arrive at the hospital before 13H00 and those who collect their repeat medicine must be at the hospital before 10H00.

WHAT ELSE SHOULD YOU KNOW

Smoking, alcohol and drugs are not allowed at the hospital.

You are requested to respect government property.

If you have any queries please notify the supervisor who will ensure that your problem is attended.

WHAT TO DO IF YOU HAVE A SUGGESTION OR COMPLAINT.

Take a suggestion or a complaints form next to the suggestion boxes which are available in the wards and departments and write your opinion.

The form must be completed and posted to the suggestion/complaints box.

We will respond to your complaint or suggestion as long as the contact details are provided.

AS A COMMUNITY MEMBER YOU ARE REQUESTED TO DO THE FOLLOWING.

1. To read all the information regarding the hospital..
2. Ask, if you are uncertain or not sure about something pertaining to the hospital.

VISITING HOURS

14:00 to 16:00 (Afternoon)

18:30 to 19:30 (Evening)

On public holidays and weekends visiting hours remain the same.

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