

# Contact Us

## Hospital Management

### Chief Executive Officer

Mrs S. W. Maseko

### Deputy Nursing Manager

Ms M. N. L. Mthembu

### Medical Manager

Dr S. W. Mthiyane

### Assistant Director - Systems

Ms B. R. Mbonambi

### PHC Manager

Ms P. N. S. Shezi

### Assistant Director - Finance

Mr B. Nzimande

### Assistant Director - Human Resource

Mr Z. C. Mhlongo

### Monitoring and Evaluation Manager

Mr M. Radana

## Public Relations Officer

Mr S. Mkhize

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secretary.ctk@kznhealth.gov.za

<http://www.kznhealth.gov.za/christthekinghospital.htm>

1 Peter Hauff Drive, Ixopo, 3276

## Vision

To endorse a compassionate and holistic patient-centered health service in partnership with the community of Ubuhlebezwe Municipality.

## Mission

To render appropriate district hospital services in an effective, efficient, safe and professional manner within the available resources.

## Objectives

- To provide a high-quality care and to maintain the dignity for both our patients and clients who are the focus of our selectivity.
- To perform according to acceptable norms, resources and standards.
- To create a safe and friendly environment for both patients and healthcare providers.

## Core Values

- Commitment
- Openness and transparency
- Confidentiality
- Continuous Improvements
- Teamwork
- Accountability and Responsibility



**KWAZULU-NATAL PROVINCE**

HEALTH  
REPUBLIC OF SOUTH AFRICA



## Christ The King Hospital Information Brochure

**GROWING  
KWAZULU-NATAL  
TOGETHER**

## Operating Hours

- 24hours a day, 7 days a week

## Visiting Hours

- 11h00 - 12h00
- 17h30 - 18h30

## Batho Pele Principles

- Consultation
- Service Standards
- Access
- Courtesy
- Information
- Openness and Transparency
- Redress
- Value for Money
- Encouraging Innovation and Rewarding Excellence
- Customer Impact
- Leadership and Strategic Direction

## Services Provided

- Out Patient and Emergency Services
- Surgical and Medical Services
- Obstetrics Services
- Paediatrics Services
- Emergency Theatre Operations for Women Giving Birth
- Laboratory Services
- Rehabilitation Services
- Dietetics and Nutrition Services
- Radiology Services
- Orthopedics
- HIV Counselling and Testing
- Prevention of Mother to Child Transmission Program

## What To Bring When Admitted To The Hospital

- ID
- Proof of Income
- Hospital Carrier (Blue Card)
- Medical Aid Card
- Next of Kin's Contact Details
- Proof of Pension or Grant Holder
- Toiletries
- Clinic Cards
- Previous Medication

## Safeguarding of Valuables

- Valuables are not to be kept in wards.
- Fire arms, knives and any other kind of weapons are to be left with the securities.
- Money may be handed to the nurses for safe keeping (ask for proof).

## Admission Procedure

- Take your file to the admitting clerk who will then fill in the admission form for you with your personal details, eg. name, address, contact number, debtor's details etc.
- In the ward, the nurses will need more information about you. If there is a need for an operation, the doctor will explain all this to you thereafter if you are satisfied with the information you will have to sign a consent form.
- If you are coming for an operation please come the previous morning to ensure that you are ready.
- Please pay before/on your discharge to prevent unnecessary costs when accounts are set up.
- On discharge the hospital will give you a blue card. If you do come back to the hospital please bring it with because we will need that card to locate your file and details of your health.

## Patient Rights

- Your right to dignity
- Every patient has a right to
- Healthy and safe environment
- Participation in decision-making
- Access to health care
- Knowledge of one's health
- Insurance/medical aid scheme
- Choice of health services
- Treated by a named health care provider
- Confidentiality and privacy
- Informed consent
- Refusal of treatment
- A second opinion
- Continuity of care
- Complaints about health services

## Patient Responsibilities

- Take care of your health.
- Care for and protect the environment
- Respect the rights of other patients and health care providers.
- Utilise the healthcare system and not to abuse it.
- Know your local health care providers and services they offer.
- Provide health care providers with relevant and accurate information for diagnostic, treatment, rehabilitation or counselling purposes.
- Advise health care providers on your wishes with regards your health.
- Comply with the prescribed treatment or rehabilitation procedures.
- Enquire about the related costs of treatment and/or rehabilitation and to arrange for payment.
- Care for health records on your possession.