



Kuhle Kwethu!!!



Main Pic: Dignitaries who attended the ceremony. **Left:** BFHI billboard at the Hospital's entrance. **Inset:** Mr. SA Cekwana, CTK's Hospital Manager



The 26th of March 2010 was a memorable day and the one that will go down to the history of CTK and be told to generations to come by the CTK-community. CTK community had been waiting for this day since September 2009. It was because of the many challenges and commitments that the Department of Health has to endure that the ceremony was postponed.

On the last issue of our newsletter the **CTK MATTERS** we re-

ported that Christ The King Hospital had participated in the project known as the Baby Friendly Hospital Initiative. On the 17th and 18th of August 2009 we were assessed on the project and attained a massive 100%. Since we were the champions we were then given an opportunity to host the awards ceremony.

The CTK's big and happy family came together on the day of the ceremony to ensure that the event became

a success. Every single one of us contributed positively; our togetherness

and teamwork made it possible that the ceremony became a success that it turned out to be. The unwavering support that we got from the community and the sense of ownership that they displayed was overwhelming and could not be ignored.

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Special points of interest:

- Consultation of all stakeholders on what to expect from us and what is expected from them.
- Promotion of two-way communication.
- Creation of a sense of belonging to both internal and external Clients



Slow down this is a Hospital.....



Speed humps at the entrance of the Hospital

At Christ The King Hospital we understand that the hospital belongs to the community that we serve. It is because of that conviction that in everything we do, we put our patients first. We consult and pay attentive attention to our clients' suggestions. We always make efforts to create an environment that is patient-friendly through many of our Quality Improvement Projects.

We have constructed speed humps at the main gate and also within the premises of the Hospital. This was done after observing that many motorists do not adhere to the speed limit allowed within the premises of the Hospital. Patients' safety is among the things that the Minister of Health is very passionate about; he insists that Hospitals must look like Hospitals. This initiative is going to help restore order within the Hospital and eliminate the risk of our patients having to worry about being hit by speeding vehicles.

Our OPD Got A Huge Face Lift



New OPD

The Out Patient Department will always be every patient's very first contact with the Hospital. It is for that reason that our OPD has undergone a major facelift, because we understand that first impression lasts. It is important, and also part of patients' rights to be treated in a clean environment and the one that gives hope; it is because of that reason that we keep our consulting rooms looking good and clean.

We observed that the doors we had at OPD were not easy to open and close especially by sickly patients. We then decided to replace those doors with slap doors which are moderately spring-loaded to suit needs. These doors are specially designed so that one can just work through them without using hands

The floor has also been redone, the new floor is easy to clean, beautiful and free of medico-legal hazards, because it is not slippery even when it is wet. Meanwhile Matron Makhathini has introduced a new system of operation at OPD to facilitate a one-stop-shop service. The new system is also helping to reduce waiting times at OPD.

“It is important and also part of patients' rights to be treated in a clean environment and the one that gives hope; it is because of that reason that we keep our consulting rooms looking good and clean.....”



.....Willing to listen



Hospital Management with the leadership of Ixopo Taxi Association

Christ The King Hospital Management with the Chairman and Secretary of Ixopo Taxi Association, examining the taxi rank near the main Hospital entrance

Christ The king Hospital is situated at the outskirts of Ixopo. We always experience a high volume of patients from all over Ubuhlebezwe. The burden of diseases and other factors contributes to the fact that our services stretches far beyond the boundaries of Ubuhlebezwe municipality. We always encourage

our customers to feel to consult us on any issue pertaining to our services. CTK Management responded to clients' concerns that they were encountering challenges with the transport to as well as from the Hospital especially after hours. When the Management was consulted about the problem they immediately requested to

have a meeting with the officials of the Ixopo Taxi Association. The meeting was very fruitful, many agreements were reached and both parties expressed a great enthusiasm in serving their common customers. The hours of operation for taxes have been adjusted to accommodate patients.

Words of wisdom

Him who generalize, generally lies.



Phila Ma is alive at CTK.....

CTK has over the last few months been very central in pursuing the Departmental goal of ensuring that all mothers are healthy. Phila Ma is alive and kicking at Christ The King Hospital. During visits to communities we make it a point that we provide an all inclusive kind of a service.

We have a yearly programme that is designed to run until November 2010, in which we will be visiting all remote locations around our Hospital. We have been to places like Nkweletsheni, Bhobhobho, Ufafa and kwaThathani to mention but the few.

The health education that Nurses and Lay counselors provide to communities every morning during the outreach has proven to be very effective, one would tell from attentive attention that people pay to those health education sessions.

We make it a point that almost all serves that are provided by the Hospital are available during every outreach. These are the serves that we provide among others during Phila Ma outreach cervical screening, HCT, child health, eye clinic, social services, to mention but the few. Team work is what has helped us to manage the huge turnout that we have been experiencing in all the places that we have visited; Matron K Makhathini has also been at the centre of making sure that all goes according to plans.



Top: Mr Cekwana, our CEO is a people's person.

