



CATHERINE BOOTH HOSPITAL

NEWS

STAY INFORMED

SPECIAL EDITION

SERVICE EXCELLENCE AWARDS 2024



From L-R: Sister Z.G Mdluli—Quality Assurance Coordinator, Mrs. P.Z Mbonambi—Deputy Manager: Nursing and Mrs. B.R Msomi—Chief Executive Officer.

The Catherine Booth Hospital celebrated annual quality day in a lavish event that was held on the 29th of November 2024. The Quality Day Event is an award ceremony whereby employees and departments are awarded for their achievements and best performances as a way of motivating them and showing them how much their commitment and dedication to their work is appreciated. We believe that motivated employee's work more efficiently, produce higher quality work and improve customer / client satisfaction. Part of what makes a job meaningful is recognition for a job well done, and employee appreciation programmes is the facility's strategic for recognizing good performing employees and departments. In addition, by rewarding employees, the facility will be complying with one of Batho Pele Principles – Encouraging Innovation and Rewarding Excellence.



From L-R: Nurse H.B Cele, Ms. N.S Mhlongo, Mrs. B.R Msomi, Mr. J.S Mlambo and Sister S.F Hlongwane.



BEST EMPLOYEE IN THE UNIT

MDR-TB Unit—Mr M.P Singine

Medical Male Ward—Sister S.P Zulu

Medical Female Ward—Miss S.N Hlongwane

Pediatrics Ward—Miss M.F Dlodla

Transport and Fleet Management—Mr. R.B Masuku

Maternity Ward—Nurse B.P Mathonsi

Theatre—Sister Z.P Makhathini

HAST—Miss N. Mavana

PMCTC—Sister B.P Mpungose

Out Patients Department—Sister T.L Makhathini

Best Doctor—Y. CAMBALELE

Best EXCO Member—P.Z MBON-

Best Security Officer—Mr. M. Sibiya

Laundry Services— Ms. S. Cele

Best CHW—Miss S.C Ndlela

Best EPWP—Mr. S. Mhlongo

Pharmacy— Miss S. Msezane

Best Supervisor—Mr. N.G Dlomo

Laboratory Services—Miss N. Maphumulo

Best AMN—Matron J.M Sit-hole

Best Intern—Miss T. Zulu

Human Resources—Miss S.L Ntuli

Monitoring & Evaluation— Mrs. S.G Ngcobo



Sister S.F Hlongwane—Best performing staff in the distribution of IUCD

Patients Administration—Mr. M. Ntuli

Supply Chain Management— B.C Majola

Maintenance—T.T Khuzwayo

Mobile Clinic— Sir. N.V Mdletshe

Food Services—Miss N. Msezane

Social Services—Mr. T.S Khumalo

Mvutshini Clinic—Sister S.N Mahlangu

Gingindlovu Clinic— Sister R.S Mbonambi



Best Cleaner—Mrs N. Ngema



Best EPWP—Mr S. Mhlongo



Special Recognition Awards

Out Patients Department—Most Improved Department in the utilisation of suggestion boxes

Miss N. Zulu - Dedication and commitment in the provision of secretariat services in the CEOs Office

Sister N.N Mkhwanazi—Most Complimented Staff Member

Dedication and commitment in delivery quality services at the Catherine Booth Hospital

- * Finance & Revenue Department
- * X-Ray Department
- * Mesisjakobe Pottering Services
- * General Orderly
- * HAST
- * Social Services
- * PMTCT
- * MDR-TB Unit
- * Mobile Clinic



Miss N. Zulu—CEOs Secretary with Mrs. B.R Mso-mi—CEO handing over certificate of appreciation for services provided.



Certificate of recognition to General Orderly



Mr. T.S Khumalo—Best social services employee with Dr. N. Zuma Acting Medical Manager

BEST DRESSED EMPLOYEES

5th Position—Mrs P.Z Mbonambi: Deputy Manager Nursing

4th Position - Miss F. Langa: Pharmacist

3rd Position— Mr. N. Mtenu—Enrolled Nurse
OPD

2nd Position—Sister T.L Makhathini: Professional Nurse OPD

1st Position - Miss S. Ngubane: Supply Chain Management





Mr. CE Ojo—Pharmacy Manager with Dr. N. Zuma—Acting Medical Manager



Mr. N.G Dlomo – Best Supervisor with Lt L and N Mbane from Salvation Army



Mrs. A.B Nyawo Patients Admin Supervisor with Mr. E. Kleinhans— AD: Facilities & Infrastructure

Ideal Hospital Realisation Framework Assessment Top 3

3rd Position—Transport

Management

2nd Position—Laundry Services

1st Position—Pharmacy

Data Submission

2nd Position—MDR-TB Unit

1st Position—Peadiatrics Ward

Data Capturer of the year

Miss N. Khoza—Gingindlovu



Sister N.P Ncube—Ensingweni Clinic Best Employee



N. Msezane food services best employee and Miss S. Msezane Best Pharmacy employee with Lt Mbane from the Salvation Army



Sister Z.G Mdluli—Quality Assurance Coordinator with Mrs. N. Buthelezi Food Services Manager



Miss N. Ndlela—Human Resources Officer



Mrs. B.P Nkosi Social Worker with Ms A. Singh—Transport Officer



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Mr. V.J Mbuyazi receiving long service award from Mrs. L.S Zulu—AD: Human Resources

LONG SERVICE AWARDS

Sister S.P Zulu—Male Medical Ward

Ms. C.T Dladla—Female Medical Ward

Dr. G.V Parkers—Maternity Ward

Mr. S. Gazu—HAST

Sister N.D Mathenjwa—Ensingweni Clinic



Miss S.A Sibiya—Long Service

PRIMARY HEALTHCARE INDICATORS

Best performing clinic in cervical cancer screening: Mobile Clinic

Best performance in immunization under 1 coverage: Ensingweni Clinic

Best performance in measles 2nd dose coverage: Ensingweni Clinic

Best performance in antenatal first visit before 20 weeks: Mvutshini Clinic

Best performance in promotion and distribution of Intrauterine Contraceptive Device: Gingindlovu Clinic



Nurse N.D Khumalo—Long service award



Mr. R.B Masuku—Best employee at Transport department with Mr. E. Kleinhans



Best HAST employee—Miss N. Mavana with Sir B.F Shabalala, Sir Mlambo and Miss C.M Ntshela

Congratulations!



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OPEN DAY EVENT 2024



From L-R: Mr. A. Sithole: Ward 15 Ward Room Chair and Mr. M.S Xulu—Hospital Advisory Board Chairperson

On the very same day, the hospital held an Open Day event of which its purpose is to equip the public with information about the health services rendered by the hospital in order for them to make informed decisions. This event will also be an opportunity for the public to meet hospital management and to engage about issues concerning service delivery. Moreover, during the programme, attendees will be empowered about careers available at the hospital, and career paths interested individuals can choose in order to have a great opportunity of being employable at Catherine Booth Hospital or any healthcare facility. Different stakeholders were invited to the event which included, representations from traditional councils at the hospital catchment area, municipal councilors, schools, community leaders, churches, NGOs and NPOs.



Delegation from traditional council around the Catherine Booth Hospital



Mr. O.N Dlodla—Assistant Director: Finance Management



Miss N. Mtshali—Physiotherapist



Metropolitan



Lieutenant Mbane—Salvation Army



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