



Wentworth Fountain

The source of information

Volume 1 issue 2

April / May 2007

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FROM THE CEO

Greetings to all. It has been long since I communicated with everyone in this form and that is the reason I want to stress the importance of communication in an organization.

Communication plays a vital role in understanding each other. In an institution like ours it is important that our clients understand exactly what we are communicating.

If we can overcome the barrier of communication, we will minimize many problems experienced by both ourselves and our clients. Communication is the corner stone in building a harmonious organization. This is achieved through meetings that are held e.g. EXCO, Extended and Departmental meetings, to take the organization forward and thus, managers and supervisors should communicate effectively to people at all levels.

During the last few months the hospital was busy with construction; six ward roofs were replaced of this three were given to King George V Hospital. Let's embrace ourselves and open our doors to our guests.

King George V Hospital will be transferring its Spinal, Orthopedics and Family Planning Services to Wentworth Hospital. This is due to renovations of their hospital. Wentworth Hospital has allocated them these wards :A1, A2 and B3. Main theatre and Part of Old X-Ray Department roofs were also replaced. King George V Hospital will be coming with their staff, equipment and with a readiness to begin working.

There will also be commissioning of: TB Wards C1 & C2, Step Down Ward B2. Wentworth Hospital has received the Choice of Termination of Pregnancy (CTOP) accreditation .

May I take this opportunity to thank the staff for their commitment, specially to those who walk the extra mile. As an institution we need to re-enforce the spirit of Batho Pele, to enable us to provide a optimal service delivery.

"Everyday of our lives brings the opportunity for new beginnings and there is never a better time than now"



The C.E.O, Dr. S.B. Kader

Communication is the corner stone in building a harmonious organization!



OUR CATCH-MENT AREA:

The hospital serve the following areas: Hillary, Seaview, Wentworth, Bluff Austerville, Yellowwood Park, Chesterville, Cato Manor, Clairwood, Montclair, Jacobs, Lamontville, Umbilo, Woodlands and Merebank.

Pregnancy Awareness Day



Matron Abdullah and Sister Bodha answering questions from the guests.

The 13th of February was a day to remember at Wentworth Hospital as the Antenatal clinic and Labour ward staff hosted a Pregnancy Awareness Day which empowered women to appreciate the lives growing inside them. The purpose of the day was to give out all the relevant information concerning pregnancy. The staff entertained the guests with a role-play which touched on various topics such as: The importance of attending Ante-Natal Clinic, diet during pregnancy, Antenatal and Post-Natal exercises to do and the danger signs during pregnancy. The theme of the day was "Supporting your right to a safer pregnancy and a healthy baby,"

OKUBALULEKILE UMA UKHULELWE

- **Yazi ukuthi unalo yini igciwane lengculazi noma cha.**
- **Hamba umtholampilo wabakhulelwe uma sewazi ukuthi ukhulelwe**
- **Yidla ukudla okunempilo ukuze ube nomzimba ophilile**
- **Khuthalela ukubuza imibuzo, ukuthola ulwazi nokunakekela ukukhulelwa kwakho nokubeletha kwakho.**



Some of the guests who attended the function .

Orientation at Wentworth

The new staff at Wentworth Hospital recently attended an Induction and Orientation Programme. The aim of the programme is to have a well informed staff. Among other things they were educated about was the vision, mission, objectives of the hospital and customer care.



Sr. J.G. Mgaga, the clinical instructor.



Staff that attended the Induction Programme.

MEC Visits Us!



Staff Nurse Mbizo doing an HIV Test on the MEC.

On the 24th January 2007, The MEC Ms. Neliswa Peggy Nkonyeni was at Wentworth Hospital for a Media Breakfast Launch on Voluntary Testing and Counseling (VCT). The theme was “ Knowledge is power. Know your status.” The MEC delivered a sincere speech that encouraged individuals to make a responsible decision of knowing their status.

One of the most popular radio station in South Africa uKhozi FM was also present and they have formed a partnership with The Department of Health. The media will be effectively used to educate the public on HIV/AIDS and other sexual transmitted diseases. Men were also asked to take their sexual lives seriously as the statistics that are available are mainly from women during their antenatal classes. A further encouragement was made to everyone to utilize the services that are available in public hospital. After the event the MEC, HoD and some of the dignitaries did their public testing at the Masibambisane clinic a VCT site within the hospital.

**KNOW-
LEDGE
IS
POWER.
KNOW
YOUR
STATUS**



The CEO of Wentworth Hospital, Dr. Kader (centre) with some of the guests.