"... Team work is what has helped us to manage the huge turnout that we have been experiencing in all the places that we have visited; Matron K Makhathini has also been at the centre of making sure that all goes according to plans. "



Phila Ma Team from CTK, pictured with the Hospital Manager, Mr. Cekwana and the local chief, Nkosi uNdlouu.



Editor's Cough



It is the greatest of pleasure for me to be commenting on yet another sizzling issue of the *CTK MATTERS*. The previous one was quite an eye-opener for me, since it was my very first publication. It is because of the support I have been getting from my supervisor and the rest of the Management team that all of this is possible.

I must also mention that without my colleagues, who have been stopping me in the corridors demanding for "the next issue", it would not have come to this. This has proven that this newsletter does not belong to one man, but to the entire CTK-ommunity.

Let us meet again on the other side of the World Cup to celebrate Bafana's victory. Ke nako!!!



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Visiting Hours / Izikhathi Zokuvakasha

MON – SUN	10H00 – 11H00
	14H30 – 15H30
	17H30 – 18H30
NGOMSOMBULUKO-ISONTO	10H00 – 11H00
	14H30 – 15H30
	17H30 – 18H30



'Comprehensive Training on Disaster and Health And Safety Management

We are approaching 2010 FIFA World Cup to which is scheduled to start on the 11th of June. All hospitals must be geared up and ready to face what ever disaster that might occur. Hospitals are one of those organs of the state where there is really no room for many mistakes. On the 18th of February 2010 there was a comprehensive training on Disaster Management and Health



and Safety at CTK. The training was conducted by Mr Mkize from Townhill Hospital. It was a lot of fun, all participants enjoyed every moment of it and the purpose was without a doubt served.



Left: Mr Mkhize demonstrating how to use a fire extinguisher. Right: Ms E.T Gumede showing of her firefighting skills

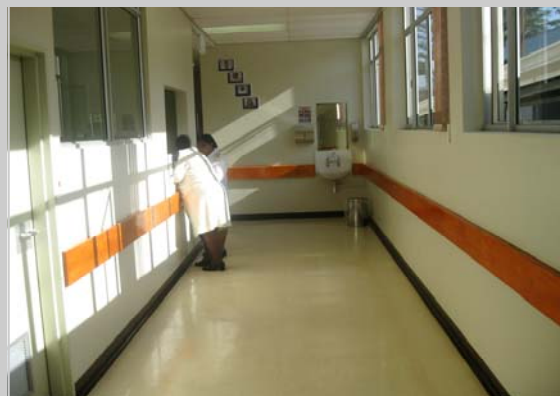
Ms E.T Gumede, who is in charge of M & E, was the one who organized the training and was very instrumental in making it a success.



'Not every closed door is locked.....' ANON

Female Surgical Ward, A Such Beauty.....

Although being admitted in hospital is probably nobody's fantasy, but if one happens to find him/herself in one the environment should at least be the one that gives hope. Our Government is still trying to do away



with the apartheid legacy whilst at the same time having to face challenges of our life time. The burden of disease is too high, and the world's economy is not without problems. It is encouraging to witness that on top of those challenges strides continue to be made towards a better life for all.

Christ The King's female ward 18, our female ward surgical has been renovated, I have never been to paradise but I guise I now have an idea of what it looks like. When I took a visit to the new ward I really loved what I saw, it is just fantastic.



BFHI Ceremony in a nutshell.....



Left: Hospital Management and Mrs Nxumalo examining the spot where the BFHI billboard was to be erected.



Right: Indlamu group accompanying dignitaries to the tent.

Below Right- Mr Myeza was the Programme's Director.



Left: Mrs Hadebe, our District Manager introducing guests.



Left: Ms L Spies gave the purpose of the day
Below Right: Congratulatory remarks



Left: Breastfeeding mother testified on the importance of breast milk.
Right: Imbogi left all of us gaping.

Keynote Address



When finally CTK was called to accept the award, it all went crazy with jubilation.



Top Left: Mr Cekwana, Hospital CEO giving a vote of thanks.



Mrs K Makhathini





Imfundo Kayikhulelwa....



Kwakudela umakhasane kuklonyeliswa abafundi besikole sabadala nokungabasebenzi base Christ The King Hospital. Lapha kwakunikezelwa imiklomelo kubafundi ababenze kahle emikhakheni eyahlukene. UMnuz Si-bongseni Mtshali obhekele ezokuthuthukiswa kwamakhono noqeqesho e-CTK kanye nothisha bakwa ABET Babe hlele lomcimbi ngokubambisana. nabaphathi babemenyiwe kulomcimbi ukuba bazozibonela ukuthi abasebenzi babo basisebenzisa ngemfanelo isikhathi absinikwayo sokuba baye kofunda. UNkk TMG Ngcobo wayemele abaphathi besibhedlela; uMnuz TF Cele naye wayekhona njengomphathi weningi labasebenzi abangaphansi kohlelo luka ABET, kanti uNksz T Mnikathi yena ungumphathi wakwandabazabantu nokuyilapho isigaba sokuthuthukisa amakhono noqeqesho siphethwe khona.

Young Ndumiso Thinks Big...



Left: Ndumiso addressing patients at OPD.

