



HEALTH
KwaZulu-Natal

WENTWORTH FOUNTAIN

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ZOOMING IN ON VALERIE NGCOBO, HR MANAGER

Who is she?

Valerie Balindile Ngcobo was born at KwaMashu and grew up at Umlazi. She did her primary and high school education at Umlazi. She then studied for a BCom degree through UNISA and she has a string of short courses e.g. project management and a



At the helm of HR Department: Miss Valerie Ngcobo, Human Resource Manager

financial management course. She joined the public service in 1991 as an administration clerk at Prince Mshiyeni Memorial hospital. In 1993 she was later translated to a senior human resource officer.

From the 1st of December 2001 to 30th of September 2005 she worked at Wentworth (then tertiary) hospital as a principal human resource, later was appointed at as a HR manager at Hillcrest hospital then transferred to Wentworth hospital as an HR Manager.

CHANGE STRATEGY FOR HR DEPARTMENT

I would like see the human resources department being more accessible and to provide quality human resource service . To be approachable, to treat people with respect and dignity. The change of strategy will be done through regular meetings, and in-service training with the staff in order to find solutions.

MESSAGE TO THE STAFF

The HR department is a cornerstone of the institution, which takes care of its personnel, who will then give their 100% to patient care thus improving service delivery. The HR department is here to serve the staff using the Batho Pele Principles. We implement policies already made at National and Provincial level and we cannot

WARD C4 REVAMPED

As part of the Wentworth Hospital's ongoing Quality Improvement Project, the departments of Speech Therapy, Physiotherapy and Occupational Therapy undertook a project to upgrade the Paediatric ward (C4). The purpose of this project was, to create a better and developmentally stimulating atmosphere for the children, to reduce the emotional effects of hospitalization and to improve the social interaction amongst the children.

This project entailed painting the corridors of the ward, decorating the play area and the painted walls with attractive and age-appropriate stimuli equipping the playroom with a mini-library and educational resources.

In order to ensure that the project is a success donations like toys, books / magazines, stationary (coloring-in books, crayons etc), educational games

and posters/pictures of cartoon characters were asked for.



Hard at work: Urisha Moodley doing her part of painting the Paediatric ward



One of the children admiring the good work

All thanks to the Urisha Mushni (speech therapist) and Megan Pullen (physiotherapy) who were assisted by Michelle Collett, Deidre Waters, Glenda Aver, Dilshaad Khilawan, Fathima Hoosen, Tasneen Kajee and Projini Naidoo.

More pictures on **page 3**.

“Every day is a gift—a new beginning ... bound out of bed with the enthusiasm of a child”

Joy Moon

ANGELS OF MERCY- GIVING BACK TO THE COMMUNITY

In the past of months, Shoprite, Maureen Alexander, Maxine, Linda, Lovey and Carmen Cowlen who are members from the Grace Tabernacle church have been coming to the hospital to feed patients.

The management and staff of Wentworth hospital takes this time to thank all the companies and organisations who have been partaking in this endeavor for going the extra mile to ensure that our clients are fed



Patients getting their soup from the Shoprite mobile van

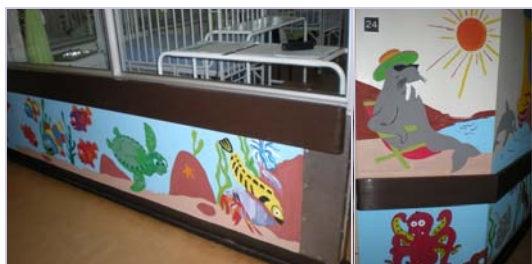
C4, BEFORE AND AFTER THE REVAMP



Before the revamp



Hard at work: 1. Urisha and Michelle
2. Deidre Waters 3. Sizwe from workshop department and 4. Glenda Aver



C4 after the revamp

BEST PRACTICE SHARED

The Accident and Emergency

department decided to share its best practices with some members of the staff. Some members of the staff had an in-service training on the application and the removal of POP so that everyone in the department can have a knowledge



on how to. This is how it is done: B. H. Mhlongo from the A&E department with Dumisane from MOPD.

CONGRATULATIONS TO...



Getting her present: Thembi receiving her present from Zakiya Haroon

Thembi Ngema from OPD (Out Patients Department) recently won a food hamper. She entered a raffle draw which was organized by the social work department and health promotion unit. Congratulations Thembi !!

OUTREACH PROGRAMME ON TEEN PREGNANCY

Sr. K. S. Bodha (health promotion) and Mrs. Zakiya Haroon (social worker) visited Umbillo Secondary for an educational talk. They were educated on different topics like menstruation, sexuality, values, sexual decision making, pregnancy, sexually transmitted infections and teen suicide. Relevant information on pregnancy, sexually transmitted diseases and HIV/ AIDS were discussed. The session was well received by the learners.