An extra pair of hands in the PR Dept.

The Public Relations department has an extra pair of hands. Lavelle Hulley, is a third year student from Durban University of Technology, studying Public Relations Management and she is doing her in-service training at Wentworth Hospital. She will be with this department for a period of six months. She is enthusiastic to learn more about Public Relations in the public sector.

RIGHT: A picture of Lavelle Hulley the PR Intern.



Against all odds



“MY DREAM IS TO PURSUE TEACHING COMPUTERS AND TO CREATE A SYSTEM THAT CAN BE USED.” THOLANI HLONGWANE—COMPUTER TRAINER FOR BEGINNERS

Thobani Hlongwane was born at

Bulwer, in the rural area of Kwazulu-Natal forty seven years ago. She is physically challenged but that did not stop her from realizing and pursuing her dreams. She has a two years certificate from Mayivuke Community School where she did Information Technology on programming system development. Currently she is at Wentworth Hospital teaching basic computer (typing, saving and retrieving documents) to the staff.

The Story of My Life

“When I was about six years old I had polio and that affected my upper limbs and joints, I could not walk but had to crawl from one point to another” She stated . “ Only my head could move but through exercises my right hand can at least work.”

The Hospital Management would like to encourage all staff members to attend classes at D1.

Wentworth Hospital and me

“I started teaching computers at Wentworth hospital in October 2005. I teach basic computers skills to people who have never touched a computer before . I have already taught + - 80 students. My students range from the departments within the hospital, like the general orderlies, workshop, nurses, linen room etc. The classes are from Monday to Thursday from 10H00 to 12H30.



Speaking to Thobani, I was amazed by how she turned tragedy into an opportunity to help others. She is truly an inspirational, amazing woman that we can all learn from.



Thobani giving computer skills to Themba Mbuyazi from workshop.

Vamisile Chamane one of Thobani's students

Remember, what your read & learn impacts on patient care & your quality of life!!!

The Medical Library

Your one stop resource centre!!!

Some facts to getting to know your library:

The library is situated in the Family Medicine Building, opposite Path Laboratory. It is open Monday to Friday from 7.00am to 4.15pm, and is closed on weekends and Public holidays.

Staff: Monica Moodley - Principal Librarian (Picture, Right)

Glenda Aver – Library assistant



Membership: Is open to Wentworth staff only. The public is allowed to use the library for Reference purposes only.

Requirements: Complete a Verification form, signed by supervisor / HOD& Staff I.D.

Members are responsible for all fines and lost/stolen library materials.

Collection: The Wentworth Medical Library collection consists of approximately 2000 general & reference books, 42 Journal titles, videos, DVD's, CD-ROMS and Pamphlets. The focus of the collection is clinical medicine, nursing.

Services & Facilities:

General information and instruction, Reference assistance, Librarian mediated searches: PubMed, Internet & other databases, Orientation available for the Internet and various databases e.g.: PubMed and Evidence Based Medicine, Interlibrary Loans, Staff Computer with Internet and Microsoft Office package, Social Library with novels and popular magazines, Facilitation of Zulu Language classes, Daily Newspaper, Private study area, Audiovisual equipment: TV, Video machine & DVD player, Photocopy & printing & Faxing.



Deidre Waters at the library



The library staff, from left Bongsi Tembe, Monica Moodley and Glenda Aver

From the medical library staff

A tour to our statistics Department

Have you ever thought of a role that statistics plays in improving service delivery? Statistics are figures collected from various sources using different types of collecting data like a client satisfaction & waiting times' surveys which are conducted using specific questionnaires designed to collect information for quality improvement purposes. Different tools of collecting information i.e. forms & registers are used to collect patients` related data or staff related data. Stats must always be of a good quality meaning that it be characterized by **reliability, accuracy, consistency, completeness**, & it must be **available on time at all levels** to enable Managers to make informed decisions, to plan for appropriate and equitable deployment of services & resources, to control budget, to measure achievements in terms of monitoring & evaluating processes, all this will not be possible if there is no good quality information.

Current Status: The statistics department is still faced with some few challenges e.g. receiving incomplete forms with gaps from some departments, or forms with unlikely values for variables, & some departments are still not submitting their data in time.

Interventions: The department also has an on-going training for staff involved with the collection of data on data collection tools & guess what? Improvement has already been noticed.

Acknowledgements: We thank all the departments for their co-operation in submitting their stats, that's an indication of an excellent team spirit. As Henry Ford once said "**Coming together is a beginning; keeping together is progress, working together is success**" Keep up the good work!!!