Right: Ndumiso with OPD Matron, Mrs. Khowa.

Zulus were not mistaken when they observed that 'Ubudoda abukhulelwa', Manhood is not dependent on age. Patients who were at the CTK's Out-Patient Department on the 8th of May 2010 witnessed what the true sense of that expression. A young star told the story of his *positive* life.

I was both amazed and amused by the courage of this 19 year old when effortlessly told his somewhat sad story. He told the patients who were at the OPD waiting area that HIV/AIDS is a disease just like any other and that people must defeat jitters of knowing their HIV/AIDS status. He disclosed his positive status in front of the scores of people, and encouraged others to test for HIV so that they also would know their status early and then begin to do the right thing regardless of the results.





IDP Imbizo At Fairview Hall!

Ubuhlebezwe Local Municipality under the leadership of the Honorable Mayor, Cllr N Piterson, held an IDP Imbizo at Fairview Hall on the 13th of May 2010. In the spirit of co-operative governance our Hospital Manager, Mr S.A Cekwana attended the Imbizo.

Our CEO used his slot to inform the community that attended in their numbers about our serves.

Mr Cekwana spoke in length about the fact that the community must work together with the Hospital to improve the quality of our services. He further introduced new programmes for the Department of Health to the people. Our leadership is accessible and live among the people, that is what has made us survive the test of time.



Pictures taken during the Ubuhlebezwe IDP Imbizo at Fairview hall.

Middle Left: Mr Cekwana addressing the community on services rendered by the Hospital.





Our Maternity Ward Tops.....



Left: Mrs Makhathini expatiating on CTK's presentation that was done by Dr Faluade



The department of health is serious about doing away with maternal deaths in our labour wards. It is for that reason that CTK's maternity ward strives to provide quality services and one that is free of gaps. The awards that we have been getting are evident of the fact that our maternity ward knows its way around.

The worst nightmare that could ever happen to any family is to lose their healthy mother during labour. Due to a growing burden of diseases it sometimes can not be clinically prevented that some mothers would die during labour. Our maternity ward under the sharp eye of Mrs Makhathini and Sr. Ngubo as Ward Matron and Operational Manager respectively, has been given thumbs up during all assessment that it has undergone. Teamwork, willingness to learn and proper supervision is our open secret to success.



Pictures taken during the visit by PATH





Ay'sale Bafana Ay'sale!!!!



CTK Staff



CTK Staff



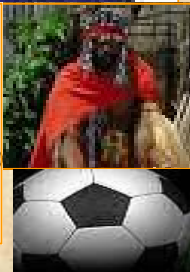
CTK Staff



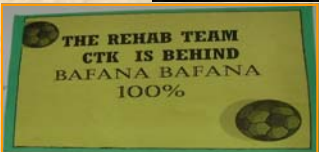
Ntombifuthi Phawa



CTK Soccer Team



Nomakhaya Fondini





Prayer Day At Jolivet.....



Top Left: MEC For Transport Horn. W. Mchunu and other dignitaries.
Bottom Left: Sfiso Ncwane

As the Hospital situated within the periphery of Ubuhlebezwe municipality; we believe that our patients are part of our family as the Institution. As family we have got to share one another's pain. Batho Pele belief set says We belong, We care, We serve. It is in the spirit of the sense of belonging that our Hospital Manager on behalf of the Hospital management attended the prayer that was organized by the Department of Transport.

The prayer was basically aimed at begging for the grace of God on our roads, following a tragic accident which occurred near Jolivet. The accident claimed 16 lives and most of the deceased were from the Jolivet area. The MEC for Transport Dr W Mchunu, The HOD Mr Cris Hlabisa and MPL & Chair person of the portfolio committee for Transport in the KZN legislature, Mr Mxolisi Khawunda were among the dignitaries from the Provincial Government who were there to grace the ceremony.



PHC Put Under Scrutiny.....



Top Left: Assessors at Jolivet Clinic.

Top and Bottom Right: It was during discussions at TB/HIV Care Association chambers.



On the 4th of May 2010 teams from the National and Provincial departments of Health visited our sub-district together with Funders for TB/HIV Care Association, which our NGO partner. Among the things that they were coming to assess were the integration of HIV and TB, and Infection Control and Prevention . The issue of one-stop-shop kind of service was again stressed and different ways of implementing it were explored. Our own Jolivet Clinic was fortunate to have been picked as one of the clinics to be assessed. The clinic was

given a nod by the assessors, it was said to be on the right footing in terms of national standard. The team had a long day since from Jolivet they headed to the HIV/TB Care Association offices in Ixopo for the presentation that was done by our District Manager Mrs Hadebe and some lunch. From there the team proceeded to St Margaret Hospital; but the real business started-

at 17h00 at Kings Grant B&B, that is where reports were tabled and discussed. The plenary discussion ran until 21h00.



Christ The King Hospital Management Team



Mr S.A. Cekwana—Hospital CEO



Mrs T.M.G. Ngcobo—Nursing Manager



Dr Y. T Ndleleni—Medical Manager



Ms D.T. Mnikathi—Human Resources Manager



Miss D.P. Simelane—F & S Manager

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