Zakiya Haroon (Social worker) on health promotion at Umbillo secondary school



TIME FOR GIVING

Once again our there was joy for our C4 inpatients. This time different organisations played a very important part to make the children smile. This year the children were not visited by East Coast Radio but the also some members/ organisations of the local community played a part. These include the Brighton beach police station and the Van Wyk family and friends who are the hospital clients.

They all came bearing gifts for our young ones. It was a humbling experience to witness Joy and happiness written on their faces when they received their presents . The management and the staff of Wentworth hospital would like to thank all persons who donated towards this initiative on their generosity, thoughtfulness and time.

Pictures below : They say a picture is a thousand words. Children from our Paediatric wards were excited when they receive presents from the Van Wyk family, East Coast radio and Brighton Beach Police station.



FAREWELL

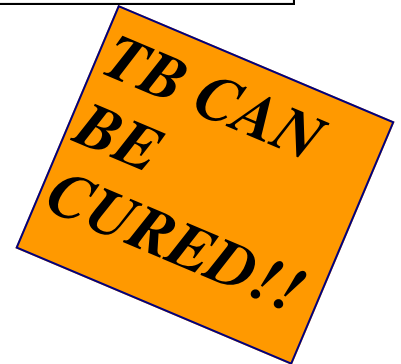
Some departments had to say to their goodbyes to some of the members. Amongst the departments are the Finance and systems (who said their goodbyes to six staff members) Paul Naidoo, the Social work (one staff member) and the admitting department who had to say their goodbyes to casuals. The management and the staff wishes you all the best on your future endeavors. Your hard work was noticeable, go

out there and show the world what you are



Saying Good bye: 1. Dr Kader (CEO) with Paul Naidoo and Mr. Cotchobos
2. Serena farewells party and 3. Desmond Naidoo (seated) with Tyron, Priya, Rodney and Shannon.

made off.



Patients looking at the TB display which was at the Out Patient Department.

Staff nurse F.F. Hlongwa educating MOPD patients on TB.

UMKHANKASO WO-KULWA NESIFO SOFUBA

Kunezinhlobonhlobo zamaphilisi okwelapha isifo sofuba. Lamaphilisi

kumele aphuzwe izinyanga eziyisithupha noma ngaphezulu. Uma isifo se-sihambe ibanga elide emzimbeni womuntu uba buthaka. Ukuhlololwa nokwelashelwa

STRATEGIC PLANNING

Wentworth hospital had its strategic planning. This was on the 24th, 25th and 26th of February 2010 where the management with the different departments put their head together in the strategic planning. The 10 point plan of the department was incorporated to the hospital plan. With these goals we hope to achieve and also improve our service standard improvement.



1. Lisele King (HRD) presenting during the strategic planning 2. Some of the staff members who were attending strategic planning 3. Mrs. Khanyezi (Nursing Manager), Mr. Cotchobos (Finance and systems manager) and Ms. Ester Snyman from head office.

ISONTO LOKUGOMA KWEZINGANE

Abasebenzi besibhedlela sase Wentworth bebevakashela izikole ezihlukene ukuyogoma izingane ekuvikeleni isifo se polio kanye ne measles. Ukugomela I polio bekusukela ezinyangeni ezingu 0 kuya kwezingu -59. Kanti ukugomela I measles bekusukela eminyakeni engu-6 kuya kwengu-15. Izingane bezithola nesingezo se booster doze vaccine. Umgomo bowuqhubeka nasesibhedlela ngaphakathi e MOPD (Medical Out Patients Department). Sithanda ukubonga bonke abenze lomkhankaso

waba im-



1. Vaccinating time for the school children with their concern forms 2. One of the children receiving his injection 3. The A-Team: Staff who went out to vaccinate school children

NEW FACE IN THE PR DEPARTMENT

It is a pleasure to me for being part of the Wentworth hospital. I am so glad that I



have been given this opportunity to implement all the theory that I learnt from campus. I am sure by the time I finish this internship I will be in depth with understanding all issues pertaining public relations in a hospital sector. I would also like to thank the Department of Health for giving me such an opportunity, I know I will learn more from it.

New kid on the block: Zandile Yeni, the new P.R.O intern.

“KENAKO- IT IS HERE”

The 2010 FIFA world cup will take place from the 11th of June to 11 July 2010 right here in South Africa. This is the first time the

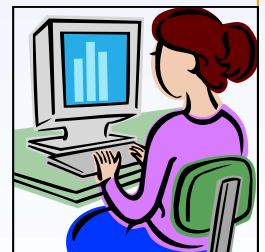
tournament will be hosted by an African nation.

Join in the support of our national team Bafana Bafana by wearing your Bafana Bafana jersey every Friday in support of our national team.



Kenako: Staff members wearing their jerseys in support of our national team.

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Fighting Diseases, Fighting Poverty, Giving Hope