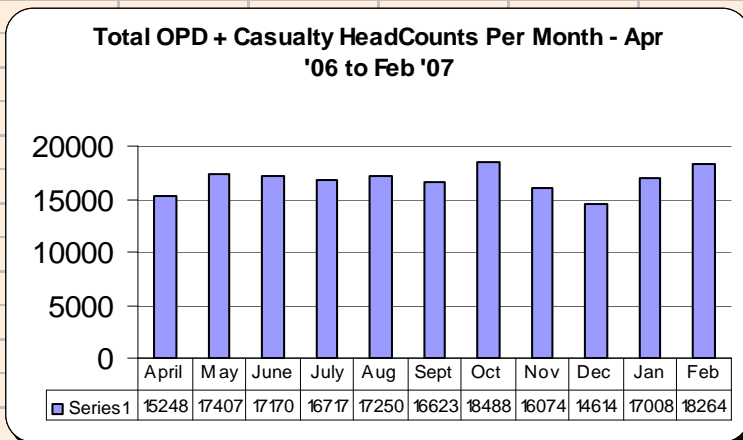
SEEING IS BELIEVING – WOW!!! THAT'S INTERESTING, AN EYE OPENER!!!

CURRENT INFORMATION PRESENTED IN TABLES & GRAPHS FORMAT-

Period Covered: April 2006 to February 2007

OPD + CASUALTY HEADCOUNTS

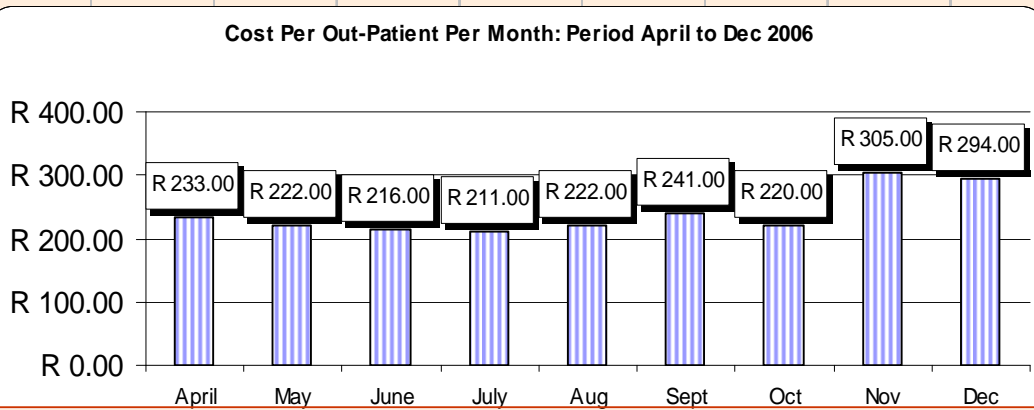
	OPD	CASUALTY	TOTALS
April	13025	2223	15248
May	14962	2445	17407
June	14624	2546	17170
July	14213	2504	16717
Aug	14572	2678	17250
Sept	14011	2612	16623
Oct	15701	2787	18488
Nov	13458	2616	16074
Dec	11922	2692	14614
Jan	14394	2614	17008
Feb	15740	2524	18264
Total	156622	28241	184863



The graph & the table above indicates number of people attending our OPD & Casualty Services & these are ranging between 14 600 & 18 400

COST PER OUT-PATIENT PER MONTH

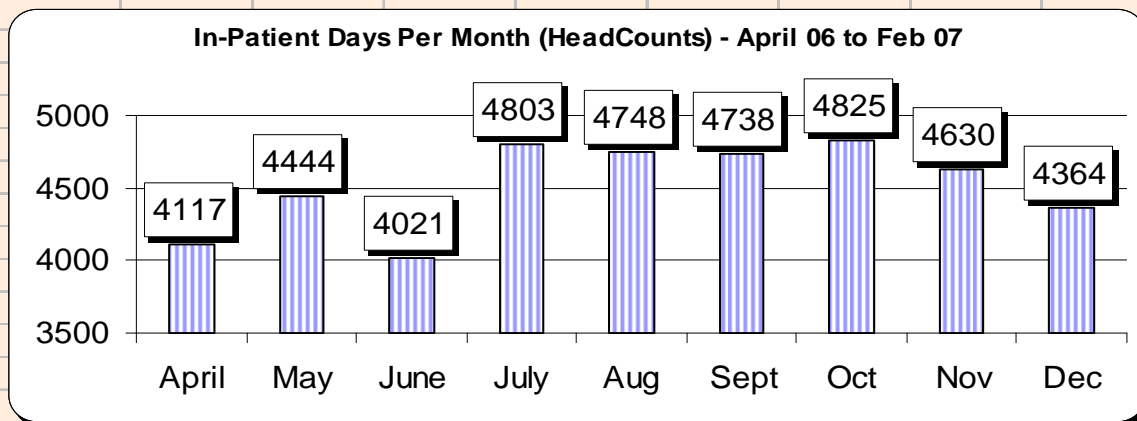
April	R 233.00
May	R 222.00
June	R 216.00
July	R 211.00
Aug	R 222.00
Sept	R 241.00
Oct	R 220.00
Nov	R 305.00
Dec	R 294.00
Jan	
Feb	



The graph represents the cost for out patient is calculated using the numbers of people attending OPD per month and the total OPD expenditure.

IN-PATIENT DAYS (HEADCOUNTS) PER MONTH

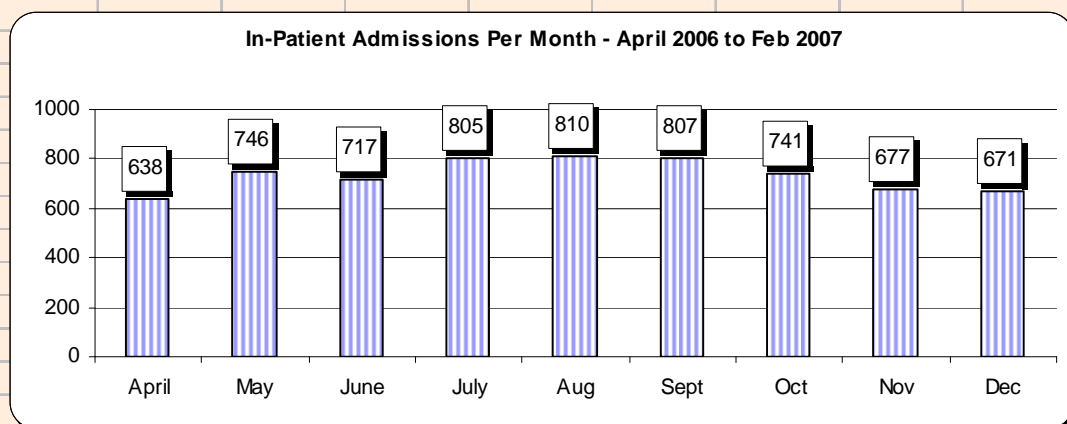
April	4117
May	4444
June	4021
July	4803
Aug	4748
Sept	4738
Oct	4825
Nov	4630
Dec	4364
Jan	4371
Feb	4126
Total	49187



The Head count for all patients admitted in the hospital

TOTAL NO. OF ADMISSIONS PER MONTH

April	638
May	746
June	717
July	805
Aug	810
Sept	807
Oct	741
Nov	677
Dec	671
Jan	700
Feb	660
Total	7972



Admissions per month

Till Next Time !!

By: BB and Siya (FIO and the Data Capturer)

Sport News/Ezemidlalo

THE MEN OF WENTWORTH HOSPITAL SOCCER TEAM ARE ON THE BALL!

The ball keeps rolling for our soccer team, they not only work hard but also play hard. The team management consists of: The Team Coaches– Christopher Ntusi and Z.P. Sithole, The Team Co-ordinator– D. K. Zulu and The Team Captain– Mpilo Mthiyane and Nhlanhla Xulu. The soccer team has played a few friendly games and they had proved to be a force to be reckoned with. Both the team captains are optimistic that when the whistle ring for the District games to start they will be ready as ever. This is apparent by the winnings that they have scored so far. (See Below)

Wentworth VS Clairwood

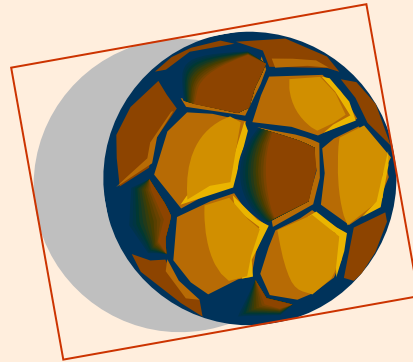
(4) (2)

Wentworth VS R. K Khan

(2) (0)

Wentworth VS Fire Fighters

(1) (2)



A number of other games have been planned with other teams and we are optimistic that Wentworth flag will be flying sky high. Practices are done from : Monday to Friday during Lunch Time (12:45-13:45) and staff members who are gifted soccer players are urged to join.

Well Said!

“When life kicks me in the teeth, I know that there will be a silver lining even if it isn’t obvious at the time” Mark Shuttleworth, Afronaut.

“Small acts of kindness might not change the world, but they will enhance our individual experiences of work, and add to its meaning.” Rod Smith.

A-IDS

I-S

D- DEADLY

S- ERIOUS

Remember to: Abstain, Be

Faithful and Condomise.





WORLD TB DAY !!

**TB CAN
BE
CURED!!**

*T*uberculosis is a disease that effects us all and at Wentworth Hospital we believe that education is the key to healthy living . On the 23 March 2007, the Out Patient Department, hosted an health programme that addressed TB. It was related to the crowd that TB is a disease that can be prevented and cured, even in people with HIV infection. Throughout the world ,TB is the most common cause of death in persons with HIV. These are a few frequently asked questions that were addressed on that day:

1. CAN I GET TB?

The answer :YES, NOBODY IS IMMUNE TO TB. A TB sufferer can release germs into the air by coughing, sneezing or spitting. Other people can inhale these germs and can then become infected. However the disease will only manifest itself in somebody with a weakened immune system through fatigue, stress, poor diet, substance abuse or HIV.

2. SELASHWA KANJANI ISIFO SOFUBA?

Kunezinhlobonhlobo zamaphilisi okwelapha isifo sofuba. Lamaphilisi kumele aphuzwe izinyanga eziyisithupha noma ngaphezulu. Uma isifo sesihambe ibanga elide emzimbeni womuntu uba buthaka. Ukuhlelelwa nokwelashelwa isifo sofuba kutholakala mahhala ezikhungweni zikahulumeni zempilo. Ezinye izindlela zokubona ukuthi enesifo sofuba ubonanakala : ngokukhwehlela okunganqamuki, ukukhathala noma ubuthaka bomzimba wonke, ukuncipha emzimbeni, ukungathandi ukudla, ukujuluka ebusuku, ubuhlungu esifubeni, isikhwehlela esinegazi .



A photograph of the a few speakers on World TB Day. Dr. R. Devanathan, Sr. Bohda (Health Promotion Co-ordinator) and Sr. Mbatha (TB co-ordinator)

STAFF PROMOTIONS

Congratulations are in order for the following staff who were promoted: Dr. A. Andreone—Principal Medical Officer (PMO) , Dr. P. Chetty— PMO, Dr. M.S. Motebejane-SMO, Dr. S.N. Mvelase –PMO, Dr. C. Narasimooloo– PMO, Dr. D. K. Pillay-PMO, Mrs. B.B. Luthuli– Chief Radiographer, Miss. T.C. Madlala– Senior Dietician, Mrs. M.J. Potgieter– Chief Radiographer, Miss A.P. McConnel Community Service Officer, Sr. C.H. Craig Occupational Health and Safety, Matron Mbonambi– Assistant Nursing Manager, Mr. L. Gounder– System Management Officer, T.F. Dlamini, N.C. Khanyile, T.A. Ndlovu, T. M. Ngwenya, M.E. Govender, Z.J. Khumalo, T.M. Mpupha, M.P. Mncwabe, B. R. Khumalo, N.M. Classen and N.A. Xaki were all promoted to Clinical Orderlies.

NEW STAFF:Wentworth Hospital would like to welcome the following new staff members: Dr. E .Nayiager, Miss S. Rawat– Psychologist N.C. Letlotlo, A.K. Daddy, L. Sanasie, Z.P. Zinyanga (Professional nurses), Staff Nurse I. T. Phelago, Mrs. J. Reddy– Senior Finance Officer, Mr. S. B. Njakazi. We hope this hospital will be like your second home.

RETIREMENT: The hospital would like to wish Miss. A. Radebe who has retired, happy retirement enjoy your days.

Newsletter April 2007

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CONGRATULATIONS: Mr. D.T. Van Rensburg from switchboard recently tied the knot, enjoy your marriage. On a sad note the hospital lost one of its members, Miss N. Ndelu may her soul rest in peace.

***The PR Department wishes you a
blessed, safe and a happy Easter***

Weekend.

***To the staff who will be working,
thank you for your
dedication.***



Do you have anything you want to say? Put it in writing and share it with us. This is your newsletter be part of it.